

- c) In case the deduction for a period exceeds the amount payable during that period, the balance recovery shall be made from the payment due for the next billing period.
- d) In case of any equipment being down the same may be temporarily replaced by standby equipment of equivalent or higher performance by contractor. In such cases deductions will be = 1/8th of deductions as per clause 7.3. However the standby m/c shall be considered operational only after data transfer of the user & network/ print connectivity is established.
- e) The vendor shall maintain sufficient inventory for maintenance and take all possible measures to achieve minimum down time.

(Signature and Seal of the bidder)

Tender Enquiry No. PSM/P&M/AMC-FMS/2017-18



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**SCHEDULE - 1**

*(To be submitted by successful Bidder)*

**THIRD PARTY NON-DISCLOSURE AGREEMENT**

I, \_\_\_\_\_, on behalf of the \_\_\_\_\_ (Name of Company), acknowledge that the information received or generated, directly or indirectly, while working with BHEL on contract is confidential and that the nature of the business of the BHEL is such that the following conditions are reasonable, and therefore:

I warrant and agree as follows:

I, or any other personnel employed or engaged by our company, agree not to disclose, directly or indirectly, any information related to the BHEL. Without restricting the generality of the foregoing, it is agreed that we will not disclose such information consisting but not necessarily limited to:

- a) Technical information: Methods, drawings, processes, formulae, compositions, systems, techniques, inventions, computer programs/data/configuration and research projects.
- b) Business information: Customer lists, project schedules, pricing data, estimates, financial or marketing data,

On conclusion of contract, I, or any other personnel employed or engaged by our company shall return to BHEL all documents and property of BHEL, including but not necessarily limited to: drawings, blueprints, reports, manuals, computer programs/data/configuration, and all other materials and all copies thereof relating in any way to BHEL's business, or in any way obtained by me during the course of contract. I further agree that I, or any others employed or engaged by our company shall not retain copies, notes or abstracts of the foregoing.

This obligation of confidence shall continue after the conclusion of the contract also.

I acknowledge that the aforesaid restrictions are necessary and fundamental to the business of the BHEL, and are reasonable given the nature of the business carried on by the BHEL. I agree that this agreement shall be governed by and construed in accordance with the laws of country.

I enter into this agreement totally voluntarily, with full knowledge of its meaning, and without duress.

Dated at \_\_\_\_\_, this \_\_\_\_ day of \_\_\_\_\_, 20\_\_.

Name

Company

Signature

(Signature and Seal of the bidder)

Tender Enquiry No. PSM/P&M/AMC-FMS/2017-18





**SCHEDULE - 2**

**CERTIFICATE OF DECLARATION FOR CONFIRMING  
KNOWLEDGE OF SITE CONDITIONS**

We,

---

Hereby declare and confirm that we have visited the site under subject, and acquired full knowledge and information about the site conditions, systems conditions and the work involved. We further confirm that the above information is true and correct and will not raise any claim of any nature due to lack of knowledge of these conditions.

Bidder's Name and Address

Place:

(Authorized signatory)  
(With sign. & stamp)

Date:

(Signature and Seal of the bidder)

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**SCHEDULE - 3**

**NO DEVIATION CERTIFICATE**

This is to certify that our Bid No.....dated.....against your NIT No .....dated ..... For the Rate Contract of for Facility Management Services (FMS) and Annual Maintenance Contract (AMC) of IT systems, does not contain any deviation.

“Deviations, if any, mentioned elsewhere in bid (whether Techno-commercial bid or Price bid) shall be treated as null and void by BHEL.”

Authorised Signatory  
(With Signature and Stamp)

(Signature and Seal of the bidder)

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**SCHEDULE -4**

**DECLARATION**

I/ We hereby declare that I / we have not been banned or de-listed by any PSU / Government Department / Financial Institution / Court and no case is pending with the police / court against our firm/ partner or the company.

Authorised Signatory  
(With Signature and Stamp)

(Signature and Seal of the bidder)

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**SCHEDULE -5**

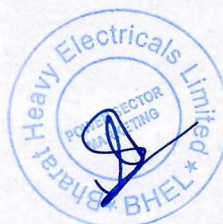
**DETAILS OF BIDDER**

Sl. No.	Description	Details
1	Name of Bidder	
2	Address of the Bidder	
3	Contact Person's Name	
4	Contact Details	<b>Land Line No.:</b> <b>Mobile No.:</b> <b>Fax No.:</b>
5	Email ID of the bidder	

Authorized signatory  
(With sign. & stamp)

(Signature and Seal of the bidder)

