



भारत हेवी ईलेक्ट्रिकल्स लिमिटेड
क्षेत्रीय परिचालन विभाग मुंबई

14 / 15-वा तल, वर्ल्ड ट्रेड सेंटर -1, कफ परेड, कोलबा, मुंबई - 400005

दूरभाष : 022 22171340/341, ई मेल: julie@bhelrmb.co.in

संदर्भ: RE/MUM/IMP/AC/IO-1310/

दिनांक: 24/04/2013

सेवा में,

विषय : कूरियर कार्गो एजेंटों के पंजीकरण एवं मुंबई से बी.एच.ई.एल. इकाईयों तथा परियोजना स्थलों के लिए 2013-14 अवधि के लिए कूरियरकार्गो अनुबंध हेतु

संदर्भ : निविदा क्रमांक RE/MUM/IMP/AC/IO-1310/प्रकाशन दिनांक 24/04/2013 , अंतिम दिनांक 07/05/2013

बी.एच.ई.एल. कूरियर कार्गो एजेंटों के पंजीकरण एवं मुंबई से बी.एच.ई.एल. की विभिन्न इकाईयों तथा परियोजना स्थलों के लिए 2013-14 की अवधि के लिए कूरियर कार्गो अनुबंध निर्धारण हेतु निविदा आमंत्रित करता है। निविदा दस्तावेजों का विवरण निम्नानुसार है -

1. कूरियर एजेंटों के पंजीकरण के लिए पूर्व योग्यता आवश्यकताएं
2. तकनीकी बोली
3. मूल्य / वित्तीय बोली

ऊपर्युक्त दस्तावेज संलग्न है। बी.एच.ई.एल. आपको ऊपर्युक्त निविदा में सम्मिलित होने के लिए आमंत्रित करता है।

कृपया अपना सर्वोत्तम प्रतिस्पर्धी प्रस्ताव अंतिम दिनांक 07/05/2013 संध्या 1600 घंटे से पहले जमा करें।

सधन्यवाद

आपका विश्वसनीय,
भारत हेवी एलेक्ट्रिकल्स लिमिटेड

--/s/--

(जूली श्रीवास्तव)

उप महाप्रबंधक (सामग्री आयात)

संलग्न: ऊपर्युक्त

**TENDER FOR REGISTRATION OF COURIER CARGO AGENTS
AND COURIER CARGO CONTRACT FOR CONSIGNMENTS
FROM MUMBAI TO BHEL UNITS AND SITES FOR 2013-14**

TENDER NO RE/MUM/IMP/AC/IO-1310



**BHARAT HEAVY ELECTRICALS LIMITED
REGIONAL OPERATIONS DIVISION
MUMBAI**

LAST DATE OF SUBMISSION

**: 7th May 2013
: 16:00 Hrs**

GENERAL INFORMATION

BHEL, a Government of India undertaking, a 'Maha Ratna' company, invites you to become a partner in our progress. BHEL is the largest engineering and manufacturing enterprise in India catering to the core sectors of the Indian economy viz. Power generation, transmission, industry, Telecom, Renewable Energy, Defense etc.

BHEL Mumbai is inviting tender for registration and appointment of reputed surface courier transporters having fleet of network and experience in cargo carrying work with a wide network of booking and delivery branches all over India for delivery of consignments on door pickup-door delivery basis.

Names addresses of the Contact Persons for this tender are

Name and Address	Phone Nos. & Email
BHEL ROD Mumbai Mr. S.W. Varne Addl. General Manager, MS Ms. Julie Srivastava Dy. General Manager, MS Material Services Regional Operations Division BHARAT HEAVY ELECTRICALS LTD., 14/15 th Floors, World Trade Center -1, Cuffe Parade, Colaba, Mumbai -400005 Maharashtra, India	Ph No. 022- 22171320/321 Email : varne@bhelrmb.co.in Ph No. 022- 22171340/341 Email : julie@bhelrmb.co.in

INSTRUCTIONS TO BIDDERS

1. This is a three part bid wherein the first part is for **Registration of Courier agents**, second part is **Techno-Commercial bid** and third part is **Price bid**. Each part shall be submitted in separate envelopes duly sealed.
2. Bidders are advised to go through the tender document fully before filling up the format for **Part-I Pre Qualifying requirement for registration of Courier agents, Part-2 Techno Commercial bid and Part-3 Price bid**.
3. The bidder while submitting the offer should consider **the shortest route, the most economical and reliable logistics** to be adopted for transportation of cargo.
4. The price offer must be made only in the formats enclosed with this tender.
5. The offers shall be kept valid for a period of 30 days from the date of opening of the tender.
6. BHEL reserves the right to accept any tender or part of tender or to reject all tenders without assigning any reasons thereof.
7. The offers shall be made in separate envelopes for
 - a) **PART I : Registration**
 - i. Part I may be superscribed as **“Pre Qualifying requirement for registration of Courier agents ”** and bear the address of the Office of the Addl. General Manager (MS), Bharat Heavy Electricals Ltd., Regional Operations Division, 14/15th floor, Center-I, World Trade Center, Cuffe Parade, Mumbai – 400 005.
 - ii. The qualifying requirements for registration are given in Part I- Section I of tender.
 - iii. Bidders are required to fill up all details given in Part I-Section II of tender along with requisite documents mentioned in Section II.
 - b) **PART II : Techno-commercial Bid (please read the following sections carefully)**
 - i. This envelope should be clearly superscribed as **‘Part II -Techno-commercial Bid’** with the seal and mark of the Bidder.
 - ii. Bidders are required to fill up the details as per tender conditions in the Format for techno-commercial bid (Part II- Section IV) and provide a certificate of compliance in the prescribed format in this envelope.
 - iii. In addition the **entire tender document (Part –II) and blank price bid (Part-III)** duly signed and stamped on each page should be enclosed in this envelope.
 - iv. Fax offers will be rejected.

c) **PART III : Price Bid**

- i. Prices as per the format in this tender document (Part III- Section I) should be carefully filled up and enclosed in this envelope.
- ii. Prices must be quoted both in figures and in words necessarily without fail as per the format in this tender document. In case of discrepancy noted in figures and words, the rate in words will be considered as correct. When there is a discrepancy between unit and line item total resulting from multiplying the unit rate by quantity, the unit rate will prevail.
- iii. This envelope should be clearly superscribed as '**Part III – Price Bid**' with the seal and mark of the bidder.
- iv. Price bids of bidders who qualify eligibility criteria and whose techno-commercial bids are found to be acceptable will be opened subsequently with due information to the qualified bidders.

