

BHEL-ELECTRONICS DIVISION, BENGALURU
COMMON CONTRACTING DEPARTMENT
NOTICE INVITING TENDER

1.	Tender Ref No:	BHEL-EDN/ CCD/GH-HOUSEKKEPING & CATERING / GeM-03/24-25
1.1	GEM REF NO:	GEM/2024/B/5037261
2.	Tender Type	Open Tender -Two part (e-Tender)
3.	Name of works	SERVICE CONTRACT FOR HOUSEKEEPING AND CATERING SERVICES AT BHEL-EDN GUEST HOUSE AND TRANSIT FLAT AT BHEL-EDN TOWNSHIP, ATTIGUPPE ,BANGALORE FOR TWO YEARS DURING 2024-26.
4.	Location of work	BHEL-EDN, TOWNSHIP, ATTIGUPE, BANGALORE
5.	Period of contract	Twenty four months from the date of award of contract.
6.	Estimate value of Works	₹126.96 Lakh (Excluding GST)
7.	Earnest Money Deposit Amount	As per B: Pre-qualification criteria : Earnest money deposit(EMD)
8.	Contents of Tender Document.	A] Part-I Technical Bid Pages
		ANNEX-1A (Technical Bid-Qualifying Criteria) 09
		ANNEX -1B (Scope of Work &Technical Terms and Conditions) 33
		ANNEX -1C (General Terms & Conditions of Contract) 11
		ANNEX -1D (Special Terms & Conditions of Contract) 01
		ANNEX - A (No Deviation Certificate) 01
		ANNEX - B (Declaration) 01
		ANNEX - C (EMD payment Instruction E-COLLECT) 01
		ANNEX - D (EFT Format) 01
		ANNEX - E (List of Consortium Banks) 01
		ANNEX - F(Solvency Certificate) 01
		B] Part- II Price Bid Pages
	ANNEX –II (Price bid)(For Price Break up) 14	
9.	Submission of offer	To be submitted electronically by logging to e-Procurement portal (GeM) (https://gem.gov.in)
10.	Due date and time for submission of offer	21.06.2024/ 16:00 Hr.
11.	Due date and time for opening of Technical bid	21.06.2024/ 16:30 Hr.
12.	Contact details for queries related to tender	Shri. Satya Prakash, Manager / CCD, BHEL-EDN, Bengaluru. Contact No:080 2699 8040 / 7598217987; e-mail: ccd.edn@bhel.in ;
13.	Address of Tender Inviting Authority	Shri. Vishal Singh, SDGM/ CCD Common Contracting Department (CCD) 2 nd Floor, New Engineering Building BHEL-Electronics Division, Mysore Road Bengaluru-560026

ANNEXURE-1A**PART-I (TECHNO COMMERCIAL BID)****INSTRUCTIONS TO THE TENDERER**

- The bidder shall submit the bid online by logging in to user account of bidder on e-procurement portal (GeM) as specified in NIT. Offer submitted by any other mode is not acceptable.
- The bidder has to upload the scanned copy of all the mentioned original documents (in colour) during online bid-submission. It is advised that all the documents to be submitted are kept scanned or converted to PDF format in a separate folder in their computer before starting online submission.
- Bidder shall ensure that the total size of the scanned documents to be uploaded remains minimum. If required, documents may be scanned at lower resolutions say at 150 dpi. However, it shall be sole responsibility of bidder that the uploaded documents remain legible.
- The tender documents must be signed digitally / physically by Partner/ Director of the Firm or by the person holding the Power of Attorney on behalf of the Firm concerned for having accepted the conditions and upload in e-procurement portal. In the latter case, a copy of Power of Attorney, duly attested by a Notary Public must accompany the offer.
- Bidder are advised not to wait till the last minutes or last few seconds w.r.t tender closing time to submit their offer to avoid complications related with internet connectivity / network problem/ power failure etc.
- Tenderer should arrange for the EMD as specified in the tender. EMD should be submitted as per Part-I(A)/Prequalification Bid/EMD (including EMD waiver, if any).
- In case EMD is paid through offline payment mode, the original should be posted/couriered/given in person in a sealed cover super scribing 'Tender number/date/Part-I(A)/EMD' to the Tender Inviting Authority, within the bid submission date and time for the tender.
- Techno-commercial bid will be considered only, if the Part-I(A)/Prequalification Bid/EMD is valid. EMD in any other form or tender without EMD will be summarily rejected.
- In case of offline payments, the hardcopies of Earnest Money Deposit (EMD) document/ DD submitted to CCD/BHEL-EDN, Bengaluru and the soft-copies uploaded at the time of online bid submission should be the same, otherwise the tender will be summarily rejected.
- Any deviation to this tender terms & conditions, and schedules of this tender will lead to rejection of the offer.
- Tenderer who have been suspended or black listed or issued with "Show Cause Notice" by **BHEL-EDN, Bengaluru** or any other unit of BHEL or GOI will not be allowed to participate in the tender and bidder should declare the same in the tender. Even during the course of evaluation/ finalization of tender if it is found that the tenderer is black listed/ barred from business transaction/ under business hold, BHEL will not consider them for further participation in the tender.
- Should a tenderer find discrepancies or omissions in the tender documents, or should there be any doubt as to their meaning, he should at once address the authority inviting the tender, for clarification well before the due date, so as to submit his tender in time. No extension of time shall be given for submission of the tender on any account.
- Rates should be quoted as per the Work / Rate schedule (Price bid/Part –II). Rates quoted in any other form will not be accepted and will be rejected.
- If a tenderer deliberately gives wrong information in his tender or creates conditions favorable for the acceptance of his tender, the BHEL will reject such offer at any stage.
- Words imparting singular number shall be deemed to include plural number and vice-versa where the context so requires.
- Canvassing in any form in connection with tenders is strictly prohibited and the tenders submitted by the Contractors who resort to canvassing will be liable for rejection.
- Should a Tenderer's or a Contractor's or in the case of a firm or company of contractors/any of its shareholder's or shareholder's relative is employed in BHEL, the authority inviting the tenders shall be informed in writing of this fact

at the time of submission of the tender, failing which the tender may be disqualified, or if such fact subsequently comes to light, the contract may be cancelled.

- The tender schedule, and the tender shall be deemed to form an integral part of the contract to be entered into for this work.
- BHEL reserves the right to cancel the tender at any stage due to unavoidable circumstances.
- **Before submission of offer, the Tenderer is advised to inspect the site of work and its environment and be well acquainted with the actual working and other prevailing conditions including various best practices adopted by BHEL with respect to position of the materials and labor.**

Check list for submission of offer

Bidder shall submit the offer in two parts as Part-I (Techno-commercial Bid) and Part-II (Price Bid)

Part –I (Techno commercial bid) shall contain following documents:

- a) EMD related documents b) Pre-qualification related documents c) Signed Tender document.**

The documents to be contained in Techno commercial bid are as follows:

- EMD related documents to meet EMD Criteria.
- Pre-qualification related documents to meet Technical Competency Criteria, Financial Soundness Criteria and Statutory registration criteria.
- Signed Tender document and duly filled and signed Annexures (As applicable) for unconditional acceptance to tender Scope of work and Terms & Conditions.

Part-II (Price Bid) comprises of single cover

- Price bid Cover

Price bid cover shall contain rates quoted as per price bid format available in e-Procurement portal.

Sl. No	Description	Remarks
1	Check list for Part-I: Techno commercial Bid (EMD related documents)	
1.1	Documentary evidence to meet EMD Criteria: 1. Copy of Payment Receipt for EMD amount as per tender. (As applicable) 2. Valid MSE document for EMD exemption. (As applicable)	<input type="checkbox"/> uploaded / <input type="checkbox"/> Not uploaded
	<p>a. EMD may be submitted in the form of Cash deposit (Before tender opening) / Bankers Cheque / Pay order / DD / FDR drawn in favour of BHEL-EDN, Bengaluru (Along with offer)/ EFT payment details vide SBI Collect as EMD / NEFT (Before tender opening). (Details for making online payment as per Annexure-C</p> <p>b. EMD is waived off based on submission of Udyam Registration Certificate / Valid UAM along with CA Certificate (As per Annexure-B of tender document) issued for financial year ending on 31st March 2023 or later / Valid EM-II with deemed validity of five years from the date of issue of EM-II as on date of technical bid opening / EM-II along with latest CA certificate (As per Annexure-B of tender document) issued for financial year ending on 31st March 2023 or later where deemed validity of five years is expired / Valid NSIC Registration Certificate as on date of technical bid opening / Start-ups recognized by DPIIT / Valid Registration to any other body as specified by ministry of MSME.</p> <p>EMD in any other form (One Time EMD, BG for full amount of EMD etc.) is not acceptable.</p>	
Sl. No	Description	Remarks

2	Check list for Part-I: Techno Commercial Bid (Pre-Qualification related documents)	
2.1	<p>Documentary evidence to meet Technical Competency Criteria: Duly signed and sealed copy of</p> <ol style="list-style-type: none"> 1) WO / PO / Agreement / Completion certificate for "Services related to Housekeeping and Catering in Guest House / Transit Flat / Service Apartment with minimum 10 rooms "executed after 31st March, 2017 to meet the pre-qualification criteria. 2) Form 26AS / TDS certificate with customer name as name of deductor for financial year in which work was carried out or Bank statement showing transaction with customer during execution of contract. 	<p>1. WO / PO / Agreement copy / Completion Certificate</p> <p><input type="checkbox"/> uploaded / <input type="checkbox"/> Not uploaded</p> <p>2. Form 26AS / TDS Certificate / Bank Statement</p> <p><input type="checkbox"/> uploaded / <input type="checkbox"/> Not uploaded</p>
2.2	<p>Documentary evidence to meet Financial Soundness Criteria: Duly signed and sealed copy of</p> <ol style="list-style-type: none"> 1) Income Tax Return (ITR) 2) Balance Sheet & Profit and loss Statement. <p>(For last three consecutive years ending on 31st March 2023 (2020-21, 2021-22 & 2022-23).</p> <ol style="list-style-type: none"> 3) Solvency Certificate issued by Bank within six months from date of tender notification. 	<p>1. Income Tax Returns</p> <p><input type="checkbox"/> Uploaded / <input type="checkbox"/> Not uploaded for 1year / 2 years / 3 years</p> <p>2. Balance Sheet & profit and loss Statement (Audited)</p> <p><input type="checkbox"/> Uploaded / <input type="checkbox"/> Not uploaded for 1year / 2 years / 3 years</p> <p>3. Solvency Certificate</p> <p><input type="checkbox"/> Uploaded / <input type="checkbox"/> Not uploaded</p>
2.3	<p>Documentary evidence to meet Statutory Registration and License Criteria: Duly signed and sealed copy of Registrations</p> <ol style="list-style-type: none"> 1) Income Tax Registration (PAN) 2) GST Registration. 3) PF Registration. (If Registered) 4) ESI Registration. (If Registered) 5) Certificate of Incorporation (As applicable) 6) Partnership Deed (As applicable) 7) CA certificate for MSE status (As applicable) 8) Power of Attorney (As applicable) 9) FSSAI License / certificate 	<p>All documents</p> <p><input type="checkbox"/> uploaded / <input type="checkbox"/> Not uploaded</p>

3	Check list for Part-I: Techno commercial Bid (Tender Scope and Terms & conditions related document)	
3.1	<p>Documentary evidence for unconditional acceptance to Tender Scope of work and Terms & Conditions.</p> <p>Duly filled, signed and Sealed copy of</p> <ol style="list-style-type: none"> 1. Complete Tender Document. 2. "No Deviation Certificate" as per Annexure-A in letter head. 3. "Declaration" as per Annex-G in letter head. 4. "FSSAI License / certificate" 	<p>1. Duly filled and Signed "Tender Document"</p> <p><input type="checkbox"/> uploaded / <input type="checkbox"/> Not uploaded</p> <p>2. Duly filled and Signed "Declaration"</p> <p><input type="checkbox"/> uploaded / <input type="checkbox"/> Not uploaded</p> <p>3. Duly filled and Signed "No Deviation Certificate"</p> <p><input type="checkbox"/> uploaded / <input type="checkbox"/> Not uploaded</p> <p>4. Copy of "FSSAI License / certificate"</p> <p><input type="checkbox"/> uploaded / <input type="checkbox"/> Not uploaded</p>
3	Rates quoted as per Price bid format available on e-Procurement Portal (GeM).	<p><input type="checkbox"/> Quoted as per tender format</p> <p><input type="checkbox"/> Not Quoted as per tender format.</p>
4	All the information and relevant documents as asked in tender.	<input type="checkbox"/> Provided / <input type="checkbox"/> Not Provided
<p>Bidders are kindly requested to submit their offer as follows</p> <ol style="list-style-type: none"> 1) Documents pertaining to each cover shall be uploaded as single pdf containing all relevant documents as stated above. 2) No additional documents other than above shall be uploaded as no weightage or preference will be given for additional documents. 		

ANNEXURE-1A**PART-I (TECHNO COMMERCIAL BID)****A: (Bidders Profile)**

1.	Name of the Enterprise/ Company/ Firm.	
2.	Name of Directors / Partners / proprietor of Enterprise/ Company/ Firm	
3.	Registered Address of Enterprise/ Company/ Firm	
4.	Contact Details: Landline /Mobile number:	
5.	E-mail Address for communication w.r.t tender	E-mail ID:
6.	Name and Contact details of person for communication related to Tender	Name: Mobile No:
7.	Type of Business Entity	<input type="checkbox"/> Sole proprietorship / <input type="checkbox"/> Partnership <input type="checkbox"/> Private Limited Company / <input type="checkbox"/> Public Limited Company <input type="checkbox"/> Public Sector / <input type="checkbox"/> Govt. Org / <input type="checkbox"/> Others (Pl. Specify) (Supporting document to be enclosed)
8.	Status of Firm as MSME / Start up recognized by DPIIT	<input type="checkbox"/> Micro <input type="checkbox"/> Small <input type="checkbox"/> Medium <input type="checkbox"/> Start-up recognized by DPIIT <input type="checkbox"/> None of the above (Supporting document to be enclosed)
9.	BHEL Vendor Code (If any)	
10.	PF, ESI Registration details (For information and compliance during execution of work)	PF Registration <input type="checkbox"/> Registered / <input type="checkbox"/> Not Registered ESI Registration <input type="checkbox"/> Registered / <input type="checkbox"/> Not Registered

B: Pre- qualification Criteria: Earnest Money Deposit (EMD)

1	<p>1. EMD (Earnest Money Deposit): ₹2,00,000/-</p> <p>EMD may be submitted in following ways:</p> <ul style="list-style-type: none"> i) Electronic fund transfer credited in BHEL account (Before Tender Opening). (Refer Annexure –C for making EMD payment through SBI-E collect) ii) In the form of Cash deposit (Done before tender opening) / Bankers Cheque / Pay order / DD / FDR (Along with offer) drawn in favour of BHEL-EDn Bengaluru, payable at Bengaluru issued by Scheduled Bank / Nationalized bank / Consortium banks. <p>EMD in any other form (One Time EMD, BG for full value of EMD etc.) is not acceptable.</p> <p>EMD is waived off based on submission of Udyam Registration Certificate / Valid UAM along with CA Certificate (As per Annexure-B of tender document) issued for latest financial year ending on 31st March 2023 / Valid EM-II with deemed validity of five years from the date of issue of EM-II as on date of technical bid opening / EM-II along with latest CA certificate (As per Annexure-B of tender document) issued for latest financial year ending on 31st March 2023 where deemed validity of five years is expired / Valid NSIC Registration Certificate as on date of technical bid opening / Startups recognized by DPIIT /Valid Registration to any other body as specified by ministry of MSME.</p>	<p>1. DD/ FDR / PAY ORDER / RTGS DETAILS:</p> <p>AMOUNT: ₹2,00,000/-</p> <p>INST. NO:</p> <p>INST. DATE:</p> <p>ISSUING BANK:</p> <p style="text-align: center;">OR</p> <p>3.MSME / NSIC / SSI REG. DETAILS:</p> <p>REG.NO:</p> <p>REG. DATE:</p> <p>REG. CATEGORY:</p> <p>() MICRO / () SMALL</p>
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Duly filled copy of the above along with supporting document to be uploaded in e-procurement portal.