Tender Enquiry No. PSM/P&M/AMC-FMS/2017-18





## ANNEXURE I

**Summary of items**

Sl. No.	Equipment	Quantity (Nos.)							Total
		DEPT - PS-Mktg, Asiad, New-Delhi	DEPT -HBG Advant Noida	DEPT -NBG Sector-16 Noida	DEPT - PS-SSBG, Kribhco Bhawan, Sec - 1, Noida	DEPT- PS-MSX Asiad, New-Delhi	DEPT- PS-MSX Advant Noida	DEPT- PS-MSX Kribhco Bhawan, Sec - 1, Noida	
For AMC & FMS)									
1	PCs	40			27				67
2	Printers	10			11				21
3	Scanners	-			4				4
4	Laptops	9			2				11
5	Switches	-			3				3
6	Servers	-			-				-
7	UPS	40			33				73
	Sub-Total (AMC + FMS)	99			80				179
For AMC Only)									
1	PCs	-	17	7	-	2	5	7	38
2	Printers	-	1	-	-	5	1	2	9
3	Scanners	-			-				-
4	Laptops	-			-				-
5	Switches	-			-				-
6	Servers	-			-				-
7	UPS	-	17	7	-	2	5	7	38
	Sub-Total (AMC Only)	-			-				85
For FMS Only)									
1	PCs	40	3	1	37				81
2	Printers	17	5	2	12				36
3	Scanners	4	1	-	-				5
4	Laptops	11	2	1	4				18
5	Switches	1	-	-	1				2
6	Servers	3	-	-	-				3
7	UPS	40	3	1	41				85
	Sub-Total (FMS Only)	116			95				230
	Grand Total	215	-	-	175	-	-	-	494

DETAILS AT ANNEXURE I, II &amp; III





List of Owned Hardware items (For AMC & FMS)				
SN	Equipment	Quantity (Nos.)		
		DEPT - PS- Mktg Siri Fort New Delhi	DEPT - PS- SSBG, Noida	Total
1.0 PC s				
1	HP DC 7800 SFF PC (Core 2 Duo, 2GB, 80GB, DVD Rom, with TFT)	6	-	6
2	HCL Infiniti Pro SL 1300 (with TFT) Core 2 Duo processor, 6 GB RAM, HDD - 160 GB, DVD Writer	18	3	21
3	Lenovo Engineering PC - PC02L (with TFT) Core i5 processor, 6 GB RAM, HDD - 320 GB, DVD Writer, Graphics Card	16	24	40
	Total PCs	40	27	67
1.1 Printers				
1	HP Laserjet 1020	3	-	3
2	HP CLI CP3505n	1	-	1
3	HP Laserjet Printer A3 b/w - LJ9040	2	-	2
4	HP Laserjet Printer A3 Color - LJ5525	1	-	1
5	HP Laserjet Printer A4 Color - LJ500	3	1	4
6	HP Mono Laser Jet 3050dn - A4 Mono	-	1	1
7	HP Color Laser Jet 451 dn - A4 Color	-	6	6
8	HP LJ P 1007 - A4 Mono	-	3	3
	Total Printers	10	11	21
1.2 Laptops				
1	HP Notebook 2510 P (Intel Core 2 Duo processor, 2GB, 60GB,DVD-ROM)	5	-	5
2	DELL Latitude E4300 Core 2 Duo processor, 4 GB RAM, HDD - 160 GB, DVD Writer	4	-	4
3	DELL Latitude E5400 Core 2 Duo processor, 2 GB RAM, HDD - 160 GB, DVD Writer	-	2	2
	Total Laptops	9	2	11
1.3 UPS				
1	Emerson Small UPS 1 KVA	40	32	72
2	UPS 2 KVA	-	1	1
	Total UPS	40	33	73
1.4 SCANNER				
1	HP Scanner A4 Color General SJ Ent 7500	-	2	2
2	HP Scanner A4 Low End SJ G3110	-	2	2
	Total Scanner	-	4	4
1.5 NETWORK SWITCH				
1	CISCO Layer-2 Switch 24 Port (Type-I) 2960-24TT-L	-	2	2
2	CISCO Layer 2 Switch - 48 Ports WS-C2960S-48TS-L	-	1	1
	Total Network Switch	-	3	3

**KINDLY NOTE:** 1) Hardware Items not mentioned as additional items in Annexure IV shall all be included in the AMC.

2) Vendor to take back replaced, old, non working consumable.

3) RE to also provide telephonic IT support for BHEL Offices/centers across India.



