

**BHARAT HEAVY ELECTRICALS LIMITED**

(A Government of India Undertaking)

PIPING CENTRE, MATERIAL MANAGEMENT

Phone: 2816 1380

Email: raajpillai@bhelmpc.co.in

PUR 002/01

80, Gopathy Narayanaswamy Road, T.Nagar, Chennai – 600 017.

INDIGENOUS ENQUIRY	ENQUIRY REFERENCE	DATE
	4501600012	08.02.2016
NAME OF SUPPLIER :	DUE DATE FOR QUOTATION – 18.02.2016	
	THIS IS ONLY A REQUEST FOR QUOTATION AND NOT AN ORDER	

Suppliers Are Requested To Go Through Terms &amp; Conditions Before Submission of Offers.

Sl. No.	Material Code	Description & Specification	Unit	Qty.	DELIVERY SCHEDULE		
					Qty.	Date	Remarks
01		Contract for SMS Gateway Service for 1 Year					As per Imp. Info to Bidders

Encl. to Enquiry:

1. Important Information to Bidders

2. Price Format

3. Unpriced Format

Dear Sirs,

Please submit your lowest quotation in triplicate, subject to our terms and conditions overleaf, for the above materials, so as to reach us on or before the due date by 2 P.M.

1. Quotations will be opened at 2-30 P.M. on the due date in camera/In the presence of the tenderers who may like to be present.
2. Price should be nett FOR destination inclusive of risk in transmit and remain valid for 120 days from the due date.
3. If any Sales tax and Excise duty are payable as extra to the quoted price the percentage of the same should be specifically stated in the quotation failing which the purchaser will not be liable for payment of Sales Tax / Excise Duty. Our T.N.G.S.T.No.3560005/dt.1-4-95, C.S.T.No.239383 dt.11-6-91.
4. If the enquired items are coming under D.G.S & D rate contract, please indicate the rate contract prices duly sending a copy of the rate - contract along with your offer.
5. No revision of prices will be entertained after tenders are opened.
6. Manufacturers name, brand name trademark or patent No. if any should be specified. Illustrate leaflets giving particulars are required along with quotation wherever necessary.
7. Products with I.S.I. certification marks will be preferred.
8. The purchaser shall be under no obligation to accept the lowest or any other tender and shall be entitled to accept or reject in part or full without assigning any reason whatsoever.
9. Late tenders are liable to be rejected.
10. Any deviations to the enquired technical and commercial conditions shall be clearly indicated in the covering letter of the quotation.

Yours faithfully,

For BHARAT HEAVY ELECTRICALS LIMITED

*(Signature)*  
 Manager / Purchase  
**M. THANGARAJ. M.B.A., M.S.**  
 Manager / Purchase  
 Pipes, Electrodes Transport Bills  
 ICT Products & AMC  
 BHEL / Piping Centre  
 T. Nagar, Chennai - 600 017

## TERMS AND CONDITIONS

1. **QUOTATION:** This tender is a **TWO PART** bid, i.e, technical bid and price bid are to be enclosed in two separate envelopes and sent in one larger envelope with tenderer's distinctive seal and super scribed with correct tender No., Item of supply and due date of opening.

Tenders should be free from CORRECTIONS AND ERASURES: Corrections if any, must be attested. All amounts shall be indicated both in words shall prevail.

2. **TERMS OF PAYMENT:** 100% Payment in advance, after certification from BHEL User Dept.

3. **LIQUIDATED DAMAGES:** It is clearly among the parties to the contract that time is the essence of the contract. Therefore the delivery of the goods specified, in the purchase order should be made within the time limit prescribed. Where the seller supplies or dispatches the goods beyond the delivery period specified, the purchaser will have no obligation to accept the goods if accepted liquidated damages, at the rate of 0.5% of the value of goods delayed for each week of delay or part thereof subject to a maximum of 10% of the undelivered portion will be levied without prejudice to any other relief or compensation due to the purchaser under any other condition of this contract.

4. **GENERAL:** Any other conditions, which might have been quoted by the seller and are in contravention to the terms prescribed in the order and which have not been specifically accepted in by the purchaser will not be applicable to this contract.



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## IMPORTANT INFORMATION TO BIDDERS

1) This tender is a **TWO PART bid (Technical Bid and Price Bid)**.

The above bid shall be sent in a sealed envelope and duly superscribed as follows :-

**“Enquiry no: 4501600012 / 08.02.2016, Tender opening date. 18.02.2016”**

It shall be addressed to the following:-

**To.**

**Manager / Purchase, Pipes & Misc.  
Bharat Heavy Electricals Limited,  
Piping Centre,  
80, G.N. Road, T.Nagar,  
Chennai – 600 017.  
Phone: 044-28161380  
E-mail : raajpillai@bhelmpc.co.in**

- 2) Your offer should be strictly conform to our requirement. Prices and applicable taxes should be indicated clearly without any corrections.
- 3) Organisation Information like PAN number, TIN number, CST number, etc shall also be furnished.
- 4) The validity of the offer should be Minimum of 60 days.
- 5) The quoted price shall be “FIRM” till the completion and execution of the work.
- 6) **The material to be delivered to the above mentioned address.**
- 7) The delivery shall be 2 weeks from the date of PO. However, earliest delivery is preferable.
- 8) **Last date of submission of offer is 18.02.2016, 14:00 hrs.** Bids submitted after the deadline will not be entertained.
- 9) **The bid opening date is 18.02.2016, 14:30 hrs.**

### **PRICES ARE TO BE SUBMITTED IN BHEL PRICE FORMAT ONLY.**

**The bidder along with its associate / collaborators / sub-contractors / sub-vendors / consultants / service providers shall strictly adhere to BHEL fraud prevention policy displayed on BHEL website <http://www.bhel.com> and shall immediately bring to the notice of BHEL management about any fraud or suspected fraud as soon as it comes to their notice.**

For any clarifications, kindly contact us. Please keep your offers free from any errors which may otherwise lead to rejection of your offer.

