

Bid Document

Bid Details	
Bid End Date/Time	23-09-2020 12:00:00
Bid Opening Date/Time	23-09-2020 12:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	60 (Days)
Ministry/State Name	Ministry Of Heavy Industries And Public Enterprises
Department Name	Department Of Heavy Industry
Organisation Name	Bharat Heavy Electricals Limited (bhel)
Office Name	10170006-ivp Goindwal
Item Category	Human Resource Outsourcing Service , Technical Manpower Service
Contract Period	12 Month(s)
Bidder Turnover (Last 3 Years)	47.17 Lakh (s)
Project Experience Required	Yes
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years Of Experience and Turnover	Yes
Document required from seller	Certificate (Requested in ATC), OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled	No
Estimated Bid Value	15724539.05

EMD Detail

Advisory Bank	State Bank of India
EMD Percentage(%)	2.00
EMD Amount	314491

ePBG Detail

Advisory Bank	State Bank of India
ePBG Percentage(%)	5.00

Duration of ePBG required (Months).

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(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

Beneficiary:

SDGM

433 industrial complex, Industrial Valves Plant Goindwal Sahib Tarn Taran Punjab 143422

(Rakesh Kumar)

Splitting

Bid splitting not applied.

1. Project experience: The Bidder must have executed at least one single order of 80% value of the Bid or 2 orders each of 50% value of the Bid or 3 orders each of 40% value of the Bid for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company

Human Resource Outsourcing Service (12)

Technical Specifications

Specification	Values
Core	
Category of Service	Administrative Operator or Office Assistant or Executive Assistant
Experience (in Years)	3-7
Number Of Working Days in Week	6
Qualifications	Higher Secondary
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources of above mentioned technical specification	Additional Requirement
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S.No.	Consignee/Reporting Officer	Address	Number of Resources of above mentioned technical specification	Additional Requirement
1	Vishal Devgon	143422,433 INDUSTRIAL VALVES PLANT INDUSTRIAL COMPLEX PHASE 1 GOINDWAL SAHIB	12	- Minimum Wage Per Day (Including ESI,PF,ELDI, PF Admin Charge,other components) in INR Exclusive of GST : 524.3 - Number of Service Days in a Month : 26

Human Resource Outsourcing Service (1)

Technical Specifications

Specification	Values
Core	
Category of Service	Mali/Beldar
Experience (in Years)	3-7
Number Of Working Days in Week	6
Qualifications	Higher Secondary
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources of above mentioned technical specification	Additional Requirement
1	Vishal Devgon	143422,433 INDUSTRIAL VALVES PLANT INDUSTRIAL COMPLEX PHASE 1 GOINDWAL SAHIB	1	- Minimum Wage Per Day (Including ESI,PF,ELDI, PF Admin Charge,other components) in INR Exclusive of GST : 524.3 - Number of Service Days in a Month : 26

Human Resource Outsourcing Service (3)

Technical Specifications

Specification	Values
Core	
Category of Service	Driver(HMV)
Experience (in Years)	3-7
Number Of Working Days in Week	6
Qualifications	Higher Secondary
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources of above mentioned technical specification	Additional Requirement
1	Vishal Devgon	143422,433 INDUSTRIAL VALVES PLANT INDUSTRIAL COMPLEX PHASE 1 GOINDWAL SAHIB	3	- Minimum Wage Per Day (Including ESI,PF,ELDI, PF Admin Charge,other components) in INR Exclusive of GST : 524.3 - Number of Service Days in a Month : 26

Human Resource Outsourcing Service (2)**Technical Specifications**

Specification	Values
Core	
Category of Service	Cook
Experience (in Years)	3-7
Number Of Working Days in Week	6
Qualifications	Higher Secondary
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources of above mentioned technical specification	Additional Requirement
1	Vishal Devgon	143422,433 INDUSTRIAL VALVES PLANT INDUSTRIAL COMPLEX PHASE 1 GOINDWAL SAHIB	2	- Minimum Wage Per Day (Including ESI,PF,ELDI, PF Admin Charge,other components) in INR Exclusive of GST : 524.3 - Number of Service Days in a Month : 26

Human Resource Outsourcing Service (1)

Technical Specifications

Specification	Values
Core	
Category of Service	Mason
Experience (in Years)	3-7
Number Of Working Days in Week	6
Qualifications	Higher Secondary
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources of above mentioned technical specification	Additional Requirement
1	Vishal Devgon	143422,433 INDUSTRIAL VALVES PLANT INDUSTRIAL COMPLEX PHASE 1 GOINDWAL SAHIB	1	- Minimum Wage Per Day (Including ESI,PF,ELDI, PF Admin Charge,other components) in INR Exclusive of GST : 524.3 - Number of Service Days in a Month : 26

Human Resource Outsourcing Service (1)

