

**BHARAT HEAVY ELECTRICALS LIMITED**  
**(A GOVT. OF INDIA UNDERTAKING)**  
**POWER SECTOR - EASTERN REGION**  
PLOT NO.DJ-9/1, SECTOR-II, KARUNAMOYEE  
SALT LAKE CITY, KOLKATA-700091  
PHONE- (033) 2321 1690, FAX- (033) 2321 1960



Ref : PSER:PUR:MSX:155(III)

Date : 04/05/2007

## **NOTICE INVITING TENDER**

**Tender specification no. PSER:PUR:MSX:155(III):019**  
**LAST DATE OF SUBMISSION OF COMPLETE OFFER : 18/05/2007**  
Techno-commercial bid shall be opened on 19/05/2007 at 11.00 hours

### **BRIEF SCOPE OF WORK :**

**AMC CONTRACT FOR VIRUS PROTECTION AND MAINTAINING ANTI SPAMING ENVIRONMENT at BHEL PSER : HQ(KOLKATA) & SITE Offices at KAHALGAON – BIHAR, KORBA – CHATTISGARH, CHANDRAPURA – JHARKHAND, SANTALDIH,MEJIA,BAKRESWAR & BUDGE BUDGE- WB.**

1. Sealed offers are invited from reputed & experienced bidders (**meeting pre-qualification criteria as mentioned**) at the above address to be submitted in two parts a) Techno-Commercial and b) Price bid parts in two separate sealed covers which may be kept in an outer cover super-scribing the tender number on the envelopes as indicated in the " Particulars of the tender" enclosed.
2. The offer shall be submitted as per the instructions of tender document. Only One set of tender document (**in original, downloaded from website**) signed by authorised company rep. of bidder and stamped on each page shall be submitted as detailed further, as given below. Bidders to note specifically that all pages of tender document, including these NIT pages etc. appearing in the website for this particular tender shall be submitted by them (after signing/stamping on each page) as a part of their offer. Price shall not be mentioned by them anywhere in the techno-commercial portion of offer, it shall be mentioned in the relevant price schedule only and submitted in separate sealed envelope. In case of bidders facing any difficulty in downloading the tender from internet website, they should contact this office (Manager/ Purchase Phone no. 033-23211690). No alteration/changes by bidders is permitted in the tender/NIT appeared in the website.

Successful bidder shall have to submit additional set of tender/sign on tender document provided by BHEL , if so decided by BHEL.

Earnest Monet Deposit ( EMD ) of Rs.1,00,000=00 either in cash deposited at BHEL office Cash section and receipt enclosed or in the form of crossed Demand Draft / Pay Order ( in favour of Bharat Heavy Electricals Limited, payable at Kolkata ), shall be enclosed by the bidder along with the offer, failing which the tender is liable for rejection.

One time EMD for Rs. 2,00,000.00 ( Rupees Two Lac only ) will also be valid for all such jobs. Bidders who have deposited one time EMD of Rs. 2.00 lac with BHEL:PSER for such job ( evidence of deposit must be submitted ) will be exempted from submission of EMD with this tender. The followings may be noted:

- a) In case the bidder deposits separate EMD as mentioned above , there will be no change in existing clauses of this tender.
- b) In case of bidders having one time EMD ; one time EMD can not be used for SD purpose. In this case, 50% of security deposit can be deposited by the successful bidder in the form of BG within time specified in the letter of intent and balance 50% of SD shall be deducted from RA bills @ 10% of gross value of RA bills till the full security deposit is made up.
- c) **Bank Guarantee shall not be acceptable towards EMD. The EMD shall be enclosed with the Techno-Commercial Bid ( Part-A).**

