

Special terms and condition

- 1- Contractor shall provide and replace all spare parts as may be required in the equipment (except Physical damage) to keep all the equipment in proper working condition. Hence, vendor to ensure to maintain adequate stock and availability of all the required spares. **REPLACEMENT PART NO. MUST BE SAME (Part no. and make should be same) IN CASE OF REPLACEMENT OF DEFECTIVE PARTS, OEM/OTHER BRAND PARTS ARE NOT ACCAPTABLE.**
- 2- **Breakdown restore schedule:** Service response time by the contractor against breakdown notice by BHEL shall be the essence of the contract. Hence, breakdown/service requirement of any item must be attended & resolved within **48 Hours** (BHEL off days excluded) of intimation by BHEL through e-mail/phone.
- 3- **Penalty: 3 times** of daily-based annual CMC charge will be deducted from vendor bill if problem does not restore as per breakdown restore schedule.(Considering 365 days/year)
- 4- **Risk Purchase:** In case, contractor does not carry out the services/repair as per Breakdown restore schedule, in order to safeguard its interest under the contract, BHEL, at its own discretion, may get the services/repair/replacement of spares done through suitable alternative source(s) at risk & cost of the contractor. In such cases, any cost incurred to BHEL over and above contracted rates shall be recovered from dues payable to the contractor and no claim of compensation of loss, whatsoever, incurred by the contractor due to such recovery, shall be entertained by BHEL.
- 5- Contractor must have its service centre in Rudrapur. The following details of service centre to be provided by bidder:
 - (a) Address of service centre :
 - (b) Name of Contact person :
 - (c) Contact phone no. / e-mail ID:
- 6- Cooling of air condition will be verified with temperature sensor, air condition will only acceptable in working condition if temperature from evaporator coil show less than 10 °C.
- 7- Operation month foe air condition will be 7 and for water cooler and water purifier will be 12.
- 8- Cleaning of water tank in water cooler is required in each month.
- 9- Replacement of filters in water purifier is required in 6 months.


25/4/18

"Price Bid format for CMC of Air Condition, Water Cooler and Water Purifier in BHEL-CFP Rudrapur "						
Sl. Nos	Details	Unit	Qty.(X)	Month(Y)	Offered Rate/Unit/month (₹.) Z	Amount(Rs.)(XxYxZ)
1	Monthly CMC charges for Window Air Condition	No.	4	7		
2	Monthly CMC charges for Split Air Condition	No.	43	7		
3	Monthly CMC charges for Tower Air Condition	No.	2	7		
4	Monthly CMC charges for Water Cooler	No.	7	12		
5	Monthly CMC charges for Water Purifier	No.	7	12		
					TOTAL	0.00
					GST @ 18 %	0.00
					Grand Total	0.00

Singh
28/4/18