

# भारत हेवी इलेक्ट्रिकल्स लिमिटेड

# **Bharat Heavy Electricals Limited**

Corporate Communication, New Delhi

## NOTICE INVITING SINGLE TENDER

CC/DNBS/AMC/2025-27 20.05.2025

To.

M/s. Misha Infotech Pvt. Ltd. 2212 A, The Corenthum, A-41, Sector 62, Noida- 201301

Subject: Two-year Maintenance Contract (AMC) of Digital Notice Board System (DNBS) across BHEL

BHEL, India's largest engineering and manufacturing enterprise, has established itself as a leading company in the field of power, transmission and other core sectors of economy.

BHEL invites your competitive offer through BHEL e-Procurement Portal (<a href="https://eprocurebhel.co.in">https://eprocurebhel.co.in</a>) for Two-year Maintenance Contract (AMC) of Digital Notice Board System (DNBS) across BHEL as per Scope of Work at Annexure – I.

Following points relevant to the subject tender may please be noted for compliance: -

S. N.	Issue	Description
1	Tender Ref. No.	CC/DNBS/AMC/2025-27 dated 20.05.2025
2	Tender Title	Two-year Maintenance Contract (AMC) of Digital Notice Board System (DNBS) across BHEL
3	Tender Type	Single Tender
4	Mode for Submission of Offer	Tenderers have to submit their bids/offers electronically/ through online only by registering and logging to BHEL e-Procurement portal <a href="https://eprocurebhel.co.in/">https://eprocurebhel.co.in/</a> . Sealed cover bids/E-mails/Fax/Manual offers will not be accepted.
5	Corrigendum/Addendum	All corrigendum/addendum in subject NIT shall be updated on BHEL e-Procurement portal https://eprocurebhel.co.in/. Bidders are requested to visit above portals/website on regular intervals to keep abreast with latest updates.
6	Last Date & Time of Receipt of Tender	On or before 1100 hrs on 22 <sup>nd</sup> May, 2025
7	Opening of Bid	At 1130 hrs on 22 <sup>nd</sup> May, 2025



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# भारत हेवी इलेक्ट्रिकल्स लिमिटेड

# **Bharat Heavy Electricals Limited**

Corporate Communication, New Delhi

Your offer should be submitted electronically/ through online mode only by registering and logging to BHEL e-Procurement portal <a href="https://eprocurebhel.co.in/">https://eprocurebhel.co.in/</a>. Sealed cover bids/E-mails/Fax/Manual offers will not be accepted.

The bid shall be opened as per details given above.

## The following enclosures form an integral part of this tender:

1. Specifications/ Scope of Work:

Annexure - I

2. General Terms and Conditions:

Annexure – II

3. No Deviation Certificate:

Annexure - III

4. Price Bid as per attached .xls format: Annexure - IV

For & On behalf of Bharat Heavy Electricals Limited

अनुमा वैश श्रीवास्तव / ANUBHA VAISH SRIVASTAVA उप प्रबंधक / Deputy Manager कॉर्पोरेट संचार / Corporate Communication भारत हेवी इतेक्ट्रिकल्स लिगेटेड / Bharat Heavy Electricals Limited बी.एच.ई.एल हाउस, सीरी फोर्ट / BHEL House, Siri Fort नई दिल्ली—110049 / New Delhi-110049

(Anubha Vaish Srivastava)

Dy. Manager

Corporate Communication

Place: New Delhi

# SPECIFICATIONS / SCOPE OF WORK

- 1. Digital Notice Board System (DNBS) has been installed at 20 locations spread across BHEL Units and divisions in India.
- 2. The system comprises of the following three components:
  - a) Server Application: This application is a content management application which user can run on browsers and is installed on the server which is accessed through a secured channel. This application enables the administrator to create, preview and publish the content to the display systems which can deliver messages to targeted specific locations for specific times.
  - b) Device: This is the device (Nano Set up box) where client application is installed and this device connects to LCD/LED TV screens for any type of Display Screen (weather indoor or outdoor using HDMI port).
  - c) Client Application: This is an android device application, which is accessing data from the server-based application and getting updated with in fraction of minutes. So, if there is any change made on server side, it refreshes the content on client-side display board for online solution.
- 3. Annual Maintenance Contract of Digital Notice Board System across BHEL is required for uninterrupted operation of system. The scope of work shall include providing services and support w.r.t. Digital Notice Board System and maintenance of the above components.
- 4. The vendor shall provide support through Online-VC / Email / Phone / Remote access as per requirement. However, occasionally when it becomes necessary, onsite visit of support / technical staff to Delhi-NCR Office shall have to be provided on chargeable basis as mentioned in the Price Performa under other charges.
- 5. Other services like Onsite Visit, Server application reinstallation and device replacement shall not be part of Annual Maintenance Contract and charges for the same shall be payable only in case of requirement from BHEL. Charges for the other services have to be quoted in the Price Bid against respective items.



