



Bharat Heavy Electricals Limited

ITX, HEEP, RANIPUR, HARIDWAR-249403 (Uttarakhand, India)

Phone: 01334-281375, FAX: 01334-223948 E-mail: megha@bhelhwr.co.in

HW/ITX/2/1389

30th August, 2016

Subject: Annual Maintenance Contract (AMC) for the period of Two Years for IT hardware.

Dear Sir/Madam,

1. Bharat Heavy Electricals Limited (BHEL) had procured PCs, printers, scanners, servers, network device and SAN storage etc. through different 5 years lease contracts, these lease contracts are expiring in near future. These equipment are in use in shop floors and office areas of BHEL Haridwar in distributed environment. BHEL intends to enter into Two Years Annual Maintenance Contract (AMC) of these equipment. BHEL invites offers for the Two Years AMC of all these equipment (Equipment details given in Annexure II). The Scope of Work and Terms & Conditions are given in detail in Annexure IV. The Annexure details are as follows:

Annexure I	Pre-qualification Compliance Sheet
Annexure II	Item Details & Broad Configuration
Annexure III	Chartered Accountant (CA) Certificate Format for MSEs
Annexure IV	Scope of Work and Terms & Conditions
Annexure V	Price Bid Format
Annexure VI	No Deviation Certificate
Annexure VII	Document submission checklist with Page no. details

2. You are requested to submit techno-commercial offer along with price bid in two parts as per the scope of work indicated therein. The tender offer should be sealed in two separate envelopes with 'Techno-commercial bid' / Price bid', Tender no., opening date duly super scribed on the envelopes.
3. The Techno-commercial bid envelope should enclose your offer comprising Terms & conditions (Annexure-IV), duly signed and stamped, unpriced bid (Annexure V), Technical Pre-Qualification Compliance Sheet (Annexure I), No Deviation Certificate (Annexure VI) and Document Submission Checklist (Annexure VII) along with other required documents/proofs.
4. The price bid envelope should enclose Price bid (As per format in Annexure V) only. No additional Terms and Conditions should be specified in the price bid.
5. Vendor must meet prequalification criteria as per Annexure-I. The offers not meeting these criteria will be rejected summarily.
6. The techno-commercial bids will be opened on the last day of submission of the offers at 2.00 PM in the presence of the tenderers or their authorized representatives who may like to be present. Incomplete offers are liable to be rejected.
7. Earnest money of Rs. 1,50,000/- in the form of demand draft in favour of BHEL, Haridwar or cash deposit (to the extent admissible in Income Tax Act) with Accounts officer, BHEL, Ranipur, Haridwar is to be furnished with the tender offer. EMD of unsuccessful vendors will be refunded within 15 days of awarding the tender.
8. Tender Document fee (Non-Refundable) of Rs. 1000/- in the form of demand draft in favour of Bharat Heavy Electricals Limited, payable at Haridwar, is to be furnished with the tender offer.

9. The offers in sealed envelopes (as stated in Point No. 2 above) should be submitted latest by **1:45 P.M. on 23/09/2016** at the following address through registered post / speed post:

**Head of Material Management
Heavy Electricals Equipment Plant
Bharat Heavy Electricals Limited
Ranipur Haridwar (Uttarakhand)
PIN – 249403**

The quotation must be posted taking the allowance for postal transit delays.

Alternatively, the tender duly sealed and super scribed, clearly mentioning the 'Technical/Commercial Bid', tender no., opening date as mentioned above may be deposited in the tender box situated at fourth floor, Main Administrative Building, HEEP, BHEL, Ranipur, Haridwar.

IMPORTANT: Quotation not received in time is likely to be ignored. Any vagueness / incomplete detail in the offers shall make it liable to be rejected as these shortcomings in the offers shall be interpreted as incompetence on the part of vendor to meet the requirements of BHEL.

10. The technical bids will be opened on the day of submission of the offers at 2.00 PM in the presence of the tenderers or their authorized representatives who may like to be present. Incomplete offers are liable to be rejected.
11. All corrigenda, addenda, amendments, time extensions clarifications etc. to the tender shall be hosted on BHEL website's tender section (<http://www.bhel.com>, <http://www.bhelhwr.co.in>) & Govt.'s Central Public Procurement Portal (<http://eprocure.gov.in>) only. Bidders should regularly visit websites to keep themselves updated.

Checklist for submitting the bid is as under:

To be submitted with Technical Bid:

Sl.	Annexure	Description	Remarks
1		Your Technical Offer	
2	Annexure I	Pre-Qualification Compliance Sheet	Signed Copy duly filled alongwith required proofs / documents
3	Annexure II	Item Details & Broad Configuration	Signed copy with seal
4	Annexure III	Certificate by Chartered Accountant on Letterhead	Signed Copy (if applicable)
5	Annexure IV	Scope of Work and Terms & Conditions	Signed copy with seal
6	Annexure V	Unpriced Bid	Mention all applicable taxes without price
7	Annexure VI	No Deviation Certificate	Signed copy with seal
8	Annexure VII	Document submission checklist with Page no. details along with OEM authorization letters.	All details of submitted document with Page nos.
9	If applicable	Earnest Money Deposit (EMD)	Rs. 1,50,000.00
10	If applicable	Tender Fee	Rs. 1000.00

To be submitted with Price Bid:

Sl.	Annexure	Description	Remarks
1	Annexure V	Price Bid (only)	In a separate sealed envelope

