



Invitation for 'eConsultation platforms' (aggregators) for Medical Consultation (Allopathic) to BHEL beneficiaries

AA:HR:eConsultation

Dated 18.06.2019

Subject: Empanelment of 'eConsultation platforms' (aggregators) for providing Medical Consultation to BHEL beneficiaries

1.0 ABOUT BHARAT HEAVY ELECTRICALS LIMITED:

Bharat Heavy Electricals Limited (BHEL) is a Central Public Sector Enterprise, wherein Government of India is holding 63.06% of its equity. It is an integrated power plant equipment manufacturer and one of the largest engineering and manufacturing companies of its kind in India having a turnover of about Rs..30000/- crores. The company is engaged in the design, engineering, manufacture, construction, testing, commissioning and servicing of a wide range of products and services for the core sectors of the economy, viz. Power, Transmission, Industry, Transportation, Renewable Energy, Oil & Gas and Defence with over 180 product offerings to meet the needs of these sectors.

Since its inception in 1964, BHEL has been the solid bedrock of evolution of India's Heavy Electrical Equipment industry. BHEL has a mammoth 20,000 MW per annum capability for manufacturing of power generation equipment. A widespread network of 17 manufacturing units, 2 repair units, 4 regional offices, 8 service centres, 1 subsidiary, 4 overseas offices, 6 joint ventures, 15 regional marketing centres and current project execution at more than 150 project sites across India.

BHEL provides comprehensive medical coverage for its employees and Medical consultation is covered as part of the treatment under Company's Medical Schemes for serving and retired members. The current medical beneficiaries are approximately three lakhs and are settled across India. Majority of BHEL beneficiaries are located at Delhi, Mumbai, Kolkata, Bangalore, Chennai, Hyderabad/Secunderabad, Bhopal, Haridwar, Trichy, Raipur, Jabalpur, Patna, Ranchi, Bhubaneswar/Cuttack, Vadodara, Nagpur, Pune, Ahmedabad, Lucknow, Chandigarh, Jaipur, Indore, Mysore, Tanjavur, Vellore, Ranipet, Thiruanantpuram, Coimbatore, Haldwani, Dehradun, Meerut, Ghaziabad, NOIDA, Faridabad, Gurgaon, Cochin, Visakhapatnam, Secunderabad, Nasik, Mysore, Thane, Navi Mumbai, Kota, Cuttack, Varanasi, Jalandhar, Amritsar, Guwahati, Shimla, Kanpur, Durgapur.

2.0 PURPOSE OF INVITATION:

To empanel eConsultation platform (aggregators) of Medical professionals (Allopathic) for providing Medical consultations to BHEL beneficiaries. The services are required on pan India basis.

3.0 NO. OF AUTHORISED eCONSULTATION PLATFORMS (AGGREGATORS) AND DURATION OF EMPANELMENT:

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All successful bidders of eConsultation platform (aggregators) who meets the technical criteria shall be empanelled with BHEL, initially for a period of two (02) years.

4.0 EVALUATION CRITERIA

- The eConsultation platform (aggregators) should have Medical professionals (Allopathic) on its platform at minimum five locations (Cities) in India.

The criteria will be verified through the mobile application of the aggregator / website.

- Consent for data integration as per the declaration format in the annexure-2.

5.0 CONSULTATION FEE PAYABLE DIRECTLY TO MEDICAL PROFESSIONAL:

- The charges for Medical consultations shall be payable directly to the Medical professional.
- The Medical professional shall generate the invoice, the payment for which shall be payable by BHEL within 15 days from date of invoice generation.
- The fee payable per consultation in Rupees is as per table below:

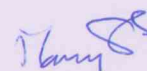
Qualification of Medical Consultant	Mumbai	Chennai, Delhi, Gurugram, Faridabad, Ghaziabad, Noida/Greater Noida, Kolkata, Hyderabad & Bangalore	Other Cities
MBBS	250	200	175
BDS	175	150	120
MDS	250	200	175
PG Diploma	400	300	280
PG Degree/ DNB	500	400	350
M.Ch. / DM/ DNB	800	600	560

- No service charges shall be payable to the eConsultation platform (aggregators).

6.0 LAST DATE OF SUBMISSION

- Initial submission date is 30.06.2019 AND
- The invitation shall remain open to eConsultation platforms (aggregators) subject to their meeting technical criteria, without any end date.
- The invitation shall remain hosted on www.bhel.com for reference by prospective parties.
- Requests for eConsultation Platform (Aggregator) for empanelment may please sent to following address:

Shri Manoj Singh, SDGM (HR), Corporate HR, BHEL Corporate Office, Siri Fort, New Delhi -110 049



SDGM (HR)

SYSTEM DESIGN REQUIREMENT**Prerequisites for the System**

1. The following database of Serving & Retired employee shall be provided by BHEL from its database.

Serving Employee as in SAP HR	Retired Employee as in RECHS System
Name, Mobile no., Email, address of Employee	Name, Mobile no., Email, address of Retired Employee
Staff No. of Employee	Staff No. of Employee
Name of Spouse	Name of Spouse
Name of Parents	
Name of Children	

The eConsultation platform (aggregators) system will be integrated with BHEL database, any change & Updation in BHEL database will reflect in the eConsultation platform (aggregators) system automatically.

Invoices /Bills will be raised by Medical Consultants directly to BHEL; which will verify the bills from the system data base before payment.

Bill status will be available online to successful bidder / authorized eConsultation platform (aggregators) provider and Medical Consultant(s).

2. **BENEFICIARY INITIATED PROCESS FLOW FOR MEDICAL CONSULTATION:**

Confirmation of identity of BHEL Medical beneficiary through OTP1 on registered mobile no. of Beneficiary



The appointment gets booked with the doctor and OTP2 gets generated of Beneficiary



OTP2 is shared by BHEL beneficairy with the Doctor



Billing invoice is generated



Based on consultations confirmed through OTP2 shared online with BHEL, invoice raised by Medical professional for payment by Finance to DOCTOR

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CONSENT CERTIFICATE FOR DATA INTEGRATION AND GENERAL DECLARATION

I, < Name of the eConsultation platform (aggregators) > _____ hereby give consent for data integration of my eConsultation platform (aggregators) with that of BHEL as part of the services under this invitation.

I, also undertake to maintain confidentiality of documents & information which shall be used during the execution of the Contract and the documents & information shall not be revealed to or shared with third party which shall not be in the business interest of BHEL.

(Signature & seal of authorised signatory)

(This is to be given on the letter head of the eConsultation platform (aggregators))

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