



Bharat Heavy Electricals Limited

(A Govt. Of India Undertaking)

Power Sector, Eastern Region

BHEL Bhawan, Plot No. DJ-9/1, Sector- II,
Salt Lake City, Kolkata, WEST BENGAL, INDIA

Phone: 033-23398220, 23211690, FAX: 033-23211960

NOTICE INVITING TENDER

OFFERS ARE INVITED FROM REPUTED & EXPERIENCED BIDDERS (MEETING PRE-QUALIFICATION CRITERIA AS MENTIONED) **THROUGH E-PROCUREMENT PORTAL <https://bheleps.buyjunction.in> ONLY** for THE SUBJECT JOB BY THE UNDERSIGNED ON BEHALF OF BHARAT HEAVY ELECTRICALS LIMITED AS PER THE TENDER DOCUMENT. ISSUE OF TENDER TO ANY BIDDER SHALL NOT CONSTRUCT THAT THE BIDDER IS CONSIDERED TO BE QUALIFIED. FOLLOWING POINTS RELEVANT TO THE TENDER MAY PLEASE BE NOTED AND COMPLIED WITH.

Salient Features of NIT

| SL NO | ISSUE | DESCRIPTION | |
|-------|--|---|--------------------------------|
| i | E-TENDER NUMBER | PSER: PUR: MSX-195-1-16(ENQ:16:PP:0015:PUR:109) Date 08/11/2016 | |
| ii | Broad Scope of job | “PROVIDING 8 MBPS LEASE LINE LINK ALONG WITH 8 MBPS (1:1) DEDICATED INTERNET BANDWIDTH AND EMAIL GATEWAY AT BHEL: PSER’S KOLKATA OFFICE ON RENTAL BASIS FOR A PERIOD OF 2 YEARS.” | |
| iii | ISSUE OF TENDER DOCUMENTS | a) Online through e-procurement platform at https://bheleps.buyjunction.in b) in BHEL website (www.bhel.com , www.jantermanter.com & CPP Portal) : For tender view purpose only | a) Applicable b) Applicable |
| iv | DUE DATE & TIME OF OFFER SUBMISSION | <i>Date: 18-11-2016, Time: 15-00 Hrs.</i> <i>(Offer to be submitted online only through e-procurement platform at https://bheleps.buyjunction.in)</i> | Applicable |
| v | TECHNO-COMMERCIAL BID OPENING OF TENDER | <i>Date: 18-11-2016, Time: 16-00 Hrs.</i> <i>(online only through e-procurement platform at https://bheleps.buyjunction.in , participating bidders may witness the same online only)</i> | Applicable |
| vi | EMD AMOUNT | <i>Rs. 22,256/- (Rupees Twenty Two Thousand Two Hundred and fifty Six Only)</i> <i>[To be submitted in the form and manner as mentioned below]</i> | Applicable |
| vii | COST OF TENDER | -- | Not Applicable |
| viii | LAST DATE FOR SEEKING CLARIFICATION | <i>Date: 14-11-2016 (UP TO 11:00 Hrs.)</i> | Applicable |
| ix | SCHEDULE OF Pre Bid Discussion (PBD) | If any, shall be intimated through Tender Change Notice (TCN) | Not Applicable |
| x | INTEGRITY PACT & DETAILS OF INDEPENDENT EXTERNAL MONITOR (IEM) | -- | Not Applicable |

| | | | |
|----|----------------|--|-------------------------------------|
| xi | Latest updates | Latest updates on the important dates, Amendments, Correspondences, Corrigenda, Clarifications, Changes, Errata, Modifications, Revisions, etc to Tender Specifications will be hosted in BHEL webpage (www.bhel.com) →Tender Notifications →View Corrigendums & www.jantermanter.com/ CPP_portal →Tender Notice & E-PROCUREMENT PORTAL https://bheleps.buyjunction.in) and not in the newspapers. Bidders to keep themselves updated with all such information. | <i>Shall be intimated to bidder</i> |
|----|----------------|--|-------------------------------------|

1. The offer shall be submitted as per the instructions of tender document. Only One set of tender document (**in original, downloaded from website**) signed by authorised company rep. of bidder and stamped on each page shall be submitted as detailed further, as given below. Bidders to note specifically that all pages of tender document, including these NIT pages etc. appearing in the website for this particular tender shall be submitted by them (after signing/stamping on each page) as a part of their offer. **Price shall not be mentioned by them anywhere in the techno-commercial portion of offer. Price shall be mentioned in the relevant price schedule only and to be submitted in e-procurement portal/platform in the form and manner mentioned in tender. In case of E-PROCUREMENT ASSISTANCE & TRAINING, BIDDERS MAY CONTACT M/s Mjunction Services Limited (herein after called as MJUNCTION) HELPDESK PHONE NO. 033-66011717 (BETWEEN 9:30 AM TILL 5:30 PM) & 9163348280/83/84/85/86, 8584008116, 8584008205, 8336925964 (FROM 5:30 PM TO 8:30 PM) or for any difficulty in downloading the tender from internet website, they should contact this office (Asst. Engineer, Purchase or AGM, Purchase Phone no. 033-23398223/23211690). No alteration/changes by bidders is permitted in the tender/NIT appeared in the website.**
2. Successful bidder shall have to submit additional set of tender/sign on tender document provided by BHEL, if so decided by BHEL.
Earnest Money Deposit (EMD) : Rs. 22,256/- (Rupees Twenty Two Thousand Two Hundred and fifty Six Only) in the form of Banker's cheque /Demand Draft / Pay Order (in favour of **Bharat Heavy Electricals Limited, payable at Kolkata**) or Electronic Fund Transfer credited in BHEL account(Before Tender Opening date), shall be submitted by bidder as mentioned below, failing which the bidder's offer is liable for rejection.
SCAN COPY OF EMD TO BE UPLOADED ALONG WITH TECHNO-COMMERCIAL OFFER IN MJUNCTION E-PROCUREMENT PORTAL/PLATFORM. ORIGINAL EMD TO BE SUBMITTED IN SEALED ENVELOPE (SUPERSCRIBING TENDER REFERENCE) TO HEAD-PURCHASE/DGM/PURCHASE, BHEL BHAWAN, DJ-9/1, SECTOR-2, KARUNAMOYEE, SALT LAKE CITY, KOLKATA-700091, WEST BENGAL PRIOR TO LATEST DUE DATE OF SUBMISSION OF OFFER.
- 3 For 'One Time EMD' please refer General Conditions of Contract.

The followings may be noted:

In case the bidder deposits separate EMD as mentioned above, there will be no change

- a) In existing clauses of this tender.
- b) In case of bidders having one time EMD; one time EMD can not be used for SD purpose.
- c) Security deposit shall be submitted as per provision of tender. **Security deposit shall cover the entire duration of work plus the performance guarantee period plus three months notice period prior to release of the same.**
- d) **Bank Guarantee shall not be acceptable towards EMD. The EMD shall be enclosed with the Techno-Commercial Bid in the form and manner as mentioned above.**

4.0 This is an E-tender floated online through our E-Procurement Site <https://bheleps.buyjunction.in>. The bidder should respond by submitting their offer online only in our e-Procurement platform at <https://bheleps.buyjunction.in>. Offers are invited in two-parts only. No Hard copy bid or bids through email/ fax shall be accepted. Bids are invited in two parts & shall be submitted as described below:

| OFFER DESCRIPTION | DOCUMENTS TO BE UPLOADED & MODALITY OF UPLOADING |
|-------------------------------|---|
| TECHNICAL OFFER | 1. Scanned copy of Covering letter of offer (To be attached in Attachment section) 2. Scanned copy of Entire tender documents signed & stamped in each page by authorized representative of the bidder except price bid (To be attached in Attachment section). 3. Scanned copy of Techno-Commercial Offer (To be attached in Attachment section) 4. Duly filled all annexures except price & unpriced format (To be attached in Attachment section). 5. Copy of records notes of Pre Bid Conference, if applicable/ pre-bid MOM. (To be attached in Attachment section) 6. Copy of Tender change notice (TCN), if applicable (To be attached in Attachment section) 7. All supporting documents/ Annexures etc. as applicable (To be attached in Attachment section). 8. No deviation certificate in bidders letterhead as per format given in Tender (To be attached in Attachment section). |
| PRE-QUALIFICATION PART | 9. Pre-qualifying documents with all credentials as per tender. (To be attached in PQ Attachment section) |
| UNPRICED PRICE BID | 10. Price schedule –Unpriced but mentioning only quoted / unquoted against each item as per tender. (To be attached in Unpriced bid Attachment section) |
| PRICE BID | 11. Duly filled in Price Schedule as per tender. (To be attached in price bid Attachment section) Any other document uploaded in the price bid, apart from tendered Price schedule, shall not be taken into cognizance for evaluation of offer. |

SPECIAL NOTE:

- A)** Offer & documents submitted with the offer shall be signed and stamped in each page by authorised representative of the bidder. No overwriting/correction in tender documents by bidders shall be allowed. However, if correction is unavoidable, the same may be signed by authorized signatory.
- B)** All documents / Annexures submitted with the offer shall be properly annexed and placed in respective places of the offer as per enclosure list mentioned in the covering letter. BHEL shall not be responsible for any missing documents.
- 5.0 No deviation with respect to tender clauses and no additional clauses/ suggestions/clarification in Techno-commercial bid/Price bid shall normally be considered by BHEL. Bidders are requested to positively comply with the same. Offers with deviation are liable for rejection.
- 6.0 BHEL reserves the right to accept or reject any or all offer without assigning any reasons thereof. BHEL also reserve the right to cancel the tender wholly or partly without assigning any reason thereof. BHEL also reserve the right to split/part award

the job. Also BHEL shall not entertain any correspondence from bidders in this matter (except for the refund of EMD)

- 7.0 Since the job shall be executed at site, the bidders must visit site/ work area and study the job content, facilities available, availability of materials, prevailing site conditions including Law and Order situation, applicable Wage structure, Wage rules, present condition of machines etc. before quoting for this tender. They may also consult this office before submitting their offers, for any clarifications regarding scope of work, facilities available at sites or on terms and conditions. No additional claim shall be entertained by BHEL in future, on account of non-acquaintance of site/machine conditions at the time of bidding.
- 8.0 For any clarification on the tender document, you may seek the same in writing or through e-procurement portal/platform as per specified format within the last date of seeking clarification as per tender. BHEL shall not be responsible for receipt of queries after due date of seeking clarification due to postal delay, and receipt of any query after due date shall not be entertained.
- 9.0 BHEL may decide holding Pre-bid Discussion [PBD] with all intending bidders. On such communication from BHEL, the bidder shall ensure participation for the same at the appointed time, date and place as may be decided by BHEL. Outcome of PBD (if any) shall also form part of tender.
- 10.0 In case of absence of any queries from bidder(s), their quoted price will be PRESUMED to be final and complete with reference to the tender documents (including Tender change notes (TCNs), clarifications, corrigendum issued by BHEL, if any). Bidders are requested to study the tender documents in detail and prepare their queries/clarifications accordingly. All such queries / clarifications shall be cleared/replied by BHEL. Such clarification letters, corrigendum and/or Tender change notes (TCNs), if issued by BHEL, shall form part of tender document.
- 11.0 In the event of any conflict between requirement of any clause of this specification/ documents /drawings /data sheets etc or requirements of different codes/ standards specified/ contradictions between any two clauses of tender document, the same to be brought to the knowledge of BHEL by bidders in writing for clarification before due date of seeking clarification, otherwise, more stringent requirement as may be interpreted by BHEL shall prevail and shall be binding on you. Any typing error/missing pages/ other clerical errors in the tender documents, noticed by you must be pointed out before submission of offer, or else, BHEL'S interpretation shall prevail & binding on you.
- 12.0 Unless specifically mentioned otherwise, bidder's quoted price shall deemed to be in compliance with tender including PBD.
- 13.0 Tender document containing above mentioned volumes shall be signed & stamped in all pages including this covering letter. Price bid shall be furnished in the specified format enclosed with the tender. Any additional copy, if required, may be taken by photocopying from the tender document given in the web.
- 14.0 **The Bidder has to satisfy the Pre-Qualifying Requirements stipulated for this Tender in order to be qualified. The Price Bids of only those bidders will be opened, who will qualify for the subject job on the basis of pre-qualification evaluation & Techno-Commercial bids etc. BHEL reserves the right to reject the bidders with unsatisfactory past performance in the execution of a contract. BHEL's decision in this regard shall be final & binding.**

- 15.0 While BHEL reserve the right to open the price bid of the offers in camera, the date & time to open the PRICE BID, tender opening shall be intimated to the bidders in case BHEL decides it to be 'Public opening' and in such a case, one authorised representative of the bidder shall be allowed to attend.
- 16.0 **Validity of the offer shall be for Six months from the due date of offer submission (including extension, if any) unless specified otherwise.**
- 17.0 **Firm prices are to be quoted in whole rupees, in the place meant for price or on the price schedule enclosed as applicable for the full scope of work given in tender. The rates quoted must be in figures and words as well (Prices quoted must be workable too for the job involved). Prices quoted by the bidders should be inclusive of all taxes and duties leviable by any Statutory Authority for this job as on the date of the tender opening (excluding Service Tax, Swachh Bharat Cess & Krishi Kalyan Cess)**
- 18.0 **Price Bids shall be evaluated based on Lump sum Price only. However, Unit Rates shall also be furnished if applicable in the Price Schedule.**
- 19.0 **Overwriting or erasures should be avoided. If however, they exist they must be invariably attested.**
- 20.0 **Bidders are required to submit price as per tender Price Schedule format in e-procurement portal/platform in the form & manner as mentioned in tender.**
- 21.0 ***BHEL reserves the right to go for REVERSE AUCTIONING (RA) instead of opening the price in e-procurement portal/platform, submitted by the bidder. This will be decided after techno-commercial evaluation. All bidders to give their acceptance for participation in RA. Non-acceptance to participate in RA may result in non-consideration of their bids, in case BHEL decides to go for RA.***
- In such case all qualified bidders will be intimated regarding procedure/ modality of process prior to RA and price will be decided through RA process only. In such case the price in e-procurement portal/platform, submitted by the bidder will not be opened.***
- 22.0 ***In case BHEL decides to go for Reverse Auction, only those bidders who have given their acceptance to participate in RA will be allowed to participate in the Reverse Auction. Those bidders who have given their acceptance to participate in Reverse Auction will have to necessarily submit 'online sealed bid' in the Reverse Auction. Non-submission of 'online sealed bid' by the bidder will be considered as tampering of the tender process and will invite action by BHEL as per extant guidelines in vogue. Information and General Terms and conditions of Reverse Auction is attached in Part-D.***
- 23.0 ***Reverse Auction is the type of auction typically conducted to buy goods / items over Internet in which the lowest price bidder wins. In case, the bidders are willing to know the details about the methodology, they may please contact HEAD/PURCHASE OR ASST. ENGINEER /PURCHASE, BHEL, KOLKATA.***
- 24.0 ***However, if Reverse Auction process is not adopted or Reverse Auction is unsuccessful as defined in the RA rules/procedures, or for whatsoever reason, then the 'PRICE BID' in e-procurement portal/platform, submitted by the bidder will be opened for deciding the successful bidder. BHEL's decision in this regard will be final and binding on bidder.***

- 25.0 ***In case BHEL decides not to go Reverse Auction procedure for this tender enquiry, the price bid and price impacts, if any, already submitted in e-procurement portal/platform, submitted by the bidder shall be opened as per BHEL's standard practice.***
- 26.0 Bidders are requested to note that the accepted / agreed tender terms (technical, commercial *or on Reverse Auction*) in their original offer can not be altered / withdrawn by their own during the processing of tender.
- 27.0 **The Bidder along with its associate/collaborators/sub-contractors/sub-vendors/consultants/service providers shall strictly adhere to BHEL Fraud Prevention Policy displayed on BHEL website <http://www.bhel.com> and shall immediately bring to the notice of BHEL management about any fraud or suspected fraud as soon as it comes to their notice.**
- 28.0 **The offers of the bidders who are on the banned list as also the offer of the bidders, who engages the services of the banned firms, shall be rejected. The list of banned firms is available on BHEL web site www.bhel.com.**
- 29.0 **The bidder may have to produce original document for verification if so decided by BHEL.**
- 30.0 Suspension of Business dealings: BHEL reserves the right to take action against contractors who fail to perform or indulge in malpractices, by suspending business dealings with them as detailed in Annexure-A.
- 31.0 "MSE suppliers can avail the intended benefits only if they submit along with the offer, attested copies of either EM II certificate having deemed validity (five years from the date of issue of acknowledgement in EM II) or valid NSIC certificate or EM II certificate along with attested copy of a CA certificate (Format enclosed at Annexure -B where deemed validity of EM II certificate of five years has expired) applicable for the relevant financial year (latest audited). Date to be reckoned for determining the deemed validity will be the date of bid opening (Part 1 in case of two part bid). Non submission of such documents will lead to consideration of their bid at par with other bidders. No benefit shall be applicable for this enquiry if any deficiency in the above required documents are not submitted before price bid opening. If the tender is to be submitted through e-procurement portal, then the above required documents are to be uploaded on the portal. Documents should be notarized or attested by a Gazetted officer."

Any Bidder falling under MSME category, shall furnish the following details & submit documentary evidence/Govt. Certificate etc. in support of the same along with their techno-commercial offer:-

| Type under MSME | SC/ST owned | Others |
|-----------------|-------------|--------|
| Micro | | |
| Small | | |
| Medium | | |

Note: - If the bidder does not furnish the above, offer shall be processed construing that the bidder is not falling under MSME category.

- 32.0 **Order of Precedence: In the event of any ambiguity or conflict between the Tender Documents, the order of precedence shall be in the order below:--**
- Amendments/Clarifications/Corrigenda/Errata/Tender change notice (TCN) etc. issued in respect of the tender documents by BHEL
 - Notice Inviting Tender (NIT)

- iii) Price Schedule – (Annexure-VII)
- iv) Scope of work & other details - Annexure-I
- v) Annexure for HSE & OHSAS
- vi) SPECIFIC TERMS AND CONDITIONS -STC
- vii) GENERAL & CONDITIONS OF CONTRACT

All the bidders are requested to note that all the errata / technical clarifications / corrigendum / extension etc. shall be published THROUGH E-PROCUREMENT PORTAL <https://bheleps.buyjunction.in> and in website www.jantermanter.com , www.bhel.com & <http://eprocure.gov.in> . As such, all the bidders are requested to be in continuous touch with these websites.

for BHARAT HEAVY ELECTRICALS LTD

DGM(PURCHASE)

| Agency | Contact details | |
|--------------------------------|--|--|
| BHEL, PSER, Kolkata | Address | Bharat Heavy Electricals Limited, POWER SECTOR – EASTERN REGION 2nd FLOOR, Block-DJ, Plot- 9/1, SECTOR, SALT LAKE CITY, KOLKATA – 700 091 |
| | Phone no. | DIRECT- 033- 033-23398223, 23398220, 23211690 |
| | FAX no. | 033-23211960 |
| | E-mail ID | avijitpan@bhelpser.co.in ; ssen@bhelpser.co.in |
| M/s Mjunction Services Limited | For E-PROCUREMENT ASSISTANCE & TRAINING, MJUNCTION HELPDESK PHONE NO. 033-66011717 (BETWEEN 9:30 AM TILL 5:30 PM) & 9163348280/83/84/85/86, 8584008116, 8584008205, 8336925964 (FROM 5:30 PM TO 8:30 PM) | |

ANNEXURE - IV

FORMAT FOR NO DEVIATION CERTIFICATE
(To be submitted in the bidder's letter head)

To,
Bharat Heavy Electricals Limited,
POWER SECTOR – EASTERN REGION
2nd FLOOR, Block-DJ, Plot- 9/1, SECTOR
SALT LAKE CITY, KOLKATA – 700 091
FAX – 033-2321-1960

Sub: NO DEVIATION CERTIFICATE FOR TENDER FOR “PROVIDING 8 MBPS LEASE LINE LINK ALONG WITH 8 MBPS (1:1) DEDICATED INTERNET BANDWIDTH AND EMAIL GATEWAY AT BHEL: PSER’S KOLKATA OFFICE ON RENTAL BASIS FOR A PERIOD OF 2 YEARS.”

E-Tender No.: PSER: PUR: MSX-195-1-16(ENQ:16:PP:0015:PUR:109) Date 08/11/2016..

Dear Sirs,

With reference to above, this is to confirm that as per tender conditions, we have visited site before submission of our offer and noted the job content & site conditions etc. We also confirm that we have not changed/modified the tender documents as appeared in the website/newspapers and in case of observance at any stage, it shall be treated as null and void.

We hereby confirm that we have not taken any deviation from tender clauses together with other references as enumerated in the above referred NIT *and confirm our acceptance to **reverse auctioning process*** and we hereby convey our unqualified acceptance to all terms and conditions as stipulated in the tender and NIT.

In the event of observance of any deviation in any part of our offer at a later date whether implicit or explicit, the deviations shall stand null & void.

We confirm to have submitted offer strictly in accordance with tender instructions.

Thanking you,

Yours faithfully,

(Signature, date & seal of authorized
representative of the contractor)

ANNEXURE - V

PRE – QUALIFICATION CRITERIA

Job: “PROVIDING 8 MBPS LEASE LINE LINK ALONG WITH 8 MBPS (1:1) DEDICATED INTERNET BANDWIDTH AND EMAIL GATEWAY AT BHEL: PSER'S KOLKATA OFFICE ON RENTAL BASIS FOR A PERIOD OF 2 YEARS”.

**E-Tender No.: E-TENDER ENQUIRY NO: PSER: PUR: MSX-195-1-16(ENQ:16:PP:0015:PUR:109)
Date 08/11/2016.**

| SL NO | CRITERIA |
|-------|---|
| A | PRE-QUALIFICATION CRITERIA |
| 1.0 | <p>BIDDERS SHOULD HAVE AVERAGE ANNUAL TURNOVER OF MINIMUM 3.34 LAKHS, IN LAST 3 (THREE) FINANCIAL YEARS, ENDING ON 31-03-2016 AND MUST HAVE EARNED PROFIT IN ANY ONE OF LAST 3 (THREE) FINANCIAL YEARS, ENDING ON 31-03-2016 & SHOULD HAVE POSITIVE NET WORTH AS ON 31-03-2016. AUDITED BALANCE SHEET AND PROFIT & LOSS ACCOUNT OF THE COMPANY NEED BE SUBMITTED FOR LAST 3 (THREE) FINANCIAL YEARS ENDING ON 31-03-2016 IN SUPPORT OF THIS REQUIREMENT.</p> <p>IN CASE AUDITED FINANCIAL STATEMENTS HAVE NOT BEEN SUBMITTED FOR ALL THE THREE YEARS AS INDICATED AGAINST ABOVE, THEN THE APPLICABLE AUDITED STATEMENTS SUBMITTED BY THE BIDDERS AGAINST THE REQUISITE THREE YEARS, WILL BE AVERAGED FOR THREE YEARS.</p> <p>IF FINANCIAL STATEMENTS ARE NOT REQUIRED TO BE AUDITED STATUTORILY, THEN INSTEAD OF AUDITED FINANCIAL STATEMENTS, FINANCIAL STATEMENTS ARE REQUIRED TO BE CERTIFIED BY CHARTERED ACCOUNTANT.</p> |
| 2.0 | <p>THE BIDDER SHOULD HAVE EXECUTED INSTALLATION, COMMISSIONING AND MAINTENANCE (FOR A PERIOD OF NOT LESS THAN 1 YEAR FROM THE DATE OF COMMISSIONING) OF AT LEAST THREE INTERNET LEASE LINE LINK OF BANDWIDTH 8 MBPS OR ABOVE, IN LAST THREE YEARS ENDING ON LATEST DUE DATE OF BID SUBMISSION.</p> <p>RELEVANT COMPLETION CERTIFICATE ALONG WITH ORDER COPY HAS TO BE SUBMITTED IN SUPPORT OF ABOVE AGAINST THREE SEPARATE CUSTOMERS.</p> <p>THE BIDDER SHOULD BE A “CLASS A” - CATEGORY ISP (AS PER THE GUIDELINES OF DEPARTMENT OF TELECOMMUNICATIONS, GOVT OF INDIA). RELEVANT DOCUMENT TO BE SUBMITTED IN SUPPORT OF ABOVE.</p> <p>THE BIDDER SHOULD HAVE AN OFFICE AT KOLKATA.</p> <p>THE BIDDER MUST SUBMIT COPY OF VALID TRADE LICENSE/VAT REGISTRATION/SALES TAX REGISTRATION/ TIN REGISTRATION/CERTIFICATE ISSUED BY LOCAL MUNICIPALITY OR LOCAL MUNICIPAL ORGANIZATION AS A DOCUMENTARY EVIDENCE FOR THE</p> |
| 3.0 | BIDDER SHOULD HAVE VALID PAN AND SHOULD SUBMIT DOCUMENTARY PROOF FOR THE SAME. |
| 4.0 | NO CONSORTIUM / JV BIDDING IS ALLOWED FOR THIS TENDER. |
| Note | AFTER SATISFACTORY FULFILLMENT OF ALL THE ABOVE CRITERIA, OFFER SHALL BE CONSIDERED FOR FURTHER EVALUATION AS PER NIT AND ALL OTHER TERMS OF THE TENDER. |

GENERAL INFORMATION:

VENDOR SHOULD FURNISH INFORMATION REGARDING PROJECTS IN HAND, DETAILS OF CURRENT LITIGATION AND ARBITRATION CASES, ORDERS REGARDING EXCLUSION/EXPULSION OR BLACK LISTING, IF ANY.

