

**बिड दस्तावेज़ / Bid Document**

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	01-01-2026 15:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	01-01-2026 15:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	120 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Ministry Of Heavy Industries And Public Enterprises
विभाग का नाम / Department Name	Department Of Heavy Industry
संगठन का नाम / Organisation Name	Bharat Heavy Electricals Limited (bhel)
कार्यालय का नाम / Office Name	10110009-heap, Haridwar
कुल मात्रा / Total Quantity	2625
वस्तु श्रेणी / Item Category	HW2571686089 EPOXY GLASS FABRIC TAPE SPEC: TG60260 REV: 03 SIZE: 0.21X47.0 , HW2571686208 EPOXY GLASS FABRIC TAPE SPEC: TG60260 REV: 03 SIZE: 0.21X55 , HW2571686194 EPOXY GLASS FABRIC TAPE SPEC: TG60260 REV: 03 SIZE: 0.21X48.9
GeMARPTS में खोजी गई स्ट्रिंग्स / Searched Strings used in GeMARPTS	HW2571686194 EPOXY GLASS FABRIC TAPE SPEC: TG60260 REV: 03 SIZE: 0.21X48.9
GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS	Category not available on GeM for the text string uploaded by the buyer
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	<ul style="list-style-type: none"> <li>Glass Mica Tape-IS :7809</li> </ul>
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	HW2571686089 EPOXY GLASS FABRIC TAPE SPEC: TG60260 REV: 03 SIZE: 0.21X47.0
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	3 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Payment Timelines	Payments shall be made to the Seller within <b>90</b> days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Item wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

#### ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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#### ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

#### एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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#### एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	25

#### Single Tender

Single Tender Applicable	Yes
Reason	It will not be in public interest to procure the goods through advertised tender enquiry. Sufficient reasons for the same have been recorded in writing by the competent authority.
List of Seller Organization for participation	3A ASSOCIATES INCORPORATED

1. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within  $L-1+ 15\%$  (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM\\_No.1 4\\_2021\\_PPD\\_dated\\_18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

**मूल्यांकन विधि(मदवार मूल्यांकन विधि) / Evaluation Method ( Item Wise Evaluation Method )**

Contract will be awarded schedulewise and the determination of L1 will be done separately for each schedule. The details of item-consignee combination covered under each schedule are as under:

मूल्यांकन अनुसूचियां / <b>Evaluation Schedules</b>	वस्तु/श्रेणी / <b>Item/Category</b>	मात्रा / <b>Quantity</b>
Schedule 1	Hw2571686089 Epoxy Glass Fabric Tape Spec: Tg60260 Rev: 03 Size: 0.21x47.0	600
Schedule 2	Hw2571686208 Epoxy Glass Fabric Tape Spec: Tg60260 Rev: 03 Size: 0.21x55	600
Schedule 3	Hw2571686194 Epoxy Glass Fabric Tape Spec: Tg60260 Rev: 03 Size: 0.21x48.9	1425

**HW2571686089 EPOXY GLASS FABRIC TAPE SPEC: TG60260 REV: 03 SIZE: 0.21X47.0 ( 600 meter )****तकनीकी विशिष्टियाँ /Technical Specifications**

क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document	<a href="#">Download</a>
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**प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	डिलीवरी अनुसूची /Delivery Schedule अनुबंध प्रारम्भ होने की तारीख से दिनों की संख्या में /In number of days from contract start days)		
1	Paras	249403,Shipping Section, Central Plant Stores, HEEP, BHEL, Haridwar-249403 Uttarakhand	मात्रा /Quantity	प्रारंभ होने की तारीख से डिलीवरी /Delivery to start after	डिलीवरी _____तक पूरी कर ली जाए /Delivery to be completed by
			200	0	60
			400	60	120

**HW2571686208 EPOXY GLASS FABRIC TAPE SPEC: TG60260 REV: 03 SIZE: 0.21X55 ( 600 meter )****तकनीकी विशिष्टियाँ /Technical Specifications**

क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document	<a href="#">Download</a>
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**परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	डिलीवरी अनुसूची /Delivery Schedule अनुबंध प्रारम्भ होने की तारीख से दिनों की संख्या में (In number of days from contract start days)		
1	Paras	249403,Shipping Section, Central Plant Stores, HEEP, BHEL, Haridwar-249403 Uttarakhand	मात्रा /Quantity	प्रारंभ होने की तारीख से डिलीवरी /Delivery to start after	डिलीवरी _____तक पूरी कर ली जाए /Delivery to be completed by
			200	0	60
			400	60	120