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List of Owned Hardware items (For AMC Only)							
SN	EQUIPMENT	Quantity (Nos.)					Total
		DEPT -HBG Advant Noida	DEPT -NBG Sector-16 Noida	DEPT- PS- MSX ASIAD	DEPT- PS- MSX ADVANT	DEPT- PS- MSX Kribhco Bhawan, Noida	
<b>2.0</b>	<b>PCs</b>						
1	HP DC 7600 (Pentium® D Dual Core, 1GB, 80GB, DVD Rom, 13 Nos with TFT Monitors for PS-Mktg, Asiad )	2	1	-	-	-	3
2	HP DC 7800 SFF PC (Core 2 Duo, 2GB, 80GB, DVD Rom, with TFT)	5	1	-	-	-	6
3	HCL Infiniti Pro SL 1300 (with TFT) Core 2 Duo processor, 6 GB RAM, HDD - 160 GB, DVD Writer	7	3	-	-	-	10
4	Lenovo Engineering PC - PC02L (with TFT) Core i5 processor, 6 GB RAM, HDD - 320 GB, DVD Writer, Graphics Card	3	2	-	-	-	5
5	Lenovo Engineering PC - PC02L (with TFT) Core i5 processor, 4 GB RAM, HDD - 320 GB, DVD Writer, Graphics Card			2	5	7	14
	<b>Total PCs</b>	<b>17</b>	<b>7</b>	<b>2</b>	<b>5</b>	<b>7</b>	<b>24</b>
<b>2.1</b>	<b>UPS</b>						
1	APC Small UPS 800 VA	1	1	-	-	-	2
2	Emerson Small UPS 1 KVA	16	6	2	5	7	36
	<b>Total UPS</b>	<b>17</b>	<b>7</b>	<b>2</b>	<b>5</b>	<b>7</b>	<b>38</b>
<b>2.2</b>	<b>Printer</b>						
1	Laser Printer A4 Mono(HP LaserJet P2055dn)	-	-	2	1	1	4
2	Laser Printer A4 Color Low End (HP Color Laserjet CP 2025)	-	-	1	-	-	1
3	Laser Printer A4 Color- General (HP LaserJet CP3525dn)	-	-	1	-	-	1
4	Laser Printer A3 Color (HP Color Laserjet CP 5525)	-	-	1	-	-	1
5	HP Laserjet Printer A3 b/w - LJ9040	1	-	-	-	1	2
	<b>Total Printer</b>	<b>1</b>	<b>-</b>	<b>5</b>	<b>1</b>	<b>2</b>	<b>9</b>

**KINDLY NOTE:** 1) Hardware Items not mentioned as additional items in Annexure IV shall all be included in the AMC.

2) Vendor to take back replaced, old, non working consumable.





List of Leased Hardware items (For FMS only)						
SN	Equipment	Quantity (Nos.)				
		DEPT - PS- Mktg.	DEPT -HBG Advant Noida	DEPT -NBG Sector-16 Noida	DEPT - PS- SSBG, Noida	Total
<b>3.0</b>	<b>PCs</b>					
1	HP PRO DESK - PC01L (with TFT) Core i3 Prossor, 8 GB RAM, HDD -500 GB, DVD Writer	40	3	1	37	81
	<b>Total PCs</b>	<b>40</b>	<b>3</b>	<b>1</b>	<b>37</b>	<b>81</b>
<b>3.1</b>	<b>Laptops</b>					
1	HP ProBook 430 Core i5 Processor, 8 GB RAM, HDD - 500 GB	7	2	1	4	14
2	HP Pro-X2 612 Core i5 Processor, 4 GB RAM, HDD - 256 GB, Touch Screen (With Tablet)	4	-	-	-	4
	<b>Total Laptops</b>	<b>11</b>	<b>2</b>	<b>1</b>	<b>4</b>	<b>18</b>
<b>3.2</b>	<b>Printers</b>					
1	HP Laserjet Printer A4 Colour - M552	11	4	2	1	18
2	HP Laserjet Printer A4 b/w - M605	6	1	-	-	7
3	HP Laserjet Printer A4 Mono- M401dnc	-	-	-	8	8
4	HP Laserjet Printer A4 Mono- M602dn	-	-	-	1	1
5	HP Multi Functional Scanner - M128FN	-	-	-	2	2
	<b>Total Printers</b>	<b>17</b>	<b>5</b>	<b>2</b>	<b>12</b>	<b>36</b>
<b>3.3</b>	<b>UPS</b>					
1	Uniline Small UPS	40	3	1	41	85
	<b>Total UPS</b>	<b>40</b>	<b>3</b>	<b>1</b>	<b>41</b>	<b>85</b>
<b>3.4</b>	<b>Scanners</b>					
1	HP Scanjet 7500	4	1	-	-	5
	<b>Total Scanners</b>	<b>4</b>	<b>1</b>	<b>-</b>	<b>-</b>	<b>5</b>
<b>3.6</b>	<b>Switches</b>					
1	HP Layer-2 Switch 48 Port	-	-	-	1	1
2	HP Layer-3 Switch Type 1	1	-	-	-	1
	<b>Total Switches</b>	<b>1</b>	<b>-</b>	<b>-</b>	<b>1</b>	<b>2</b>
<b>4.1</b>	<b>Server</b>					
1	HP (Windows 2012 R2 Standard OS, Processor Intel® Xeon® E5-2609, 2.40 Ghz, (2 processors) RAM 32 GB, HDD 7.63 TB (Storage Server)	1	-	-	-	1
2	HP (Windows 2012 R2 Standard OS, Processor Intel® Xeon® E5-2640, 2.60 Ghz, (2 processors) RAM 24 GB, HDD 2.18 TB (Domain Server)	1	-	-	-	1
3	HP (Windows 2012 R2 Standard OS, Processor Intel® Xeon® E5-2640, 2.60 Ghz, (2 processors) RAM 24 GB, HDD 2.18 TB (PSM Web Server)	1	-	-	-	1
	<b>Total Server</b>	<b>3</b>				<b>3</b>