CORRIGENDUM/EXTENSION (IF ANY) OF THIS TENDER WILL BE PUBLISHED IN WEBSITES.

INTERESTED BIDDERS MEETING THE ABOVE QUALIFYING REQUIREMENTS MAY DOWNLOAD TENDER DOCUMENTS FROM AFORESAID WEBSITE(S).

| | | |
|------|---------------------------------------|--|
| i) | DOWNLOAD OF TENDER DOCUMENT STARTS | 08-11-2016 |
| ii) | TENDER DOWNLOAD CLOSES ON | 18-11-2016 AT 15:00 HRS. IST |
| iii) | LAST DATE OF SEEKING CLARIFICATIONS | 14-11-2016 UP TO 11:00 HRS. IST |
| iv) | PRE-BID DISCUSSION (IF REQUIRED) ON | N.A. |
| v) | LAST DATE OF SUBMISSION OF OFFER | 18-11-2016 UP TO 15:00 HRS. IST |
| vi) | DATE OF TECHNO-COMMERCIAL BID OPENING | 18-11-2016 AT 16:00 HRS. IST |

BHEL RESERVE THE RIGHT TO ACCEPT/REJECT ANY OR ALL THE BIDS WITHOUT ASSIGNING ANY REASON THERE OF.

NOTE: PRE-BID DISCUSSION, IF TAKE PLACE, SHALL FORM PART OF THE TENDER DOCUMENT. NO CLARIFICATIONS/QUIERIES FROM THE TENDERERS AFTER 14-11-2016 (UP TO 11:00 HRS. IST) OR AFTER PRE-BID DISCUSSION (IF TAKES PLACE) SHALL BE ENTERTAINED BY BHEL.

ENCLOSURES:--

- i) **TECHNICAL SPECIFICATION(SCOPE OF WORK) AND SPECIAL CONDITIONS OF CONTRACTR WITH TAXES AND DUTIES : (ANNEXURE-I: 10 PAGES)**
- ii) **ANNEXURE FOR HSE & OHSAS**
- iii) **GENERAL CONDITIONS OF CONTRACT**
- iv) **SPECIFIC TERMS AND CONDITIONS**
- v) **NO DEVIATION CERTIFICATE AS PER PRESCRIBED FORMAT (ANNEXURE-IV)**
- vi) **PRE-QUALIFICATION CRITERIA (ANNEXURE-V)**
- vii) **DECLARATION OF THE BIDDERS (ANNEXURE-VI)**
- viii) **PRICE SCHEDULE (ANNEXURE-VII)**
- ix) ***GENERAL TERMS & CONDITIONS OF REVERSE AUCTION (PART – D)***
- x) ***FORMAT FOR BANK GUARANTEE FOR PERFORMANCE SECURITY***
- xi) ***FORMAT FOR PROFORMA OF BANK GUARANTEE (in lieu of SECURITY DEPOSIT)***
- xii) ***RTGS FORMAT (REAL TIME GROSS SETTLEMENT)***
- xiii) ***SUSPENSION OF BUSINESS DEALING WITH SUPPLIERS - ANNEXURE-A***
- xiv) ***FORMAT FOR CERTIFICATE BY CHARTERED ACCOUNTANT ON LETTER HEAD - ANNEXURE-B***
- xv) ***FORMAT FOR DECLARATION FOR RELATION IN BHEL***
- xvi) ***FORMAT FOR SEEKING CLARIFICATION***
- xvii) ***FORMAT FOR DETAILS OF BIDDER***

ALL THE PAGES OF NIT SHALL BE DULY SIGNED & STAMPED BY THE BIDDER WHILE SUBMITTING THE OFFER.

For & on behalf of
BHARAT HEAVY ELECTRICAL LIMITED

DGM (PURCHASE)

PARTICULARS OF THE TENDER

A) E-TENDER NUMBER : E-TENDER ENQUIRY NO: PSER: PUR: MSX-195-1-16(ENQ:16:PP:0015:PUR:109) Date 08/11/2016.

B) WORK : “PROVIDING 8 MBPS LEASE LINE LINK ALONG WITH 8 MBPS (1:1) DEDICATED INTERNET BANDWIDTH AND EMAIL GATEWAY AT BHEL: PSER’S KOLKATA OFFICE ON RENTAL BASIS FOR A PERIOD OF 2 YEARS”.

C) TENDER SUBMISSION DUE DATE : **ON 18-11-2016 UP TO 15:00 HRS. IST**

D) TECHNICAL BID OPENING DATE : **ON 18-11-2016 AT 16:00 HRS. IST**

E) PRICE BID OPENING :

F) VALIDITY OF OFFER : Six months from the due date of offer submission (Including extension, if any)

G) COMPLETION PERIOD : **6 (Six) Weeks
(as per Scope, Annexure-I.)**

I) TARGET COMPLETION DATE :

J) The vendors should furnish the following documents for our scrutiny along with papers for pre-qualification for qualifying for price bid opening.

- 1) Credential / Experience certificates in line with Pre-Q & requirements in line with tender specifications
- 2) PAN NO & Photo Copy of PAN CARD/Sales Tax Clearance certificate.
- 3) Photo Copy of PAN based Service Tax Registration Certificate/Proof of PAN based STC No.
- 4) Latest Banker’s certificate for financial soundness.
- 5) Balance sheets & P&L Accounts for the preceding three years
- 6) Organizational chart
- 7) List of concurrent contracts held by the Contractor.

Particulars of Tender (Continued)

Facilities to be provided to contractors as described below:-

All T&P required / recommended for the work against this tender shall have to be mobilized by the contractor fully at their expense within the quoted price.

Any consumables required / recommended for the work against this tender shall have to be mobilized by the contractor fully at their expenses within the quoted price.

For & on behalf of
BHARAT HEAVY ELECTRICALS LIMITED

DGM (PURCHASE)

ANNEXURE-VI

DECLARATION OF THE BIDDERS

Job: “PROVIDING 8 MBPS LEASE LINE LINK ALONG WITH 8 MBPS (1:1) DEDICATED INTERNET BANDWIDTH AND EMAIL GATEWAY AT BHEL: PSER’S KOLKATA OFFICE ON RENTAL BASIS FOR A PERIOD OF 2 YEARS”.

01. I,hereby certify that all the information and date furnished by me with regard to this **E-Tender No. E-TENDER ENQUIRY NO: PSER: PUR: MSX-195-1-16(ENQ:16:PP:0015:PUR:109) Date 08/11/2016** are true and complete to the best of my knowledge.
02. I have gone through the tender specifications, scope of work, terms and conditions mentioned in Annexure as well as General and Special conditions of contract and various stipulations in detail and agree to abide by them and comply with the requirements and intent of specifications.
03. I also certify that there have been no deviations from the tender requirements in the bid submitted against this tender.
04. I further certify that I am duly authorized representative of the under mentioned tenderer and hold a valid power of attorney to this effect, a copy of which is enclosed.

Signature:

Name :

Date :

Designation:

Seal:

Tenderers Name and address

PART-D:
General Terms & Conditions of Reverse Auction

Against this enquiry for the subject item/ system with detailed scope of supply as per enquiry specifications, BHEL may resort to "REVERSE AUCTION PROCEDURE" i.e., ON LINE BIDDING (THROUGH A SERVICE PROVIDER). The philosophy followed for reverse auction shall be English Reverse (No ties).

1. For the proposed reverse auction, technically and commercially acceptable bidders only shall be eligible to participate.
2. Those bidders who have given their acceptance for Reverse Auction (quoted against this tender enquiry) will have to necessarily submit 'online sealed bid' in the Reverse Auction. Non-submission of 'online sealed bid' by the bidder for any of the eligible items for which techno-commercially qualified, will be considered as tampering of the tender process and will invite action by BHEL as per extant guidelines in vogue.
3. BHEL will engage the services of a service provider who will provide all necessary training and assistance before commencement of on line bidding on internet.
4. In case of reverse auction, BHEL will inform the bidders the details of Service Provider to enable them to contact & get trained.
5. Business rules like event date, time, bid decrement, extension etc. also will be communicated through service provider for compliance.
6. Bidders have to fax the Process Compliance form (**Annexure-III of Business Rule Document of Reverse Auction – shall be shared to bidders along with intimation of RA schedule**) before start of Reverse auction. Without this, the bidder will not be eligible to participate in the event.
7. In line with the NIT terms, BHEL will provide the calculation sheet (e.g., EXCEL sheet) which will help to arrive at "Total Cost to BHEL" like Packing & forwarding charges, Taxes and Duties, Freight charges, Insurance, Service Tax for Services and loading factors (for non-compliance to BHEL standard Commercial terms & conditions) for each of the bidder to enable them to fill-in the price and keep it ready for keying in during the Auction.
8. Reverse auction will be conducted on scheduled date & time.
9. At the end of Reverse Auction event, the lowest bidder value will be known on auction portal.
10. The lowest bidder has to fax/e-mail the duly signed and filled-in prescribed format for price breakup including that of line items, if required, (**as per Annexure-IV of Business Rule Document of Reverse Auction**) as provided on case-to-case basis to Service provider within two working days of Auction without fail.
11. In case BHEL decides not to go for Reverse Auction procedure for this tender enquiry, the Price bids and price impacts, if any, already submitted and available with BHEL shall be opened as per BHEL's standard practice.
12. Bidders shall be required to read the "Terms and Conditions" section of the auctions site of Service provider, using the Login IDs and passwords given to them by the service provider before reverse auction event. Bidders should acquaint themselves of the 'Business Rules of Reverse Auction', which will be communicated before the Reverse Auction.

13. *If the Bidder or any of his representatives are found to be involved in Price manipulation/ cartel formation of any kind, directly or indirectly by communicating with other bidders, action as per extant BHEL guidelines, shall be initiated by BHEL and the results of the RA scrapped/ aborted.*
14. *The Bidder shall not divulge either his Bids or any other exclusive details of BHEL to any other party.*
15. *In case BHEL decides to go for reverse auction, the H1 bidder(s) (whose quote is highest in online sealed bid) may not be allowed to participate in further RA process.*

TECHNICAL SPECIFICATION AND SPECIAL CONDITION OF CONTRACT (SCC)

ANNEXURE - I

Job Description: Providing 8 MBPS lease line link along with 8 MBPS (1:1) dedicated internet bandwidth and email gateway at BHEL: PSER's Kolkata office on rental basis for a period of 2 years

➤ Scope of work:

Supply, Installation & Commissioning of 8 MBPS leased line Link with dual Last Mile (license band fiber / Copper (primary) & RF (secondary) where Fail over from Primary to Secondary should be seamless) and 8 MBPS (1 :1) dedicated internet bandwidth and email gateway through gateway level SPAM / Security check , along with all necessary items / hardware at BHEL PSER'S office.

Address of BHEL, PSER'S office complex where the Internet Leased Line to be installed by vendor is:

**BHARAT HEAVY ELECTRICALS LIMITED
POWER SECTOR EASTERN REGION PLOT
NO: 9/1, BLOCK "DJ",
SECTOR : II , SALT LAKE city
KOLKATA -700 091**

➤ Detail specification and Configuration as follows: -

1.The vendor shall connect BHEL PSER's office premises (address as mentioned above) to his nearest Point of Presence (POP) for 8 MBPS (1:1) dedicated internet bandwidth backbone for providing the services. Last Mile at both ends should be redundant in nature as explained in scope of work.

Vendor has to provide necessary hardware like high speed modem / RF Devices or other similar devices of reputed make and standard required for establishing the link (On quarterly rent basis for the period of 2 year).

The total work which includes installation, commissioning and maintaining the MBPS leased line link along with 8 MBPS (1:1) dedicated internet bandwidth and email gateway for a period of 2 years is under the scope of vendor. BHEL will use said 8 MBPS internet leased line as internet gateway & Mail gateway.

2. The vendor has to connect BHEL PSER's office premises (address as mentioned above) to his POP / Internet gateway for 8 Mbps (1:1) Internet connectivity (TG / MCI) .For this vendor shall have to do backbone connectivity for 8 MBPS bandwidth on Fiber / Copper / license band RF last mile link as mentioned above.

Dual Last Mile is required for redundancy. Total supply & installation for the same is under the scope of vendor.

3.Domain renew, re-registration etc. have to be done by the vendor with in this scope with the contract period and protection of domain also to be ensured by the vendor.

4.The vendor shall have to provide 15 number of Public IPs on IPV4 pattern and 15 number of Public IPs IPV6 pattern, of same network (continuous series) which is white listed. Same shall be checked by Websites--: <http://mxttoolbox.com> & <http://openrbl.org> etc.

5.Vendor has to keep all existing VPN & Router configuration intact as per present configuration.

All sorts of router configuration along with configuration support from time to time ,as required by BHEL ,along with infrastructure up-gradation / change, to be provided by vendor as per the request given by concerned authority of BHEL as a part of the contract.

6.All Lease line / Data circuit provider Laisoning & follow up charges should be included as this will be in the scope of vendor.

7. Vendor has to provide online real-time Bandwidth & latency monitoring tool / interface, SLA monitoring tool (SLA Tracker) / interface at BHEL premises free of cost. Secured web

interface on public IP may serve the purpose. Required report criteria like – Link Utilization Daily/Weekly/Monthly should be available in the tool and the same tool should have service interfaces like trouble ticketing, chat with experts & reports, duration wise filtration utility should be there and output can be downloadable / printable.

8. Internet should have gateway level spam, spy, Hack protection facility enable through latest technology (Firewall/UTM).

9. Testing, installation, commissioning & necessary operational training to users, troubleshooting of the entire setup also be in the scope of the vendor. Complete configuration for above set-up has to be done by vendor.

10. Delivery and completion:

- 100% delivery must be completed within 06 (six) weeks after receipt of confirmation about site readiness from authorized person of BHEL PSER IT department. This instruction shall be given after placement of LOI to the vendor.
- Total project must be completed (which includes installation, commissioning, stabilization, demonstration and work completion certification by BHEL) within maximum 08 (eight) weeks from date of placement of LOI subject to site readiness as confirmed by authorized person of BHEL PSER IT department

11. L1 shall be decided on total price as the scope cannot be split for technical reasons. L1 shall be calculated as per the price schedule (price Schedule-Main Item)

12. Local Loop Charges for last mile from BHEL's Office to local ISP office (both one time & recurring) if any, shall be included in the main item charges.

13. Vendor have to submit offer for one router with following features:

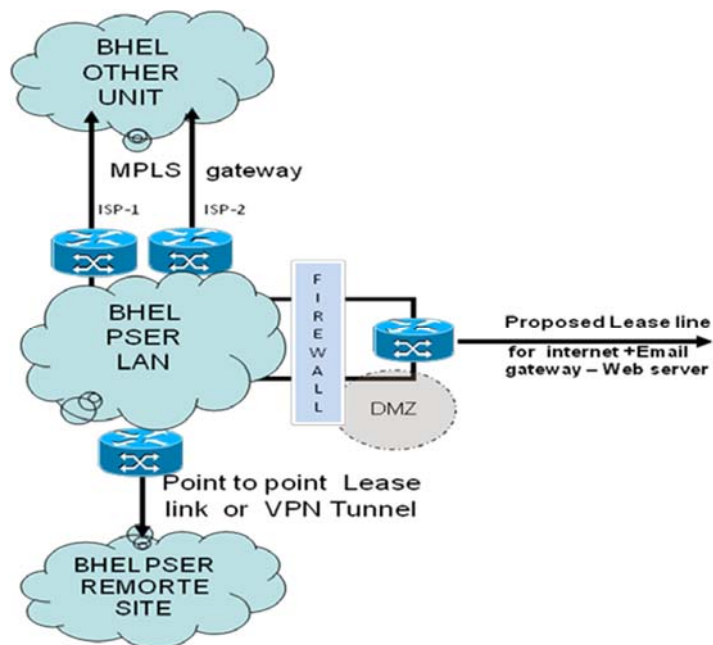
| S.No. | Parameter / Feature | Detailed Specifications | Vendor Compliance (Yes/No) |
|-------|-----------------------------|--|----------------------------|
| 1 | Make & Model Offered | | |
| 2 | Router Architecture | The router architecture should have following features | |
| | | Should be IPv6 compliant. Should support full features of IPv6 | |
| | | Should be based on high speed multicore processor | |
| | | Should be a multi-service capable router supporting data, voice and video. | |
| 3 | Interface Modules Supported | Ethernet ports 10/100Mbps, V.35 WAN interfaces, Upto 4xE1 G.703 interfaces, Console interface. | |
| 4 | Ports Required | The following ports should be available from day one. | |
| | | At least 2 Nos. of WAN Ports with necessary connecting cables | |
| | | At least 2 Nos. of Layer 3 10/100/1000 Mbps Ethernet Ports | |
| | | 1 Console Port with console cable | |
| 5 | Memory Required | 1GB DRAM or higher | |

| S.No. | Parameter / Feature | Detailed Specifications | Vendor Compliance (Yes/No) |
|-------|-------------------------------------|---|----------------------------|
| 6 | Flash Memory Required | 256MB or higher | |
| 7 | Performance Required | Should give a routing performance of at least 350 Kpps with 64 byte packet size. | |
| 8 | Router Functional Requirements | The router should come with the latest Operating System. The following features should be available from day one. | |
| | | Should support Standard Access Lists, Extended Access Lists & Named Access Lists. | |
| | | Should support Route Maps, Class Maps & Policy Maps. | |
| | | Class of Service, Prioritization, Policy based Routing and Low Latency Queuing, etc. | |
| | | Network Address Translation (Static NAT, Dynamic NAT, PAT) | |
| 9 | Routing Protocol Support Required | RIP (V1 & V2) , OSPF, BGP4, Policy based Routing, PPP, Multilink PPP, IPv6 | |
| 10 | Security Protocols Support Required | Should support IPSec DES, 3DES & AES based encryption. Should also support MD5 & SHA-1 authentication. | |
| 11 | Multicasting and QoS | The router should have following multicasting and QoS features: | |
| | | Resource Reservation Protocol (RSVP) | |
| | | Support for QoS | |
| | | Support for WFQ, Committed Access Rate , IP Precedence, DSCP | |
| | | Internet Group Management Protocol (IGMPv3) | |
| | | Multicast Routing support such as Protocol Independent Multicast (PIM) or MOSPF | |
| 12 | Management Features | Should support Telnet, SSH, TFTP and BOOTP protocols. | |
| | | Should support SNMP V1 & SNMP V2 for remote management. | |
| | | Should be configurable using CLI & GUI interface. | |
| | | Should support NTP & RADIUS protocols | |
| | | Should support syslog logs. | |
| 13 | Operating System | Should come with the latest operating system supporting the above features. | |

| S.No. | Parameter / Feature | Detailed Specifications | Vendor Compliance (Yes/No) |
|-------|---------------------|---|----------------------------|
| 14 | Mounting | The offered router should be rack mountable | |
| 15 | Accessories | Should come with all necessary power cords, adapters, data cables, connectors, CDs, manuals, brackets accessories, etc, required for installation and commissioning of the equipment. | |
| 16 | Warranty | OEM onsite, labour, parts warranty for the entire contract period | |

16.BHEL may ask to integrate ISDN line as backup of said lease line (from BHEL gateway to ISP gateway). BHEL will provide ISDN link only. Necessary ports shall arranged by vendor on a mutually agreed rate between BHEL and the vendor.

14. Schematic diagram of BHEL PSER Network



SPECIAL TERMS AND CONDITIONS

1. The completed set up will be operated on rent & warrantee basis for the basic period of 2 (two) years

2. The payment terms for optional item shall remain same as per main item payment terms. Period shall be as per main contract.

4. BHEL will be the sole owner of all rental devices with in BHEL premises throughout the contract period.

5. The Maintenance and insurance of devices supplied under the scope of this contract. will be under Vendor scope (Service & Hardware both).

6. Present schematic of BHEL PSER's network & its integration with ISP is attached herewith for ready reference of vendor In case vendor needs to understand & see the set-up, they may visit our premises to see & understand the same so that implementation plan & installation work can be conceived by them prior to quote for the project (ref. sl. no.14, schematic diagram, details specification and configuration)

7. The quote must be on Turnkey basis for Supply of complete set of equipment, components which are required for successful implementation of the project, Installation of complete system including all accessories necessary and related support services and testing.

8. Support services for operation, trouble shooting, if necessary after installation of the system shall be provided by the vendor on-site free of cost in the contract period.

9. All internet & E-mail access of BHEL PSER Kolkata shall be done through this 8 MBPS Lease link and 8 MBPS internet gateway connectivity.

10. Our email domain is mail.bhelpser.co.in and web domain will be bhelpser.co.in.
Vendor should provide good DNS resolution mechanism. (DNS resolution problem should be considered as down time) DNS response time shall not be more than 80ms.

11. Down of any service like Internet Service for mail delivery and receipt, External DNS Services for Mail delivery & receipt, web service, internet service and other services for any reason (like hardware failure, IP blacklist, domain black list, MX record problem etc.) shall be considered for downtime.

12. Single point of contact for troubleshooting or a helpdesk team will function as a single point of contact for all sorts of problem for this system or for the complete setup.

13. Vendor has to train our engineers for operation and trouble shooting as per mutually agreed schedule.

14. Domain registration for 1 no. Mail Server & 2 Nos. Web Server shall be done by Vendor with same name.

15. ISP should have Spam, Spy, Hack protection mechanism of service through latest technology Devices.

16. The vendor should be authorized service provide as per the Guidelines of Department of Telecommunication Govt of India, and should have their own/leased fiber backbone, ISP should be capable of handling VOIP, Video Conference, Security Operation Centre , Email transfer protocol including good domain resolution server. (2 /3 alternate DNS) along with own international gateway.

17. Should have redundant international gateways in TA & TP path backbone for providing Internet / data service. Proper documentary proof along with the end to end diagram up to the peering point has to be submitted.

18. Vendor has to sign for SLA of 99.5 %. Downtime deduction will be as per penalty clause as given in SCC on violation of SLA.

If packet drop exceeds more than 1% continuously for more than 1 hour then excess of 1 hour comes under down time

- Vendor should provide 24x7 proactive monitoring.

- Vendor should have Dual state-of-art NOC to ensure highly available monitoring setup,
- Vendor should have Quick detection and mitigation technology.
- Vendor should have Proactive call logging system.

19. Termination clause is applicable. If vendor is not able to provide service as per SLA or provide poor service or more down time found at peak hour then BHEL may go for contract termination with out any compensation & giving one month notice period.

20. Latency from ISP to BHEL office should be with in 30 ms.

21. In case last mile is provided through fiber, then DARK/RAW FIBER should be offered, so that by paying additional charge same physical fiber can be up-graded to n Mbps.

22. If vendor offers for RF (License band or free band) as last mile then that should be secured and shall satisfy all BHEL specification. For license band, necessary WPC to be provided by vendor. Other accessories required, if any like pole, mast etc. shall be in vendor's scope.

23. In case of RF link from ISP to BHEL office link should be secure, License band (WPC) RF and should satisfy all BHEL specification and condition and required Mast, WPC, other accessories if any will be inclusive.