**HW2571686194 EPOXY GLASS FABRIC TAPE SPEC: TG60260 REV: 03 SIZE: 0.21X48.9 ( 1425 meter )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document	<a href="#">Download</a>
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**परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	डिलीवरी अनुसूची /Delivery Schedule अनुबंध प्रारम्भ होने की तारीख से दिनों की संख्या में (In number of days from contract start days)		
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क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	डिलीवरी अनुसूची /Delivery Schedule अनुबंध प्रारम्भ होने की तारीख से दिनों की संख्या में /In number of days from contract start days)		
1	Paras	249403,Shipping Section, Central Plant Stores, HEEP, BHEL, Haridwar-249403 Uttarakhand	मात्रा /Quantity	प्रारम्भ होने की तारीख से डिलीवरी /Delivery to start after	डिलीवरी _____तक पूरी कर ली जाए /Delivery to be completed by
			450	0	60
			975	60	120

## क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

### 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be  $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$ , subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

### 2. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

### 3. Generic

Bidder shall submit the following documents along with their bid for Vendor Code Creation:

- Copy of PAN Card.
- Copy of GSTIN.
- Copy of Cancelled Cheque.
- Copy of EFT Mandate duly certified by Bank.

### 4. Generic

Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

5. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

**BID IS FLOATED FOR EPOXY GLASS FABRIC TAPE**

**1. Details of ITEM covered in Bid are as below: -**

<b>Sl No</b>	<b>Material code with description</b>	<b>Qty (in MR.)</b>
<b>1.</b>	HW2571686089 EPOXY GLASS FABRIC TAPE SPEC: TG60260 REV: 0 3 SIZE: 0.21X47.0	<b>600 MR</b>
<b>2.</b>	HW2571686208 EPOXY GLASS FABRIC TAPE SPEC: TG60260 REV: 0 3 SIZE: 0.21X55	<b>600 MR</b>
<b>3.</b>	HW2571686194 EPOXY GLASS FABRIC TAPE SPEC: TG60260 REV: 0 3 SIZE: 0.21X48.9	<b>1425 MR</b>

Note: This enquiry is only RAISED FOR PLACEMENT OF DEVELOPMENTAL ORDER ON  
M/S **3A ASSOCIATES INCORPORATED, MUMBAI**

**2. DELIVERY:**

**(a) BEING SHELF - LIFE ITEM, DELIVERY IS INDICATIVE ONLY. DELIVERY SHALL BE ON INTIMATION.**

**(b)** "Deliveries of subsequent lots to be effected only after getting formal clearance from purchase department".

**(c)** Dispatches to be arranged as per clearance given in INSULATING MATERIALS REVIEW COMMITTEE meeting

**(d)** Delivery shall be **on intimation in different lots.**

**(e)** Vendor to confirm Purchase order **(PO) validity.**

**(f) SHELF - LIFE: -**

The properties enumerated in clause 1,4,5,6 and 7 must remain undeteriorated even after 2 years of storage at temperature  $\leq 12^{\circ}\text{C}$ . (In spec-TG-60260).

**3. QUANTITY TOLERANCE: -**

Quantity Tolerance +/- 5% is acceptable.

#### 4. OFFERED RATE :-

Quoted price should be inclusive of all taxes (freight, tax, Insurance, GST, Packing, forwarding etc.) in Rs

#### 5. Quality Requirements:

-

##### A) SPECIAL INSTRUCTIONS:

- 1) THIS INDENT IS BEING RAISED FOR PLACEMENT OF DEVELOPMENTAL ORDER ON **M/S 3A ASSOCIATES INCORPORATED, MUMBAI.**
- 2) VENDOR TO SUBMIT MANUFACTURING PROCESS PLAN & QUALITY PLAN FOR BHEL APPROVAL ALONG WITH THE OFFER.
- 3) MATERIAL DIMENSION FOR MAT CODE HW2571686089 IS 0.21MM X 47.0MM MATERIAL DIMENSION FOR MAT CODE HW2571686208 IS 0.21MM X 55.0MM MATERIAL DIMENSION FOR MAT CODE HW2571686194 IS 0.21MM X 48.9MM
- 4) INSPECTION (PDI) SHALL BE CARRIED OUT BY BHEL HARIDWAR / THIRD PARTY AGENCY AT VENDOR'S WORKS.
- 5) MATERIAL SHALL BE ACCEPTED AFTER SATISFACTORY ROUTINE & TYPE TESTING AT CPL SHOP TRIAL.
- 6) VENDOR TO SUPPLY MATERIAL IN TWO LOTS (LOT - 1 AND LOT - 2)
- 7) DISPATCH CLEARANCE FOR LOT - 2 WILL BE GIVEN AFTER SUCCESSFUL UTILIZATION OF LOT - 1.
- 8) PRE-DISPATCH INSPECTION BY BHEL AS PER BHEL APPROVED QP. VENDORS TO SUBMIT QP FOR BHEL APPROVAL (QP FORMAT ATTACHED).