Thanking you,

Yours faithfully,
(Megha Meshram)
Dy. Manager/IT

Information Technology Centre, HEEP, BHEL, Haridwar		
Tender No: HW/ITX/2/1389 Dated: 30/08/2016		
Pre-Qualification Criteria		
S.No	Description	Evidence Required
1	The bidder should have OEM authorization for Items mentioned in Annexure II that require Back to Back(B2B) OEM support (Serial No. 1,2,3,4,5,21,22,23,26,27).	OEM authorization letter, specific to this tender, having assurance of Back to Back (B2B) support from OEM.
2	A) The bidder should have average annual turnover of at least INR 24 Lacs for last three consecutive financial years i.e. FY 2015-16, 2014-15, 2013-14. B) The bidder should have positive net worth for the last 3 financial years i.e. FY 2015-16, 2014-15, 2013-14.	Audited Balance Sheet and Profit & Loss Statements OR Certificate from statutory Auditors
3	a) The bidder should have executed at least one AMC order (In case of ongoing contracts atleast one year of AMC period should have been completed) having annual AMC charges, atleast of 33 Lakhs of IT equipment such as Servers, Printers, UPS, Storage, tape library, Network Devices etc. during last 7 years. OR b) The bidder should have executed at least two AMC orders (In case of ongoing contracts atleast one year of AMC period should have been completed) having annual AMC charges, atleast of 20 Lakhs of IT equipment such as Servers, Printers, UPS, Storage, tape library, Network Devices etc. during last 7 years. OR c) The bidder should have executed at least three AMC orders (In case of ongoing contracts atleast one year of AMC period should have been completed) having annual AMC charges, atleast of 16 Lakhs of IT equipment such as Servers, Printers, UPS, Storage, tape library, Network Devices etc. during last 7 years. OR d) The bidder should have executed one Lease order (In case of ongoing contracts atleast one year of contract period should have been completed) of 5 crores which includes maintenance of IT equipment such as Servers, Printers, UPS, Storage, tape library, Network Devices etc. during last 7 years. OR e) The bidder should have executed two Lease orders (In case of ongoing contracts atleast one year of contract period should have been completed) of 3 crores which includes maintenance of IT equipment such as Servers, Printers, UPS, Storage, tape library, Network Devices etc. during last 7 years. OR f) The bidder should have executed (In case of ongoing contracts atleast one year of contract period should have been completed) three Lease orders of 2 crores which includes maintenance of IT equipment such as Servers, Printers, UPS, Storage, tape library, Network Devices etc. during last 7 years.	Copy of Order including Order value along with Contact Details having full address and telephone number of the customer.
4	Bidder should have PF no./ESI no./Medical policy for executing the contract.	Proof to be submitted
5	Bidder shall have VAT/Service Tax Registration.	Proof to be submitted
6	In case bidder comes under the category of MSEs (Micro and Small Enterprises), the intended benefits may be availed only if they submit the mentioned documents along with the offer. Note: Date to be reckoned for determining the deemed validity will be the date of bid opening (Part-1 of two part bid).	Attested copies of either EM II certificate having deemed validity (Five years from the date of issue of acknowledgement in EM II) OR Valid NSIC certificate or EM II certificate along with attested copy of CA certificate (format enclosed as per Annexure-III where deemed validity of EM II certificate of five years has expired) applicable for the relevant financial year (latest audited).

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Anexure II- List of Items

List of Equipment to be covered under two years AMC

Sl. No.	Item Category	Item Description	Make & Model	Qty	Remarks	AMC Start Date
1	I) Servers	Intel Xeon Servers	HP ProLiant DL 580 G7	5	Back to Back OEM Support is required	1-Jan-17
2		Intel Xeon Servers with external Disk Enclosure	HP ProLiant DL 360 G7	4		1-Jan-17
3		SERVER 2 WAY	HP ProLiant DL 380 G7	10		1-Jan-17
4	II) Storage (SAN/NAS)	NAS STORAGE	HP STORAGE WORKS X1800 G2 NETWORK STORAGE SYSTEM	1		1-Jul-17
5		FATA disk 10 TB usable along with enclosure for existing HP EVA 4400 storage box	HP StorageWorks 4400 Enterprise Virtual Array	1		1-Jan-17
6	III) Desktops /Notebooks/ Workstations	Desktop PC	HP COMPAQ 6200 SFF	195		1) 170 Nos. PC: 1-Jan-17 2) 25 Nos. PC: 1-Apr-17
7		PC GENERAL	LENOVO THINKCENTRE M91P WITH 17" TFT MONITOR	445		1) 295 Nos. PC: 1-Jan-17 2) 150 Nos. PC: 1-Jul-17
8		PC GENERAL	LENOVO THINKCENTRE M91P WITH 19" TFT MONITOR	30		1-Jan-17
9		PC -THINCLIENT FANLESS	HCL WINBEE 5000IX	5		1-Jul-17
10		ENGINEERING PC	HCL INFINITI M A355(CORE i5-670)	20		1-Jul-17
11		NOTEBOOK GENERAL	LENOVO THINKPAD L420	2		1-Jul-17
12		GRAPHICS WORKSTATION -I WITH 6GB RAM	LENOVO THINKSTATION S20 WITH 6GB RAM	8		1-Jan-17
13		GRAPHIC WORKSTATION TYPE-II WITH 8GB RAM	LENOVO THINKSTATION D20 WITH 8GB RAM	1		1-Jul-17
14		GRAPHICS WORKSTATION -I WITH 12GB RAM	LENOVO THINKSTATION S20 WITH 12GB RAM	2		1-Apr-17
15		GRAPHIC WORKSTATION TYPE-II WITH 32GB RAM	LENOVO THINKSTATION D20 WITH 32GB RAM	1		1-Apr-17
16	IV) Printers / Scanners / Plotters	DOT MATRIX PRINTER	WEP LQ DSI 5235	105		1) 40 Nos. DMP: 1-Jan-17 2) 65 Nos. DMP: 1-Jul-17
17		HSDMP	LIPI 2250	190		1) 150 Nos. HSDMP: 1-Jan-17 2) 40 Nos. HSDMP: 1-Jul-17
18		DESKJET COLOUR PRINTER	HP OFFICE JETPRO 8000	26		1) 15 Nos. Printers: 1-Jan-17 2) 10 Nos. Printers: 1-Jul-17 3) 1 No. Printer: 1-Apr-17
19		Laser Printer	BROTHER HL 5350 DN	227		1) 95 Nos. Printers: 1-Jan-17 2) 132 Nos. Printer: 1-Apr-17
20		LASERJET PRINTER A3	HP LASERJET 9040DN	4		1-Jan-17
21		LINE MATRIX PRINTER	WEP P7 1500 QN	3	Back to Back OEM Support	1) 1 No. Printer: 1-Jan-17 2) 2 Nos. Printers: 1-Jul-17

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Anexure II- List of Items

List of Equipment to be covered under two years AMC

22		LINE MATRIX PRINTER	LINE MATRIX LIPI 6215	1	is required	1-Jan-17
23		PLOTTER MFS	KIP 5000	4		1-Jan-17
24		SCANNER LOW END	HP SCANJET G3110	27		1) 20 Nos. Scanners: 1-Jan-17 2) 7 Nos. Scanners: 1-Apr-17
25		SCANNER A3	MUSTEK A3 3600 PRO WITH TRANSPARENCY ADAPTER	1		1-Apr-17
26		V) Networking Equipment	LAYER 2 SWITCH 24 PORT	CISCO WS-C2960S-24TS-L	5	Back to Back OEM Support is required
27	LAYER 2 SWITCH 48 PORT		CISCO WS-C2960S-48TS-L	2	1-Jan-17	