6.0 The offers shall be sent in three separate sealed envelopes as under:

COVER NO	SHALL CONTAIN FOLLOWING
<b>COVER-I (TECHNO-COMMERCIAL BID)</b>	<ul style="list-style-type: none"> <li>i) Covering letter of offer</li> <li>ii) Pre-qualifying documents with all credential documents .</li> <li>iii) Demand Draft etc towards Cost of Tender</li> <li>iv) Unpriced Techno-Commercial Bid</li> <li>v) Duly filled all annexures</li> <li>vi) References of subsequent correspondences, if any</li> <li>vii) Copy of records notes of Pre Bid Conference, if applicable/ pre-bid MOM.</li> <li>viii) Price schedule – <b>Unpriced but</b> mentioning only quoted / unquoted against each item</li> <li>ix) Copy of Tender change notice (TCN) , if applicable.</li> <li>x) All supporting documents/ Annexures etc as applicable.</li> <li>xi) NIT pages (all pages)</li> <li>xii) No deviation certificate in bidders letterhead as per format given.</li> </ul>
<b>COVER-II (PRICE BID)</b>	<ul style="list-style-type: none"> <li>i) Copy of covering letter given in Cover-I</li> <li>ii) Duly filled in Price Schedule along with preamble - 1 copy in original</li> </ul>
<b>COVER-III (EMD)</b>	Demand Draft etc towards EMD as per instruction

**SPECIAL NOTE:**

- A)** Above three separately sealed covers shall together be enclosed in a fourth cover (Cover-IV). All the four sealed covers shall be clearly super scribed with **COVER NO WITH NOMENCLATURE, NAME OF THE JOB, TENDER DOCUMENT NO. and DUE DATE OF SUBMISSION.**
- B)** Offer & documents submitted with the offer shall be signed and stamped in each page by authorised representative of the bidder. No overwriting/correction in tender documents by bidders shall be allowed.
- C)** All documents / Annexures submitted with the offer shall be properly annexed and placed in respective places of the offer as per enclosure list mentioned in the covering letter. BHEL shall not be responsible for any missing documents.
- 7.0 No deviation with respect to tender clauses and no additional clauses/suggestions/clarification in Techno-commercial bid/Price bid shall normally be considered by BHEL. Bidders are requested to positively comply with the same. Offers with deviation are liable for rejection.
- 8.0 BHEL reserves the right to accept or reject any or all offer without assigning any reasons thereof. BHEL also reserve the right to cancel the tender wholly or partly without assigning any reason thereof. BHEL also reserve the right to split/part award the job. Also BHEL shall not entertain any correspondence from bidders in this matter (except for the refund of EMD)
- 9.0 Bidders must visit site/ work area and study the job content, facilities available, present condition of machines etc before quoting for this tender. They may also consult this office before submitting their offers, for any clarifications regarding scope of work, facilities available at sites or on terms and conditions. No additional claim shall be entertained by BHEL in future, on account of non-acquaintance of site/machine conditions at the time of bidding.
- 10.0 For any clarification on the tender document, you may seek the same in writing (two copies) within **11/05/2007**, from the office of the undersigned which will be clarified to all the bidders . BHEL shall not be responsible for receipt of queries after due date of seeking clarification due to postal delay , and receipt of any query after due date shall not be entertained.
- 11.0 BHEL may decide holding pre-bid conference [PBC] with bidders. On such communication from BHEL, the bidder shall ensure participation for the same at the appointed time, date and place as may be decided by BHEL.