# **GENERAL TERMS & CONDITIONS**

#### 1.0 INSTRUCTIONS TO TENDERER FOR E-PROCUREMENT

a. Tender to be submitted through electronic mode only, by registering and logging to e-Procurement portal https://eprocurebhel.co.in/. Sealed cover bids/E-mails/Fax/Manual offers will not be accepted. It is mandatory to have a valid digital signature certificate (DSC) for submission of tender on e- Procurement portal.

b. Bidders interested in participating against an electronic tender are advised to obtain "Digital Signature Certificate" and get themselves registered on "https://eprocurebhel.co.in/" website well in advance of the tender closing date. BHEL shall not be able to provide any assistance to the vendor in this regard, and shall not be responsible for failure of the vendor to submit their offer timely against the electronic tender. Bidders are advised to go through the FAQ available in the web portal.

c. Before quoting, tenderers are also requested to go through General Terms & Conditions, Scope of work, Technical Specifications and all other documents which are part of tender

and shall form part of the contract to be entered into.

d. All the corrections / cancellations / insertions, if any, shall be duly attested by the Bidders

concerned as per options available on the GePNIC portal.

e. Kindly ensure that the total size of the scanned documents to be uploaded remains minimum and within the permissible limits available on the GePNIC portal. If required, documents may be scanned at lower resolutions. However, it shall be sole responsibility of bidder that the uploaded documents are legible.

f. The digital signature of the tenderer on the e-tender form will be considered as confirmation that the tenderer has read, understood and accepted all the conditions laid

down in the documents unless special deviation is quoted by the tenderer.

g. The Tender shall be digitally signed by the Authorized Signatory Only.
h. The e-Bidding Notice shall be published on e-procurement portal, stipulating the bid submission end date and bid opening date. The bidders are strictly advised to follow date and time as indicated in the e-Bidding Notice. The date and time shall be binding on all bidders.

- i. No Vendor shall be required to be present in the BHEL office for any e-Tender opening process. BHEL does not guarantee opening of tenders at the specified Date and Time which may change due to reasons beyond control and hence tenders can be opened after due date and time also. It will, however, be ensured that no bids are submitted after tender closing Date and Time. Vendors cannot submit any offer or attach any file after the due date and time as stipulated under the tender notice.
- i. The Price Bid shall be opened as per due date & time of price bid opening.
- 2.0 SUBMISSION OF OFFER: Your offer should be complete in all respects as per the terms & conditions along with all Annexures (I, II, II & IV).

#### 3.0 PRICE

a) All prices quoted should be all inclusive, but except GST, as per Price Bid / BOQ (.xls

format) - Annexure IV. Change in Performa is not allowed.

b) Other services like Onsite Visit, Server application reinstallation and device replacement shall not be part of Annual Maintenance Contract and charges for the same shall be payable only in case of requirement from BHEL. Charges for the other services have to be also quoted in the Price Bid against respective items.

c) Price quoted should be firm and net for the contract period and no variation in price shall

be allowed during the contract period.

d) GST@18% or as applicable shall be payable extra subject to following points.

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- e) To enable BHEL to avail GST Input Tax Credit (ITC), agency shall submit GST compliant Tax invoice containing all the particulars as stipulated under Invoice Rules of GST Law. Such invoice shall be submitted within prescribed time limit in the name of BHEL Corporate Office, BHEL House, Siri Fort, New Delhi.
- f) In case GST credit is delayed/denied to BHEL or subsequently recovered from BHEL due to non/delay in filing of GSTR or delay in/non-payment of tax to Govt. by agency or for any other reasons not attributable to BHEL, in such case any financial implication on BHEL on account of delay/loss/recovery from BHEL of such GST Credit along with interest levied/leviable on BHEL till the time GST credit is available to BHEL, shall be recovered from the agency's bill.
- g) Any statutory changes as and when made applicable by the Government shall become applicable against documentary evidence.
- h) The bidders are required to quote essentially for the entire scope of work.
- i) Offers not fulfilling any of the above conditions are liable for rejection.