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Annexure-II (B) Broad Specifications

Sl. No.	Item Name	Make & Model
1	Intel Xeon Servers	HP ProLiant DL 580 G7
	Processor	2 Nos. Intel(R) Xeon(R) CPU X7560 @ 2.27GHz (each with 8/8 cores; 16 threads)
	Memory	1 Server with 128GB RAM and rest 4 servers are with 64GB RAM
	Storage Internal	6x300 GB SAS
	Network Controller	4 Ethernet Ports
	Power Supply	Redundant Power Supply
	Storage Controller	2 SAS RAID Controllers with support for RAID 0,1,5 (One Embedded and one AddOn)
	HBA	2 Nos. 425/825/42B/82B 4Gbps/8Gbps PCIe dual port FC HBA (rev 01) Cards of Brocade Communications Systems
2	Intel Xeon Servers with external Disk Enclosure	HP ProLiant DL 360 G7 with external Disk Enclosure
	Processor	2 Nos. Intel(R) Xeon(R) CPU X5672 @ 3.20GHz
	Memory	16 GB
	Storage Internal	2x300 GB SAS
	Network Controller	Dual Ethernet Port
	Power Supply	Redundant Power Supply
	Storage Controller	2 SAS RAID Controllers with support for RAID 0,1,5 (One Embedded and one AddOn)
	SAS Port	One SAS Port for SAS connectivity with external Disk Enclosure
	External Disk Enclosure	6x300 GB SAS Disks, Redundant Power Supply, One SAS Port
3	SERVER 2 WAY	HP ProLiant DL 380 G7
	Make & Model	HP DL 380G7
	Mounting	Rack Models
	Height	Max 2U
	Processor	Intel Xeon Quad Core 5630, 2.53GHz, 5.86GT/sec QPI
	No. of Processors	Two (2)
	Chip Set	Intel 5500 family chipset
	CPU Cache	12MB L3 Cache
	RAM	24GB DDR3 1066 MHz expandable to 48GB.
	Extension slots	4 or more PCI-X / PCI-Express slots (with at least 2 PCI-E x8 slot for SAN connectivity)
	HDD	6 x 146 GB or higher SFF hot Pluggable SAS 10K rpm
	Internal HDD bays	6 or more hot plug drive bays
	DVDROM	8x or higher DVD-CDRW Combo Drive
	Raid Controller	2 Nos. of 3G SAS RAID Controller, each with 256 MB battery backed cache
	LAN Card	2 Nos. of separate 10/100/1000 Ethernet Cards each with 2 ports (with at least 1 card on board)
	Power Supply	Should come with Hot Pluggable & Redundant Power Supply
Fans	Hot pluggable redundant fans	
4	Item Name	NAS STORAGE
	Make & Model	HP STORAGE WORKS X1800 G2 NETWORK STORAGE SYSTEM
	Rack mount	Should be rack mount
	Processor	Two Dual Core Intel Xeon procesors 2.0 GHz or higher
	RAM	4 GB DDR3 expandable to 8 GB
	Cache Memory	1MB level 3 cache per CPU
	Hard Drives	Minimum 16x300GB 10K rpm hot pluggable internal Ultra 320 SCSI HDDs. The NAS box should also support SATA drives for applications like snapshots.
	HDD Bays (Internal & External)	At least 16 bays (OEM Make) to be provided from day 1

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Annexure-II (B) Broad Specifications

	Network Connectivity	2 10/100/1000 auto sensing NICs
	RAID Controller	2 Nos. of RAID Controllors supporting RAID 0, RAID 1 & RAID 5 each with 256MB battery backed cache
	Network support	TCP/IP, FTP, CIFS, HTTP 1.1, NFS
	Power Suply & Fans	Redundant & hot pluggable
5	Item Name	SAN Storage
	Make & Model	FATA disk 10 TB usable along with enclosure for existing HP EVA 4400 storage box
	Specifications	Raw capacity 12 TB, 1 No. of M6412 disk Enclosures having 12 nos. of disk bays each, 12 Nos. of 1TB FATA Disks, redundant power supply
6	Desktop Computer	HP COMPAQ 6200 SFF
	Processor	Core i3 2100 CPU
	Monitor	17" TFT
	HDD	500 GB HDD
	RAM	4GB RAM
7	Desktop Computer	LENOVO THINKCENTRE M91P WITH 17" TFT MONITOR
	Processor	Intel® Core™ i5-2400 CPU@3.10 GHz 3.10 GHz
	Monitor	17" TFT
	HDD	500GB
	RAM	4GB
8	Desktop Computer	LENOVO THINKCENTRE M91P WITH 19" TFT MONITOR
	Processor	Intel® Core™ i5-2400 CPU@3.10 GHz 3.10 GHz
	Monitor	19" TFT
	HDD	500GB
	RAM	4GB
9	PC - THINCLIENT FANLESS	HCL WINBEE 5000IX
	Make & Model	HCL WINBEE 5000IX
	Processor	x86 Processor at 1.6 GHz or higher
	Firmware Features	Latest MS Internet Explorer , HTML, JAVA JSP support, Javascript, XML, Active X, Sun JRE, Media Player, Citrix Web client
	Browser	Latest MS IE
	RAM	2GB DDR2/DDR3 RAM or higher
	HDD	4GB Flash
	Monitor (Asset Controlled)	17" TFT Monitor (OEM/ Desktop - PC01L make), TCO 03/05 compliant
	Keyboard	Minimum 104 keys
	Mouse	2/3 Button Optical Scroll Mouse
	Audio	Output 1/8 inch mini, full 16 –bit stereo
	Ethernet	Integrated (on-board)10/100 Mbps RJ45 port
	PCI Slots	Minimum 1 PCI slot
	Ports	Minimum 1 Serial, 1 Parallel, 4 USB (Ver 2.0), VGA
	ENGINEERING PC	HCL INFINITI M A355(CORE i5-670)
	Make & Model	HCL INFINITI M A355
	Processor	Core-i5-670 (3.46GHz, 4MB L3 cache) or higher
	Chipset	Intel Q57 or higher Intel Chipset
	RAM	6GB or higher Dual Channel DDR3 SDRAM @ 1066 MHZ expandable to 12 GB or higher
	HDD	320 GB SATA or higher 7200 rpm with Pre Failure Alert
	Optical Drive	16X or more DVD+/-RW SATA

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Annexure-II (B) Broad Specifications

