



Bharat Heavy Electricals Limited  
(A Govt. Of India Undertaking)  
PROJECT ENGINEERING MANAGEMENT  
NOTICE INVITING TENDER (NIT)

Enquiry No- 77/25/6152/SHA

Date-9-Oct-25

**BHEL invites offers from reputed bidders as per following terms and conditions -**

1. Mode of Enquiry	E - PROCUREMENT	
2. Tender Type	<b>Open Tender (Domestic-Indian)</b>	
3. Project	<b>2 X 800 MW NTPC SINGRAULI TPP Stage-III</b>	
4. End Customer	<b>NTPC</b>	
5. Package	<b>STATION LIGHTING SYSTEM (Turnkey package)</b>	
6. Nature of Package (Divisible/Non-Divisible)	<b>Non-Divisible</b>	
7. Due Date & Time for Offer Submission (10 days)	-21-Oct-25	<b>15:00:00 IST</b>
8. Opening of Part I bid	-21-Oct-25	<b>17:00:00 IST</b>
9. Earnest Money Deposit (EMD)	EMD applicable = Rs 40,00,000/-	
10. Tender Cost	Nil	
11. Customer Approval Required	Yes	
12. Eligibility of Local Supplier as per MII	<b>Only Class I Supplier (with local content 60% and above)</b>	
13. Technical Scope	As per Technical specification No: PE-TS-512-558-E001	
14. Numbers of Part bid	<b>2-Part bid (Techno-commercial and price bid)</b>	
15. CIF Content	Not Available	CIF Value: Not Applicable
16. Schedule of Pre-Bid Discussion	17-Oct-2025 11:00 AM at BHEL PEM Noida office.	
17. Performance Security (PS)	YES	
18. Prequalification Requirement	Financial PQR- YES	Technical PQR- YES
19. HSE Guideline	Applicable	
20. Delivery terms for Supply	FOR Despatch Station	
21. Quantity Variation	<ul style="list-style-type: none"><li>a) Overall quantity variation shall remain +/- 30% of total order value in line with cl. No. 6.0 of GCC Rev. 07</li><li>b) Quantities released (in Lots) up to 100% of contract value shall be intimated within 03 years from the date of original PO.</li><li>c) Quantity variation of Supply and E&amp;C up to 30% of order values may exceed 03 years upto another 02 years.</li><li>d) Prices shall remain firm for Supply as well as E&amp;C except for items where PVC is applicable.</li></ul>	
<b>22. Delivery Schedule:</b>	The delivery schedule for this package is as below:-	
<b>(A) Main Supply</b>	<p><b>Lot-1- Main Supply:</b> Delivery completion shall be 270 days from the PO date.</p> <p><b>Subsequent Lots/E&amp;C Spares-</b> 120 days from BHEL clearance. Separate manufacturing clearance will be issued for Subsequent Lots/E&amp;C spares.</p> <p>Drawing/ documents submission and re-submission shall be as per Technical Specification. .</p>	
<b>(B) E&amp;C</b>	<p>Within 120 days from the date of clearance/availability of working front at site. Front clearance shall be considered as the date on which BHEL intimate bidder their readiness for installation/commissioning for the lighting system.</p> <p><b>Notes:</b></p> <ul style="list-style-type: none"><li>a. Supplier to start manufacturing / supply only after getting the applicable engineering Drawings / documents approved from BHEL / End Customer.</li></ul>	



Bharat Heavy Electricals Limited  
(A Govt. Of India Undertaking)  
PROJECT ENGINEERING MANAGEMENT  
NOTICE INVITING TENDER (NIT)