##### B) Being a developmental enquiry following conditions shall be applicable: -

- a. Vendor will not raise the prices for at least 1 year from the date of supply.
- b. Vendor will not use the design, tooling's & technology passed on by BHEL or developed in this case to any third party. Vendor will also not sell this product developed for us, to any third party without pre-consent of BHEL.
- c. LD shall not be applicable for this case.

#### 6. If customer inspection is envisaged at vendor's works:

**"Vendor should raise inspection call for BHEL / TPI inspection at least 4 days in advance to the planned date of inspection. If customer inspection is not possible, vendor should inform BHEL / TPI at least 4 days in advance."**

**on is envisaged at vendor's works, vendor should give inspection call at least 7 days in advance to the planned date of inspection"**

**7. NDA (NON-DISCLOSURE AGREEMENT): -**

For availing specifications / drawings, vendor will have to submit duly filled and signed NDA (Non-Disclosure Agreement) prior to Part - I Bid opening. Duly filled and signed NDA shall be submitted at following e-mail ID's:

[sujit.kumar@bhel.in](mailto:sujit.kumar@bhel.in)

[kvimal@bhel.in](mailto:kvimal@bhel.in)

[ajayant@bhel.in](mailto:ajayant@bhel.in)

**NDA AND PQR has been uploaded along with ATC on GeM Portal.**

**8. Offer is required in 'Two Part':**

**Part -I (Techno cum commercial) Bid shall comprise the followings: -**

(A) **PQR:** All bidders to provide point wise reply/confirmation along with relevant supporting documents to each and every point of Pre-Qualification Requirement/PQR {Annexure-PQR} for all enquiry items. Non-compliance of these may lead to rejection of offer as these are essential condition for participating in tender enquiry.

(B) Unpriced Bid

(C) Document for MSE to avail MSE benefits

**Part-II (Price Bid) shall comprise item wise rate for each qty.**

Price bid shall be opened for only those bidders who qualifies PQR and whose techno-commercial bid is acceptable to BHEL.

**9. Payment term remains as per below table- Payment term shall be as follows.**

**"PAYMENT TERM :**

100% payment shall be made within 45/ 60/ 90 days (as applicable for MSE, Medium and Non-MSME respectively) from the material entry date in BHEL subject to submission of non-

discrepant documents by the vendor and the acceptance of material by BHEL.

Type of Bidder	Payment Terms (Number of days)
Micro & Small Enterprises (MSEs)	45 days
Medium Enterprises	60 days
Non MSME	90 days

**Note:** - Benefits of MSE (such as EMD Waiver, Tender fee exemption, Price preference, Payment preference etc.) will be given only to those MSE Vendors who are manufacturers of offered items against the bid. No MSE benefits shall be provided to Agents / Stuckists / Dealers / Traders etc. for the items offered but not manufactured by themselves.

**10. Any Bidder falling under MSE category shall furnish the following details & submit documentary evidence/ Govt. Certificate etc. in support of the same along with their techno-commercial offer**

Type under MSE	SC/ST Owned	Women Owned	Others (excluding SC/ST & Women Owned)
Micro			
Small			

**Note:** If the bidder does not furnish the above in the tender, offer shall be processed construing that the bidder is not falling under MSE category

**11. Action against Bidders / vendor / supplier / contractor in case of default:**

In order to protect the commercial interests of BHEL, BHEL shall take action against suppliers / contractors by way of suspension of business dealings, who either fail to perform or are in default without any reasonable cause, cause loss of business/ money/ reputation, indulge in malpractices, cheating, bribery, fraud or any other misconduct or formation of cartels so as to influence the bidding process or influence the price etc.

Suspension of Business Dealings could be in the form of "Hold" or "Banning" a supplier/ contractor or a bidder and shall be as per "Guidelines for Suspension of Business Dealings with Suppliers/ Contractors" available at BHEL's website "<https://www.bhel.>

12. **EMD** - EMD not applicable for this tender.

