





बिड दस्तावेज़ / Bid Document

| बिड विवरण/Bid Details | | | |
|--|---|--|--|
| बिड बंद होने की तारीख/समय /Bid End Date/Time | 21-11-2025 14:00:00 | | |
| बिड खुलने की तारीख/समय /Bid Opening Date/Time | 21-11-2025 14:30:00 | | |
| बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date) | 120 (Days) | | |
| मंत्रालय/राज्य का नाम/Ministry/State Name | Ministry Of Heavy Industries And Public Enterprises | | |
| विभाग का नाम/Department Name | Department Of Heavy Industry | | |
| संगठन का नाम/Organisation Name | Bharat Heavy Electricals Limited (bhel) | | |
| कार्यालय का नाम/Office Name | 10110009-heep, Haridwar | | |
| कुल मात्रा/Total Quantity | 823 | | |
| वस्तु श्रेणी /Item Category | INSULATION TUBE W96413903813 , INSULATION TUBE W98414200052 , INSULATION TUBE W98414200087 , INSULATING TUBE W98414300294 , INSULATION SLEEVE W96414200476 , INSULATION SLEEVE W98414600085 | | |
| GeMARPTS में खोजी गई स्ट्रिंग्स / Searched Strings used in GeMARPTS | INSULATION SLEEVE W98414600085 | | |
| GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS | Electrical Sleeves as per IS 11654, IS 5831, Acoustical insulation, Insulation Tester, Protective Sleeve, PVC Flat Cable, Copper Conductor with PVC Insulation and Sheath as per IS 694, Drill Sleeve, PVC Insulated Copper Cable Single and Multi - Core Circular Sheathed Cable with Flexible Conductor (V2) as per IS 694, Speedi sleeve, Environmental Chamber, Sleeve Tubes (BHEL) | | |
| अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification | • Electrical Sleeves as per IS 11654, IS 5831 | | |
| एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Exemption for Years of Experience and Turnover | No | | |
| स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Exemption for Years of Experience and Turnover | No | | |

| बिड विवरण/Bid Details | | | |
|---|--|--|--|
| विक्रेता से मांगे गए दस्तावेज़/Document required from seller | Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer | | |
| क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid? | No | | |
| बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension | 4 | | |
| दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended | 3 | | |
| ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count | 1 | | |
| बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled | Yes | | |
| रिवर्स नीलामी योग्यता नियम/RA Qualification Rule | H1-Highest Priced Bid Elimination | | |
| बिड का प्रकार/Type of Bid | Two Packet Bid | | |
| प्राथमिक उत्पाद श्रेणी/Primary product category | INSULATING TUBE W98414300294 | | |
| तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation | 3 Days | | |
| निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM) | No | | |
| Payment Timelines | Payments shall be made to the Seller within 90 days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC) | | |
| मूल्यांकन पद्धति/Evaluation Method | Item wise evaluation/ | | |
| मध्यस्थता खंड/Arbitration Clause | No | | |
| सुलह खंड/Mediation Clause | No | | |
| ईएमडी विवरण/EMD Detail | | | |
| | | | |

ईपीबीजी विवरण /ePBG Detail

| आवश्यकता/Required | No |
|-------------------|----|
| | |

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता/MII Purchase Preference

| एमआईआई खरीद वरीयता/MII Purchase Preference | No |
|--|----|
|--|----|

एमएसई खरीद वरीयता/MSE Purchase Preference

| एमएसई खरीद वरीयता/MSE Purchase Preference | Yes |
|---|-----|
| स्क्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X% | 15 |
| स्क्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference | 25 |

- 1. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
- 2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 3. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

मूल्यांकन विधि(मदवार मूल्यांकन विधि) / Evaluation Method (Item Wise Evaluation Method)

Contract will be awarded schedulewise and the determination of L1 will be done separately for each schedule. The details of item-consignee combination covered under each schedule are as under:

| मूल्यांकन अनुसूचियां / Evaluation Schedules | वस्तु /श्रेणी / Item/Category | मात्रा / Quantity |
|---|--------------------------------|-------------------|
| Schedule 1 | Insulation Tube W96413903813 | 1 |
| Schedule 2 | Insulation Tube W98414200052 | 40 |
| Schedule 3 | Insulation Tube W98414200087 | 30 |
| Schedule 4 | Insulating Tube W98414300294 | 662 |
| Schedule 5 | Insulation Sleeve W96414200468 | 8 |
| Schedule 6 | Insulation Sleeve W96414200476 | 24 |
| Schedule 7 | Insulation Sleeve W98414600085 | 58 |