All three envelopes are to be enclosed in a separate cover/envelope and submitted. The cover shall be labeled with the Contractors name, address and contact person. This cover may be superscribed '**TENDER FOR REGISTRATION OF COURIER CARGO AGENTS AND COURIER CARGO CONTRACT FOR CONSIGNMENTS FROM MUMBAI TO BHEL UNITS AND SITES FOR 2013-14**' and addressed to the 'ADDL. GENERAL MANAGER (MS), BHEL, ROD, MUMBAI'. Tenders complete in all respects addressed to the ADDL. GENERAL MANAGER (MS), BHEL, ROD, MUMBAI to be submitted in the tender box at 15th floor, BHEL, World Trade Centre, Cuffe Parade, Mumbai-400005 by **1600Hrs** on the **07th May 2013**. Tender received after the scheduled time is liable to be rejected.

The offers (Courier Cargo Tender Part –I- Pre Qualifying requirement for registration of Courier agents) of parties will be opened in the presence of bidders or their representatives on 07th May 2013 at 1630 Hrs. on 14th/15th floor in our office as above. Part-2 Techno-commercial bids and Part 3- Price bids of eligible parties will be opened subsequently and the date of opening will be intimated to parties in advance.

BHEL may adopt Reverse Auctioning with the technically qualified bidder on the prescribed schedule to finalize the tender. The procedure and date with notice for Reverse Auction shall be intimated to the technically qualified bidders.

BHEL reserves the right to accept or reject any tender or part of tender or to reject all tenders without assigning any reasons thereof.

PART I

PRE QUALIFYING REQUIREMENT FOR REGISTRATION OF COURIER AGENTS

SECTION – I

ELIGIBILITY REQUIREMENTS FOR REGISTRATION

The Qualifying Requirements for Registration as Courier cargo agents are as under:

1. Must have a minimum continuous experience of Three (3) years in Courier operations.
2. Should have minimum no. of 175 serviceable branches including agents/franchises. (Printed list of branches with addresses, contact person, telephone number, mobile number, fax number and email address to be enclosed).
3. Should have a branch within 25 km from BHEL major units of Haridwar, Hyderabad, Bhopal and Bangalore. Refer note below for addresses of these Units.
4. Must have achieved an average Annual Turnover of at least Rs. 15 Lakhs from Courier operations for the last three years (Based on audited Accounts for year 2009-10, 2010-11 & 2011-12, audited annual balance sheet for last three years shall be submitted).
5. Must have achieved a net profit (after tax) for the year 2011-12.
6. The current ratio of more than 1 (for the year 2011-12) for the latest financial year.
7. Positive Net worth for the financial year 2011-12.
8. Should be registered under Courier Services with valid service tax registration (Copy of service tax registration to be enclosed).
9. Has not been indicted by any court of law in any criminal case related to transportation in last five years.
10. Has not been on hold, banned, suspended, de-listed, black-listed by any of BHEL Units

Note:

- A. For Sl. No. 04 to 07 above, **Chartered Accountant certificate** as per format given in Registration form at Section-II Clause no. 13 should be submitted.
- B. For Sl. No. 09 and 10 above, Self undertaking on Company's letter head should be submitted.
- C. Addresses of major Units

Sl. No.	BHEL Major Unit	Address
1	Haridwar	Heavy Electrical Equipment Plant, Ranipur, Haridwar-249 403 (Uttarakhand)
2	Hyderabad	Heavy Power Equipment Plant, Ramchandrapuram, Hyderabad-502 (Andhra Pradesh)
3	Bhopal	Heavy Electrical Plant, Piplani, Bhopal-462 022 (Madhya Pradesh)
4	Bangalore	Electronics Division, P.O. Box 2606, Mysore Road, Bangalore- 560 026 (Karnataka)

SECTION II

COURIER REGISTRATION FORM

All columns should be properly filled in the space provided for. Wherever it is not applicable please write "Not applicable". Incomplete or incorrect forms may not be considered.

1. General Information

Name of company			
Details of registered Office			
Address			
Telephone:		Fax :	
Email			
Website			

2. Ownership Information

Ownership	Select (Yes/ No)	Documents to be furnished
Govt. of India Undertaking		Certificate of Incorporation. Memorandum and Articles of Association. Partnership Deed. Municipal trade license.
State Govt. Undertaking		
Public Limited Company		
Private Limited Company		
Partnership firm		
Proprietorship		

3. Registration particulars

- a. Income tax Permanent Account Number :
- b. Service Tax Registration Number :

4. Management Information

- a. Name of Chief Executive / Partners / Proprietor and their addresses:
- b. Official to be contacted for clarifications if any
 - i. Name
 - ii. Designation
 - iii. Address
 - iv. Telephone No. / Mobile No.
 - v. Fax no.
- c. Total organizational strength (attach organization chart for Mumbai):

5. Is the company an ISO 9001/14001 and/or OHSAS 18001 accredited (if yes, enclose certificate):

Yes / No

6. Compliance with Child Labour Act:

Yes/ No

7. Name and address of concern(s) having substantial interest (name and addresses of such other concerns, common director, partner, owner etc.)

8. Directors / Partners / Proprietor , if related to any BHEL employee

- a. Name:
- b. Staff no.:
- c. Designation
- d. Department
- e. Relationship

9. If any Ex-BHEL personnel is employed by the company, mention his/her details of last posting
- Name
 - Staff No
 - Designation
 - Department
 - Date of leaving service
10. Has not been indicted by any court of law in any criminal case related to transportation in last five years – Yes /No
11. Has not been on hold, banned, suspended, de-listed, black-listed by any of BHEL Units – Yes /No
12. Whether work experience with any Public Sector Undertaking/ Govt. Agency -Yes/ No (If yes, provide details and enclose experience certificate)
13. **Financial Information:** The Financial Data for 3 years is to be certified by the Statutory Auditor (Chartered Accountant) on its Letter Head as under

Sl. No	Description	2009-10	2010-11	2011-12
A	Total Turnover of Company			
B	Turnover for Courier activities			
C	Gross Profit			
D	Net worth (paid up share capital or partnership capital or proprietor capital + Reserves)			
E	Net Profit			
F	Current Ratio = (Current Assets/Current Liabilities)			
G	Total No. of LR's handled			

11. Banking details of the Company

Information of Bank Account of Company	Documents to be submitted
The following information of Bank Account of the Company, duly endorsed by the Bank (required for Electronic Fund Transfer – EFT/ RTGS) is to be submitted - Name of the Company - Name of Bank - Name of Bank Branch - City/Place - Account Number - Account type - IFSC code of the Bank Branch - MICR Code of the Bank Branch - Details of other Bankers (for reference purpose only).	Information of Bank Account of the Company duly endorsed by the Bank