C: Pre- qualification Criteria: Technical competency & financial soundness

C.1	Work Experience				
1	Experience of Execution of work / contract in any Central / State Govt. / PSU / Private company / establishment executed after 31st March, 2017 as per following details:				
	Sl. No:	Name of Work	Qualifying Value		
			Three Works / Service contracts each costing not less than the contract value of (₹)	Two Works / Service contracts each costing not less than the contract value of (₹)	One Works / Service contract costing not less than the contract value of (₹)
1.	"Services related to Housekeeping and Catering in Guest House / Transit Flat / Service Apartment with minimum 10 rooms"	₹ 51Lakh.	₹63 Lakh.	₹102Lakh.	
2.1	Details of Work Order /Agreement to be considered against work experience: WO / Agreement Ref No.....Customer: Name of Work: Contract Value: Contract Period: WO / Performance certificate / Work completion Certificate: () Enclosed / () Not Enclosed Form 26AS/ TDS certificate / Bank statement for payment received from customer against the above contract () Enclosed / () Not Enclosed				
2.2	Details of Work Order /Agreement to be considered against work experience: WO / Agreement Ref No.....Customer: Name of Work: Contract Value: Contract Period: WO / Performance certificate / Work completion Certificate : () Enclosed / () Not Enclosed Form 26AS/ TDS certificate / Bank statement for payment received from customer against the above contract () Enclosed / () Not Enclosed				

2.3	Details of Work Order / Agreement to be considered against work experience: WO / Agreement Ref No.....Customer: Name of Work: Contract Value: Contract Period: WO / Performance certificate / Work completion Certificate: () Enclosed / () Not Enclosed Form 26AS/ TDS certificate / Bank statement for payment received from customer against the above contract () Enclosed / () Not Enclosed		
C.2	LICENSE / CERTIFICATE		
	Bidder shall have valid FSSAI (Food safety and Standards Authority of India) License / Certificate.		
	Details of FSSAI License / Certificate License / Certificate No: Validity:		
C.3	Financial soundness		
	SL No:	Financial soundness parameter	Qualifying Value (₹)
	1	Average annual turnover for last three consecutive financial year ending on 31st March 2023 (2020-21, 2021-22 & 2022-23).	₹ 38 lakh
1	Details of Annual Turnover for last three consecutive years ending on 31st March 2023 (2020-21, 2021-22 & 2022-23).	Financial Year	Annual Turnover (Sales)
2020-21		₹.....Lakhs	
2021-22		₹.....Lakhs	
2022-23		₹.....Lakhs	
Average Annual Turnover of three consecutive years.		₹.....Lakhs	
1.1	Profit and Loss account statement & Balance Sheet for last three consecutive years ending on 31st March 2023 (2020-21, 2021-22 & 2022-23) duly certified by chartered accountant with CA membership number.	Financial year	Please Tick (✓) in the appropriate box
2020-21		<input type="checkbox"/> Enclosed / <input type="checkbox"/> Not Enclosed	

		2021-22	<input type="checkbox"/> Enclosed / <input type="checkbox"/> Not Enclosed
		2022-23	<input type="checkbox"/> Enclosed / <input type="checkbox"/> Not Enclosed
1.2	Income Tax Return Acknowledgment for last three consecutive years ending on 31st March 2023 (2020-21, 2021-22 & 2022-23).or assessment years (2021-22, 2022-23 and 2023-24)	Assessment year	Please Tick (✓) in the appropriate box
		2021-22	<input type="checkbox"/> Enclosed / <input type="checkbox"/> Not Enclosed
		2022-23	<input type="checkbox"/> Enclosed / <input type="checkbox"/> Not Enclosed
		2023-24	<input type="checkbox"/> Enclosed / <input type="checkbox"/> Not Enclosed
2	Solvency certificate issued by Nationalized Bank	₹ 25 lakh	
Solvency Certificate issued within 6 months from date of issue of Tender notification to be enclosed.			
<i>Duly filled copy of the above along with supporting document to be uploaded in e-procurement portal.</i>			

D: Pre- qualification Criteria: Statutory requirements & acceptance to Tender terms & conditions

1	Income Tax Registration (PAN) (Documentary evidence to be enclosed)	PAN: Copy of Income Tax Registration <input type="checkbox"/> Enclosed / <input type="checkbox"/> Not enclosed
2	Goods and Service Tax (GST) Registration (If any specific exemption is available, a declaration with due supporting documents need to be furnished for considering the offer)	GST No: Copy of Goods and Service Tax (GST)Registration <input type="checkbox"/> Enclosed / <input type="checkbox"/> Not enclosed / <input type="checkbox"/> Exempted
3	I) Duly signed and Sealed copy of following in Enterprise/ Company/ Firm letterhead: 1) "No Deviation Certificate" as per Annexure-A 2) "Declaration" as per enclosed Annexure-G 3) "Solvency certificate" as per enclosed Annexure-I II) Signed and sealed copy of Tender document.	<input type="checkbox"/> Enclosed / <input type="checkbox"/> Not enclosed
4	Applicable GST % against the scope of work	_____ % GST (Vendor to confirm)
<i>Duly filled copy of the above along with supporting document to be uploaded in e-procurement portal.</i>		

ANNEXURE-IB**PART-I (TECHNO COMMERCIAL BID)****SCOPE OF WORK AND TECHNICAL TERMS & CONDITIONS****A. BILL OF QUANTITY**

SL NO	DESCRIPTION	UOM	QTY	Unit Rate	VALUE
A	Payment towards Minimum Wage, PF, ESI, Bonus, uniform and safety Shoe to workmen engaged for Housekeeping and Catering as per scope of work.				
A.1	Payment towards Wages to Un-Skilled workers @1 No. per day for 365 days in a year.	Manday	754	704.09	5,30,883.86
A.2	Provision for EL Encashment for Un-Skilled workers @1 No. per day	Manday	36	704.09	25,347.24
A.3	Payment towards Wages to Semi-Skilled workers @7 Nos. per day for 365 days in a year.	Manday	5278	767.88	40,52,870.64
A.4	Provision for EL Encashment for Semi-Skilled workers @7Nos. per day	Manday	252	767.88	1,93,505.76
A.5	Payment towards Wages to Skilled workers @2 Nos. per day for 365 days in a year.	Manday	1508	832.29	12,55,093.32
A.6	Provision for EL Encashment for Skilled workers @ 2 Nos. per day	Manday	72	832.29	59,924.88
A.7	Payment towards Wages to Highly-Skilled workers @2 Nos. per day for 365 days in a year.	Manday	1508	901.61	13,59,627.88
A.8	Provision for EL Encashment for Highly-Skilled workers @ 2 Nos. per day.	Manday	72	901.61	64,915.92

A.9	Statutory Payment towards PF @ 13% of Basic wage or Maximum wage ceiling of 15000 per month whichever is less to Un skilled Worker	Basic Wage	3,60,000.00	13.00%	46,800.00
A.10	Statutory Payment towards PF @ 13% of Basic wage or Maximum wage ceiling of 15000 per month whichever is less to 7 Semi Skilled Workers and 01 Reliever.	Basic Wage	28,80,000.00	13.00%	3,74,400.00
A.11	Statutory Payment towards PF @ 13% of Basic wage or Maximum wage ceiling of 15000 per month whichever is less to 02 skilled Worker and 1 Reliever.	Basic Wage	10,80,000.00	13.00%	1,40,400.00
A.12	Statutory Payment towards PF @ 13% of Basic wage or Maximum wage ceiling of 15000 per month whichever is less to 02 Highly Skilled Worker and 1 Reliever.	Basic Wage	10,80,000.00	13.00%	1,40,400.00
A.13	Statutory Payment towards ESI @ 3.25% of Gross wage for unskilled Worker	Basic Wage	5,30,883.86	3.25%	17,253.73
A.14	Statutory Payment towards ESI @ 3.25% of Gross wage for Semi-skilled Worker	Basic Wage	40,52,870.64	3.25%	1,31,718.30
A.15	Statutory Payment towards insurance premium of Gross wage for Highly Skilled /Skilled Worker plus reliever (Insurance @ Rs 3600/- per annum for Highly skilled/skilled plus reliever)	No.	12	3,600.00	43,200.00
A.16	Statutory Payment towards Bonus@ 8.33% of Basic wage for Un skilled Worker	Basic Wage	5,30,883.86	8.33%	44,222.63

A.17	Statutory Payment towards Bonus@ 8.33% of Basic wage for Semi skilled Worker	Basic Wage	40,52,870.64	8.33%	3,37,604.12
A.18	Washing allowances @Rs. 125 /- per month for Two years for 12 workmen and 3 relievers.	No.	360.00	125.00	45,000.00
A.19	Supply and issue of 2 set of Uniform (Terricot) for Gents of approved quality and colour including stitching charges (Each set : 2 Pants + 2 Shirts) for 12 Workmen and 3 Relievers.	Set	30	1,450.00	43,500.00
A.20	Supply and issue of 01 pair of safety shoes of Liberty Warrior make with 2 sets of socks (Each: 01 pair for every 02 years) for 12 Workmen and 3 Relievers.	Set	15	1,300.00	19,500.00
A.21	Provision for payment against Price Variation Clause (PVC)	AU	8,07,296.83	1.00	8,07,296.83
Payment towards Minimum wage, PF, ESI, Bonus, Uniform, Shoes etc. (A1) ₹					97,33,465.10
Vendors Service charge towards supply of manpower for Housekeeping and Catering services (A2) ₹					
Total charges towards supply of manpower for Housekeeping and Catering services (A3=A1+A2) (₹)					
Goods and Services Tax (GST) @%(A4) (₹)					
Total Value including Goods and Services Tax (GST)(A=A3+A4)					

B	Supply of Housekeeping consumables for BHEL-EDN Guest House and Transit Flat				
SL NO	DESCRIPTION	UOM	QTY	Unit Rate	VALUE
B.1	Wheel Powder	Kg	50.00		
B.2	Phenol	Litre.	90.00		
B.3	Soap Oil	Litre.	40.00		
B.4	Perfume Liquid for floor cleaner	Litre	90.00		
B.5	Toilet Roll	Nos	260.00		
B.6	Naphthalene Balls	Kg	8.00		
B.7	Garbage Bag	Nos	400.00		
B.8	Mop with Stick and Cloth	Nos	30.00		
B.9	Soft Brooms	Nos	32.00		
B.10	Coconut Brooms	Nos	12.00		
B.11	Toilet Cleaning Brush(Round)	Nos	20.00		
B.12	Scrubber for Cleaning Bathroom(SCOTCH BRIGHT)	Nos	280.00		
B.13	Harpic (Toilet Cleaner 500 ml)	Nos	120.00		

B.14	Colin(Glass Cleaner 500 ml)	Nos	60.00		
B.15	Mop Stick Wiper	Nos	28.00		
B.16	Odonil(Air Freshener)	Nos	200.00		
B.17	Dettol Hand Wash	litre	120.00		
B.18	Mopping Cloth	Nos	60.00		
B.19	Good night Machine	Nos	40.00		
B.20	Good night liquid	Nos	160.00		
B.21	Room Freshener 250 ml	Nos	40.00		
B.22	Vim powder/cake 70 gms	Nos	300.00		
B.23	Cloth duster	Nos	96.00		
B.24	HIT or equivalent	Nos	12.00		
B.25	Cob web stick	Nos	8.00		
Payment towards Housekeeping consumables (B1) ₹					
Goods and Services Tax (GST) @%(B2) (₹)					
Total Value including Goods and Services Tax (GST)(B=B1+B2)					

C	Supply of Guest House amenities for BHEL-EDN Guest House and Transit Flat				
SL NO	DESCRIPTION	UOM	QTY	Unit Rate	VALUE
C.1	Tooth Paste 16 gm	Nos	1,902.00		
C.2	Tooth Brush	Nos	1,974.00		
C.3	Coconut Oil Sachets 2.25 ml	Nos	2,184.00		
C.4	Bath Soap 24 gms regular	Nos	2,270.00		
C.5	Shampoo Sachets 6 ml	Nos	2,920.00		
C.6	Hair Comb	Nos	22.00		
C.7	Talcum Powder 25 gm.	Nos	22.00		
C.8	Tongue Cleaner	Nos	12.00		
C.9	Razor(Disposable)	Nos	96.00		
C.10	Shaving Cream	Nos	86.00		
C.11	Bath Soap-75 gms	Nos	132.00		
C.12	Shampoo Bottle 40 ml	Nos	26.00		
C.13	Coconut Oil Bottle 25 ml	Nos	76.00		
C.14	Cold Cream- 6 gms	Nos	26.00		
C.15	Shoe Shiner	Nos	33.00		
C.16	Shaving Foam 50 gms	Nos	22.00		
C.17	Body Lotion 20 ml	Nos	22.00		
C.18	Providing Cable TV Services on monthly basis to all rooms as per requirement.	No. of Connections	912.00		
C.19	Providing Newspapers and Magazines on daily /Fortnightly/ monthly basis as per scope of work.	Months	24.00		
Payment towards Guest House amenities (C1) ₹					
Goods and Services Tax (GST) @%(C2) (₹)					
Total Value including Goods and Services Tax (GST)(C=C1+C2)					

D	House Linen Laundry for BHEL-EDN Guest House and Transit Flat				
SL NO	DESCRIPTION	UOM	QTY	Unit Rate	VALUE
D.1	Bed Sheet-Double	Nos	2,322.00		
D.2	Bed Sheet-Single	Nos	2,950.00		
D.3	Bath Towel- Big	Nos	2,908.00		
D.4	Hand Towel	Nos	2,728.00		
D.5	Pillow Cover	Nos	4,240.00		
D.6	Blankets	Nos	202.00		
D.7	Bath Mats	Nos	100.00		
D.8	Bath Towel- Small	Nos	158.00		
D.9	Napkin	Nos	118.00		
D.10	Curtain	Nos	770.00		
D.11	Duvet Cover	Nos	34.00		
Payment towards House Linen Laundry (D1) ₹					
Goods and Services Tax (GST) @%(D2) (₹)					
Total Value including Goods and Services Tax (GST)(D=D1+D2)					

E	Catering Services for BHEL-EDN Guest House and Transit Flat				
SL NO	DESCRIPTION	UOM	QTY	Unit Rate	VALUE
E.1	<p>BREAKFAST (Including Coffee/Tea/Milk):</p> <p>a. Idli, b. Vada c. Khara Pongal/ Poha d. Onion Dosa/Masala Dosa/Plain Dosa/ Uthappam e. Poori Saagu/Aloo paratha with curd/methi paratha with curd/gobhi paratha with curd/lockey paratha with curd/ chhole bhature.</p> <p>(For all the above items coconut chutney to be provided except for e)</p> <p>In addition, for items a to d, sambhar also to be provided. Any two items mentioned a-e to be prepared every day.</p>	Nos	3024		

E.2	<p>Lunch/Dinner-Per Head(Un-limited)</p> <p>A. Soup-Tomato/Sweet corn/veg soup/lemon coriander /Mancho/ French onion soup</p> <p>B. Phulka/Tandoor Roti/Poori</p> <p>C. Plain rice</p> <p>D.One Rice Preparation like Pulao, Biryani/ Jeera Rice/Bisibele Bath/ lemon rice/puliyogare/ veg fried rice etc.</p> <p>E. Two Vegetable Curries from fresh seasonal vegetables/green leaves</p> <p>F.Dal Fry/Dal Tadka/ Black Dal /Dal makhani</p> <p>G.Sambar</p> <p>H.Rasam,</p> <p>I.Curd ,</p> <p>J.Papad & Pickle,</p> <p>K.One Sweet</p> <p>L.Cut Papaya (8 pieces)</p>	Nos	6544		
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E.3	Fresh Filter Coffee/Pred Tea /Milk (180 ml (PS: For Tea, Tetley or Brooke Bond or Taj brand Tea bags to be used. In case of Coffee, fresh filter coffee to be served.)	Nos	7,440.00		
E.4	Fresh Fruit Juice(250 ml)	Nos	110		
E.5	Cornflakes with milk & Sugar	Nos	110		
E.6	Wheat Bread toast with Jam & Butter (4 Slices)	Nos	320		
E.7	Vegetable sandwich (4 Slices)	Nos	1474		
E.8	2 Egg Omelets / scrambled egg with two pieces of brown bread	Nos	288		
E.9	Mineral water (reputed brand like Bisleri, Kinley, Aquafina, Kingfisher) 1 Litre	Nos	220		
E.10	Mineral Water (reputed brand like Bisleri, Kinley, Aquafina, Kingfisher) 1/2 litre	Nos	384		

E.11	Medium size idly, Sāmbhar, chutney 02 no's medium size	Nos	326		
E.12	Medium size Vada, Sāmbhar chutney	Nos	106		
E.13	Masala Dosa/Uthappam (02 no's)	Nos	460		
E.14	Poori Sagoo	Nos	154		
E.15	Any Vegetable soup	Nos	22		
E.16	Chapatti/Tandoor Roti/Poori each 70 gms	Nos	22		
E.17	Vegetable Curry one bowl 300gms	Nos	22		
E.18	Vegetable Salad (tomato, cucumber, onion, lemon etc.)	Nos	206		
E.19	Vegetable Noodles 300gms	Nos	102		
E.20	Vegetable Fried Rice / Pulav/Jeera Rice/Bisibele Bath /Pongal etc.	Nos	22		
E.21	Plain Rice	Nos	22		

E.22	Curd Rice -one plate (300gms)	Nos	712		
E.23	Vegetable bajji/vegetable cutlet/bread pakoda with tomato chutney (200gms)	Nos	3530		
E.24	Onion Pakoda 200 gms	Nos	530		
E.25	Upma/shavige bath with Coconut Chutney 300 gms	Nos	276		
E.26	Egg Curry(02 eggs)	Nos	102		
E.27	Egg Fried Rice/biryani 300 gms	Nos	22		
E.28	Jamoon/Carrot Halwa/Payasam(02 medium size jamoons/150 gms)	Nos	188		
E.29	Ice Cream (of approved brand like Arun, Kwality)	Nos	104		
E.30	Fresh Lime Juice with Salt /Sugar (250 ml)	Nos	140		
E.31	Cut Fruit (Mixed) 04 types	Nos	538		
E.32	Fresh milk Nandini/Dodla (25 ml Per Glass)	Nos	130		

E.33	BUFFET LUNCH- (25 TO 50 PERSONS) - 01 EVENT A.Vegetable Soup, B.Phulka/Tandoor Roti/Poori C.Plain rice, D.One Rice Preparation like Pulao/ Biryani/Jeera Rice/Bisibele Bath etc., E.Vegetable Curry or Palya or Saagu from fresh seasonal vegetables/green leaves, F.Malai Kofta/Mutter Paneer/Navrathan Korma, G.Dhal Fry/Dal Tadka/Black Dal, H.Sambar ,I.Rasam, J.Curd, K.Veg.Salad, L.Papad & Pickle, M.One Sweet, N.Cut Fruit, O.Ice Cream (One Scoop or One Small Cup)	No. of persons	50		
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E.34	BUFFET LUNCH- (51 TO 100 PERSONS) 01 EVENT A.Vegetable Soup, B.Phulka/Tandoor Roti/Poori C.Plain rice, D.One Rice Preparation like Pulao/ Biryani/Jeera Rice/Bisibele Bath etc., E.Vegetable Curry or Palya or Saagu from fresh seasonal vegetables/green leaves F.Malai Kofta/Mutter Paneer/Navrathan Korma, G.Dhal Fry/Dal Tadka/Black Dal, H.Sambar , I.Rasam, J.Curd K.Veg.Salad, L.Papad & Pickle, M.One Sweet, N.Cut Fruit O.Ice Cream (One Scoop or One Small Cup)	No of persons	100		
Payment towards Catering Charges (E1) ₹					
Goods and Services Tax (GST) @%(E2) (₹)					
Total Value for Catering including Goods and Services Tax (GST)(E=E1+E2)					
Total offer value for Housekeeping and Catering Services including Goods and Services Tax (GST) (F= A+B+C+D+E) ₹					