INSULATION TUBE W96413903813 (1 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

| 1 : | | |
|-----|--|-----------------|
| | क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document | <u>Download</u> |
| П | Specification Document | |

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|--|---|------------------|---------------------------------|
| 1 | Paras | 249403,Shipping Section, Central Plant Stores, HEEP, BHEL, Haridwar-249403 Uttarakhand | 1 | 60 |

INSULATION TUBE W98414200052 (40 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

| क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document | <u>Download</u> |
|--|-----------------|
| <u>'</u> | |

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|--|---|------------------|---------------------------------|
| 1 | Paras | 249403,Shipping Section, Central Plant Stores, HEEP, BHEL, Haridwar-249403 Uttarakhand | 40 | 60 |

INSULATION TUBE W98414200087 (30 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

| क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document | <u>Download</u> |
|--|-----------------|
|--|-----------------|

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|--|---|------------------|---------------------------------|
| 1 | Paras | 249403,Shipping Section, Central Plant Stores, HEEP, BHEL, Haridwar-249403 Uttarakhand | 30 | 60 |

INSULATING TUBE W98414300294 (662 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

| क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document | <u>Download</u> |
|--|-----------------|
|--|-----------------|

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|--|-------------|------------------|---------------------------------|
|-------------------|--|-------------|------------------|---------------------------------|

| क्र.सं./S.N o. | परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|--|---|------------------|---------------------------------|
| 1 | Paras | 249403,Shipping Section, Central Plant Stores, HEEP, BHEL, Haridwar-249403 Uttarakhand | 662 | 60 |

INSULATION SLEEVE W96414200468 (8 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

| क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document | Download |
|--|----------|
|--|----------|

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|--|--|------------------|---------------------------------|
| 1 | Paras | 249403, Shipping Section, Central Plant Stores, HEEP, BHEL, Haridwar-249403 Uttarakhand | 8 | 45 |

INSULATION SLEEVE W96414200476 (24 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

| क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document | <u>Download</u> |
|--|-----------------|
|--|-----------------|

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S. o. | N परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|------------------|---|---|------------------|---------------------------------|
| 1 | Paras | 249403,Shipping Section, Central Plant Stores, HEEP, BHEL, Haridwar-249403 Uttarakhand | 24 | 45 |

INSULATION SLEEVE W98414600085 (58 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

| क्रेता विशिष्टि दस्तावेज़ /Buyer | Download |
|----------------------------------|----------|
| Specification Document | |

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|--|--|------------------|---------------------------------|
| 1 | Paras | 249403, Shipping Section, Central Plant Stores, HEEP, BHEL, Haridwar-249403 Uttarakhand | 58 | 45 |

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be (Increased quantity ÷ Original quantity) × Original delivery period (in days), subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

3. Generic

Bidder shall submit the following documents along with their bid for Vendor Code Creation:

- a. Copy of PAN Card.
- b. Copy of GSTIN.
- c. Copy of Cancelled Cheque.
- d. Copy of EFT Mandate duly certified by Bank.

4. Generic

Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

5. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

BID IS FLOATED FOR INSULATION TUBES AND SLEEVS

_

1. Details of item covered in Bid are as below: -

| Sr. no. | Mat code | Qty. |
|---------|---|---------|
| 1 | W96413903813 DRG: 41391201341 REV: 00 INSULATION TUBE SPEC: TG60251 REV: 04 | 1 No. |
| 2 | W98414200052 INSULATION TUBE SPEC: TG60251 REV: 04 SIZ E: 42.2I/DX2.4X73 | 40 No. |
| 3 | W98414200087 INSULATION TUBE SPEC: TG60251 REV: 04 SIZ E: 20.5I/DX1.3X27 | 30 No. |
| 4 | W98414300294 DRG: 41431001016 REV: 05 INSULATING TUBE SPEC: TG60650 REV: 01 | 662 No. |
| 5 | W96414200468 DRG: 31421401060-01 REV: 00 INSULATION S LEEVE SPEC: HW25788 REV: 02 | 8 No. |
| 6 | W96414200476 DRG: 31421401060-02 REV: 00 INSULATION S LEEVE SPEC: HW25788 REV: 02 | 24 No. |
| 7 | W98414600085 DRG: 21460101058 REV: 06 INSULATION SLEE VE VAR.06 SPEC: HW25788 REV: 02 | 58 No. |

