



**BHARAT HEAVY ELECTRICALS LTD.
HEAVY EQUIPMENT REPAIR PLANT
VARANASI – 221003.**

Enquiry Ref No.: : BHEL/HERP/HR/PRI/2017-18/01

Dated: 07/02/2018

TENDER DOCUMENT

PART I: TECHNICAL BID

PART II: PRICE BID

TENDER FOR 01 PRI E1 LINE 30 CHANNELS FOR IP PBX AT HERP



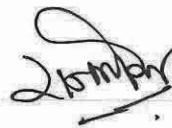
HR DEPARTMENT

**BHARAT HEAVY ELECTRICALS LIMITED
HEAVY EQUIPMENT REPAIR PLANT
TARNA, SHIVPUR
VARANASI – 221003 (U.P)**

21/02/18

TENDER DOCUMENT

1. Directions to Parties for Tendering. : Page 3
2. Special Terms & conditions : Page 4
3. Price Bid : Page 5
4. Technical Bid and PQC : Page 6
5. No Deviation Certificate : Page 7

A handwritten signature in black ink, appearing to be 'L. M. P. R.', is written over a horizontal line.

**DIRECTIONS TO PARTIES FOR TENDERING (TENDER NOTICE NO-
BHEL/HERP/HR/PRI/2017-18/01 DATED 07.02.2018)**

1. Parties may visit the site for assessment of actual quantum of work if they wish before quoting their rates.
2. Price Bid accompanying the tender shall be written legibly and free from erasures, over writings or corrections of figures. Corrections where unavoidable should be made by crossing out, initialling, dating and rewriting. No alterations which are made by the tenderer in the agreement form, the conditions of agreement, the drawings or specifications accompanying the same will be recognized and if any such alterations are made, the tender will be void.
3. The tenderer shall submit Part-I and Part-II of Techno-commercial Bid in two separate envelopes kept in one single large envelope and submit the same at following address mentioned as under:

Sr. DGM (HR)
BHEL, HERP, Tarna, Shivpur,
Varanasi - 221003

Sealed Tenders can be submitted (i) personally, (ii) by Courier, or (iii) by post.

If through courier or post;

Sr. DGM (HR)
BHEL, HERP
Tarna, Shivpur,
Varanasi
U.P.-221003
Tel: 0542-3076004,

If delivered in tender box;

Administrative Building, M.M. Deptt.
BHEL, HERP
Tarna, Shivpur,
Varanasi
U.P.-221003


4. **The Technical bid shall include:**
 - a. Detailed proposal and features of services offered
 - b. Duly filled technical bid & Pre-qualifying criteria for vendors as per Annexure-B
 - c. Proof of submission of EMD
 - d. No deviation Certificate as per Annexure-C.
 - e. Signed and stamped copy of Special Terms & conditions.
5. The price bid shall include duly filled Price Bid as per Annexure-A.
6. Tenders shall be opened by authorized officer of BHEL at his office at the time and date as specified in the tender notice in the presence of such of those tenderers or their authorized representative who may be present.
7. The successful Tenderer's responsibility under this contract commences from the date of issue of the Letter of Intent by Bharat Heavy Electricals Limited. The successful tenderer shall be required to execute a contract as per prescribed form with BHEL within 15 days of LOI and in any case before the commencement of work. The expenses for completion and stamping and registration of the agreement with prescribed authority, if necessary shall be borne by the Contractor.
8. For any query, Bidders are requested to contact undersigned Sh.Rajkaran Mishra, Sr. Executive (HR) at Ph: 0542-3076063 or email at rajkaran@bhel.in.