13. **Delivery** term shall remain **FOR door delivery**.

14. **INSURANCE:** - Being a GeM bid insurance shall remain "by Supplier".

**15. MII certificate is to be submitted as per below format: -**

DECLARATION REGARDING MINIMUM LOCAL CONTENT IN LINE WITH  
REVISED 'PUBLIC PROCUREMENT (PREFERENCE TO MAKE IN INDIA),  
ORDER, 2017 ISSUED BY DPIIT VIDE OM NO. P-45021/2/2017-PP(BE-II) PART

(4) VOL. II DATED 19.07.2024 AND SUBSEQUENT ORDER(s)

(To be typed and submitted in the Letter Head of the Entity/Firm providing certificate  
as applicable)

To,

(Write Name & Address of Officer of BHEL inviting the Tender)

Dear Sir,

**Sub:** Declaration reg. minimum local content in line with Revised 'Public Procurement (Preference to Make in India), Order, 2017 issued by DPIIT vide OM No. P-45021/2/2017PP(BE-II) Part (4) Vol. II dated 19.07.2024 and subsequent order(s).

**Ref:** 1) Enquiry No: .....  
2) All other pertinent issues till date

We hereby certify that the items/works/services offered by.....  
..... (specify the name of the organization here) has a local content  
of \_\_\_\_\_ % and this meets the local content requirement for '**Class-I local supplier**  
**r**' / '**Class II local supplier**' \*\* as defined in Revised 'Public Procurement (Preference to Make in India), Order, 2017 issued by DPIIT vide OM No. P-45021/2/2017PP(BE-II) Part (4) Vol. II dated 19.07.2024 and subsequent order(s).

The details of the location(s) at which the local value addition is made are as follows:

1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

4. \_\_\_\_\_

Thanking you,  
Yours faithfully,

(Signature, Date & Seal of Authorized Signatory of the Bidder)

\*\* - Strike out whichever is not applicable.

**Note:**

1. Bidders to note that above format, duly filled & signed by authorized signatory, shall be submitted along with the techno-commercial offer.
2. In case the bidder's quoted value is in excess of Rs. 10 crores, the authorized signatory for this declaration shall necessarily be the statutory auditor or cost auditor of the company (in the case of companies) or a practicing cost accountant or practicing chartered accountant (in respect of suppliers other than companies).
3. In the event of false declaration, actions as per the above order and as per BHEL Guidelines shall be initiated against the bidder.

**16. General Instruction: -**

Rest terms & conditions shall be as per General terms and conditions on GeM (latest version- applicable at the time of issuance of enquiry).

**IMPORTANT NOTE: -**

1. The tender enquiry has been issued on GeM and BHEL portals for wider circulation. However, the offer is to be submitted through GeM portal only. Also, all future corrigendum/corrigenda, addendum/addenda, amendments, time extensions etc. against the published GeM bid shall be issued on GeM portal only. Hence, the bidders are advised to check GeM portal only for latest updates/amendments/communications issued by BHEL against the current tender.
2. Bidder to Ensure that **invoices having net amount above ₹2 lakh for supply orders** are registered in the system. And also ensure **uploading of Class 3 digitally signed tax invoices** in the system.

3. After receipt of PO bidders **must ensure** the following to be uploaded in **SUVIDHA Portal**:

- a) Feeding despatch details.
- b) Registering their invoices pertaining to supply orders.
- c) Uploading relevant supporting documents in accordance with the Purchase Order (PO) document checklist.
- d) Responding to any objections raised during the invoice processing.

#### **Grievance Redressal Mechanism**

To promote transparency and ensure fair treatment of all bidders, a structured Grievance Redressal Mechanism is in place to address any concerns or issues arising during the tendering process or in subsequent business dealings with the company.

Suppliers/Contractors are requested to follow the below escalation process for grievance resolution:

1. **First Level:** Any grievance should initially be addressed to the designated Dealing Officer, whose contact details are provided in the Notice Inviting Tender (NIT)/Contract.

**Second Level:** If the issue remains unresolved, it may be escalated by lodging a formal grievance through the SUVIDHA Portal: <https://suvidha.bhel.in/suvidha/>. Responses will be provided in accordance with the defined escalation matrix

#### 6. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

### **अस्वीकरण/Disclaimer**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export

experience.

11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.**

**The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:**

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

**All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.**

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा। In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---धन्यवाद/Thank You---**