



BHARAT HEAVY ELECTRICALS LIMITED
भारत हेवी इलेक्ट्रिकल लिमिटेड
CORPORATE SYSTEMS & INFORMATION TECHNOLOGY
कॉर्पोरेट प्रणाली एवं सूचना प्रौद्योगिकी

Ref. No. : AA:CS&IT:P31:ILL-Clarification

Date: 5th June 2014

Dear Sir / Madam,

Sub: Procurement of Internet Lease Line for BHEL Corporate Office, New Delhi

Sealed quotations were invited for providing “**Internet connectivity 32 Mbps(1:1) through leased line**” as per the terms and conditions of RFP ref. no. AA:CS&IT:P31:ILL-32Mbps dated 26th May 2014 published on www.bhel.com and <http://eprocure.gov.in>

In this regard, certain clarifications / corrigendum with respect to RFP are issued and are enclosed below. Bidders are requested to submit their proposals in line with these clarifications & corrigendum. All other terms and conditions, specifications etc. will be as per original RFP.

Please ensure that your response complete in all respect in requisite format with necessary enclosures is delivered on or before the due date & time i.e., **16.06.2014 at 15:00 hrs.**

Bids shall be addressed to:

SDGM (CS&IT)
Bharat Heavy Electricals Limited,
CS&IT-Hall, 2nd Floor, HRD & ESI Complex,
Plot no. 25, Sector-16a, Noida (UP) – 201301.

Thanking you,
Yours faithfully,
For and on behalf of BHEL

SDGM (CS&IT)

Clarifications / Corrigendum

Tender Enquiry ref. no. AA:CS&IT:P31:ILL-32Mbps, dated 26th May 2014

S. No.	Page No. of the RFP	Section No. / Clause No.	Section Name / Item Name	Clarifications / Corrigendum
1	4		Tender Notice	Bids shall be addressed & submitted to: SDGM (CS&IT) Bharat Heavy Electricals Limited, CS&IT-Hall, 2 nd Floor, HRD & ESI Complex, Plot no. 25, Sector-16a, Noida (UP) – 201301.
2	15	Clause 4.10.1	Average latency	It is to clarify that the minimum BHEL requirement per quarter for average latency (esp. during peak hour time 8am to 8pm) for the ILL shall be less than 280ms. The destination for the average latency is google.co.in, yahoo.co.in, global DNS (4.2.2.2).
3	15, 16	Clause 4.13	Service Level Agreement	The sub clause nos. (4.10.1, 4.10.2, 4.10.3, & 4.10.4) shall be read as: 4.13.1 Network Availability & Performance 4.13.2 Computation of Availability 4.13.3 Penalties 4.13.4 Customer Support
4	20	Clause 5.10	Network Management & Support	It is to clarify that BHEL will provide SNMP read only access of the CPE for PoP to PoP uptime / monitoring. Also vendor has to ensure uptime of internet access beyond PoP of vendor.