**KINDLY NOTE:** Hardware Items not mentioned as additional items in Annexure IV shall all be included in the AMC.



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## Optional Items

SN	JOB
1	<b>Data Recovery</b> (per instance)
2	<b>Quarterly charges for deploying additional engineer at different location (charges per Engineer)</b> (other than the 2 engineers to be deployed : 1 at Sec-1, Noida and Asiad, Delhi each as per Technical specifications clause no. 5.2.2.5)
3	<b>Extra hours of service - per hour basis (beyond 10 hrs / month) -</b> Refer Clause 5.2.2.7 Of Technical specifications
4	<b>OEM Lithium Batteries for CPUs</b>
5	<b>Cabling (Cat 6 or above) - (Make TYCO/PANDUIT/D-Link/AMP/SYSTIMAX or superior make)</b>
5a	Per port I/O
5b	Cable (per metre)
5c	Patch Cable - 3 feet (per piece)
5d	Patch Cable - 7 feet (per piece)
5e	RJ 45 Connectors
6a	<b>Printer HP Laserjet -9000N</b> Fuser Kit Imaging Unit User Maintenance Kit
6b	<b>Printer HP Laserjet 1020</b> Transfer Roller Fuser Kit
6c	<b>Printer HP Laserjet 1022</b> Transfer Roller Fuser Kit
6d	<b>Printer HP CLJ CP3505n</b> Transfer Roller Fuser Kit
6e	<b>Printer HP CLJ 4700dn</b> Transfer Roller Fuser Kit
6f	<b>Printer HP CLJ 5550dn</b> Transfer Roller Fuser Kit





SN	JOB
6g	<b>Printer HP CLJ 3800</b> Transfer Roller Fuser Kit
6h	<b>Printer HP Laserjet A3 b/w - LJ9040</b> Transfer Roller Fuser Kit
6i	<b>HP Laser Printer Color HP 500 N</b> Transfer Roller Fuser Kit
6j	<b>Printer HP A3 Color LJ5020</b> Transfer Roller Fuser Kit
6k	<b>Printer HP Mono P1007</b> Transfer Roller Fuser Kit
6l	<b>Printer HP Color CP1025</b> Transfer Roller Fuser Kit
6m	<b>Printer HP Mono 1320dn</b> Transfer Roller Fuser Kit
6n	<b>HP Laserjet Printer A4 Color - LJ451</b> Transfer Roller Fuser Kit
6 o	<b>HP LJ P3015 (Mono)</b> Transfer Roller Fuser Kit
6p	<b>HP LJ P3050 (Mono)</b> Transfer Roller Fuser Kit
7a	Laptop Battery - HP Notebook 2510P
7b	Laptop Battery - HP NC 6400
7c	Laptop Battery - Dell E4300
7d	Laptop Battery - Dell E5400
8a	<b>HP 8350 scanner</b> Glass Top Lamp





SN	JOB
8b	HP 7400 scanner Glass Top Lamp
8c	HP 7500 scanner Glass Top Lamp
8d	Fujitsu 5750C scanner Glass Top Lamp
8e	HP 8290 scanner Glass Top Lamp
9	OEM Mouse (Additional in case of physical damage, theft, loss, etc)
10	OEM Keyboard (Additional in case of physical damage, theft, loss, etc)
11	OEM Batteries for UPS (UPS mentioned in Annex I)
12	OEM Batteries for 2 KVA UPS

**NOTE:** For parts, except for excusions mentioned in bid specifications, shall be covered under AMC.

Signed By:

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Organization: \_\_\_\_\_

Date & Place: \_\_\_\_\_

Stamp & Seal: \_\_\_\_\_