- 12.0 In case of absence of any queries from bidder(s), their quoted price will be PRESUMED to be final and complete with reference to the tender documents (including TCNs, clarifications, corrigendum issued by BHEL, if any). Bidders are requested to study the tender documents in detail and prepare their queries/clarifications accordingly. All such queries / clarifications shall be cleared/replied by BHEL. Such clarification letters, corrigendum and/or Tender change notes (TCNs), if issued by BHEL, shall form part of tender document.
- 13.0 In the event of any conflict between requirement of any clause of this specification/ documents /drawings /data sheets etc or requirements of different codes/ standards specified/ contradictions between any two clauses of tender document , the same to be brought to the knowledge of BHEL by bidders in writing for clarification before due date of seeking clarification , otherwise, more stringent requirement as may be interpreted by BHEL shall prevail and shall be binding on you . Any typing error/missing pages/ other clerical errors in the tender documents, noticed by you must be pointed out before submission of offer, or else, BHEL'S interpretation shall prevail & binding on you.
- 14.0 Tender document containing above mentioned volumes shall be signed & stamped in all pages including this covering letter. Price bid shall be furnished in the format (Vol-III) enclosed with the tender. Any additional copy, if required, may be taken by photocopying from the tender document given in the web.
- 15.0 **The Price Bids of only those bidders will be opened, who will qualify for the subject job on the basis of pre-qualification evaluation of Techno-Commercial bids etc. BHEL's decision in this regard shall be final & binding.**
- 16.0 While BHEL reserve the right to open the price bid (Cover-II) of the offers in camera, the date & time to open the Cover-II (PRICE BID) tender opening shall be intimated to the bidders in case BHEL decides it to be 'Public opening' and in such a case, one authorised representative of the bidder shall be allowed to attend.
- 17.0 Validity of the offer shall be for entire contract period(including extension, if any).
- 18.0 Firm prices are to be quoted in whole rupees, in the place meant for price or on the price schedule enclosed as applicable for the full scope of work given in Annexure-II. The rates quoted must be in figures and words as well ( Prices quoted must be workable too for the job involved ). Prices quoted by the bidders should be inclusive of all taxes and duties leviable by any statutory authority for this job as on the date of the tender opening.

19.0 Price Bids shall be evaluated based on Lumpsum Price only. However, Unit Rates shall also be furnished as desired in the Price Schedule.

20.0 Overwriting or erasures should be avoided. If however, they exist they must be invariably attested.

21.0 BHEL reserves the right to accept or reject any bid without assigning any reasons thereof. BHEL also reserves the right to cancel the tender wholly or partly without assigning any reasons.

Tenders must adhere to the " special & specific conditions of contract (vol-II alongwith annexures) and quote accordingly. Any terms and conditions not covered in this, will be governed by GCC (Vol-IB/IE) .

22.0 Last date of submission of offer is 18/05/2007 (15=00 hrs )

23.0 PERIOD:

The period of the contract for the scope defined in NIT is for Two years with provision of another one year plus extension, if any, on account of downtime, from the date of LOI. This period may be extended to another one year with the same terms & conditions , after satisfactory completion of the contract , if BHEL desires so.

BHEL RESERVES THE RIGHT TO ACCEPT/REJECT ANY OR ALL THE BIDS WITHOUT ASSIGNING ANY REASON THEREOF. RESPONSIBILITY OF POSTAL/COURIER DELAY SHALL NOT REST WITH BHEL.

for BHARAT HEAVY ELECTRICALS LTD

Manager (PURCHASE) / PSER

**FORMAT FOR NO DEVIATION CERTIFICATE**  
**(To be submitted in the bidder's letter head)**

TO

**Bharat Heavy Electricals Limited,  
POWER SECTOR – EASTERN REGION  
2<sup>nd</sup> FLOOR, Block-DJ, Plot- 9/1, SECTOR  
SALT LAKE CITY KOLKATA – 700 091**

**FAX – 033-2321-1960**

**Sub: NO DEVIATION CERTIFICATE**

**Ref: Tender document no: PSER:PUR:MSX:155(III):019 Dated :04/05/2007**

Dear Sirs,

With reference to above, this is to confirm you that, we have not taken any deviation from tender clauses. We hereby convey our unqualified acceptance to the terms and conditions as stipulated in the tender. We also confirm that as per tender conditions, we have visited site before submission of our offer and noted the job content & site conditions etc. We also confirm that, we have not changed/modified the tender document as appeared in the website and in case of its observance at any stage, it shall become null and void.

In the event of observance of any deviation in any part of our offer at a later date, the deviations shall stand null and void.

Thanking you,

Yours faithfully,

(Signature, date & seal of authorized  
representative of the contractor)

## **ANNEXURE - II**

### **Pre-Qualification Criteria**

#### **for AMC Contract for Virus protection and maintaining Anti-spamming environment at BHEL PSER Sites**

1. Average Annual Financial Turnover of the bidder should be at least Rs. 5.00 Lakhs ( Five Lakhs only) for the last three Financial year ending 31<sup>st</sup> March 2006.
2. The bidder should have earned profit in any of the last three financial yaer ending on 31/03/2006 and should have positive net worth as on 31/03/2006.