  
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**Manager / Purchase**  
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**ICT Products & AMC**  
**BHEL / Piping Centre**  
**T. Nagar, Chennai - 600 017**

**UNPRICED FORMAT – To be Submitted Alongwith Technical Bid**

<b><u>Enquiry No. – 4501600012 dt. 08.02.2016</u></b>			
<b><u>Type</u></b>	<b><u>Rate Per Year</u></b>	<b><u>Taxes Applicable, if any</u> <u>(Type of Tax, Applicability and</u> <u>%age to be mentioned)</u></b>	<b><u>Final Rate Per Year,</u> <u>including taxes</u></b>
<b>Contract for SMS Gateway Service for 1 Year</b>	<b>QUOTED</b>		<b>QUOTED</b>

We agree to all terms and conditions of the Enquiry.

(BIDDER SEAL AND SIGNATURE)

NAME OF COMPANY –

CONTACT PERSON –

CONTACT NUMBER –

E-MAIL ID -

  
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**PRICE FORMAT – To be Submitted Alongwith Price Bid**

<b><u>Enquiry No. – 4501600012 dt. 08.02.2016</u></b>			
<b><u>Type</u></b>	<b><u>Rate Per Year</u></b>	<b><u>Taxes Applicable, if any</u></b>	<b><u>Final Rate Per Year, including taxes</u></b>
Contract for SMS Gateway Service for 1 Year			

We agree to all terms and conditions of the Enquiry.

(BIDDER SEAL AND SIGNATURE)

NAME OF COMPANY –

CONTACT PERSON –

CONTACT NUMBER –

E-MAIL ID -

  
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## TERMS & CONDITIONS OF THE CONTRACT

The vendor shall comply to all the below terms and conditions.

SNo	Terms & Conditions of the Contract	Yes/No	Remarks
1	<b>SMS Gateway Service Provider should provide the facility to send transactional SMS with accuracy for a period of one year from date of start of the contract.</b>		
2	The SMS Gateway Service Provider should be in this line of activity for last five years and should have executed similar projects in at least two Large government owned organizations/ PSU/ Banks. The solution offered should be currently running successfully in at least one Government organization/PSU in India. <b>Copy of purchase order needs to be submitted.</b>		
3	<b>The SMS Gateway Service Provider should ensure 24x7 support from date of start of the contract.</b>		
4	The SMS Gateway Service Provider should be a registered SMS Gateway Service Provider as per TRAI guidelines. <b>Certified copy of registration as registered telemarketer as per TRAI guidelines.</b>		
5	The SMS Gateway Service Provider shall abide all security guidelines of TRAI and shall update BHEL Piping Centre, Chennai as and when any change in TRAI guideline affects SMS transactions of BHEL.		
6	The SMS Gateway Service Provider should not be currently blacklisted by any Government/ Government agency/ Bank/ institution in India. <b>Undertaking to this effect to be submitted.</b>		
7	The SMS Gateway Service Provider should have any redundant SMS Gateway architecture to ensure High Availability (24x7) of SMS service. Service availability to be minimum 99.5%		
8	The SMS Gateway Service Provider should have direct tie-up/arrangements with minimum two telecom service providers/operators for SMS service within India.		
9	The SMS Gateway Service Provider should ensure that messages shall be delivered with corporate id BHEL.		
10	The SMS Gateway Service Provider should ensure that the messages shall be delivered to both DND and NON DND registered users.		
11	The SMS Gateway Service Provider shall provide a robust tracking system to track the delivery of SMS and shall ensure SMS delivery report with proper acknowledgement (status code).		

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12	The SMS Gateway Service Provider shall ensure a SMS delivery time of 4 to 5 seconds.		
13	The SMS Gateway Service Provider shall ensure delivery of SMS to all locations in India without any exception.		
14	The SMS Gateway Service Provider should be able to allocate a minimum throughput of 10 SMS/sec to BHEL.		
15	The SMS Gateway Service Provider should provide a user friendly online interface to manage, monitor and view logs on SMS Gateway service. The web management portal should have a wide range of reports on SMS sending status, date wise SMS send/delivery report, account usage reports, etc. to monitor the performance as per requirement of BHEL.		
16	The SMS Gateway Service Provider should ensure following protocols/ interfaces for sending and receiving SMS messages. 1. HTTP 2. HTTPs (HTTP + SSL encryption) 3. XML over HTTP/ HTTPs 4. SMTP 5. FTP 6. SMPP		
17	The SMS Gateway Service Provider should extend support in solving any issues that arise integrating BHEL's application with the APIs defined in Point No. 16 above.		
18	The APIs (Application Programming Interfaces) provided by SMS Gateway Service Provider should have to be well documented and provided to BHEL for reference.		
19	SMS Gateway Service Provider should not publish/append any advertisement in the SMSs sent by BHEL.		
20	SMS Gateway Service Provider should sign a Non Disclosure Agreement (NDA) in BHEL prescribed format.		
21	The SMS Gateway Service Provider should provide a direct support and shall not involve a third party sub contract for support and service.		

  
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