Note:

- I. The application should be furnished in prescribed format only.
- II. The filled up application has to be submitted along with the supporting documents, on or before the due date and time.
- III. Those tenderers who fulfill the essential criteria for registration only will be qualified for tenders of BHEL. All the documents required for Registration should be submitted along with Part-I- i.e., Pre Qualifying Requirement for Registration. If same not submitted party will not qualify for registration.
- IV. Submission of filled up registration form with the supporting documents does not automatically guarantee registration.
- V. BHEL reserves the right to select parties for tendering out of the registered list, as per its own systems/procedure, without assigning reasons/clarifications to any party.
- VI. For any clarification on the above, please contact over telephone No. **022-22171340 / 22171341** on any working days.
- VII. All pages of this registration form along with the attached documents are to be signed by authorised signatory along with his stamp and seal of the organisation.
- VIII. Signing of the application form:

Type of firm	Who should sign the Registration form	Remarks
Govt. of India Undertaking	Person holding power of attorney	The power of attorney in original along with Notarized copy to be Forwarded with application
Proprietorship	Proprietor	-
Partnership	The Partner holding power of attorney	The power of attorney in original along with Notarized copy to be Forwarded with application
Limited Company	Persons holding Power of attorney	The power of attorney in original along with Notarized copy to be Forwarded with application

LIST OF DOCUMENTS TO BE ATTACHED IN FOLLOWING SERIAL ORDER

- (i) Certificate from Chartered Accountant indicating the details as per Clause No. 13 (Financial information) above.
- (ii) Permanent Account Number (PAN) & copy of PAN Card.
- (iii) Copy of Service tax registration certificate.
- (iv) Audited balance sheet for last three years including profit and loss statement.
- (v) Copy of Trade Licence under shop and establishment act.
- (vi) Copy of performance certificate / appreciation letters/testimonials issued by customers (if available).
- (vii) Notarised copies of the following documents as applicable
 - a) Power of attorney & copies thereof
 - b) Memorandum of Articles of Association
 - c) Certificate of incorporation

- d) Partnership Deed
- e) Municipal Trade Licence
- (viii) Self-undertaking on the company's letter head and signed by authorized signatory
 - a. Has not been indicted by any court of law in any criminal case related to transportation in last five years
 - b. Has not been on hold, banned, suspended, de-listed, black-listed by any of BHEL Units
- (ix) Proof of office : Please enclose Rent Receipt/Ownership documents/Lease document/telephone/electricity bill etc. for Office
- (x) Declaration by Courier Agent on Company's Letter head.

DECLARATION BY Courier Agent (on Company's letter head)

To,
Bharat Heavy Electricals Ltd.
14/15th Floor, ROD, World Trade Centre-1,
Cuffe Parade, Colaba,
Mumbai-400 005.

Sir,

SUB: Declaration for registration as Courier Agents

I hereby submit an application for grant of registration as a Courier Agent

I affirm that the particulars given are true to best of my knowledge and belief.

I agree to furnish any other information / produce any record for inspection as may be required by the competent authority or an officer duly authorised by the competent authority of Bharat Heavy Electrical Limited.

I / We also give the undertaking that all the statutory acts, rules & regulations applicable to central /state govt. are being and will be followed by us in course of our operations

Applicant Name and address

Name of the person signing
The application and
His/her status in the company
Signature:

PART II

TECHNO COMMERCIAL BID

SECTION I SCOPE OF WORK

The contract will cover transportation of consignments such as components (electronic/ electrical / mechanical), equipments, raw materials, chemicals, documents etc., for a period of one year 2013-14 starting from the date of award of contract on door collection/ door delivery basis

1. From anywhere within Mumbai (including Mumbai airport / godown within or outside BMC limits) to BHEL Units located at Haridwar, Hyderabad, Bhopal, Bangalore and Jhansi
2. From anywhere within Mumbai (including Mumbai airport / godown within or outside BMC limits) to anywhere in India, including various project sites by making suitable arrangement

The contractor will pick up small loads weighing maximum up to 2500 kg of any value and dimensions not exceeding either of Length = 6000 mm, width = 1500mm or height = 1500 mm

In case of non availability of branch, Contractor must make arrangement immediately for pickup / delivery from their nearest branch to the pick-up point/final destination. Non-availability of branch will not form the criteria for non-lifting of any consignment.

The freight rates offered should include all the charges involved in transportation and loading/unloading of each consignment at the pickup point, enroute and the final destination.

It is intended to award the contract to one contractor

The contract will be valid for a period of one year with the provision of an extension of one year with mutual consent at the same terms, conditions and the prevailing freight rates.

Detailed Instructions, terms & conditions are covered in Section II, III & IV of Part-II of this tender document. Bidders are requested to carefully read these sections.

Evaluation Criteria:

- 1.0 Price bids of only those parties which fulfill eligibility criteria and techno- commercial bid will be evaluated.
- 2.0 The offers will be evaluated on the total cash flow obtained by multiplying the individual load slab-wise with the respective rate quoted in the price bid Part III- Section I (Evaluation schedule A).

SECTION II SPECIAL CONDITIONS

- 1.0 Successful bidder will be awarded a Work Order as per agreed terms and conditions within 7 (seven) days of issuance of the Letter of Intent (LoI) and the payment of security deposit (refundable) before commencement of the work. Security deposit is as per Part-II- Section III- Clause 13.0.
- 1.1 **Speed is the essence of this contract.** Consignments are to be delivered within the stipulated period and acknowledgement is to be obtained on Consignee copy or Driver's copy of the docket with signature, seal and date of delivery.
- 1.2 Terms and their meaning
a) Contractor/Bidder/ Transporter means the firm who quotes for this tender
b) ROD/BHEL-ROD means Regional Operations Division, Bharat Heavy Electricals Limited, Mumbai.
- 1.3 The consignments shall be booked on '**To be billed at BHEL ROD Mumbai**' basis from Mumbai to anywhere in India and Billing for the Dockets shall be at ROD, Mumbai.
- 1.4 In special cases cargo booked to BHEL sites on freight "To Pay" basis same rates shall be applicable and the payment is to be collected by Contractor from Consignee.
- 1.5 Rates quoted shall be as per Schedule of the weight slabs with details of scope of work enclosed. **Offers with zone wise rates etc., will be liable for rejection.** All the rates shall be filled in both figure and in words. In case of discrepancy noted in figures and words, the rate in words will be considered as correct. When there is a discrepancy between unit and line item total resulting from multiplying the unit rate by quantity, the unit rate will prevail. Service tax as applicable shall be paid extra against Service tax registration No., and certification in the bill. **However, no Freight on Value (FOV) shall be admissible.**
- 1.6 The entries on page 30-32 shall be typed or legibly written with ink in English for all the categories and any correction / overwriting, shall be duly signed. Contractor is advised to note the nature of door pick-up, door delivery, locations of pickup and delivery and terms and conditions while quoting.
- 1.7 The tentative weight/weightage for the contract which will be used for evaluation to arrive at lowest (L1) bidder will be as under:

Schedule	Description	Weight Slab (in kg)	Tentative Load (in kg)	Weightage (%)
A1	From ROD-Mumbai to anywhere in India	>0-500	2,000	0.4%
A2	From Mumbai Airport/ godown to Haridwar	>0-500	50,000	9.5%
A3	-do-	>500-1000	20,000	3.8%
A4	-do-	>1000-2500	52,000	9.9%
A5	From Mumbai Airport/ godown to	>0-500	37,500	7.2%

	Bhopal			
A6	-do-	>500-1000	15,000	2.9%
A7	-do-	>1000-2500	6,000	1.1%
A8	From Mumbai Airport/ godown to Hyderabad	>0-500	5,125	1.0%
A9	-do-	>500-1000	5,500	1.1%
A10	-do-	>1000-2500	7,200	1.4%
A11	From Mumbai Airport/ godown to Bangalore	>0-500	40,000	7.6%
A12	-do-	>500-1000	30,000	5.7%
A13	-do-	>1000-2500	10,000	1.9%
A14	From Mumbai Airport/ godown to Jhansi	>0-500	5,000	1.0%
A15	-do-	>500-1000	5,000	1.0%
A16	-do-	>1000-2500	20,000	3.8%
A17	From Mumbai Airport/ godown to anywhere in India	>0-500	79,240	15.1%
A18	-do-	>500-1000	59,200	11.3%
A19	-do-	>1000-2500	74,800	14.3%
Aggregate			523,565	100.0%

Note: The total indicative load for contract period of 2013-14 is approximately 523,565 kg. Weight-wise slabs defined above will be for single/multiple packages as per booking.

- 1.8 Docket issued by the contractor should be in a pre-printed original form only. Photo copy, True copy etc. will not be accepted.
- 1.9 Docket issued at the time of booking the consignment should be written legibly with all the details. BHEL ROD Docket No., Purchase Order No., should be written on the docket wherever applicable. Corrections / Alterations, if any, shall be done by totally cutting the earlier entry, without overwriting, and signed by the authorized representative of contractor. Docket with above completeness / correctness will only be considered for payment.
- 1.10 Weight, Dimension and Description of consignment mentioned in accompanying documents like packing list / Delivery Challan / Road Dispatch Advice (RDA) from BHEL Regional Operations Division (ROD) shall be the basis for calculation of the parameters of the consignment. In case of any discrepancy in weight/volume/dimensions then weight/volume/dimensions specified in RDA shall only be considered. The details on RDA will be the basis for assessing the loss in transit and for recovery in damages/compensation.
- 1.11 Consignor copy of the docket should be given to the consignor after duly filled and signed by authorized representative of the contractor. Acknowledgement with Signature of the Consignor should be obtained on the docket certifying No., of packages, size / weight and condition of the packages.
- 1.12 If the condition of the package is not sound at the time of booking, it should be recorded by the Contractor representative on the docket indicating the nature of damage

like wet, open box etc. If there is no mention regarding the condition of the package in the docket, it will be deemed that the “package was handed over in sound condition by the consignor”.

- 1.13 While accepting the consignment for transportation, Contractor’s representative must ensure that all necessary documents for applicable authorities are collected so that the consignment is not seized en-route. Any detention on this account will be Contractors responsibility. Contractor should ensure that RDA, road permit and any other necessary documents are collected by its representative in self from ROD Mumbai office on intimation by ROD Mumbai.
- 1.14 Consignments must be picked up within 24 hours from the time of intimation to the contractor indicating details of the consignment and place of booking and delivery. On failure to book the consignment by the contractor, alternate arrangements will be made and any difference in cost will be recovered from contractor’s pending bills.
- 1.15 All the outgoing materials shall be delivered at the respective destination / consignee.
- 1.16 BHEL-ROD may enter into parallel contract simultaneously with any other contractor at any time during the contract period which may be deemed fit.

- 3.0 **Scheduled / Unscheduled locations:** Delivery shall be free of cost for any distance up to 25 km from the scheduled location (destinations indicated by the bidder along with the offer) or the nearest branch/office of the contractor from final destination. Any destination which is located beyond **25 km** radial distance of the scheduled destinations covered by the contractor will be treated as **unscheduled locations** for which firm extra charges are payable on Rs. 25/- per **km** basis. All destinations for unscheduled locations shall be in accordance with the shortest route in Motoring Guide of India / Survey of India maps. The payment for unscheduled location is to be made for the total distance in km from the nearest scheduled location or the nearest branch/office of the contractor from final destination.
- 4.0 **Transit period:** It is responsibility of the contractor to collect and deliver the consignment safely within the committed delivery time. **Transit time (in number of days) for transportation excluding the booking and delivery dates shall be as per below**

From- To	North	South	East	West	Hill region / Rest of India
Anywhere from Mumbai (including Airport or Godown within or outside BMC limits)	5	6	7	3	9

West – Gujarat, Madhya Pradesh, Maharashtra, Goa, Daman & Diu, Dadar & Nagar Haveli

South- Andhra Pradesh, Karnataka, Tamil Nadu, Kerala, Pondicherry

North – Punjab, Chandigarh, Haryana, Delhi, Rajasthan, Uttarpradesh, Uttarakhand

East-Bihar, Jharkhand, Chhattisgarh, West Bengal, Orissa

Hill regions/Rest of India- Jammu & Kashmir, Himachal Pradesh, Arunachal Pradesh, Assam, Nagaland, Mizoram, Meghalaya, Sikkim, Tripura, Andaman & Nicobar, Lakshadweep

If the date of delivery falls on Saturday, Sunday or any other general holiday the same should be delivered on the next working day. **Additional time of 2 days will be allowed in case destination is an unscheduled location.**

- 4.0 a) Penalty for Delayed Delivery:** If the consignments are not delivered within the delivery time, a penalty on freight charges will be levied as under.