	<p>b. Drawings / documents submission / re-submission schedule as indicated in Technical Specification shall be used for progress monitoring purpose and required course correction, if any.</p> <p>c. The delivery date specified is for completion of the deliveries. Deliveries to start progressively so as to meet the completion schedule.</p> <p>d. The delivery conditions specified are for contractual purposes. However, to meet project requirement, BHEL may ask for early deliveries without any compensation thereof.</p>		
<p><b>23. PVC (Price Variation Clause) shall be applicable as per enclosed PVC Annexure to NIT. PVC is applicable only for supply portion of Lighting Distribution Boards and its Transformers, Lighting panels and Lighting Poles. For balance portion, prices shall be firm till completion of contract.</b></p>			
<b>24. Integrity Pact Applicability</b>	YES		
<p>a) Integrity pact is applicable for subject package. IP is a tool to ensure that activities and transactions between the Company and its Bidders/ Contractors are handled in a fair, transparent and corruption free manner.</p> <p>b) In case of any complaints arising out of the tendering process, the matter may be referred to any of the below e-mail IDs.</p> <p><u><a href="mailto:iem1@bhel.in">iem1@bhel.in</a></u>; <u><a href="mailto:iem2@bhel.in">iem2@bhel.in</a></u>; <u><a href="mailto:iem3@bhel.in">iem3@bhel.in</a></u></p> <p>As on date, the positions of Independent External Monitors (IEMs) are vacant in the Company. As and when the IEMs join based on due approval of the Competent Authority, any complaint(s) received will be shared with the IEMs."</p> <p>c) The IP as enclosed is to be submitted (duly signed by authorized signatory) along with techno-commercial bid (Part- I, in case of two/three-part bid). Only those bidders who have entered into such an IP with BHEL would be competent to participate in the bidding. In other words, entering into this pact would be a preliminary qualification.</p>			
<b>Note: -</b>	"No routine correspondence shall be addressed to the above email ids regarding the clarifications, time extensions or any other administrative queries, etc. on the tender issued. All such clarification/ issues shall be addressed directly to the tender issuing (procurement) department officials whose contact details are provided below."		
<p><b>Details of Contact person:</b></p> <table border="1"><tr><td>Mr. Shamik Gupta/Engr./PG-I M/s Bharat Heavy Electricals Ltd., Project Engineering Management, PEM, 3<sup>rd</sup> Floor, BHEL Sadan, Plot No 25, Sector-16 A, Noida-201301 E-MAIL: <a href="mailto:shamikgupta@bhel.in">shamikgupta@bhel.in</a> Ph. No. 97163366332</td><td>Mr. Shri Prakash Yadav/PG -I M/s Bharat Heavy Electricals Ltd., Project Engineering Management, PEM, 3<sup>rd</sup> Floor, BHEL Sadan, Plot No 25, Sector-16 A, Noida-201301 E-MAIL: <a href="mailto:spyadav@bhel.in">spyadav@bhel.in</a> Ph. No. 9911775641</td></tr></table>		Mr. Shamik Gupta/Engr./PG-I M/s Bharat Heavy Electricals Ltd., Project Engineering Management, PEM, 3 <sup>rd</sup> Floor, BHEL Sadan, Plot No 25, Sector-16 A, Noida-201301 E-MAIL: <a href="mailto:shamikgupta@bhel.in">shamikgupta@bhel.in</a> Ph. No. 97163366332	Mr. Shri Prakash Yadav/PG -I M/s Bharat Heavy Electricals Ltd., Project Engineering Management, PEM, 3 <sup>rd</sup> Floor, BHEL Sadan, Plot No 25, Sector-16 A, Noida-201301 E-MAIL: <a href="mailto:spyadav@bhel.in">spyadav@bhel.in</a> Ph. No. 9911775641
Mr. Shamik Gupta/Engr./PG-I M/s Bharat Heavy Electricals Ltd., Project Engineering Management, PEM, 3 <sup>rd</sup> Floor, BHEL Sadan, Plot No 25, Sector-16 A, Noida-201301 E-MAIL: <a href="mailto:shamikgupta@bhel.in">shamikgupta@bhel.in</a> Ph. No. 97163366332	Mr. Shri Prakash Yadav/PG -I M/s Bharat Heavy Electricals Ltd., Project Engineering Management, PEM, 3 <sup>rd</sup> Floor, BHEL Sadan, Plot No 25, Sector-16 A, Noida-201301 E-MAIL: <a href="mailto:spyadav@bhel.in">spyadav@bhel.in</a> Ph. No. 9911775641		
<b>25. EMD</b>	EMD of Rs 40,00,000/ is to be submitted by all the bidders along with their bids (except Micro and Small Enterprises (MSEs) or Start-ups as recognized by Department for Promotion of Industry and Internal Trade (DPIIT)).		
<p><b>Modes of Deposit:</b> EMD shall be accepted only in the following forms:</p>			