Technical Specifications

Specification	Values
Core	
Category of Service	Administrative Operator or Office Assistant or Executive Assistant
Experience (in Years)	0-3
Number Of Working Days in Week	6
Qualifications	Secondary
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources of above mentioned technical specification	Additional Requirement
1	Vishal Devgon	143422,433 INDUSTRIAL VALVES PLANT INDUSTRIAL COMPLEX PHASE 1 GOINDWAL SAHIB	1	• Minimum Wage Per Day (Including ESI,PF,ELDI, PF Admin Charge,other components) in INR Exclusive of GST : 467.65 • Number of Service Days in a Month : 26

Human Resource Outsourcing Service (8)**Technical Specifications**

Specification	Values
Core	
Category of Service	Sweeper cum Guard
Experience (in Years)	0-3
Number Of Working Days in Week	6
Qualifications	Secondary
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources of above mentioned technical specification	Additional Requirement
1	Vishal Devgon	143422,433 INDUSTRIAL VALVES PLANT INDUSTRIAL COMPLEX PHASE 1 GOINDWAL SAHIB	8	- Minimum Wage Per Day (Including ESI,PF,ELDI, PF Admin Charge,other components) in INR Exclusive of GST : 467.65 - Number of Service Days in a Month : 26

Human Resource Outsourcing Service (7)

Technical Specifications

Specification	Values
Core	
Category of Service	Cleaning Staff Male
Experience (in Years)	0-3
Number Of Working Days in Week	6
Qualifications	Secondary
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources of above mentioned technical specification	Additional Requirement
1	Vishal Devgon	143422,433 INDUSTRIAL VALVES PLANT INDUSTRIAL COMPLEX PHASE 1 GOINDWAL SAHIB	7	- Minimum Wage Per Day (Including ESI,PF,ELDI, PF Admin Charge,other components) in INR Exclusive of GST : 467.65 - Number of Service Days in a Month : 26

Human Resource Outsourcing Service (1)

Technical Specifications

Specification	Values
Core	
Category of Service	Cook
Experience (in Years)	0-3
Number Of Working Days in Week	6
Qualifications	Secondary
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Resources of above mentioned technical specification	Additional Requirement
1	Vishal Devgon	143422,433 INDUSTRIAL VALVES PLANT INDUSTRIAL COMPLEX PHASE 1 GOINDWAL SAHIB	1	- Minimum Wage Per Day (Including ESI,PF,ELDI, PF Admin Charge,other components) in INR Exclusive of GST : 467.65 - Number of Service Days in a Month : 26

Technical Manpower Service (2)**Technical Specifications**

Specification	Values
Core	
Category of Service	Office Assistant (IT)/ IT Assistant
Experience (in Years)	3-7
Qualification	Secondary
Working days in a week	6
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of People of above mentioned technical specification	Additional Requirement
1	Vishal Devgon	143422,433 INDUSTRIAL VALVES PLANT INDUSTRIAL COMPLEX PHASE 1 GOINDWAL SAHIB	2	- Minimum Wage Per Day (Including ESI,PF,ELDI,Admin Charge) (INR) : 524.3 - Number of Service Days in a Month : 26

Technical Manpower Service (13)

Technical Specifications

Specification	Values
Core	
Category of Service	Operator
Experience (in Years)	3-7
Qualification	Secondary
Working days in a week	6
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of People of above mentioned technical specification	Additional Requirement
1	Vishal Devgon	143422,433 INDUSTRIAL VALVES PLANT INDUSTRIAL COMPLEX PHASE 1 GOINDWAL SAHIB	13	- Minimum Wage Per Day (Including ESI,PF,ELDI,Admin Charge) (INR) : 524.3 - Number of Service Days in a Month : 26

Technical Manpower Service (6)

Technical Specifications

Specification	Values
Core	

Specification	Values
Category of Service	Helper
Experience (in Years)	3-7
Qualification	Secondary
Working days in a week	6
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of People of above mentioned technical specification	Additional Requirement
1	Vishal Devgon	143422,433 INDUSTRIAL VALVES PLANT INDUSTRIAL COMPLEX PHASE 1 GOINDWAL SAHIB	6	- Minimum Wage Per Day (Including ESI,PF,ELDI,Admin Charge) (INR) : 524.3 - Number of Service Days in a Month : 26

Technical Manpower Service (1)

Technical Specifications

Specification	Values
Core	
Category of Service	Plumber
Experience (in Years)	3-7
Qualification	Secondary
Working days in a week	6
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of People of above mentioned technical specification	Additional Requirement

S.No.	Consignee/Reporting Officer	Address	Number of People of above mentioned technical specification	Additional Requirement
1	Vishal Devgon	143422,433 INDUSTRIAL VALVES PLANT INDUSTRIAL COMPLEX PHASE 1 GOINDWAL SAHIB	1	- Minimum Wage Per Day (Including ESI,PF,ELDI,Admin Charge) (INR) : 524.3 - Number of Service Days in a Month : 26

Technical Manpower Service (1)