2. OFFERED RATE :-

Quoted price should be inclusive of all (Freight, tax, insurance, GST, packing, forwarding etc.)

- **3. Delivery condition** shall remain as F.O.R door delivery.
- 4. Quality Requirements: -

Inspection by BHEL/ BHEL nominated inspection agency as per BHEL approved QAP.

5. NDA: -

For availing specifications / drawings, vendor will have to submit dully filled and signed NDA (Non-Disclos ure Agreement) prior to Part - I Bid opening. Duly filled and signed NDA shall be submitted at following e-mail ID's:

dimri@bhel.in shweta_b@bhel.in

6. Offer is required in 'Two Part':

Part -I (Techno cum commercial) Bid shall comprise the followings: -

- (A) PQR: All bidders to provide point wise reply/confirmation along with relevant supporting documents to each and every point of Pre-Qualification Requirement/PQR {Annexure-PQR } for all enquiry items. Non-compliance of these may lead to rejection of offer as these are essential condition for participating in tender enquiry.
- (B) Unpriced Bid
- (C) Document for MSE to avail MSE benefits

Part-II (Price Bid) shall comprise item wise rate for each qty.

Price bid shall be opened for only those bidders who qualifies PQR and whose techno-commercial bid is ac ceptable to BHEL.

7.Payment term remains as per below table- Within specified days, after receipt and acceptance of material at BHEL HEEP Haridwar.

| Type of Bidder | Payment Terms (Number of d ays) |
|----------------------------------|------------------------------------|
| Micro & Small Enterprises (MSEs) | 45 days |
| Medium Enterprises | 60 days |
| Non MSME | 90 days |

Note: - Benefits of MSE (such as EMD Waiver, Tender fee exemption, Price preference, Payment prefere

nce etc.) will be given only to those MSE Vendors who are manufacturers of offered items against the bi d. No MSE benefits shall be provided to Agents / Stuckists / Dealers / Traders etc. for the items offered but not manufactured by themselves.

8. For supply orders placed on Indian Suppliers: Irrespective of the value of the invoice amount, the bidder / vendor should necessarily upload the despatch & invoice details on BHEL SUVIDHA portal at https://suvidha.bhel.in/suvidha/, prior to despatch. All documents as per PO checklist, along with addition al documents (if any), must be uploaded on the portal. It is mandatory that tax invoices with a net amount (including taxes) exceeding Rs five lakhs uploaded on the portal are digitally signed using a Class 3 Digital Signature Certificate (DSC) issued by a licensed Certifying Authority. Submission of invoice document in hard copy is allowed for invoices with a net amount (including taxes) equal to and upto Rs five lakhs, in case they were not digitally signed and uploaded on the portal.

The material will not be accepted inside BHEL in absence of the above.

9. Any Bidder falling under MSE category shall furnish the following details & submit docume ntary evidence/ Govt. Certificate etc. in support of the same along with their techno-comme rcial offer.

| Type under MS E | SC/ST Own ed | Women O wned | Others (excluding SC/ST & Women Owned) |
|--------------------|-----------------|-----------------|---|
| Micro | | | |
| Small | | | |

Note: If the bidder does not furnish the above in the tender, offer shall be processed construing that the bidder is not falling under MSE category.

10. Action against Bidders / vendor / supplier / contractor in case of default:

In order to protect the commercial interests of BHEL, BHEL shall take action against supplies / contractors by way of suspension of business dealings, who either fail to perform or are in default without any reasonable cause, cause loss of business/ money/ reputation, indulge in malpractices, cheating, bribery, fraud or any other misconduct or formation of cartels so as to influence the bidding process or influence the price etc.

