



# भारत हेवी इलेक्ट्रिकल्स लिमिटेड

## Bharat Heavy Electricals Limited

Transmission Business Group

6<sup>th</sup> Floor, BHEL Sadan, Plot No.- 25, Sector 16A,  
Noida, DISTT. – GAUTAM BUDDH NAGAR (U.P.)

email: [akmeena@bhel.in](mailto:akmeena@bhel.in)

Corrigendum No. 01 Date: 31.10.2025

### References:

- i) Tender Spec No: TBSM/HALVAD/ETC/TENDER/25-26 DATE: 23-10-2025
- ii) Tender ID: 2025\_BHEL\_53986\_1 (Through <https://eprocurebhel.co.in>)
- iii) NIT No. 95223 (Through BHEL Website)

With reference to above tender for “ETC (Erection, Testing and Commissioning) work including Unloading, Storage, Security and Erection, Testing , Commissioning of Complete 765 KV S/S at Halvad”, following clarification/ amendment may please be noted: -

### GRIEVANCE REDRESSAL MECHANISM:

To promote transparency and ensure fair treatment of all bidders, a structured Grievance Redressal Mechanism is in place to address any concerns or issues arising during the tendering process or in subsequent business dealings with the company. Suppliers/Contractors are requested to follow the below escalation process for grievance resolution:

**1. First Level:** Any grievance should initially be addressed to the designated Dealing Officer, whose contact details are as follows:

(i) During tendering Stage –

Ashok Kumar Meena ,AGM/TBSM, TBG, BHEL

Email – [akmeena@bhel.in](mailto:akmeena@bhel.in); Phone – 9831038136

(ii) After award of work –

Rajiv Kumar Lal, AGM (Sector Head-TBWS), BHEL

Email – [rajivlal@bhel.in](mailto:rajivlal@bhel.in); Phone – 9905461100

**2. Second Level:** If the issue remains unresolved, it may be escalated by lodging a formal grievance through the SUVIDHA Portal: <https://suvidha.bhel.in/suvidha/> Responses will be provided in accordance with the defined escalation matrix.”

All other terms & conditions of the tender specification remain unchanged.

Please enclose a copy of Corrigendum No. 01 duly signed by your authorized signatory and stamped along with your technical bid.

Ramesh Kumar  
31-10-25  
(Ramesh Kumar)  
Sr. Manager/TBSM