C. SCOPE OF WORK, CONTRACT PERIOD AND TERMS & CONDITIONS OF CONTRACT**B, 1: LOCATION AND DETAILS OF THE BHEL-ELECTRONICS DIVISION GUEST HOUSE**

SL.NO	PROPERTY	ADDRESS & LOCATION	ROOM TYPE	NUMBER OF ROOMS
1	GUEST HOUSE	BHEL-EDN TOWNSHIP ATTIGUPPE, VIJAYNAGAR, BENGALURU-560040 Phone: 080-23005900	GENERAL ROOMS (A/C)	23 ROOMS
			VVIP-SUITES (A/C)	4 ROOMS
			BASEMENT	3 ROOMS
			GROUND FLOOR	10 ROOMS
			FIRST FLOOR	10 ROOMS & 4 VVIP-SUITES
2	TRANSIT FLAT	E-2, BHEL-EDN TOWNSHIP ATTIGUPPE, VIJAYNAGAR, BENGALURU-560040 Phone: 080-23218698	General Rooms (A/c)	3 ROOM
			VIP Room (A/c)	1 ROOM
			Ground Floor	3 ROOM
			First Floor	1 ROOM

B.1.1: Details of Guest House and Transit Flat

GUEST HOUSE DETAILS	
Number of beds	39 beds (Guest Rooms)
Dining halls	One General & One VVIP Hall
Waiting Hall for VVIPs	One
Kitchen	One
Office Room	One
Reception	One
Lounge Area	One
Pantry Room in Ground Floor	One
Store Rooms	Three
Servant Room	Four
Toilets	Four
Laundry Area	One
Gas Cylinder Room	One
Electrical Panel Room	One

TRANSIT FLAT DETAILS	
Number of beds	7 Beds (Guest Rooms)
Dining halls	One
Kitchen	One
STORE ROOM	One

B.1.3 DETAILS OF MANPOWER DEPLOYMENT IN BHEL GUEST HOUSE AND TRANSIT FLAT

The minimum manpower to be provided on all days including Sundays and holidays are as follows:

Sl.No	Designation	GUEST HOUSE	TRANSIT FLAT
01	Supervisor(HSW)	1	-
02	Receptionist(SW)	1	-
03	Cooks(HSW)	1	-
04	Asst. Cook(SW)	1	-
05	Servant(UW)	1	-
06	House Keeping Boys/(SSW)	3	1
07	Waiters(SSW)	2	1
	Total	10	2

BHEL at its discretion can reduce or increase the minimum number of manpower required as per operational requirements.

B.2: SCOPE OF WORK:**1. RECEPTION-CUM-FRONT OFFICE**

a. To attend to phone calls, receiving messages, interacting with Guests and BHEL Officers, co-ordinate room allocation, bookings, check-in and check-out of guests, collect charges through POS machine/obtain signatures of guests as required, maintain proper accounting and submit the same periodically to BHEL Officials.

2. CATERING

- a. To render all services relating to Food and Beverages. at high standards
- b. To render additional catering services as may be required by BHEL at company's premises.

3. HOUSEKEEPING

To render all housekeeping services including maintenance of rooms, dining halls, kitchen, office rooms, reception area, toilets and all other areas in the guest house which may not be specified here, at high standards.

4. LAUNDRY

- a. To render all laundry services at high standards for guest house Linen items.
- b. To render all laundry services at high standards for guests.

5. GENERAL ADMINISTRATION

- a. To ensure the entire operations of the Guest House & Transit Flat and coordinate with respective departments of BHEL for smooth running of the guesthouse.
- b. To maintain records as required by BHEL.
- c. To ensure the safety of Guest House & Transit Flat, properties belonging to the Guest House & Transit Flat and maintain total vigil on the movement of people in the guest house.
- d. To ensure timely action in emergencies including operation of firefighting systems, administering first aid etc. in Guest House & Transit Flat.
- e. To ensure that the DG set switches on automatically in the event of power failure

1. FRONT OFFICE

1.1 When the guest checks-in, the Contractor/Contractor's staff shall immediately

1.1.1 Attend to him, receive him, and allot the room specified by the designated officer of BHEL in his name. BHEL will reserve the rooms and intimate the Contractor through designated officer. **The contractor shall neither allot rooms on his own nor disclose information relating to availability status to the guests or any person other than the authorized BHEL official for any reason.**

1.1.2 Verify the identity of the guest and get the guest's name including accompanying family members entered in the Guest Register provided by BHEL.

1.1.3 Accompany the guest to his room by carrying his baggage to his room, leave him in the room, look for his comforts, keep fresh water, etc.

1.1.4 Offer the guest tea/coffee/food etc. as required by him, according to the time.

1.1.5 At the time of check-out, prepare separate bills for boarding and lodging and get the same signed by the concerned guests.

1.1.6 In case of employees on official duty, the Contractor shall take charges from the guests towards catering only and obtain signature of the guests on bill towards lodging. In case of employees and other guests on personal duty, entire expenditure towards Catering and Lodging shall be collected, as per the framework agreement/protocol norm of BHEL. Receipts towards charges taken against Room Rent will be deposited with BHEL Officials stationed at the Guest House, with proper documentation.

1.1.7 In case of Company's guests, the Contractor shall raise bill for boarding part alone and get the same signed by the guest and claim it for reimbursement from BHEL along with other bills to be submitted by the Contractor once in a month.

1.1.8 At the time of check-out, the Contractor shall ensure that the room occupied by the guest is in order with respect to assets of the Company. A quick check to be carried out before the guest leaves the guest house.

1.1.9 At the time of guest moving out of the guest house or Transit Flat, checking out, key should be collected.

1.1.10 Carry the guest's baggage from the room to the vehicle.

1.1.11 To ensure that the guest has not left behind in the room any of his belongings, and if any such belongings are found, to immediately inform BHEL officials for sending the same to the guest.

1.1.12 The Contractor's boys shall not seek any tips or favour from the guests for the services rendered.

1.1.13 During stay, the guest's miscellaneous needs like laundry, medical etc., to be attended to. The charges for these services may be collected from the guest on actual basis, providing relevant bills. In cases where these services are to be rendered at Company's cost, the same will be intimated to the Contractor by the BHEL officials. **However, the Contractor's Labourers should not extend any of such services like Cigarettes, Liquor or Non-Vegetarian Food to guests, these are not allowed inside the Guest House and Transit Flat.**

1.1.14 To order for newspapers and magazines as advised by BHEL, coordinating with the newspaper agents, and paying for the bills at the end of the month. This will be reimbursed by BHEL along with the Contractor's bill, to be submitted with relevant suppliers' bills.

2. CATERING

2.1 The Contractor shall provide the following services:

2.1.1 Preparation of Tea and Coffee, Breakfast, Lunch, Snacks, Dinner etc., as per the menu given separately in the Price Bid Format.

2.1.2 The menu may be altered for specific guests / special occasions / programmes as desired by BHEL, within the overall scope of the menu. For any extra item, not covered in the Annexure I the Contractor may charge additionally on mutually agreed rates.

2.1.3 The Contractor shall take orders beforehand from the staying guests regarding their food requirements. The BHEL officials at the Guest House may also place separate orders on the Contractor for any official programmes/special occasions/food for company guests at factory premises

2.1.4 The Contractor shall take care to provide healthy food to the guests as per the standard menu prescribed by BHEL. In exceptional cases, he may have to prepare food as specified by the guests on medical grounds.

2.2 The Contractor shall be responsible for procurement of raw materials and ingredients. First quality raw materials and ingredients shall be used in the preparation of food and beverages. Fresh vegetables and milk, standard beverages shall be used. The quality of the materials should be satisfactory to the officials of BHEL who may carry out random inspection.

2.3 The Contractor shall store sufficient quantity of high-quality ingredients in the available place in the guesthouse to ensure preparation of food items in time. The Contractor at his own risk shall make the procurement and storage.

2.4 The timings for regular services like Breakfast, Lunch and Dinner shall be as informed by the Company. Coffee/Tea, evening snacks shall be served to guests as requested by them. If guests checking-in at odd hours request for food, all possible support should be extended in this regard.

2.5 Every food preparation shall be used for the specific service and the left-over food shall not be served during the next meal service.

2.6 The Contractor shall be responsible for service of food and beverages in the Dining room. Morning Tea/Coffee will be served in respective rooms for all the guests. Room Service shall be provided to VVIPs on request and other guests in case they are not able to reach Dining Hall due to medical reasons.

2.7 The contractor shall suitably display the Food menu with rates in all rooms & dining area.

2.8 The Contractor shall provide efficient and prompt service to all guests.

2.9 The food preparation is to be done in a strict hygienic environment without any compromise. The staff on duty shall be in good health and hygiene as well as wear washed & pressed uniforms.

2.10 The Contractor should ensure total cleanliness and regular cleaning of facilities in the kitchen

2.11 The Contractor shall perform the Service to the satisfaction of the Company officials. If any shortcoming is found then on instruction from Company officials, the Contractor shall rectify the shortcoming immediately.

2.12 The Contractor shall ensure that he appoints well qualified & experienced cooks in all types of food preparation.

2.13 On special occasions at guesthouse or in any of the company-chosen place, the Contractor shall be ready to undertake food arrangements as per the framework agreement. If he is asked to make any arrangement not covered in the contract, payment will be made on production of bills/self-certification.

2.14 In case the contractor is asked to make any extra arrangement like Fruits, Flowers, Snacks, food items etc., from outside during any event or visits of VVIPs, the actual reimbursement will be made towards such arrangements, on production of relevant bills, wherever possible. Wherever it is not possible to produce the source bills, the contractor will claim the amount on self-certification basis to be endorsed by the officials of BHEL. Besides reimbursing the actual cost of such arrangements, BHEL will also reimburse the transportation cost to the contractor in connection with such arrangements. Reimbursement of transportation cost will be normally limited to Auto Fare. Apart from this, BHEL will also reimburse such expenses incurred to overcome emergencies requiring the services of electricians, plumbers, doctors etc and cost of material, if any, in the interest of the smooth operations of the Guest House & Transit Flat and keeping in mind the interests of the guests. In such cases also, expenditure will be reimbursed as explained above."

2.15 The Contractor may make use of the kitchen equipment, crockery and cutlery, etc. available with BHEL. The Contractor is free to use any of the available facility for the purpose of the services included in this contract in guest house and transit flat. For any additional requirement, the Contractor may bring his own equipment.

2.16 Routine cleaning and proper handling of kitchen equipment required for food production will be the contractor's responsibility.

2.17 All cooking fuel costs will be borne by the contractor. The contractor shall coordinate the booking & procurement of gas cylinders in time so as to ensure continuous availability of sufficient fuel for guest house operation.

3. HOUSE KEEPING

3.1 The Contractor shall provide House Keeping Services for all the rooms available in the guest house & transit flat and other areas like lounge, dining halls etc., of which a detailed list is provided separately.

3.2 The Contractor will procure all the materials required for guest amenities. This includes tooth brush, tooth paste, soap, shampoo, coconut oil sachet in all general rooms and soaps, shampoo sachets, toothbrush, toothpaste, comb, disposable razor, shaving foam, body lotion, coconut oil, shower cap, face powder, shoe wax etc. to be kept in all the VVIP rooms. All these items should be from amongst popular brands like Colgate/Close-Up/Pepsodent/Gillette/ Lux/ Cinthol/ Rexona / Hamam /All Clear/Sunsilk/Head and Shoulder/Parachute/Ponds.

3.3 The Contractor shall arrange to keep one English Newspaper i.e. Times of India/Deccan Herald/The Hindu/The New Indian Express in all the rooms and Times of India or Deccan Herald, Economic Times, India Today and Business Today in all VVIP Rooms. In addition, one copy each of Times of India/The Hindu or Deccan Herald, Prajavani/ Vijayvani/Vijaya Karnataka, Rajasthan Patrika, India Today and Business Today are to be kept in the Reception Area. Except the Reception Area for which newspapers will be procured on daily basis, procurement of newspapers for guest rooms are occupancy-based and not on regular basis. Also, type of newspaper to be procured for guest rooms will vary from time to time depending on the printed rate of the newspapers, considering which the contractor shall procure the cheapest priced newspaper from the above listed newspaper. Expenditure towards the same will be borne by the Contractor and claimed from BHEL in his monthly bill.

3.4 All the rooms shall be kept neat and tidy always to enable BHEL to allocate the rooms at any time.

3.5 Linen like towels, bed spreads, bed sheets should be changed every day in the guest rooms.

3.6 The Contractor shall be responsible for making the beds and clean all rooms daily. All rooms, bath rooms and toilets are to be cleaned with high quality disinfectants. Ceilings, ceiling fans, windows, glasses and furniture to be cleaned once in seven days. All the necessary housekeeping materials for the performance of services shall be procured by the Contractor periodically and claimed from BHEL as per the framework agreement.

3.7 Room fresheners and deodorants facilities to be made available in all the rooms, toilets, lounges and all common toilets. They may be replenished immediately whenever required.

3.8 The contractor shall maintain high standards of cleanliness and hygiene throughout the guesthouse & Transit Flat.

3.9 The Contractor's men shall take care of miscellaneous requirements like replacement of batteries for clocks, remote units of TVs and ACs etc. provided in the guesthouse rooms and other places. Reimbursement towards the same may be claimed from BHEL.

3.10 Rooms shall be regularly checked for bed, hand towel, bath towel, soap, shampoo, water, functioning of TV, refrigerators, ACs, geysers and bath room fittings, bulbs etc. and maintain regular reports.

3.11 The Contractor shall ensure the proper functioning of all systems in the guest house such as electrical, electronics, sanitary and water supply. Should there be any requirement of attending to emergency problems which are minor in nature, he shall arrange to call the qualified person in the respective field and get the problem solved. Expenditure, if any, towards the same may be claimed in his monthly bills.

4. LAUNDRY

4.1 The Contractor shall take all required steps to ensure efficient and timely laundry services for the guesthouse and Transit Flat.

4.2 Bed linen, towels and pillow covers should be regularly washed and kept in clean condition for use. Washing of table clothes, curtains, blankets etc., are to be carried out based on needs. Payment towards the same will be made as per the framework agreement

4.3 The contractor shall charge from the guests for washing and pressing of guest's clothes and collect money from the guests directly. In exceptional cases, on specific instructions from BHEL officials, the Contractor may claim expenditure incurred for washing the clothes of VVIPs.

6. GENERAL ADMINISTRATION

6.1 Guest Occupancy Register provided by BHEL shall be kept safely. As soon as the guest enters the guest house necessary entries shall be obtained.

6.2 An attendance register shall be maintained for the attendance of the staff.

6.3 Daily boarding charts shall be maintained without overwriting for the provision of food to the guests.

6.4 Both, room rent and boarding bill books shall be maintained as required under this contract.

6.5 An Asset Register shall be maintained by the Contractor to ensure the safe custody of company's properties. This shall be subjected to periodical verification by the concerned authorities of the Company. Hence, the Contractor shall assume full responsibility for maintaining all movable properties of BHEL located inside the Guest House & Transit Flat. In case of any shortage, damage etc., the Contractor shall be fully liable for replacement of the same at his cost.

6.6 The Contractor shall get the feedback form filled from all guests without fail.

6.7 Statements of food provided, bills received and submitted, etc., shall be maintained by the Contractor.

6.8 The Contractor shall perform all catering and housekeeping work in a thorough, efficient, professional manner with due diligence and care according to industry norms and standards, in conformity with applicable local laws and regulations and Company's own procedures and instructions. The Contractor shall perform the Service to the satisfaction of the Company and if any shortcoming is found, then on instruction the Contractor shall rectify the shortcoming immediately.

F. RAW MATERIAL STANDARDS

The Contractor must ensure that high quality ingredients and variety of quality vegetables are always procured for preparation of eatables. For all food preparation, refined oil with **Agmark** is to be used. As far as possible for all other preparations Agmark or any other standard products are to be used. The company's authorized official has the right to test the quality of food, reject any ingredient that may be found to be substandard. All raw materials used should be free from adulteration or any foreign material. The contractor should also ensure that the used edible oil is not re-used for any other cooking purpose. Periodical inspection of ingredients should be carried out and any item with lapsed expiry date should be thrown out.

G. HYGIENE STANDARDS

The Contractor must ensure the health and hygiene of the workers employed by him and ensures periodical medical check-ups as per the norms of the Factories Act 1948 and OHSAS norms.

H. FACILITY PROVIDED BY BHEL BROADLY INCLUDE

Modular self-contained Kitchen with all necessary facilities like Gas Stoves, LPG Cylinders, Grinder, Idli Maker, Dosa Maker, Tandoor, Refrigerators, Microwave ovens etc.

1. Crockery and cutlery
2. Furniture in rooms, dining halls, lounges, office rooms, etc.
3. Appliances like TV, ACs, and Geysers etc.
4. Water & Electricity
5. Linen.

All the available capital equipment will be provided in "as-is", "where-is" condition. If any specific additional requirement for such equipment is raised from the Contractor's side, BHEL will decide on a case-to-case basis. The crockery and cutlery available in Guest House and Transit Flat shall be replenished once in a year against breakages/wear and tear in the normal use. The contractor shall be responsible for damage/breakdown of cookers and other kitchen appliances etc., within the first year of procurement.

Liability towards any loss, theft, damage or breakage of the items entrusted to the Contractor shall be borne by the Contractor.

