

**TENDER CHANGE NOTE – 01 DATED 13/12/2006 AGAINST TENDER NO.  
PSER: PUR: MSX: 184:097 Dated 07/12/2006**

**Sub : SYSTEM STUDY, ANNUAL MAINTENANCE CONTRACT, DEVELOPMENT,  
CHANGE IN ARCHITECTURE, IMPLEMENTATION & INTIGRATION WITH EXISTING  
APPLICATION SOFTWARES (FINANCIAL, PAYROLL, HR & PROJECT SITE  
OPERATIONALS APPLICATION SYSTEMS) of BHEL: PSER :KOLKATA**

1. New scope to be added in **Annexure-4, Clause No-17.**

Necessary utility to be developed & implemented for scheduled data backup to remote location over dedicated link ( for said application ).

2. **Annexure-7 Serial No. 03** may be changed as  
**TERMS OF WARRANTY for New / Changed module**

Vendor shall provide warranty support for 6 months after the implementation of complete system. After 6 month of warantee, support will be provided by vendor under existing maintenance scope, with out any price implication and shall remain valid as long as contract is in vogue.

Following types of additional support should be provided free of cost

- . Off-site telephonic support
- . Support through Remote access server
- . Visit of Consultant to site

The support will cover any defects in the software as well as any minor modification in the software and user support.

The above conditions shall form a part of tender. All other terms and conditions shall remain un-changed.

**(Manager – Purchase)**