Suspension of Business Dealings could be in the form of "Hold" or "Banning" a supplier/ contractor or a bi

| • | delines for Suspension of Business Dealings with Suppliers/ Contractors" a https://www.bhel.com/guidelines-suspension-business-dealings-suppliersco |
|-------------|--|
| ntractors". | |
| | |

| 11. Force Majeure clause shall remain as per GEM. | |
|--|--|
| 12. INSURANCE: - Being a GeM bid insurance shall remain "by Supplier". | |
| 13. EMD - EMD not applicable for this tender. | |
| 14. Breach of contract: - An amount equivalent to 10% of the contract value will be recovered in case of breach of contract. | |
| 15. Penalty Clause shall remain as per GEM. | |
| 16. MII certificate is to be submitted as per below format: - | |
| | |
| DECLARATION REGARDING MINIMUM LOCAL CONTENT IN LINE WITH REVISED 'PUBLIC PROCUREMENT (PREFERENCE TO MAKE IN INDIA), ORDER, 2017 ISSUED BY DPIIT VIDE OM NO. P-45021/2/2017-PP(BE-II) PART (4) VOL. II DATED 19.07.2024 AND SUBSEQUENT ORDER(s) (To be typed and submitted in the Letter Head of the Entity/Firm providing certificate as app licable) | |
| То, | |
| (Write Name & Address of Officer of BHEL inviting the Tender) | |
| Dear Sir, | |
| | |
| Sub: Declaration reg. minimum local content in line with Revised 'Public Procurement (Preference to Mak e in India), Order, 2017 issued by DPIIT vide OM No. P-45021/2/2017PP(BE-II) Part (4) Vol. II dated 19.0 7.2024 and subsequent order(s). | |
| 7.202 Falla Subsequent Graci (5). | |
| Ref: 1) Enquiry No: | |

| 7PP(BE-II) Part (4) Vol. II dated 19.07.2 | 024 and subsequent order(s). |
|---|--|
| The details of the location(s) at which the | e local value addition is made are as follows: |
| 1 2 | |
| | |
| 3 4 | |
| | |
| Thanking you, Yours faithfully, | |
| | |
| | |
| | (Cinnahana Baha C Caal of Authorized Cinnahana of the Bidden) |
| | (Signature, Date & Seal of Authorized Signatory of the Bidder) |
| | |
| ** - Strike out whichever is not applicable | e. |
| Note: | |

- **1.** Bidders to note that above format, duly filled & signed by authorized signatory, shall be submitte d along with the techno-commercial offer.
- 2. In case the bidder's quoted value is in excess of Rs. 10 crores, the authorized signatory for this d eclaration shall necessarily be the statutory auditor or cost auditor of the company (in the case of comp anies) or a practicing cost accountant or practicing chartered accountant (in respect of suppliers other than companies).
- **3.** In the event of false declaration, actions as per the above order and as per BHEL Guidelines shall be initiated against the bidder.

17.Grievance Redressal Mechanism: -

To promote transparency and ensure fair treatment of all bidders, a structured Grievance Redressal Mech anism is in place to address any concerns or issues arising during the tendering process or in subseque nt business dealings with the company.

Suppliers/Contractors are requested to follow the below escalation process for grievance resolution:

- 1. First Level: Any grievance should initially be addressed to the designated Dealing Officer, whose c ontact details are provided in the Notice Inviting Tender (NIT)/Contract.
- 2. Second Level: If the issue remains unresolved, it may be escalated by lodging a formal grievance t hrough the SUVIDHA Portal: https://suvidha.bhel.in/suvidha/. Responses will be provided in accord ance with the defined escalation matrix.

18. General Instruction: -

Rest terms & conditions shall be as per General terms and conditions on GeM 4.0 (latest version- applicab le at the time of issuance of enquiry).

IMPORTANT NOTE:- The tender enquiry has been issued on GeM and BHEL portal s for wider circulation. However, the offer is to be submitted through GeM portal o nly. Also, all future corrigendum/corrigenda, addendum/addenda, amendments, ti me extensions etc. against the published GeM bid shall be issued on GeM portal o nly. Hence, the bidders are advised to check GeM portal only for latest updates/am endments/communications issued by BHEL against the current tender.

6. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
- 15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
- 16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to

such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

यह बिंड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---