10	Graphics Card	Professional Graphics Card 3D Graphic Card (NVIDIA or ATI Firepro) with 512MB
	Monitor	19" TFT (OEM make) with Aspect ratio 5:4 and min. resolution of 1280*1024 TCO 05 compliant
	Keyboard	Minimum 104 keys (Same make as PC)
	Mouse	2/3 Button Optical Scroll Mouse
	Ethernet	Integrated (on-board)10/100/1000Mbps RJ45 port with WOL, PXE & ASF (Alert Standard Format) 2.0 OS independent software to monitor & analyse network connection
	PCI Slots	Minimum 2 PCI-E slots
	Ports	Minimum 1 Serial, 6 USB (Ver 2.0), VGA, Speaker, Microphone, Headphone
11	NOTEBOOK GENERAL	LENOVO THINKPAD L420
	Make & Model	LENOVO THINKPAD L420
	Processor	Intel® Core™ i3 Processor 370M (2.4GHz) or higher
	Cache	3MB L3 cache or higher
	Chipset	Intel mobile HM55 series chipset or later
	Graphics	Integrated Intel HD Graphics with min. 256MB VRAM
	Memory	4GB or higher Dual Channel DDR3 @ 1066 MHZ expandable to 8GB or higher
	HDD	320 GB SATA or higher with Hard Disk protection system
	Optical Drive	Integrated 8x DVD RW or higher
	Screen	14"/14.1" WXGA color LED display, anti glare
	Ethernet	Integrated 10/100/1000 Mbps port
	Wireless	Integrated 802.11a/g/N Wireless LAN, Blue Tooth (2.1)
	Ports	Minimum 3 USB (Ver. 2.0) including 1eSATA / USB combo, VGA, Speaker, Microphone
	Slots	Express Card Slot, Multi-Card Reader
	Battery	Minimum 6-cell Lithium-ion rechargeable battery capable of providing 3.5 hours or more backup in standard business environment, ACPI Compliant.
Power Supply	OEM AC Adaptor suitable for 230V supply	
12	GRAPHICS WORKSTATION - I WITH 6GB RAM	LENOVO THINKSTATION S20 WITH 6GB RAM
	Make & Model	LENOVO THINKSTATION S20
	Processor	Xeon w3550 3.06GHz/8MB L3 cache or higher
	Chipset	Intel x58 chipset or later
	RAM	6GB or higher Dual Channel DDR3 @ 1066 MHZ expandable to 24 GB or higher
	HDD	500 GB (unformatted), 7200 rpm SATA drive or higher
	Optical Drive	16X or more DVD+/-RW SATA
	Graphics Card	Professional 3 D Graphic card NVIDIA or ATI FirePro (1GB)
	Monitor	19" TFT (OEM make) with min. resolution of 1280*1024 , TCO 05 compliant
	Keyboard	Minimum 104 keys with additional shortcut keys
	Mouse	2/3 Button Optical Scroll Mouse
	Audio	Integrated Audio with Internal speakers
	Ethernet	Integrated 10/100/1000 Mbps RJ45 port with WOL
	PCI Slots	Min. 4 (PCI Express and PCI Express x16) Slots
Ports	Minimum 1 Parallel, 1 Serial, 4 USB (Ver 2.0), VGA, Speaker, Microphone, Headphone	
	GRAPHIC WORKSTATION TYPE-II WITH 8GB RAM	LENOVO THINKSTATION D20 WITH 8GB RAM
	Make & Model	LENOVO THINKSTATION D20

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Annexure-II (B) Broad Specifications

13	Processor	Quad Core Intel Xeon 5640, 2.66 GHz with 12 MB L3 Cache, 5.86 GT/sec QPI
	Chipset	Intel 5520 or higher Intel Chipset
	RAM	8GB or higher Dual Channel DDR3 @ 1333 MHZ expandable to 48GB or higher
	HDD	2 x 300 GB SAS HDD 10K rpm with SAS RAID Controller
	Optical Drive	16X or more DVD+/-RW SATA
	Graphics Card	NVIDIA or ATI Firepro (1GB)
	Monitor	19" TFT (OEM make) with min. resolution of 1280*1024, TCO 05 compliant
	Keyboard	Minimum 104 keys with additional shortcut keys
	Mouse	2/3 Button Optical Scroll Mouse
	Audio	Integrated Audio with Internal speakers
	Ethernet	Integrated 10/100/1000 Mbps RJ45 port with WOL
	Bays/Slots	Minimum 4 bays, 3 (PCI Express and PCI Express x16) Slots
	Ports	Minimum 1 Parallel, 1 Serial, 4 USB (Ver 2.0), VGA, Speaker, Microphone, Headphone
14	GRAPHICS WORKSTATION -I WITH 12GB RAM	LENOVO THINKSTATION S20 WITH 12GB RAM
	Make & Model	LENOVO THINKSTATION S20
	Processor	Xeon w3550 3.06GHz/8MB L3 cache or higher
	Chipset	Intel x58 chipset or later
	RAM	12GB or higher Dual Channel DDR3 @ 1066 MHZ expandable to 24 GB or higher
	HDD	500 GB (unformatted), 7200 rpm SATA drive or higher
	Optical Drive	16X or more DVD+/-RW SATA
	Graphics Card	Professional 3 D Graphic card NVIDIA or ATI FirePro (1GB)
	Monitor	19" TFT (OEM make) with min. resolution of 1280*1024 , TCO 05 compliant
	Keyboard	Minimum 104 keys with additional shortcut keys
	Mouse	2/3 Button Optical Scroll Mouse
	Audio	Integrated Audio with Internal speakers
	Ethernet	Integrated 10/100/1000 Mbps RJ45 port with WOL
	PCI Slots	Min. 4 (PCI Express and PCI Express x16) Slots
Ports	Minimum 1 Parallel, 1 Serial, 4 USB (Ver 2.0), VGA, Speaker, Microphone, Headphone	
15	GRAPHIC WORKSTATION TYPE-II WITH 32GB RAM	LENOVO THINKSTATION D20 WITH 32GB RAM
	Make & Model	LENOVO THINKSTATION D20
	Processor	Quad Core Intel Xeon 5640, 2.66 GHz with 12 MB L3 Cache, 5.86 GT/sec QPI
	Chipset	Intel 5520 or higher Intel Chipset
	RAM	32GB or higher Dual Channel DDR3 @ 1333 MHZ expandable to 48GB or higher
	HDD	2 x 300 GB SAS HDD 10K rpm with SAS RAID Controller
	Optical Drive	16X or more DVD+/-RW SATA
	Graphics Card	NVIDIA or ATI Firepro (1GB)
	Monitor	19" TFT (OEM make) with min. resolution of 1280*1024, TCO 05 compliant
	Keyboard	Minimum 104 keys with additional shortcut keys
	Mouse	2/3 Button Optical Scroll Mouse
	Audio	Integrated Audio with Internal speakers
	Ethernet	Integrated 10/100/1000 Mbps RJ45 port with WOL
	Bays/Slots	Minimum 4 bays, 3 (PCI Express and PCI Express x16) Slots
Ports	Minimum 1 Parallel, 1 Serial, 4 USB (Ver 2.0), VGA, Speaker, Microphone, Headphone	
	DMP	WeP LQ DSI 5235
	Make & Model	WeP LQ DSI 5235