Sl. No.	Delay in number of days	Penalty
1	1 day	5%
2	2 days	10%
3	3 days	15%
4	4 - 7days	20%
5	> 8 days	30%

If delay is due to reasons not attributable to Contractor the delay in delivery time may be considered on case-to-case basis. Contractor shall intimate DGM (MS) of ROD within one week for such cases.

- 5.0 Detention Charge:** No detention charge will be paid if the vehicle is detained at BHEL-ROD / BHEL project site / Check post / anywhere else due to any reason.

- 6.0 Fuel price variation clause:** Freight rates finalized will remain firm except for the increase/decrease in diesel prices. The rates will be increased /decreased by 30% of the percentage increase/decrease in the average retail price of diesel prevailing on the date of tender opening (technical bid opening) as per the following calculation.

- 6.1 The rates at which the work is awarded initially will remain firm till the end of that quarter.
- 6.2 Retail sale price of diesel (non-branded) applicable for Mumbai obtained from IOCL (website) shall be basis of calculation of freight rate change.
- 6.3 Percent increase / decrease in freight rate shall be 0.30 times the percent increase in average retail sale price of diesel with respect of base rate. If the increase/decrease in the price is below 1% no change in rates will be permitted.
- 6.4 Freight rates prevailing on the date of RDA shall be applicable for that consignment.
- 6.5 *Illustration (for example only) freight rate increase will be calculated as per example given below*

Date	Retail sale price of diesel per liter
<i>As on base date (a)</i>	<i>54.00</i>
<i>On 1st Jan-2013 (b)</i>	<i>56.20</i>
<i>On 1st Feb-2013 (c)</i>	<i>57.40</i>
<i>On 1st Mar-2013 (d)</i>	<i>58.60</i>
<i>Average of (b), (c) and (d) = (e)</i>	<i>57.40</i>
<i>Percent change of (e) with respect to (a) base date = (f)</i>	<i>6.30%</i>
<i>Percent change in freight rate = 30% of (f)</i>	<i>1.89%</i>

This change in freight rates shall be applicable for period from 1st Apr-2013 to 30th June-2013.

6.6 Freight rate increase on any other factor will not be allowed during the contract period.

7.0 Billing and Payment:

Bills must be complete with details of calculation for amount claimed. Bill shall be submitted separately for each docket enclosing acknowledgement / proof of delivery (POD) on the docket. Legible copy of POD shall be submitted for payment. POD in electronic (non editable) mode with linkage to docket for proof of delivery (POD) on the docket is also acceptable for the purpose of payment.

7.1 In case original POD is lost, bill may be submitted with photocopy of POD with an indemnity bond. If any duplication in payment for a docket is found at a later date, penalty of amount equal to value of the bill will be levied.

7.2 POD acknowledgement without date of delivery will be treated as delivery beyond two days and penalty as applicable will be levied.

7.3 Tax: State regulated taxes or any other levies applicable will have to be paid by the contractor on behalf of BHEL and get the same reimbursed by billing on BHEL.

7.4 All Bills pertaining to consignments booked from BHEL-ROD/ Mumbai airport / godown to anywhere in India shall be submitted to Imports Department at BHEL-ROD. Bill to be submitted once in a fortnight for the shipments delivered in the previous fortnight along with the requisite documents.

7.5 If more than one consignment is booked by consignor on the same day/same time to the same destination at a time, aggregate weight / volume will be considered for payment by clubbing all the consignments.

7.6 Payment will be generally made within **15 days** from the date of the submission of the bills clear in all respect. If there is any delay in payment due to various reasons, no interest will be paid. All payments shall be made in the name of company through National Electronic Fund Transfer (NEFT) / Cheque payment. **Delay in payment shall not be a reason for non-lifting of consignments.**

7.7 Volumetric Weight: Contractor can claim bill for any docket on volumetric weight or actual weight whichever is higher, provided the dimensions of packages are mentioned in the delivery challan / invoice / packing list / RDA by the consignor. Volumetric weight shall be calculated at the rate of **10.7 kg per cubic feet or 378kg per cubic meter.**

7.8 Damage/Shortage / Loss in transit: The PODs without any remarks at the time of delivery like open / damage condition only will be considered for payment. Bills for consignments delivered with open / damaged, short delivery condition will be paid only after settlement of claims by our underwriters or six months from the date of delivery whichever is earlier.

8.0 Safety and insurance: The Contractor is responsible for safe delivery of the consignment at the destination. However BHEL shall arrange insurance of the consignment. But that will not in any way absolve the Contractor from compensating BHEL in case of damage/loss. BHEL will have the right of subrogation in case of loss/damage caused to the consignment being transported by Contractor.

8.1 All consignments to be transported are covered under BHEL open marine insurance policy.

8.2 The Contractor has to arrange open delivery certificate /non-delivery certificate as the case may within fifteen days from the date of delivery in case of open delivery and one month from dispatch date in case of non-delivery. If the Contractor does not arrange open delivery certificate /non-delivery certificate within the stipulated period as above the loss incurred due to short-landing/damage/non-delivery will be totally recovered from the Contractor besides non-payment of freight charges.

8.3 In case of loss of consignment in transit, Contractor should take all appropriate measures viz. Intimation of loss to BHEL/ Underwriter, furnishing relevant documents to enable BHEL to lodge insurance claims with the underwriters. If BHEL is not able to lodge claim with underwriter within the prescribed time frame due to failure of Contractor to provide necessary documents as required by the underwriters, Contractor will be held responsible for the loss and BHEL reserves the right to make good such losses from the Contractor. In case underwriters refuse to settle the claims either partly or fully monetary loss will be recovered from Contractor's outstanding bills or security deposit.

9.0 Documentation:

9.1 Contractor must take adequate care to collect all the required dispatch documents such as Invoices, Sales Tax forms, Excise Invoice, Packing list, Delivery challan, Road permit etc. as applicable, from the consignor at time of booking the Consignments.

9.2 While accepting the consignments for transportation, the contractor should doubly ensure that necessary documents for check post are collected, so that the consignments are not detained en route for want of documents.

9.3 Any detention of consignment on this account will be the contractor's responsibility.

9.4 If the consignment is detained en route by the check post authorities and penalty such as advance tax, compound tax etc., is imposed, such penalty will have to be borne by the contractor. It is also the responsibility of the contractor to get the consignment released from the check post and deliver it within time.

9.5 The formalities of Excise duty gate pass for the material moved shall be adhered to strictly. The Duplicate Transporter's copy of Excise Invoice should be carefully brought and handed over to the consignee along with the materials. Any loss arising out of the failure to comply with the above shall be borne by the contractor.

