Bharat Heavy Electricals Limited

(A Govt. Of India Undertaking)
Power Sector, Eastern Region
BHEL BHAWAN, PLOT NO. DJ-9/1 , SECOTR II ,
SALT LAKE CITY , KOLKATA ,WEST BENGAL, INDIA
Phone : 033-23398220,033-23211690 FAX : 033-23211960

Sub	TENDER CHANGE NOTICE (TCN-01 DTD. 10/07/2023)
Job	**"Annual Maintenance Contract (AMC) for Enhancement, Maintenance & Support (EMS) of PIS and Finance systems for Oracle based databases and applications, software systems of BHEL PSER, PSWR, PSSR, PSNR, PSTS and PSHQ".**
Ref	**TENDER NO.: PSER:PUR:MSX:184(VIII):020(ENQ:23:PP:0015:PUR:26) Date-04/07/2023**

<u>With reference to above, following clarifications, relevant to tender, may please be noted and complied with while submitting the offer.</u>

1) Clarifications to bidders' queries are attached at **Annexure-A**

2) Extension of Due Date of Submission of offer from **14/07/2023** upto **21/07/2023**,**(IST 14:00 hrs).** Techno commercial bid shall be opened on **21/07/2023** **(IST 16:30 hrs).**

3) **BIDDERS TO QUOTE THEIR OFFER CONSIDERING THE LATEST SCOPE & PROVISIONS/TERMS AND CONDITIONS OF THE TENDER.**

4) Revised 'No deviation certificate' is attached. Bidder to submit their offer along with stamped & signed copy of this TCN & 'No deviation certificate' as per attached format only.

5) All other terms & conditions shall remain unchanged.

Thanking you,

Yours faithfully,
for BHARAT HEAVY ELECTRICALS LTD

<u>DY. MANAGER (PURCHASE)</u>

<u>Encl: As above.</u>

(Signature, date & seal of authorized representative of the contractor)

FORMAT FOR NO DEVIATION CERTIFICATE
(To be submitted in the bidder's letter head)

To,
Bharat Heavy Electricals Limited,
POWER SECTOR – EASTERN REGION
2nd FLOOR, Block-DJ, Plot- 9/1, SECTOR
SALT LAKE CITY, KOLKATA – 700 091
FAX – 033-2321-1960

Job: "Annual Maintenance Contract (AMC) for Enhancement, Maintenance & Support (EMS) of PIS and Finance systems for Oracle based databases and applications, software systems of BHEL PSER, PSWR, PSSR, PSNR, PSTS and PSHQ".

E-Tender No.: PSER:PUR:MSX:184(VIII):020(ENQ:23:PP:0015:PUR:26) Date-04/07/2023, TCN-01 Date 10/07/2023.

Dear Sir/Madam,

With reference to above, this is to confirm that as per tender conditions, we have visited site before submission of our offer and noted the job content & site conditions etc. We also confirm that we have not changed/modified the tender documents as appeared in the websites and in case of observance at any stage, it shall be treated as null and void.

We hereby confirm that we have not taken any deviation from tender clauses together with other references as enumerated in the above referred NIT *and confirm our acceptance to **reverse auctioning process*** and we hereby convey our unqualified acceptance to all terms and conditions as stipulated in the tender and NIT.

In the event of observance of any deviation in any part of our offer at a later date whether implicit or explicit, the deviations shall stand null & void.

We confirm to have submitted offer strictly in accordance with tender instructions.

Thanking you,

Yours faithfully,

(Signature, date & seal of authorized representative of the contractor)

ANNEXURE-A TO TCN-01

Clarification to bidder's query

Job: Annual Maintenance Contract (AMC) for Enhancement, Maintenance & Support (EMS) of PIS and Finance systems for Oracle based databases and applications, software systems of BHEL PSER, PSWR, PSSR, PSNR, PSTS and PSHQ".

TENDER NO.: PSER:PUR:MSX:184(VIII):020(ENQ:23:PP:0015:PUR:26) Date-04/07/2023

Sl No	Reference clause of Tender Document	Existing provision	Bidder's query	BHEL's clarification
1	Annexture - 05, Page-40	CLAIM ADVANCE SYSTEM	It's a new functionally. please explain	It's an existing functionality included in FINANCIAL ACCOUNTING SYSTEM module.
2	Annexture - 05, Page-40	DATA IMPORT EXPORT WITH ESS SAP	It's a new functionally. Please explain level of engagement/dependency for SAP resource.	It's an existing functionality where import/export are done manually
3	Annexture - 05, Page-40	PERSONNEL INFORMATION SYSTEM & (TA Advance)	It's a new functionally. please explain	It's an already existing functionality.
4	Annexture - 05, Page-40	ONSITE SUPPORT ENGINEER - ER	Oracle D2K Resource ?	Please refer to Annexure-8, Point no.2 (Onsite Support Engineer)
5	Page 1	Bid submission Date:14/07/2023	Can it be extended?	The bid submission date is extended for another 7 days till 21/07/2023.
6	ANNEXURE – 08, page 48	Having 3-year experience in ERP software development or Oracle D2K development	How one resource can be expertise in both?	Please refer to subsequent points/clauses under "Onsite Support Engineer", page no. 49. They are self-explanatory.
7	ANNEXURE – 08, page 49	The 2nd onsite Support Engineer should also have similar kind of experience (Oracle D2K) and knowledge / expertize of development in other platforms like Java, .NET Core, PHP etc	For one resource how is it possible to have proper knowledge in Oracle D2K , Java, .NET Core, PHP ?	One resource needs to possess knowledge in Oracle D2K and any one of the other platforms mentioned.
8	Annexture - 05, Page-41	Tentative requirement under EMS of PMON system	It is part of maintenance or add on task? We need level of complexities of the forms and reports you have mentioned in the NIT document	It's an existing module and needs MES support.

ANNEXURE-A TO TCN-01

Clarification to bidder's query

Job: Annual Maintenance Contract (AMC) for Enhancement, Maintenance & Support (EMS) of PIS and Finance systems for Oracle based databases and applications, software systems of BHEL PSER, PSWR, PSSR, PSNR, PSTS and PSHQ".

TENDER NO.: PSER:PUR:MSX:184(VIII):020(ENQ:23:PP:0015:PUR:26) Date-04/07/2023

Sl No	Reference clause of Tender Document	Existing provision	Bidder's query	BHEL's clarification
9	Annexture - 05, Page-41	Tentative quantity of forms and reports are in use and in the scope of this tender: (For data exchange between ESS SAP and Legacy system some transaction forms are in use for enabling basic functionality and integrity) (Mostly migrated to ESS SAP very few are in use for enabling basic functionality and integrity)	Please explain in detail	It's an existing functionality where import/export are done manually
10	Annexture - 05, Page-40	For PSER – multicurrency financial accounting system - mirror of common system is under the scope of this contract	Please explain in detail	It's an existing functionality
11	Annexture - 04, Page-38	Man Hour rate for onsite support engineer	Please explain the calculation	They are self-explanatory. For details, please refer to Table no. 2, 2A & 3 of Annexure 05(B)