24. The ISP should have own international gateway. It should have a redundant backbone for mail & Internet services.

- The vendor should have Link Level redundancy.
- The vendor should ensure Carrier Level redundancy -- Carrier Agnostic network through multiple carriers. If one carrier fails, then there should be alternative carrier
- The vendor should ensure NOC level redundancy -- Dual Network Operation Centers (NOC) should be there in India.
- The vendor should ensure Gateway Level Redundancy -- Multiple International Gateways preferable.
- The vendor should ensure Oceanic Path Redundancy -- Multiple Oceanic Paths preferable.

24. The vendor should have a local caching engine for enhanced performance.

Vendor has to be submitted document and declaration for all the above criteria. BHEL may go for physical verification if required. The ISP should organize a visit to BHEL official to verify the infrastructure.

25. Core expertise of the ISP should be DATA. Internet traffic can not be sent with same VOICE Backbone. In case bidder is BSO, Proper documentary proof for the same should be submitted.

26. Qualified Vendor has to execute the job of its own. Order can not be offloaded to some other ISP.

27. Payment terms:

- a) Rental for lease line & hardware rental (router, modem, terminal box etc.) shall be paid on quarterly basis after successful completion of quarter as certified by IT.
- b) No advance payment shall be made by BHEL
- c) All payments shall be made through RTGS.
- d) 100 % payment of one time (supply & service) charge shall be paid on successful completion of installation & commissioning as certified by IT.
- e) Rental charges for 8 MBPS leased Link with dual Last Mile and 8 MBPS (1 :1) dedicated internet bandwidth shall be paid on quarterly basis after successful completion of the quarter.
- f) Rental charges for other Hardware (Router & any devices required for last mile + Local loop charges If any) shall be paid on quarterly basis after successful completion of the quarter.

The vendor has to submit the following documents for payment purpose:

First Bill:

- 1) Invoice in Triplicate
- 2) Copy of work order (Vendor Copy)
- 3) Start of Work instruction copy from Authorized person from IT department
- 4) Work completion certificate duly signed by BHEL representative
- 5) Delay analysis document signed by BHEL and vendor (in case of delay beyond contractual

- delivery schedule)
- 6) Downtime report for the 1st quarter signed by vendor and BHEL representative

Subsequent Recurring Quarterly Bills after First Bill:

- 1) Invoice in Triplicate
- 2) Downtime report for the quarter (for which bill has been raised by the vendor) signed by vendor and BHEL representative

28. Liquidated Damage (LD): Subject to force majeure, If vendor fails to complete the job as per aforesaid completion/delivery period, BHEL shall have the right to recover as liquidated damages (LD) a sum equivalent to 0.5 % of the order value for delay of each week or part thereof. The liability for delay shall not in any case exceed 10 % (ten percent) of the order value. For this purpose, the period of delay shall be the delay attributable to vendor for completion of job as per contract.

29. Security Deposit: Security deposit shall be submitted as per provision of GCC. Security deposit shall be returned after completion of contract period (including extension, if any).

30. Other qualification criteria of vendor should be as below.

| | | |
|----|-------------------------|---|
| 1 | Network | ISPs Entire network should be managed by a Network Management Software. |
| 2 | Service Level Agreement | SLA for 99.5% uptime guarantee should be provided for the last mile. |
| 3 | Last Mile Link | Licensed band or Free band wireless last mile/ Fiber; Last mile is preferred with suitable back-up options. (for license band vendor has to be arranged license with the contract provision) |
| 4 | MTTR | MTTR to be 4 hrs or less. |
| 5 | Free Tools | GUI based online real time Bandwidth monitoring tool along with other inbuilt features like SLA Tracker, Trouble Ticket Raiser, and Pro-active alarm in mobile number in case of link problem should be provided. |
| 6 | Professionals | Service provider should have certified CISSP/CISA/CEH professionals |
| 7 | Security | ISO 27001:2013 or equivalent |
| 8 | Data Encryption | Wireless link should be Advanced Encryption Standard (AES) WPA2 compliant. |
| 9 | Audit | Service provider should allow external auditors nominated by PDIL or similar body for network audit |
| 10 | IMS | Service provider should be able to provide facility management services and should own infrastructure management system with L1/L2/L3 support wherever necessary. |

31. Following list of items / BOQ considering the complete scope & specification shall be quoted by the bidders.

a) Main Item

| Sl. No. | Item description |
|---------|--|
| 01 | One Time Installation Charge |
| 02 | Rental charges for 2 (two) years for 8 MBPS leased Link with dual Last Mile and 8 MBPS (1 :1) dedicated internet bandwidth and email gateway |
| 03 | Rental charges for 2 (two) years for other Hardware (router & any devices required for last mile + Local loop charges If any) |

b) Optional items

| Sl. No. | Item description |
|---------|--|
| 03 | Rental charges for additional 2 Mbps internet bandwidth above basic 8 MBPS |

32. Bidder must quote all the items of BOQ (main items & optional items) to qualify in this tender
33. Optional items shall be operated based on requirements of BHEL and may execute or may not execute by BHEL.

34.Uptime Calculation (SLA)

Accountable parameter for downtime:-

1. Down of services by any means Like Domain resolution failure
- b. Last mile failure
- c. Internet service failure
- d. Mail service failure
- e. Failure due to unwanted traffic, (ISP end) or spam.

Availability of service shall be assessed by the following formula:

$$\text{Uptime} = \frac{100 * (1 - \text{Total outage duration in Minutes})}{\text{Maximum Available Time in Minutes}}$$

Note: Maximum Available Time = No. of days in month * 30 * 24 * 60 – (Scheduled Maintenance Time + BHEL introduced Outage + Downtime Due to Force Majored)

Scheduled Maintenance Time should not be more than one hour per month per link and BHEL should be informed at least 48 hours in advance and subsequent approval / acceptance should be taken from BHEL.

35.Penalties:

Network Availability (SLA Compliance) will be reviewed quarterly and penalties for non-compliance will be deducted on quarterly basis from the rental charges. The penalty will be calculated per link / Internet Leased Line basis as per the following formula:

Penalty = F X (HXD)

Where F = Multiplication Factor as per table given below.

H = Hourly Rental Charges {I.e. Quarterly Rental Charges for for 8 MBPS leased Link with dual Last Mile and 8 MBPS (1 :1) dedicated internet bandwidth and email gateway + Quarterly rental Charges for other Hardware (router & any devices required for last mile + Local loop charges If any) / (Total number of hours in the Quarter)}

D = Downtime in hours Note: While calculating downtime minutes will be considered as full hour.

| S. No. | Class of Location | Uptime | Multiplication Factor (F) |
|--------|-------------------|---------------|---------------------------|
| 1. | Kolkata | > 99.5% | 0.00 (Zero) |
| | | 98.5% - 99.5% | 1.25 |
| | | 97.5% - 98.5% | 1.50 |
| | | 95% - 97.5% | 1.75 |
| | | < 95% | 2.00 |

Note: Bidder shall ensure that, under no circumstances, service shall be down for more than 1 **hour** in a single working day at any location. For each such instance where downtime is more than the above limits, the downtime hours will be doubled while calculating the total uptime for the quarter.

In the case of Internet Leased Links, if Internet services are down due to failure of any equipment, the deductions will be on total lease rental charges (Bandwidth + Last Mile + Equipment) of the respective link as per SLA parameters defined above.

36.TAXES & DUTIES

TDS under Income Tax shall be deducted at prevailing rates on Gross Invoice Value from the Running Bills.

WORKS CONTRACT TAX / VAT :

All taxes excluding (Service Tax with Swach Bharat Cess , KRISHI KALYAN CESS) , Works Contract Tax under state VAT Act, charges royalties, duties, Octroi, Cess, any State or Central levy and other taxes for materials obtained for the work and for the execution of the contract shall be borne by the contractor and shall not be payable extra.

Any increase of the same at any stage during execution of the contract shall have to be borne by the contractor. Quoted/ accepted rates/ price shall be inclusive of all such requirements after taking the Input Credit, if any, as per provisions of the State VAT Act. The contractor is responsible to furnish all documentary evidences towards payment of Works Contract Tax as & when required by BHEL. Submission of Tax Invoice is a **must** after Grossing up the Bills as the price is inclusive of VAT.

The Bidder must note that Bidder is required to provide us **Tax -Invoice wherein VAT TAX on Materials used / consumed must appear with applicable Tax rate** . In other words , Tax Invoice would clearly show vivisection of Materials and Services value separately ..

WAY BILL :

The Bidder has to make their own arrangement at their cost for completing the formalities, if required, with State VAT Act Authorities, for bringing their materials, plants & machinery at site for execution of the works under this contract, Road Permit/ Way Bill, if required, shall be arranged by the contractor and BHEL will not supply any Road Permit/ Way Bill for this purpose. The contractor must be a Registered Dealer with the Sate VAT Act, if not registered yet and a copy of the said Registration Certificate along with TIN number must be provided to site RAO/ BHEL .

Service Tax

Service Tax along with SWACHH BHARAT Cess and KRISHI KALYAN CESS as legally leviable & payable by the Contractor, vide Sec-65B (44), shall be paid by BHEL on contractor's gross bill and production of GAR-7 CHALLAN .

Vide Section 68 (1) of Finance Act , 1994 read with Rule 6 (1) of Service Tax Rules , 1994 , payment of Service Tax at the rate specified in Section 66B in Section 68 w e f 01.07.2012 vide Order No. 1/2012

dated 15.06.2012 is reimbursable by BHEL . The contractor shall furnish proof of Service Tax registration with Central Excise Division covering the services under this contract. Registration should also bear endorsement for the premises from where the billing shall be done by the contractor on BHEL for this project.

The Bidder shall issue invoice complying with **Rule 4A of the Service Tax Rules 1994**. The invoice shall indicate the name, address and the registration number (PAN Based STC No.) of the Bidder; the name and address and the registration number **AAACB4146PST005** of BHEL.; the description and value of taxable service provided; and the service tax payable thereon by the Bidder

B.H.E.L-P.S.E.R will not be held to be responsible for non-compliance of various Service Tax Rules, being framed from time to time

Point of Taxation Rule, 2012 has come into operation from 01-04-2012. As per the rule Invoice must be generated within 30 days from the date of completion of service. In such case, the date of invoice will be the relevant date. However, if the invoice is not generated within 30 days as stated above, the date of completion of service shall be the relevant date.

Vendors must take adequate care and cautions w. r. t. "Point of Taxation Rule,2012" as otherwise both the Vendors (for non-compliance) and BHEL (unable to take Credit on Input Services, resulting in extra fund flow in that particular month) will suffer.

With introduction of Cenvat Credit Rules , 2004 which came into force wef 10-09-04, Excise Duty paid on input goods including capital goods used for providing the output service and Service Tax paid on Input Service can be taken credit of against the service tax payable on output service. As such, while offering the rates, the contractor may take in to account the benefit of above provisions as the cost of input to contractor will be net of Excise Duty and service Tax and adjust their offer price accordingly to make it more competitive.

New tax & duties, if imposed subsequent to latest due date of offer submission, by statutory authority during contract period (including extension, if the same is not attributable to the vender), shall be reimbursed by BHEL on production of relevant supporting document to the satisfaction of BHEL. However, vender shall obtain prior approval from BHEL before depositing new taxes and duties. No reimbursement shall be made on account of increase in rates of existing taxes, duties etc (as on latest date of offer submission).

HSE & OHSAS

| | |
|-------|--|
| 1.0 | OCCUPATIONAL HEALTH, SAFETY & ENVIRONMENT MANAGEMENT/ QUALITY ASSURANCE PROGRAMME : BHEL, Power Sector Regions (PSNR/ER/WR/SR) are each certified for ISO 9001. Quality of work to customer's satisfaction and fulfillment of system requirements are the essence of ISO 9001 certification. BHEL, PS Region have HSE certification (ISO 14001 & OHSAS 18001) and therefore Contractor also shall organize / plan/ perform all their activities to meet with the applicable requirements of these standards. |
| 1.1 | HSE (Health, safety & Environment): Contractor will comply with HSE (Health, safety & Environment) requirements of BHEL. HSE requirements in brief, are given below :- |
| 1.1.1 | Contractor will nominate one of their qualified and experienced employees as Safety Officer, who will be responsible for all HSE related issues of contractors work area. Safety Officer will have authority to stop any activity, in case he observes that the activity is not being carried out in safe manner. He will conduct surprise inspection as well as periodic inspection/drill (at least once in a Week) and submit such reports to BHEL. He will conduct periodic meetings with working groups and explain HSE issues and use of PPEs to them. Reports of such meetings will be submitted to BHEL. Contractor will develop suitable work procedures based upon HSE guidelines and OCPs and implement it. Such work procedures will consist of Area of work, T&P Details, Work Procedure, PPE requirements etc. Contractor should highlight the requirement of safety to staff and labour through daily tool box meeting before start of the days job |
| 1.1.2 | The contractor shall ensure that proper job specific health check-up is done by medical professional for their employees during initial mobilization and thereafter if there is any change of job. |
| 1.1.3 | Following personnel protective equipments (PPEs), in adequate numbers, will be made available at site & their regular use by all concerned will be ensured :- - HELMET - SAFETY GOGGLES & WELDING FACE SHIELDS - SAFETY BELTS AND PROTECTIVE NET FOR WORKING AT HEIGHT - SAFETY SHOES - EAR PLUG - ANY OTHER SAFETY EQUIPMENT REQUIRED FOR SAFE COMPLETION OF THE WORK |

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| 1.1.4 | Providing appropriate First Aid facilities for prompt treatment of injuries and illness at work place. Arranging training to contractor workmen/ employees for giving first aid. |
| 1.1.5 | Arranging ambulance in case of any emergency situation . |
| 1.1.6 | Identification of nearest hospital and health check-up of workmen/employees |
| 1.1.7 | Providing filtered drinking water at work place in cool container. |
| 1.1.8 | Providing appropriate fire fighting equipment at designated work place and nominate a fire officer/warden adequately trained for his job. |
| 1.1.9 | Identification of nearest fire station and display contact telephone nos. / person's name around work places for cases of emergencies . |
| 1.1.10 | Providing adequate no. of 24 V sources and ensure that no hand lamps are operating at voltage level above 24 Volts. |
| 1.1.11 | Fulfilling safety requirements at all power tapping points. |
| 1.1.12 | Red & White caution tape of proper width(1.5 to 2 inch) to be used for cordoning unsafe area such as open trench, excavation area etc. |
| 1.1.13 | Providing contractors company logo on cloths /uniform/ proper identity cards with photographs, for correct identification of people working at project site . |
| 1.1.14 | High/ Low pressure welders to be identified with separate colour clothings. No welders will be deployed without passing appropriate tests and holding valid welding certificates. Approved welding procedure should be displayed at work place. |
| 1.1.15 | Displaying safe handling procedures for all chemicals such as lube oil, acid, alkali, sealing compounds etc , at work place . |
| 1.1.16 | All scaffolding/ platforms should be made from materials of appropriate quality/grade so that these are safe for use. It should be certified/declared safe for use by an experienced contractor person, before any scaffolding/platform is used. |
| 1.1.17 | All T&Ps/ MMEs should be of reputed brand/appropriate quality & must have valid test/calibration certificates bearing endorsement from competent authority of BHEL. |
| 1.1.18 | Ensure that the regulatory requirement of excessive weight limit (to carry/lift/ move weights beyond prescribed limits) for male and female workers are complied with. |
| 1.1.19 | Safety slogan, Safety/ Caution boards , wherever required to be displayed in consultation with BHEL. |

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| 1.1.20 | Take suitable measures for waste management and environment related laws/legislation as a part of normal construction activities. Compliance with the legal requirements on storage/ disposal of paint drums (including the empty ones), Lubricant containers, Chemical Containers, and transportation and storage of hazardous chemicals will be strictly maintained. Ensure proper cleanliness of work place, housekeeping and waste management (including proper waste disposal) on daily basis. | | | | | | | | | | | | | | | | | | | | |
| 1.1.21 | The Contractor is required to provide proper safety net systems where ever the hazard of fall from height is present as per instruction of BHEL Engineer. The safety nets shall be fire resistant, duly tested and shall be of ISI Mark and the nets shall be located as per site requirements to arrest or to reduce the consequences of a possible fall of persons working at different heights. | | | | | | | | | | | | | | | | | | | | |
| 1.1.22 | <p>All applicable OCPs (Operational control procedures) will be followed by contractor as per BHEL instructions. This will be done as part of normal scope of work. List of such OCPs is given below . In case any other OCP is found to be applicable during the execution of work at site, then contractor will follow this as well, within quoted rate. These OCPs (applicable ones) will be made available to contractor during work execution at site. However for reference purpose, these are kept with Safety Officer of BHEL at the Power Sector Regional HQ, or available in downloadable format in the website, which may be refereed by contractor, if they so desire.</p> <table border="1"> <tr><td><input type="checkbox"/></td><td>OCP for safe handling of chemicals</td></tr> <tr><td><input type="checkbox"/></td><td>OCP for Electrical safety</td></tr> <tr><td><input type="checkbox"/></td><td>OCP for energy conservation</td></tr> <tr><td><input type="checkbox"/></td><td>OCP for safe welding and gas cutting operation</td></tr> <tr><td><input type="checkbox"/></td><td>OCP for fire safety</td></tr> <tr><td><input type="checkbox"/></td><td>OCP for safety in use of hand tools</td></tr> <tr><td><input type="checkbox"/></td><td>OCP for first aid</td></tr> <tr><td><input type="checkbox"/></td><td>OCP for food safety at canteen</td></tr> <tr><td><input type="checkbox"/></td><td>OCP for safety in use of cranes</td></tr> <tr><td><input type="checkbox"/></td><td>OCP for storage and handing of gas cylinders</td></tr> </table> | <input type="checkbox"/> | OCP for safe handling of chemicals | <input type="checkbox"/> | OCP for Electrical safety | <input type="checkbox"/> | OCP for energy conservation | <input type="checkbox"/> | OCP for safe welding and gas cutting operation | <input type="checkbox"/> | OCP for fire safety | <input type="checkbox"/> | OCP for safety in use of hand tools | <input type="checkbox"/> | OCP for first aid | <input type="checkbox"/> | OCP for food safety at canteen | <input type="checkbox"/> | OCP for safety in use of cranes | <input type="checkbox"/> | OCP for storage and handing of gas cylinders |
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| <input type="checkbox"/> | OCP for safety in use of hand tools | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> | OCP for first aid | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> | OCP for food safety at canteen | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> | OCP for safety in use of cranes | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> | OCP for storage and handing of gas cylinders | | | | | | | | | | | | | | | | | | | | |

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| <input type="checkbox"/> | OCP for manual arc welding |
| <input type="checkbox"/> | OCP for safe use of helmets |
| <input type="checkbox"/> | OCP for good house keeping |
| <input type="checkbox"/> | OCP for working at height |
| <input type="checkbox"/> | OCP for safe excavation |
| <input type="checkbox"/> | OCP for safe filling of Hydrogen in cylinder |
| <input type="checkbox"/> | OCP for illumination |
| <input type="checkbox"/> | OCP for handling and erection of heavy metals |
| <input type="checkbox"/> | OCP for safe acid cleaning |
| <input type="checkbox"/> | OCP for safe alkali boil out |
| <input type="checkbox"/> | OCP for safe oil flushing |
| <input type="checkbox"/> | OCP for steam blowing |
| <input type="checkbox"/> | OCP for safe working in confined area |
| <input type="checkbox"/> | OCP for safe operation of passenger lift, material hoists & cages |
| <input type="checkbox"/> | OCP for Vehicle maintenance |
| <input type="checkbox"/> | OCP for safe radiography |
| <input type="checkbox"/> | OCP for waste disposal |
| <input type="checkbox"/> | OCP for working at night |
| <input type="checkbox"/> | OCP for blasting |
| <input type="checkbox"/> | OCP for DG Set |
| <input type="checkbox"/> | OCP for handling & storage of mineral wool |
| <input type="checkbox"/> | OCP for drilling, reaming and grinding(machining) etc. |
| <input type="checkbox"/> | OCP for hydraulic test |
| <input type="checkbox"/> | OCP for spray insulation |
| <input type="checkbox"/> | OCP for trial run of rotary equipment |
| <input type="checkbox"/> | OCP for stress relieving |
| <input type="checkbox"/> | OCP for material preservation |
| <input type="checkbox"/> | OCP for cable laying/tray work |
| <input type="checkbox"/> | OCP for electrical maintenance |
| <input type="checkbox"/> | OCP for transformer charging |
| <input type="checkbox"/> | OCP for safe handling of battery system |
| <input type="checkbox"/> | OCP for computer operation |
| <input type="checkbox"/> | OCP for storage in open yard |
| <input type="checkbox"/> | OCP for sanitary maintenance |
| <input type="checkbox"/> | OCP for batching |
| <input type="checkbox"/> | OCP for piling rig operation |
| <input type="checkbox"/> | OCP for gas distribution test |

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| | <input type="checkbox"/> OCP for cleaning of hotwell / deaerator <input type="checkbox"/> OCP for electro-resistance heating <input type="checkbox"/> OCP for compressor operation <input type="checkbox"/> OCP for O&M of control of AC plant & system <input type="checkbox"/> OCP for air compressor <input type="checkbox"/> OCP for passivation <input type="checkbox"/> OCP for Safe EDTA Cleaning <input type="checkbox"/> OCP for Safe Chemical cleaning of Pre boiler system <input type="checkbox"/> OCP for Safe Boiler Light up <input type="checkbox"/> OCP for Safe Rolling and Synchronisation |
| 1.2 | <input type="checkbox"/> OCP for Safe Loading of Unit SAFETY AND CLEANLINESS : The contractor shall take all necessary safety precautions and arrange for appropriate appliances as per discretion of BHEL or its authorised officials (Site Construction Manager) to prevent loss of human lives, injuries, to personnel engaged and damage to property. Before commencing the work, the contractor shall submit a "Safety Plan" to the above authorised BHEL official and obtain approval on the same. The safety plan shall indicate in detail the measures that would be taken by the contractor to ensure safety of men, equipment, materials and environment during execution of the work. This will also include an organization structure, role and responsibilities of the concerned key personnel, the safety practices that will be followed, PPEs deployed, plan for |
| 1.3 | handling critical activities and emergencies. If the contractor fails to take appropriate safety precautions or to provide necessary safety devices and equipment or to carry out instructions issued by the authorised BHEL official, BHEL shall have the right to take corrective steps at the risk and cost of the contractor. |
| 1.4 | During the course of construction, alternation or repairs, scrap with protruding nail, sharp edge etc and all other debris shall be kept clean from working areas, passage, ways and stairs in and around site. |
| 1.5 | Combustible scrap and debris shall be removed at regular intervals during the course of execution. Safe means shall be provided to facilitate such removal. The combustible scrap should be stored in safe place away from the plant materials to avoid fire accidents. The area shall be chosen in consultation with the Engineer and to be cordoned off. |
| 1.6 | Rigging equipment for materials handling shall be inspected prior to use in each shift and as necessary during its use to ensure that it is safe. Defective |

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| | rigging equipment will be removed from service. |
| 1.7 | Rigging equipment shall not be loaded in excess of its recommended safe working load. Rigging equipment, when not in use, shall be removed from the original work area so as not to present a hazard to employees. |
| 1.8 | Contractor shall notify the engineer, of his intention to bring on to site any equipment or any container, with liquid or gaseous fuel or other substance which may create a hazard. The Engineer shall have the right to prescribe the condition under which such equipment or container may be handled and used during the performance of the works and the contractor shall strictly adhere to such instructions. The Engineer shall have the right to inspect any construction tool and to forbid its use, if in his opinion it is unsafe. No claim due to such prohibition will be entertained. |
| 1.9 | Where it is necessary to provide and/or store petroleum products or petroleum mixture & explosives, the contractor shall be responsible for carrying out such provision / storage in accordance with the rules & regulations laid down in the relevant petroleum act, explosive act and petroleum and carbide of calcium manual, published by the chief inspector of explosives of India. All such storage shall have prior approval if necessary from the chief inspector of explosives or any other statutory authority. The contractor shall be responsible for obtaining the same. |
| 1.10 | Cylinders shall be moved by tilting and rolling them on their bottom edges. They shall not be intentionally dragged, struck or permitted to strike each other violently. |
| 1.11 | When cylinders are transported by powered vehicle they shall be secured in a vertical position. |
| 1.12 | All workmen of the contractor working on construction area shall wear safety shoes, hand gloves, safety helmets and safety belt as applicable. The contractor shall provide to its workforce and ensure the use of following personnel protective equipment as found necessary and as directed by BHEL. |
| 1.12.1 | Safety Helmets conforming to IS-2965 : 1984 |
| 1.12.2 | Safety Belts conforming to IS-3521:1983 |
| 1.12.3 | Safety Shoes conforming to IS-1989 : 1978 |
| 1.12.4 | Eye and face protection devices conforming to IS – 8620 : 1977 & IS – 8950 : 1978. |