Bharat Heavy Electricals Limited  
(A Govt. Of India Undertaking)  
PROJECT ENGINEERING MANAGEMENT  
NOTICE INVITING TENDER (NIT)

- (i) Electronic Fund Transfer credited in BHEL account (before tender opening): BHEL-PEM account details is given at the link <https://pem.bhel.com/Documents/VendorSection/BHELBANKER.pdf>
- (ii) Banker's cheque/ Pay order/ Demand draft, in favour of BHEL (along with offer)
- (iii) Fixed Deposit Receipt (FDR)
- (iv) Bank Guarantee from any of the Scheduled Banks
- (v) Insurance Surety Bonds

**The EMD shall remain valid for a period of 45 (forty-five) days beyond the final bid/offer validity period.**

**Forfeiture and Release/Return of EMD:**

- i) A Supplier's EMD will be forfeited if the Supplier withdraws or amends its/his tender or impairs or derogates from the tender in any respect within the period of validity of the tender or if the successful Supplier fails to furnish the required performance security within the specified period mentioned in the Tender.
- ii) EMD by the Buyer shall be withheld in case any action on the Supplier is envisaged under the provisions of extant "Guidelines on Suspension of Business Dealings with Suppliers/ Contractors" of BHEL and forfeited/ released based on the action as determined under these guidelines placed at <https://www.bhel.com/supplier-registration>.
- iii) Bid securities of the unsuccessful Suppliers shall be returned to them at the earliest after expiry of the final bid validity period and latest by the 30th day after the award of the contract. However, in case of two packet or two stage bidding, Bid securities of unsuccessful Suppliers during first stage i.e. technical evaluation shall be returned within 30 days of declaration of result of first stage i.e. technical evaluation.
- iv) Bid security shall be refunded to the successful Supplier on conclusion of the Order/ receipt of a performance security (if applicable).
- v) EMD shall not carry any interest.

**26. Payment terms**

(A) Main Supply & E&C spares	As per GCC Rev. 07 and subsequent corrigendum to GCC Rev 07 (for Turnkey package)
(B) E&C	As per GCC Rev. 07 and subsequent corrigendum to GCC Rev 07 (for Turnkey package)

**27. Liquidated damages:** For Turnkey packages (Supply and E&C in vendor scope)-

- a) LD on Main Supply- Purchaser reserves the right to recover from the Seller/ Contractor, as agreed liquidated damages if dispatch/delivery of the package (Main supply) is delayed beyond the contractual completion date or extension thereof as per the period stipulated in the Order/ Contract and not by way of penalty, a sum equivalent to half (½) percent and GST thereon (as applicable), of the total contract price (Main Supply) per week or part thereof, limited of ten (10) percent of the total contract price (Main Supply) excluding GST.
- b) LD on Erection & Commissioning – Purchaser reserves the right to recover from the Seller/ Contractor, as agreed liquidated damages if E&C completion of the package is delayed beyond the contractual completion date or extension thereof as per the period stipulated in the Order/ Contract and not by way of penalty, a sum equivalent to half (½) percent and GST thereon (as applicable), of the total contract price (E&C scope only) per week or part thereof, limited to ten (10) percent of the total contract price (Main Supply + E&C) excluding GST.

However, total LD (Main Supply and E&C) shall be limiting to 10% of cumulative total contract value (Main Supply + E&C) excluding GST.

All other terms and condition of L.D shall be as per GCC Rev 07 and subsequent corrigendum to GCC Rev 07.