**SPECIAL TERMS AND CONDITIONS FOR TENDER FOR 01 PRI E1 LINE 30 CHANNELS
FOR IP PBX AT HERP**

(Tender Ref No:-BHEL/HERP/HR/PRI/2017-18/01 DATED 07.02.2018)

Sr. No.	Description
1	The PRI Line is to be provided at HERP Varanasi.
2	The PRI line shall provide 100 numbers to subscriber on single pilot number. The first number of the series shall start with XXXX00 / XXXX01 and all numbers should be in series.
3	The PRI line shall have 32 channels (30 for communication + 2 for signal) to permit simultaneous calling by 30 people at same time.
4	The Price bid of only technically qualified bidders shall be processed.
5	The successful bidder shall arrange for commencement of the services within 30 days of receipt of site readiness from BHEL.
6	The commissioning of the services shall only be considered from the date of issue of commissioning certificate from BHEL.
7	Bidders must ensure that the monthly fixed commitment Charges quoted shall not exceed Rs.15,000/- plus taxes per month and Monthly free calls shall not be less than monthly fixed commitment Charges.
8	Bidders must quote all call charges in Rs. per 60 second.
9	Bidder shall quote in any of the above PLANS- A or B or C. The L-1 bidder shall be decided on the basis of lowest Yearly Total Cost (D) of the Plan quoted.
10	The successful bidder shall execute an agreement with BHEL Varanasi to provide services at above rate for a minimum period of 12 months from the date of issue of successful installation & commissioning report from BHEL. BHEL shall reserve all rights for renewal of services on completion of 12 month contract period.
11	The rates quoted by the bidder does not include supply of EPABX.
12	Successful bidder shall submit itemized monthly bill for individual number.
13	Payment terms: 1. Payment shall be made against monthly bill through EFT within 30 days on receipt of Tax Invoice. 2. All statutory taxes & levies shall be deducted from the payment, as per prevailing government rules.
14	EMD: The earnest money shall be Rs. 2735.00 which is to be deposited by the tenderer through NEFT to below mentioned BHEL Bank Account. Bank Name: State Bank of India, IFSC Code: SBIN0000201, Account No: 11103264820, Branch Code: 0201 Address: State Bank Of India, Main Branch Kachaheri, Varanasi.
15	Security Deposit: The party has to submit requisite Security Deposit within 30 days of award of work. The amount of security deposit shall be confirmed in the LOI/award of contract.
16	L.D. Clause: In case the total downtime in a month exceeds 5 % of total available hours in the period, BHEL shall impose LD of 5% on the monthly bill amount. Failure of the party to keep downtime less than 5% in 02 consecutive month shall be treated as poor service below satisfactory level and BHEL shall be free to terminate the contract by giving 15 days' notice.
17	BHEL works policy-2016 shall be applicable to this contract.

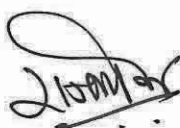


PRICE BID -TENDER FOR 01 PRI E1 LINE 30 CHANNELS FOR IP PBX AT HERP
(Tender Ref No:-BHEL/HERP/HR/PRI/2017-18/01 DATED 07.02.2018)

