

MM: CP & SP

Annexure For Techno Commercial Bid

Check List - to be filled and submitted along with Technical Bid

BHEL Commercial Terms and Conditions for Indigenous Supplies	Vendor's Confirmation / Comments
Technical confirmation to BHEL's Specification as called for in BHEL Format shall be furnished. If needed additional sheets shall be used.	
Prices shall be quoted item wise only as per the model format enclosed	
Prices shall be quoted on " FIRM PRICE " basis only The prices should be only on F.O.R / Despatching station basis with Packing & Forwarding charges if any. Applicable % of GST & Freight & Insurance, Installation & Commissioning Charges should be clearly Indicated	
Validity of offer shall be for a minimum period of 120 days from the date of Tender opening	
Delivery period from the date of Letter of Intent / Purchase order shall be clearly mentioned in the offer	
Liquidated damages @ '0.5% per week subject to a maximum of 10% of the order value shall be applicable for delay in deliveries For Details Refer Annexure- v	
Following Risk Purchase clause shall be applicable The purchaser at his option will be entitled to terminate the contract and to purchase elsewhere at the risk and cost of the seller either the whole of the goods or any part which the supplier has failed to deliver or dispatch within the time stipulated or if the same were not available, the best and the nearest available substitute therefore The supplier shall be liable for any loss which the Purchaser may sustain by reason of such risk purchases	
Payment term for supply portion: Payment term is 100% direct payment after 45 days from the date of receipt and acceptance of materials For details Refer Annexure- v	
Erection / commissioning: (if applicable only) Erection / commissioning charges if any has been mentioned in the offer or else confirmation that Erection /commissioning shall be done at free of cost is available in the offer,	
The equipment shall be guaranteed for a period of 12 months from the date of commissioning	
Final inspection and acceptance of equipment will be after installation at BHEL, Tirumayam	
The vendor shall provide necessary drawings, Test Certificates and Operating Maintenance Manuals etc., as called for in the Technical Specification, in the required number of copies at no extra cost	
Any warranty replacement during warranty period shall be supplied free of charge on FOR BHEL, Tirumayam basis.	
Confirm MSE vendor or not (Incase of MSE vendor necessary documentary proof shall be furnished as per Annexure VI)	
GST registration Number	
% of applicable GST with HSN code	
Packing & Forwarding Charges (if any in % only)	
Percentage of Freight& transit insurance charges, if any Freight charges from Dispatching station to BHEL , Tirumayam • Supplier should quote for F.O.R-BHEL , Tirumayam Stores.	
As per Commercial terms and conditions, acceptance for participation in Reverse auction (RA).Yes/No to be indicated	
Name of the person for participating reverse auction	
Land Line Number	
Fax Number	
Mobile Number	
E-mail ID	

NOTE:-

- It is confirmed that all the terms and conditions stipulated in the Enquiry have been fully understood by us and all clarifications & details have been obtained.
- Your offer should be indicating applicable If any P&F Charges, % of GST , Freight, Insurance and Installation and Commissioning Charges etc., as per our Price Format
- Your specific acceptance to our Payment terms, LD & Risk Purchase Clause are essential for consideration of your offer. Other wise your offer is liable for rejection.
- No row shall be left blank. Please indicate NA, in case the item is "not applicable"

Annexure For Price Bid

Bharat Heavy Electricals Limited TIRUCHIRAPPALLI CAPITAL PURCHASE
MODEL PRICE BID FORMAT FOR INDIAN BIDDERS Annexure-IV

Enquiry No. & Date:
Bidder's Offer No. & Date:

SI No	Description of item	Unit	Quantity	Rate in Rs.	Value in Rs.
	TOTAL VALUE IN RS.				
	Packing & Forwarding charges in % if any				
	Freight& Insurance Charges In % if freight charges are not mentioned it will be considered as FOR-BHEL TIRUMAYAM.				
	GOODS AND SERVICES TAX (indicate in %)				
	A) GST (%)				
	B)				
	C)				
	Approximate Net weight of the total consignment				
	Approximate Gross weight of the total consignment				
	Approximate Dimensions of the Consignment				
	The price indicated shall be inclusive of all accessories, spares etc. as given in the scope of supply. Individual item-wise break-up price shall be attached as an annexure to this price bid format.				

