

### Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
<b>Bid End Date/Time/बिड बंद होने की तारीख/समय</b>	22-03-2025 15:00:00
<b>Bid Opening Date/Time/बिड खुलने की तारीख/समय</b>	22-03-2025 15:30:00
<b>Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)</b>	180 (Days)
<b>Ministry/State Name/मंत्रालय/राज्य का नाम</b>	Ministry Of Heavy Industries And Public Enterprises
<b>Department Name/विभाग का नाम</b>	Department Of Heavy Industry
<b>Organisation Name/संगठन का नाम</b>	Bharat Heavy Electricals Limited (bhel)
<b>Office Name/कार्यालय का नाम</b>	10050019-corporate Office
<b>क्रेता ईमेल/Buyer Email</b>	buyer1618.bhelb.dl@gembuyer.in
<b>Item Category/मद केटेगरी</b>	Hiring Of Agency For ISO Certification Service - ISO 9001 - Quality Management System (QMS); Initial Audit, Surveillance Audit, Re-certification Audit; ISO CERTIFICATION
<b>Contract Period/अनुबंध अवधि</b>	3 Year(s)
<b>Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)</b>	160 Lakh (s)
<b>Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष</b>	7 Year (s)
<b>MSE Exemption for Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है</b>	Yes
<b>Startup Exemption for Turnover/टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है</b>	Yes
<b>Document required from seller/विक्रेता से मांगे गए दस्तावेज़</b>	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

Bid Details/बिड विवरण	
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	H1-Highest Priced Bid Elimination
ITC available to buyer/क्रिता के लिए उपलब्ध आईटीसी	Yes
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	3 Days
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है	Yes

#### EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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#### ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	KOTAK MAHINDRA BANK
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	39

(a). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

#### Beneficiary/लाभार्थी :

Corporate Office- BHEL  
10050019-Corporate Office, Department of Heavy Industry, Bharat Heavy Electricals Limited (BHEL), Ministry of Heavy Industries and Public Enterprises  
(Corporate Office-bhel)

#### MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
6. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
  - i. If number of technically qualified bidders are only 2 or 3.
  - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
  - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
  - iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
  - v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

If the buyer has mentioned MSE purchase preference in ATC then service provider is required to upload necessary documents for MSE purchase preference for verification by the buyer during evaluation.

#### **Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता :**

Price Bid Format, Auditor Details, Annexure PQR - [1740818465.xlsx](#)

#### **Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा**

**Number of Years of Experience of Service Provider for ISO Certifications and Audits** During last 3 (three) financial years of 2021-22, 2022-23 and 2023-24

- (i) Bidder should have earned average annual revenue of minimum INR 50,00,00,000. (INR 50 Crores)
- (ii) Bidder should have positive net worth as on audited statement of Financial Year 2023-24.
- (iii) Bidder shall have earned profit in at least one year (specified above)

Bidder shall have experience in conducting ISO 9001 Certification, Surveillance and Recertification audits for last Seven (7) financial years (1st April 2017 onwards) in Industries /Organizations (PSUs/ limited/ private or Listed Companies) in India in any one of the following sectors- Engineering, Manufacturing, Power, Process (Oil, Gas & Steel) and Construction. However, Sister Business Units/Divisions of same corporate sector shall not be considered as separate organizations

Refer ATC for More Details

**Project Executed and Running for ISO Certification and Audits by the Service Provider:** Bidder shall

have certified (ISO 9001) at least Twenty (20) such Industries/ Organizations in any one of the sectors as mentioned in Clause B.4 (1) in last Seven (7) financial years (1st April 2017 onwards), having a turnover of at least Rs.100 Crores, including at least Three (3) such Industries/Organizations having a turnover of at least Rs. 3000 Crores each.