Audited balance sheet & profit and loss account of the bidder/ company for the last three years ending on 31/03/2006 need to be submitted in support of above requirement.

3. Bidder should have valid PAN and should be registered with PF authority (if applicable) . the bidder shall submit documentary proof of last deposit receipt of PF.
4. The bidder should have experience of such Antivirus & Anti-spamming support to a large organization & have executed at-least two such job in any Govt/PSU or MNC company in last three years as on 2006-07.
5. The bidder must submit certificate/documentary evidence issued by the client/end user in support of having executed the works as above.

## ANNEXURE –III

### Name of work : AMC Contract for Virus Protection and maintaining Anti-spamming environment at BHEL PSER HQ and Sites.

#### 1. Scope of work

(A) At PSER, HQ : At PSER HQ, the scope of work includes a virus free & spamming free environment for the PCs, LAPTOPs, SERVERs and any other equipment in LAN and also to any standalone PCs of BHEL, PSER, HQ, Kolkata. At present total no. of PCs , Laptops and Servers are around 200. Vendor shall keep a provision for another 50 LAN nodes to cater the requirement of mobile devices frequently connected to LAN. The start of contract period will be intimated by DGM(IT).

Vendor shall take care of all the servers for virus protection and spamming protection with latest updates and patches. The list of servers are as follows :

1. Windows 2003 Server – 7 nos.
2. Linux ES4 Server - 7 nos.

Vendor shall quote lumpsum price for PSER,HQ considering the above environment.

Vendor shall quote for additional Windows 2003 server and Linux ES4 server on unit price basis (i.e. per server per month basis). Vendor should also quote separate price per month per node basis for additional nodes which may be added in future. This is optional and shall remain valid for the entire contract period.

Vendor shall provide gateway protection both for MAIL SERVER and PROXY SERVER. Mail Server present at PSER is Linux Send Mail with about 250 users. All type of messaging protection is under vendor's scope. Proxy server at PSER is Squid Proxy on Linux. The protection along with content filtering of Proxy Server is under vendor's scope.

Vendor should submit a machine wise monthly report showing protection status of all desktops and servers at Kolkata.

At PSER Sites : At PSER Sites, the scope of work includes a virus free & spamming free environment for the PCs, LAPTOPs, SERVERs and any other equipment in LAN and also to any standalone PCs of BHEL, PSER, sites. Separate price per node per month for each site should be mentioned by the vendor. This shall remain valid for the entire contract period. The start of contract period will be intimated by DGM(IT). List of sites along with no. of LAN nodes is given below :--

SITE NAME	ADDRESS	NO. OF NODES (APPROX.)
KAHALGAON	BHEL SITE OFFICE, KAHALGAON STPP (NTPC LTD.), P.O. – KAHALGAON STPP, DISTT. – BHAGALPUR, BIHAR – 813214.	41
MEJIA	BHEL SITE OFFICE, MEJIA TPS, P.O. – MTPS, DISTT. – BANKURA, WEST BENGAL – 722183.	33
KORBA	BHEL SITE OFFICE, CSEB KORBA EAST, P.O. – KORBA MAIN CHATTISGARH, PIN – 495677.	30
SANTALDIH	BHEL SITE OFFICE, SANTALDIH TPS, P.O. – STPS, DISTT. – PURULIA, WEST BENGAL – 723146.	30
CHANDRAPURA	BHEL SITE OFFICE, CHANDRAPURA TPS(DVC), P.O. – CHANDRAPURA, DISTT. – BOKARO, JHARKHAND – 825303.	31
BAKRESWAR	BHEL SITE OFFICE, BAKRESWAR TPP, P.O. – BAKRESWAR TPP, DIST. – BIRBHUM, WEST BENGAL – 731104.	38
BUDGE BUDGE	BHEL SITE OFFICE, BUDGE BUDGE GENERATING STATION, CESC, EXTN. UNIT – 3, VILLAGE +P.O. : PUJALI, P.S. – BUDGE BUDGE, 24 PARGANAS(SOUTH), WEST BENGAL – 700138.	15