Signature & Seal of Vendor

NOTE:

1. The price bid should be submitted only as per the above format. No row shall be left blank. Please indicate NA, in case the item is "not applicable".
2. Prices shall be quoted item-wise only as per the above format.
3. If Price quoted is Inclusive of tax, the included tax Value and Base Value shall be indicated item-wise.

Payment Term (Indigenous)	
If materials are receivable at Stores/Tirumayam without PBG	Payment term is 100% direct payment after 45 days from the date of receipt and acceptance of materials.
If materials are receivable at Stores/Tirumayam with PBG	Payment term is 100% direct payment after 45 days from the date of receipt and acceptance of materials and against 10% PBG valid for the warranty period.
Any deviation in the above payment term will attract loading as mentioned below. “Base rate of SBI (as applicable on the date of bid opening. Techno-commercial bid opening in case of two part bids) + 6% shall be considered for loading for the period of relaxation sought by bidders.	

Offers of indigenous Suppliers with any other Payment terms will be rejected.
If offer is received from both OEM/Manufacturer and authorized dealers or agent , then
~~OEM/Manufacturer offer will only be considered and dealers or agent offer will be ignored~~

Liquidated Damages / Penalty -

The delivery of the goods specified in the purchase order should be made within the time prescribed. LD for delay in 'Supply' and/or 'E&C' will be applicable to the delays attributed to vendor. LD will be considered separately for 'Delivery' and 'E&C'. Where the seller supplies or dispatches the goods, beyond the delivery period Liquidated damages shall be applicable 0.5% of the total order value per week or part thereof subject to a maximum of 10% of the total order value.

Material Despatched after Due date: Once the delivery due date is crossed, bills have to be clubbed till final despatch and forwarded for processing of payment as a single bunch. LD percentage will be calculated from Delivery due date to final despatch date.

The rate of LD for delayed E&C shall be @ 0.5% per week of delay of total PO value (Supply + E&C) in E&C subject to a maximum of 10% of total PO value (Supply + E&C).

For staggered delivery schedule, LD shall be 0.5% of the undelivered portion per week of the delay or part thereof subject to a maximum of 10% of the total order value.

Any deviation from the above LD clause, loading will be applied to the extent to which it is not agreed by the bidder (at offered value).

For the purpose of Imposing LD, the FOB delivery (B/L date) shall be considered.

Guarantee / Warranty Period – (if applicable)

Normally No deviation permitted and the deviated offers are liable for rejection.

Ranking-

BHEL will consider the ranking after the loading is applied as referred above wherever deviations are observed.

Performance Bank Guarantee – (if applicable)

Normally No deviation permitted and the deviated offers are liable for rejection.

Fraud prevention clause: The bidder along with its associate/collaborator/sub-contractor/sub-vendor/consultants/service providers shall strictly adhere to BHEL fraud prevention policy displayed on BHEL website <http://www.bhel.com> and shall immediately bring to the notice of BHEL management about any fraud or suspected fraud as soon as it comes to their notice.

NOTE: -

1. If the due date of tender opening happens to be a holiday, the tenders will be opened on the next working day.
2. BHEL reserves the right to go for a reverse auction (RA) instead of opening the submitted bid which will be decided after technical evaluation. Information and general terms and conditions covering RA are given in commercial terms and conditions.
3. Corrigendum if any, with respect to this tender will be hosted only in the website <http://www.bhel.com> or

Special Provisions for Micro and Small Enterprises (MSE)

1. 20% of the tendered quantity is earmarked for MSE suppliers in this tender.
2. Out of the 20% tendered quantity reserved for MSE suppliers, 4% shall be earmarked for procurement from MSE owned by SC/ST entrepreneurs.
Such Micro/Small Enterprises registered vendors must state the sub-category to which they belong and submit documentary proof for the same. The sub-categories are:
 - (a) Enterprises owned by Scheduled Castes.
 - (b) Enterprises owned by Scheduled Tribes.
 - (c) Enterprises owned by other than above two categories

The enterprises under (a) & (b) means the proprietor in case of single owned firm and all partners in case of partnership firm and all directors in case of private/public limited must belong to SC/ST category.
3. In case MSE vendor participating in the tender quotes within the price band of L1+15%, they will be allowed to supply the portion of the requirement subject to acceptance of L1 price by MSE vendor. In case of more than one such MSE, the supply shall be shared proportionately.
4. "MSE suppliers can avail the intended benefits only if they submit along with the offer, attested copies of either EM II certificate having deemed validity (five years from the date of issue of acknowledgement in EM-II) or valid NSIC certificate or EM II certificate along with attested copy of a CA certificate (Format enclosed at Annexure -VII where deemed validity of EM II certificate of five Years has expired) applicable for the relevant financial year (latest audited). Date to be reckoned for determining the deemed validity will be the date of bid opening (Part 1 in case of two part bid). Non submission of such documents will lead to consideration of their bid at par with other bidders. No benefit shall be applicable for this enquiry if any deficiency in the above required documents are not submitted before price bid opening. If the tender is to be submitted through e-procurement portal, then the above required documents are to be uploaded on the portal. Documents should be notarized or attested by a Gazetted officer."

