



BHARAT HEAVY ELECTRICALS LIMITED
(A Government of India Undertaking)
Unit : TIRUVERUMBUR, BOILER PROJECT, P.O.
TIRUCHIRAPALLI - 620 014.

MAINTENANCE AND SERVICES

Please submit your offer for supplying A/C Critical Care Ambulance with medical Team (NURSE & ATTENDER) and driver. Rate Schedule and Terms are enclosed.

SCOPE OF WORK: Supply of Air conditioned Critical Care Ambulance (Tempo Traveller or equivalent model) with Medical team and Driver for shifting critically ill patients from BHEL Main Hospital to our referred hospitals with in TAMIL NADU on rental basis. Requirement will be on any day and any time on emergency.

PERIOD OF CONTRACT : **THREE Years (3years)**

LAST DATE FOR RECEIPT OF TENDER : **15.04.2013 – 14:30 Hrs**

DATE/TIME OF OPENING OF PRICE BID : **15.04.2013 - 15.00 Hrs**

EMD : Nil

SECURITY DEPOSIT : Rs.10,000/- .
Recovery will be made
10% Of bill amount for each
trip.

TENDER NO. BHE/M&S/TPT/ Critical Care Ambulance/2012-13
PART –A
SECTION –I
QUALIFYING CRITERIA FOR THE SUPPLY OF CRITICAL CARE
AMBULANCE ON HIRE BASIS

The bidder has to meet the following requirements to get qualified for submitting tender for Operation of ambulance on hire basis

SL. NO.	REQUIREMENTS	BIDDERS RESPONSE
01	The bidder should have min. 3 year experience in operating critical care ambulances service attached with any hospital. Particulars to be furnished. Performance certificate from attached hospital (tie-up) to be produced.	
02	The bidder shall be able to supply critical care ambulance with medical team at any time on emergency basis requirement throughout the contract period.	
03	Payment will be made only after completion of trip on producing bill within 15 days. No advance payment possible.	

SECTION-II
FIRMS PROFILE

SL.No.	PARTICULARS	BIDDERS RESPONSE
01.	Name of firm	
02.	Status of the firm	1.Proprietorship 2.Partnership
03.	Full address of the firm	
04.	Nature of registration. Particulars enclosed	
05.	Telephone No. of the firm. Contact person detail . In-charge phone number	
06.	Firm E-mail Address	
07	PAN NO. & SERVICE TAX NO.	

SECTION – III

BID/OFFER FORMAT

The Bidders to note the following

SLNo.	REQUIREMENTS	BIDDERS COMPLIANCE
01.	The Bidder shall submit the offer in TWO PARTS SYSTEMS 1. Technical (Part-I) 2. Price Bid (Part-II) (Covers should be superscripting tender No.)	
03.	All the above 2 covers put into a large single cover and superscripting tender notice. BHE/M&S/ CRITICAL CARE AMBULANCE/2012-13	
04.	The Part-1 technical bid alone will be opened on the tender opening date	
05.	Part-II Price Bid of technically suitable bidders will be opened after giving prior intimation.	

SCOPE OF WORK

Supply of Air Conditioned Critical Care Ambulance (Tempo Traveller or equivalent model) for shifting critically ill patients from BHEL main hospital to our referred hospitals within Tamil Nadu with the following facilities.

1. Equipments required

- a. Oxygen Cylinder
- b. Defibrillator
- c. Ventilator
- d. Suction apparatus
- e. Stand for IV

2. The services of the following persons are also required while transporting.
 - a. Nurse
 - b. Attender

3. The A/C critical care ambulance should have been covered the following facility

- a. Thermal Insulation against heat.
- b. Air Condition
- c. Head end Doctor's seat with comfortable attendant seats.
- d. Direct and diffused lighting provision for special examination light
- e. High density vinyl anti skid floor
- f. Equipment panel/consol
- g. Integrated centralized medical oxygen supply system with more than two outlets and supported by two Jumbo Oxygen Cylinders.
- h. Easily accessible storage cabinets Infusion management system and other equipments.
- i. Electrical provision for AC/DC supply (220V/12V).