However no. of PCs, Laptops, Servers may increase or decrease and **payment will be made after receiving certification from the site for every month.**

Claim for one quarter for one site shall be calculated as follows :

SITENAME	PRICE QUOTED PER NODE PER MONTH	FIRST MONTH		SECOND MONTH		THIRD MONTH		TOTAL AMOUNT FOR THE QUARTER
		NODES	PRICE	NODES	PRICE	NODES	PRICE	
SITE1	P	N1	$P1=N1*P$	N2	$P2=N2*P$	N3	$P3=N3*P$	$P1+P2+P3$

(B) During the Contract Period the Vendor shall have to provide both preventive & breakdown maintenance.

(C) Preventive maintenance : One visit per month to all sites under the scope for installing the latest/updated antivirus & OS patches .

(D) Breakdown Maintenance : Any breakdown call from **HQ** need to be attended within 4 hours over telephone from the time of logging the call and if needed, vendor's engineer must reach HQ within 24 hours from the time of logging the call. If the call is not resolved within 24 hours then the downtime after allowable 24 hours shall be considered as downtime as per the downtime calculation.

Any breakdown call from **Site** need to be attended within 4 hours over telephone from the time of logging the call and if needed, vendor's engineer must reach site within 48 hours from the time of logging the call. If the call is not resolved within 48 hours then the downtime after allowable 48 hours shall be considered as downtime as per the downtime calculation.

In case of formatting a m/c due to software/hardware failure, reloading of antivirus / antispamming software will be under vendor's scope.

(E) The LAN/WAN Link failure due to any type of virus/spamming/intrusion or any other relevant cause shall be counted under downtime calculation. In this regard, vendor need to keep constant touch with the facility management vendor of Kolkata .

(F) Vendor shall also be responsible for downloading all service pack of OS and deploying the same to all LAN nodes/PCs/SERVERs.

(G) Patch management shall be under vendor's scope and it should be applied as per procedure laid out under PSER ISMS manual.

(H) The vendor shall have to keep close co-ordination with the AMC & Facility management vendor of BHEL, PSER to take care of any interface problem.

(I) It is the responsibility of the vendor to ensure smooth running of the PCs and Servers along with its software in healthy condition during the AMC period.

**(J) During the AMC period BHEL shall not provide any ANTIVIRUS SOFTWARE or any other special utility required to perform the above job to vendor. The vendor nevertheless shall be required to deploy the legal and licensed software only for the purpose. As BHEL is looking for a total solution towards prevention & protection from any type of virus , spamming etc., hence vendor may have to make use of more than one Antivirus/Antispamming package . Vendor shall have to take care that all such softwares/ solutions are licensed & legal to be used at BHEL's premises.**

(K) The vendor shall have to ensure all the Machines to be in perfect working condition for a minimum of 95 % of the total working hours in a month. The total working hours will be calculated on the basis of 8 working hours per day. The uptime will be calculated as follows:

$$\frac{(\text{Total working hours in a month} - \text{Total downtime in hrs for the month}) \times 100}{\text{Total working hours in a month}}$$

Total working hours in a month = Total no of BHEL working days in a month depending on its location x 8

(L) The systems will be considered working for the purpose of uptime / downtime on fulfillment of following:

If all or any item covered under this contract are not operational, the system will be treated as down and downtime **will be counted after allowable 24 hrs. for HQ & 48 hours for Sites only.** Counting of downtime shall be as follows:

Call for equipment malfunction shall be reported by BHEL to the service group of the vendor. For this purpose, the vendor shall furnish details, viz. office address, name of contact person, phone no etc to BHEL..

The vendor will inform the call serial no and the time of call reporting for which BHEL and the vendor's complaint registering office will maintain record.

Time of reporting of all calls shall be within normal office hours i.e. 9.00 AM to 5.30 PM. All calls reported after 13-00 hrs on Monday to Friday and after 10-00 hrs on Saturdays, shall be treated as a call reported on the next working

day for the purpose of downtime calculations. The vendor shall, however, make effort to rectify the problems at the earliest.