Bharat Heavy Electricals Limited  
(A Govt. Of India Undertaking)  
PROJECT ENGINEERING MANAGEMENT  
NOTICE INVITING TENDER (NIT)

<b>28. Performance Security (PS)</b>	PS applicability	Applicable
	I	<p>A) Supplier may opt any of the following for submission of Performance Security: -</p> <p>Initially 10% of the contract value (Total Order value excluding PVC). 5% of the contract value (excluding PVC) will be released after completion of Main Supply based on certification by PG. However, balance 5% of the contract value (excluding PVC) will be released on completion of all contractual obligations, including guarantee/warranty obligations based on certification by PG.</p> <p style="text-align: center;">OR</p>
	II	5% of the contract value (total Order value excluding PVC). Additional 5% of the contract value (excluding PVC) will be deducted & retained from first bill & subsequent bill(s) of the same contract (in case the value of first bill is less than 5% of the contract value). The retention amount will be released after completion of Main Supply based on certification by PG. However, balance 5% of the contract value (excluding PVC) will be released on completion of all contractual obligations, including guarantee/warranty obligations based on certification by PG.
	Validity of PS	<p>Initial PBG validity: - Initial e-PBG validity shall be 30 months from PO Date. However, BG will be released only after completion of all contractual liability or guarantee period whichever is later.</p> <p>BG for supply portion (complete in all respect) to be submitted in favour of BHEL PEM NOIDA and for E&amp;C JOB portion to be submitted to respective BHEL –Region/Site (PS NR), i.e. BG to be submitted in favour of ordering/paying agency.</p>
	Modes of deposit	<p>Performance security may be furnished in the following forms:</p> <ul style="list-style-type: none"><li>a) Local cheques of Scheduled Banks (subject to realization)/ Pay Order/ Demand Draft/ Electronic Fund Transfer in favour of BHEL.</li><li>b) Bank Guarantee from Scheduled Banks / Public Financial Institutions as defined in the Companies Act. The Bank Guarantee format should have the approval of BHEL.</li><li>c) Fixed Deposit Receipt issued by Scheduled Banks / Public Financial Institutions as defined in the Companies Act (FDR should be in the name of the Contractor, a/c BHEL).</li><li>d) Securities available from Indian Post offices such as National Savings Certificates, Kisan Vikas Patras etc. (held in the name of Contractor furnishing the security and duly endorsed/ hypothecated/ pledged, as applicable, in favour of BHEL).</li><li>e) Insurance Surety Bond.</li></ul> <p>(Note: BHEL will not be liable or responsible in any manner for the collection of interest or renewal of the documents or in any other matter connected therewith)</p> <p>Performance Security is to be furnished within 14 days from the date of PO/LOA and it should remain valid for a period of 60 (sixty) days beyond the date of completion of all contractual obligations of the supplier, including warranty obligations.</p>
	Forfeiture of Performance Security	<ul style="list-style-type: none"><li>a) The performance security will be forfeited and credited to BHEL's account in the event of a breach of contract by the supplier.</li><li>b) Performance security should be refunded to the contractor without interest, after he duly performs and completes the contract in all respects but not later than 60(sixty) days of completion of all such obligations including the warranty under the contract.</li></ul>



Bharat Heavy Electricals Limited  
(A Govt. Of India Undertaking)  
PROJECT ENGINEERING MANAGEMENT  
NOTICE INVITING TENDER (NIT)