Certificate by Chartered Accountant

This is to certify that M/s.
hereinafter referred to as 'company') having its registered office at
..... is registered under MSMED Act 2006,
Entrepreneur Memorandum No (Part - II)
dtd:.....,
Category :.....(Micro / Small)). (Copy enclosed).

Further verified from the Books of Accounts that the investment of the company
as on date as per MSMED Act 2006 is as follows:

1. For Manufacturing Enterprises: Investment in plant and machinery (i.e.
original cost excluding land and building and the items specified by the
Ministry of Small Scale Industries vide its notification No.5.0.1722(E) dated
October 5, 2006:

Rs.....Lacs

2. For Service Enterprises: Investment in equipment (original cost excluding
land and building and furniture, fittings and other items not directly related
to the service rendered or as may be notified under the MSMED Act, 2006:

Rs.....Lacs

The above investment of Rs..... Lacs is within permissible limit of
Rs.....Lacs for Micro / Small (Strike off which is not applicable) Category under
MSMED Act 2006.

Date:

(Signature)

Name -

Membership Number -

Seal of Chartered Accountant

Terms for GST:

For supplies after implementation of GST i.e. after 30.06.2017, the following conditions will apply and supplier shall fully comply to the below points.

Indigenous suppliers:

1. Response to Tenders for Indigenous supplier will be entertained only if the vendor has a valid GST registration no which should clearly mentioned in the offer. If any specific exemption is available, a declaration with due supporting documents need to be furnished for considering the offer..
2. Supplier shall mention their GSTN registration number in all their invoices and invoices shall be in the format as specified/prescribed under GST laws. Invoices shall necessarily contain Invoice number (in case of multiple numbering system is being followed for billing like SAP invoice no, commercial invoice no etc., then the Invoice No which is linked/uploaded in GSTN network shall be clearly indicated), item description as per PO, Quantity, Rate, Value, applicable taxes with nomenclature (like IGST, SGST, CGST & UTGST) separately, HSN/ SAC Code, etc.
3. All invoices shall bear the HSN Code for each item separately (Harmonized System of Nomenclature)/ SAC code (Services Accounting Code).
4. A declaration to the effect that all invoice particulars are/were uploaded in the GSTN network/ portal & all tax liability as per GST rules and regulations have been and will be discharged, shall be mentioned in the invoice. If not mentioned in the invoice, a separate declaration shall be submitted as per the requirement of BHEL.
5. All documents like Mill Test Certificate, LR copy, Guarantee/Warranty certificate, work completion certificate, any other document mentioned in PO, shall be sent along with the vehicle/consignment. For all consignments received within the calendar month, input credit will be availed within that month in line with monthly returns filing cycle. In case of any discrepancy in the document or non-submission of documents mentioned in the PO, then BHEL will not be able to accept or account the material, in such case availing of tax credit will be deferred to next month or so.
6. In case of discrepancy in the data uploaded by supplier in the GSTN portal or in case of any shortages or rejection in the supply, then BHEL will not be able to avail the tax credit and will notify the supplier of the same. Supplier has to rectify the data discrepancy in the GSTN portal or issue credit note (details to be uploaded in GSTN portal) for the shortages or rejections in the suppliers, within the calendar month notified by BHEL.
7. For any such delay in availing of tax credit for reasons attributable to supplier (as mentioned above), interest (calculated @ SBI Base Rate + 6%) alongwith penalty if any will be deducted for the delayed period i.e. from the month of receipt till the month tax credit is availed, from the running bills.
8. Under GST regime, BHEL has to discharge GST liability on LD recovered from suppliers/contractors. Hence applicable GST shall also be recoverable from suppliers/contractors on LD amount. For this Debit note will be issued by BHEL indicating the respective supply invoice number.