However, under no circumstances, the system shall be considered as up if any of the original installed software is not in running condition.

**One off-site Account Manager for the total contract for BHEL shall be available at vendor's premises at Kolkata for immediate resolution of all problems. Above personnel must carry a mobile for ensuring his availability.**

## **2. Period**

The period of the AMC, under this scope is initially be for Two Years with provision of another one year plus extension, if any, on account of down time, from the date of commencement of AMC. If any further extension is required that shall be done on mutually agreed basis between vendor & BHEL. The date of commencement of AMC shall be as certified by DGM / IT and may be different for all locations . However BHEL shall have the option for termination of the contract for any site , which may be required by BHEL due to site closure.

## **3. Price/Rate**

The vendor shall quote firm price for a period of three years from the date of commencement of AMC as per the scope of work and other terms & conditions of this contract. The price should be (a) lumpsum for 200 nodes at HQ considering all protection in servers and other criteria as mentioned in scope of work (b) per node per month for additional nodes at HQ (c) per node per month for sites.

## **4. Payment**

Payment shall be made quarterly against invoice raised by bidder after successful completion of that quarter. **Payment will be made after receiving certification from the sites for every month.**

## **5. Compensation**

(A) If no output can be taken from the above systems, downtime will be calculated as per clause no 1(H). To compensate the same, the AMC period will be extended accordingly without any additional financial liability to BHEL. BHEL reserves the right to terminate the AMC of the respective machine due to repeated failure on the part of bidder to attend to problems of machine or due to other reasons, found necessary by BHEL for betterment / upgradation of the systems.

## **6. Disputes**

- (A) Any question, dispute or difference, arising under or out of or in connection with or relating to this contract shall be settled by standard arbitration clause of general condition of contract of BHEL. In this regard, bidder may refer to the standard general condition of contract of BHEL.
- (B) Jurisdiction : The court of the place from where the order for the AMC is issued shall alone have jurisdiction to decide any dispute arising out of or in connection with the order for this AMC.

## **7. Termination**

BHEL,PSER may terminate this CONTRACT at any time by informing the vendor of BHEL PSER's intension to do so in writing by giving notice for a period of one month and without assigning any reasons whatsoever. In such case , no payment will be given for the balance period of CONTRACT including period of unsatisfactory services, if any.

## **8. Third Party Agreement**

As per Information Security Management System (ISMS) policies of BHEL, PSER vendor should enter into a third party agreement with BHEL,PSER after receipt of order.

## **9. Special Condition**

The vendor must quote for all sites irrespective of any choice.  
Bids found incomplete because of vendor not quoting for the entire scope as described above, will not be acceptable to BHEL.  
Bids of vendors will be straightway rejected, if any deviation is taken by the vendor not fulfilling this criteria.

Price Format

**PRICE BID (RATE SCHEDULE)**  
**(To be submitted in vendor's own letter head)**

Ref: Tender specification no. PSER:PUR:MSX:155(III):019

Dated. 04/05/2007

With reference to above, this is to confirm you that we have not taken any deviation from tender clauses. We hereby convey our unqualified acceptance to all the terms and conditions as stipulated in the tender and in the event of observance of any deviation in any part of our offer at a later date, the deviations shall stand null and void.