Since BHEL has equipped the guest house with heavy duty grinders, the contractor shall not use the mixer-grinder for preparing Idli / Dosa batters Mixer-grinder should be used only for small quantities of grinding. Similarly, the Contractor should regularly use the gas-connected Idli-Maker and Dosa Maker.

The Contractor will have full responsibility of proper upkeep, maintenance and custody of the equipment's/ vessels etc., handed over to him by the company.

All the items supplied by the company at its expense for the purpose of running Guest House & Transit Flat will be company's property for all intents and purposes and the contractor shall have no right or claim on the same.

The losses due to breakage / theft / damage or loss of any such materials / equipment / fixtures / furniture or damage due to poor and reckless handling shall be recovered from the Contractor as per BHEL rules. In regard to natural wear and tear of any such item, the decision of the company shall be final and binding on the Contractor. Damages/breakages in crockeries due to natural causes may be leniently viewed by BHEL. However, the contractor shall maintain records for all such damages/breakages.

BHEL may consider of providing accommodation for duty personnel of contractor's labourers.

J. PERSONNEL

1. The Successful contractor shall make all appropriate arrangements for smooth running of Guest House & Transit Flat operations. Hence, he should post a team of personnel under the leadership of one well experienced Supervisor, who will be reporting to BHEL official in the Guest House.

2. The Contractor shall maintain Qualified/Trained competent Personnel on the job to ensure smooth operation of the services as set forth in the Scope of Work and Services. This will include but not limited to:

- a. All labour necessary to prepare and serve all meals of different cuisines including continental and to maintain the guesthouse & Transit Flat rooms etc., in total cleanliness and hygiene condition, and
- b. All clerical, supervisory and management personnel necessary for catering and allied operations.

3. The Contractor shall always maintain the minimum number of personnel as detailed above. However, during any major event or visit of dignitaries, additional manpower as may be required to meet the work load, will have to be provided at no extra cost.

4. If, at any stage during the contract period, BHEL observes that any or all the personnel engaged by the contractor are not capable of carrying out the Catering & House Keeping Services in the Guest House & Transit Flat according to professional standards, the contractor shall immediately replace such personnel with suitable ones. In case of contractors, failure to do so, BHEL will take steps, as it may deem necessary including termination of the contract, in the overall interests of Guest House & Transit Flat Operation.

B.2: TERMS AND CONDITIONS OF CONTRACT**B.2.1: SAFETY CODE****RESPONSIBILITIES OF THE CONTRACTOR IN RESPECT OF SAFETY OF MEN, EQUIPMENT, MATERIAL AND ENVIRONMENT**

1. Before commencing the work, contractor submit a "SAFETY PLAN" to the authorized BHEL Official. The 'SAFETY PLAN' shall indicate in detail the measure that would be taken by the contractor to ensure safety of men, equipment, material and environment during execution of the work. The plan shall take care to satisfy all requirements specified hereunder. The contractor shall submit Safety Plan along with his offer. During negotiations before placing of work order and during execution of the contract BHEL shall have right to review and suggest modification in the Safety Plan. Contractor shall abide by BHEL decision in this respect.

2. The contractor shall take all necessary safety precautions and arrange for appropriate appliances as per direction of BHEL or its authorized officials to prevent loss of human lives, injuries to personnel engaged, and damage to property and environment.

3. The contractor shall provide to its work force and ensure the use of the following personal protective equipment as found necessary and as directed by the authorized BHEL officials:

(i) Safety Helmets conforming to IS-2925: 1984. (ii) Safety

Belts conforming to IS-3521: 1983.

(iii) Safety Shoes conforming to IS-1989: 1978

(iv) Eye and Face protection devices conforming to IS – 8520: 1977 and IS-8940: 1978 (v) Hand and body protection devices conforming to:

IS-2573: 1975

IS-6994: 1973

IS-8807: 1978

IS-8519: 1977

All tools, tackles, lifting appliances, material handling equipment scaffolds, cradles, safety nets, ladders, equipment's etc. used by the contractor shall be of safe design and construction. These shall be tested and certificate of fitness obtained before putting them to use and from time to time as instructed by authorized BHEL official who shall have the right to ban the use of any item.

All electrical equipment's, connections and wiring for constructions power, its distribution and use shall conform to the requirement of the Indian Electricity Act and Rules. Only electricians licensed by the appropriate statutory authority shall be employed by the contractor to carry out all types of electrical works. All electrical appliances including portable electric tools used by the contractor shall have safe plugging system to source of power and be appropriately earthed. The contractor shall not use any hand lamp energized by electric power with supply voltage of more than 24 volts. For work in confined space lighting shall be arranged with power sources of not more than 24 volts.

The Contractor shall adopt all fire safety measures as laid down in the "Code for fire Safety at Construction Sites" issued by the Safety Department of the Construction Management (HQ) of BHEL and as per directions of the authorized BHEL official. A copy of the above referred "Code of Fire Safety at the Construction Sites" shall be made available by BHEL to the contractor for reference, on demand by the contractor, during tendering stage itself.

Where it becomes necessary to provide and/or store petroleum Products, explosives, chemicals and liquid or gaseous fuel or any other substance that may cause fire or explosion, the contractor shall be responsible for carrying out such provisions and/or storage in accordance with the rules and regulations laid down in the relevant government acts, such as Petroleum Act, Explosives Act, Petroleum and Carbides of Calcium Manual of the Chief Controller of Explosives, Govt. of India. etc., prior approval to the authorized BHEL official at the site shall also be taken by the contractor in all such matters.

The contractor shall arrange at his cost (wherever not specified) appropriate illumination at all work spots for safe working when natural daylight may not be adequate for clear visibility.

The contractor shall be held responsible for any violation of statutory regulations local, state or central and BHEL instructions, that may endanger safety of men, equipment, material and environment in his scope of work or another contractor's or agencies. Cost of damages if any, to life and property arising out of such violation of statutory regulations and BHEL instructions shall be borne by the contractor.

In case of a fatal or disabling injury accident to any person at construction sites due to the lapses by the contractor, the victim and/or his/her dependents shall be compensated by the contractor as per statutory requirements. However, if considered necessary, BHEL shall have the right to impose appropriate financial penalty on the contractor and recover the same from payments due to the contractor for suitably compensating the victim and/or his/her dependents. Before imposing any such penalty, appropriate enquiry shall be held by BHEL giving opportunity to the contractor to present his case.

In case of any damage to property by the contractor, BHEL shall have the right to recover cost of such damages from payments from payments due to the contractor after holding an appropriate enquiry.

In case of any delay in the completion of a work due to mishaps attributable to lapses by the contractor, BHEL shall have to recover cost of such delay from payments due to the contractor, after notifying suitably and giving him opportunity to present his case.

If the contractor fails to improve the standards of safety in its operation to the satisfaction of BHEL after being given a reasonable opportunity to do so; and/or if the contractor fails to take appropriate safety precautions or to provide necessary safety devices and equipment or to carry out instructions regarding safety issued by the authorized BHEL official, BHEL shall have the right to take corrective steps at the risk and cost of the contractor after giving a notice of not less than seven days indicating the steps that would be taken by BHEL.

The contractor shall submit report of all accidents, fires and property damage, dangerous occurrence to the authorized BHEL official immediately after such occurrence, but in any case not later than twelve hours of the occurrence. Such reports shall be furnished in the manner prescribed by BHEL. In addition, the contractor to the authorized BHEL official shall also submit periodic reports on safety from time to time as prescribed.

Before commencing the work, the contractor shall appoint/nominate a responsible officer to supervise implementation of all safety measures and liaison with his counterpart of BHEL.

If safety record of the contractor in execution of the awarded work is to the satisfaction of Safety Department of BHEL, issue of an appropriate certificate to recognize the safety performance of the contractor may be considered by BHEL after completion the work.

B.2.2: HEALTH, SAFETY & ENVIRONMENTAL POLICY

The Management is committed to be an environmentally sound company in its activities, products, services and to provide safe and healthy working environment covering its employees, products & services as an integral part of business performance through:

- Compliance with applicable Legislation and Regulation
- Setting objectives and targets to eliminate/control/minimize environmental pollution, risks due to Occupational Health and Safety Hazards.
- Promotion of activities for conservation of resources by environmental management with focus on oil, electrical energy and chemicals.
- Enhancement of Environmental, Safety and Occupational Health awareness amongst employees, customers, suppliers, contractors by proactive communication.
- Regular evaluation and pro-active measures for prevention & control of environmental pollution/accidents/occupational diseases.
- Appropriate training of employees and interested parties on Health, Safety & Environmental (HSE) aspects.
- Formulation and maintenance of HSE Management Programs for continual improvement.
- Periodic review & audit of HSE Management System to ensure its continuing suitability, adequacy and effectiveness
- Communication of HSE Policy to all employees and interested parties.
- Co-operation with concerned agencies/regulatory bodies engaged in HSE activities.

B.2.3: CONTRACTOR'S OBLIGATIONS

Contractor shall deploy the required nos. of workmen for execution of the work awarded to him and he or his authorized representative will be solely entitled to instruct such workers about the manner in which the awarded work is to be carried out as per the prescribed specifications and as directed by Engineer-in-charge. The contractor shall be fully responsible for the work awarded to him and fulfil following obligations.

Contractor shall depute his workmen as per the details given in scope of work. The work shall be executed as per work instructions and to the satisfaction of Engineer-in-charge.

Contractor shall ensure that the employees deployed in the premises of BHEL are physically and mentally fit and do not have any criminal records. Such employees should possess requisite skill, proficiency, experience etc. to carry out the work.

Contractor shall maintain appropriate records of his employees deployed to carry out the work.

"The contractor shall issue Employment Card in Form No.XIV to each Worker engaged by him within 3 days of the employment of the Worker as prescribed under Rule No.76 of the Contract Labour (Regulation & Abolition) Central Rules, 1971. The Card shall be maintained up-to-date and any change in the particulars shall be entered therein".

Contractor shall provide employment card/identity card with photograph duly verified and attested by the contractor to his employees deployed to execute the work. Contractor shall also indicate the name of the proprietary/partnership firm/company, place of work, contact number and duration of validity of the card etc. in such identity card.

Contractor will be fully responsible for the good conduct of his employees deployed to execute the work. In case of any misconduct/misbehaviour by any employee, the contractor will replace such employee(s) immediately.

Contractor will ensure that the work is executed through his employees on his rolls only and under no circumstances the contractor will deploy any casual employees to carry out the work; nor shall sub-contract the work without prior written permission from BHEL.

Contractor will keep watch on his employees and he will be liable for any pilferage /loss to BHEL due to Acts of omission and commission by his employees. Similarly, for any compensation to outsiders and his employees on account of any act of omission and commission by the employees deployed by the contractor shall lie exclusively with contractor.

The contractor shall be responsible for enforcing all safety regulations as applicable inside the factory, while undertaking the work tendered. Notwithstanding that BHEL may provide consumables, cleaning and material handling equipment etc. wherever required, the contractor shall be responsible for issue and wearing of the safety equipment's/gadgets.

The contractor has to provide his workmen uniform distinct different from BHEL employees, mandatorily after commencement of contract. The uniform should have logo of the contractor's firm/company. The uniform shall be always ensured to be in neat, tidy and wearable condition.

In the event of termination of contract for any reason whatsoever, the contractor shall withdraw all his employees and his equipment, if any from the establishment of BHEL.

Contractor shall take necessary insurance policy for his workmen to cover workmen's compensation and accidental cover as may be applicable. Provided if the contractor has or proposes to obtain ESI registration prior to the commencement of the contract, this insurance policy will not be insisted upon.

BHEL will provide materials for repairs and maintenance wherever applicable and agreeable. However, it will be the responsibility of the contractor to inform concerned Engineer-in-charge to ensure the materials/equipment for assigned jobs.

The age of the contract workers deployed at BHEL EDN should be between 18 to 60 years.

The contractor shall maintain regular contact with the designated Engineer-in-charge of BHEL and will interact on matters relating to the work awarded under this contract.

In case the contractor does not carry out the contractual / statutory obligations or the services rendered by him are found to be unsatisfactory, BHEL shall bring the same to his notice and he will be obliged to discharge the obligations and rectify the deficiency / anomaly within a month's time and in continuation of such deficiencies/ failure to compliances limited to a maximum of 03 such notices from BHEL, failing which BHEL reserves the right to terminate the contract without assigning any reason what so ever. In such an event, no damages will be payable for short closure of the contract and the contractor shall be liable to pay BHEL for any loss or hardships it may suffer, such termination shall be for the contractor's default and any money including deposits or bills available with BHEL will be forfeited and any further claim on the contractor may be made by BHEL for recovery of any loss.

The decision of BHEL regarding interpretation of any terms and conditions set forth in this agreement shall be final and binding on the contractor.

Notwithstanding anything contained in this tender document, the contract may be terminated by BHEL without assigning any reason thereof by giving a notice of 30 days to the contractor.

"Payment of Gratuity under The Payment of Gratuity Act, 1972 and Retrenchment Compensation under The

Industrial Disputes Act, 1947, wherever applicable, shall be the sole responsibility of the Contractor".

C.CONTRACT PERIOD AND PLACE OF WORK:**C.1: Mobilization period:**

The work shall start within seven days of issue of LOA or as indicated in LOA whichever is earlier.

C.2: Contract Period:

Twenty-four months from the date of award of contract.

BHEL-EDN may extend the contract by 3 months at same Rate and Terms and Conditions based on mutual consent.

C.3: Place of Work:

The work shall be carried out at BHEL-EDN, Guest House and Transit Flat at BHEL-EDN Township, Attiguppe, Bangalore

D.PAYMENT TERMS

1. Payment will be made after completion of work on pro-rata basis based on actual Services provided as per BOQ after acceptance and certification of Area in charge (BHEL Executive). **Payment shall be made within 30 days of submission of bill complete in all respect.**
2. The Contractor shall submit the bill within a week after the end of each month / after completion of work in triplicate copies detailing the various items of work done during the month supported by the requisitions issued from time to time along with any other relevant document which is required from time to time as per BHEL requirement.
3. The Contractor shall, once in every month, submit to the respective area HOD separately details of their claims for the work done by them up to and including the previous. He should in addition furnish a clear certificate to the effect that the claims submitted by him as aforesaid cover all his claims and that no further claims shall be raised by him in respect of the work done up to and including the period under report. Payment will be at the sole discretion of BHEL.
4. The proof of execution of work should be submitted along with each bill (printed form with covering letter and proof for execution of work).
5. If the Contractor is not registered for any statutory obligation and not liable thereto, then a declaration shall be submitted along with offer that they are within the threshold limit.
6. No advance will be paid for operational or any other expenses.
7. Goods and Services tax will be payable extra by BHEL at prevailing rates and corresponding TDS will be made as per Government norms.

8. All payments to be made to the Contractor shall be done only through NEFT (National Electronic Fund Transfer / RTGS (Real Time Gross Settlement)). No other forms or mode of payment is made by BHEL. If there is any delay in making payment, no interest will be paid.

E. PRICE VARIATION CLAUSE:

E.1: The minimum wage, PF, ESI and Bonus for Unskilled worker, Semi-skilled Worker, Skilled worker and Highly Skilled worker shall be revised as per Govt. notification on actual basis.

E.2: The Service Charge and rates for washing allowance, Uniform, Shoes and food items will not change.

E.3: The service charge will not be applicable on additional amount payable due to price variation clause and payments made against Uniform, Shoes, and Soaps & PPE's.

F. LIQUIDATED DAMAGES (LD)/PENALTY:

1. LIQUIDATED DAMAGES (LD):

If the contractor fails to start the work within the initial mobilization period (7 days) fixed in the tender as indicated in Work Order or at any time repudiates the contract then BHEL, without prejudice to any other right or remedy available to it under the contract, may at its discretion shall have right to

a. Recover from the contractor, liquidated damages and not by way of penalty, a sum of 0.5% (Half percentage) of total value of the contract (excluding taxes) per day of delay in mobilization beyond initial mobilization period of 7 days, subject to a maximum of 15 days. In such a case, BHEL may also terminate the contract and forfeit security deposit if delay extends beyond 15 days.

b. Recover from the contractor, liquidated damages and not by way of penalty an amount of ₹500/- per day in the event of any delay in making the payment of any wages or dues to the all contractual workers by the tenderer i.e. after 07th of subsequent month.

2. PENALTY:

1. For any reduction in manpower below the minimum specified, pro-rata deduction will be made from the bill for fixed monthly service charge for providing manpower in addition to penalty of ₹ 250/- (Rupees Two hundred and Fifty only) per person per day below the minimum.

2. For failure to maintain attendance register for staff on duty, penalty of ₹ 250/- (Rupees Two hundred and fifty only) per day will be levied in addition to Pro-rata deduction as applicable from the fixed charges towards providing manpower.

3. Non-maintenance of proper records or non-submission of daily / weekly / monthly reports related to operations, inventory, maintenance, room rent collection, occupancy, boarding, Guest amenities provided to the guests, House linen sent to the laundry, daily stock and consumption of Housekeeping consumables etc. as required by BHEL within the specified deadlines, will also attract penalty of ₹ 250/- (Rupees two hundred fifty only) for every instance and will be deducted from monthly fixed charges.

4. If any discrepancy is observed in remittance of room payment due to BHEL, the contractor should set right discrepancies failing which BHEL is liable to impose penalty of ₹ 250 per day till the date of remittance.

5. For non-availability or non-maintenance of asset register a penalty of ₹ 250/- (Rupees Two hundred and fifty only) will be imposed for the first occasion and ₹ 500/- (Rupees Five hundred only) for each subsequent occasion within the same month and deducted from monthly fixed charges.