Bidder shall have certified at least Three (3) PSUs in last 5 financial years (1st April 2019 onwards)

(Bidder shall have done Certification/ Surveillance for Three (3) years in continuation in at least Ten (10) Industries/ Organizations in any one of the sectors as mentioned in Clause B.4 (1) in last 7 financial years (1st April 2017 onwards)

Refer ATC for More Details

**Number of Employees with Service Providers:** Throughout the operation/ execution and validity of the contract (from submission of technical bid till expiry of the contract) the Bidder should have a team (and deploy) of AT LEAST 50 (Fifty) number of certified lead auditors (eligible auditors as per BHEL requirements) who have been associated/working with (in service employee of) bidder and who are actively involved in ISO audits as per following criteria:

1. Minimum 30 numbers as own payroll employees.
2. In case of contracted/ empaneled lead auditors for BHEL, the running contract should be of minimum 1 year.
3. Every ISO 9001:2015 certified lead Auditor shall have auditing experience in the last 3 years with minimum 60 audit man days for ISO 9001:2015 per year

Refer ATC for More Details

**Scope of Work to be mentioned by Buyer:** [1740818985.pdf](#)

**Hiring Of Agency For ISO Certification Service - ISO 9001 - Quality Management System (QMS); Initial Audit, Surveillance Audit, Re-certification Audit; ISO CERTIFICATION ( 1 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
<b>Core</b>	
Type of ISO Certification Required	ISO 9001 - Quality Management System (QMS)
Type of Service Required	Initial Audit , Surveillance Audit , Re-certification Audit
Category of work required for ISO certification	ISO CERTIFICATION
Type of Professional Resources required	ISO certification expert in implementing specified certification
Qualification of Professional Resources required	Knowledge Expertise
Certification of Professional Resources required	Lead Auditor Certificate
Total Experience of Professionals Resources (In years)	3 to 5 Years
Deployment Location	Onsite
Post Service Support required	Yes
<b>Addon(s)/एडऑन</b>	

**Input Tax Credit(ITC)/इनपुट कर क्रेडिट(आईटीसी) and/ तथा Reverse Charge(RCM)/रिवर्स चार्ज (आरसीएम) Details**

ITC on GST/जीएसटी पर इनपुट कर क्रेडिट	ITC on GST Cess/जीएसटी उपकर कर क्रेडिट
100%	NA

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity( to be input 1 as price will be evaluated as per bid requirement)	Additional Requirement/अतिरिक्त आवश्यकता
1	Pankaj Kansal	110049,BHEL, BHEL House, Siri Fort, New Delhi	1	N/A

#### Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

##### 1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

##### 2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Bidder to note following:

**1. As per Clause no: A of Section II of ATC (PQR) , During last 3 (three) financial years of 2021-22, 2022-23 and 2023-24:**

**(i) Bidder should have earned average annual revenue of minimum INR 50,00,00,000. (INR 50 Crores) –**

**(ii) Bidder should have positive net worth as on audited statement of Financial Year 2023-24.**

**(iii) Bidder shall have earned profit in at least one year (specified above)**

**Above term of PQR shall prevail in conflict (if any)**

2. All other PQR and Tender conditions are mentioned in Buyer Uploaded ATC. Bidder to refer the same pri or to bidding in NIT through GeM Portal.

3. Generation of Invoice/Billing shall not be done through GeM Portal. All the invoices/bills/tr ackers shall be generated offline to respective Consignee/ BHEL Divisions (List of consignee s available in Tender Specification) and payments will be processed by respective Consign ee/ BHEL Division outside GeM only.

4. All the documents required with bid shall be uploaded by the bidder on GeM portal only.
5. Bidder to note that bids of only those bidder(s) shall be evaluated who meet the Pre Qualifying requirements as mentioned in ATC.
6. Bidder should be GST registered in GeM Portal
7. Bidder may seek clarifications from GeM in case of following:
  - a. Procedure for creation of Bid in GeM Portal
  - b. ITC based evaluation
  - c. Procedure to participate in RA as per GeM guidelines in case bidder is qualified to take part in RA
8. BHEL shall not be responsible for any issues arising out of bidding in GeM Portal as per laid down procedure of GeM platform.

### 3. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

## **Disclaimer/अस्वीकरण**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1

bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.**

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

**---Thank You/धन्यवाद---**