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Annexure-II (B) Broad Specifications

16	Print Speed at 10 cpi	Minimum 400CPS(High-speed draft) and Minimum100CPS (LQ)
	Printing Method	24 Pin impact dot matrix
	Print Direction	Bidirectional
	Character size	Minimum at 10cpi 136 maximum printed characters
	Character set	PC 437, Italics
	Paper width and length	Single sheet min 182 to 364 mm; continuous sheet101 to 406mm
	Input Buffer	Minimum 64 KB
	Connectivity	Should be connectable to parallel/USB ports of devices
	OS Compatibility	Windows XP,Vista,7, Redhat Linux
	Power and Data cables	Each Printer is to be provided with Power cable and data cable
	Indian Language printingsupport	Should support Unicode and should be able to print in English & Hindi.
17	HSDMP	Tally 2250
	Workload	750 CPS/ 430 Pages Per hour, 26000 Pages per month
	Column capacity	136
	Print Speed	12 CPI in Draft 600CPS/ 15 CPI in Draft 750 CPS.
	Print head Type	24-wire.
	Print mode	Bi-directional.
	Character density	5, 6, 7.5, 8.6, 10, 12, 15, 17.1, 20 CPI
	Paper Handling	3"-16.5" Width, 3"-22" length.
	Line Density	2, 3, 6, 8, 12 lpi
	Acoustic Level	53 dB(A)
18	Deskjet Colour Printer	HP OFFICE JETPRO 8000
	Make & Model	HP OFFICE JETPRO 8000
	Type	Duplex
	Print Speed (color)	30 ppm (draft) or higher
	Duplex Printing	Required
	Connectivity	USB 2.0
	Print Resolution	1200 x 1200 dpi or higher
	Media Size	A4, A5, letter, executive, legal
	Media Type	Paper (plain, inkjet, photo), envelopes, transparencies, labels, greeting cards
	Paper Trays	One (1) or more
	RAM	32MB
	Duty Cycle	7000 Pages per month
19	Laser Printer	BROTHER HL 5350 DN
	Configuration	30 PPM/ 1200 X 1200 DPI
	Memory	32 MB
20	Item Name	Laserjet Printer - A3 Mono
	Make & Model	HP LASERJET 9040DN
	RAM	128MB
21	Item Name	LINE MATRIX PRINTER
	Make & Model	WEP P7 1500 QN
	Print speed (Draft)	Minimum 1500 lines per minute
	Print speed (DP, Uppercase)	1100 lines per minute or higher
	Printing method	Line Impact
	Connectivity (Interface) Required	Serial, Parallel , Ethernet

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Annexure-II (B) Broad Specifications

	OS Compatibility	Windows XP,Vista,7, Redhat Linux
	Paper handling	Paper motion detection , paper out detection.
	Form Loop Control	Form loop control mechanism to be provided for pre-printed stationery.
	Ribbon Life	Minimum 75 million characters
	Noise Level	55dB(A) or less
	Network Interface	10/100Mbps Ethernet Interface
22	Item Name	LINE MATRIX PRINTER
	Make & Model	LINE MATRIX LIPI 6215
	RAM	
	Connectivity	
23	Item Name	PLOTTER MFS
	Make & Model	KIP 5000
	PRINTER	
	Print Speed	Min 4 A0 per minute or 10 A1 per minute
	Resolution	400 DPI
	Paper Handling	3 rolls or more
	Media Cutter	Automatic Cutter
	Print output Size	914mm X 15m
	CONTROLLER	
	Connectivity	IEEE 1284 compliant bi-directional parallel / USB 2.0 , 10/100 Base-T Fast Ethernet
	RAM	512 MB or higher (OEM original)
	HDD	Min 18 GB or Higher
24	Item Name	SCANNER LOW END
	Make & Model	HP SCANJET G3110
	Type	A4 Color Flatbed Scanner
	Hardware Resolution	4800 x 4800 dpi
25	Item Name	SCANNER A3
	Make & Model	MUSTEK A3 3600 PRO WITH TRANSPARENCY ADAPTER
	Type	A3 Color Flatbed Scanner
	Hardware Resolution	800 x 1600 dpi
	Speed	10 ms/line or more
26	Item Name	LAYER 2 SWITCH 24 PORT
	Make & Model	CISCO WS-C2960S-24TS-L
	Ports	The offered switch should have following ports: 24 Nos. of 10/100/1000Mbps Ethernet ports 2 Nos. of 1Gig. Slots for SFP based modules
27	Item Name	LAYER 2 SWITCH 48 PORT
	Make & Model	CISCO WS-C2960S-48TS-L
	Ports	The offered switch should have following ports: 48 Nos. of 10/100/1000Mbps Ethernet ports 4 Nos. of 1Gig. Slots for SFP based modules

Certificate by Chartered Accountant on letter head

This is to Certify that M/S
 (hereinafter referred to as 'company') having its registered office at
 is registered under MSMED Act 2006, (Entrepreneur
 Memorandum No (Part-II) dtd:.....
 Category: (Micro/Small)). (Copy enclosed).

Further verified from the Books of Accounts that the investment of the company as per the
 latest audited financial year as per MSMED Act 2006 is as follows:

1. **For Manufacturing Enterprises:** Investment in plant and machinery (i.e. original cost
 excluding land and building and the items specified by the Ministry of Small Scale Industries vide its
 notification No.S.O.1722(E) dated October 5, 2006 :
 Rs.....Lacs
2. **For Service Enterprises:** Investment in equipment (original cost excluding land and building and
 furniture, fittings and other items not directly related to the service rendered or as may be notified under the MSMED
 Act, 2006:
 Rs.....Lacs

(Strike off whichever is not applicable)

The above investment of Rs.....Lacs is within permissible limit of
 Rs.....Lacs forMicro / Small (Strike off which is not applicable)
 Category under MSMED Act 2006.