#### 4.0 PRICE DISCREPANCY & CORRECTION OF ARITHMETIC ERRORS

Provided that the bid is substantially responsive, BHEL shall correct arithmetical errors on the following basis:

- a) If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected, unless in the opinion of the BHEL there is an obvious misplacement of the decimal point in the unit price, in which case the total price as quoted shall govern and the unit price shall be corrected.
- b) If there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected.
- c) If there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (a) and (b) above.
- d) If there is such discrepancy in an offer, the same shall be conveyed to the bidder with target date up to which the bidder has to send his acceptance on the above lines and if the bidder does not agree to the decision of the purchaser, the bid is liable to be ignored.

## 5.0 EVALUATION & AWARD OF WORK

The bid submitted by the bidder shall be evaluated based on the total amount quoted for AMC part (excluding GST) i.e. S. No. 1 of Price Bid/BOQ (.xls format). The award of work / work order shall be placed on the bidder subject to suitability of offer & reasonability of rates and solely at discretion of BHEL.

#### 6.0 TERMS OF PAYMENT, TAXES & DUTIES

- a) Payment shall be made to agency only after submission of GST compliant tax invoice as mentioned above and other relevant documents.
- b) GSTIN of BHEL will be provided to the agency along with the work order.
- c) Payment shall be made within 45 / 60 / 90 days in case of MSEs / Medium / Non-MSME vendor, as applicable, after satisfactory completion of the services in every quarter and receipt of indiscrepant bill.
- d) While making the payment, statutory deductions as applicable, shall be made by BHEL.
- e) The Tax Deduction at Source (TDS) shall be done as per the provisions of Income Tax Act and GST as applicable, as amended from time to time and a certificate to this effect shall be provided to the agency by BHEL.
- f) BHEL reserves the right to make the payment through NEFT mode.
- g) No advance payment of work will be made to the agency.

#### 7.0 LIQUIDATED DAMAGES DUE TO DELAY

Annual Maintenance Contract of Digital Notice Board System across BHEL is required for uninterrupted operation of system. The vendor shall provide support through Online-VC /



Email / Phone / Remote access as per requirement. However, occasionally when it becomes necessary, onsite visit of support / technical staff to Delhi-NCR Office shall have to be provided on chargeable basis. Downtime of the Digital Notice Board System, exceeding 24 hours from the time of raising complaint through email/SMS/WhatsApp, if and when attributable to the vendor shall be liable to attract a LD @ 1% of the contract value per day.

#### 8.0 DURATION OF SERVICE CONTRACT

BHEL shall enter into a service contract (AMC) with the agency for a period of two years from the date of award of work.

#### 9.0 VALIDITY OF OFFER

Offer submitted by the bidder shall be valid for 90 days from the date of opening of the bid.

#### 10.0 NO DEVIATION CERTIFICATE / ACCEPTANCE OF TENDER TERMS

- a) The bidder should accept all terms & conditions of the tender unconditionally. In case, the bidder wants to deviate from the tender conditions, such deviations shall be clearly specified in **No Deviation Certificate – Annexure III**. If no deviations are given in tender submitted, it will be assumed that the bidder accepts all terms and conditions of the tender.
- b) Deviations may or may not be accepted by BHEL.
- c) In case a deviation is not accepted by BHEL, the bidder is required to withdraw the same, otherwise its bid is liable to be rejected and in such case the bidder shall not have any claim arising out of such action. BHEL's decision on the same shall be final and binding.

#### 11.0 FORCE MAJEURE:

- a) A Force Majeure (FM) means extraordinary events or circumstance beyond human control such as an event described as an Act of God (like a natural calamity) or events such as war, strike, riots, crimes (but not including negligence or wrong-doing, predictable/seasonal rain and any other events specifically excluded in the clause). An FM clause in the contract frees both parties from contractual liability or obligation when prevented by such events from fulfilling their obligations under the contract.
- b) An FM clause does not excuse a party's non-performance entirely, but only suspends it for the duration of the FM. The firm has to give notice of FM as soon as it occurs and it cannot be claimed ex-post facto. There may be a FM situation affecting the purchase organization only. In such a situation, the purchase organization is to communicate with the supplier along similar lines as above for further necessary action. If the performance in whole or in part or any obligation under this contract is prevented or delayed by any reason of FM for a period exceeding 90 (Ninety) days, either party may at its option terminate the contract without any financial repercussion on either side.
- c) Notwithstanding the punitive provisions contained in the contract for delay or breach of contract, the supplier would not be liable for imposition of any such sanction so long as the delay and/or failure of the supplier in fulfilling its obligations under the contract is the result of an event covered in the FM clause.