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| 1.12.5 | Hand and body protection devices conforming to IS – 2575 : 1975 and IS – 6994 : 1973, IS – 8907 : 1970 & 8619 : 1977 |
| 1.13 | The contractor shall insure his workmen against all accidents and the policy shall be presented to BHEL Engineer on demand. Other wise, BHEL will arrange the same and the expenditure towards this will be debited to the contractor. In case of a fatal or disabling injury accident to any person at construction site due to lapses by the contractor, the victim and/or his/her dependants shall be compensated by the contractor as per statutory requirements. However, if considered necessary BHEL shall have the right to impose appropriate financial penalty on contractor and recover the same from payments due to the contractor for suitably compensating the victim and/or his/her dependence before imposing any such penalty. Appropriate enquiry shall be held by BHEL giving opportunity to the contractor for presenting his case. Above safety conditions are not exhaustive but gives an idea for the contractor and contractor shall adhere to all safety precaution given by the Engineer at site. |
| 1.14 | The contractor shall arrange at his cost adequate lighting facilities e.g. flood lighting, hand lamps, area lighting etc. at various levels for safe and proper working operations during night hours at the work spot as well as at the pre-assembly area. |
| 1.15 | The contractor shall be responsible for provision of all the safety notices and safety equipment as enjoined on him by the application of relevant statutory regulation / provisions and/or as called upon by BHEL from time to time. He shall be held responsible for any violation of statutory regulations (local, state or central) and BHEL instruction that may endanger safety of men, equipment and material. |
| 1.16 | The contractor shall provide temporary fencing wherever required as a safety measure against accident and damage to properties. Suitable caution notices shall be displayed where access to any part is found to be unsafe and hazardous. |
| 1.17 | Contractor shall ensure safety of all the workmen, material and equipment either belonging to him or to others working at site. He shall observe safety rules and codes applied by BHEL without exception. |
| 1.18 | It will be the responsibility of the contractor to ensure safe lifting of the equipment, taking due precaution to avoid any accident and damage to other equipment and personnel. All requisite tests and inspection of handling |

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| | equipment, tools & tackle shall be periodically done by the contractor. Defective equipment shall be removed from service. Any equipment shall not be loaded in excess of its recommended safe working load. |
| 1.19 | The contractor shall provide necessary first aid facilities for all his employees, representatives and workmen at site and BHEL shall have no obligation in this regard. The first aid boxes should be placed at various elevations so as to make them available within the reach and at the quickest possible time. The contractor should conduct periodical first –aid classes to keep his supervisor and Engineers properly trained for attending to any emergency. |
| 1.20 | All the contractor's supervisory personnel and sufficient number of workers shall be trained for fire protection systems. Enough number of such trained personnel must be available during the tenure of contract. Contractor should nominate his supervisor to coordinate and implement the safety measures. |
| 1.21 | Contractor shall provide enough fire protecting equipment of the types and numbers at his office, stores, temporary structure in labour colony etc. Such fire protection equipment shall be easy and kept open at all times. The fire extinguishers shall be properly refilled and kept ready which should be certified at periodic intervals. The date of changing should be marked on the Cylinders. All other fire safety measures as laid down in the "codes for fire safety at construction site" issued by safety coordinator of BHEL shall be followed. Non-compliance of the above requirement under fire protection shall in no way relieve the contractor of any of his responsibility and liabilities to fire accident occurring either to his materials or equipment or those of others. |
| 1.22 | The contractor shall at his cost, remove from vicinity of work at least once each day all combustible waste, scrap, painting materials, rubbish, unused or other materials and deposit them in places specified by BHEL to keep the work site clear and tidy. Use of undercoated canvas paper, corrugated paper, fabricated carton, plastic or other flammable materials shall be restricted to the minimum and promptly removed. |
| 1.23 | The contractor shall not use any hand lamp energized by Electric power with supply voltage of more than 24 volts in confined spaces like inside water boxes, turbine casings, condensers etc. |
| 1.24 | All portable electric tools used by the contractor shall have safe plugging system to source of power and be appropriately earthed. Only electricians licensed by appropriate statutory authority shall be employed by the contractor to carry out all types of electrical works. |

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| 1.25 | In case of any delay in completion of a job due to mishaps attributable to lapses by the contractor, BHEL shall have the right to recover cost of such delay from the payments due to the contractor, after notifying the contractor suitably. |
| 1.26 | Valve protection caps shall be kept in place and secured. |
| 1.27 | The contractor shall be responsible for the safe storage and handling of his radio-active sources as per BARC rules and regulations. |
| 1.28 | Tarpaulin being inflammable should not be used (instead, only non infusible covering materials shall be used) as protective cover while preheating, welding, stress relieving etc. at site. |
| 1.29 | If the contractor fails to improve the standards of safety in its operation to the satisfaction of BHEL after being given reasonable opportunity to do so and/or if the contractor fails to take appropriate safety precautions or to provide necessary safety devices and equipment or to carry out instruction regarding safety issued by BHEL, BHEL shall have the right to take corrective steps at the risk and cost of the contractor after giving a notice of not less than 7 days indicating the steps that would be taken by BHEL. |
| 1.30 | If the contractor succeeds in carrying out its job in time with out any fatal or disabling injury accident and without any damage to property BHEL may, at its sole discretion, favorably consider to reward the contractor suitably for the performance. |
| 1.31 | The contractor shall carefully follow the safety requirement of BHEL/ the purchaser with the regard to voltages used in critical areas. |
| 1.32 | The contractor shall use only properly insulated and armored cables which conform to the requirement of Indian Electricity Act and Rules for all wiring, electrical applications at site. BHEL reserves the right to replace any unsafe electrical installations, wiring, cabling etc. at the cost of the contractor. All electrical appliances used in the work shall be in good working condition and shall be properly earthed. No maintenance work shall be carried out on live equipment. The contractor shall maintain adequate number of qualified electricians to maintain his temporary electrical installations. |
| 1.33 | The contractor shall arrange adequate number of persons specifically for clearing any debris and for house keeping of the erection area including restacking of components in the erection areas. |

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| 1.34 | In case of any damage to property due to lapses by the contractor, BHEL shall have the right to recover the cost of such damages from the contractor after holding an appropriate enquiry. |
| 1.35 | The contractor shall submit report of all accidents, fires and property damage etc to the Engineer immediately after such occurrence, but in any case not later than 24 hours of the occurrence. Such reports shall be furnished in the manner prescribed by BHEL. In addition periodic reports on safety shall also be submitted by the contractor to BHEL from time to time as prescribed by the Engineer. |
| 1.36 | Before commencing the work, the contractor shall appoint/nominate a responsible person to supervise implementation of all safety measures and liaison with his counterpart of BHEL. |
| 1.37 | Suitable scaffolds shall be provided for workman for all works that cannot safely be done from the ground, or from solid construction except in the case of short duration of work which can be done safely from ladders. When a ladder is used, it shall be of rigid construction made of steel. The steps shall have a minimum width of 45 cm and a maximum rise of 30 cm. Suitable handholds of good quality wood or steel shall be provided and the ladder shall be given an inclination not steeper than $\frac{1}{4}$ horizontal and 1 vertical. |
| 1.38 | Scaffolding or staging more than 3.6 m above the ground floor, swung or suspended from an overhead support or erected with stationery support shall have a guard rail properly bolted, braced or otherwise secured, at least 90 cm above the floor or platform of such scaffolding or staging and extending along the entire length of the out side and ends thereof with only such openings as may be necessary for the delivery of materials. Such scaffolding or staging shall be so fastened as to prevent it from swaying, from the building or structure. |
| 1.39 | Working platforms, gangways and stairways shall be so constructed that they do not sag unduly or unequally and if the height of the platform gangways provided is more than 3.6 m above ground level or floor level, they shall be closely boarded and shall have adequate width which shall not be less than 750 mm and be suitably fenced as described above. |
| 1.40 | Every opening in the floor or a building or in a working platform shall be provided with suitable means to prevent the fall of persons or materials by providing suitable fencing or railing whose minimum height shall be 90 cm. |

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| 1.41 | Wherever there are open excavation in ground, they shall be fenced off by suitable railing and danger signals installed at night so as to prevent persons slipping into the excavations. |
| 1.42 | Safe means of access shall be provided to all working places. Every ladder shall be securely fixed. No portable single ladder shall be over 9 m in the length while the width between side rails in rung ladder shall in no case be less than app. 29.2 cm for ladder upto and including 3 m in length. For longer ladders this width shall be increased at least ¼" for each additional foot of length. |
| 1.43 | A sketch of the ladders and scaffolds proposed to be used shall be prepared and approval of the Engineer obtained prior to Construction. |
| 1.44 | All personnel of the Contactor working within the plant site shall be provided with safety helmets. All welders shall wear welding goggles while doing welding work and all metal worker shall be provided with safety gloves. Persons employed on metal cutting and grinding shall wear safety glasses. |
| 1.45 | Adequate precautions shall be taken to prevent danger for electrical equipment. No materials on any of the sites of work shall be so stacked or placed as to cause danger or inconvenience to any person or the public. |
| 1.46 | All trenches, four feet or more in depth, shall at all times be supplied with at least one ladder for each 30 m in length or fraction thereof. The ladder shall be extended from bottom of the trench to at least 90 cm above the surface of the ground. Sides of the trenches which are 1.50 m or more in depth shall be stepped back to give suitable slope or securely held by timer bracing, so as to avoid the danger of sides collapsing. The excavated materials shall not be placed within 1.5 m of the edges of the trench or half of the depth of the trench whichever is more. Cutting shall be done from top to bottom. Under no circumstances undermining or undercutting shall be done. |
| 1.47 | The Contactor shall take all measures at the sites of the work to protect all persons from accidents and shall be bound to bear the expenses of defense of every suit, action or other proceeding at law that may be brought by any persons for injury sustained or death owing to neglect of the above precautions and to pay any such persons such compensation or which may with the consent of the Contractor be paid to compromise any claim by any such person should such claim proceeding be filed against BHEL, the Contractor hereby agrees to indemnify BHEL against the same. |
| 1.48 | Before any demolition work is commenced and also during the process of the |

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| | work the following shall be ensured: |
| 1.48.1 | All roads and open areas adjacent to the work site shall either be closed or suitably protected. |
| 1.48.2 | No electric cable or apparatus which is liable to be a source of danger nor a cable or an apparatus used by the operator shall remain electrically charged. |
| 1.48.3 | All practical steps shall be taken to prevent danger to persons employed from the risks of fire or explosion or flooding. No floor, roof or other part of the building shall be so overloaded with debris or materials as to render them unsafe. |
| 1.49 | All necessary personnel safety equipment as considered adequate by the Engineer should be kept available for the use of the persons employed in the Site and maintained in a condition suitable for immediate use and the Contactor should take adequate steps to ensure proper use of equipment by those concerned. |
| 1.49.1 | Workers employed on mixing asphalted materials, cement and lime mortars shall be provided with protective foot wear and protective goggles. |
| 1.49.2 | Those engaged in white washing and mixing or stacking of cement bags or any materials which is injurious to the eyes shall be provided with protective goggles. |
| 1.49.3 | Those engaged in welding works shall be provided with welder's protective eyesight lids. |
| 1.49.4 | Stone breakers shall be provided with protective goggles and protective clothing and seated sufficient to safe intervals. |
| 1.49.5 | Where workers are employed in sewers and manholes, which are in use, the Contractor shall ensure that the manhole covers are opened and ventilated at least for an hour before the workers are allowed to get into manhole, and the manholes so opened shall be cordoned off with suitable railing and provided with warning signals or boards to prevent accident to the public. |
| 1.49.6 | The Contractor shall not employ men below the age of 18 years and women on the work of painting with products containing lead in any form. Wherever men above the age of 18 are employed on the work of lead painting, the following precautions should be taken. |
| 1.49.6.1 | No paint containing lead or lead products shall be used except in the form of paste or ready made paint. |

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| 1.49.6.2 | Suitably face masks should be supplied for use by the workers where paints are applied in the form of spray or a surface having lead paint dry rubbed and scrapped. |
| 1.49.6.3 | Overalls shall be supplied by the Contractor to the workmen and adequate facilities shall be provided to enable the working painters to wash during the cessation of work. |
| 1.50 | When the work is being done near any place where there is risk of drowning all necessary equipment should be provided and kept ready for use and all necessary steps taken for prompt rescue of any person in danger and adequate provision should be made for prompt first aid treatment of all injuries likely to be sustained during the course of the work. |
| 1.51 | Motors, gearing, transmission, electric wiring and other dangerous parts of hoisting appliances should be provided with efficient safe guards. Hoisting appliance should be provided with such means as will reduce to the minimum the risk of any part of a suspended load becoming accidentally displaced. When workers employed on electrical installations which are already energized, insulting mats, wearing apparel, such as gloves, sleeves and boots as may be necessary should be provided. The worker should not wear any rings, watches and carry keys or other materials which are good conductor of electricity. |
| 1.52 | All scaffolds, ladders and other safety devices mentioned or described herein shall be maintained in safe condition and no scaffold, ladder or equipment shall be altered or removed while it is in use. Adequate washing facilities should be provided at or near the places of work. |
| 1.53 | The contractor shall maintain and ensure necessary safety measures as required for inspection and tests HV test, Pneumatic test, Hydraulic test, Spring test, Bend test etc as applicable, to enable. inspection Agency for performing Inspection. If any test equipment is found not complying with proper safety requirements then the Inspection Agency may withhold inspection, till such time the desired safety requirements are met. |
| 1.54 | The Contractor shall notify BHEL of his intention to bring to site any equipment or material which may create hazard. BHEL shall have the right to prescribe the conditions under which such equipment or materials may be handled and the contractor shall adhere to such instructions. BHEL may prohibit the use of any construction machinery, which according to him is unsafe. No claim for compensation due to such prohibition will be entertained by BHEL. |

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| 1.55 | All safety precautions shall be taken for welding and cutting operations as per IS-818. All safety precautions shall be taken for foundation and other excavation marks as per IS-3764. | | | | | | | | | | | | | | | | | | | | | | |
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| 1.56 | These safety provisions should be brought to the notice of all concerned by display on a notice board at a prominent place at work spot. The persons responsible for compliance of the safety code shall be named therein by the Contractor. | | | | | | | | | | | | | | | | | | | | | | |
| 1.57 | To ensure effective enforcement of the rules and regulations relating to safety precautions the arrangement made by the contract shall be open to inspection by the Engineer or the Engineer's Representative. | | | | | | | | | | | | | | | | | | | | | | |
| 1.58 | Keeping the work area clean/ free from debris, removed scaffoldings, scraps insulation/sheeting wastage /cut pieces, temporary structures, packing woods etc. will be in the scope of the contractor. Such cleanings has to be done by contractor within quoted rate, on daily basis by an identified group. If such activity is not carried out by contractor / BHEL is not satisfied, then BHEL may get it done by other agency and actual cost alongwith BHEL overheads will be deducted from contractor's bill. Such decisions of BHEL shall be binding on the contractor. | | | | | | | | | | | | | | | | | | | | | | |
| 1.59 | Notwithstanding the above clauses there is nothing to exempt the Contractor from the operations of any other Act or Rule in force in area of work in this respect. Provided always that all safety measures apart from those specifically provided in this agreement which are brought to the notice of the Contractor from time to time by the Engineer shall be complied by the Contractor. Provided further that all consequences, damages, or losses arising by reason of any safety code shall be met with by the Contractor. | | | | | | | | | | | | | | | | | | | | | | |
| 1.60 | <p><u>NON COMPLIANCE:-</u> NONCONFORMITY OF SAFETY RULES AND SAFETY APPLIANCES WILL BE VIEWED SERIOUSLY AND BHEL HAS RIGHT TO IMPOSE FINES ON THE CONTRACTOR AS UNDER <u>for every instance of violation noticed:</u></p> <table border="1"> <thead> <tr> <th>SN</th><th>Violation of Safety Norms</th><th>Fine (in Rs)</th><th></th></tr> </thead> <tbody> <tr> <td>01</td><td>Not Wearing Safety Helmet</td><td>50/-</td><td></td></tr> <tr> <td>02.</td><td>Not wearing Safety Belt</td><td>100/-</td><td></td></tr> <tr> <td>03.</td><td>Grinding Without Goggles</td><td>50/-</td><td></td></tr> <tr> <td>04.</td><td>Not using 24 V Supply For Internal Work</td><td>500/-</td><td></td></tr> </tbody> </table> | | | SN | Violation of Safety Norms | Fine (in Rs) | | 01 | Not Wearing Safety Helmet | 50/- | | 02. | Not wearing Safety Belt | 100/- | | 03. | Grinding Without Goggles | 50/- | | 04. | Not using 24 V Supply For Internal Work | 500/- | |
| SN | Violation of Safety Norms | Fine (in Rs) | | | | | | | | | | | | | | | | | | | | | |
| 01 | Not Wearing Safety Helmet | 50/- | | | | | | | | | | | | | | | | | | | | | |
| 02. | Not wearing Safety Belt | 100/- | | | | | | | | | | | | | | | | | | | | | |
| 03. | Grinding Without Goggles | 50/- | | | | | | | | | | | | | | | | | | | | | |
| 04. | Not using 24 V Supply For Internal Work | 500/- | | | | | | | | | | | | | | | | | | | | | |

HSE & OHSAS

| | | | |
|------|---|---|-------------------------------|
| | 05. | Electrical Plugs Not used for hand Machine | 100/- |
| | 06. | Not Slings property | 200/- |
| | 07. | Using Damaged Sling | 200/- |
| | 08. | Lifting Cylinders Without Cage | 500/- |
| | 09. | Not Using Proper Welding Cable With Lot of Joints And Not Insulated Property. | 200/- |
| | 10. | Not Removing Small Scrap From Platforms | 200/- |
| | 11. | Gas Cutting Without Taking Proper Precaution or Not Using Sheet Below Gas Cutting | 200/- |
| | 12. | Not Maintaining Electric Winches Which are Operated Dangerously | 500/- |
| | 13. | Improper Earthing Of Electrical T&P | 500/- |
| | 14. | Accident Resulting in Partial Loss in Earning Capacity | 25,000/- per victim |
| | 15. | Fatal Accident/Accidents Resulting in total loss in Earning Capacity | 1,00,000/- - per victim |
| | Any other non-conformity noticed not listed above will also be fined as deemed fit by BHEL. The decision of BHEL engineer is final on the above. The amount will be deducted from running bills of the contractor. The amount collected above will be utilized for giving award to the employees who could avoid accident by following safety rules. Also the amount will be spent for purchasing the safety appliances and supporting the safety activity at site. | | |
| 1.61 | <u>CITATION:-</u> If safety record of the contractor in execution of the awarded job is to the satisfaction of safety department of BHEL, issue of an appropriate certificate to recognize the safety performance of the contractor may be considered by BHEL after completion of the job | | |
| 1.62 | <u>MEMORANDUM OF UNDERSTANDING</u> After Award Of Work, Contractors Are Required To Enter Into A Memorandum Of Understanding As Given Below: <p style="text-align: center;"><u>Memorandum of Understanding</u></p> <p>¾ BHEL, Power Sector _____Region is committed to Health, Safety and Environment Policy (EHS Policy).</p> <p>¾ M/s _____do hereby also commit to the same</p> | | |

HSE & OHSAS

| | |
|--|--|
| | <p>EHS Policy while executing the Contract Number _____</p> <p>¾ M/s _____ shall ensure that safe work practices not limited to the above are followed by all construction workers and supervisors. Spirit and content therein shall be reached to all workers and supervisors for compliance.</p> <p>¾ BHEL will be carrying out EHS audits twice a year and M/s _____ shall ensure to close any non-conformity observed/reported within fifteen days.</p> <p>Signed by authorized representative of M/s -----</p> <p>Name :</p> <p>Place & Date:</p> |
|--|--|

PRICE SCHEDULE (UNPRICED) ANNEXURE-VII

PROVIDING 8 MBPS LEASE LINE LINK ALONG WITH 8 MBPS (1:1) DEDICATED INTERNET BANDWIDTH AND EMAIL GATEWAY (E-MAIL) SERVICE FROM BHEL: PSER'S KOLKATA OFFICE ON RENTAL BASIS FOR A PERIOD OF 2 YEARS

E TENDER NO. PSER: PUR: MSX-195-1-16(ENQ:16:PP:0015:PUR:109) Date 08/11/2016

BIDDER TO SELECT "QUOTED" OR "NOT-QUOTED" IN THE COLOURED FIELDS

A)Main item

| Sl. no | Item description | Charges for 1 st year | | | Charges for 2 nd year | | | Total charges for 2 years (1 st year + 2 nd year) |
|--------|---|--|---|--|--|--|--|---|
| | | Quarterly rental charges in 1 st year(Rs) | Taxes & duties excluding service tax Swachh Bharat Cess along with Krishi Kalyan Cess(Rs) | Total charges for 1 st year(Rs) | Quarterly rental charges in 2 nd year(Rs) | Taxes & duties excluding service tax, Swachh Bharat Cess along with Krishi Kalyan Cess(Rs) | Total charges for 2 nd year | AMOUNT |
| | | X1 | Y1 | $T1=(X1+Y1)*4$ | X2 | Y2 | $T2=(X2+Y2)*4$ | $T=T1+T2$ |
| 1 | One Time Installation charges for 8 MBPS Internet Lease Line | Please do not fill data in this cell | | | | | | P1 |
| 2 | Rental charges for 8 MBPS Leased line link with dual last mile and 8 MBPS(1:1) dedicated internet bandwidth and email gateway. | | | 0 | | | 0 | P2 |
| 3 | Rental charges for other Hardware (Router & any other device required for last mile + local loop charges if any) | | | 0 | | | 0 | P3 |
| 4 | All inclusive (excluding service Tax with Swachh Bharat Cess along with Krishi Kalyan Cess) sum total charges for two Years(1 st Year + 2 nd Year) for item Sl. No. 02 and 03 | | | | | | | P1+P2+P3 |

NOTE:a) Offer shall be evaluated on all inclusive (excluding service tax with Swachh Bharat Cess along with Krishi Kalyan Cess) sum total charges for two years quoted by the bidders (sl. no.04).
b) On single composite order shall be placed for the subject job
c) One Time Installation charges for 8 MBPS Internet Lease Line (say P1) shall not exceed 3 % of the total quote of main scope i.e (P1+P2+P3) where P2 is the Total rental Charges for a period of 02 years for 8 MBPS leased line with dual last mile and 8 MBPS (1:1) dedicated internet bandwidth and internet gateway and P3 is the Total rental Charges for a period of 02 years for other hardware (Router and any device required for last mile+ Local loop if any)
d) Service tax along with Swachh Bharat Cess along with Krishi Kalyan Cess,shall be paid extra as applicable .

B)OPTIONAL ITEMS

| 1 | Rental charges for additional 2 Mbps internet bandwidth above basic 8 MBPS | Quarterly rental charges (Rs) | Taxes & duties excluding service tax ,Swachh Bharat Cess along with Krishi Kalyan Cess | Total Quarterly |
|---|--|-------------------------------|--|-----------------|
| | | | | 0 |

NOTE:a)Above Optional items must be quoted by the bidder to qualify in this tender
b)Optional items may execute or may not execute by BHEL. Optional items shall not be considered for evaluation of the offer.
c) Price quoted by the bidders shall remain firm throughout the contract period
d)BHEL reserve the right to rationalize the rates of optional items quoted by L1 bidder before placement of order.
e)Optional item sl. no.01: shall be added with basic quarterly bill.

Very Important Note: Any other document (if uploaded by bidder) in Price Bid/ Schedule apart from tendered Price Bid/ Schedule (Annexure-VII) shall not be taken into cognizance for evaluation of offer. Any Modification in Price schedule in any way by bidder is not acceptable & shall be considered as tampering of tender document.