Or

The company has been graduated from its original category (Micro/ Small) (Strike off which is not
 applicable) and the date of graduation of such enterprise from its original category is
 (dd/mm/yyyy) which is within the period of 3 years from the date of graduation of such
 enterprise from its original category as notified vide S.O. No. 3322(E) dated 01.11.2013 published
 in the gazette notification dated 04.11.2013 by Ministry of MSME.

Date:

(Signature)

Name -

Membership number -

Seal of Chartered Accountant



TERMS AND CONDITIONS

1 SCOPE OF WORK

Comprehensive onsite two years Annual Maintenance Contract (AMC) for IT Hardware installed across BHEL Haridwar (details as per Annexure-II). The AMC start date for all items will be as per Annexure-II: Column- "AMC Start Date".

2 GENERAL

- a) The AMC maintenance contract will be for the period of two years from AMC start dates as per Annexure II. No escalation of cost, due to any reason, will be admissible during this period. The payment will be made quarterly, at the end of the quarter. Invoices are to be submitted in triplicate along with other necessary documents. Deduction of downtime, if any, shall be made from quarterly AMC charges. Along with invoices, Copy of the periodical challans (latest) of service tax deposited to government accounts linked to the service tax charged in the submitted invoices is to be submitted to process the invoices.
- b) No interest whatsoever shall be payable by BHEL on any amount due to the vendor.
- c) Maintenance coverage for Items in Annexure-II Serial No. 1,2,3,4,5,21,22,23,26,27 shall be on 24x7 basis with 4 hours response time with Back to Back support from OEM. Authorization from OEM for item back to back support for these items should be submitted along with Techno-commercial bid.
- d) For rest of the items, normal maintenance coverage will be for prime shift (Monday to Saturday 8 AM to 5 PM). However, maintenance coverage shall be provided on call basis after the prime shift, if required.
- e) Successful bidder shall enter into AMC agreement with BHEL on non-judicial stamp paper of required value as per extant rules, at their own cost.
- f) The successful bidder should fulfill all statutory and safety requirements for personnel engaged while executing the contract. If BHEL has to incur any expenditure due to non-compliance of the applicable statutory provisions, the same will be compensated by the vendor.
- g) Successful bidder should submit OEM support letter/s, for items requiring Back to Back Support (Annexure II Serial No. 1,2,3,4,5,21,22,23,26,27), at least one week prior to their AMC Start Date as mentioned in the Order.
- h) No payment whatsoever shall be released before submission of back-to-back support documents.

3 EARNEST MONEY DEPOSIT (EMD)

- a) EMD is to be deposited by the bidder as per tender document.
- b) EMD given by unsuccessful bidders shall be refunded normally within 15 days of acceptance of work by the successful bidder.
- c) EMD shall not carry any interest.
- d) EMD by the bidder will be forfeited if after opening of the tender, the bidder revokes his tender within validity period or increases his earlier quoted rates or the successful bidder does not commence the work within the period as per LOI/Contract.



4 EXEMPTION

MSEs (Micro and Small Enterprises) are exempted from payment of Earnest Money Deposit (EMD). Note: MSE suppliers can avail the intended benefit only if they submit along with offer, attested copies of either EM II certificate having deemed validity (Five years from the date of issue of acknowledgement in EM II) or valid NSIC certificate or EM II certificate along with attested copy of CA certificate (format enclosed as per Annexure-III where deemed validity of EM II certificate of five years has expired) applicable for the relevant financial year (latest audited). Date to be reckoned for determining the deemed validity will be the date of bid opening (part 1 in case of two part bid). Non submission of such documents will lead to consideration of their bids at par with other bidders. No benefit shall be applicable for this enquiry if any deficiency in the above required documents are not submitted before price bid opening. If the tender is to be submitted through e-procurement portal then the above required documents are to be uploaded on the portal. Documents should be notarized or attested by a Gazetted Officer.

5 SECURITY DEPOSIT

- a) Security Deposit should be deposited by the successful bidder at BHEL Haridwar. The Security Deposit shall be collected before start of the work by the vendor. The rate of Security Deposit will be as below based on the Tender Order value:
1. Up to 10 lakhs: 10%
 2. Above Rs. 10 lakhs upto 50 lakhs: Rs. 1 lakh + 7.5% of amount exceeding Rs. 10 lakhs.
 3. Above Rs. 50 lakhs: Rs 4 lakhs + 5 % of the amount exceeding Rs. 50 lakhs
- b) Security Deposit may be furnished in any one of the following forms
- i. Cash (as permissible under the Income Tax Act)
 - ii. Pay Order, Demand Draft in favour of BHEL
 - iii. Local cheques of scheduled banks, subject realization.
 - iv. Securities available from Post Offices such as NSC, Kisan Vikias Patras etc. (Certificates should be held in the name of Vendor furnishing the security and duly pledged in favour of BHEL and discharged on the back).
 - v. Bank Guarantee from Scheduled Banks/Public Financial Institutions as defined in the Companies Act. The Bank Guarantee format should have the approval of BHEL.
 - vi. Fixed Deposit Receipt issued by Scheduled Banks/Public Financial Institutions as defined in the Companies Act. The FDR should be in the name of the contractor, A/C BHEL, duly discharged on the back
- c) EMD of the successful bidder can be converted and adjusted against the security deposit.
- d) The security deposit shall be refunded after the successful completion of the contract.
- e) The security deposit shall not carry any interest.
- f) Security deposit shall be liable to be forfeited in case of breach / nonfulfillment of liabilities in contract by vendor



6 TENDER EVALUATION

- a) After the process of Technical Bid evaluation, Price Bid opening will be done for all technically qualified vendors.
- b) The valuation will be on the basis of delivered cost i.e. "total cost to BHEL".
- c) Vendor has to quote for all items in the Price Bid (Annexure – V). The comparative statement for selecting the L1 Vendor shall be made on the basis of total charges for AMC and all taxes (except Service Tax) for all items.

7 DEVIATIONS

Bids shall be submitted strictly in accordance with the technical specifications and commercial terms & conditions of the Tender Enquiry. No change in specifications, clauses of contract, Terms and Conditions, etc. shall be entertained by BHEL under any circumstances. Hence bidders have to submit a "No Deviation Certificate" for both technical specifications and commercial terms and conditions in Part-I of the offer as per format (Annexure VI).

8 ACCEPTANCE OF LOI/ORDER

Letter of vendor's acceptance for the Letter of Intent (LOI)/Order from BHEL is to be submitted within one week of issue date of LOI/Order.