6. Penalty of ₹ 250/- (Rupees Two hundred and fifty only) per guest will be levied for failure to collect duly filled-in and signed Feedback forms and Guest Amenities Forms. The Feedback forms and Guest Amenities Forms so collected are to be submitted to BHEL weekly failing which penalty of ₹ 250/- (Rupees Two hundred and fifty only) per day for first instance and ₹ 500/- per day for subsequent instance will be levied and deducted from monthly fixed charges.
7. For noncompliance with reasonable requests of guests that are not against BHEL's standing instructions a penalty of ₹ 250/- (Rupees Two hundred and fifty only) will be imposed for the first occasion after warning and ₹ 500/- (Rupees Five hundred only) for each subsequent occasion within the same month and will be deducted from monthly fixed charges.
8. Inappropriate personal hygiene of contractor's employees or deployment of a sick person on duty will lead to fine of ₹ 1,000/- (Rupees One thousand only) for every instance and will be deducted from monthly fixed charges.
9. Severity of hygiene failure will be assessed and decided by BHEL and fined appropriately. In case of gross failure/negligence a severe penalty will be imposed, which could be a hefty fine as cash deducted from monthly fixed charges and / or summary Termination of the Contract.
10. Food poisoning, will invoke a hefty penalty to be decided at the sole discretion of BHEL, along with Cancellation of contract and possible black-listing of the caterer.
11. For not reporting immediately to BHEL regarding non-functioning / malfunctioning of appliances/equipment a penalty of ₹ 250/- (Rupees Two hundred and fifty only) will be imposed for the first occasion after warning and ₹ 500/- (Rupees Five hundred only) for each subsequent occasion.
12. Failure to accompany the guest to the allotted room, carry the luggage to the room and leave the guest after attending to basic comforts, providing fresh water, etc. will attract penalty of ₹ 250/- (Rupees Two hundred and fifty only) for the first occasion and ₹ 500/- (Rupees Five hundred only) for each subsequent occasion within the same month and will be deducted from monthly fixed charges.
13. Failure to Prepare separate bills, in duplicate, for Boarding and Lodging and get them signed by the guest will attract penalty of ₹ 250/- (Rupees Two hundred and fifty only) for the first occasion and ₹ 500/- (Rupees Five hundred only) for each subsequent occasion within the same month and will be deducted from monthly fixed charges.
14. For Telephone not manned or messages not taken properly or not passed on promptly a penalty of ₹ 250/- (Rupees Two hundred and fifty only) for the first occasion and ₹ 500/- (Rupees Five hundred only) for each subsequent occasion within the same month and will be deducted from monthly fixed charges.
15. For not responding immediately to call or bell of guests a penalty of ₹ 250/- (Rupees Two hundred and fifty only) for the first occasion and ₹ 500/- (Rupees Five hundred only) for each subsequent occasion within the same month and will be deducted from monthly fixed charges.
16. Using Unbranded items not permitted in the contract without prior permission or adulteration of food will invoke a fine of ₹ 1,000/- (Rupees One thousand only) for every instance and will be deducted from monthly fixed charges.
17. For complaints from guests of poor service or quality of catering including room service based on feedback from penalty of ₹ 250/- (Rupees Two hundred and fifty only) for the first occasion and ₹ 500/- (Rupees Five hundred only) for each subsequent occasion within the same month and will be deducted from monthly fixed charges. The same is applicable for not getting up early in the morning or staying up late when required or not serving bed tea to guest's at specified time.
18. For failure to remove empty cups and saucers from the rooms after service, penalty of ₹ 250/- (Rupees Two hundred and fifty only) for the first occasion and ₹ 500/- (Rupees Five hundred only) for each subsequent occasion within the same month will be levied and deducted from monthly fixed charges.
19. Failure to use chafing dishes lit up without chafing fuel for each service or as instructed by guest house in charge, penalty of ₹ 250/- (Rupees Two hundred and fifty only) for the first occasion and ₹ 500/- (Rupees Five hundred only) for each subsequent occasion within the same month will be levied and deducted from monthly fixed charges.

20. If the quality of milk is not found up to appropriate standard, or it is diluted, a fine of ₹ 500/- (Rupees Five hundred only) per instance would be imposed.
21. If BHEL finds that a certain meal was not cooked properly, then a fine of ₹ 500/- (Rupees Five hundred only) per meal would be imposed.
22. Not wearing mask, caps and disposable gloves while serving food will attract a Penalty of ₹ 250/- (Rupees Two hundred and fifty only) for the first occasion and ₹ 500/- (Rupees Five hundred only) for each subsequent occasion within the same month and will be deducted from monthly fixed charges.
23. Any complaints of insects and / or foreign objects (stone, hair, rope, cloth, plastic, etc.) cooked along with food found in any food item would invite a fine of ₹ 500/- (Rupees Five hundred only) per instance.
24. Three or more complaints of unclean utensils in a day would lead to a fine of ₹ 500/- (Rupees Five hundred only) per meal.
25. If cooks are not changed as decided by the designated BHEL official, Penalty of ₹ 250/- (Rupees Two hundred and fifty only) per day will be levied in addition to pro-rata deduction as applicable from the fixed charges towards providing manpower. Above penalty is also applicable in case a professionally qualified /experienced cook is not available or is absent from duty and deducted from monthly fixed charges.
26. For deficiency in quality, quantity or number of guest amenities provided to guests including replenishment on request by the guest, cost thereof will be recovered from monthly bill in addition to penalty of ₹ 100/-(Rupees One hundred only) per occasion and will be deducted from monthly fixed charges.
27. Failure to keep rooms neat and tidy immediately after they are vacated will attract a penalty of ₹ 250/- (Rupees Two hundred and fifty only) for the first occasion and ₹ 500/- (Rupees Five hundred only) for each subsequent occasion within the same month and will be deducted from monthly fixed charges.
28. Failure to change linen in the guest rooms on alternate days will attract a penalty of ₹ 250/- (Rupees Two hundred and fifty only) for the first occasion and ₹ 500/- (Rupees Five hundred only) for each subsequent occasion within the same month and will be deducted from monthly fixed charges.
29. Failure to make beds and clean rooms, bathrooms and toilets daily will attract a penalty of ₹ 250/- (Rupees Two hundred and fifty only) for the first occasion and ₹ 500/- (Rupees Five hundred only) for each subsequent occasion within the same month and will be deducted from monthly fixed charges.
30. Failure to dust and clean ceilings, ceiling fans, windows, window panes and all common areas within Specified days will attract a penalty of ₹ 250/- (Rupees Two hundred and fifty only) for the first occasion and ₹ 500/- (Rupees Five hundred only) for each subsequent occasion within the same month and will be deducted from monthly fixed charges.
31. Failure to replenish deodorants and mosquito repellents will attract a penalty of ₹ 250/- (Rupees Two hundred and fifty only) for the first occasion and ₹ 500/- (Rupees Five hundred only) for each subsequent occasion within the same month and will be deducted from monthly fixed charges.
32. If Hygiene of dining hall, kitchen etc., not up to the desired standards penalty of ₹ 250/- (Rupees Two hundred and fifty only) will be imposed for the first occasion after warning and ₹ 500/- (Rupees Five hundred only) for each subsequent occasion within the same month and will be deducted from monthly fixed charges.
33. The contractor should give certificate of antecedents of each of his employees from the local police station within specified period of 02 months failing which penalty of ₹ 250 (Rupees Two hundred and fifty only) will be imposed per person per day until police clearance is submitted.
34. Failure to wear full uniform including mask, gloves, shoes, socks, name plate, photo ID card, etc. at all times will attract Penalty of ₹ 250/- (Rupees Two hundred and fifty only) for the first occasion and ₹ 500/-(Rupees Five hundred only) for each subsequent occasion within the same month and deducted from monthly fixed charges.
35. BHEL will inform the Contractor in writing regarding the specific deficiency for which deduction is made. In case of any damages or loss caused to BHEL's premises or property due to any default or failure on the part of the contractor for providing services of the requisite standard or negligence of the contractor or his employees, the same would be recoverable from the dues to the contractor in addition to the civil or criminal liabilities.

36. A penalty equivalent to 5% of monthly bill value will be imposed on the contractor in the event of failure in making payment of wages within 7 days from the last day of wage period for immediate previous months work, and not obtaining the signature at the end of entries in the wage register from BHEL official, without waiting for clearance of his pending bills.

3. MAXIMUM VALUE OF LD/ PENALTY:

- a) The total recoveries under aforesaid clauses shall be limited to maximum 10% of the contract value.
- b) In case of any change of order value, LD / PENALTY shall be subject to a maximum of 10% of the revised order value.
- c) The decision of BHEL on the question whether the contractor(s) have committed such default or have failed to perform any such service efficiently and are liable to pay compensation and as to quantum of such compensation shall be final and binding on the contractor(s).

G. TERMS & CONDITIONS FOR EXECUTION OF THE CONTRACT:

- 1. The contractor should bring their manpower to BHEL premises at his/her own cost, risk and execute the work allotted to him inside BHEL premises.
- 2. The contractor should follow and comply with Minimum wages, ESI, PF, Bonus, Group Insurance and other statutory regulations as stipulated in Factories Act and other applicable State/Central Governments' rules and regulations.
- 3. Attendance register should be maintained by the contractor and should be duly signed by contractor's manpower.
- 4. All safety equipment's are to be arranged for the workmen and safety rules & regulations are to be followed as per BHEL's Safety Rules and Regulations.
- 5. The contractor or his/her crew should handle the machinery and other equipment's entrusted to them by BHEL with utmost care and return them safely after execution of stipulated work. The cost of damage, repair due to improper handling of machinery and equipment will be recovered from the contractor.
- 6. Contractor shall supervise the work carried out by his/her employees.
- 7. Contractor shall ensure that the employees deployed in the premises of BHEL are physically and mentally fit and do not have any criminal record. Such employees should possess requisite skill, proficiency, qualification, experience etc.
- 8. Contractor shall maintain appropriate records of his/her employees deployed along with their attendance to carry out the job(s).
- 9. Contractor will be responsible for the good conduct of his/her employees. In case of any misconduct/misbehaviour by any employee, the contractor will replace such employee(s) immediately.
- 10. Contractor will ensure that the job is executed through his/her employees on and under no circumstances, the contractor will not deploy any casual employee to carry out the job nor shall subcontract the job without prior written permission.
- 11. Contractor shall be solely responsible for non-payment, delayed payment of minimum contributions under EPF & MP Act, ESI Act, Bonus, etc.
- 12. In case, the contractor fails to make payment of wages to his/her employees or remittance of contribution to the concerned authorities, the security deposit, other dues/running bills under the contract can be utilized by BHEL to discharge the liability of the contractor.
- 13. Contractor shall observe provisions of the Factories Act, 1948 in respect of working hours, holidays, rest intervals, leave and overtime to his/her employee. No work shall be done on second/third shift, overtime, Sundays or on other declared holidays without written permission.

14. The contractor should maintain a 'Work Diary containing the details of work executed by him from time to time on Shift/Daily basis and obtain the signature from official concerned nominated for this/her purpose for having executed the work correctly and satisfactorily.

15. Necessary gate entry pass will be issued by BHEL Security department for Contract Workmen based on your application duly forwarded by the Contract Executing Department and approved by HR/Welfare/Contract Cell on fulfilment of the Statutory Obligation by the Contractor.

16. In the event of termination of contract for any reason whatsoever, the contractor shall withdraw all his/her employees from the establishment of BHEL. In case, contractor decides to terminate services of his/her employees, he should settle all terminal dues including retrenchment compensation.

17. BHEL reserves the right to cancel/short close and terminate the contract at any point of time after giving intimation to the vendor.

18. BHEL will have nothing to do or be concerned with the employment of employees working for the contractor. The relationship between BHEL and the contractor will be that of independent entities and nothing herein contained will amount to joint venture, partnership or on employer-employee relationship. Supervision of work shall be done by the contractor / his authorized Supervisor exclusive for this work only.

19. National & festival holidays (i.e. 12 days per year) is paid holidays & Earned leave of 15 days per year for all employees engaged for this contract shall be paid as per Minimum wage.

PART-I (TECHNO COMMERCIAL BID)

ANNEXURE-IC

GENERAL TERMS & CONDITIONS OF CONTRACT

1. DEFINITION

In these General Conditions of Contract, the following terms shall have meaning hereby assigned to them, except where the context otherwise requires:

a) The "Contract" means, the documents forming the tender and acceptance thereof, together with all the documents referred to therein including general and special conditions to contract. All these documents as applicable taken together shall be deemed to form one contract and shall be complementary to one another.

b) The "Work" means, the work described in the tender documents in individual work orders as may be issued from time to time to the contractor by the Officer-In charge within the power conferred upon him including all notified or additional items of works and obligations to be carried out as required for the performance of contract.

c) The "contractor" means, the individual Firm or Company whether incorporated or not, undertaking the work and shall include the legal personal representatives of such individuals or the persons composing the firm or Company or the successors of the firm or company and the permitted assigns of such individual or firm or Company.

d) "The Officer-In charge" means, the Officer deputed by the BHEL to supervise the work or part of the work.

e) "Approved" and "Directed" means, the approval or direction of the respective area **HOD** or person deputed by him for the particular purposes.

f) "BHARAT HEAVY ELECTRICALS LIMITED" (hereinafter referred to as BHEL) shall mean the Board of Directors, Chairman, Executive Director, General Manager or, other Administrative Officer of the said Company including **AGM / CCD** authorised to invite tenders and enter into contract for works on behalf of the Company.

g) The "Contract sum" means, the sum accepted or the sum calculated in accordance with the prices accepted in tender and / or the contract rates as payable to the contractor for the execution of the work during the currency of the contract.

h) A "week" means, Seven Days, without regard to the number of hours worked or not worked in any day in that week.

i) A "day" means, the day of 24 hours (TWENTY-FOUR) irrespective of the number of hours worked or not worked in that day.

2. HEADING TO THE CONTRACT

The heading to these conditions shall not affect the interpretations thereof.

3. DEVIATIONS

The contractor shall not carry out any work not covered by schedule except in pursuance of the written instructions of the respective area HOD. No such work shall be valid unless the same has been specifically confirmed and accepted by BHEL in writing and incorporated in the Contract.

4. WORKS TO BE CARRIED OUT

The Contract shall include all labour materials, tools, plant, equipment and transport which may be required for the execution of the work.

The Contractor will be deemed to have satisfied himself as to the nature of the site, local facilities of access and all matters affecting the execution of the work. No. extra charges consequent on any misunderstanding in these respects or otherwise will be allowed.

5. ASSIGNMENT OF TRANSFER OF CONTRACT

The Contractor shall not, assign or transfer the contract or any part thereof, or any share, or interest thereon to any other persons.

6. SUB CONTRACT

The Contractor shall not sublet any portion of the contract.

7. COMPLIANCE TO REGULATIONS AND BYE -LAWS

The Contractor shall confirm to the provisions of any statute relating to the work and regulations and Bye-laws of any local authority. The Contractor shall be bound to give all notices required by statutory regulations or by-laws as aforesaid and to pay all fees and taxes payable to any authority in respect thereof.

8. EARNEST MONEY DEPOSIT (EMD) & SECURITY DEPOSIT (SD):**Earnest Money Deposit (EMD):**

Tender must be accompanied by Earnest Money for the amount mentioned in tender notice, pledged to BHEL-EDN, BANGALORE in any of the forms mentioned below.

Modes of Deposit:

The EMD shall be accepted only in the following forms:

- a) Cash deposit as permissible under the extant Income Tax Act (before tender opening)
- b) Electronic Fund Transfer credited in BHEL account (before tender opening)
- c) Banker's cheque/ Pay order/ Demand draft, in favour of BHEL (along with offer)
- d) FDR issued by Scheduled Banks/ Public Financial Institutions as defined in the Companies Act (FDR should be in the name of the Contractor, a/c BHEL)
- e) In addition to the above, the EMD amount in excess of ₹ 2, 00, 000 /- (₹ two lakhs) also acceptable in the form of Bank guarantee from scheduled banks. The bank guarantee in such cases shall be valid for at least six months. (BG Format attached as Annexure-J)

Forfeiture of EMD:

EMD by the tenderer will be forfeited as per tender documents if

- i) After opening the Tender, the Tenderer revokes his tender within the validity period or increases his earlier quoted rates.
- ii) If only, a part of the work included in the tender has been awarded to the tenderer and the tenderer refuses to take up the work the amount of Earnest Money to be forfeited will be based on the value of the contract so awarded.
- iii) The Tenderer does not commence the work within the period as per LOI / Contract. In case the LOI / Contract is silent in this regard then within 7 days after award of Contract.

General Terms related to EMD:

Earnest Money Deposit (EMD) will not carry any interest.

Earnest Money Deposit (EMD) of the successful tenderer will be retained as part of Security deposit. The Earnest Money Deposit (EMD) will be refunded to the unsuccessful tenderers within 15 days of acceptance of the award of work by successful tenderer / expiry of offer validity period.

Non Start of work within seven days of issue of LOA / WO or date indicated in LOA whichever is later will lead to forfeiture of EMD and may also attract the provision of "Suspension of Business dealings with Suppliers/Contractors".

Security Deposit (SD):

The contractor whose tender has been accepted shall, within seven days of receipt of the notification of acceptance of his tender **or before start of work (whichever is earlier)**, deposit Security deposit @ 5 % of Contract value.

EMD of the successful tenderer shall be converted and adjusted towards the required amount of **Security deposit (SD)**:

Modes of Deposit:

The balance amount to make up the required Security Deposit of 5% of the contract value may be accepted in the following forms:

i) Cash (as permissible under the extant Income Tax Act) ii) Local cheques of Scheduled Banks (subject to realization)/ Pay Order/ Demand Draft/ Electronic Fund Transfer in favour of BHEL iii) Bank Guarantee from Scheduled Banks/ Public Financial Institutions as defined in the Companies Act. The Bank Guarantee format should have the approval of BHEL

iv) Fixed Deposit Receipt issued by Scheduled Banks/ Public Financial Institutions as defined in the Companies Act (FDR should be in the name of the Contractor, a/c BHEL)

v) Securities available from Indian Post offices such as National Savings Certificates, Kisan Vikas Patras etc. (held in the name of Contractor furnishing the security and duly endorsed/ hypothecated/ pledged, as applicable, in favour of BHEL)

General Terms related to SD:

The security Deposit will not carry any interest.

