



भारत हेवी इलेक्ट्रिकल्स लिमिटेड Bharat Heavy Electricals Limited

Transmission Business Group

6th Floor, BHEL Sadan, Plot No.- 25, Sector 16A,
Noida, DISTT. – GAUTAM BUDDH NAGAR (U.P.)

email: akmeena@bhel.in

Corrigendum No. 01 Date: 31.10.2025

References:

- i) Tender Spec No: TBSM/HALVAD/ETC/TENDER/25-26 DATE: 23-10-2025
- ii) Tender ID: 2025_BHEL_53986_1 (Through <https://eprocurebhel.co.in>)
- iii) NIT No. 95223 (Through BHEL Website)

With reference to above tender for “ETC (Erection, Testing and Commissioning) work including Unloading, Storage, Security and Erection, Testing , Commissioning of Complete 765 KV S/S at Halvad”, following clarification/ amendment may please be noted: -

GRIEVANCE REDRESSAL MECHANISM:

To promote transparency and ensure fair treatment of all bidders, a structured Grievance Redressal Mechanism is in place to address any concerns or issues arising during the tendering process or in subsequent business dealings with the company. Suppliers/Contractors are requested to follow the below escalation process for grievance resolution:

1. First Level: Any grievance should initially be addressed to the designated Dealing Officer, whose contact details are as follows:

(i) During tendering Stage –

Ashok Kumar Meena ,AGM/TBSM, TBG, BHEL

Email – akmeena@bhel.in; Phone – 9831038136

(ii) After award of work –


Rajiv Kumar Lal, AGM (Sector Head-TBWS), BHEL

Email –rajivlal@bhel.in; Phone – 9905461100

2. Second Level: If the issue remains unresolved, it may be escalated by lodging a formal grievance through the SUVIDHA Portal: <https://suvidha.bhel.in/suvidha/> Responses will be provided in accordance with the defined escalation matrix.”

All other terms & conditions of the tender specification remain unchanged.

Please enclose a copy of Corrigendum No. 01 duly signed by your authorized signatory and stamped along with your technical bid.


31-10-25

(Ramesh Kumar)
Sr. Manager/TBSM