9 DELIVERY

The successful vendor will have to provide AMC from the AMC start date as mentioned in Order.

10 SUPPORT

- a) Comprehensive maintenance shall include Repair / Replacement of all faulty equipment including but not limited to all adapters, printer heads, power/USB/VGA cables etc.
- b) Maintenance coverage will not include consumables - inkjet cartridges, toner cartridges, ribbons, drums.
- c) The vendor shall keep sufficient spares / peripherals at BHEL Haridwar during entire AMC period to ensure immediate replacement to keep the equipment downtime at minimum.
- d) The vendor shall provide comprehensive maintenance support during entire AMC period by posting minimum **two qualified resident engineers** at BHEL Haridwar without payment of extra charges.
- e) The bio data of the engineer who would be deployed onsite shall be submitted to BHEL for review and acceptance. This shall be done even when any changes will be made in deployment. In case the performance of the engineer is not found satisfactory by BHEL, the vendor shall replace the person in 2 weeks.
- f) Resident engineers
 - Shall follow the BHEL normal office timings including holidays and mark their presence in BHEL attendance register. However, if required, services of resident engineers may also be availed during off-working hours.
 - Shall leave the station only after seeking written permission from BHEL and arranging for proper substitute.
 - Shall be dedicatedly available at BHEL Haridwar and follow the BHEL timing.
 - Shall provide support for OEM call logging, call escalation and closure of fault ticket.



- g) Also, the resident engineer shall be responsible for day to day required hardware maintenance of the equipment in line with OEM's recommendation.
- h) BHEL shall not be liable to any expenses of on-site engineer like boarding, lodging, conveyance, mobile etc.

11 DOWNTIME CALCULATION

- a) The vendor shall be responsible for optimum uptime of 98% on a quarterly basis. It includes replace/ repair of faulty equipment / part without any cost to BHEL.
- b) The downtime penalty will be deducted for uptime less than 98% on pro rata basis. Downtime calculation will be applicable for non-availability of all services / equipment arising due of malfunctioning of particular equipment.
- c) The downtime penalty shall also be applicable in case equipment part is faulty but services are unaffected because of redundancy in the equipment. The penalty will be deducted on 25% of downtime penalty that is calculated for the uptime less than 98% of the equipment on pro rata basis.
- d) Downtime shall be calculated on the basis of Complaint System/System Log/Log Book.
- e) Downtime will not be applicable in case of physical damage of hardware due to mishandling by BHEL user or damage from rodent. Decision by BHEL in this regard will be final and binding on the tenderer.

12 RISK PURCHASE

BHEL reserves the right to terminate the order / contract and purchase service from elsewhere at the risk and cost of the vendor / lessor, either the whole or part of service, which the vendor / lessor has failed to deliver within the stipulated delivery period as per clause 9-Delivery. The vendor / lessor shall be liable to compensate the BHEL for any loss which BHEL may sustain by reason of such purchase of service.

13 VALIDITY OF OFFER

Offer shall be valid for four months from tender opening date.

14 PAYMENT TERMS

Quarterly payment, for running AMCs, will be made at completion of quarter after adjusting any penalties/deduction according to the tender condition.

15 MODE OF PAYMENT

Payment will be made by way of Electronic Fund Transfer.

16 LIQUIDATED DAMAGES

The vendor hereto agree that timely delivery of Annual Maintenance Support is the essence of the order/contract. If the vendor fails to start the maintenance contract within the time period stipulated in the order/contract or within any extension of time granted by the BHEL, BHEL shall be under no obligation to accept the services. However, if accepted, Liquidated Damages at the rate of half percent per week of delay or part thereof shall be levied limited



to ten percent of the total order/contract value excluding elements of taxes and duties, without prejudice to any other relief or compensation due to the purchaser under any other condition of the order/contract.

17 TERMINATION/EXTENSION OF THE CONTRACT

- a) BHEL reserves the right to terminate the AMC contract either whole or in part before expiry of two years AMC. BHEL shall give two months' notice to vendor in this regard. No AMC charges shall be payable to vendor from the date of termination of AMC.
- b) The contract shall have equipment wise foreclosure option. In case AMC is partially terminated for some equipment / hardware, vendor shall continue to provide AMC for rest of the hardware / equipment according to terms & conditions of this contract. Payment for AMC of remaining covered hardware / equipment shall continue according to terms & conditions of this contract.
- c) In cases of the hardware being down due reasons mentioned in Clause 11 (e), vendor should intimate BHEL within 7 working days of Complaint logging by user. AMC foreclosure of the item may be done by BHEL from the day of intimation by vendor, without prior notice.
- d) BHEL reserves the right to extend the contract for further period after successful completion of the contract period. The extension will be done on mutually agreed terms between vendor and BHEL.

18 SUBCONTRACTING

The vendor shall not sub-contract, assign or otherwise transfer the Order/Contract or any part thereof without prior written consent of the BHEL.

19 CONFIDENTIALITY

Seller/Contractor shall, at all times, undertake to maintain complete confidentiality of all data, information, software, drawings & documents, etc. belonging to the purchaser and also of the Systems, procedures, reports, input documents, manuals, results and any other company documents discussed and/or finalized during the course of execution of the order/contract.

20 CLAIMS

All the claims etc. lodged with the underwriters, if any, shall be dealt with by the vendor directly.

21 ARBITRATION

In all cases of disputes emanating from and in references to this agreement the matter shall be referred to the arbitration. All disputes or differences between the parties will be resolved through arbitration governed by Arbitration & Conciliation Act 1996 as amended from time to time. The venue of arbitrator shall be Haridwar only.

22 JURISDICTION



All disputes or differences arising out of, under or in connection with this contract shall be subject to the exclusive jurisdiction of the courts having jurisdiction over BHEL, Haridwar.

23 GOVERNING LAW

This contract shall be governed in all respects by Indian law.

24 FORCE MAJEURE

Neither BHEL nor the vendor shall be responsible for delays/failures in performance resulting from acts beyond the control of either. Such acts shall include but not be limited to acts of God, strikes, lockouts, riots, acts of war, epidemics, governmental regulations superimposed after the agreement, fire, earthquakes or other such disasters.

25 LIMITATION OF LIABILITY

The vendor's / Lessor's liability will be limited to the scope / order value of this contract only.

26 INDEMNITY

Bidder shall fully indemnify and keep indemnified the purchaser against all claims which may be made in respect of the of System / Software /Item(s) / Services supplied / rendered by the Bidder, for infringement of any rights protected by patent, registration of designs or trademarks and legality of the software. However the bidder will have no obligation for any claim of infringement arising from third party products not supplied in the order, modifications and technical information/ instructions advised by purchaser and use of products prohibited by product manuals.