9.6 The Road permit collected from the consignor should be handed over to the Consignee without fail.

9.7 Wherever road permits (Form 31 or equivalents) are issued, they should be handed over to the consignee at the time of delivery of the consignment without fail and get an acknowledgement on the back of DOCKET. Otherwise any loss on account of this will be recovered from the carrier, which amounts to Rs.25, 000/- as on date.

- 10.0 Termination of the Contract:** ROD shall have the option to terminate the contract without any prior notice on account of liquidation of the contractor or on the contractor committing an act of insolvency or the character of the contractor is affected. Notwithstanding anything contained above, ROD reserves the right to terminate this contract with one month's notice by Registered Post Acknowledgement Due or delivered in person if the contractor violates any of the terms and conditions of the contract. ROD also reserves the right to short close contract.
- 11.0 Extension of the Contract:** The contract shall be valid for a period of one year from the date of award of contract and may be extended for one year with mutual agreement at the time of expiry of contract with same terms and conditions and prevailing freight rates.
- 12.0 Post-contract Audit:** ROD reserves the right to carry out the post payment audit of the work and final bill including all supporting vouchers, abstracts and connected documents etc., and enforce recovery of any sum becoming due as result thereof. However, no such recovery shall be enforced after three years of passing of the final bills.
- 13.0 Liabilities of the Contractor:** General condition printed on reverse of the docket of the contractor shall not be applicable to this contract. The liability of the contractor for any loss / damage or non-delivery of the consignment shall be limited to the value of the consignment / value of the loss as decided by ROD. Any claim on the contractor in respect of loss / damage / non-delivery of the consignment shall be delivered to the contractor by consignee / consignor in writing within 6 months from the date of delivery of the consignment.
- 14.0 Laws governing this Contract:** This contract shall be governed by the Indian laws for the time being in force.
- 15.0 Arbitration:** Any dispute arising out of this contract shall be referred to the General Manager, Bharat Heavy Electricals Limited, Regional Operations Division, Mumbai 400 005 or his authorized representative for sole arbitration and his decision shall be final and binding on both the parties. The venue of arbitration shall be such place or places as may be fixed by the arbitrator in his sole discretion. The award of the arbitrator shall be the final, conclusive and binding on both the parties of the contract.
- 16.0 Jurisdiction:** The jurisdiction in respect of any dispute arising out of this contract shall be that of the court situated in Mumbai city only.

(Letter of compliance in Company's Letter Head)

Date :

To,

Addl. General Manager (MS)
M/s Bharat Heavy Electricals Limited,
15th Floor, World Trade Centre-1,
Cuffe Parade, Mumbai –5

Sub : Your Tender no RE/MUM/IMP/AC/IO-1310 due on 07/05/2013.

Dear Sir,

With reference to your above tender, we have carefully read and understood the tender terms & conditions and hereby confirm that all the terms and conditions of your above tender are acceptable to us and our offer is based on the same.

In view of the above confirmation, any deviation mentioned by us anywhere in the tender is not valid and is to be ignored by BHEL while finalising the Tender.

Further, it is also confirmed that we have submitted the price bid in your price bid format only without any deviations / conditions.

In case, any deviation is observed in the financial bid the same is not be entertained / considered by BHEL.

Thanking you,

Yours faithfully,

SIGNATURE AND SEAL OF TENDERER

SECTION III

GENERAL TERMS AND CONDITIONS

The following terms shall have the meaning hereby assigned to them except where the context requires otherwise:-

- 1.1 BHEL (or B.H.E. Ltd.) shall mean Bharat Heavy Electricals Limited, a Company registered under Indian Companies Act 1956, with its Registered Office at BHEL House, Siri Fort, New Delhi-110 049, India or its Authorised Officers or its Engineer or other Employees authorised to deal with this contract.
- 1.2 "CONTRACTOR" shall mean the individual, or Company who enters into this Contract with BHEL and shall include their executors, administrators, successors and assigns. "CONTRACTOR" shall also mean "AGENT" or "CARRIER" or "TRANSPORTER" or "MTO" where the context so requires.
- 1.3 "CONTRACT" or "CONTRACT DOCUMENT" shall mean and include the agreement, the work order, the accepted appendices of rates, Schedules of Quantities (if any), General Terms and Conditions of Contract, Special Conditions of Contract, Instructions to Bidder, the drawings, the Technical Specifications and the Special Specifications (if any).
- 1.4 Any conditions or terms stipulated by the bidder in the tender documents or subsequent letters shall not form part of the Contract unless specifically accepted in writing by BHEL and incorporated in the Agreement.
- 1.5 "TENDER SPECIFICATIONS" shall mean the Scope of Work, Special Instructions / Conditions, Technical specifications/requirement , Appendices, Site Information and drawings pertaining to the work and any other relevant reference in the Tender Document for which the Bidder are required to submit their offer.
- 1.6 "APPROVED" "DIRECTED" or "INSTRUCTED" shall mean approved, directed or instructed by BHEL.
- 1.7 "SINGULAR AND PLURAL" etc. words carrying singular number shall also include plural and vice versa, where the context so requires. Words imparting masculine gender shall be taken to include the feminine gender and words imparting persons shall include any Company or Association or Body or Individuals, whether incorporated or not.
- 1.8 "VALIDITY OF THE CONTRACT" The contract will remain valid till all the activities specified therein are completed in all respects to the satisfaction of BHEL.
- 1.9 "COMPLETION OF THE CONTRACT" The contract will be treated as complete on full and final settlement of all Bills / invoices raised under the contract with no claim on either side.

2.0 ISSUE OF NOTICE:

- 2.1 The Contractor shall furnish the name, designation and addresses of his authorised agents/associates at Mumbai (India), at the Load Port and at the discharge Port. All complaints, notices, communications and references shall be deemed to have been duly given to the Contractor, if delivered to the Contractor or his authorised agent/representative.

3.0 COMMENCEMENT OF WORK:

- 3.1 The Contractor shall commence the work on specific intimation from BHEL in writing or the time indicated in the LOI and shall proceed with the same with due expedition without delay. If the contractor fails to commence the work as per the terms of Order/Contract, BHEL, at its sole discretion will have the right to cancel the Order/Contract. His Earnest Money and/or Security Deposit will stand forfeited without prejudice to any and all of BHEL's other rights and remedies in this regard.