Security Deposit shall be released to the contractor upon fulfilment of Contractual obligations as per terms of contract.

BHEL, shall not be responsible for any loss of securities due to liquidation or any other reason whatsoever or any depreciation in the value of the Securities while in their charge or for any loss of interest thereon. NOTE: Acceptance of Security Deposit against Sl. No. (iii),(iv) and (v) above will be subject to hypothecation or endorsement on the documents (Signature of the Branch Manager must be present) in favour of BHEL. However, BHEL will not be liable or responsible in any manner for the collection of interest or renewal of the documents or in any other matter connected therewith.

All compensation or other sums of money payable by the contractor to BHEL under the terms of this contract or under any other contract with BHEL, may be deducted from the Security Deposit or realized by the sale of the securities, from the interest arising there from or from any sums which may be due or may become due to the contractor payable by BHEL, on any account whatsoever against this contract or any other contract with BHEL and in the event of his Security Deposit being reduced by reason of such deductions or sale as aforesaid, the Contractor shall within seven days thereafter make good in cash or in securities endorsed as aforesaid, any sum or sums by which the security Deposit has been so reduced.

In case of an Award of a Contract and if the Contractor fails to perform or does not comply with the Performance Evaluation Criteria, the Security Deposit will not be refunded / Bank Guarantee encashed.

The claim period for Bank Guarantee shall be kept three months after the contract end date. Security Deposit has to be deposited within seven days of issue of LOA / WO or date indicated in LOA whichever is later.

"Bidder agrees to submit performance security required for execution of the contract within the time period mentioned. In case of delay in submission of performance security, enhanced performance security which would include interest (SBI rate +6%) for the delayed period, shall be submitted by the bidder. Further, if performance security is not submitted till such time the first bill becomes due, the amount of performance security due shall be recovered from the bills along with the interest"

9. GOODS & SERVICE TAX (GST) REGISTRATION & COMPLIANCE

1. Response to Tenders for Indigenous supplier will be entertained only if the vendor has a valid GST registration No (GSTIN) which should be clearly mentioned in the offer. If the dealer is exempted from GST registration, a declaration with due supporting documents need to be furnished for considering the offer. Dealers under composition scheme should declare that he is a composition dealer supported by the screen shot taken from GST portal. The dealer has to submit necessary documents if there is any change in status under GST.
2. Supplier shall mention their GSTIN in all their invoices (incl. credit Notes, Debit Notes) and invoices shall be in the format as specified/prescribed under GST laws. Invoices shall necessarily contain Invoice number (in case of multiple numbering system is being followed for billing like SAP invoice no, commercial invoice no etc., then the Invoice No. which is linked/uploaded in GSTN network shall be clearly indicated), Billed to party (with GSTIN) & Shipped to party details, item description as per PO, Quantity, Rate, Value, applicable taxes with nomenclature (like IGST, SGST, CGST & UTGST) separately, HSN/ SAC Code, Place of Supply etc.
3. All invoices shall bear the HSN Code for each item separately (Harmonized System of Nomenclature)/ SAC code (Services Accounting Code).
4. Invoices will be processed only upon completion of statutory requirement and further subject to following:
 - a) Vendor declaring such invoice in Form GST ANX-1
 - b) Receipt of Goods or Services and Tax invoice by BHEL
5. As the continuous uploading of tax invoices in GSTN portal (in GST ANX-1) is available for all (i.e. both Small & Large) tax payers under proposed new GST Return System, all invoices raised on BHEL may be uploaded immediately in GST portal on dispatch of material /rendering of services. The supplier shall ensure availability of Invoice in GST portal before submission of invoice to BHEL. Invoices will be admitted by BHEL only if the invoices are available in GSTN portal (in BHEL's GST ANX-2).
6. In case of discrepancy in the data uploaded by the supplier in the GSTN portal or in case of any shortages or rejection in the supply, then BHEL will not be able to avail the tax credit and will notify the supplier of the same. Supplier has to rectify the data discrepancy in the GSTN portal or issue credit note or debit note (details also to be uploaded in GSTN portal) for the shortages or rejections in the supplies or additional claims, within the calendar month informed by BHEL.
7. In cases where invoice details have been uploaded by the vendor but failed to remit the GST amount to GST Department (Form PMT-08 or Form GST RET-01 to be submitted) within stipulated time, then GST paid on the invoices pertaining to the month for which GST return not filed by the vendor will be recovered from the vendor along with the applicable interest (currently 24% p.a) and all subsequent bills of the vendor will not be processed till filing of the GST return by the vendor
8. In case GST credit is denied to BHEL due to non-receipt or delayed receipt of goods and/ or tax invoice or expiry of timeline prescribed in GST law for availing such ITC, or any other reasons not attributable to BHEL, GST amount claimed in the invoice shall be disallowed to the vendor.
9. Where any GST liability arising on BHEL under Reverse Charge (RCM), the vendor has to submit the invoices to BHEL well within the timeline prescribed in GST Law, to enable BHEL to discharge the GST liability. If there is a delay in submission of invoice by the vendor resulting in delayed payment of GST by BHEL along with Interest, then such Interest payable or paid shall be recovered from the vendor.
10. Under GST regime, BHEL has to discharge GST liability on LD recovered from suppliers/contracts. Hence applicable GST shall also be recoverable from suppliers/contractors on LD amount. For this Tax Invoice will be issued by BHEL indicating the respective supply invoice number.
11. GST TDS will be deducted as per Section 51 of CGST Act 2017 and in line with Notification 50/2018 – Central Tax dated 13.09.2018. GST TDS certificate which will be generated in GST portal subsequent to vendor accepting the TDS deduction in the GST portal, will be issued to the vendor.

10. ORDERS UNDER THE CONTRACT

All orders, notices etc. to be given under the contract shall be in writing, typescript or printed and if sent by registered post to the address given in the tender of the Contract, shall be deemed to have been served on the date, when in the ordinary course they would have been delivered to him. The Contractor shall carry out without delay all orders given to him.

11. CONTRACTOR'S SUPERVISION

1. The Contractor shall either himself supervise the execution of the contract or shall appoint a competent agent acceptable to BHEL Officials.

2. Orders given to the Contractor's agent shall be considered to have the same force as if they have been given to the Contractor himself.

3. The Contractor or his accredited agent shall attend when required without making any claim for doing so to the OFFICER-INCHARGE, to receive instructions.

4. The respective area HOD shall have full powers and without assigning any reason, requires the Contractor to immediately cease to employ in connection with this contract, any agent, servant or employee where continued employment is, in his opinion undesirable. The Contractor shall not be allowed any compensation on this account.

12. PAYMENT TO EMPLOYEES ENGAGED BY CONTRACTOR

1. The Contractor shall remain liable for the payment of all wages and other payments in connection with the employees engaged by him and with regard to the work.

2. The Contractor shall comply with the applicable provisions of Payment of Wages Act-1936, Minimum Wages Act-1948, Employees' Liability Act-1938, Employees' Compensation Act-1923, Payment of Bonus, EPF and Miscellaneous Provisions Act-1952, Employees' State Insurance Act-1948 and other relevant Acts and rules framed, there under from time to time.

3. Contractor shall be responsible for making payment of wages within 7 days from the last day of wage period and shall obtain the signature at the end of entries in the wage register from area in-charge of contract operating department.

4. Contractor should ensure that at least the prevailing minimum wages, as per the rules of **State/Central Minimum wage**, which are applicable are paid to his employees only in their respective nationalized bank accounts by means of NEFT/ RTGS/ IMPS.

5. The contractor should remit the salary/wages of their workmen only through nationalized Bank, directly to the salary/savings account of the employee concerned. Monthly clearance will be given in respect of those contractors, only if the salary/wages to the workmen concerned has been remitted in the nationalized bank account of the workmen. The relevant Bank statement/proof for Bank payment should be produced along with PF and ESI challans every month.

6. No other mode of payment (hand payment / account transfer other than salary or any other) is acceptable as salary.

7. The contractor should pay the previous month salary in full to their employees before 7th of every month and will not adjust with any advance/ loan /training cost / accommodation cost / repayment due by the employee.

8. If the Contractor employs more than twenty employees, he has to obtain License to this effect from the Factory Inspectorate and renew the same periodically.

9. The Contractor should follow and comply with Minimum Wages, ESI, PF, Bonus, Group Insurance and other statutory regulations as stipulated in Factories Act and other applicable State / Central Governments' rules & regulations.

10. Each contract employees must have his own PF and ESI Codes and comply with the relevant Acts.

11. "The contractor shall issue Employment Card in Form No.XIV to each Worker engaged by him within 3 days of the employment of the Worker as prescribed under Rule No.76 of the Contract Labour (Regulation & Abolition) Central Rules, 1971. The Card shall be maintained up-to-date and any change in the particulars shall be entered therein".

12. "Payment of Gratuity under The Payment of Gratuity Act, 1972 and Retrenchment Compensation under The Industrial Disputes Act, 1947, wherever applicable, shall be the sole responsibility of the Contractor".

13. PRECAUTIONS AGAINST RISK

The Contractor shall be responsible for providing at his own expense for all precautions to prevent loss or damage from any and all risks and to minimize the amount of any such loss or damage and for the necessary steps to be taken for the said purpose.

14. DAMAGE / LOSS TO PROPERTY & INJURY TO WORKMEN

The Contractor shall at his own expense reinstate and make good to the satisfaction of the respective area **HOD** and pay compensation for any injury, loss or damage occurred to any property or rights whatever including property and rights of BHEL (or agents) servants or employee of BHEL, the injury loss or damage arising out of or in any way in connection with the execution or purported execution of the contract and further the contractor shall indemnify BHEL against all claims enforceable against BHEL (or any agent, servant or employee of BHEL) or which would be so enforceable against BHEL, in respect of any such injury (including injury resulting in death) loss or damage to any person whomsoever or property including all claims which may arise under the Employees Compensation Act or otherwise.

15 LAWS GOVERNING THE CONTRACT

The contract shall be governed by the Indian Laws for the time being in force.

16. CANCELLATION OF CONTRACT FOR CORRUPT ACTS

BHEL, whose decision shall be final and conclusive, shall without prejudice to any other right or remedy which shall have accrued, shall accrue thereafter to BHEL cancel the contract in any of the following cases and the Contractor shall be liable to make payment to BHEL for any loss or damage resulting from any such cancellation to the same extent as provided in the case of cancellation for default.

If the Contractor shall:

a) Offer or give or agree to give to any person in BHEL service any gift or consideration of any kind, as an inducement or reward for doing or for bearing to do or for having done or for having borne to do any act, in relation to the obtaining or execution of this or any other contract for BHEL service,

OR

b) enter into a contract or understanding with any person in BHEL in connection with which commission has been paid or agreed to be paid by him or with his knowledge, unless the particulars of any such commission and the terms of payment thereof have previously been disclosed in writing to BHEL,

OR

c) To obtain' a contract with BHEL as a result of ring tendering or by non-bonafide methods of competitive tendering, without first disclosing the fact in writing to BHEL.

17. CANCELLATION OF CONTRACT FOR INSOLVANCY ASSIGNMENT OR SUBLETTING OF CONTRACT

BHEL, without prejudice to any other right or remedy, which shall have accrued or shall accrue thereafter to BHEL, shall cancel the contract in any of the following cases:

If the Contractor,

a) Being an individual or if a firm any partner thereof shall at any time be adjudged bankrupt or have a receiving order for administration of his estate, made against him or shall take any proceedings for liquidation or composition under any bankruptcy Act or assignment of his effects of composition or arrangement for the benefit of his creditors or purport to do so, or if any application made under any Bankruptcy Act for the time being in force for the sequestration of his estate or if a trust deed be granted by him on behalf of his creditors.

OR

b) Being a Company, shall pass a resolution or Court shall make an order for the liquidation of its assets, or a receiver or Manager on behalf of the debenture holders shall be appointed or circumstances shall arise which entitle the Court or debenture holders to appoint a receiver or Manager.

OR

c) Assigns, Transfers, Sublets or attempts to assign, transfer or sublet any portion of the work.

d) Whenever BHEL exercises the authority to cancel the contract under these conditions, BHEL may have the work done by any means at the Contractor's risks and expenses provided always that in the event of the cost of the work so done (as certified by the respective area **HOD**) being less than the contract cost, the advantage shall accrue to BHEL and if the cost exceeds the money due to Contractor under the contract, the Contractor shall either pay the excess amount ordered by the respective area **HOD** or the same shall be recovered from the Contractor by other means.

e) In case BHEL carries out the work under the provisions of this condition, the cost to be taken into account in determining the excess cost to be charged to the Contractor under this condition shall consist of the cost of the materials, hire charges of tools and plants and / or labour provided by BHEL with an addition of such percentage to cover superintendence and establishment charges as may be decided by the respective area **HOD** whose decision shall be final and conclusive.

f) Labour engaged by the contractor should be disciplined & exhibit good behaviour in dealing with employees of BHEL. Any misbehaviour or undesirable conduct of any person engaged by the contractor is reported, contractor shall change that person immediately or else it may even lead to termination of the contract & in such case security deposit will be forfeited as penalty.

18. CANCELLATION OF CONTRACT IN PART OR FULL ON CONTRACTOR'S DEFAULT

If the contractor:

a) makes default in carrying out the work as directed and continues in that state after a reasonable notice from the respective area **HOD** or his authorized representative:

b) fails to comply with any of the terms & conditions of the contract or failure to comply orders after reasonable notice in writing with orders properly issued thereunder:

BHEL may without prejudice to any other right or remedy which shall have accrued or shall accrue thereafter to BHEL CANCEL the contract as whole or in part thereof or only such work order or items of work in default from the contract. Whenever BHEL exercises the authority to cancel the contract as a whole or part under this condition, BHEL may complete the work at the contractor's risk and cost (as certified by the respective area **HOD** which is final and conclusive) being less than the contract cost, the advantage shall accrue to BHEL. If the cost exceeds the money due to the Contractor under this contract, the Contractor shall either pay the excess amount ordered by the respective area **HOD** or the same shall be recovered from the Contractor by other means. In case BHEL carries out the work or any part thereof under the provisions of the conditions the cost to

be taken into account in determining the excess cost to be charged to the Contractor under this condition shall consist of the cost of the materials, hire charges of tools and plant and/or labour provided by BHEL with an addition of such percentage to cover the superintendence and establishment charges as may be decided by the respective area **HOD** whose decision shall be final and conclusive.

19. TERMINATION OF CONTRACT ON DEATH OF CONTRACTOR

Without prejudice to any of the rights or remedies under this contract, if the Contractor dies, or if the firm is dissolved or the company is liquidated, BHEL shall have the option of terminating the contract without compensation to the Contractor.

20. SPECIAL POWER TO TERMINATION

If at any time after the award of contract, BHEL shall for any reason whatsoever not require whole or any part of the work to be carried out the respective area **HOD** shall give notice in writing of the fact to the Contractor who shall have no claim to any payment of compensation or otherwise howsoever on account of any profit or advantage which he might have derived from the execution of the work in full but which he did not derive in consequence of the foreclosing of the work.

21. RECOVERY FROM CONTRACTOR

Whenever under the contract, any sum of money, shall be recoverable from or payable by the Contractor, the same may be deducted from or any sum then due or which at any time thereafter may become due to Contractor under the contract or under any other contract with BHEL or from his Security Deposit unless the contractor pays the claim on demand.

22. POST TECHNICAL AUDIT OF WORK AND BILLS

BHEL reserves the right to carry out the post-payment Audit and technical examination of the work and final bill including all supporting vouchers, abstracts etc., and enforce recovery of any sum becoming due as a result thereof in the manner provided in the presiding sub- paragraphs. However, no such recovery shall be enforced after three years of passing the final bill.

23. REFUND OF SECURITY DEPOSIT

The Security Deposit may be refunded to the Contractor after completion of the contract provided, after the Contractor shall first have been paid the last and final bill and have rendered a "NO DEMAND CERTIFICATE".

24. FORCE MAJEURE CLAUSE

If, at any time during the continuance of this Contract the performance in whole or in part by either party of any obligations under this Contract shall be prevented or delayed by reason of any War, Hostile acts of the public enemy Civil Commotion, Epidemics, or Acts of God (Floods, Storm/Cyclone, Hurricane, Earthquake etc.) then provided notice of happening of any such event is given by either party to other within 7 days from the date of occurrence thereof neither of the parties shall by reason of such event be entitled to terminate this Contract or claim for damages against the other in respect of such non-performance or delay for such period. Performance under the contract shall be resumed as soon as practicable after such event has come to an end or

ceased to exist. If the performance in whole or part of any obligation under this Contract is prevented or delayed by reason of any such event, claims for extension of time may be granted for periods considered reasonable by the respective area **HOD** at his discretion subject to prompt notification by the contractor.

25. ARBITRATION

Except as provided elsewhere in this Contract, in case amicable settlement is not reached between the Parties, in respect of any dispute or difference; arising out of the formation, breach, termination, validity or execution of the Contract; or, the respective rights and liabilities of the Parties; or, in relation to interpretation of any provision of the Contract; or, in any manner touching upon the Contract, then, either Party may, by a notice in writing to the other Party refer such dispute or difference to the sole arbitration of an arbitrator appointed by Head of the **BHEL-EDN, Bengaluru**.

The Arbitrator shall pass a reasoned award and the award of the Arbitrator shall be final and binding upon the Parties.

Subject as aforesaid, the provisions of Arbitration and Conciliation Act 1996 (India) or statutory modifications or re-enactments thereof and the rules made there under and for the time being in force shall apply to the arbitration proceedings under this clause. The seat of arbitration shall be **Bengaluru** (the place from where the contract is issued)

The cost of arbitration shall be borne as per the award of the Arbitrator. Subject to the arbitration in terms of Clause above, the Courts at **Bengaluru** (PI incorporate the name of the place where the Principal Civil Court having ordinary original civil jurisdiction to decide questions forming subject matter of the arbitration is located) shall have exclusive jurisdiction over any matter arising out of or in connection with this Contract.