All such claims in this regard will be settled as per Indian laws.

In the event of any such claims being made against the purchaser, purchaser will inform in writing to the bidder who shall at his own risk and cost either settle any such dispute or conduct any litigation that may arise there from.



27 INFORMATION SECURITY REQUIREMENTS

- a) BHEL Haridwar has implemented Information Security Management System (ISMS) and has taken certificate for the same based on ISO 27001 standard.
- b) BHEL Information Security Policy is as follows:
“BHEL is committed to ensure Integrity, Confidentiality, Availability and Security of its information at all times for serving the needs of the organization in line with its Vision, Mission & Values while meeting all regulatory requirements.”
- c) In line with the ISMS requirements, vendor and its staff shall ensure the protection of BHEL information assets / information processing facilities at all times with respect to confidentiality, integrity and availability.
- d) The vendor / personnel deputed by vendor shall comply with following requirements:
 - i. Personnel deputed by vendor shall follow the ISMS system requirements.
 - ii. Personnel deputed by vendor shall present his / her identity proof to BHEL for getting proper authorization from BHEL. He/she shall not enter into BHEL premises without proper authorization.
 - iii. Vendor and personnel deputed by vendor shall sign Non-Disclosure Agreement (NDA) in the specified format of BHEL Haridwar.
 - iv. When allowed by proper authority, he / she shall work in secure area only in the presence of BHEL staff.
 - v. If he /she has to work on any server / network device in secure area, the work shall only be allowed in presence of system administrator or any other person authorized by ITX.
 - vi. He / she shall maintain and service only that equipment which comes under his /her scope of contract.
 - vii. Vendor / personnel deputed by vendor shall ensure the return or destruction of information / data at the end of AMC agreement and as and when required.
 - viii. Access to information assets, which is not explicitly authorized, shall be treated as forbidden.
 - ix. Any information security incident and / or security breaches shall be immediately reported to BHEL.
 - x. In case of any violation of the above, it will amount to non-fulfillment of terms & conditions of the contract.

Annexure-V Price Bid Sheet

Note:	1. All values are to be quoted in Indian Rupees (INR).
	2. AMC Price should be quoted for all items for two years AMC.
	3. Item details, Back to Back OEM support and AMC Start Date for all items will be as per Annexure -II & Scope of Work are as per Annexure - IV
	4. The comparative statement will be made by adding total AMC charges for all items.
	5. Comparative Sheet will take into account all taxes except Service Tax to arrive at "Landed Cost to BHEL". Vendor should clearly mention all applicable taxes .

AMC Charges of Equipment for Two Years

Sl. No.	Item Category	Item	Description	Quantity	AMC Charges for 2 years per unit Quantity (Excluding Taxes) (Rs.)	AMC Charges for 2 years for the total Quantity (Excluding Taxes) (Rs.)
				(a)	(b)	(c=axb)
1	I) Servers	Intel Xeon Servers	HP ProLiant DL 580 G7	5		
2		Intel Xeon Servers with external Disk Enclosure	HP ProLiant DL 360 G7	4		
3		SERVER 2 WAY	HP ProLiant DL 380 G7	10		
4	II) Storage (SAN/NAS)	NAS STORAGE	HP STORAGE WORKS X1800 G2 NETWORK STORAGE SYSTEM	1		
5		FATA disk 10 TB usable along with enclosure for existing HP EVA 4400 storage box	HP StorageWorks 4400 Enterprise Virtual Array	1		
6	III) Desktops /Notebooks/ Workstations	Desktop PC	HP COMPAQ 6200 SFF	195		
7		PC GENERAL	LENOVO THINKCENTRE M91P WITH 17" TFT MONITOR	445		
8		PC GENERAL	LENOVO THINKCENTRE M91P WITH 19" TFT MONITOR	30		
9		PC -THINCLIENT FANLESS	HCL WINBEE 5000IX	5		
10		ENGINEERING PC	HCL INFINITI M A355(CORE i5-670)	20		
11		NOTEBOOK GENERAL	LENOVO THINKPAD L420	2		
12		GRAPHICS WORKSTATION -I WITH 6GB RAM	LENOVO THINKSTATION S20 WITH 6GB RAM	8		
13		GRAPHIC WORKSTATION TYPE-II WITH 8GB RAM	LENOVO THINKSTATION D20 WITH 8GB RAM	1		
14		GRAPHICS WORKSTATION -I WITH 12GB RAM	LENOVO THINKSTATION S20 WITH 12GB RAM	2		
15		GRAPHIC WORKSTATION TYPE-II WITH 32GB RAM	LENOVO THINKSTATION D20 WITH 32GB RAM	1		
16	IV) Printers / Scanners / Plotters	DOT MATRIX PRINTER	WEP LQ DSI 5235	105		
17		HSDMP	LIPI 2250	190		
18		DESKJET COLOUR PRINTER	HP OFFICE JETPRO 8000	26		
19		Laser Printer	BROTHER HL 5350 DN	227		
20		LASERJET PRINTER A3	HP LASERJET 9040DN	4		
21		LINE MATRIX PRINTER	WEP P7 1500 QN	3		
22		LINE MATRIX PRINTER	LINE MATRIX LIPI 6215	1		
23		PLOTTER MFS	KIP 5000	4		
24		SCANNER LOW END	HP SCANJET G3110	27		
25		SCANNER A3	MUSTEK A3 3600 PRO WITH TRANSPARENCY ADAPTER	1		
26	V) Networking Equipment	LAYER 2 SWITCH 24 PORT	CISCO WS-C2960S-24TS-L	5		
27		LAYER 2 SWITCH 48 PORT	CISCO WS-C2960S-48TS-L	2		
TOTAL AMOUNT (Rs.)						

Note:

1. Mention current rate/percentage of applicable Service tax which is excluded in the above quoted price.
2. Mention current rate/percentage of all inclusive taxes (if any) in the above quoted price.



NO DEVIATION CERTIFICATE

This is to certify that our offer is exactly in line with your tender enquiry no Ref. no.: **HW/ITX/2/1389** dated: **30/08/2016**. This is to expressly certify that our offer contains no deviation either Technical or Commercial in either direct or indirect item.

Signed by:

Name: -----

Designation: -----

Organisation: -----

Date & place: -----

Phone/Fax/Mobile: -----

Email: -----

Stamp / Seal: -----