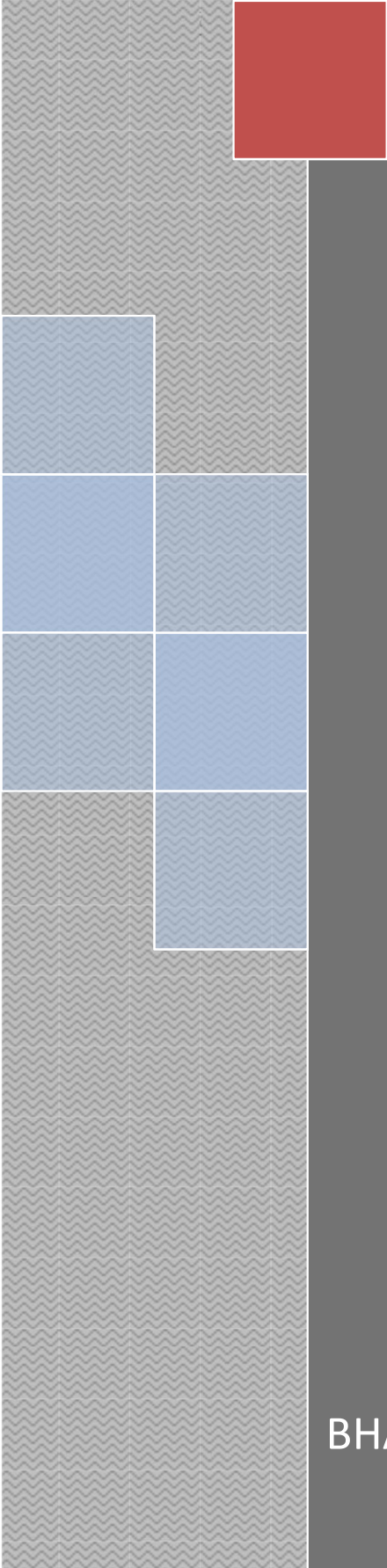




TERMS & CONDITIONS OF THE CONTRACT (TC + ATC)

BHARAT HEAVY ELECTRICALS LIMITED



Ref. No.: AA: CDT: VC: BHEL-Sadan
Date: 18th November 2025

Dear Sir,

Sub: Enquiry for Hiring of 3 number VC Systems on rent for six (06) months at BHEL Sadan, Noida on single tender basis to M/s TechConnect Services Private Limited

Bid is invited for subject requirement at BHEL CDT, Sector-16 A, Noida as per the terms and conditions of this RFP.

Any corrigendum / notifications issued by BHEL, related to this tender, shall be available / hosted through email (cdt-tender@bhel.in) & www.bhel.com

The bidder is expected to examine all instructions, formats, terms, specifications, conditions and all other information in the bidding documents. Failure to furnish all information asked for or to submit a bid not substantially responsive to the bidding documents may result in rejection of the bid as decided by the BHEL. BHEL's decision in this regard shall be final and binding.

Please ensure that your response, complete in all respect, in requisite format with necessary enclosures is delivered on or before the due date & time i.e., **21.11.2025 at 1400 hrs.**

Bids shall be addressed to:

SDGM / Sr. Engineer (CDT)
Bharat Heavy Electricals Limited,
CDT Hall, 2nd Floor HRDI Building, Sector-16A
Noida – 201301
Contact Number – 01202219776/9785
devendrasharma@bhel.in, atul.vyas@bhel.in

Thanking you,
Yours faithfully,

For and on behalf of BHEL

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1. Introduction:

BHEL is one of the largest engineering and manufacturing companies of its kind in India engaged in design, engineering, construction, testing, commissioning and servicing of a wide range of products and services with over 180 product offerings to meet the ever-growing needs of the core sectors of economy. BHEL is the largest engineering and manufacturing enterprise in India in the energy related/infrastructure sector, today. BHEL was established more than 50 years ago, ushering in the indigenous Heavy Electrical Equipment industry in India – a dream that has been more than realized with a well-recognized track record of performance.