SIGNATURE OF THE TENDERER

BIDDER TO SELECT "QUOTED" OR "NOT-QUOTED" IN THE COLOURED FIELDS

PROVIDING 8 MBPS LEASE LINE LINK ALONG WITH 8 MBPS (1:1) DEDICATED INTERNET BANDWIDTH AND EMAIL GATEWAY AT BHEL: PSER'S KOLKATA ON RENTAL BASIS FOR A PERIOD OF 2 YEARS

E TENDER NO. PSER: PUR: MSX-195-1-16(ENQ:16:PP:0015:PUR:109) Date 08/11/2016

PRICE: (TO QUOTE FIRM PRICE IN RUPEES IN COLOURED FIELD ONLY IN ENGLISH NUMERALS)

A)Main item

| Sl. no | Item description | Charges for 1st year | | | Charges for 2nd year | | | Total charges for 1st Year + 2nd Year |
|--------|--|--|---|--------------------------------|--|--|----------------------------|---------------------------------------|
| | | Quarterly rental charges in 1st year(Rs) | Taxes & duties excluding service tax Swachh Bharat Cess along with Krishi Kalyan Cess(Rs) | Total charges for 1st year(Rs) | Quarterly rental charges in 2nd year(Rs) | Taxes & duties excluding service tax, Swachh Bharat Cess along with Krishi Kalyan Cess(Rs) | Total charges for 2nd year | AMOUNT |
| | | X1 | Y1 | $T1=(X1+Y1)*4$ | X2 | Y2 | $T2=(X2+Y2)*4$ | $T=T1+T2$ |
| 1 | One Time Installation charges for 8 MBPS Internet Lease Line | Please do not fill data in this cell | | | | | | P1 |
| 2 | Rental charges for 8 MBPS Leased line link with dual last mile and 8 MBPS(1:1) dedicated internet bandwidth and email gateway. | | | 0 | | | 0 | P2 |
| 3 | Rental charges for other Hardware (Router & any other device required for last mile + local loop charges if any) | | | 0 | | | 0 | P3 |
| 4 | excluding service Tax with Swachh Bharat Cess along with Krishi Kalyan Cess) sum total changes for two Years(1st Year + 2nd Year) for item Sl. No. 02 and 03 | | | | | | | |

NOTE:a) Offer shall be evaluated on all inclusive (excluding service tax with Swachh Bharat Cess along with Krishi Kalyan Cess) sum total charges for two years quoted b no.04).
b) On single composite order shall be placed for the subject job
c) One Time Installation charges for 8 MBPS
Line (say P1) shall not exceed 3 % of the total quoted price of main scope i.e (P1+P2+P3) where P2 is the Total rental Charges for a period of 02 years for 8 MBPS leased li last mile and 8 MBPS (1:1) dedicated internet bandwidth and internet gateway and P3 is the Total rental Charges for a period of 02 years for other hardware (Router and required for last mile+ Local loop charges if any)
d) Service tax along with Swachh Bharat Cess along with Krishi Kalyan Cess,shall be paid extra as applicable

B)OPTIONAL ITEMS

| 1 | Rental charges for additional 2 Mbps internet bandwidth above basic 8 MBPS | Quarterly rental charges (Rs) | Taxes & duties excluding service tax ,Swachh Bharat Cess along with Krishi Kalyan Cess | Total Quarterly |
|---|--|-------------------------------|--|-----------------|
| | | | | 0 |

NOTE:a)Above Optional items must be quoted by the bidder to qualify in this tender
or may not execute by BHEL. Optional items shall not be considered for evaluation of the offer.
b)Optional items shall be quoted by the bidder to qualify in this tender
c) Price quoted by the bidders shall remain valid throughout the contract period
d)BHEL reserve the right to rationalize the rates of optional items
L1 bidder before placement of order.
e)Optional item sl. no.01: shall be added with basic quarterly bill.

Very Important Note: Any other document (if uploaded by bidder) in Price Bid/ Schedule apart from tendered Price Schedule (Annexure-VII) shall not be taken into cognizance for evaluation of offer. Any Modification in Price schedule in any way by bidder is not acceptable & shall be considered as tampering of tender document.

SIGNATURE OF THE TENDERER

BIDDERS TO QUOTE PRICE IN RUPEES IN COLOURED FIELD ONLY IN ENGLISH NUMERALS . (Taxes and duties - Excluding service tax ,Swachh Bharat Cess along with Krishi Kalyan Cess)

ANNEXURE-A

| | |
|------------|---|
| 1.0 | <u>Suspension of Business dealings with Suppliers/ Contractors</u> |
| 1.1 | BHEL reserves the right to take action against Suppliers/ Contractors who fail to perform or indulge in malpractices, by suspending business dealings with them. |
| 1.2 | <p>Suspension of business dealings with Suppliers/ Contractors could be in the form of following: --</p> <p>a) Hold within the unit for specific item(s)/ material category(ies)/ type of work(s) for one year.</p> <p>b) Hold within the unit for all item(s)/ material category(ies)/ type of work(s) for two years</p> <p>c) Banning across BHEL for all items/ material category(ies)/ type of work(s) for three years.</p> <p>The Supplier may be either put on hold or banned, as detailed hereinafter on the basis of one or more of the category wise reasons as enumerated hereunder.</p> |
| 1.3 | <p>Hold within the unit for a specific item(s)/ material category(ies)/ type of work(s) shall be imposed in the following cases, if</p> <p>i) In the last three consecutive supplies of a specific material category, average quality rating, as provided in the supplier performance rating (SPR) as per SEARP, falls below 80% of the quality weightage. This is irrespective of supplies against PO(s) having single/ multiple delivery schedules.</p> <p>Note: Not applicable in cases for erection works of Power Sector Regions, where separate guidelines for evaluation of capacity of bidders is being followed.</p> <p>ii) Two consecutive delays, for reasons of delay attributed to the Supplier, in execution of the contracts where delay occurred is such that</p> <p style="padding-left: 40px;">a) prescribed maximum LD time limits of the contracts is exceeded or</p> <p style="padding-left: 40px;">b) delay period has equaled/ exceeded half the original delivery period specified in the contracts whichever among the above is earlier.</p> <p>iii)</p> <p style="padding-left: 40px;">a) Overall SPR (Supplier Performance Rating) in that particular Unit in line with SEARP falls below 60% of the specific material category.</p> <p style="padding-left: 40px;">b) Bids of contractors (in PS-MSX portal) shall not be considered (if average score of last six months falls 60% or below as per guidelines for evaluation of capacity of bidders formula).</p> <p>Note: – for (b), No specific period of hold shall be applicable.</p> <p>iv) Supplier works are under strike/ lockout for a period of more than three months.</p> |

| | |
|-------|---|
| 1.3 | <p>Hold within the unit for all item(s)/material category(ies)/ type of work(s) shall be put in the following cases, if</p> <ul style="list-style-type: none"> i) Supplier tampers with tendering procedure affecting ordering process. ii) Supplier has misused BHEL documents/ drawings/ technical information or has breached the confidentiality agreement with BHEL. iii) after placement of order, Supplier fails to execute the contract. iv) within warranty period as per contract, Supplier continues to supply low/ less/ non-performing equipment/ services, repetitive failures, remains non-responsive. v) Wherever risk purchase clause (amounting to more than 5% of contract value) has been invoked. |
| 1.4 | Banning across BHEL shall be imposed in following cases, if |
| 1.4.1 | <ul style="list-style-type: none"> i) After price bid opening but before placement of order, Supplier withdraws his offer or varies it in any manner within the validity period. ii) Supplier is found to be responsible for submitting fake/ false/ forged documents, certificates, or information or misrepresentation/ wilful suppression of facts, or has resorted to unethical, illegal means. iii) In spite of warnings, the Supplier persistently violates or circumvents the provisions of labour laws/ regulations/ rules or other statutory requirements. iv) Supplier is found to be involved in cartel formation or in any other act so as to influence the bidding process or influence the price. v) The Supplier has indulged in malpractices or misconduct such as bribery, corruption and fraud, pilferage, coercion etc. vi) The Supplier is found guilty by any court of law for criminal activity/ offences involving moral turpitude in relation to business dealings. vii) Supplier is found to have obtained any internal information/ documentation of BHEL by unauthorized means. viii) The foreign Principals along with the representing Agent shall be banned together if information submitted by them about their precise relationship, commission/ remuneration etc. payable/ receivable and other particulars as asked by BHEL, as per the extant guidelines regarding dealing with Agents of Foreign Suppliers is found false/ incorrect, at any stage. ix) Supplier has substituted, damaged, failed to return, or unauthorizedly disposed off free issue materials/ tools etc. of BHEL. |
| 1.4.2 | A Supplier can also be banned with the approval of Director (E, R&D) provided a direction to this effect has been received from the administrative ministry of the Government. |

Note: Above shall be applicable along with **Guidelines for “Suspension of Business dealings with Suppliers/ Contractors”** available in BHEL website <http://www.bhel.com>. These shall form part of tender documents.

ANNEXURE-B

Certificate by Chartered Accountant on letter head

This is to Certify that M/S
.....,
(hereinafter referred to as 'company') having its registered office at
..... is registered under MSMED Act 2006, (Entrepreneur
Memorandum No (Part-II)
dtd:..... ,
Category: (Micro /Small)). (Copy enclosed).

Further verified from the Books of Accounts that the investment of the company as per the latest audited financial year as per MSMED Act 2006 is as follows:

1. For Manufacturing Enterprises: Investment in plant and machinery (i.e. original cost excluding land and building and the items specified by the Ministry of Small Scale Industries vide its notification No.S.O.1722(E) dated October 5, 2006 :

Rs..... Lacs
2. For Service Enterprises: Investment in equipment (original cost excluding land and building and furniture, fittings and other items not directly related to the service rendered or as may be notified under the MSMED Act, 2006:

Rs..... Lacs

(Strike off whichever is not applicable)

The above investment of Rs Lacs is within permissible limit of Rs..... Lacs for..... Micro / Small (Strike off which is not applicable) Category under MSMED Act 2006.

Or

The company has been graduated from its original category (Micro/ Small) (Strike off which is not applicable) and the date of graduation of such enterprise from its original category is (dd/mm/yyyy) which is within the period of 3 years from the date of graduation of such enterprise from its original category as notified vide 5.0. No. 3322(E) dated 01.11.2013 published in the gazette notification dated 04.11.2013 by Ministry of MSME.

Date:

(Signature)

Name-

Membership number -

Seal of Chartered Accountant

DECLARATION FOR RELATION IN BHEL

(To be typed and submitted in the Letter Head of the Company/Firm of Bidder failing which the offer of Bidder is liable to be summarily rejected)

To,

(Write Name & Address of Officer of BHEL inviting the Tender)

Dear Sir,

Sub: **Declaration for relation in BHEL**

Ref: 1) NIT/Tender Specification No:,

I/We hereby submit the following information pertaining to relation/relatives of Proprietor/Partner(s)/Director(s) employed in BHEL.

Tick (√) any one as applicable:

1. The Proprietor, Partner(s), Director(s) of our Company/Firm DO NOT have any relation or relatives employed in BHEL

OR

2. The Proprietor, Partner(s), or Director(s) of our Company/Firm HAVE relation/relatives employed in BHEL and their particulars are as below:

(i)

(ii)

Signature of the Authorized Signatory

Note:

1. Attach separate sheet, if necessary.
2. If BHEL Management comes to know at a later date that the information furnished by the Bidder is false, BHEL reserves the right to take suitable action against the Bidder/Contractor.

FORMAT FOR SEEKING CLARIFICATION

(To be typed and submitted in the Letter Head of the Company/Firm of Bidder)

To,

(Write Name & Address of Officer of BHEL inviting the Tender)

Dear Sir,

Sub: **Request for Clarification**

Ref: 1) NIT/Tender Specification No:,
2) All other pertinent issues till date

| Sl no | Reference clause of Tender Document | Existing provision | Bidder's query | BHEL's clarification |
|-------|-------------------------------------|--------------------|----------------|----------------------|
| 1 | | | | |
| 2 | | | | |
| 3 | | | | |

Yours faithfully,

(Signature, date & seal of Authorized
Representative of the Bidder)

FORMAT FOR DETAILS OF BIDDER

| | |
|---|--|
| NAME OF BIDDER | |
| FAX NO. | |
| Registration Number* | |
| Name of Partners / Directors | |
| Bidder Type Indian/ Foreign* | |
| City* | |
| State* | |
| Country* | |
| Postal Code* | |
| PAN/TAN Number* | |
| Company's Establishment Year | |
| Company's Nature of Business* | |
| Company's Legal Status* {limited company/undertaking/joint venture/partnership/other} | |
| Company Category* {micro unit as per MSME/small unit as per MSME/medium unit as per MSME/Ancillary unit/project affected person of this company/ssi/ other} | |
| Enter Company's Contact Person Details Title(Mr. / Mrs. / Ms. / Dr. / Shri)* | |
| Contact Name* | |
| Date Of Birth* | |
| Correspondence Email* (Correspondence Email ID can be same as your Login ID. All the mail correspondence will be sent only to the Correspondence Email ID.) | |
| Designation | |
| Phone* | |
| Mobile* | |

BANK GUARANTEE FOR PERFORMANCE SECURITY

Bank Guarantee No:

Date:

To

NAME

& ADDRESSES OF THE BENEFICIARY

Dear Sirs,

In consideration of the Bharat Heavy Electricals Limited (hereinafter referred to as the 'Employer' which expression shall unless repugnant to the context or meaning thereof, include its successors and permitted assigns) incorporated under the Companies Act, 1956 and having its registered office at BHEL House, Siri Fort, Asiad, New Delhi – 110049 through its Unit at Bharat Heavy Electricals Limited, Power Sector Eastern Region, BHEL Bhawan, Plot No 9/1, DJ Block, Sector-II, Salt lake City, Kolkata – 700091 having awarded to (Name of the Vendor / Contractor / Supplier) having its registered office at _____¹ hereinafter referred to as the 'Contractor/Supplier', which expression shall unless repugnant to the context or meaning thereof, include its successors and permitted assigns), a contract Ref No.....dated² valued at Rs.....² (Rupees -----)for <Nature of Work>³ (hereinafter called the 'Contract') and the Contractor having agreed to provide a Contract Performance Guarantee, equivalent to% (.... Percent) of the said value of the Contract to the Employer for the faithful performance of the Contract,

we,, (hereinafter referred to as the Bank), having registered/Head office at and inter alia a branch at being the Guarantor under this Guarantee, hereby, irrevocably and unconditionally undertake to forthwith and immediately pay to the Employer a maximum amount Rs ----- (Rupees -----)⁴ without any demur, immediately on a demand from the Employer, .

Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs. _____.

We undertake to pay to the Employer any money so demanded notwithstanding any dispute or disputes raised by the Contractor/ Supplier in any suit or proceeding pending before any Court or Tribunal relating thereto our liability under this present being absolute and unequivocal.

The payment so made by us under this Guarantee shall be a valid discharge of our liability for payment thereunder and the contractors/supplier shall have no claim against us for making such payment.

We thebank further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said Contract and that it shall continue to be enforceable till all the dues of the Employer under or by virtue of the said Contract have been fully paid and its claims satisfied or discharged.

We BANK further agree with the Employer that the Employer shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said Contract or to extend time of performance by the said Contractor/Supplier from time to time or to postpone for any time or from time to time any of the powers exercisable by the Employer against the said Contractor/Supplier and to forbear or enforce any of the terms and conditions relating to the said Agreement and we shall not be relieved from our liability by reason of any such variation, or extension being granted to the said Contractor/Supplier or for any forbearance, act or omission on the part of the Employer or any indulgence by the Employer to the said Contractor/Supplier or by any such matter or thing whatsoever which under the law relating to sureties would but for this provision have effect of so relieving us.

The Bank also agrees that the Employer at its option shall be entitled to enforce this Guarantee against the Bank as a principal debtor, in the first instance without proceeding against the Contractor and notwithstanding any security or other guarantee that the Employer may have in relation to the Contractor's liabilities.

This Guarantee shall remain in force upto and including.....⁵ and shall be extended from time to time for such period as may be desired by Employer.

This Guarantee shall not be determined or affected by liquidation or winding up, dissolution or change of constitution or insolvency of the Contractor/Supplier but shall in all respects and for all purposes be binding and operative until payment of all money payable to the Employer in terms thereof.

Unless a demand or claim under this guarantee is made on us in writing on or before the⁶ (3 months more than the present date of validity of Bank Guarantee) we shall be discharged from all liabilities under this guarantee thereafter.

We, BANK lastly undertake not to revoke this guarantee during its currency except with the previous consent of the Employer in writing.

Notwithstanding anything to the contrary contained hereinabove:

- a) The liability of the Bank under this Guarantee shall not exceed.....⁷
- b) This Guarantee shall be valid up to⁸
- c) Unless the Bank is served a written claim or demand on or before⁹ (3 months more than the present date of validity of Bank Guarantee) all rights under this guarantee shall be forfeited and the Bank shall be relieved and discharged from all liabilities under this guarantee irrespective of whether or not the original bank guarantee is returned to the Bank.

We, _____ Bank, have power to issue this Guarantee under law and the undersigned as a duly authorized person has full powers to sign this Guarantee on behalf of the Bank.

Any claim or dispute arising under the terms of this document shall only be enforced or settled in the courts of at Kolkata only.

For and on behalf of
(Name of the Bank)

Dated.....

Place of Issue.....

¹ NAME AND ADDRESS OF THE VENDOR /CONTRACTOR / SUPPLIER.

² DETAILS ABOUT THE NOTICE OF AWARD/CONTRACT REFERENCE

³ PROJECT/SUPPLY DETAILS

⁴ BG AMOUNT IN FIGURES AND WORDS

⁵ VALIDITY DATE

⁶ DATE OF EXPIRY OF CLAIM PERIOD

⁷ BG AMOUNT IN FIGURES AND WORDS.

⁸ VALIDITY DATE

⁹ DATE OF EXPIRY OF CLAIM PERIOD

Note:

1. Units are advised that expiry of claim period may be kept 2/3 months after validity date.

2. In Case of Bank Guarantees submitted by Foreign Vendors-

- a. **From Nationalized/Public Sector / Private Sector/ Foreign Banks (BG issued by Branches in India)** can be accepted subject to the condition that the Bank Guarantee should be enforceable in the town/city or at nearest branch where the Unit is located i.e. Demand can be presented at the Branch located in the town/city or at nearest branch where the Unit is located.
- b. **From Foreign Banks (wherein Foreign Vendors intend to provide BG from local branch of the Vendor country's Bank)**
 - b.1 In such cases, in the Tender Enquiry/ Contract itself, it may be clearly specified that Bank Guarantee issued by **any of the Consortium Banks only** will be accepted by BHEL. As such, Foreign Vendor needs to make necessary arrangements for issuance of Counter- Guarantee by Foreign Bank in favour of the Indian Bank (BHEL's Consortium Bank). It is advisable that all charges for issuance of Bank Guarantee/ counter- Guarantee should be borne by the Foreign Vendor. The tender stipulation should clearly specify these requirements.
 - b.2 **In case, Foreign Vendors intend to provide BG from Overseas Branch of our Consortium Bank** (e.g. if a BG is to be issued by SBI Frankfurt), the same is acceptable. However, the procedure at **sl.no. b.1** will required to be followed.

- b.3** The BG issued may preferably be subject to Uniform Rules for Demand Guarantees (URDG) 758 (as amended from time to time). In case, of Foreign Vendors, the BG Format provided to them should clearly specify the same.
- b.4** The BG should clearly specify that the demand or other document can be presented in electronic form.

PROFORMA OF BANK GUARANTEE (in lieu of SECURITY DEPOSIT)

In consideration of the Bharat Heavy Electricals Limited (hereinafter referred to as the 'Employer' which expression shall unless repugnant to the context or meaning thereof, include its successors and permitted assigns) incorporated under the Companies Act, 1956 and having its registered office at BHEL House, Siri Fort, Asiad, New Delhi – 110049 through its Unit at Bharat Heavy Electricals Limited, Power Sector Eastern Region, BHEL Bhawan, Plot No 9/1, DJ Block, Sector-II, Salt lake City, Kolkata – 700091 having agreed to exempt (Name of the Vendor / Contractor / Supplier) having its registered office at _____¹ (hereinafter called the said Contractor which term includes supplier), from demand under the terms and conditions of the Contract reference No. _____² dated _____² valued at Rs.² (Rupees -----)² for <Nature of the Work>³ (hereinafter called the said Contract) of Security Deposit for the due fulfilment by the said contractor of the terms and conditions contained in the said Contract, on production of a Bank Guarantee for Rs. _____⁴ (Rupees _____ only), we _____ (indicate the name and address of the Bank) having its Head Office at _____ (address of the head Office) (hereinafter referred to as the Bank) at the request of _____ [Name of Contractor(s)] do hereby undertake to pay to the Employer an amount not exceeding Rs. _____ in the event of any breach by the said Contractor(s) of any of the terms and conditions contained in the said Contract.

We, _____ (indicate the name of the Bank), do hereby undertake to pay the amounts due and payable under this guarantee without any demur, merely on a demand from the Employer. Any such demand made on the bank, shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs. _____.

We undertake to pay to the Employer any money so demanded notwithstanding any dispute or disputes raised by the Contractor(s) in any suit or proceeding pending before any Court or Tribunal relating thereto our liability under this present being absolute and unequivocal.

The payment so made by us under this guarantee shall be a valid discharge of our liability for payment hereunder and the Contractor(s) shall have no claim against us for making such payment.

We, further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said Contract and that it shall continue to be enforceable till all the dues of the Employer under or by virtue of the said Contract have been fully paid and its claim satisfied or discharged or till _____⁵ or till the office/Department/Division of Bharat Heavy Electricals Limited certifies that the terms and conditions of the said Contract have been fully and properly carried out by the said contractor(s) and also including the satisfactory performance of the equipment during guarantee period and accordingly discharges this guarantee. Unless a demand or claim under this guarantee is made on us in writing on or before the _____⁶, (3 months more than the present date of validity of Bank Guarantee) we shall be discharged from all the liability under this guarantee thereafter.

We, _____ (indicate the name of the Bank) _____ further agree with the Employer that the Employer shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said Contract or to extend time of performance by the said contractor(s) from time to time or to postpone for any time or from time to time any of the powers exercisable by the Employer against the said contractor(s) and to forbear or enforce any of the terms and conditions relating to the said Contract and we shall not be relieved from our liability by any reason of any such variation or extension being granted to the said contractor(s) or for any forbearance, act or omission on the part of the Employer or any indulgence by the Employer to the said contractor(s) or by any such matter or thing whatsoever which under the law relating to sureties would but for this provision have effect of so relieving us.

This guarantee will not be discharged due to the change in the constitution of the Bank or the Contractor(s).

We,..... BANK lastly undertake not to revoke this guarantee during its currency except with the previous consent of the Employer in writing.

Notwithstanding anything to the contrary contained hereinabove:

- a) The liability of the Bank under this Guarantee shall not exceed.....⁷
- b) This Guarantee shall be valid up to⁸
- c) Unless the Bank is served a written claim or demand on or before _____⁹ (3 months more than the present date of validity of Bank Guarantee) all rights under this guarantee shall be forfeited and the Bank shall be relieved and discharged from all liabilities under this guarantee irrespective of whether or not the original bank guarantee is returned to the Bank.

We, _____ (indicate the name of the Bank) _____ lastly undertake not to revoke this guarantee during its currency except with the previous consent of the Employer in writing.

Any claim or dispute arising under the terms of this document shall only be enforced or settled in the courts of at Kolkata only.

Date _____ Day of _____
for _____ (indicate the name of the Bank) _____

(Signature of Authorised signatory)

¹ NAME AND ADDRESS OF THE VENDOR /CONTRACTOR / SUPPLIER .

² DETAILS ABOUT THE NOTICE OF AWARD/CONTRACT REFERENCE

³ PROJECT/SUPPLY DETAILS

⁴ BG AMOUNT IN FIGURES AND WORDS

⁵ VALIDITY DATE

⁶ DATE OF EXPIRY OF CLAIM PERIOD

⁷ BG AMOUNT IN FIGURES AND WORDS.