4. The medical team must be known to handle the equipment.

5. The A/C critical care ambulance should be kept ready at any time whenever we required.

GENERAL TERMS AND CONDITIONS

1. A/C critical care ambulance requirement will be any day and any time on emergency throughout the year (24 hours service for 365 Days).
2. A/C critical care ambulance should be in ready condition to move the critically ill patients from BHEL Main Hospital to our referral hospitals like Apollo/Chennai, CMC/vellor, Meenatchi Mission Hospital/Madurai, etc.
3. A/C critical care ambulance should be provided with EMERGENCY siren and REVOLVING LIGHT.
4. The driver shall be well experienced person in medical ambulance services with proof of valid license and First Aid Training Certificate.
5. The A/C critical care ambulance drivers should keep the relevant documents (driving license, road tax token, registration certificate, insurance cover note, fitness certificate of the vehicle, permit etc.) with the A/C critical care ambulance.
6. Driver to fill all the details of each and every movement in trip sheet columns and get signed by the authorized officials of the Company.
7. In case of loss of original trip sheet BHEL reserves the right not to entertain the claim.
8. In case of failure of METER READING (METER showing KMs) the payment will be released based on the certification made by Officer/Hospital.
9. Price variation will be allowed on Diesel price Increase/decrease on reckoning 10 km/litre.
10. The driver should keep the vehicle neat and clean.
11. Fan belt (b) stephney (c) standard tools (d) spare bulb (e) fuses (f) hose pipe etc., to attend emergency repairs.
12. Penalty for non-supply of A/C critical care ambulance, recovery will be made the differences on actual charges of alternate arrangement made by BHEL and token penalty of Rs. 1000/- (Rupees one thousand) per trip.
13. In case of break-down/work shop service of the A/C critical care ambulance while in operation, A/C critical care ambulance in good condition should be replaced by an alternative vehicle within 30 minutes from the time of breakdown. If fails, the alternate arrangement will be made by BHEL or user and the actual charges will be recovered from the contractor.
14. If any Break down during the emergency use the driver should inform Transport or Hospital for immediate action.

GENERAL TERMS AND CONDITIONS -II

1. A/C critical care ambulance operator whose performance is not satisfactory are liable to be removed from the register at the sole discretion of BHEL.
2. The A/C critical care ambulances should not be owned by BHEL employees and their dependents.
3. BHEL shall have the right to cancel the contract at any time without assigning any reason.
4. BHEL reserve its right to refuse to engage any vehicle even after arrival at the factory, if the driver and the vehicle do not conform to any of the regulation of MV Act or and AMPV Rules.
5. The Contractor shall at his own expense reinstate and make good to the satisfaction of the BHEL Management and pay compensation for any injury to any person, loss or damage occurred to any property or rights whatever including property and rights of BHEL (or agents) servants or employee of BHEL, the injury loss or damage arising out of or in connection with or during the execution or performed execution of the contract & further the contractor shall indemnify the BHEL against all Claims enforceable against BHEL (or any agent, servant or employee of BHEL) or which would be so enforceable against BHEL where BHEL is a private person, in respect of any such injury (including injury resulting in death) loss or damage to any person whomsoever or property including all claims which may arise under the workmen's Compensation Act or otherwise.
6. Subject as aforesaid the provisions of the Motor Vehicles Act or any Statutory modifications or amendments or re-enactment there of and the rules made there under from time to time have to be followed by the A/C critical care ambulance Contractor.
7. BHEL will not be responsible for any complications arising out of such contingencies, if any.
8. Any mishap (i.e. fire or accident, etc.,) occurs en route is the complete responsibility of the A/C critical care ambulance contractor. He is also responsible for the safe, comfortable and timely transporting of the patients.
9. The A/C critical care ambulance contractor shall carryout the work to the entire satisfaction of In charge/ Hospital Services or the authorized officials of the company.
10. The actual A/C CRITICAL CARE AMBULANCE parking charges if any at any places incurred will be reimbursed by production of the original receipt without any corrections or over writings.
11. A penalty of Rs. 500/- (Rupees five hundreds only) per day will be levied and deducted from the running bills or from the security deposit without any prior intimation to the contractor, in case of the driver of the contractor not following any other Motor vehicles safety rules.

12. In case of breach of any or whole of the above terms and conditions by the A/C critical care ambulance contractor, BHEL will have the liberty to cancel the registration and contract either in part or in full and entrust in part or in full the work to any other A/C critical care ambulance contractors and the contractors shall be liable to pay the extra cost involved in the executions of cancelled part of the contract.
13. That the company shall have the right to recover from the contractor any extra expenditure incurred due to late reporting or breakdowns or any other types of inconvenience caused to the patients.
14. Any amount recoverable from contractor towards the loss/damage will be adjusted from the outstanding payments due from BHEL or from the security deposit.
15. In case this amount is insufficient for such recoveries the A/C critical care ambulance contractor should agree for hand payment.
16. If the contractor fails to supply the A/C critical care ambulance during the period of contract, he will be deemed to have defaulted in the performance of the contract and BHEL has right to debar him from participation in the future contracts. BHEL reserves the right to engage any other vehicle at the cost and expenses of the contractor.

RATE - SCHEDULE

A/C DIESEL TEMPO TRAVELLER A/C CRITICAL CARE AMBULANCE (DIESEL)

Registered in 2012

SL. NO.	DESCRIPTION OF WORK	UNIT	Rate for In figure
1.	Air Conditioned critical care ambulance for shifting our critically ill patients from BHEL Main Hospital to our referred hospitals with nurse and attendant etc. as per terms and conditions	Per trip	
2.	Rate for fuel charges	Per Km	
3.	Additional charges for Doctor/Trip	Per trip	

NOTE: L1 rates will be calculated based on rate per trip +rate for 700 Km per trip only.