#### 12.0 BREACH OF CONTRACT, REMEDIES AND TERMINATION

In case of breach of contract, wherever the value of security instruments like performance bank guarantee available with BHEL against the said contract is atleast 10% of the contract value, the same be encashed. In case the value of the security instruments available is less than 10% of the contract value, the balance amount be recovered from other financial remedies (i.e. available bills of the contractor, retention amount, etc. with BHEL) or legal remedies be pursued. The balance scope shall be got done independently without Risk & Cost of the failed supplier/ contractor.

Further, levy of liquidated damages, debarment, termination, de-scoping, short-closure, etc., shall be applied as per provisions of the contract.

Accordingly, the tender/ contract terms shall be structured in such a way to ensure recovery of an amount equivalent to 10% of the contract value in case of breach of contract.

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## 13.0 EFFECT AND JURISDICTION OF CONTRACT

The law applicable to this contract shall be the laws in force in India. The courts in Delhi, India, shall have exclusive jurisdiction in all matters arising under and on account of this contract.

#### 14.0 CANCEL/SCRAP OF TENDER

BHEL reserves the right to cancel/ scrap the tender without assigning any reason whatsoever.

#### 15.0 CONFIDENTIALITY

a) All the pictures / videos / information / documents / materials shared by BHEL shall be treated as confidential and should not be disclosed in any manner to any unauthorized person / third party under any circumstances.

b) As the information is property of BHEL, it is covered under copyright, thus not to be copied or used for any commercial or non-commercial purposes without proper permission to do so. BHEL shall own the copyright for all the photographs and video clippings, and the same shall not be a property of the vendor.

**16.0 TERMINATION OF CONTRACT ON DEATH:** Without prejudice to any of the rights or remedies under this contract, if the contractor dies, the accepting officer shall have the option of terminating the contract without compensation to the contractor's authorized survivors.

#### 17.0 CONCILIATION:

a) If at any time (whether before, during or after the arbitral or judicial proceedings), any Disputes (which term shall mean and include any dispute, difference, question or disagreement arising in connection with construction, meaning, operation, execution, effect, interpretation or breach of the Contract, which the Parties are unable to settle mutually, arise inter-se the Parties, the same may be referred by either Party to Conciliation to be conducted through Independent Experts Committee (IEC) to be appointed by competent authority from the BHEL Panel of Conciliators.

b) The proceedings of Conciliation shall broadly be governed by Part-III of the Arbitration & Conciliation Act, 1996 or any statutory modification thereof and as provided in the BHEL Conciliation Scheme as applicable from time to time.

# 18.0 ARBITRATION:

- a) In case amicable settlement is not reached between the Parties, in respect of any dispute or difference; arising out of the formation, breach, termination, validity or execution of the Contract; or, the respective rights and liabilities of the Parties; or, in relation to interpretation of any provision of the Contract; or, in any manner touching upon the Contract, then, either Party may, by a notice in writing to the other Party refer such dispute or difference to the sole arbitration of an arbitrator appointed by BHEL.
- b) The Arbitrator shall pass a reasoned award and the award of the Arbitrator shall be final and binding upon the Parties.
- c) Subject as aforesaid, the provisions of Arbitration and Conciliation Act 1996 (India) or statutory modifications or re-enactments thereof and the rules made thereunder and for the time being in force shall apply to the arbitration proceedings under this clause. The seat of arbitration shall be DELHI.
- d) The cost of arbitration shall be borne as per the award of the Arbitrator.
- e) Notwithstanding the existence or any dispute or differences and/or reference for the arbitration, the Contractor shall proceed with and continue without hindrance the performance of its obligations under this Contract with due diligence and expedition in a professional manner except where the Contract has been terminated by either Party in terms of this Contract.
- f) In case of order/contract on Public Sector Enterprises (PSE) or a Govt. Deptt., the following clause shall be applicable: - In the event of any dispute or difference relating to the interpretation and application and execution of the Contract, such dispute or difference shall be resolved amicably by mutual discussions. In case of disputes not resolved by



mutual discussions, these shall be referred by either parties for resolution of CPSES Disputes (AMRCD) as mentioned for in Department of Public Enterprises (DPE) Office Memorandum Ref. No. F. No. 4 (1)/2013-DPE(GM)/FTS- 1835 dated 22.05.2018 as amended.