		<p>The Performance Security shall not carry any interest.</p>
29. <b>Breach of contract, Remedies and Termination</b>		<p>In case of Breach of Contract, BHEL shall recover 10% of the contract value from the Vendor using following instruments:</p> <p>(i) encashment of security instruments like EMD, Performance Security with executing agency (PS-Regions/PEM as applicable) against the said contract</p> <p>(ii) balance amount (if value of security instruments is less than 10% of the contract value) from other financial remedies i.e. available bills of the Vendor, retention amount etc. with executing agency (PS-Regions/PEM as applicable)</p> <p>(iii) balance amount from security instruments like EMD, Performance Security and other financial remedies i.e. available bills of the Vendor, retention amount etc. with other units of BHEL</p> <p>(iv) if recovery is not possible then legal remedies shall be pursued.</p> <p>Above mentioned clause shall be considered in place of Risk &amp; Cost clause of GCC Rev 07.</p>
30. Terms & Conditions: -		<p>The terms &amp; conditions shall be as per enclosed special conditions of the contract (copy enclosed), <b>General Conditions of Contract (GCC)-Rev-07 along with its Corrigendum-01, 02 &amp; 03</b> which is available on <a href="http://www.pem.bhel.com">www.pem.bhel.com</a> and other Terms and Conditions included in this Enquiry Letter.</p>
31.		<p><b><i>This item/Package falls under the list of items defined in Para 3 of Ministry guideline ref no.F.20/2/214-PPD(Pt.) dated 20-09-2016 (in respect of procurement of items related to public safety, health, critical security operations and equipment's, etc.) &amp; hence no relaxation of PQR for start-up/MSME vendors is envisaged for the NIT items/Package, however Conditions of prior turnover may relax to Micro and small Enterprise and Start-ups as recognized by Department for Promotion of Industry and Internal Trade (DPIIT), subject to meeting of Quality and Technical specifications in accordance with the relevant provision of rule 173 (i) of the GFR, 2017</i></b></p>
32.		<p>This is a conditional open tender enquiry. Participation in RA of a bidder shall be subjected to the following:</p> <ul style="list-style-type: none"><li>(i) Techno-Commercial evaluation by BHEL</li><li>(ii) Qualification of Technical and Financial PQR</li><li>(iii) Offered item should mandatorily conform to PP-MII order provisions</li><li>(iv) Approval of vendor by end customer, as applicable Same shall be taken up with end customer based on the latest credentials/reference list (as per attached NTPC sub vendor questionnaire) furnished by bidder. Accordingly, bidders are requested to submit credential as per format enclosed herewith along with their technical bid.</li></ul> <p>The bidders who are not registered with BHEL-PEM may apply for registration in BHEL-PEM through Registration Portal available at <a href="http://www.pem.bhel.com">www.pem.bhel.com</a>--&gt;vendor section--&gt;online supplier registration. All credentials and/or documents duly signed &amp; stamped related to registration has to be uploaded on the website &amp; submit the application for registration. One set of hard copy filled-up SRF downloaded from Online Registration Portal duly signed &amp; stamped has to be submitted.</p>
33.		<p><b>Tender Evaluation</b> - Evaluation will be done on overall L1 (Total Cost to BHEL excluding GST) basis with necessary loading as applicable. The evaluation currency for this tender shall be INR. Incomplete offer or part offer of NIT BOM/BOQ shall be summarily rejected.</p>
34.		<p>BHEL shall be resorting to Reverse Auction (RA) (Guidelines as available on <a href="http://www.bhel.com">www.bhel.com</a>) for this tender as per latest reverse auction guidelines AA:SSP:RA:00 dated 05.12.2024. RA shall be conducted among the techno-commercially qualified bidders. Price bids of all techno commercially qualified bidders shall be opened and same shall be considered for RA. In case any bidder(s) do(es) not participate in online Reverse Auction, their sealed envelope price bid along with applicable loading, if any, shall be considered for ranking.</p> <p>Vendors to note that above RA clause will supersede Cl. No. 13 of "Instruction to Bidders "of GCC, Rev. 07 &amp; its Corrigenda 01.</p>



Bharat Heavy Electricals Limited  
(A Govt. Of India Undertaking)  
PROJECT ENGINEERING MANAGEMENT  
NOTICE INVITING TENDER (NIT)

The Bidders has to quote the Single Price (i.e. Total Cost to BHEL excluding GST) in Reverse Auction. Price are to be inclusive of Packing & Forwarding charges, all the routine & type tests as per tender scope, Freight as applicable, including loading (if any). De-loading (if any) shall be done in line with NIT terms.

Link for RA guidelines to be followed as:  
<https://www.bhel.com/guidelines-reverse-auction-2024>

35. All corrigenda, addenda, amendments, time extensions, clarifications, etc. to the tender will be hosted on BHEL website ([www.bhel.com](http://www.bhel.com)) & BHEL-PEM website ([www.pem.bhel.com](http://www.pem.bhel.com)). Bidders should regularly visit websites to keep themselves updated.

36. If bidder mentions Not Applicable / Not required / Not Quoted in BHEL price format, the same to be substantiated by the bidder. If such item is required to be supplied for system completion in future, same will be supplied free of cost.