PART - A**TENDER REQUIREMENTS FOR THE SUPPLY OF "METALLURGICAL MICROSCOPE"****SECTION – I: Qualifying Criteria**

The BIDDER has to compulsorily meet the Qualification Criteria indicated in the Section – I to get qualified. Otherwise the technical offer will not be considered.

S.No.	TENDER PARTICULARS	VENDOR'S RESPONSE
1.1	The VENDORS /Original Equipment Manufacturer (OEMs) might have supplied and commissioned at least TWO Numbers of "METALLURGICAL MICROSCOPE" of the similar model in the past TEN years (as on the date of opening of this Tender).	
1.2	Only those vendors (OEMs) should quote, who have supplied and commissioned in the last TEN years (as on the original date of this tender opening) at least Ten number of "METALLURGICAL MICROSCOPE" of similar model in India. The referred equipment shall be presently working satisfactorily for more than one year from the date of commissioning or in any other country outside the country of origin (as on the original date of tis tender opening). The name and contact addresses of the customers, to whom the above said equipment were supplied, to be furnished with details with the OFFER.	
1.3	Vendor has to submit at least ONE PERFORMANCE CERTIFICATE (as per ANNEXURE-A) for satisfactory performance of "METALLURGICAL MICROSCOPE" as referred under above Clause 1.2, for a minimum period of one year from the date of commissioning (as on the original date of this tender opening) from their customers in India or in any other country outside the country of origin, supplied and commissioned in the last FIVE years. Performance Certificate in Original Form may be sent by E-mail / TELEFAX directly from the customer to BHEL/Purchase.	

S.No.	TENDER PARTICULARS	VENDOR's RESPONSE
1.4	BHEL reserves the right to verify the information provided by the Vendor for the referred equipment at their referred customer's works. It shall be the responsibility of the vendor to facilitate the visit of BHEL's team at their refereed customer works. The Travel, Board, and Lodging expenses for BHEL Personnel shall be borne by BHEL. In case the information provided by vendor is found to be false / incorrect, the offer shall be rejected. BHEL reserves the right to accept or reject the OEM'S based on the assessment of their technical and financial capability.	

SECTION – II

The BIDDER/VENDOR are requested to provide the following information:-

S.No.	TENDER PARTICULARS	VENDOR's RESPONSE
2.1	The BIDDER / VENDOR to furnish Reference List of Customers, with complete address, details of contact person, where "METALLURGICAL MICROSCOPE" have been supplied in the past.	
2.2	Specify details of "METALLURGICAL MICROSCOPE" supplied to other unit of BHEL, if any (Year of commissioning with details etc).	
2.3	Details on SERVICE –AFTER-SALES Set-up in India including the Address of Agent/Service Centers In India to be provided	
2.4	To provide the copy of the OEM Plant Training Certificate for Indian Service Personnel, with the TECHNICAL OFFER.	
2.5	Any Additional data to supplement the manufacturing capability of the BIDDER for the subject equipment.	

SECTION – III

The BIDDER to note:

S.No.	TENDER PARTICULARS	VENDOR'S COMPLIANCE
3.1	The BIDDER shall submit the offer in TWO PARTS - Technical [with PART A & PART B] & Commercial and Price Bid.	
3.2	The Offer shall contain a comparative statement of Technical Specifications given by BHEL and the Offer Details submitted by the Bidder, against each clause. A just 'CONFIRMED' or 'COMPLIES' or 'YES' or 'NO-DEVIATION' or similar words in the technical comparative statement may lead to disqualification of the Technical Offer. In case of any deviations in any of the technical specifications, such deviations should be clearly specified in the comparative statement.	
3.3	The BIDDER shall assure a continuous support for SPARES and SERVICE for TEN years, from the date of commissioning of the equipment at BHEL Works.	
3.4	The Technical Offer shall be supported by Product Catalogue and Data Sheets in ORIGINAL and complete technical details / literature on the QUOTED MODELS of FIB FESEM	
3.5	The Commercial Offer (given with the Technical Offer) shall contain the Scope of Supply and the Un-Priced Part of the Price-Bid, for confirmation for the scope of supply.	
3.6	Earlier performance & field experience (service support) with BHEL (if any) will be a reckoning factor for the technical qualification of the OFFER. Vendor can quote of supply to BHEL units of systems of similar capability.	