#### 19.0 COMMITMENT BY BHEL:

BHEL commits to take all measures necessary to prevent corruption in connection with the tender process and execution of the contract. BHEL will during the tender process treat all Bidder(s) in a transparent and fair manner, and with equity.

#### 20.0 COMMITMENT BY BIDDER/ SUPPLIER/ CONTRACTOR:

- a) The bidder/ supplier/ contractor commits to take all measures to prevent corruption and will not directly or indirectly influence any decision or benefit which he is not legally entitled to nor will act or omit in any manner which tantamount to an offence punishable under any provision of the Indian Penal Code, 1860 or any other law in force in India. The bidder/ supplier/ contractor will, when presenting his bid, disclose any and all payments he has made, and is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract and shall adhere to relevant guidelines issued from time to time by Govt. of India/BHFI
- b) The bidder/ supplier/ contractor will perform/ execute the contract as per the contract terms & conditions and will not default without any reasonable cause, which causes loss of business/ money/ reputation, to BHEL.
- c) If any bidder/ supplier/ contractor during pre-tendering/ tendering/ post tendering/ award/ execution/ post-execution stage indulges in mal-practices, cheating, bribery, fraud or and other misconduct or formation of cartel so as to influence the bidding process or influence the price or acts or omits in any manner which tantamount to an offence punishable under any provision of the Indian Penal Code, 1860 or any other law in force in India, then, action may be taken against such bidder/ supplier/ contractor as per extant guidelines of the company available on http://www.bhel.com and/or under applicable legal provisions.

#### 21.0 BHEL FRAUD PREVENTION POLICY

The Bidder(s) along with its associate/ collaborators/ sub-contractors/ sub-vendors/ consultants/ service providers shall strictly adhere to BHEL Fraud Prevention Policy displayed on BHEL website http://www.bhel.com and shall immediately bring to the notice of BHEL Management about any fraud or suspected fraud as soon as it comes to their notice.

#### 22.0 SUBLETING:

The agency should not sub-contract part or complete work detailed in the tender specification undertaken by him without written permission of BHEL. The agency is solely responsible to BHEL for the work awarded to him.

#### 23.0 OTHER CONTRACTUAL OBLIGATIONS

- a) BHEL will have no liability whatsoever concerning the persons deployed by the vendor/service provider for the subject work. The vendor/service provider shall keep the company (BHEL) indemnified against all losses or damages or liability arising out of or imposed in the course of employment of persons by the vendor/service provider.
- b) The vendor/service provider will be solely responsible for any unlawful act of their workforce while on duty. In case of theft or loss of Company's property take place due to the negligence or carelessness of workforce, the vendor/service provider will be responsible and shall make good of the same.
- c) The vendor/service provider shall duly comply with all acts, laws, or other statutory rules, regulations, bye-laws applicable or which might be applicable to with regard to the performance of the contract included herein or concerning this Agreement but not limited to Minimum Wages Act- 1948, Contract Labour (Regulation & Abolition) Act, 1970, Industrial

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Dispute Act. 1947, Workmen's Compensation Act 1923, Employees' State Insurance Act 1948 (to the extent as may be applicable, if any), Employees' Provident Fund and Misc. Provisions Act. 1952 and the amendments made thereafter to these Acts / Laws and from time to time take such steps as may be deemed necessary in this regard. The vendor/service provider shall keep the Company Indemnified against all penalties, claims and liabilities of every kind under or for any violation of such acts, laws or regulations etc. by him or his workers.