BHEL manufactures over 180 products under 30 major product groups and caters to core sectors of the Indian Economy viz., Power Generation & Transmission, Industry, Transportation, Telecommunication, Renewable Energy, etc. The wide network of BHEL's 16 manufacturing divisions, four Power Sector regional centers, project sites, eight service centers and regional offices, enables the Company to promptly serve its customers and provide them with suitable products, Systems and services. The high level of quality & reliability of its products is due to the emphasis on design, engineering and manufacturing to international standards by acquiring and adapting some of the best technologies from leading companies in the world, together with technologies developed in its own R&D centers.

BHEL's vision is to become a world-class engineering enterprise, committed to enhancing stakeholder value. The company is striving to give shape to its aspirations and fulfil the expectations of the country to become a global player.

2. Objective & Scope of Work:

The tender is invited for Hiring of 3 number VC Systems on rent for six (06) months at BHEL Sadan. Through these installed VC setups, it should be possible to connect Microsoft Teams and any other cloud VC platform with two-way audio-video communication along with presentation/content sharing from both the near and far end. The quality of video conferencing should be excellent without any loss of feature. The tender has to be submitted in **SINGLE PART** through email(cdt-tender@bhel.in). Details of requirement is as follows:

S. No	Description	Location	Start Date	Period
1	Hiring of 3 number VC equipment's	BHEL Sadan, Noida	12.11.2025	Six Months

3. LD / Penalty:

For the delay in deploying the resources, penalty shall be levied at the rate of 0.5% per week (or part thereof) subject to maximum of 10% of the total contract value for entire contract period. This penalty will be deducted from the first quarter charges. In case penalty amount to be deducted is more than the first quarter charges, the same will be adjusted from the consecutive quarter. In case penalty becomes recoverable, the applicable GST shall also be recoverable from the vendor.

Description	Start Date (A)	Contract Period
Hiring of 3 number VC equipment's	12-Nov-2025	6 Months

Delivery date shall be as per column A i.e. the existing VC equipment's should continue working henceforth, from the dates specified in column A

4. General Instructions and Guidelines to Bidders

S.No.	Key Activity	Date
1	Issuance of Request for Proposal (RFP)	18th November 2025
2	Last date of receiving queries from bidder	19th November 2025
3	Last date and time for submission of bid	21st November 2025, 1400hrs, via email (cdt-tender@bhel.in)
4	Bid opening date and time	21st November 2025, 1430hrs, via email (cdt-tender@bhel.in)

5. Service Level Agreement (SLA):

As per tender document reference number GEM/2024/B/5416507, dated: 19.09.2024 & Work Order reference no: GEMC-511687771561039, dated: 05.11.2024.

6. Payment Terms:

As per tender document reference number GEM/2024/B/5416507, dated: 19.09.2024 & Work Order reference no: GEMC-511687771561039, dated: 05.11.2024.

7. Taxes & Duties:

- 7.1. Price should be inclusive of all applicable Taxes/ Charges except GST. GST amount shall be included in price bid as per the price-bid format while submitting price bid in GEM. Price quoted in GEM shall include GST as well. The Contractor shall pay all other taxes, fees, royalty, commission etc. which may be levied on the contractor in executing the contract. In case BHEL is forced to pay any of such taxes, it shall be recovered from Contactor's bills or otherwise as deemed fit.
- 7.2. To enable BHEL to avail GST input tax credit, Vendor shall submit GST compliant invoice containing all the particulars as stipulated under Invoice Rules of GST Law. Payment shall be made to the Vendor only after submission of GST complaint invoice. The successful bidder shall raise GST compliant invoice affixing GSTIN of BHEL's unit availing the services. Vendor to ensure that details of such invoice is furnished by him in his GSTR-1 return and the same is appearing in GSTR-2B of BHEL.
- 7.3. BHEL reserves the right to protect its interest against any loss on account of non-availability of GST credit.
- 7.4. GSTIN of BHEL will be provided to the Vendor along with the work order
- 7.5. Any new/change in statutory levy as and when made applicable by the Government shall become applicable against documentary evidence.
- 7.6. Statutory variation for GST is payable to the Seller during validity of the contract. However, for period beyond the contract validity, BHEL may reimburse the actual applicable increased tax, in exceptional circumstances, in case BHEL is able to take the input tax credit. However, the decision of BHEL in this regard will be final and binding on the seller/ contractor otherwise vendor/ contractor has to bear the differential upward increase in tax. Any decrease in GST rate shall be passed on to BHEL.
- 7.7. Payment to the Vendor will be subjected to TDS as per rules in force from time to time. The Tax Deduction at Source (TDS) shall be done as per the provisions of

Income Tax Act & GST, as amended from time to time and a certificate to this effect shall be provided to the Vendor by BHEL.