⁸ VALIDITY DATE

⁹ DATE OF EXPIRY OF CLAIM PERIOD

Note:

1. Units are advised that expiry of claim period may be kept 2/3 months after validity date.

2. In Case of Bank Guarantees submitted by Foreign Vendors-

- a. **From Nationalized/Public Sector / Private Sector/ Foreign Banks (BG issued by Branches in India)** can be accepted subject to the condition that the Bank Guarantee should be enforceable in the town/city or at nearest branch where the Unit is located i.e. Demand can be presented at the Branch located in the town/city or at nearest branch where the Unit is located.
- b. **From Foreign Banks (wherein Foreign Vendors intend to provide BG from local branch of the Vendor country's Bank)**
- b.1 In such cases, in the Tender Enquiry/ Contract itself, it may be clearly specified that Bank Guarantee issued by **any of the Consortium Banks only** will be accepted by BHEL. As such, Foreign Vendor needs to make necessary arrangements for issuance of Counter-Guarantee by Foreign Bank in favour of the Indian Bank (BHEL's Consortium Bank). It is

advisable that all charges for issuance of Bank Guarantee/ counter- Guarantee should be borne by the Foreign Vendor. The tender stipulation should clearly specify these requirements.

- b.2** In case, Foreign Vendors intend to provide BG from Overseas Branch of our Consortium Bank (e.g. if a BG is to be issued by SBI Frankfurt), the same is acceptable. However, the procedure at **sl.no. b.1** will required to be followed.
- b.3** The BG issued may preferably be subject to Uniform Rules for Demand Guarantees (URDG) 758 (as amended from time to time). In case, of Foreign Vendors, the BG Format provided to them should clearly specify the same.
- b.4** The BG should clearly specify that the demand or other document can be presented in electronic form.

| List of Consortium Banks * | | | |
|----------------------------|---------------------------|----|---|
| | Nationalised Banks | | Nationalised Banks |
| 1 | Allahabad bank | 19 | Vijaya Bank |
| 2 | Andhra bank | | Public Sector Banks |
| 3 | Bank of Baroda | 20 | IDBI |
| 4 | Canara Bank | | Foreign banks |
| 5 | Corporation bank | 21 | CITI Bank N.A |
| 6 | Central bank | 22 | Deutsche Bank AG |
| 7 | Indian Bank | 23 | The Hongkong and Shanghai Banking Corporation Limited |
| 8 | Indian Oversea Bank | 24 | Standard Chartered Bank |
| 9 | Oriental bank of Commerce | 25 | J P Morgan |
| 10 | Punjab National Bank | | |
| 11 | Punjab & Sindh Bank | | Private banks |
| 12 | State Bank of India | 26 | Axis Bank |
| 13 | State Bank of Hyderabad | 27 | The Federal Bank Limited |
| 14 | Syndicate Bank | 28 | HDFC |
| 15 | State Bank of Travancore | 29 | Kotak Mahindra Bank |
| 16 | UCO Bank | 30 | ICICI |
| 17 | Union Bank of India | 31 | Indusind Bank |
| 18 | United Bank of India | 32 | Yes Bank |

* wef 22.03.2016

RTGS FORMAT

Form for getting payment through RTGS (Real Time Gross Settlement)

01. NAME OF VENDOR
02. ADDRESS
03. VENDOR'S BANK A/C NAME
04. VENDOR'S BANK A/C NO.
05. NAME OF BANK
06. NAME OF BRANCH
07. BRANCH PH. NO.
08. CITY
09. IFSC CODE OF THE BRANCH

THE CHARGES IF ANY FOR PAYMENT THROUGH RTGS MAY BE RECOVERED FROM THE BILL SUBMITTED BY US.

SIGNATURE OF AUTHORISED REPRESENTATIVE
OF VENDOR WITH DATE & SEAL

CONFIRMATION BY BANKER WITH
OFFICE SEAL

Note : Incorrect information will create accounting complications and payment will be delayed.



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SECTION – I Instructions to Tenderers GENERAL INSTRUCTION TO TENDERERS

1.1 Submission of Tender in “Three Parts”.

- (1) Technical Tender : All particulars asked for from the Vendor except the Price Bid & E.M.D in an envelope.
- (2) EMD in a sealed envelope clearly superscribing on the envelope “E.M.D”, the Tender Number, Name of Work, addresses of Vendor and addressee. One time EMD holders needn't enclose this provided that proof of EMD remittance is enclosed in the technical tender.
- (3) Price Bid in the price schedule enclosed in the tender, in sealed envelope, clearly superscribing “Price Bid”, Tender Number, Name of Work, Name of the Vendor and addressee.

All the above “Parts” can be placed in an sufficiently large outer envelope for submission.

1.1.1a This Tender specification as a whole, duly furnishing the following details shall be duly signed and sent in a sealed cover superscribing :

| | | |
|--------|---------------|-----|
| TENDER | | FOR |
| TENDER | SPECIFICATION | NO. |
| DUE ON | _____ | |

1.1.1b DURATION OF JOB

1.1.1.1 Earnest Money Deposit.

1.1.1.2 Income Tax & Sales Tax Clearance Certificate.

1.1.1.3 Detailed organisation chart for manpower resources available with the tenderer and to be employed for the present jobs.

1.1.1.4 Time to be taken for commencement and completion of Work.

1.1.1.5 A list of experience as mentioned in the tender document.

1.1.1.6 The details of the present jobs being handled.

1.1.1.7 Certificate from the BHEL's scheduled Banks to establish financial capability of the tenderer as per format enclosed at annexure-I.

1.1.1.8 Attested copies of partnership deed, power of attorney and tender specifications duly signed as mentioned in the tender documents.

1.1.1.9 Price schedule and other relevant information.

NOTE: All Xerox copies enclosed by the Vendor should be attested and sealed for authenticity.



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- 1.1.2 The tender shall be addressed to:
**HEAD, PURCHASE DEPARTMENT
BHARAT HEAVY ELECTRICALS LIMITED,
POWER SECTOR, EASTERN REGION, (2ND FLOOR),
PLOT-9/1, BLOCK-DJ, SECTOR-II, SALT LAKE,
KOLKATA – 700091.**
- 1.1.3 Tenders submitted by post shall be sent “REGISTERED POST ACKNOWLEDGEMENT DUE” and shall be posted with the due allowance for any postal delay. The tenders received after the due date and time of opening are liable to be rejected. Telegraphic offers and offers received by telex may not be considered unless confirmed in writing by a detailed offer.
- 1.1.4 Tenders shall be opened by the authorised officer of BHEL at his office at the time and date as specified in the tender notice in the presence of such of those tenderers or their authorised representatives who may be present.
- 1.1.5 The Tenderer shall closely peruse all the clauses, specifications and drawings indicated in the Tender Documents before quoting. Should the tenderer have any doubt about the meaning of any portion of the Tender Specifications or find discrepancies or omission in the drawings or the tender documents issued are incomplete or shall require clarification on any of the technical aspect, scope of work etc., he shall at once contact the authority inviting the tender for clarification before the submission of the offer.
- 1.1.6 Before tendering, the tenderer is advised to inspect the site of work and the environments and be well acquainted with the actual working and other prevalent conditions, facilities available, position of material and labour. No claim will be entertained later on the ground of lack of knowledge.
- 1.1.7 Tenderers must fill up all the schedules and furnish all the required information as per the instructions given in various sections of the tender specification. Each and every page of the Tender Specification & deceleration must be signed bearing seal and submitted along with the offers by the Tender in token of complete acceptance thereof. The information furnished shall be complete by itself. The booklet of G.S.C.C may be retained by the bidder if deceleration is enclosed along with the bid duly filled in and signed and sealed.
- 1.1.8 The tender shall quote the rates in English language and international numerals. The rates shall be in whole rupees. These rates shall be entered in figures as well as in words. For the purpose of the tender, the metric system of units shall be used.
- 1.1.9 All entries in the tender shall either be typed or be in ink. Erasures and overwriting are not permitted and may render such tenders liable to summary rejection. All cancellations and insertions shall be duly attested by the tenderer.
- 1.2 Qualifications of Tenderers :
Only tenderers who have previous experience in work of this nature and description detailed in this tender specification and/or registered with BHEL, PS-ER-SAS for such works are expected to quote for this work duly detailing their



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experience along with the offer. Offers from tenderers who do not have established experience in the field are not likely to be considered.

1.3 Data to be enclosed :

Full information shall be given by the tender in respect of following. Non-submission of this information may lead to rejection of the offer/tender.

1.3.1 Financial Status :

- a) A certificate from BHEL's scheduled Bank to prove his financial capacity/capability to undertakes the work of solvency certificate from the concerned Government Authority.
- b) Contractors other than those who are registered in ER, should submit their audited annual accounts for three years preceding the financial year in which tenders are called for.

1.3.2 Income Tax / Sales Tax Certificate :

A certificate of Income Tax / Sales Tax verification from the appropriate authority in the forms prescribed therefor duly indicating annual turnover. The certificates shall be valid for one year from the date of issue or for the period prescribed therein for all tenders submitted during the period.

1.3.3 Previous Experience :

A statement giving particulars duly supported by documentary evidence of the various services rendered for each similar work by the tenderer indicating the particulars and value of each work, the site location and the duration and date of completion and also a list of site locations and particulars and value of various services that are under progress.

1.3.4 Organisation Chart :

The organisation pattern that is totally available with the tenderer and that will be employed by the tenderer for this work duly indicating the number of Engineers and Supervisors, their qualification and experience in the line, the number of skilled and unskilled workmen etc.

1.3.5 An attested copy of the Power of Attorney, in case the tender is signed by an individual other than the sole proprietor, shall also be attached.

1.3.6 In case of an individual : His full name, address and place and nature of business.

1.3.7 In case of Partnership firms: The name of all the partners and their addresses. A copy of the Partnership Deed (Instrument of partnership) duly certified by the Notary Public shall be enclosed.

1.3.8 In case of Companies:



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Date and place of registration including Date of Commencement Certificate in case of public companies (certified copies of Memorandum and Articles of Associations are also to be furnished).

- 1.3.9 Nature of business carried on by the Company and the provision of the Memorandum relating thereof.
- 1.3.10 Names and particulars including addresses of all the Directors and their previous experience.
- 1.3.11 A list of tools and tackles that the tenderer is having and those that will be earmarked for this job.
- 1.3.12 In addition to the above, the particulars required in various annexures.

EARNEST MONEY DEPOSIT:

- 1.4.1 Every tender Must be accompanied by the prescribed amount of Earnest Money Deposit in any one of the following forms:
 - 1.4.1.1 CASH - The amount should be remitted by the party to the Cashier of Bharat Heavy Electricals Limited, PS-ER,Kolkata between 14.00 hours and 16.00 hours on working days and cash receipt issued by him shall be enclosed along with the tender.
 - 1.4.1.2 Banker's Cheque/Crossed Demand Draft OR Pay Order payable at Kolkata duly pledged in favour of Bharat Heavy Electricals Limited, Kolkata.
 - 1.4.1.3 Electronic Fund Transfer credited in BHEL account (before tender opening)
 - 1.4.1.4 Parties who are registered as Contractors in this Region for services jobs may deposit a sum of Rs. 5,00,000/- (Rupees Five lakhs only), non-interest bearing, towards one time Earnest Money Deposit (OEMD) in which case they are exempted from paying E.M.D. on case to case basis. This facility can also be availed by non-registered contractors getting regular enquiries also .
- 1.4.2 Tenders received without Earnest Money in full in the manner prescribed above are liable to be rejected.
- 1.4.3 The Earnest Money Deposit of the successful tenderer will be retained towards part of Security Deposit of the due fulfilment of the Contract. However, the same may be released as soon as the Security Deposit mentioned clause 1.8 is furnished.
- 1.4.4 In the case of unsuccessful tenderers the Earnest Money will be refunded to them within a reasonable time on acceptance of award of work by the successful tenderer.
- 1.4.5 BHEL reserves the right of forfeiture of Earnest Money Deposit in case the successful tenderer.
 - i) After opening the tender and within the offer validity period, the tenderer revokes his tender or makes any modification in his tender which is not acceptable to BHEL.
 - ii) The Contractor fails to deposit the required Security deposit or commence the work within the period as per LOI/ Contract.



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EMD by the tenderer shall be withheld in case any action on the tenderer is envisaged under the provisions of extant "Guidelines on Suspension of business dealings with suppliers/ contractors" and forfeited/ released based on the action as determined under these guidelines.

1.5 Authorisation and Attestation :

- 1.5.1 Tenders shall be signed by persons duly authorised/empowered to do so. Certified copies of such authority and relevant documents shall be submitted along with the tenders.

1.6 Validity of Offer :

The rates in the tender shall be kept open for acceptance for a minimum period of six months from the due date of opening of tenders. If a tenderer withdraws or revokes his tender or increases the tender rates and/or conditions for any item within the aforesaid period, his Earnest Money Deposit is liable to be forfeited. In case the Bharat Heavy Electricals Limited calls for negotiations, such negotiation shall not amount to cancellation or withdrawal of the original offer which shall be binding on the tenderers.

1.7 Execution of Contract:

The successful tender's responsibility under this contract commences from the date of issue of the Letter of Intent by Bharat Heavy Electricals Limited. The successful tenderer may be required to execute an agreement in the prescribed form with the BHEL within a reasonable time after the acceptance of his tender and in any case before submitting first RA bill for payment. The expenses for completing and stamping the agreement shall be borne by the tenderer.

1.8 Security Deposit :

- 1.8.1 Upon acceptance of tender, the successful tenderer within the time specified in the Letter of Intent must deposit the required amount towards Security Deposit before start of the work.
- 1.8.2 The total amount of Security Deposit will be 5% of the contract value. EMD of the successful tenderer shall be converted and adjusted towards the required amount of Security Deposit.
- 1.8.3 If the value of the work done at any time exceeds the accepted agreement value, the Security Deposit shall be correspondingly enhanced and the extra Security Deposit shall immediately be deposited by the contractor or recovered from payments due to him.
- 1.8.4 Regarding adjustment of Earnest Money Deposit towards part of Security Deposit, refer clause 1.4 above, the successful tenderer shall not commence any work under the contract before remitting the Security Deposit except as directed by BHEL.
- 1.8.5 Failure to deposit the Security within the stipulated time may lead to forfeiture of Earnest Money and cancellation of the award of work.



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1.8.6 Security Deposit may be furnished in any one of the following forms

- i) Cash (as permissible under the extant Income Tax Act)
- ii) Local cheques of Scheduled Banks (subject to realization)/ Pay Order/ Demand Draft/ Electronic Fund Transfer in favour of BHEL
- iii) Bank Guarantee from Scheduled Banks/ Public Financial Institutions as defined in the Companies Act. The Bank Guarantee format should have the approval of BHEL
- iv) Fixed Deposit Receipt issued by Scheduled Banks/ Public Financial Institutions as defined in the Companies Act (FDR should be in the name of the Contractor, a/c BHEL)
- v) Securities available from Indian Post offices such as National Savings Certificates, Kisan Vikas Patras etc. (held in the name of Contractor furnishing the security and duly endorsed/ hypothecated/ pledged, as applicable, in favour of BHEL)

(Note: BHEL will not be liable or responsible in any manner for the collection of interest or renewal of the documents or in any other matter connected therewith)

1.8.7 However, the deposits should cover up to the period of warrantee also. However, if S.D. (50%) is furnished in the form of Bank Guarantee, it should be valid for at least a period covering the scheduled duration of the job plus six months.

1.8.8 BHEL reserves the right of forfeiture of Security Deposit in addition to other claim and penalties in the event of the contractor's failure to fulfill any of the contractual obligations including statutory or in the event of termination of contract as per terms and conditions of contract.

1.8.9 Return of Security Deposit:

If the contractor duly performs and completes the contract in all respects to the entire satisfaction of BHEL, and presents an absolute "No Demand Certificate" in the prescribed form and return properties belonging to BHEL handed over, lent or hired by him for carrying out the said works the security deposit will be released to the contractor after deducting all costs or expenses or other contracts entered into with the contractor, only after the satisfactory completion or guarantee period as per clause 2.13.

1.8.10 No interest shall be payable by BHEL on Earnest Money / Security Deposit or any money due to the contractor from BHEL.

1.8.11 in no case Security Deposit can be released before settling all claims under this contract.



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1.9 Rejection of Tender and other conditions:

1.9.1 The acceptance of tender will rest with BHEL which does not bind itself to accept the lowest tender or any tender and reserves to itself full rights for the following without assigning any reasons whatsoever:

- a) to reject any or all of the tenders.
- b) To split up the work amongst two or more tenderers.
- c) To award the work in part.
- d) Either of the contingencies stated in (b) and (c) to modify the time for completion suitably.
- e) To modify the scope of work after mutual agreement.

1.9.2 Conditional and unwitnessed tenders:

Tenders containing absurd or unworkable rates and amounts and tenders which are incomplete and otherwise considered defective and tenders not in accordance with the tender conditions, specifications etc. are liable to be rejected.

1.9.3 If a tenderer expires after his submission of the tender or after the acceptance of his tender, BHEL may at their discretion, cancel such tender. If a partner of a firm expires after the submission of the tender or after the acceptance of the tender, BHEL may cancel such tender at their discretion unless the firm retains its character.

1.9.4 BHEL will not be bound by any Power of Attorney granted by the tenderer or by changes in the compositions of the firm made subsequent to the execution of the contract. They may, however, recognise such power of Attorney and changes after obtaining proper legal advice, the cost of which will be chargeable to the contractor concerned.

1.9.5 If the tenderer deliberately gives wrong information in his tender, BHEL reserves the right to reject such tender at any stage or to cancel the contract, if awarded and forfeit the Earnest Money/Security Deposit.

1.9.6 Canvassing in any form in connection with the tenders is strictly prohibited and the tenders submitted by the contractor who resort to canvassing are liable to rejection.

1.9.7 Should a tenderer or contractor or in the case of a firm or Company of Contractors one or more of its Partners/shareholders/Directors have a relation or relations employed in the capacity of an officer of BHEL, the authority inviting tender shall be informed of the fact along with the offer, failing this, BHEL may at its sole discretion, reject the tender or cancel the contract and forfeit the Earnest Money/Security Deposit.

1.9.8 The successful tenderer should not sub-contract the part or complete work detailed in this tender specification undertaken by him without permission of BHEL. The tenderer is solely responsible to BHEL for the work awarded to him. Any deviation in this regard will entail termination of such contract by BHEL at the risk and responsibility of contractor.

1.9.9 The successful tenderer shall inform/keep BHEL informed if he has already undertaken any work/is likely to be awarded any job with the same customer with whom BHEL is entering into contract.



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SECTION – II

GENERAL TERMS & CONDITIONS OF THE CONTRACT

2.1 Definition :

The following terms and expressions shall have the meaning hereby assigned to them except where they context otherwise requires :

- 2.1.1 'BHEL' (or B.H.E. Ltd.) shall mean Bharat Heavy Electricals Limited, a company registered under Indian Companies Act., 1956, with its Registered Office at BHEL House, SIRI FORT, NEW DELHI-110049, Power Sector, Eastern Region, Service After Sales – Services, DJ-9/1, Salt Lake, Kolkata – 700091 or its Administrative officers or its site Engineer or the employees authorised to deal with any matters with which these persons are concerned on its behalf.
- 2.1.2 "GENERAL MANAGER"/DEPUTY IN CHARGE" shall mean the Officer in Administrative charge of BHEL, PS-ER, SAS – Services, Kolkata or their other regional offices.
- 2.1.3 "ENGINEER" or "ENGINEER IN CHARGE" shall mean Engineer deputed by BHEL. The terms includes "SITE ENGINEER", "RESIDENT ENGINEER" and "ASSISTANT SITE ENGINEER" of BHEL at the site as well s the officers in-charge at Kolkata office.
- 2.1.4 "SITE" shall mean the place or places at which the plants/equipment are to be overhauled and services are to be performed as per the specification of this contract.
- 2.1.5 "CLIENTS OF BHEL" or "CUSTOMER" shall mean the Project authorities to whom BHEL is supplying the equipment/services.
- 2.1.6 "CONTRACTOR" shall mean the individual, firm or company who enters into this contract with BHEL and shall include their executors, administrators, successors and permitted assigns.
- 2.1.7 "CONTRACT" or "CONTRACT DOCUMENT" shall mean and include the agreement or work order, the accepted appendices of rates, schedule of quantities, if any and general condition of contract, the special conditioning of contract instructions of the tenderers, the drawings, the specifications, the special specification, if any, the tender specifications, the special specification, if any, the tender documents and the Letter of Intent/Accepting Letter issued by BHEL. Any conditions or terms stipulated by the contractor in the tender documents or supporting letters shall not form part of the contract unless specifically accepted in writing by BHEL and incorporated in the agreement.
- 2.1.8 "GENERAL CONDITIONS OF CONTRACT" shall mean the instructions to tenderers and general conditions of contract pertaining to the work detailed.
- 2.1.9 "TENDER SPECIFICATION" shall mean the "Specific Conditions, technical specifications, appendices, site information and drawings, "pertaining to the work for which the tenderers are required to submit their offer. Also this will include the specifications detailed in NIT of client of BHEL for overhauling, erection, testing and commissioning of plant. Individual specification no. will be assigned to each tender specification.



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- 2.1.10 "TENDER DOCUMENTS" shall mean the General conditions of contract (2.1.8) and tender specification (2.1.9)
- 2.1.11 "LETTER OF INTENT" shall mean the intimation by a letter to the tenderer that the tender has been accepted in accordance with provisions contained in that letters. The responsibility of the contractor commences from the date of issue of this letter and all the terms and conditions of contract are applicable from this date.
- 2.1.12 "COMPLETION TIME" shall mean the period by date specified in the acceptance of tender for handing over the overhauled equipment/plant which are found acceptable by the engineer being of required standard and conforming to the specification of the contract or recommissioning of the machine successfully whichever is later. Completion time will be reckoned from the date of LOI with the period for mobilisation as prided with LOI, added to the same.
- 2.1.13 "PLANT" shall mean and cannot the entire assembly of the plant and equipments covered by the contract.
- 2.1.14 "EQUIPMENT" shall mean all equipments, machineries, materials, structurals, electricals and other components of the plant covered by the contract.
- 2.1.15 "TESTS" shall mean and include such test or tests to be carried out on the part of the contractor as are prescribed in the contract or considered necessary by BHEL, in order to ascertain the quality workmanship, performance and efficiency of the contract work or part thereof.
- 2.1.16 "APPROVED" "DIRECTED" or "INSTRUCTED" shall mean approved, directed or instructed by BHEL.
- 2.1.17 "WORK OR CONTRACT WORK" shall mean and include supply of all categories of labour, specified consumables, tools and tackles required for complete and satisfactory site transportation, handling, stacking, storing, overhauling erection, testing and commissioning of the equipment to the entire satisfaction of BHEL.
- 2.1.18 "SINGULAR AND PLURAL ETC" words carrying singular number shall also include plural and vice versa, where the context so requires, words importing the masculine gender shall be taken to include any company or Association or body of individuals, whether incorporated or not.
- 2.1.19 "HEADINGS" The Leadings in these general conditions are solely for the purpose of facilitating reference and shall not be deemed to be part thereof or be taken into consideration in interpretation or construction thereof or of the contract.
- 2.1.20 "MONTH" shall mean calender month.
- 2.1.21 "WRITING" shall include any manuscript, type written or printed statement under the signature or seal as the case may be.
- 2.2 Law governing the contract and Court Jurisdiction:

The contract shall be governing by the Law for the time being in force in the Republic of India. The Civil Court having ordinary original civil jurisdiction, Kolkata



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shall alone have exclusive Jurisdiction in regard to all claims in respective of this contract.

2.3 Issue of Notice :

The contractor shall furnish to the BHEL Engineer the name, designation and address of his authorised agent and all complaints, notices, communications and reference shall be deemed to have been duly given to the contractor if delivered to the contractor or his authorised agent or left at or posted to the address either of the contractor or of his representative and shall be deemed to have been so given in the case of posting on the day on which they would have reached such address in the ordinary course of post or on which they were so delivered or/ or left.

2.4 Use of Land:

No land belonging to BHEL or their customer, under temporary possession of BHEL shall be occupied by the contractor without the written permission of BHEL.

2.5 Commencement of Work:

2.5.1 The contractor shall commence the work within the time indicated in the Letter of Intent from BHEL and shall proceed with the same with due expedition without delay. For computing the scheduled completion date, commencement, of work will be reckoned from the date of complete mobilisation as per LOI, unless specifically amended by Head (Services), BHEL, Kolkata.