Technical Specifications

Specification	Values
Core	
Category of Service	Pharmacist
Experience (in Years)	3-7
Qualification	Secondary
Working days in a week	6
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of People of above mentioned technical specification	Additional Requirement
1	Vishal Devgon	143422,433 INDUSTRIAL VALVES PLANT INDUSTRIAL COMPLEX PHASE 1 GOINDWAL SAHIB	1	- Minimum Wage Per Day (Including ESI,PF,ELDI,Admin Charge) (INR) : 524.3 - Number of Service Days in a Month : 26

Technical Manpower Service (2)

Technical Specifications

Specification	Values
Core	

Specification	Values
Category of Service	Pump Operator
Experience (in Years)	3-7
Qualification	Secondary
Working days in a week	6
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of People of above mentioned technical specification	Additional Requirement
1	Vishal Devgon	143422,433 INDUSTRIAL VALVES PLANT INDUSTRIAL COMPLEX PHASE 1 GOINDWAL SAHIB	2	- Minimum Wage Per Day (Including ESI,PF,ELDI,Admin Charge) (INR) : 524.3 - Number of Service Days in a Month : 26

Technical Manpower Service (1)

Technical Specifications

Specification	Values
Core	
Category of Service	Information Attendant
Experience (in Years)	3-7
Qualification	Secondary
Working days in a week	6
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of People of above mentioned technical specification	Additional Requirement

S.No.	Consignee/Reporting Officer	Address	Number of People of above mentioned technical specification	Additional Requirement
1	Vishal Devgon	143422,433 INDUSTRIAL VALVES PLANT INDUSTRIAL COMPLEX PHASE 1 GOINDWAL SAHIB	1	- Minimum Wage Per Day (Including ESI,PF,ELDI,Admin Charge) (INR) : 524.3 - Number of Service Days in a Month : 26

Technical Manpower Service (8)

Technical Specifications

Specification	Values
Core	
Category of Service	Operator
Experience (in Years)	0-3
Qualification	Secondary
Working days in a week	6
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of People of above mentioned technical specification	Additional Requirement
1	Vishal Devgon	143422,433 INDUSTRIAL VALVES PLANT INDUSTRIAL COMPLEX PHASE 1 GOINDWAL SAHIB	8	- Minimum Wage Per Day (Including ESI,PF,ELDI,Admin Charge) (INR) : 467.65 - Number of Service Days in a Month : 26

Technical Manpower Service (29)

Technical Specifications

Specification	Values
Core	

Specification	Values
Category of Service	Helper
Experience (in Years)	0-3
Qualification	Secondary
Working days in a week	6
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of People of above mentioned technical specification	Additional Requirement
1	Vishal Devgon	143422,433 INDUSTRIAL VALVES PLANT INDUSTRIAL COMPLEX PHASE 1 GOINDWAL SAHIB	29	- Minimum Wage Per Day (Including ESI,PF,ELDI,Admin Charge) (INR) : 467.65 - Number of Service Days in a Month : 26

Technical Manpower Service (1)

Technical Specifications

Specification	Values
Core	
Category of Service	Pump Operator
Experience (in Years)	0-3
Qualification	Secondary
Working days in a week	6
Addon(s)	

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of People of above mentioned technical specification	Additional Requirement
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S.No.	Consignee/Reporting Officer	Address	Number of People of above mentioned technical specification	Additional Requirement
1	Vishal Devgon	143422,433 INDUSTRIAL VALVES PLANT INDUSTRIAL COMPLEX PHASE 1 GOINDWAL SAHIB	1	- Minimum Wage Per Day (Including ESI,PF,ELDI,Admin Charge) (INR) : 467.65 - Number of Service Days in a Month : 26

Bid Specific Additional Terms and Conditions

- Bidders can also submit the EMD with Account Payee Demand Draft in favour of BHEL payable at Goindwal Sahib.
Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.
- Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of BHEL A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter.
Bidder has to upload scanned copy / proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.
- Bidders can also submit the EMD with Banker's Cheque in favour of BHEL payable at GOINDWAL SAHIB.
Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.
- Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name BHEL Account No. 1932009300002270 IFSC Code PUNB0193200 Bank Name Punjab National Bank Branch address Goindwal Sahib.
Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.
- Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
- Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
- Duration of the service contract may be extended up to 6 months beyond the initial contract duration (subject to satisfactory performance and mutual consent).
- For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:
 - Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
 - Execution certificate by client with order value.
 - Any other document in support of order execution like Third Party Inspection release note, etc.
- OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
- PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

11. Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of BHEL payable at GOINDWAL SAHIB. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.
12. Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of BHEL A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.
13. Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name BHEL Account No. 1932009300002270 IFSC Code PUNB0193200 Bank Name Punjab National Bank Branch address Goindwal Sahib. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.
14. Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.
15.
 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
 3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.
16. Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:
 - i) The Seller fails to comply with any material term of the Contract.
 - ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
 - iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
 - iv) The Seller becomes bankrupt or goes into liquidation.
 - v) The Seller makes a general assignment for the benefit of creditors.
 - vi) A receiver is appointed for any substantial property owned by the Seller.
 - vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.
17. While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.
18. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

This Bid is governed by the [General Terms and Conditions](#), conditons stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---