PRICE BID FOR CALL CHARGES- PLAN A							
S.N	Description	Rate in Rs/ min	Unit	Amount	Tax Rate	taxes	Total including taxes
1	Monthly fixed Commitment Charges to be paid every month on recurring basis.	-	-				
2	Total free calling value on pooling basis per month	-	-				
3	Same network Local call to landline rate per 60 sec		800		18.00%		
4	Same network Local call to mobile rate per 60 sec		1200		18.00%		
5	Other network Local call rate per 60 sec		5000		18.00%		
6	Same network STD/CUG call rate per 60 sec		8000		18.00%		
7	Other network STD call rate per 60 sec		18000		18.00%		
	Recurring Monthly Total cost in Rs. (A)= 1-2+3+4+5+6+7						
	One Time installation & Commissioning charges to be paid at the time of commencement of service (B)						
	Yearly Total cost in Rs. (D) = 12 x (A) +(B)						
	OR						
PRICE BID FOR CALL CHARGES- PLAN B							
S.N	Description	Rate in Rs/ min	Unit	Amount	Tax Rate	taxes	Total including taxes
1	Monthly fixed Commitment Charges to be paid every month on recurring basis.	-	-				
2	Total free calling value on pooling basis per month	-	-				
3	Local landline call rate per 60 sec		2000		18.00%		
4	Local Mobile call rate per 60 sec		5000		18.00%		
5	STD call rate per 60 sec		26000		18.00%		
	Recurring Monthly Total cost in Rs. (A)= 1-2+3+4+5						
	One Time installation & Commissioning charges to be paid at the time of commencement of service (B)						
	Yearly Total cost in Rs. (D) = 12 x (A) +(B)						
	OR						
PRICE BID FOR CALL CHARGES- PLAN C							
S.N	Description	Rate in Rs/ min	Unit	Amount	Tax Rate	taxes	Total including taxes
1	Monthly fixed Commitment Charges to be paid every month on recurring basis.	-	-				
2	Total free calling value on pooling basis per month	-	-				
3	Local call rate per 60 sec		7000		18.00%		
4	STD call rate per 60 sec		26000		18.00%		
	Recurring Monthly Total cost in Rs. (A)= 1-2+3+4						
	One Time installation & Commissioning charges to be paid at the time of commencement of service (B)						
	Yearly Total cost in Rs. (D) = 12 x (A) +(B)						

**TECHNICAL BID & PRE-QUALIFYING CRITERIA FOR VENDORS FOR PRI E1 LINE AT BHEL
HERP.**

	OUR REQUIREMENT		Vendors comment
1	Original Service providers are only eligible for submission of tenders against this NIT.	Vendor to confirm	
2.	Service provider should have GSM operation/services in UP (E) or have optical fiber connectivity at HERP factory premises for VPN/Broadband/ Enterprise solution.	Vendor to confirm	
3	The Service provider should have 24X7 customer care facility for fault booking.	Vendor to confirm	
4	The service provider to confirm that it has quoted a maximum monthly plan of Rs.15,000/- per month plus taxes.	Vendor to confirm	
5	The service provider to confirm that free local & STD calls on pooled basis of value equal to monthly commitment charge is offered on monthly basis.	Vendor to confirm	
6	The L-1 vendor shall be decided on the basis of yearly total cost (D) in Price bid (Annexure-A) which includes fixed charge, call charges & onetime paid non-refundable installation & Commissioning charges. In case any other charges are quoted by the vendor separately, same should be added to yearly cost for calculating total cost to BHEL	Vendor to confirm	
7	The contract shall be awarded for a period of 12 months & further extension / renewal of services shall be at discretion of BHEL without any obligation for the same. Both sides shall be free to terminate the services by giving a 01 month prior notice.	Vendor to confirm	
8	In case the total downtime in a month exceeds 5 % of total available hours in the period, BHEL shall impose LD of 5% on the monthly bill amount. Failure of the party to keep downtime less than 5% in 02 consecutive month shall be treated as poor service below satisfactory level and BHEL shall be free to terminate the contract by giving 15 days' notice.	Vendor to confirm	



NO DEVIATION CERTIFICATE

To,
Sr. DGM (HR)
Bharat Heavy Electricals Ltd.
Tarna, Shivpur
Varanasi

**SUB: NO DEVIATION CERTIFICATE FOR TENDER FOR 01 PRI E1 LINE 30 CHANNELS FOR
IP PBX AT HERP**

(TENDER NOTICE: BHEL/HERP/HR/PRI/2017-18/01 DATED 07.02.2018)

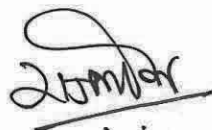
Sir,

This is to inform you that we have not taken any deviation from any of the Special Terms and Conditions for providing above PRI services at HERP of the tender documents while quoting the rates. All terms & conditions mentioned in the Special Terms & conditions is acceptable to us.

Thanking you,

Yours Sincerely

Signature, seal and address of the party

A handwritten signature in black ink, appearing to be 'S. Kumar', written over a horizontal line.