37. Bidder to quote non-zero freight charges in percentage (%) of their quoted Total Ex-Works prices of supply.

38. Construction Power & Construction water shall be as per Sl. No 22 of SCC.

39. Cl No. 17.00 of GTCTC of GCC Rev-07 shall be superseded by following clause:

**“17.0 INSURANCE**

17.1 It is the entire responsibility of the successful bidder to insure their workmen against accident and injury while at work as required by the relevant rules and to pay compensation, if any, to their workmen as per statutory act. The successful bidder shall also insure their staff against accident/ injury with Workmen's compensation policy, group personal insurance etc. as may be applicable.

17.2 The successful bidder shall take insurance covering for all materials (excluding plant material), tools & plants, manpower, workers, etc., required to be provided & deployed for the job by the bidder.

17.3 These insurance covers have to be taken prior to start of work and they shall make available the policy to Construction Manager, BHEL for necessary verification before start of work. However, irrespective of such verification/ acceptance, sole responsibility to maintain adequate insurance cover at all times during the period of contract shall lie with the successful bidder. Regarding aforesaid insurance cover, the successful bidder shall directly deal with the insurance company for all matters regarding the insurance in his scope.

17.4 BHEL/ customer shall arrange comprehensive insurance policy for total supply & services for main equipment/ system covering transit risks & loss, destruction or damage during handling at site, storage, civil works, erection, testing and commissioning up to trial operation/ completion of unit(s) including theft, sabotage, fire, lightning and other natural calamities.

17.5 Successful bidder shall timely intimate dispatches/ discrepancy during contract operation, to the underwriter. The name of the underwriter and Policy No shall be intimated in due course of time.

17.6 The successful bidder will take necessary precautions/ due care to protect the material at project site, while in their custody from any damage/ loss till the same is handed over to BHEL/ customer at project site. For lodging/ processing of insurance claim the successful bidder will submit necessary documents. BHEL reserve the right to recover the loss from the successful bidder in case the damage/ loss is due to negligence/ carelessness on the part of the successful bidder. In case of theft of material under successful bidder's custody, the same shall be reported to Police by the successful bidder immediately and copy of FIR and subsequently police investigation report shall be submitted to BHEL/ customer for taking up with insurance. However, this will not relieve the successful bidder of their contractual obligation for the materials in his custody.

17.7 In case the damage/ loss/ theft of materials are attributable to negligence/ failure in discharging the duties and obligations of the successful bidder, the expenses incurred for repair/ replacement of such components in excess of the amount realized from the underwriters, limited to Normal Excess (Deductible Franchise) shall be recovered from the successful bidder.

17.8 In case the claim is summarily rejected by the underwriters due to WILFUL NEGLIGENCE of the successful bidder, the entire cost of repair/replacement will be recovered from the successful bidder.

17.9 It will be responsibility of the successful bidder to replenish the items lost/ damaged in time without hampering the schedule of work and without waiting for settlement of insurance claim. Amount received from the underwriters on settlement of insurance claim shall be passed on to the successful bidder as and when available.”



Bharat Heavy Electricals Limited  
(A Govt. Of India Undertaking)  
PROJECT ENGINEERING MANAGEMENT  
NOTICE INVITING TENDER (NIT)

40. For this procurement, the local content to categorise a supplier as Class I local supplier/ Class II local supplier/ Non-Local supplier and purchase preference to Class I local supplier shall be as defined in Public Procurement (Preference to Make India), Order 2017 Rev dated 19.07.2024 issued by DPIT. In case of subsequent order issued by nodal ministry changing the definition of local content for item in NIT, the same shall be applicable even if issued after issue of this NIT but before opening of part-II bids against this NIT. Bidders shall comply with all provisions of the Public Procurement (Preference to Make India), Order 2017 Rev dated 19.07.2024.

This package is not divisible in nature. The margin of purchase preference shall be as per above mentioned order dtd. 19.07.2024. For this tender, offer from **only Class-1 Local Suppliers** (meeting minimum 60% local content requirement) shall be considered.

**Bidders are required to provide the following along with the part-1 bid:**

i. **Provide a certificate (as per annexure IV) from statutory auditor or cost auditor of the company (in the case of companies) or from a practicing cost accountant or practicing chartered accountant (in respect of suppliers other than companies) giving the percentage of local content.**

**Please submit the extract of AGM Resolution/ Directors meeting (as applicable) of your company regarding appointment of statutory auditor or cost auditor of current year.**

41. Purchase preference would be applicable to MSE bidders as per GOI circular (No. F.1/4/2021- PPD dtd. 18.05.2023) and any other subsequent circulars / clarifications.

