

Item / System Name: HAND HELD COMMUNIATOR

Pre-Qualification Requirements (PQR) of Bidders for above mentioned item/system shall be as follows:

- 1.0 Bidder shall be Original Equipment Manufacturer or OEM's authorized distributor/channel partner of mentioned item/system having offices in India. All the technical requirements of the mentioned item/system shall be as per the BHEL specification furnished along with the purchase enquiry.
- 2.0 In case the OEM authorizes their distributor/channel partner for representing them in totality:
 - a. Authorized distributor/channel partner shall submit **authorization certificate from their OEM** to quote for complete job, for authorized distributor/channel partner the expiry date of validity of distributorship should be clearly indicated along with documentary evidences.
 - b. OEM shall declare that in the event of discontinuation of their partnership, at any point of time during the warranty period, **OEM will take the total responsibility** for meeting all the commitments made earlier by the authorized distributor/channel partner.
 - c. The responsibility of complete item to be supplied as per BHEL specification requirements including engineering and selection of its components shall be with OEM only. For this **OEM shall submit a letter in original complying BHEL specification.**
 - d. Authorized distributor/channel partner shall have **association with the OEM for the past five years** and should have supplied and commissioned with the OEM make of mentioned item/system in India.
- 3.0 Bidder to confirm that they will provide **spares and services support for the mentioned item/system for at least ten years** from the date of supply. In case of authorized distributor/channel partner, "After Sales Service" and availability of spares to be guaranteed by OEM for at least ten years.
- 4.0 Bidder shall have an established facility in India for engineering documentation, after sale service for the offered make and model of mentioned item/system.
- 5.0 OEM shall offer a proven model of mentioned item/system supplied for any power plant / refinery/ other industries. Bidder shall submit a **certificate of satisfactory performance of the offered model** from their clients in India (client details to be provided), working satisfactorily for a period of not less than one year, which has been supplied during the last five years.

Note: If BHEL is unable to verify the PTR furnished, with end user contact details provided above, the offer will be rejected.
- 6.0 The Bidder shall be **registered vendor for any one** of the following major Engineering consultants in India:
 - a. NTPC EOC Noida
 - b. Engineers India Limited (IOCL/HPCL/ONGC/BPCL)

Bidder must submit the documentary evidence/proof in support of vendor registration by submitting the valid vendor registration letter from the respective agency.

Note: Submitting PO copy of supply against particular project is not acceptable.
- 7.0 All correspondence, Documentation, catalogs and Manuals shall be in English language.
- 8.0 Bidder shall furnish the **necessary documentary evidence/proof** in support of claim for meeting the above Pre-qualification requirements, **failing which their offer will be liable for rejection.**