ANNEXURE - A

Suggestive Format of Performance Certificate

The Performance of Metallurgical Microscope should be certified by the customer on Customer's Letter Head and submitted along with the offer.

PERFORMANCE CERTIFICATE

1.0	Name & Type of the Equipment:	
2.0	Supplier/s Name and Address	
3.0	Make & Model Number of the Metallurgical Microscope	
4.0	Month & Year of Commissioning	
5.0	Application for which the Equipment is generally used	
6.0	EQUIPMENT DETAILS :	
7.0	Performance of the Equipment (Please tick the appropriate option)	Satisfactory Non Satisfactory
8.0	Service after Sales Support Promptness (Please tick the appropriate option)	Satisfactory Non Satisfactory
9.0	Other Remarks (if any)	
Date :		Signature & Seal of the Authority Issuing the Performance Certificate

TECHNICAL SPECIFICATIONS		Vendor Response
S.NO	Description	
1.	The Upright Metallurgical Microscope shall have the following features:	
1.1.	Reflected light illumination	
1.2.	System capable of Motorized turret with automatic recognition of the objective and motorized focus	
1.3.	Digital Camera	
1.4.	Image Analysis software	
2.	Microscope Stand	
2.1.	The microscope stand shall be a rigid metallic stand for operating stability	
2.2.	The microscope stand shall have the following features:	
2.2.1.	Capable of reflected illumination	
2.2.2.	Motorized focus with control both by joystick and software	
2.2.3.	Motorized 6 fold objective turret for all contrasting techniques	
2.2.4.	4 fold motorized filter cube turret	
2.2.5.	Automatic change of contrast methods with the touch of button	
2.2.6.	Motorized aperture and field Diaphragm discs	
2.2.7.	Freely programmable buttons 6 nos for controlling the microscope parameters like focus, light intensity, objective movement etc should be in the bottom of the stand	
3.	Contrast Methods	
3.1.	The microscope shall have the following contrast techniques:	
	Reflected Light	
3.1.1.	Bright Field illumination (BF)	
3.1.2.	Dark Field illumination (DF)	
3.1.3.	Microscope should have contrast manager to enable the user to change from one contrast to other by push of a button or from touch screen for from software	
4.	Illumination	
4.1.	LED illumination for reflected light to ensure contrast colour temperature at different contrasting techniques such as bright field, dark field, polarization and interference contrast.	
4.2.	All the required peripherals such as cables, controls and connections to be provided with the quoted illumination system	
4.3.	illumination Manager for objective related setting of light intensity and aperture diaphragm	
5.	Objective lens system	
5.1.	The objective lenses shall be of Semi Apochromatic grade with Field of View of minimum 25 mm or better suited for BF, DF, DIC and POL contrast techniques	

5.2.	Objective Lens Magnification:	
5.2.1.	5X with Numerical Aperture=0.15	
5.2.2.	10X with Numerical Aperture=0.30	
5.2.3.	20X with Numerical Aperture=0.45	
5.2.4.	50X with Numerical Aperture=0.80	
5.2.5.	100X with Numerical Aperture=0.90	
6.	Eyepiece Lens	
6.1.	Pair of Plan Achromatic grade Eyepieces of 10X magnification with Field of View of 25 mm or better	
6.2.	Eyepiece with scale: 10 mm divided into 100 units	
7	Nosepiece	
7.1.	Motorized Coded 6-fold/position Revolving nosepiece	
7.2.	Coded for all contrasting techniques	
8	Focus system	
8.1.	Motorized Z drive, Control either by joystick and by software	
8.2.	Focus finder for highly polished surfaces	
9.	Microscope stage	
	mechanical stage for industrial applications, with ceramic coated plate, 100° rotation, travel range 75x50 mm or more, right hand handling, with bracket and condenser holder with object holder	
10.	Viewing Tube	
10.1	Mechanical documentation tube, with fixed viewing angle 30°, field of view 25, variable beam splitters, 3 beam splitter positions: 100% eyepieces, 50% eyepieces: 50% documentation port 100% documentation port.	
12.	Digital CCD Camera	
12.1.	The microscope shall be equipped with high resolution colour camera with the following features:	
12.1.1.	Resolution: min.3.0 Million Pixels or better	
12.1.2.	PC interface should be with USB 3.0 or better.	
12.1.3.	Pixel size: min. 3.2 µm x 3.2 µm or better	
12.1.4.	Image format: bmp, tiff, jpeg	
12.1.5.	Camera speed: 30 fps or better @ XGA or better	
12.1.6.	Compatible with latest version of Windows operating system	
12.2.	The camera shall be equipped with all necessary PC interface cable and software	
13.	Image Analysis software : Image analysis system shall perform the following analysis	
13.1.	a) Acquiring images at different focus positions and combining into a single image of sharp across the whole field of view	
13.2.	b) Manual and fully automatic assignment of geometric scaling to acquired images	
13.3.	c) Image format bmp, tif, jpg, gif, png, wmf, psd, img, cmp etc. including information like image number,	