- d) The vendor/service provider shall be held responsible for any damage / loss to the work premises /or the properties of the Company caused due to the negligence of his work force and shall have to replace the same at his own cost. The decision of the Engineer-in-charge shall be final and binding on the vendor/service provider.
- e) The vendor/service provider shall abide by all the rules / regulations / status imposed by the Govt, or other concerned authorities.
- The workforce deployed by the vendor/service provider/contractor shall be healthy and should not be suffering from any communicable diseases.
- g) The vendor/service provider shall ensure proper conduct and behaviour of the workforce engaged by him on the site and shall remove with immediate effect, the engagement of such person(s) who does/do not conduct himself / themselves properly or misbehave(s) with BHEL Officials or staff at venue.
- h) BHEL shall not be liable for any expenses incurred by the bidder in the preparation of the tender irrespective of whether the tender is accepted or not.
- The tender schedule and the tender shall be deemed to form an integral part of the contract to be entered into for this work. All the terms & conditions mentioned in this tender document shall form a part of the Contract-Agreement.

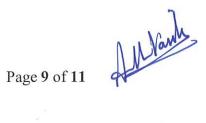
#### 24.0 LATEST UPDATES

All corrigendum/addendum in subject NIT shall be updated on BHEL e-Procurement portal https://eprocurebhel.co.in/. Bidders are requested to visit above portals/website on regular intervals to keep abreast with latest updates.

#### 25.0 CONTACT PERSONS

For any clarification, bidders may contact the following officials of BHEL:

- (i) Anubha Vaish Srivastava / Dy. Manager (CC) / anubhavaish@bhel.in /011-66337904
- (ii) Ujjwal Tomar / Manager (CC) / ujjwal@bhel.in / 011-66337399



## NO DEVIATION /ACCEPTANCE CERTIFICATE

It is certified that we have read and understood all the terms and conditions of the **Tender No. CC/DNBS/AMC/2025-27 dated 20.05.2025.** 

Notwithstanding anything mentioned in our bid, we hereby accept all the terms and conditions of the above tender. We confirm that the offer submitted by us is confirming to all the terms and conditions mentioned in the tender document. We hereby undertake and confirm that we have understood the scope of services properly and shall carry out the job as mentioned in this tender.

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Page 10 of 11

# STEPS TO FILL ONLINE PRICE BID (.xls format)

Validate	Print Help WISE BOQ						
Tender Invit	Tender Inviting Authority: BHEL-Corporate Office						
Name of Wor	Name of Work: Two-year Maintenance Contract (AMC) of Digital Notice Board System (DNBS) across BHEL	tice Board	system (DNB	S) across BHEL	*		
Contract No.	Contract No: CC/DNBS/AMC/2025-27 Dated 20.05.2025						
Name of the Bidder/ Bidding Firm / Company:			Enter E	Step 1 Enter Bidder Name			
(This BOQ ter	PRICE SCHEDULE (This BOQ template must not be modified/replaced by the bidder and the same should be uploaded after filling the relevent columns, else the bidder is liable to be rejected for this tender. Bidders are allowed to enter the Bidder Name and Values only )	same should	PRIC I be uploade anter the Bido	PRICE SCHEDULE d be uploaded after filling the relevent co enter the Bidder Name and Values only )	es only )	se the bidder is liah	ole to be rejected for this tender. Bidders are allowed to
NUMBER #	TEXT#	NUMBER #	TEXT #	NUMBER #	NUMBER#	NUMBER #	TEXT#
SI. No.	Item Description	Quantity	Units	BASIC RATE IN Figures To be entered by the Bidder in R.	TOTAL AMOUNT excluding taxes in Rs. P	TOTAL AMOUNT excluding taxes Rs. P	TOTAL AMOUNT In Words
1	2	4	5	7	10	-	12
-	Two-year Maintenance Contract (AMC) of Digital Notice Board System (DNBS) across BHEL						Management
1.01	Two-year Maintenance Contract (AMC) of Digital Notice Board System (DNBS) across BHEL as per the Scope of Work at Annexure I	2,00	Year		0.0	Step 2 Enter Figures in	sro Only.
2	Other charges in case of requirement - Onsite/Physical Visit charges (per visit)	1,00	Nos.			these 4	ro Only
n	Other charges in case of requirement - Server application reinstallation charges - per reinstallation	1.00	Nos.		0.0	highlighted cells	IIS re Only
4	Other charges in case of requirement - Device replacement (New Device) per device charges	1.00	Nos.		0.000	0.000	0.000 INR Zero Only
Total in Figures	les				0.000	0.000	0.000 INR Zero Only
Quoted Rate in Words	in Words				_	INR Zero Only	
Note: The	Note: The bidder is required / permitted to fill/quote in all the cells/columns filled with turquoise / greenish-blue color.	the cells/c	solumns fil	led with turquo	ise / greenish-	blue color.	

Page 11 of 11