4.0 INVOICES AND PAYMENTS

- 4.1 The Contractor will be required to raise the Invoice for the services rendered. The Invoices will have to be raised according to the explicitly agreed rates and payment terms of the contract.
- 4.2 The Service tax element (if applicable) even though included in the total price of the contractor, to be shown separately in the invoice.

5.0 RISK PURCHASE :

BHEL reserves to itself the following rights in respect of this Contract without entitling the Contractor for any compensation.

- 5.1 If at any time during the currency of the contract, the contractor fails to render all or any of the services required under the scope of work of the contract satisfactorily in the opinion of BHEL, whose decision shall be final and binding on the contractor, BHEL reserves the right to get the work done by other parties or departmentally at the cost and risk of the contractor and also forfeit the Security deposit.
- 5.2 To recover any moneys due from the Contractor, from any moneys due to the Contractor under this or any other contract or from the Security Deposit.
- 5.3 To claim compensation for losses sustained including BHEL's supervision charges & overheads in case of termination of Contract.

6.0 OBSERVANCE OF LOCAL LAWS :

- 6.1 The Contractor shall comply with all Laws, Statutory Rules, and Regulations etc. The Contractor shall obtain all necessary permits/approval from the local Governing Body, Police and other concerned Authorities as may be required under law.
- 6.2 The Contractor shall pay all taxes, fees, license charges, deposits, duties, tolls, royalty, commissions or other charges that may be Leviable on account of any of the operations connected with the execution of this contract.
- 6.3 The Contractor shall be responsible for the proper behavior and observance of all regulations by the staff employed.

7.0 SAFETY OF MEN, EQUIPMENT, MATERIAL & ENVIRONMENT:

- 7.1 All safety rules, codes applied by BHEL/its customer at site shall be observed by the Contractor and his workmen without exception. The Contractor shall be responsible for the safety of the equipment/materials and work to be performed by him.

8.0 INSURANCE:

- 8.1 BHEL shall arrange for insuring the project materials/properties of BHEL covering the risks during transit and material handling at port(s).
- 8.2 The Contractor shall during the performance of the contract take a suitable insurance to cover against bodily injury, death or damage to property of the Contractor or his employees.
- 8.3 The Contractor shall during the performance of the contract take out a Third Party insurance cover against bodily injury or death suffered by any third party/parties or damage to property occurring during the course of execution of this contract in accordance with appropriate statutory requirements.
- 8.4 If due to Contractor's carelessness, negligence, non-observance of safety precautions, improper security arrangements or due to non-compliance of paper work needed for lodging insurance claim, damage to BHEL/its Customer's property, and if BHEL is unable to recover its claim from the Insurance Company, the deficit will be recovered from the Contractor.

9.0 FORCE MAJEURE:

The following shall amount to force majeure conditions:-

- 9.1 Acts of God, Act of any Government, war, Sabotage, riots, civil Commotion, Flood, Fire Cyclone, Earthquake and other similar causes over which the Contractor has no control.
- 9.2 If the Contractor suffers delay in the due execution of the contract, due to delays caused by force majeure conditions, as defined above, the agreed time of completion of the work covered by this contract may be extended by a reasonable period of time.

9.3 Force Majeure conditions will apply on both sides.

10.0 ARBITRATION

10.1 If any time, any questions, disputes or differences what so ever arising out of or in any way concerning the contract between BHEL and the Contractors except as to any matter, the decision for which is specially provided for, the same shall be referred to arbitration in accordance with Indian ARBITRATION AND CONCILIATION ACT, 1996.

10.2 The contract shall continue to be operated during the arbitration proceedings unless otherwise directed in writing by BHEL or unless the matter is such that the contract cannot be operated till the decision of the arbitrator is received.

10.3 The place of Arbitration will be Mumbai.

11.0 LAWS GOVERNING THE CONTRACT:

11.1 The contract shall be governed by the Indian Laws for the time being in force and only courts in Mumbai, India shall have jurisdiction over this contract.

12.0 INDEMNITY:

12.1 The Contractor shall indemnify and keep indemnified BHEL all losses, claims etc. arising out of any of his acts or out of the acts of his agents or associates or servants during the currency of the contract.

13.0 SECURITY DEPOSIT:

13.1 Successful bidder shall submit a percentage of the total contract value as security deposit within three days of issue of LOI for the contract

13.2 Up to Rs.10 lakhs – the security deposit is 10% of the contact value.

13.3 For 10 – 50 lakhs - the security deposit is Rs. 1 lakh plus 7.5% on amount exceeding Rs 10 lakhs of the total contract value.

13.4 For above 50 lakhs - the security deposit is Rs. 4 lakhs plus 5% on amount exceeding Rs 50 lakhs of the total contract value.

13.5 Security deposit may be made in any of the following forms

- i) Cash (as permissible under the Income Tax Act)
- ii) Pay Order, Demand Draft in favour of BHEL.
- iii) Local cheques of scheduled banks, subject to realization.
- iv) Securities available from Post Offices such as National Savings Certificates, Kisan Vikas Patras etc. (Certificates should be held in the name of Contractor furnishing the security and duly pledged in favour of BHEL and discharged on the back).

- v) Bank Guarantee from Scheduled Banks / Public Financial Institutions as defined in the Companies Act. The Bank Guarantee format should have the approval of BHEL.
 - vi) Fixed Deposit Receipt issued by Scheduled Banks / Public Financial Institutions as defined in the Companies Act. The FDR should be in the name of the contractor, A/C BHEL, duly discharged on the back.
- 13.6 Securities / BG's shall be released after three (3) months of successful execution and completion of the contract.

14.0 REQUIREMENTS OF PERFORMANCE

- 14.1 All permissions / Clearances or any other relevant authorization from competent authority shall be obtained by the Contractor at his own cost. Any contingency arising in this respect shall be the responsibility of the Contractor. Also the Contractor shall be responsible for any mishap, accident en route and consequences therefore including legal complications, if any.
- 14.2 The contract as entered into between BHEL and the contractor shall in no way, nullify, reduce, mitigate or absolve the parties of any responsibility, obligation or liability that may devolve upon them under the acts or laws governing such activity.
- 14.3 The Contractor shall take all due care for protecting the consignments from rains and be responsible for their safe and sound condition during his possession and the vehicles carrying such consignments shall be suitably equipped for the same. The contractor shall take all due care of consignments while loading / unloading. During transshipment he shall provide all packing and lashing at his own cost.
- 14.4 All the safety precautions required in transportation such as lashing and securing the consignments, providing pilots/escort (if necessary) shall be the responsibility of the Contractor at his own cost.