7.8. Invoice submitted should be in the format as specified under GST Laws viz. all details as mentioned in Invoice Rules like GSTIN registration number, invoice number, quantity, rate, value, taxes with nomenclature – CGST, SGST, IGST mentioned separately, HSN (Harmonized System of Nomenclature) Code / SAC (Services Accounting Code) etc.

7.9. The Vendor has to give an undertaking that GST as mentioned in the invoice has been / will be paid and also file return as per respective extant rule.

8. Short Closure:

The minimum commitment period shall be 3 Months (One Quarter) and 15 day's notice period for short closure.

9. Terms & Conditions:

All other terms and conditions shall be as per tender document reference number GEM/2024/B/5416507, dated: 19.09.2024 & Work Order reference no: GEMC-511687771561039, dated: 05.11.2024.

10. List of Annexures:

- **Annexure-I:** Price Bid Format
- **Annexure-II:** Non-Disclosure Certificate
- **Annexure-III:** No Deviation Certificate

Price Bid Format

S. No	Location	Requirement	Qty. (Lot)	Duration (in months) (A)	Quoted Price/per month in Rs. (exclusive of GST) (B)	Applicable GST (%) (C)	Total Price for entire duration in Rs. (exclusive of GST) (D=A*B)
1	Meeting Room -1 (Ground Floor)	Single 75" inch (minimum) Display with Video Conferencing facility	1	06			
2	Meeting Room -2 (Ground Floor)	Dual 75" inch (minimum) Display with Video Conferencing facility	1	06			
3	Meeting Room-3 (8 th Floor)	Single 75" inch (minimum) Display with Video Conferencing facility	1	06			
Total Price for 06 months (excluding GST)							

Total charges for 06 months (excluding GST) for total quantity in words (D).....

.....

Total charges for 06 months (including GST) for total quantity in words [E=D*(1+C/100)]:

.....

Note:

1. The tender evaluation will be done on Total / Gross charges (Excl. GST). Total Charges should be indicated both in words as well as in figures.
2. All applicable taxes (GST) are to be specified clearly in the Price Bid Format.
3. Rates quoted in "Column D" of Price bid shall include all other applicable taxes and duties other than GST.

ANNEXURE- II

NON-DISCLOSURE CERTIFICATE

(To be Typed & submitted in the Letter Head of the Company/Firm of Bidder)

I/We understand that BHEL **Corporate Office** is committed to Information Security Management System as per their Information Security Policy.

Hence, I/We M/s
STQC who are submitting offer for providing services to BHEL Corporate Office against Bid
No..... hereby undertake to comply with the following in line with
Information Security Policy of Corporate Office.

- To maintain confidentiality of documents & information which shall be used during the execution of the Contract.
- The documents & information shall not be revealed to or shared with third party which shall not be in the business interest of BHEL Corporate Office.

(Signature, date & seal of Authorized)

(Signatory of the bidder)

Date:

ANNEXURE- III

CERTIFICATE OF NO DEVIATION

(To be Typed & submitted in the Letter Head of the Company/Firm of Bidder)

To,
SDGM/CDT
Bharat Heavy Electricals Limited,
Plot No: 25, Sector – 16A, Filmcity
Noida - 201301

Dear Sir,

Subject: No Deviation Certificate

Ref: 1) Bid No:
2) All other pertinent issues till date

We hereby confirm that we have not changed/ modified/materially altered any of the tender documents as downloaded from the website/ issued by BHEL and in case of such observance at any stage, it shall be treated as null and void.

We also hereby confirm that we have neither set any Terms and Conditions and nor have we taken any deviation from the Tender conditions together with other references applicable for the above referred GeM Bid.

We further confirm our unqualified acceptance to all Terms and Conditions, unqualified compliance to Tender Conditions.

We confirm to have submitted offer in accordance with tender instructions and as per aforesaid references.

Thanking you,

Yours faithfully,

**(Signature, date & seal of authorized
representative of the bidder)**