	acquisition date, microscope settings, exposure data, size and scale data, contrasting techniques used, etc.	
13.4.	d) Generating reports containing images, data tables and graphs. Report templates shall be stored into internal format and export into PDF or RTF file	
14.	Personal Computer and Printer	
14.1.	PC with Intel- I7 processor or better version , Branded computer	
14.2.	16GB RAM (minimum)	
14.3.	1 TB Hard disk (minimum)	
14.4.	2 GB (minimum) Graphic card	
14.5.	Peripheral control interface (PCi)- 2 nos (minimum)	
14.6.	24" or better High resolution color LCD monitor	
14.7.	Keyboard and Mouse	
14.8.	Operating system: Windows 7 or better version with Original license	
14.9.	Microsoft office 2010 or better version with original license	
14.10.	DVD writer with software	
14.11.	USB ports - 6 nos	
14.12.	Ethernet connectivity	
14.13.	Two number of 3 TB or Higher external disc	
14.14.	One number colour Laser Printer	
15.	Microscope, Digital CCD Camera and Image analysing Software should supplied by single OEM (original equipment manufacturer)	
16.	The following documents in English language should be supplied along with the equipment and all the add-on systems -:- Hard Copies : 3 sets -:- In CD form : 1 Set 1. Operating manuals of Microscope, Camera, Image analyser etc., 2. Operation and Maintenance manual of all accessories 3. Electrical wiring Drawing – power & control circuits. 4. Maintenance & Interface manuals for equipment control system 5. Complete printed circuit board schematic indication check points for electronic controls. 6. Complete list of alarm log, error code, error messages and remedies and on line fault diagnostic to be provided by the vendors, 7. Specification ratings of all individual items 8. Trouble shooting chart for main and all sub-system 9. Preventive maintenance check list for total system. 10. Complete list of spares and consumables for equipment, along with item part no/ specification/type /model and make and adders of the sub-vendor.	

	They should also submit the name(s) of the service engineer(s) employed by them who is/are competent to service the equipment being quoted with their locations in India.	
17.	Training, Installation and Commissioning	
17.1.	The vendor shall be responsible for the installation of the equipment at the Lab and its subsequent start up at the Lab.	
17.2.	The required material and consumable for carry out prove out trials at Lab will be provided by the BHEL	
17.3.	The supplier shall impart training to BHEL's equipment operator and maintenance crew in operation and maintenance during commissioning of the equipment at BHEL works, for 2 working days. It includes Safety, Operational of the equipment PC based System & Operation, Trouble – Shooting, software application, all special features of the equipment, electrical/mechanical/ electronics system etc.	
18.	Warranty	
	Warranty 12 months from the date of installation and commissioning of equipment	
19.	General Points (Details to be provided for the following clauses compulsorily with the TECHNICAL BID /OFFER	
19.1.	Equipment Model Number and other related details	
19.2.	Total connected Load (in kVA)	
19.3.	Total weight of the equipment & Accessories	
19.4.	General Arrangement drawings	
19.5.	Calibration certificates for all equipment , measurement instruments and standards to be provided by the vendor	
19.6.	All electronic controls for integrated controller / drives that need stabilized supply shall be provided with suitable voltage stabilizer	
19.7.	Sea worthy & rigid packing for all items of complete equipment, all accessories and other supplied items to avoid any damage / loss in transit. When equipment dispatch in container, all small loose items shall be suitably packed in boxes	
19.8.	(a) A single order will be processed for the entire configuration. (b) The firm has to guarantee support for both system and spares for a minimum period of 10 years. (c) Provision for on-line remote diagnose of faults. (d) Free training on different applications to selected users. (e) Compliance of all listed specifications/terms and conditions sheet should be indicated by the vendors in tabular form. (f) Date of manufacturing of the equipment should be after the placement of order. (g) Break up of price for optional items should be shown separately in the price bid.	