42. Bidders may visit site/ work area and study the job content, facilities available, availability of materials, prevailing site conditions including law & order situation etc. before quoting for this tender. They may also consult this office before submitting their offers, for any clarifications regarding scope of work, facilities available at sites or on terms and conditions. No additional claim shall be entertained by BHEL in future, on account of non-acquaintance of above.

43. **Grievance Redressal Mechanism:** - To promote transparency and ensure fair treatment of all bidders, a structured Grievance Redressal Mechanism is in place to address any concerns or issues arising during the tendering process or in subsequent business dealings with the company. Suppliers/Contractors are requested to follow the below escalation process for grievance resolution:

First Level: Any grievance should initially be addressed to the designated Dealing Officer, whose contact details are provided in the Notice Inviting Tender (NIT)/Contract.

Second Level: If the issue remains unresolved, it may be escalated by lodging a formal grievance through the SUVIDHA Portal: <https://suvidha.bhel.in/suvidha/>. Responses will be provided in accordance with the defined escalation matrix.

44. All the above terms and conditions, post-bid agreements/MoMs (during Techno- Commercial evaluation) shall automatically become a part of the Order/Contract after its finalisation.

**45. PLACEMENT OF PURCHASE ORDER (PO)/ LETTER OF AWARD (LOA)**

For Supply incl. E &C spares, BHEL-PEM shall issue Purchase Order. For Erection & Commissioning and Services, BHEL-PEM shall issue Letter of Award (LOA) whereas, Purchase Order shall be issued by respective BHEL Region (PS NR).

46. **Bidders to note that offers shall be submitted strictly in accordance with the requirements of tender documents. Bidders shall upload their complete offer meeting the requirements of the tender documents on e-procurement portal <https://eprocurebhel.co.in/nicgep/app>.**

Following documents need to be uploaded:

- Offer forwarding/ covering letter
- Local Content Certificate in line with Make in India circular.
- Land Border Certificate.
- Integrity Pact
- Documents required for meeting Technical & Financial PQRs
- Un-price bid, Annexure-II of GCC- Rev 07 (Cost of Withdrawal of Deviation) and Price bid in e-procurement portal.



Bharat Heavy Electricals Limited  
(A Govt. Of India Undertaking)  
PROJECT ENGINEERING MANAGEMENT  
NOTICE INVITING TENDER (NIT)

47. It shall be the responsibility of the bidder to ensure that the tender complete in all respects is uploaded on or before the due date and time. Incomplete/late offers shall not be considered.

48. Bidders participating in subject tender will necessarily have to buy class III DSCs (Digital Signature Certificate) issued by the certifying authorities in India. Basic procedure /checklist is uploaded on "www.bhel.com" for participating in tender enquires through e-procurement.

49. MSME / Start-up Vendors to submit applicable documents along with their offer for availing the benefits as per GOI guidelines. Further, PEM is already registered with TReDS Platform. You are requested to get registered with TReDS Platform to avail the facility as per GOI guidelines.

50. The facility for online invoice registration and document upload has been enabled in the SUVIDHA Portal (<https://suvidha.bhel.in/suvidha/>) for all BHEL Suppliers and Contractors.  
With effect from **01-October-2025**, it will be mandatory for all Suppliers/Contractors to register their invoices exclusively through the SUVIDHA Portal along with the required documents.

51. All terms and conditions shall be as per NIT, SCC, GCC rev. 07 and subsequent corrigendum to GCC Rev. 07.

**Note -** In case you are not making an offer against this enquiry, you are requested to send a regret letter so as to reach us on or before the due date

Thanking You.  
For and on behalf of BHEL

Shamik Gupta  
Engineer/ PG I/ PEM Noida

**Enclosures:** - (1) SCC of the Project (2) Financial PQR (3) Technical Specifications (4) Technical PQR (5) Make in India certificate (6) Format for land/ border declaration (7) Cost of withdrawal of deviation(s) as per annexure II of GCC-Rev-07 (8) PVC Annexures