Notwithstanding the existence or any dispute or differences and/or reference for the arbitration, the Contractor shall proceed with and continue without hindrance the performance of its obligations under this Contract with due diligence and expedition in a professional manner except where the contract has been terminated by either party in terms of this contract.

In case of contract with Public Sector Enterprises (PSE) or a Government Department, the following shall be applicable

In the event of any dispute or difference relating to the interpretation and application of the provisions of the Contract, such dispute or difference shall be referred by either Party for arbitration to the sole arbitrator in the Department of Public Enterprises to be nominated by the Secretary to the Government of India in charge of the Department of Public Enterprises. The Arbitration and Conciliation Act, 1996 shall not be applicable to arbitration under this clause. The award of the arbitrator shall be binding upon the Parties to the dispute, provided, however, any Party aggrieved by such award may make further reference for setting aside or revision of the award to the Law Secretary, Department of Legal Affairs, Ministry of Law and Justice, Government of India. Upon such reference the dispute shall be decided by the Law Secretary or the Special Secretary or Additional Secretary when so authorized by the Law Secretary, whose decision shall bind the Parties hereto finally and conclusively. The Parties to the dispute will share equally the cost of arbitration as intimated by the Arbitrator.

26. JURISDICTION:

In case of any suit or other legal proceedings arising under or relating to this Contract, the courts at **Bengaluru, Karnataka** only shall have the Jurisdiction and is only after exhausting the, Arbitration, Clause 25.

27. SECRACY OF CONFIDENTIAL INFORMATION:

The Contractor undertakes and agrees that he/it will not disclose or reveal in part or full the proprietary/confidential information, which terms shall mean and include patents, trademarks, service marks, registered designs, copyright, design rights, know-how, confidential information, trade and business names and any other similar protected information of BHEL received during negotiation or currency of the contract to any third party or governmental authorities without written permission from BHEL. In the event of termination or expiry of the contract, the contractor shall return all proprietary/confidential information to BHEL. This clause shall survive termination or expiry of the contract.

BHEL reserves the right to initiate appropriate action including legal proceeds / termination of contract, recovery of damages, penalties etc., if the contractor is found guilty / wrong usage of the documents given by BHEL for any unauthorised activity.

28. SIGNING OF CONTRACT

Each contract document shall be signed by the Contractor with his usual signature. Contract by partnership or Hindu Joint Family firm, may be signed in the FIRM'S name by the Managing Partner or all /one of the Partners on behalf of the firm or the Karta or Manager for HUF as the case may be. Contract by a Company shall be signed with the name of the Company from a person authorised in this behalf and a Resolution or power of attorney or other satisfactory proof, showing that the person signing the Contract documents on behalf of the Company is duly authorised to do so, shall accompany the contract.

29. FRAUD PREVENTION POLICY

The Bidder along with its associate / collaborators / sub – vendors / consultants / service providers shall strictly adhere to BHEL Fraud Prevention Policy displayed on BHEL website <http://www.bhel.com> and shall immediately bring to the notice of BHEL Management about fraud or suspected fraud as soon as it comes to their notice”.

Fraud Prevention policy and List of Nodal Officers shall be hosted on BHEL website, vendor portals of Units / Regions intranet.

30. SUSPENSION OF BUSINESS DEALINGS WITH SUPPLIERS / CONTRACTORS:

Penal action can be initiated on the suppliers / Contractors in line with extant ‘Guidelines for Suspension of Business Dealings with Suppliers/ Contractors. The abridged version of extant ‘Guidelines for suspension of business dealings with suppliers/ contractors’ has been uploaded on <http://www.bhel.com> “supplier registration page”.

31. BREACH OF CONTRACT, REMEDIES AND TERMINATION:

In case of breach of contract, wherever the value of security instruments like performance bank guarantee available with BHEL against the contract is at least 10% of the contract value, the same shall be encashed.

In case the value of the security instruments available is less than 10% of the contract value, the balance amount shall be recovered from other financial remedies (i.e. available bills of the contractor, retention amount, etc. with BHEL) or legal remedies shall be pursued.

The balance scope of work shall be got done independently without Risk & Cost of the failed supplier/ contractor.

Further, levy of liquidated damages, debarment, termination, de-scoping, short-closure, etc., shall be applied as per provisions of the contract.

32. NOTICES OF ACCIDENTS

In the event of an accident the Contractor shall be required to fill injury report and submit to the Engineer in charge immediately and ensure compliance of ESI / Workmen's Compensation of accident as per the Act. The Contractor shall get the Contract personnel engaged by him insured under workmen's compensation policy from any Insurance company in India before actually starting the work. The Insurance Coverage should be for the entire period of Contract. The Contractor shall comply with the provisions of the Workmen's Compensation Act 1923. (This should be read in connection with the provisions of ESI Act.)

33. DAMAGE / LOSS TO PROPERTY & INJURY TO WORKMEN

The Contractor shall at his own expense reinstate and make good to the satisfaction of the respective area **HOD** and pay compensation for any injury, loss or damage occurred to any property or rights whatever including property and rights of BHEL (or agents) servants or employee of BHEL, the injury loss or damage arising out of or in any way in connection with the execution or purported execution of the contract and further the contractor shall indemnify BHEL against all claims enforceable against BHEL (or any agent, servant or employee of BHEL) or which would be so enforceable against BHEL, in respect of any such injury (including injury resulting in death) loss or damage to any person whomsoever or property including all claims which may arise under the Employees Compensation Act or otherwise.

“BHEL shall recover the amount of compensation paid to victim(s) by BHEL towards loss of life / permanent disability due to an accident which is attributable to the negligence of contractor, agency or firm or any of its employees as detailed below.

A. Victim: Any person who suffers permanent disablement or dies in an accident as defined below.

B. Accident: Any death or permanent disability resulting solely and directly from any unintended and unforeseen injurious occurrence caused during the manufacturing/operation and works incidental thereto at BHEL factories/offices and precincts thereof, project execution, erection and commissioning, services, repairs and maintenance, trouble shooting, serving, overhaul, renovation and retrofitting, trial operation, performance guarantee testing undertaken by the company or during any works/during working at BHEL Units/Officers/townships and premises/Project sites.

C. Compensation in respect of each of the victims:

a. In the event of death or **permanent disability** resulting from **Loss of both limbs:**

₹ 10, 00,000/- (₹ Ten Lakh)

b. In the event of **others permanent disability:** ₹7,00,000/- (₹ Seven Lakh)

D. Permanent Disablement: A disablement that is classified as a permanent total disablement under the proviso to section 2 (I) of the Employee's Compensation Act,1923”

34. PREFERENCE TO MAKE IN INDIA

“For this procurement, Public Procurement (Preference to Make in India), Order 2017 dated 15.06.2017 & 28.05.2018 and subsequent Orders issued by the respective Nodal Ministry shall be applicable even if it is issued after this NIT but before finalization of contract / PO / WO against this NIT. In the event of any Nodal Ministry prescribing higher or lower percentage of purchase preference and / or local content in respect of this procurement, same shall be applicable.

PART-I (TECHNO COMMERCIAL BID)**ANNEXURE-ID****SPECIAL TERMS & CONDITIONS OF CONTRACT****1. PARTICIPATION.**

The Parties who have been suspended or black listed or issued with "Show Cause Notice" by BHEL, EDN Bengaluru or any other BHEL Unit will not be allowed to participate in the Tender.

Other than the bidder, none of its group concerns or affiliates etc. shall participate in the tender either directly or indirectly through any other agency under same proprietor / common director(s) / common partner(s). The bidder should declare the same in the Tender. Even during the course of evaluation / finalization of Tender if it is found that some of the parties are not fulfilling the above clauses, BHEL will not consider them for further participation in the Tender.

2. EVALUATION CRITERIA:

a. Technical Bids of tenderers will be evaluated for the Pre-Qualification/Technical Eligibility Criteria on the basis of supporting documents and track record of the bidder.

b. Price Bids of only those tenderers who are found to meet the Pre-Qualification/Technical Eligibility Criteria will be opened. Price Bids will be opened with prior information to the eligible bidders to facilitate the presence of the bidders or their authorized representatives to witness the Price Bid opening.

3. CRITERIA FOR AWARD OF WORK:

1. The evaluation of offer for award of work shall be on the basis of "Total Cost to BHEL/ **Net Cash outflow to BHEL after taking into account applicable Taxes and Duties.**"

2. **The work will be awarded on Package Wise L1 basis.**

3. In case there are more than one L1 bidders, BHEL will invite fresh revised price bids from all such L1 bidders & ranking will be decided based on these revised bids. The new rates quoted should be lower than their previous L1 rates. In case if the revised bids submitted by L1 bidders is also same and none of the bidders are ready for further reduction in their rates, then L1 bidder will be selected based on draw of lots.

4. The quantity mentioned in BOQ / Price bid is tentative. BHEL reserves the right to increase or decrease the quantity during award of work or issue work order in phase manner as per requirement of BHEL.

4. METHOD OF EVALUATION OF PRICES**Priority / Ranking**

1. Net cash outflow to BHEL including all charges, incidentals etc., inclusive of Goods & Service tax.

5. RATE FINALIZATION

1. Lowest prices received against BHEL Tender need not be the acceptable to BHEL and in that case BHEL would not consider the same for award of Contract. BHEL would negotiate or re-float the Tender opened if L1 price is not the lowest acceptable price to BHEL inter-alia other reasons.

2. Tenderers are requested to give their best prices at the first instant itself.

3. In the event of the final L1 prices are not reasonable / acceptable to BHEL, BHEL may resort to short closure of this Tender.

6. FINALIZATION OF CONTRACT BY ADOPTING "REVERSE AUCTION":

"BHEL shall be resorting to Reverse Auction (RA) (Guidelines as available on GEM Portal) for this tender. RA shall be conducted among the techno commercially qualified bidders. Price bids of all techno-commercially qualified bidders shall be opened and same shall be considered for RA. In case any bidder(s) do (es) not participate in online Reverse Auction, their sealed envelope price bid along with applicable loading, if any, shall be considered for ranking."

ANNEXURES

PART-I (No Deviation certificate)

ANNEXURE-A

Note: The following Declaration to be typed on the contractor's Letter Head, duly signed & stamped and to be attached along with your Technical bid of the tender.

I/ We, M/s.have read and clearly understood all the Terms and conditions in Tender Schedule of “SERVICE CONTRACT FOR HOUSEKEEPING AND CATERING SERVICES AT BHEL-EDN GUEST HOUSE AND TRANSIT FLAT AT BHEL-EDN TOWNSHIP, ATTIGUPPE, BANGALORE FOR TWO YEARS DURING 2024-26.” Tender Ref No: BHEL-EDN/ CCD/GH-HOUSEKEEPING & CATERING / GeM-03/24-25/Date:11.06.2024 and accordingly we accept the same without any deviation what so ever.

- I/ We unconditionally agree to all the tender conditions and no new conditions are imposed by us in the technical / price bid. I understand in the event of imposing any condition in the technical / price bid, such condition would be ignored by BHEL and only the prices will be considered for the purpose of evaluation”*
- I/ We confirm that none of our group concern or affiliates etc., appears on the list of banned firms / companies by BHEL (list available on www.bhel.com) nor any of the Director / Partner / proprietor of bidder / such group concern or affiliate etc. are involved with such company.*
- I/ We also declare that, we have not been suspended or black listed or issued with Show Cause Notice by BHEL-Electronics Division, Bengaluru or any other BHEL Unit or any PSU/ Government organization.*
- I/ We confirm that other than us, none of our group concerns or affiliates etc. are participating in the tender either directly or indirectly through any other agency under same proprietor / common director(s) / common partner(s).*
- I/ We confirm that if any of the above statement / information furnished by us in this tender is found to be false/ fake at any stage of tender evaluation or during execution of contract, BHEL will have the right to initiate appropriate action including legal proceeds / termination of contract, recovery of damages, penalties etc. as deemed fit.*

(Contractor Signature with Seal)

ANNEXURE-B**PART-I (Declaration)**

Note: The following Declaration to be typed on the contractor's Letter Head, duly signed & stamped and to be attached along with your Technical bid of the tender.

Name of Works: SERVICE CONTRACT FOR HOUSEKEEPING AND CATERING SERVICES AT BHEL-EDN GUEST HOUSE AND TRANSIT FLAT AT BHEL-EDN TOWNSHIP, ATTIGUPPE, BANGALORE FOR TWO YEARS DURING 2024-26."

Tender Ref No: BHEL-EDN/ CCD/GH-HOUSEKEEPING & CATERING / GeM-03/24-25/Date: 11.06.2024

DECLARATION

I / We M/s. do hereby confirm the following points with ref to the above works, if ordered on us.

1. We do hereby confirm that we will pay (i) at least the minimum wages (minimum basic wages + minimum DA) to all the persons engaged (Un Skilled / Semi Skilled / Skilled /Supervisor category) by us in the above contract as per the Karnataka Government Minimum Wages & also as per any revisions made by the State Govt. from time to time and (ii) Additional Wages as per HR / BHEL circular ref: BHE: HR: W: EW dt 08.04.2014 and (iii) Bonus as per the Bonus Act-1965 along with Wage.
2. We will also pay ESI, PF (both Employer and Employee contributions) & Bonus amounts for total wages to be paid as mentioned in (i) & (ii) of point 1 and challans/ payment proof shall be produced along with invoices for all the respective persons engaged in the above contract.
3. The rates quoted against service charge in this tender will remain firm throughout the entire Contract period and no extra payment against service charges will be claimed from BHEL under any circumstances from our end.
4. We, the contractor, will disburse the salary/wages to all the persons engaged in the contract ONLY through nationalized banking channel in their respective accounts & the relevant Bank statement / proof for Bank payment will also be produced along with PF and ESI challans to the Welfare Section every month for processing our invoices for payment.
5. We will pay the previous month salary in full to our employees before 7th of every month and will not adjust with any advance/ loan /training cost / accommodation cost / repayment due by the employee to us.
6. All the payments to the persons engaged in the contract will be paid only through nationalized bank. No other mode of payment (hand payment / account transfer as advance payment or any other) is acceptable as salary.
7. In case we fail to pay the minimum wages to all the persons engaged in the contract which includes Minimum wages and Additional wages with ESI and PF (both Employee and Employer contributions) for every month including Bonus, BHEL has the right to recover from the outstanding payments to us either under this Contract or in any other Contract(s) or from Security Deposit or from both. In case this amount is insufficient for such recoveries, we shall make good the balance amount by actual payment. In addition, BHEL- Electronics Division, Bengaluru may recover the said amounts through other running contracts from BHEL's sister units.
8. We will obtain and submit Labour License (As applicable), PF and ESI Registration within 30 days from award of work.

(Contractor Signature with Seal)

ANNEXURE-C**A.EMD PAYMENT WIDE SBI-E COLLECT**

This explains how to make Payments to BHEL-EDN, Bengaluru through SBI-E collect. Vendors (EMD and SD Payments payable by others) can utilise this facility. Payments can be made using Internet Banking, Debit Cards/Credit Cards etc. SBI Charges a minimum amount (Service Charge) for every transaction. This may vary according to the MODE selected.

STEP BY STEP PROCEDURE TO REMIT EMD / SD AGAINST TENDER NOTIFICATION:

Login to <https://www.onlinesbi.com>

1. Select State Bank Collect available on the top (pre login page)
2. Accept the terms and conditions and click "PROCEED"
3. Select State of Corporation / Institution as "KARNATAKA "
4. Type of Corporate / Institution as "PSU-Public Sector undertaking ".
4. Select PSU-Public Sector Undertaking Name as "BHARAT HEAVY ELECTRICALS LIMITED" and click "SUBMIT "
5. In the next page, Select Payment Category as "OTHERS" and Sub Category as "EMD / SECURITY DEPOSIT" (As applicable), fill details correctly & click "SUBMIT".
6. If all details entered are correctly populated, click "CONFIRM "to proceed.
7. Make payment as per your convenience. (Options available are payment of fees through SBI Net Banking, State Bank ATM cum Debit Cards / Other Bank Debit / Credit Cards and through SBI Branches).
8. SAVE & Keep the copy of receipt for future reference.

PROCEDURE TO TAKE RECEIPT FOR A PAYMENT MADE, EVEN ON A LATER DATE:

(PLEASE CHECK THE STATUS BEFORE MAKING PAYMENT SECOND TIME)

1. Login to www.onlinesbi.com
2. Select State Bank Collect available on the top (pre login page)
3. Accept the terms and conditions and click "PROCEED"
4. Select "PAYMENT HISTORY "option available on the left side of screen.
5. Using two options as mentioned below, you can get the receipt:
 - a. Type the same Date of Birth, Mobile Number which you have entered at the time of making payment through SB collect. Select the date range and submit.
 - b. If you know the payment reference number, then enter the Reference number (DU...) along with anyone information (Date of Birth / Mobile number, which you have entered at the time of making payment). Select the date range and submit.
6. In the next page, take print out of receipt.

A.1: EMD / SD amount may be remitted through NEFT/ RTGS to BHEL account as per following detail:

Name of Bank: State Bank of India
Branch: Chandra Layout Branch, Bangalore 40
IFSC code: SBIN0004051
Account Number: 31467498356
Account type: Current Account

Annexure – D**ACCEPTANCE FOR ELECTRONIC FUND TRANSFER / RTGS TRANSFER**

To THE PURCHASE/CONTRACT EXECUTING AGENCY/BHEL

1	NAME & ADDRESS OF THE SUPPLIER / SUBCONTRACTOR	
2	VENDOR CODE assigned by BHEL	
	<u>Details of Bank Account:</u>	
3	NAME & ADDRESS OF THE BANK	
4	NAME OF THE BRANCH	
5	BRANCH CODE	
6	MICR CODE	
7	ACCOUNT NUMBER	
8	TYPE OF ACCOUNT	CURRENT A/C / OD / CASH CREDIT
9	BENEFICIERY'S NAME	
10	IFSC CODE OF THE BRANCH	
11	EMAIL ID	
12	TELEPHONE/MOBILE NO.	