2.5.2 If the successful tenderer fails to start the work within the stipulated time, BHEL as its discretion will have the right to cancel the contract. His Earnest Money and / or Security Deposit with BHEL will stand forfeited without any further reference to him, without prejudice to any and all of BHEL's other rights and remedies in this regard.

2.5.3 All the works shall be carried out under the direction and to the satisfaction of BHEL.

2.5.4 The erected overhauled plant or work performed under the contract shall be taken over when it has been completed in all respects and or satisfactorily put into operation at site.

2.6 Mode of payment and measurement of the work completed.

2.6.1 "All payment due to the contractor shall be paid only by Account payee Cheques"

2.6.2 The contractor shall present his bill on the format prescribed by BHEL for every payment. After verification of such bills by BHEL, all items having financial value shall be entered and certified in BHEL Measurement Book by BHEL Engineer and the bills prepared based on the same and connected technical documents which form part of this tender specification.

2.6.3 Lumpsum omission will be entered for deduction. Measurement shall be restricted to that for which it is required to ascertain the financial liability of BHEL under this Contract.



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- 2.6.4 Work which is to be measured in details shall be measured as per standard procedure without reference to any local procedures without reference to any local procedures excepting where it is otherwise stated in the tender documents. The measurement shall be taken jointly by person duly authorised on the part of BHEL and by the contractor.
- 2.6.5 If, at any time due to reason whatsoever, it becomes necessary to remeasure the work done in full or in part, the expenses towards such remeasurement shall be borne by the contractor.
- 2.6.6.1 The contractor shall bear the expenditure involved, if any, in making the measurement. The Contractor shall, without extra charges, provide all the assistance with appliances with appliance and other things necessary for measurement.
- 2.6.7 The measurement entered in the Measurement Books and the bills prepared shall be signed and dated by both the contracting parties.
- 2.6.8 The Contractor will be intimated in writing by the site Engineer, the proposed date of measurement. If the contractor, representative fails to participate in the joint measurement, the BHEL engineer shall have the power to proceed by himself to take measurement in which case the measurement shall be accepted by the contractor as final.
- 2.6.9 Passing of measurement as per bills does not amount to acceptance of the completion of work mentioned. Any left out work has to be completed if pointed out at a later dated by BHEL.
- 2.7 Right of BHEL :
- BHEL reserves the following rights in respect of contract without entitling the contractor for any compensation.
- 2.7.1 To get the work done through other agency at the risk and cost of the contractors poor progress, or inability to progress the work for completion as stipulated in contract, poor quality of the work etc., and to recover compensation for such losses from the contractor including BHEL's supervision charges and overheads from security deposit other use.
- 2.7.2 To withdraw any portion of work and/or to restrict / alter the quantum of work as indicated in the contract during the progress of work and get it done through other agency and/or by departmental labour to suit BHEL's commitment to its customer or in case BHEL decides to advance the date of completion due to other emergency reasons / BHEL's obligation to its customer.
- 2.7.3 To terminate the contract after due notice and forfeit Security Deposit and recover the loss sustained in getting the balance work done through other agencies in addition to liquidated damages in the events of :
- 2.7.3.1 Contractor's continued poor progress brought to his notice from time to time .
- 2.7.3.2 With draws from or abandonment of the work before completion of work.
- 2.7.3.3 Corrupt act of Contractor.



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2.7.3.4 Insolvency of the Contractor.

2.7.3.5 Persistent disregard to the instruction in writing of BHEL.

2.7.3.6 Assignment, transfer, sub-letting of the contract without BHEL's written permission.

2.7.3.7 Non fulfilment of any contractual obligations :

Any delay in works for reasons attributable to the contractor will have to be compensated by either increasing manpower and resources or by working extra hours and more than one shift without any extra cost.

2.7.4 To recover any money due from the contractor, from any money due to the contractor under this contract or any other contract or from the Security Deposit.

2.7.4.1 The term 'any other contract' will also include any contract entered with the contractor by any other unit division of BHEL, in addition to the ones awarded by BHEL, PSER, Kolkata.

2.7.5 To claim compensation for losses sustained including BHEL's supervision charges and overheads in completion, on termination of contract, to impose penalty for delay in completion of the work, at the rate of 0.5% (half percent) of the Contract value per day of delay or part thereof subject to a ceiling of 10% of the contract value.

2.7.6 To terminate the contract or to restrict the quantum of work and pay for the portion of work executed in case BHEL's contract with their customers are terminated for any reason.

2.7.7 To effect recovery from any amounts due to the Contractor under this or any other contract etc. in any other form, the money BHEL, is forced to pay to any body, due to contractor's failure to fulfil any of his obligations.

2.7.8 While every endeavour will be made by BHEL they cannot guarantee uninterrupted work due to conditions beyond their control. Contractor will not be entitled to any compensation / extra payment on this account.

2.7.9 In the event of any dispute of any nature, the decision of BHEL shall be final and binding on the contractor.

2.8 Responsibilities of the Contractor :

The following are the responsibilities of the contractor in respect of observation of local laws, employment of personnel, payment of taxes and execution of job etc.

2.8.1 As far as possible, unskilled workers shall be engaged from the local areas in which the work is being executed.

2.8.2 The Contractor at all times during the continuance of this contract, shall in all his dealing with local labour for the time being employed on or in connection with the work, have due regard to all local festivals and religious and other customs.

2.8.3 The contractor shall comply with all state and central Laws, Statutory Rules, Regulations etc., such as :

The payment of wages Act, Minimum Wage Act, Workmen compensation Act, Employers Liability Act, Industrial Disputes Act, Employees Provident Fund Scheme,



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Employees Insurance Scheme, Contract Labour (Regulation & Abolition) Act 1970 and other Acts, Rules & Regulations for labour as may be enacted by the Government during the tenure of the Contract and having force or jurisdiction at site. The Contractor shall give to the local Governing Body, Police and other relevant authorities all such notices as may be required by law.

- 2.8.4 The Contractor shall pay all taxes, fees, licence charges, deposits duties, tools, royalty, commission or other charges which may be leviable on account of any of his operations in executing the contract. In case, BHEL is forced to pay any of such taxes, BHEL shall have the right to recover the same from the contractor either from his bills or otherwise as deemed fit.
- 2.8.5 The Contractor shall be responsible for provision of health and sanitary arrangements, more particularly described in contract Labour (Regulation & Abolition Act) safety precautions etc., as may be required of same and satisfactory execution of the contract.
- 2.8.6 The contractor shall fulfil all his obligation in respect of accommodation including proper medical facilities for the personnel employed by him.
- 2.8.7 The contractor shall be responsible for the proper behaviour at site and observance of all regulations by the staff employed by him.
- 2.8.8 The Contractor shall ensure that no damage is caused to any person / property of other parties working at site. If any such damages is caused, it is the responsibility of the contractor to make the losses or compensate for the same.
- 2.8.9 All the properties / equipments / components of BHEL / their client loaned with or without deposit to the contractor in connection with the contract shall remain the properties of BHEL / their client. The Contractor shall use such properties for the purpose of execution of this contract. All such properties / equipment / components shall be deemed to be in good condition when received by the contractor unless he notified within 48 hours to the contrary. The Contractor shall return them in good conditions as and when required by BHEL / their client. In case of non-return, loss damage, repairs, etc. the cost thereof, as may be fixed by the site Engineer, will be recovered from the contractor.
- 2.8.10 It is not obligatory on the part of BHEL to supply any tools and tackles or other materials other than those specifically agreed to do so by BHEL. However, depending upon the availability / possibility BHEL's customers' handling equipment and other plants may be made available to the contractor on payment of the hire charges / free of charges as fixed, subject to the condition laid down by BHEL. Customer from time to time, Unless paid in advance, such hire charges if applicable shall be recovered from contractor's bill / security Deposit in one instalment.
- 2.8.11 The contractor shall not claim any compensation of the scope of the work, due to changes in design which curtails quantum.
- 2.8.12 The Contractor shall fully indemnify BHEL against all claims of whatsoever nature arising during the course of erection / overhauling / performing work under the contract.



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- 2.8.13 In case the contractor is required to undertake any major work outside the scope of this contract the rates payable shall be decided by BHEL Resident Engineer.
- 2.8.14 The contractor shall keep the area of work clean and shall remove debris etc., while executing day to day work. Upon completion of work, the contractor shall remove from the vicinity of work, all scrap, packing materials, rubbish, unused and other materials and deposit them in places to be specified by the BHEL Engineer. The contractor will also demolish all hutments, sheds, partitions, offices, constructed and used by him and shall clean the debris. In the event of his failure to do so, the same will be arranged to be removed by the BHEL. The expenses thereof will be recovered from contractor.
- 2.8.15 The contractor shall arrange and co-ordinate his work in such a manner as to cause no inconvenience to other agencies working in the area.
- 2.8.16 All safety rules and codes applied by the client / BHEL at site shall be observed by the contractor without exception. The contractor shall be responsible for the safety of the equipment / material and work to be performed by him and shall maintain all light, fencing guards, signs etc. or other protection necessary for the purpose. Contractor shall also take such additional precautions as may be indicated from time to time by the Engineer with a view to prevent pilferage, accidents, fire hazards and atmospheric conditions. Suitable number of electrical staff, watch and ward, store keepers to take care of the equipment, materials and construction tools and tackles, shall be posted at site by the contractor till completion of the work under this contract. The contractor shall arrange for such safety devices as are necessary for such type of work and carry out the requisite tests of handling equipment, lifting tools, tackles etc, as per prescribed standards and practices.
- 2.8.17 The contractor will be directly responsible for payment of wages to his workmen. A pay roll sheet giving all the payments given to workers and duly signed by the contractor's representative should be furnished to BHEL site office for record purpose. BHEL site In-charge may be intimated the date of disbursement of wages to the workmen engaged for the work, so that his representative can witness the same.
- 2.8.18 The intent of specification, is to provide services according to most modern and proven techniques and codes. The omission of specific reference to any method, requirement or material necessary for the proper and efficient performance of work shall not relieve the contractor of the responsibility of providing such facilities to complete the work.
- 2.8.19 In case of any clause of the work for which there is no such specification as laid down in the contract, such work shall be carried out in accordance with the instructions and requirements of the BHEL Engineer.
- 2.8.20 No levy or payment or charge made or imposed shall be impeached by reason of any clerical error or by reason of any mistake in the amount levied or demanded or charged.
- 2.8.21 The details drawings, specifications, instructions manual, if any available with the BHEL Engineer will form part of tender specification . These documents will be made available for reference only to the contractor during execution of work.
- 2.8.22 Should any error or ambiguity be discovered in the specification or information, the contractor shall forthwith bring the same to the notice of BHEL before



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commencement of work. BHEL's interpretation in such cases shall be final and binding on the contractor.

- 2.8.23 No idle labour charges will be admissible in the event of any stoppage caused in the work resulting in contractor's labour being rendered idle due to any cause of any type.
- 2.8.24 No over run charges shall be paid in the event of the completion period being extended for any reason whatsoever.
- 2.8.25 It is possible that some repair/rectification, modification may be needed on the equipments to be overhauled / work to be performed under this specification, for reasons not attributions to the contractor . All such repair / rectification / modification work which can be done, with the available facilities at site shall be carried out by the contractor free of cost and no extra charger shall be paid to contractor.
- 2.8.26 The quality and progress of work will be regularly reviewed. The schedule and progress of work will be given to the contractor in advance and it will be the obligation / responsibility of the contractor to achieve the desired quality and progress of work by suitably reinforcing their labour force and/or by working extra hours or in more than one shift without any extra cost. Workmen found unsuitable for the work will be replaced immediately by the contractor on being informed by BHEL.
- 2.8.27 During the overhauling work under the contract it is very essential that proper and adequate inspection should made constantly to maintain the quality or workmanship so that any deviation from design dimension does not exceed permissible limits. The proper functioning of the unit, while in operation, depends to a great extent on the above factors. The fact that effective supervision and inspection at the execution stage is less costly than any down time of running unit even for a short period need not be over emphasized. For the details regarding alignment and permissible dimensional deviations in the sub-assemblies BHEL Engineer may be consulted.
- 2.8.28 The contractor shall be furnish fortnightly labour report showing by classification of number of employees engaged in various categories or work date wise and submit a progress report of wok as required by BHEL Engineer.
- 2.8.29 The contractor shall execute the work in the most substantial and workmen-like manner in stipulated time. Accuracy of work and timely execution are the essence of this contract. The contractor shall be responsible to ensure that the assembly and workmanship conform to the dimensions and clearances given in the drawings and/or as per instructions of BHEL Engineers.
- 2.8.30 The contractor shall take all responsible care to protect the materials and work till such time the plant/equipment has been taken over by BHEL / their client. Where necessary, suitable temporary fencing and lighting shall have to be provided by the contractor as a safety measure against accident and damage of property of BHEL. Suitable caution notice shall be displayed where access to any part may be deemed to be unsafe and hazardous.
- 2.8.31 It will be the responsibility of the contractor to ensure safe lifting of the equipments taking due precautions to avoid any accidents and damage to other equipments and personnel.
- 2.9 Consequence of cancellation :



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Whenever BHEL exercises its authority to terminate the contract/withdrew a portion of work under the clause 2.7 they may complete the work by any means at the contractor's risk and expenses provided that in the event of the cost of completion (as certified by the site Engineer which is final and conclusive) being less than the contract cost, the advantage shall accrue to BHEL and that if the cost of completion exceeds the money due to the contractor under the contract, the contractor shall either pay the excess amount ordered by BHEL or the same shall be recovered from the contractor by any other means. This will be in addition to the forfeiture of Security Deposit and recovery of liquidated damages as per relevant clauses.

2.9.1 In case BHEL completes the work under the provision of this condition, the cost of such completion to be taken into account in determining the excess cost to be charged to the contractor under this condition, shall consist of materials purchased and / or labour, provided by BHEL with an addition of such percentage to cover supervision and establishment charges as may be decided by BHEL.

2.10 Insurance :

2.10.1 BHEL / their customer shall arrange for insuring the materials / properties of BHEL/customer covering risks during transit, storage, overhauling, erection and commissioning.

2.10.2 It is the sole responsibility of the contractor to Insure his workman against accident and injury while at work as required by relevant rules and to pay compensation, if any, to workmen as per workmen's compensation Act. Contractor shall insure his staff against accidents. The work will be carried out in a protected area and all the rules and regulations of the client / BHEL in the area of project which are in force from time to time, will have to be followed by the contractor.

2.10.3 If due to negligence and /or non-observations of safety and other precautions, any accident / injury occurs to any other person/public, the Contractor shall have to pay necessary compensation and other expenses, if so decided by the appropriate authorities. Third party insurance coverage is to be made by the contractor.

2.10.4 If due to contractor's carelessness, negligence or non-observance of safety precautions damage to BHEL's /Customer's property and personnel should occur, and if BHEL is unable to recover, in full, cost from the Insurance Company, the balance will be recovered from the Contractor.

2.11 Strikes & Lockouts :

The contractor will be fully responsible for all the disputes and other issues connected with his labour. In the event of the contractor's labour resorting to strike or the lockout declared is not settled within a period of one week BHEL shall have the right to get the work executed employing the own labour or through any other agencies or both and the cost so incurred by BHEL, shall be deducted from the contractor's bills as per clause 2.7. For all purposes whatsoever, the employees of the contractor shall not be deemed to be in the employment of BHEL.

2.12. Force Majeure :

2.12.1 The following shall amount to Force Majeure :



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Acts of God, Acts of any Government, war, sabotage, riots, civil commotion, police action, revolution, flood, fire, cyclones, earthquake and epidemic and other similar causes over which the contractor has no control.

2.12.2 If the contractor suffers delay in the due execution of the contractual obligation due to delays caused by Force Majeure as defined above, the agreed time of completion of the job covered by this contract or the obligations of the Contractor shall be extended by a period of time equal to the period of delay provided that on the occurrence of any such contingency the Contractor immediately reports to BHEL in writing the causes of delay and the contractor shall not be eligible for any compensation.

2.13 Performance Guarantee :

Even though the work will be carried out under supervision of BHEL Engineers. The contractor shall guarantee against defects attributable to faulty workmanship or procedure adopted in the overhaul for items covered in the contract for a period of six months from the date of re-commissioning of the set after the capital overhaul. The guarantee should cover all defects notified during this period and shall have to be attended to free of cost immediately or at the time our clients are able to give shut down of the set for the required period. when necessary. In case of failure of contractor to attend to such defects as and when required in time, BHEL shall arrange to attend the defects and the charges shall be levied to contractor's account and shall be recoverable from the security deposit / progressive payments.

2.13. Arbitration :

All disputes between the parties to the contract arising out of or in relation to the contract, other than those for which the decisions of the Engineer or of any other person is by the contract expressed to be final and conclusive, shall, after written notice by either party to the contract to other party be referred to sole arbitration of General Manager or his nominee. The arbitration shall be conducted in accordance with the provision of the Indian Arbitration Act, 1996.

The parties to the contract understand and agree that if will be no objection that the General Manager or the person nominated as arbitrator, had earlier in his official capacity to deal directly or indirectly with the matters of which the contract relates or that in the course of his official duties had expressed views on all or any of the matters in dispute of difference. The award of the arbitrator shall be final and binding on the parties to this contract.

In the event of the arbitrator dying, neglecting or refusing to act or resigning or being unable to act for any reason or his award being set aside by the court for any reason, it shall be lawful for the GM or his successor, as the case may be, either to act himself as the Arbitrator or to appoint another arbitrator in place of the outgoing arbitrator in the matter aforesaid.

The arbitrator may from time to time with the consent of both the parties to the contract enlarge the time for making the award.

Work under the contract shall be continued during the arbitration proceedings. The venue of the arbitration shall be the place from which the contract is issued or such other place as the arbitrator at his discretion may determine.



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SECTION – III SPECIAL CONDITIONS OR CONTRACT

3.1 Quantum of Work :

3.1.1 The scope of work given in the tender specification is only approximate and is liable to variation and alternation at the discretion of BHEL Resident Engineer. No compensation on this account shall be payable to the contractor unless specifically recommended by BHEL Engineer as the variation forming major additions to the original scope of work. All repair / rectification work arising out of normal wear and tear, seizure of parts etc. have to be done by the contractor and the same will be covered by the scope of work of the contract.

3.1.2 The scope of work details out the major activities only. However, as per the general maintenance requirement and site condition, certain related activities may have to be carried out without any extra cost.

3.2 Commencement and completion of work :

3.2.1 The starting time and completion time is the essence of the of the tender. As the time bound programme is firmly committed to customer, the starting time and completion time should be strictly adhered to. It will be not be possible to grant extension in completion time except in extraordinary circumstance, which will be decided entirely at the discretion of BHEL Resident Engineer. Work should normally be carried out in two shifts and sometimes also in three shifts in consultation with BHEL Resident Engineer.

A detailed programme of the various activities covered under this contract with specific time period to fall in the overall frame work of the above dates should be prepared and got approved by BHEL Resident Engineer. The progress against this programme shall be reviewed with BHEL Resident Engineer at the end of each day and critical areas identified and suitable steps taken in time.

If during the review, at any stage of overhauling, BHEL Resident Engineer feels that the delays are not likely to be made up, BHEL reserves the right to take corrective steps as considered necessary by BHEL Resident Engineer to complete work in scheduled time and debit the cost incurred thereon to the contractor. This does not however absolve the contractor of his own efforts in consultation with BHEL Resident Engineer. Every endeavour will be made to see that work proceeds uninterruptedly.

3.2.2 The tenderers should indicate the time required for starting the work once the letter of intent is issued and the time required for completion. The work may have to commence immediately after opening of the tenders. Hence, preference may be given to those tenderers who can commence the work earlier, and also ensure early completion.

3.2.3 The Contractor shall ensure completion of the job in all respects within the day from the date of commencement of work as given in contract.



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3.3 Penalty for delay :

3.3.1 AS PER TECHNICAL SPECIFICATION AND SPECIAL CONDITION OF CONTRACT (SCC)

3.4 Terms of Payment:

A minimum time of 15 days will be required for processing the bills and release of payment after the bills are presented to BHEL.

- 3.4.1 a) Rental for lease line & hardware rental (router, modem, terminal box etc.) shall be paid on quarterly basis after successful completion of quarter as certified by IT.
b) No advance payment shall be made by BHEL
c) All payments shall be made through RTGS.
d) 100 % payment of one time (supply & service) charge shall be paid on successful completion of installation & commissioning as certified by IT.
e) Rental charges for 8 MBPS leased Link with dual Last Mile and 8 MBPS (1 :1) dedicated internet bandwidth shall be paid on quarterly basis after successful completion of the quarter.
f) Rental charges for other Hardware (Router & any devices required for last mile + Local loop charges If any) shall be paid on quarterly basis after successful completion of the quarter.

The vendor has to submit the following documents for payment purpose:

First Bill:

- 1) Invoice in Triplicate
- 2) Copy of work order (Vendor Copy)
- 3) Start of Work instruction copy from Authorized person from IT department
- 4) Work completion certificate duly signed by BHEL representative
- 5) Delay analysis document signed by BHEL and vendor (in case of delay beyond contractual delivery schedule)
- 6) Downtime report for the 1st quarter signed by vendor and BHEL representative

Subsequent Recurring Quarterly Bills after First Bill:

- 1) Invoice in Triplicate
- 2) Downtime report for the quarter (for which bill has been raised by the vendor) signed by vendor and BHEL representative

3.5 Inspection and Completion:

Delivery and completion:

- 100% delivery must be completed within 06 (six) weeks after receipt of confirmation about site readiness from authorized person of BHEL PSER IT department. This instruction shall be given after placement of LOI to the vendor.
- Total project must be completed (which includes installation, commissioning, stabilization, demonstration and work completion certification by BHEL) within maximum 08 (eight) weeks from date of placement of LOI subject to site readiness as confirmed by authorized person of BHEL PSER IT department

3.6 The contractor shall not be entitled for labour idling charges under any circumstances.



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3.8 Responsibilities of the contractor :

3.9 Supervisory staff and labour :

The contractor shall employ, specially skilled labour, supervisor and engineers thoroughly conversant with particular type of work to ensure quality work. BHEL reserves the right to decide on the suitability of the workers and other staff employed by the contractor. BHEL reserves the right to insist on removal of any employees of the contractor at any time if they find him unsuitable and the contractor should forthwith remove him.

3.9 Safety and Accident Coverage

Contractor shall ensure safety of all his employees at site of work. All employees shall be covered by insurance (workmen compensation) against accident, failing which proper action will be taken against the contractor.

Contractor shall ensure proper safety of the equipments under overhauling by deputing personnel to guard the equipments round the clock. Open oil spaces, steam spaces shall be covered properly against ingress of foreign materials while working.

RESPONSIBILITIES OF THE CONTRACTOR IN RESPECT OF SAFETY OF MAN, EQUIPMENT, MATERIAL AND ENVIRONMENT

3.8.3.1 Before commencing the work, contractor shall submit a 'SAFETY PLAN" to the authorised BHEL official. The 'Safety Plan' shall indicate in detail the measures that would be taken by the contractor to ensure safety of men, equipment, material and environment during execution of the work. The plan shall take care to satisfy all requirements specified here under. The contractor shall submit safety plan along with his offer. During negotiations before placing work order and during execution of the contract, BHEL shall have right to review and suggest modifications in the safety Plan. Contractor shall abide by BHEL decision in this respect.

3.8.3.2 The contractor shall take all necessary safety precautions and arrange for appropriate appliances as per direction of BHEL or its authorised officials to prevent loss of human lives, injuries to personnel engaged, and damage to property and environment.

3.8.3.3 The contractor shall provide to its work force and ensure the use of the following personal protective equipment as found necessary and as directed by the authorised BHEL officials :



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- a. Safety Helmets conforming to IS-2925 : 1984
- b. Safety Belts confirming to IS – 3521 : 1983
- c. Safety shoes conforming to IS-1989 : 1978
- d. Eye & Face Protection devices conforming to IS-8520 : 1987 and IS-8940 : 1978
- e. Hand & body protection devices conforming to :
 - IS – 2573 : 1975
 - IS – 6994 : 1973
 - IS – 8807 : 1973
 - IS – 8513 : 1977

3.8.3.4 All tools tackles, lifting appliances, material handling equipment scaffolds, cradles, safety nets, ladders, equipment etc. used by the contractor shall be of safe design and construction. These shall be tested and certificate of fitness obtained before putting them to use and from time to time as instructed by authorised BHEL official who shall have the right to ban the use of any item.