15.0 SHORT– LANDED OR DAMAGED GOODS

- 15.1 It shall be the responsibility of Contractor to give notice of loss (damages or short landing of cargo) as per the relevant rules to the Carriers, Port authorities and Underwriters for non-delivery/short delivery/losses/damages. Under no circumstances, the intimation be time barred. In case of time barred cases, the loss sustained by BHEL shall be to the account of the Contractor.
- 15.2 In case of goods specified by BHEL and in case of apparent damages, the Contractor will apply for survey by Carriers, Port authorities, Underwriters etc. (including Insurance survey) within 48 hours of landing of goods. If any loss or damage is apparent, the Contractor shall lodge claim with the appropriate authorities.

Air port/Tentative Godown addresses for loading

BHEL Air Port Office:

1st Floor, Module-IIInd, Cargo Terminal Bldg. at Air Cargo Complex
Sahar Andheri East, Mumbai-400099
Tel: 022-26828191, 022-26828192 Fax: 022-26828190

Godown Addresses

WITHIN BMC LIMITS

1. ANDHERI W/H:

Plot No. 2 Road, Saki Naka, Behind Ex com House
Saki Vihar Road, Saki Naka
Andheri (E) – 400 072

2. Mahim Godown

Plot No 427, SB Marg, Unnati Co operative society
Mumbai –400 016

OUTSIDE BMC LIMITS

3. Dahisar Gaon W/H:

Opp. Irani Masjid, Near Indian Oil Corporation
Dahisar Gaon, Mumbai Panvel Road

4. Kalam Boli Godown:

Plot No 485, 4th Road ,
Steel Market , Kalam Boli – 410 218

5. RK Logistics

M/s Virgo Logipark, NH-4B, Near Toll Naka,
Village Jasai, Tal. Uran. Dist. Raigad

Note: The above list is tentative and may change. Any changes like addition / deletion of warehouses or any change in the address of warehouse will be communicated to Contractor in advance. Change in the addresses shall not be reason for non-lifting of consignments.

SIGNATURE AND SEAL OF TENDERER

SECTION IV

FORMAT FOR TECHNO- COMMERCIAL BID

- A.** During the tenancy of the contract, If contractor shall refuse to pickups for BHEL units and various sites then BHEL, Mumbai shall have the option to terminate the contract without notice at Risk purchase clause Section –III Clause 5 and the Security Deposit of the contractor will also be forfeited **- Agreed Yes / No**

SIGNATURE AND SEAL OF TENDERER

PART III

PRICE BID

SECTION I -FORMAT FOR PRICE BID

Schedule A (For Evaluation)

Schedule (a)	Description (b)	Weight slab (in kg) (c)	Load (in kg) (d)	Unit rate (Rs /kg) in figures (e)	Unit rate (Rs /kg) in words (f)	Cost in Rs. (g) =(d) x (e)
A1	From ROD-Mumbai to anywhere in India	>0-500	2,000			
A2	From Mumbai Airport/ godown to Haridwar	>0-500	50,000			
A3	From Mumbai Airport/ godown to Haridwar	>500-1000	20,000			
A4	From Mumbai Airport/ godown to Haridwar	>1000-2500	52,000			
A5	From Mumbai Airport/ godown to Bhopal	>0-500	37,500			
A6	From Mumbai Airport/ godown to Bhopal	>500-1000	15,000			
A7	From Mumbai Airport/ godown to Bhopal	>1000-2500	6,000			
A8	From Mumbai Airport/ godown to Hyderabad	>0-500	5,125			
A9	From Mumbai Airport/ godown to Hyderabad	>500-1000	5,500			
A10	From Mumbai Airport/ godown to Hyderabad	>1000-2500	7,200			
A11	From Mumbai Airport/ godown to Bangalore	>0-500	40,000			
A12	From Mumbai Airport/ godown to Bangalore	>500-1000	30,000			
A13	From Mumbai Airport/ godown to Bangalore	>1000-2500	10,000			
A14	From Mumbai Airport/ godown to Jhansi	>0-500	5,000			
A15	From Mumbai Airport/ godown to Jhansi	>500-1000	5,000			
A16	From Mumbai Airport/ godown to Jhansi	>1000-2500	20,000			
A17	From Mumbai Airport/ godown to anywhere in India	>0-500	79,240			
A18	From Mumbai Airport/ godown to anywhere in India	>500-1000	59,200			
A19	From Mumbai Airport/ godown to anywhere in India	>1000-2500	74,800			
Total Cost (INR)						

SIGNATURE AND SEAL OF TENDERER

Schedule B (For Non evaluation)

Schedule	Description	Unit	Unit rate in figures	Unit rate in Words
B1	Minimum freight charges per docket	Rupees / docket	400 /-	Four Hundred only
B2	Extra Charges for unscheduled locations (i.e., 25km away from the nearest branch office) from scheduled locations	Rupees / km	25 /-	Twenty Five only

Schedule C – Delivery time in Days zone-wise (for Non evaluation)

From - To	North	South	East	West	Hill regions/ Rest of India
Anywhere within Mumbai (including Airport/Godown within or outside BMC limits)	5	6	7	3	9

West – Gujarat, Madhya Pradesh, Maharashtra, Goa, Daman & Diu, Dadar & Nagar Haveli

South- Andhra Pradesh, Karnataka, Tamil Nadu, Kerala, Pondicherry

North – Punjab, Chandigarh, Haryana, Delhi, Rajasthan, Uttar Pradesh, Uttarakhand

East-Bihar, Jharkhand, Chhattisgarh, West Bengal, Orissa

Hill regions/Rest of India- Jammu & Kashmir, Himachal Pradesh, Arunachal Pradesh, Assam, Nagaland, Mizoram, Meghalaya, Sikkim, Tripura, Andaman & Nicobar, Lakshadweep

Note: -

1. Minimum freight charges per docket will be firm and paid as per Schedule B1. Minimum freight charges will be paid only in cases freight cost for a consignment derived by multiplying weight of consignment and the corresponding freight rate is less than the minimum freight charges fixed.
2. Extra charges for unscheduled locations (i.e. 25 km away from the nearest branch office) from scheduled locations shall be firm and paid as per Schedule B2. The payment for an unscheduled location is to be made for the total distance in km from the nearest scheduled location.
3. Transit period for delivery will be firm as per Schedule C. Additional time of 2 days will be allowed in case destination is an unscheduled location.
4. Weight-wise slabs defined will be applicable for single / multiple packages as per booking.
5. No other additional charges will be applicable.
6. Service tax shall be paid extra as prescribed by the Govt. of India from time to time.

SIGNATURE AND SEAL OF TENDERER