CERTIFICATE I / We hereby agree to receive the payments due from BHARAT HEAVY ELECTRICALS LIMITED by the National Electronic Funds Transfer and/or RTGS Transfer mode by credit to my / our above mentioned Bank Account. I / We also agree that payments made to the above mentioned Account is a valid discharge of the liability of Bharat Heavy Electricals Limited. I / We also agree to bear the applicable Bank Charges for the above mode of transfer. **A copy of the cheque leaf/cancelled cheque leaf of the above account is sent herewith.**

AUTHORISED SIGNATORY WITH NAME SEAL

Banker's Certification

We confirm that we are enabled for receiving RTGS and NEFT credits and we further confirm that the account number of _____ (name of account holder), the signature of the authorized signatory and the MICR and IFSC codes of our Branch mentioned above are correct.

PLACE: (Manager / Officer's)

DATE: Signature Under Bank stamp and Name Seal with Membership No.
(Telephone / Mobile No. _____)

Forwarded to Accounts Dept. We confirm the above details are verified with the records available with us.

Signature of the BHEL Executive with Name Seal (Operating the Contract/Services)

ANNEXURE-E

LIST OF CONSORTIUM BANKS			
SL NO.	PUBLIC SECTOR BANKS	SL NO.	PRIVATE BANKS
1	STATE BANK OF INDIA	10	AXIS BANK
2	HDFC BANK LIMITED	11	IDBI BANK LIMITED
3	UNION BANK OF INDIA	12	ICICI BANK LIMITED
4	BANK OF BARODA	13	THE FEDERAL BANK LIMITED
5	CANARA BANK	14	KOTAK MAHINDRA BANK LIMITED
6	PUNJAB NATIONAL BANK	15	INDUSIND BANK LIMITED
7	CENTRAL BANK	16	YES BANK LIMITED
8	INDIAN BANK	17	RBL BANK LIMITED
9	INDIAN OVERSEAS BANK	SL NO.	FOREIGN BANKS
		18	CITI BANK N.A
		19	DEUTSCHE BANK AG
		20	HSBC
		21	STANDARD CHARTERED BANK
		22	EXIM BANK

ANNEXURE-F

Solvency Certificate Format

[To be issued by scheduled Banks as mentioned below (for instance) not later than 6 months]

Ref:

Date:

This is to certify that M/s. _____ having their Registered Office at _____ is solvent to the extent of ₹_____ [Amount in Words _____] as disclosed by the information and record which are available with the bank.

This certificate is issued at the request of M/s. _____ for a Tender Purpose.

This certificate is issued without any risk/liability or responsibility whatsoever on the part of the Bank or any of its officers.

For Bank_____

Name of Signatory

ANNEXURE-II**PART-II (PRICE BID) (For price Break up)**

SL NO	DESCRIPTION	UOM	QTY	Unit Rate	VALUE
A	Payment towards Minimum Wage, PF, ESI, Bonus, uniform and safety Shoe to workmen engaged for Housekeeping and Catering as per scope of work.				
A.1	Payment towards Wages to Un-Skilled workers @1 No. per day for 365 days in a year.	Manday	754	704.09	5,30,883.86
A.2	Provision for EL Encashment for Un-Skilled workers @1 No. per day	Manday	36	704.09	25,347.24
A.3	Payment towards Wages to Semi-Skilled workers @7 Nos. per day for 365 days in a year.	Manday	5278	767.88	40,52,870.64
A.4	Provision for EL Encashment for Semi-Skilled workers @7Nos. per day	Manday	252	767.88	1,93,505.76
A.5	Payment towards Wages to Skilled workers @2 Nos. per day for 365 days in a year.	Manday	1508	832.29	12,55,093.32
A.6	Provision for EL Encashment for Skilled workers @ 2 Nos. per day	Manday	72	832.29	59,924.88
A.7	Payment towards Wages to Highly-Skilled workers @2 Nos. per day for 365 days in a year.	Manday	1508	901.61	13,59,627.88
A.8	Provision for EL Encashment for Highly-Skilled workers @ 2 Nos. per day.	Manday	72	901.61	64,915.92

A.9	Statutory Payment towards PF @ 13% of Basic wage or Maximum wage ceiling of 15000 per month whichever is less to Un skilled Worker	Basic Wage	3,60,000.00	13.00%	46,800.00
A.10	Statutory Payment towards PF @ 13% of Basic wage or Maximum wage ceiling of 15000 per month whichever is less to 7 Semi Skilled Workers and 01 Reliever.	Basic Wage	28,80,000.00	13.00%	3,74,400.00
A.11	Statutory Payment towards PF @ 13% of Basic wage or Maximum wage ceiling of 15000 per month whichever is less to 02 skilled Worker and 1 Reliever.	Basic Wage	10,80,000.00	13.00%	1,40,400.00
A.12	Statutory Payment towards PF @ 13% of Basic wage or Maximum wage ceiling of 15000 per month whichever is less to 02 Highly Skilled Worker and 1 Reliever.	Basic Wage	10,80,000.00	13.00%	1,40,400.00
A.13	Statutory Payment towards ESI @ 3.25% of Gross wage for unskilled Worker	Basic Wage	5,30,883.86	3.25%	17,253.73
A.14	Statutory Payment towards ESI @ 3.25% of Gross wage for Semi-skilled Worker	Basic Wage	40,52,870.64	3.25%	1,31,718.30
A.15	Statutory Payment towards insurance premium of Gross wage for Highly Skilled /Skilled Worker plus reliever (Insurance @ Rs 3600/- per annum for Highly skilled/skilled plus reliever)	No.	12	3,600.00	43,200.00
A.16	Statutory Payment towards Bonus@ 8.33% of Basic wage for Un skilled Worker	Basic Wage	5,30,883.86	8.33%	44,222.63

A.17	Statutory Payment towards Bonus@ 8.33% of Basic wage for Semi skilled Worker	Basic Wage	40,52,870.64	8.33%	3,37,604.12
A.18	Washing allowances @Rs. 125 /- per month for Two years for 12 workmen and 3 relievers.	No.	360.00	125.00	45,000.00
A.19	Supply and issue of 2 set of Uniform (Terricot) for Gents of approved quality and colour including stitching charges (Each set : 2 Pants + 2 Shirts) for 12 Workmen and 3 Relievers.	Set	30	1,450.00	43,500.00
A.20	Supply and issue of 01 pair of safety shoes of Liberty Warrior make with 2 sets of socks (Each: 01 pair for every 02 years) for 12 Workmen and 3 Relievers.	Set	15	1,300.00	19,500.00
A.21	Provision for payment against Price Variation Clause (PVC)	AU	8,07,296.83	1.00	8,07,296.83
Payment towards Minimum wage, PF, ESI, Bonus, Uniform, Shoes etc. (A1) ₹					97,33,465.10
Vendors Service charge towards supply of manpower for Housekeeping and Catering services (A2) ₹					
Total charges towards supply of manpower for Housekeeping and Catering services (A3=A1+A2) (₹)					
Goods and Services Tax (GST) @%(A4) (₹)					
Total Value including Goods and Services Tax (GST)(A=A3+A4)					

B	Supply of Housekeeping consumables for BHEL-EDN Guest House and Transit Flat				
SL NO	DESCRIPTION	UOM	QTY	Unit Rate	VALUE
B.1	Wheel Powder	Kg	50.00		
B.2	Phenol	Litre.	90.00		
B.3	Soap Oil	Litre.	40.00		
B.4	Perfume Liquid for floor cleaner	Litre	90.00		
B.5	Toilet Roll	Nos	260.00		
B.6	Naphthalene Balls	Kg	8.00		
B.7	Garbage Bag	Nos	400.00		
B.8	Mop with Stick and Cloth	Nos	30.00		
B.9	Soft Brooms	Nos	32.00		
B.10	Coconut Brooms	Nos	12.00		
B.11	Toilet Cleaning Brush(Round)	Nos	20.00		
B.12	Scrubber for Cleaning Bathroom(SCOTCH BRIGHT)	Nos	280.00		

B.13	Harpic (Toilet Cleaner 500 ml)	Nos	120.00		
B.14	Colin(Glass Cleaner 500 ml)	Nos	60.00		
B.15	Mop Stick Wiper	Nos	28.00		
B.16	Odonil(Air Freshener)	Nos	200.00		
B.17	Dettol Hand Wash	litre	120.00		
B.18	Mopping Cloth	Nos	60.00		
B.19	Good night Machine	Nos	40.00		
B.20	Good night liquid	Nos	160.00		
B.21	Room Freshener 250 ml	Nos	40.00		
B.22	Vim powder/cake 70 gms	Nos	300.00		
B.23	Cloth duster	Nos	96.00		
B.24	HIT or equivalent	Nos	12.00		
B.25	Cob web stick	Nos	8.00		
Payment towards Housekeeping consumables (B1) ₹					
Goods and Services Tax (GST) @%(B2) (₹)					
Total Value including Goods and Services Tax (GST)(B=B1+B2)					

C	Supply of Guest House amenities for BHEL-EDN Guest House and Transit Flat				
SL NO	DESCRIPTION	UOM	QTY	Unit Rate	VALUE
C.1	Tooth Paste 16 gm	Nos	1,902.00		
C.2	Tooth Brush	Nos	1,974.00		
C.3	Coconut Oil Sachets 2.25 ml	Nos	2,184.00		
C.4	Bath Soap 24 gms regular	Nos	2,270.00		
C.5	Shampoo Sachets 6 ml	Nos	2,920.00		
C.6	Hair Comb	Nos	22.00		
C.7	Talcum Powder 25 gm.	Nos	22.00		
C.8	Tongue Cleaner	Nos	12.00		
C.9	Razor(Disposable)	Nos	96.00		
C.10	Shaving Cream	Nos	86.00		
C.11	Bath Soap-75 gms	Nos	132.00		
C.12	Shampoo Bottle 40 ml	Nos	26.00		
C.13	Coconut Oil Bottle 25 ml	Nos	76.00		
C.14	Cold Cream- 6 gms	Nos	26.00		
C.15	Shoe Shiner	Nos	33.00		
C.16	Shaving Foam 50 gms	Nos	22.00		
C.17	Body Lotion 20 ml	Nos	22.00		
C.18	Providing Cable TV Services on monthly basis to all rooms as per requirement.	No. of Connections	912.00		
C.19	Providing Newspapers and Magazines on daily/Fortnightly/ monthly basis as per scope of work.	Months	24.00		
Payment towards Guest House amenities (C1) ₹					
Goods and Services Tax (GST) @%(C2) (₹)					
Total Value including Goods and Services Tax (GST)(C=C1+C2)					

D	House Linen Laundry for BHEL-EDN Guest House and Transit Flat				
SL NO	DESCRIPTION	UOM	QTY	Unit Rate	VALUE
D.1	Bed Sheet-Double	Nos	2,322.00		
D.2	Bed Sheet-Single	Nos	2,950.00		
D.3	Bath Towel- Big	Nos	2,908.00		
D.4	Hand Towel	Nos	2,728.00		
D.5	Pillow Cover	Nos	4,240.00		
D.6	Blankets	Nos	202.00		
D.7	Bath Mats	Nos	100.00		
D.8	Bath Towel- Small	Nos	158.00		
D.9	Napkin	Nos	118.00		
D.10	Curtain	Nos	770.00		
D.11	Duvet Cover	Nos	34.00		
Payment towards House Linen Laundry (D1) ₹					
Goods and Services Tax (GST) @%(D2) (₹)					
Total Value including Goods and Services Tax (GST)(D=D1+D2)					

E	Catering Services for BHEL-EDN Guest House and Transit Flat				
SL NO	DESCRIPTION	UOM	QTY	Unit Rate	VALUE
E.1	<p>BREAKFAST (Including Coffee/Tea/Milk):</p> <p>a. Idli,</p> <p>b. Vada</p> <p>c. Khara Pongal/ Poha</p> <p>d. Onion Dosa/Masala Dosa/Plain Dosa/ Uthappam</p> <p>e. Poori Saagu/Aloo paratha with curd/methi paratha with curd/gobhi paratha with curd/lockey paratha with curd/ chhole bhature.</p> <p>(For all the above items coconut chutney to be provided except at e)</p> <p>In addition, for items a to d sambhar also to be provided.</p> <p>Any two items mentioned in a-e to be prepared every day.</p>	Nos	3024		

E.2	<p>Lunch/Dinner-Per Head(Un-limited)</p> <p>A. Soup-Tomato/Sweet corn/veg soup/ lemon coriander /Mancho/ French onion soup</p> <p>B. Phulka/Tandoor Roti / Poori</p> <p>C. Plain rice</p> <p>D.One Rice Preparation like Pulao, Biryani/ Jeera Rice/Bisibele Bath/ lemon rice/puliyogare/ veg fried rice etc.</p> <p>E. Two Vegetable Curries from fresh seasonal vegetables/green leaves,</p> <p>F. Dal Fry/Dal Tadka/ Black Dal/ Dal makhani</p> <p>G.Sambar</p> <p>H.Rasam</p> <p>I.Curd</p> <p>J.Papad & Pickle</p> <p>K.One Sweet</p> <p>L.Cut Papaya (8 pieces)</p>	Nos	6544		
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E.3	Fresh Filter Coffee/Pred Tea /Milk (180 ml (PS: For Tea, Tetley or Brooke Bond or Taj brand Tea bags to be used. In case of Coffee, fresh filter coffee to be served.)	Nos	7,440		
E.4	Fresh Fruit Juice (250 ml)	Nos	110		
E.5	Cornflakes with milk & Sugar	Nos	110		
E.6	Wheat Bread toast with Jam & Butter (4 Slices).	Nos	320		
E.7	Vegetable sandwich (4 Slices).	Nos	1474		
E.8	2 Egg Omelets / scrambled egg with two pieces of brown bread.	Nos	288		
E.9	Mineral water (reputed brand like Bisleri, Kinley, Aquafina, Kingfisher) (1 Litre)	Nos	220		
E.10	Mineral Water (reputed brand like Bisleri, Kinley, Aquafina, Kingfisher) (1/2 litre)	Nos	384		

E.11	Medium size idly, Sāmbhar, chutney (02 Nos.)	Nos	326		
E.12	Medium size Vada, Sāmbhar chutney (1 No.)	Nos	106		
E.13	Masala Dosa/Uthappam (02 no's)	Nos	460		
E.14	Poori Sagoo	Nos	154		
E.15	Any Vegetable soup	Nos	22		
E.16	Chapatti/Tandoor Roti/ Poori (Each 70 gms)	Nos	22		
E.17	Vegetable Curry one bowl (300gms)	Nos	22		
E.18	Vegetable Salad (tomato, cucumber, onion, lemon etc.)	Nos	206		
E.19	Vegetable Noodles (300gms)	Nos	102		
E.20	Vegetable Fried Rice / Pulav/Jeera Rice/Bisibele Bath /Pongal etc.	Nos	22		

E.21	Plain Rice	Nos	22		
E.22	Curd Rice -one plate (300gms)	Nos	712		
E.23	Vegetable bajji/vegetable cutlet/bread pakoda with tomato chutney (200gms)	Nos	3530		
E.24	Onion Pakoda 200 gms	Nos	530		
E.25	Upma/shavige bath with Coconut Chutney 300 gms	Nos	276		
E.26	Egg Curry(02 eggs)	Nos	102		
E.27	Egg Fried Rice/biryani 300 gms	Nos	22		
E.28	Jamoon/Carrot Halwa/Payasam (02 Nos. medium size jamoons/ 150 gms)	Nos	188		
E.29	Ice Cream (Approved brand like Arun, Kwality)	Nos	104		
E.30	Fresh Lime Juice with Salt /Sugar (250 ml)	Nos	140		
E.31	Cut Fruit (Mixed) 04 Types	Nos	538		
E.32	Fresh milk Nandini/Dodla (25 ml Per Glass)	Nos	130		

E.33	BUFFET LUNCH- (25 TO 50 PERSONS) - 01 EVENT A.Vegetable Soup, B.Phulka/Tandoor Roti/Poori C.Plain rice, D.One Rice Preparation like Pulao/ Biryani/Jeera Rice/Bisibele Bath etc., E.Vegetable Curry or Palya or Saagu from fresh seasonal vegetables/green leaves, F.Malai Kofta/Mutter Paneer/Navrathan Korma, G.Dhal Fry/Dal Tadka/Black Dal, H.Sambar ,I.Rasam, J.Curd, K.Veg.Salad, L.Papad & Pickle, M.One Sweet, N.Cut Fruit, O.Ice Cream (One Scoop or One Small Cup)	No. of persons	50		
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E.34	BUFFET LUNCH- (51 TO 100 PERSONS) 01 EVENT A.Vegetable Soup B.Phulka/Tandoor Roti/ Poori C. Plain rice D.One Rice Preparation like Pulao/ Biryani/ Jeera Rice/ Bisibele Bath etc., E. Vegetable Curry or Palya or Saagu from fresh seasonal vegetables/ green leaves F.Malai Kofta/Mutter Paneer/Navrathan Korma G.Dhal Fry/Dal Tadka/Black Dal H.Sambar I.Rasam J.Curd K.Veg.Salad, L.Papad & Pickle, M.One Sweet, N.Cut Fruit O.Ice Cream (One Scoop or One Small Cup)	No of persons	100		
Payment towards Catering Charges (E1) ₹					
Goods and Services Tax (GST) @%(E2) (₹)					
Total Value for Catering including Goods and Services Tax (GST)(E=E1+E2)					
Total offer value for Housekeeping and Catering Services including Goods and Services Tax (GST) (F= A+B+C+D+E) ₹					