3.8.3.5 All electrical equipment, connections and wiring for construction power, its distribution and use shall conform to the requirements of Indian Electricity Act & Rules. Only electricians licensed by the appropriate statutory authority shall be employed by the contractor to carry out all types of electrical works. All electrical appliance including portable electrical tools used by the contractor shall have safe plugging system to source of power and be appropriately earthed..

3.8.3.6 The contractor shall not use any hand – lamp energised by electric power with supply voltage of more than 24 volts. For work in confined spaces, lighting shall be arranged with power source not more than 24 volts.

3.8.3.7 The contractor shall adopt all fire safety measures as laid down in the “Code for Fire Safety at Construction Sites’ issued by the safety Department of the Construction Management (HQ) of BHEL and as per directions of the authorised BHEL official. A copy of the above referred “Code for Fire Safety at Construction Sites” shall be made available by BHEL to the contractor for reference, on demand by the contractor, during tendering stage itself.

3.8.3.8 Where it become necessary to provide and / or store petroleum products, explosives, chemicals, and liquid or gaseous fuel or any other substance that may cause fire or explosion, the contractor shall be responsible for carrying out such provisions and / or storage in accordance with the rules and regulations laid down in the relevant government acts, such as Petroleum Act, Explosives Act, Petroleum & Carbides of Calcium Manual of the Chief Controller of Explosives, Govt. of India, etc. Prior approval of the authorised BHEL official at the site shall also be taken by the contractor in all such matters.

3.8.3.9 The contractor shall arrange at his cost (wherever not specified) appropriate illumination at all work spots for safe working, when natural daylight may not be adequate for clear visibility.

3.8.3.10 The contractor shall be held responsible for any violation of statutory regulations (local, state or central) and BHEL instructions, that may endanger safety of men, equipment, material and environment in his scope of work or another contractor's or agency's Cost of damage if any, to life and property arising out of such violation of statutory regulations and BHEL instructions shall be borne by the contractor.



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- 3.8.3.11 In case of a fatal or disabling injury, accident to any person at construction site due to lapses by the contractor, the victim and / or his / her dependents shall be compensated by the contractor as per statutory requirements. However, if considered necessary, BHEL shall have the right to impose appropriate financial penalty on the contractor and recover the same from payments due to the contractor for suitably compensating the victim and / or his/her dependents. Before imposing any such penalty, appropriate enquiry shall be held by BHEL giving opportunity to the contractor to present his case.
- 3.8.3.12 In case of any damage to property due to lapses by the contractor, BHEL shall have the right to recover cost of such damages from payments due to the contractor after holding an appropriate enquiry.
- 3.8.3.13 In case of any delay in the completion of a job due to mishaps attributable to lapses by the contractor, BHEL shall have right to recover cost of such delay from payments due to the contractor, after notifying the contractor suitably and giving him opportunity to present his case.
- 3.8.3.14 If the contractor fails to improve the standards of safety in its operation to the satisfaction of BHEL after being given a reasonable opportunity to do so, and/or if the contractor fails to take appropriate safety precautions or to provide necessary safety devices and equipment or to carry out instructions regarding safety issued by the authorised BHEL official, BHEL shall have the right to take corrective steps at the risk and cost of the contractor after giving a notice of not less than seven days indicating the steps that would be taken by BHEL.
- 3.8.3.15 The contractor shall submit report of the accidents, fires and property damage, dangerous occurrences, to the authorised BHEL official immediately after such occurrence, but in any case not later than twelve hours of the occurrence. Such reports shall be furnished in the manner prescribed by BHEL. In addition, periodic reports on safety shall also be submitted by the contractor to the authorised BHEL official from time to time as prescribed.
- 3.8.3.16 Before commencing the work, the contractor shall appoint / nominate a responsible officer to supervise implementation of all safety measures and liaison with his counterpart of BHEL.
- 3.8.3.17 If safety record of the contractor in execution of the awarded job is to the satisfaction of safety Department of BHEL, issue of an appropriate certificate to recognise the safety performance of the contractor may be considered by BHEL after completion of the jobs.
- 3.9 House keeping and preservation :
- 3.9 Work floor/area shall be cleaned every day and be kept absolutely clean. A regular cleaning gang may be engaged for the purpose.

All dismantled components of the equipments under overhauling should be tag marked and stored properly according to type of components, namely all loose/small parts shall be kept in boxes bearing and matching components shall be kept on wooden planks. A list of such components shall be maintained to identify / locate be preserved properly against probable damages.



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No floor shall be damaged while working and necessary steps shall be taken by the contractor for repair in case of any damage.

3.9 Tools stores and Consumables :

Tools & tackles, other than special tools and tackles supplied along with the equipments, shall be arranged and kept properly by the contractor. A register must be maintained and updated regularly.

All consumables, other than those going permanently into the equipment, shall be stored by the contractor for daily use. Regular check shall be made at end of each day's work and exhausted consumables shall be replenished immediately.

The store may be visited by BHEL Engineers without notice for verification.

3.9 The contractor shall make all necessary arrangement to receive spares from BHEL/Customer's stores , as and when required. The unused and scrap materials shall be returned to BHEL / Customer's stores on completion of the work.

A detailed account shall be submitted by the contractor to this effect at the end of the work certifying no dues remained against them duly signed by Resident Engineer BHEL/Customer.

3.9 General :

3.9.1 Standard printed conditions if enclosed with the offer by the tenderers will not be accepted and only those in main body of the offer will be considered for acceptance.

3.9.2 The tenders are likely to be rejected if the tendered is not acceptable to the ultimate customer.

3.9.3 It will be the responsibility of the contractor to carry out trial run of all the equipments overhauled and confirm the satisfactory operation of equipment. The contractor's personnel shall also be present at time of final commissioning and attend to any defects that shall occur during this time.



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Annexure – V

A) TENDERING

1. Tenders may be submitted through E-PROCUREMENT SITE.
2. Each and every page of tender documents from declaration of bidders to Annexure VI enclosed should be signed by the tenderer providing his / their seal and date as taken of their full acceptance of the scope of work, terms and conditions etc., and should be returned along with the tender offers.
3. The tenders should be quoted in English language and international numbers.
4. All entries in the tender shall be typed in ink legibly written without ambiguity.
5. Qualifications of Tenderers : for open tenders only, the tenderers who have previous experience in the similar nature of work as detailed in this tender specifications are expected to quote duly detailing their relevant experience / credentials along with the offer. Offers of other than the above are not likely to be considered. (List of similar jobs done)
- Enclosure – 1
6. Financial Status : A current / valid certificate from a scheduled bank to provide the financial soundness / capability of the bidder to undertake the work, is required to be submitted along with offer.
- Enclosure – 2
7. Income Tax / Sales Tax certificates : A certificate of income tax / sales tax clearance from the appropriate authority, is to be submitted in the form prescribed therefor, valid for the period of contract.
- Enclosure - 3
8. Organization Chart : The organization pattern and that will be deployed by the tenderer for this work duly indicating the number of supervisors, their qualifications and experience in the line, the number of skilled and unskilled persons / etc. is required to be indicated in the offer.
- Enclosure – 4
9. THE FOLLOWING DOCUMENTS SHOULD ALSO BE ENCLOSED.
 - a) An attested copy of the power of attorney in case the tender is signed by an individual other than the sole proprietor.
 - b) In case of an individual his full name, address, nature of business and valid trade licence.
 - c) In case of partnership firm, the names of all partners and their addresses. (A copy of the partnership deed / instrument of partnership, duly attested by the Notary public shall be enclosed.)
 - d) In case of companies, date and place of incorporation / registration including date of commencement certificate (for public companies). (Certified copies of Memorandum and articles of association are also to be furnished).

B) EARNEST MONEY DEPOSIT :

For this, please refer article 1.4 (page 4 of 23) of the General and special conditions of contract – 1991 (GSCC) enclosed / supplied with the form issued for empanelment.



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C) VALIDITY OF OFFER :

The rates in the tender shall be kept open for acceptance for a minimum period of six months from the due date of opening of tenders. For details, please refer article 1.6 (page 7) of GSCC enclosed.

D) SECURITY DEPOSIT:

As per clause no. 1.8 of GENERAL CONDITIONS OF CONTRACT [GCC].

Return of Security Deposit:

If the contractor duly performs and completes the contract in all respects to the entire satisfaction of BHEL, and presents an absolute "No Demand Certificate" in the prescribed form and return properties belonging to BHEL handed over, lent or hired by him for carrying out the said works the security deposit will be released to the contractor after deducting all costs or expenses or other contracts entered into with the contractor, only after the satisfactory completion of guarantee period irrespective of release of last 10% payment. In no case Security Deposit can be released before settling all claims of BHEL on contractor under this contract.

No interest shall be payable by BHEL on Earnest Money / Security Deposit or any money due to the contractor from BHEL.

E) ACCEPTANCE / REJECTION OF TENDERS :

For this, please refer article 1.9 (pages 6 to 10) of GSCC enclosed. Also acceptance of customer is pre-requisite for consideration of bid, wherever applicable.

F) ADDITIONAL SPECIFIC TERMS AND CONDITIONS :

01. EXECUTION.

- i) If the site in question is subjected to industrial relations unrest / disturbances / problems, then the successful bidder should take adequate precautionary measures against dislocation of the job on account short problems. Any liability on this account, lies entirely with the contractor.



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- ii) The contractor shall commence the work at site with full manpower, T&P etc. and complete as specified in the particulars of the tender. In case of any delay on the completion of work attributable to the contractor BHEL reserves full rights to cancel the contract fully or partly and to award the job in full or part to an alternate agency and recover the costs towards the same including BHEL's overheads from the contractor.
- iii) In the event of termination of contract or restriction of quantum of job by our client, before or during the execution of contract, BHEL reserves the right to terminate the contract or restrict the quantum of work of sub-contractors accordingly without paying any compensation.
- iv) **Manpower:** For various category of manpower and their numbers recommended, please refer to the Annexure IV of the tender enquiry. The contractor shall engage proper skilled / qualified personnel and ensure the expected quality of work. If any of their personnel has been found to be unsuitable, by BHEL / or their client, the contractor shall withdraw them and provide suitable replacement immediately, failing which BHEL reserves full rights to get the job done by alternate suitable persons at risk and cost of the contractor. The delay on this account is attributable to the contractor.
- v) **TOOLS (TACKLES & PLANTS) :** All tools, tackles and plants including precision measuring instruments, lifting devices shall have to be arranged by the contractor. (List of recommended T&P, for guidance, is provided in Annexure II of the tender enquiry). All lifting tackles and pulling devices to be used must bear valid / latest test certificates for their suitability, and the sales tax furnished along with the offer itself.
- Also certificates of test / calibration with date of validity for various measuring / test instruments have to be submitted by the tenderer preferably along with the offer itself, or else the same is required to be produced at site before start of job failing which the LOI / W.O. is liable to be cancelled without any compensation.
- Successful bidder shall provide valid calibration certificates for IMTEs, fitness certificates for T&Ps and Construction Equipment (e.g. wire ropes, hand operated chain pulley blocks, pulling and lifting machines, electric welding generators, arc welding transformers etc.). Calibration of IMTEs is to be arranged from the accredited agencies. Calibration certificates should have the traceability as per national/international standards. At work site the IMTEs, T&Ps and Construction Equipment shall be checked/tested/inspected by BHEL engineers. The procedure for fitness testing and storage preservation and maintenance of Construction Equipment and T&Ps shall be as per Doc. Nos. PSER:FEX:001:94, PSER:SAS(CAL):016:95 and PSER:FEX:002:94 available with BHEL site engineers.
- vi) **CONSUMABLES:** All consumables required (list for guidance is given in Annexure III of the tender enquiry) for the job shall be arranged by the contractor

at his cost. However, any spares / components / consumables / materials going permanently into the clients equipment shall be provided to the



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contractor.

- vii) Successful bidder has to arrange proper storing facilities at site with traceabilities for IMTEs, T&Ps, construction equipments and consumables used during job execution.
- viii) All the T&Ps, consumables etc. must be mobilized at site at least three days prior to actual start of the job. They must be in accordance with those recommended in the Annexure – II and III respectively of the Tender Enquiry and must be got verified to that effect. Formal clearance in writing must be obtained from BHEL's resident engineer before the contractor starts the job.

T&P found defective / improper / insufficient or not having valid test / calibration certificate should be made good immediately.

If the contractor fails to mobilize at least 90% of the recommended T&P and manpower within the stipulated period, the order on the contractor is liable to be cancelled without paying any compensation on to him.

- viii) Storage : The contractor shall be responsible for proper storing of all dismantled components, spares, T&P etc., identify them properly and preserve them throughout the execution of the job. Any loss or damage of the components caused due to the lapses attributable to the contractor or his personnel, shall be chargeable to the contractor.

- ix) Transportation of Spares / materials / consumables :

Any material / components / spares required for the work must be collected by the vendor and carried safely to the work site from the point of issue in our clients premises, through his own resources and cost.

Similarly, excess materials / spares etc. must be returned to the client's stores /
any other place, within the client's premises, indicated by site-in-charge of BHEL.

Any debris, rubbish at the work spot must be cleared very day by the contractor using his own resources and cost, and disposed off at a placement for, as to be informed to him.

- x) Space / Accommodation :

The contractor will be allowed to have his site office, stores etc. by erecting temporary partitions / chambers / sheds etc. at the work spot according to the availability of space, which will have to be vacated and dismantled at the end of the jobs to restore the space to the client. The contractor should make his own arrangements for the security / watch and ward.

No residential accommodation / spare can be provided by BHEL to the contractor for any residential accommodation of his personnel. Contractor has to make arrangements/accommodation at site at his cost.



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- xi) The contractor shall ensure responsible execution of the job and proper behavior of their personnel and observance of all the rules and regulations of our clients.
- xii) Safety :
- a) Standard safety norms/ regulations shall be conserved by the contractor during the execution of the job. The contractor should provide the necessary / stipulated safety devices to his personnel deputed to the site, such as grinding / welding goggles, masks, safety belts, helmets etc. No worker will be permitted to work without necessary safety appliances. Delay of work due to work without necessary safety appliances. Delay of work due to these lapses are attributable to the contractor.
 - b) All norms related to Health, Safety & Environmental (HSE) norms conforming to ISO-14001 & OHSAS-18001 shall be followed by successful bidder. Bidders may contact SAS-PSER office for getting detailed norms to be followed by bidder at Site
 - c) The contractor shall comprehensively insure all his site personnel against any hazard / accident and submit a copy of the insurance certificate covering all his site personnel to our resident engineer before commencement of work.
 - d) In case of any accident / hazard, the contractor shall arrange for medical attendance immediately shall compensate the personnel concerned in accordance with the workmen's compensations act in force and shall keep BHEL indemnified against any provisions of the act.
 - e) The successful bidder is to arrange a full set of First Aid kit for attending to manpower deployed by him at site as per requirement.
 - f) Successful bidder should follow all safety norms at work site. The Doc. No. PSER:PMX:004:94 in this regard is available with BHEL engineer at site.

02. STATUTORY COMPLIANCE :

- i) The contractor shall comply with all state and central laws, statutory rules regulations etc. such as :

The payment of wages act, maximum wages act, workmen's compensation act., industrial disputes act, employees provident funds act / scheme, Employees' state insurance scheme, contract labour (Regulation & abolition) act, 1970 etc. and all other acts, rules & regulations for employment of labour as may have been and as may be enacted by the Government during the tenure of the contract and having force or jurisdiction at site. The contractor shall give to the local government body, police, labour authorities and other relevant authorities and all such intimation and notices as may be required by law and appraise BHEL site-in-charge of such compliance.

- ii) The contractor shall pay all taxes, fees, licence charges, deposits, duties, fines, royalty commissions or other charges which may be leviable on



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account of any of his operations in executing the contract. In case, BHEL is forced to pay any of such taxes, BHEL shall have the right to recover the same from the contractor either from his bills or other issue as deemed fit.

- iii) The contractor shall obtain requisite licence from appropriate authority of the ministry of labour under the provision of the contract labour (Regulation and abolition) Act as soon as the work is avoided to him and indemnify BHEL against the application of any provisions of the act.
- iv) The contractor shall be responsible for provision of welfare and health of his employees / workmen, more particularly described in the contract labour (Regulation & abolition) act / rules, and safety precautions etc., as may be required for satisfactory execution of the contract.
- v) The contractor shall fulfil all his obligations in respect of canteens, rest rooms, accommodation including proper medical facilities etc. for the personnel employed by him, more particularly described in the contract labour (regulation & abolition) act / rules.
- vi) The contractor will be directly responsible for payment of wages to his workmen more specifically described in the contract labour (regulation and abolition) act / rules. A pay roll sheet showing all the wage payments representative should be furnished to BHEL site office for record purpose. BHEL site in-charge may be intimated the date of disbursement of wages to the workmen engaged for the work; so that his representative can witness the same. The contractor shall indemnify BHEL against any statutory liability on account of dues to his workmen.
- vii) The bidders should be having appropriate licence from the local Boiler Inspectorate if the job involves welding of pressure parts. Also they should be having alloy steel / carbon steel high pressure welders (for PIG and submerged arc welding approved by the local Boiler Inspectorate for welding the pressure parts. The bidders should clearly indicate the same in the offer.



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03. TERMS OF PAYMENT:

- i) No advance shall be payable to the contractor unless specifically spelt out in the tender enquiry.
- ii) A minimum time of fifteen days will be required for the processing of bills presented and for their payment.
- iii) a) Rental for lease line & hardware rental (router, modem, terminal box etc.) shall be paid on quarterly basis after successful completion of quarter as certified by IT.
b) No advance payment shall be made by BHEL
c) All payments shall be made through RTGS.
d) 100 % payment of one time (supply & service) charge shall be paid on successful completion of installation & commissioning as certified by IT.
e) Rental charges for 8 MBPS leased Link with dual Last Mile and 8 MBPS (1 :1) dedicated internet bandwidth shall be paid on quarterly basis after successful completion of the quarter.
f) Rental charges for other Hardware (Router & any devices required for last mile + Local loop charges If any) shall be paid on quarterly basis after successful completion of the quarter.

The vendor has to submit the following documents for payment purpose:

First Bill:

- 1) Invoice in Triplicate
- 2) Copy of work order (Vendor Copy)
- 3) Start of Work instruction copy from Authorized person from IT department
- 4) Work completion certificate duly signed by BHEL representative
- 5) Delay analysis document signed by BHEL and vendor (in case of delay beyond contractual delivery schedule)
- 6) Downtime report for the 1st quarter signed by vendor and BHEL representative

Subsequent Recurring Quarterly Bills after First Bill:

- 1) Invoice in Triplicate
- 2) Downtime report for the quarter (for which bill has been raised by the vendor) signed by vendor and BHEL representative

BHEL at its discretion may further split up the percentage break up given in billing schedule and effect payment to suit site condition, cash flow requirement etc. according to progress of work.

- iv) The bidder should be financially sound to maintain the site establishment with regard to timely payment of wages to his workmen, arrangements of other inputs viz. T&P consumables etc.

Non-receipt of progressive payment from BHEL due to any reasons should not be a constraint for the smooth execution of the job at site.

- v) The bidder should make all out efforts to provide all inputs in consultation with BHEL engineers at site for completing the job in the specified time frame.
- vi) No over run/escalation / idle charges are payable against any services job under any circumstances. (in exceptional cases such claims may be



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considered provided BHEL's customer admits of such payment).

- viii) All claims for extra works should be settled before claiming the final (10%) bill. The contractor should prefer the final claim with the certificate that 'no other claim is due from BHEL against this contract', without which final bill cannot be processed for payment.
- ix) For reduction / deletion / withdrawal in the scope of work proportionate deduction in contract value will be made.

4. PERFORMANCE:

- i) As soon as job is awarded, the contractor has to submit a barchart to the resident engineer nominated showing the detailed schedule for all activities.

This schedule will be reviewed by the resident engineer from time to time to enable the contractor to recast the barchart matching the planned completion of the job.

- ii) It shall be the responsibility of the contractor's supervisor to distribute the work among his workmen deployed at site and get day to day activities executed as per BHEL's requirement.

BHEL's engineers / supervisors will check the correctness of the job done and will also give the daily programme of work to the contractors supervisor. The contractor has to ensure completion of daily programme and if there is any spill over, the same has to be completed by putting in same additional resources. (Technical guidance wherever required will be provided by BHEL).

- iii) The scope of work mentioned in this tender enquiry gives the broad outline of the actual work involved and it not is possible to mention all minute details of the work. For proper evaluation, the bidders may seek clarifications from this office. Or else, they may visit site and study the job content before submitting offers and be well informed and acquainted with the actual working and other prevalent conditions of the site, facilities available etc.

No claim will be entertained later on the ground of lack of knowledge.

- iv) The bidders have to furnish the bio-data and experience details of the site-in-charge, other key workmen, supervisors, senior technicians etc. to be deployed. In case of award of contract, the key members of the contractor's team may be interviewed at site by BHEL's resident engineer to ascertain their suitability. Replacement of non-acceptable personnel will have to be arranged by the contractor immediately at his own cost.
- v) As per Tech specification and SCC-ANNEXURE-1.
- vi) Performance Guarantee: Even though the work will be carried out under supervision of BHEL Engineers, the contractor shall guarantee against defects attributable to faulty workmanship or procedure



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adopted in the overhaul for items covered in the contract for a period of Six months from the date of re-commissioning of the set after the overhaul. The guarantee should cover all defects notified during this period and shall have to be attended free of cost immediately or at the time our clients are able to give shutdown of the set for the required period, when necessary. In case of failure of contractor to attend to the defect as and when required in time, BHEL shall arrange to attend the defects and the charges shall be levied to the contractor's account and shall be recoverable from the security deposit / progressive payments.



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ANNEXURE - VI

QUESTIONNAIRE TO BE FILLED IN BY THE BIDDER, SIGNED WITH DATE AND SEAL, AND TO BE RETURNED ALONG WITH TECHNICAL TENDER.

BIDDER'S NON-ACCEPTANCE OF TENDER REQUIREMENTS CAN DISQUALIFY HIS BID FOR OPENING OF "PRICE BID"

TENDER NO: PSER:SCT:

DATE:/...../20.....

- 01 NAME OF THE ORGANISATION.
ADDRESS, TELEPHONE / FAX NO. :
.....
.....
.....
.....
- 02 MODE AND PARTICULARS OF EMD
ENCLOSED
- 03 BANKER'S CERTIFICATE FOR FINANCIAL : Enclosed / Not enclosed.
SOUNDNESS / CAPABILITY TO
UNDERTAKE WORK.
04. IS THE FIRM HAVING VALID TESTED / : YES / NO.
CALIBRATED TOOLS AND MEASURING
INSTRUMENT REQUIRED FOR THIS TYPE
OF JOB AND EQUIPMENT.
05. ORGANISATION CHART / MANPOWER : Enclosed / Not enclosed.
06. STATUTORY REQUIREMENTS AS PER :
RELEVANT ACTS WITH LATEST
AMENDMENT (Pl. tick out)
- i) LICENCE FOR EMPLOYING : Will be complied with
CONTRACT LABOUR
- ii) MINIMUM WAGES ACT : - do -
- iii) INSURANCE OF SITE PERSONNEL : - do -
EMPLOYED.
- iv) WORKMEN'S COMPENSATION ACT : - do -
- v) THIRD PARTY INSURANCE : Will be complied with
- vi) EMPLOYEE'S LIABILITY ACT
- vii) INDUSTRIAL DISPUTES ACT : - do -
- viii) EMPLOYEE'S PROVIDENT FUNDS : - do -
ACT



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- ix) CONTRACT LABOUR : - do -
(REGULATION AND ABOLITION)
ACT / RULES
 - x) SAFETY APPLIANCES / DEVICES : - do -
FOR WORKMEN
 - xi) BOILER INSPECTORATE : - do -
 - xii) ARBITRATION ACT : - do -
07. AGREEABILITY TO "NO OVERRUN : Agreeable
CHARGES" CLAUSE
08. AGREEABILITY TO "NO IDLE TIME : Agreeable
CHARGES" CLAUSE
09. AGREEABILITY TO EXECUTE FULL : Agreeable
SCOPE OF WORK OF TENDER ENQUIRY
(INCLUDING RELATED MINOR
ACTIVITIES).

Signature of the bidder :

Date :

Name of the person signing :

Designation :

SEAL