We are pleased to offer our lumpsum price for the subject work as under

**A) Main item (Price evaluation shall be on basis of offered price in Main items)**

Sl. No.	Description of Item	Lumpsum Price for Two years
01	AMC of VIRUS PROTECTION & MAINTAINING OF ANTI-SPAMMING ENVIRONMENT AT BHEL HQ / KOLKATA	
02	AMC of VIRUS PROTECTION & MAINTAINING OF ANTI-SPAMMING ENVIRONMENT AT BHEL SITE/ KAHALGAON - BIHAR	
03	AMC of VIRUS PROTECTION & MAINTAINING OF ANTI-SPAMMING ENVIRONMENT AT BHEL SITE/ MEJIA – WEST BENGAL	
04	AMC of VIRUS PROTECTION & MAINTAINING OF ANTI-SPAMMING ENVIRONMENT AT BHEL SITE/ KORBA - CHATTISGARH	
05	AMC of VIRUS PROTECTION & MAINTAINING OF ANTI-SPAMMING ENVIRONMENT AT BHEL SITE/ SANTALDIH – WEST BENGAL	
06	AMC of VIRUS PROTECTION & MAINTAINING OF ANTI-SPAMMING ENVIRONMENT AT BHEL SITE/ CHANDRAPURA - JHARKHAND	
07	AMC of VIRUS PROTECTION & MAINTAINING OF ANTI-SPAMMING ENVIRONMENT AT BHEL SITE/ BAKRESWAR – WEST BENGAL	
08	AMC of VIRUS PROTECTION & MAINTAINING OF ANTI-SPAMMING ENVIRONMENT AT BHEL SITE/ BUDGE BUDGE – WEST BENGAL	

**B ) Optional Items : Bidders shall have to quote for all the optional items . Otherwise their bids shall be liable for rejection.**

**Optional Item – I ( PRICE FOR PROVISIONAL ONE YEAR AFTER COMPLETION OF THE TWO YEARS + EXTENSION ON ACCOUNT OF DOWNTIME)**

Sl. No.	Description of Item	Lumpsum Price for ONE years
01	AMC of VIRUS PROTECTION & MAINTAINING OF ANTI-SPAMMING ENVIRONMENT AT BHEL HQ / KOLKATA	
02	AMC of VIRUS PROTECTION & MAINTAINING OF ANTI-SPAMMING ENVIRONMENT AT BHEL SITE/ KAHALGAON - BIHAR	
03	AMC of VIRUS PROTECTION & MAINTAINING OF ANTI-SPAMMING ENVIRONMENT AT BHEL SITE/ MEJIA – WEST BENGAL	
04	AMC of VIRUS PROTECTION & MAINTAINING OF ANTI-SPAMMING ENVIRONMENT AT BHEL SITE/ KORBA - CHATTISGARH	
05	AMC of VIRUS PROTECTION & MAINTAINING OF ANTI-SPAMMING ENVIRONMENT AT BHEL SITE/ SANTALDIH – WEST BENGAL	
06	AMC of VIRUS PROTECTION & MAINTAINING OF ANTI-SPAMMING ENVIRONMENT AT BHEL SITE/ CHANDRAPURA - JHARKHAND	
07	AMC of VIRUS PROTECTION & MAINTAINING OF ANTI-SPAMMING ENVIRONMENT AT BHEL SITE/ BAKRESWAR – WEST BENGAL	
08	AMC of VIRUS PROTECTION & MAINTAINING OF ANTI-SPAMMING ENVIRONMENT AT BHEL SITE/ BUDGE BUDGE – WEST BENGAL	

**Optional Item – II ( PRICE FOR MAINTAINING ADDITIONAL NODES )**

SL. NO.	DESCRIPTION	UNIT RATE (IN RS.)
1	AMC FOR THE ABOVE SCOPE FOR ADDITIONAL LAPTOP	
2	AMC FOR THE ABOVE SCOPE FOR ADDITIONAL SERVER	
3	AMC FOR THE ABOVE SCOPE FOR ADDITIONAL PC	
4	AMC FOR THE ABOVE SCOPE FOR ADDITIONAL NODE (ANY OTHER NETWORK DEVICES REQUIRES OTHER THAN PC, LAPTOP OR SERVER) – IF ANY	

Thanking you,

Yours faithfully,  
Signature and official seal of the **VENDOR**

PART-E

NO DEVIATION CERTIFICATE

**REF: ENQUIRY NO. PSER: PUR: MSX:155(III):019 Date : 04/05/2007**

Certified that we have gone through each and every terms and conditions mentioned in the enquiry (Terms and conditions) and offer our unqualified acceptance of the same.

It is also confirmed that the price has been quoted in the format received with the enquiry.

Any deviation found subsequently at any time during execution of order shall be treated null and void.

(Signature of bidder)  
with Seal