



**भारत हेवी इलेक्ट्रिकल्स लिमिटेड**  
**BHARAT HEAVY ELECTRICALS LIMITED**

नवीन भवन परियोजना - भेल सदन कैम्पस/NEW BUILDING PROJECT -BHEL SADAN CAMPUS  
प्लॉट सं. -25, सैक्टर-16 ए, फ़िल्म सिटी/PLOT No.-25, SECTOR-16A, FILM CITY  
नोएडा-201301 (उ. प्र.)/NOIDA- 201301 (U.P.)



**SINGLE TENDER DOCUMENT**

**FOR**

**SIP Line based Voice Communication Services for BHEL Sadan, Noida.**

निविदा संख्या/NIT No.- AA: NBP: Voice: 24-25: 001 DATE: 24.02.2025

**CONTENTS**

- 1- एकल निविदा आमंत्रित करने की सूचना / Notice Inviting Single Tender
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निविदा जमा करने की अंतिम तिथि / LAST DATE FOR SUBMISSION: 27.02.2025 at 14:30 Hrs.

निविदा खोलने की तिथि / DATE FOR OPENING OF TENDER: 27.02.2025 at 15:00 Hrs.





**एकल निविदा आमंत्रित करने की सूचना/NOTICE FOR INVITING SINGLE TENDER**

To,

M/s. BSNL

Reg off: BSNL Telephone Exchange,  
C Block, Sector 19, Noida – 201301.

Contact Person: R.K. Mall,  
AGM, Mob – 9415209111,  
E-Mail id: agmebnoidabsnl@gmail.com

**Subject:** SIP Line based Voice Communication Services for BHEL Sadan, Noida

We are pleased to invite your most competitive offer for subject Services in BHEL-Sadan, Sector 16A, Noida as per the details & instructions mentioned in Tender Document given below :-

*Abhishek*





**A. SCOPE OF WORK:**

Providing SIP Line based Voice Communication services for BHEL Sadan, Noida. The terms & conditions of the tender are mentioned below: -

**1.0 TERMS & CONDITONS OF TENDER:**

- 1.1 The tenure of contact for providing SIP Line based Voice communication services at BHEL Sadan, Noida shall be as below:
- a. The period of two (02) years w.e.f. date of issue of work order for the location at BHEL Sadan, Noida
- Requirement - 200 Concurrent Channel, 1800 DIDs. Facility shall include calling facility both STD & local on all DIDs.
  - The series of 1800 nos. of DID should be in continuous series.
- 1.2 Bidder shall provide the services for existing SIP line exchange installed at BHEL, Sadan, Sector 16A, Noida.
- 1.3 Rate for outgoing pulses quoted by the tenderers should be inclusive of all taxes and duties except GST.
- 1.4 Rate quoted should remain valid during the currency of the contract i.e. contract duration as mentioned in the Work Order. Increase in rates, due to any reason, shall not be permissible during this period.
- 1.5 The SIP lines will be used for DID / out-going calls / in-coming calls.
- 1.6 The SIP lines shall provide access to Public Telephone networks. The lines shall provide outgoing/incoming call facility to all subscribers of PSTN worldwide.
- 1.7 However, equipment installed at our premises shall be used to provide services exclusively to BHEL only and not to any third party.
- 1.8 The successful tenderer shall comply with all applicable Indian standards.
- 1.9 The tenderers should accept all terms & conditions of the tender unconditionally.
- 1.10 The rate should be quoted in the price bid format Annexure-A (enclosed).
- 1.11 Rate for outgoing pulses quoted by the tenderers should be inclusive of all charges and levies, except GST, which shall be payable extra as applicable.
- 1.12 Rate quoted should remain valid during the contact period. Increase in rate, due to any reason, shall not be permissible during this period.

*Abhishek*



- 1.13 BHEL shall be under no obligation to accept the lowest or any other tender and shall be entitled to accept or reject any or all tenders in part or full without assigning any reason whatsoever.
- 1.14 Tenders shall be received and opened on the due date and time as mentioned above and opening will be in the presence of tenderers or their authorized representatives who may like to be present. Tenders received after due date & time are liable to be rejected.
- 1.15 BHEL may terminate the contract by giving not less than thirty day's written notice of termination to the successful tenderer, if the successful tenderer does not remedy a failure in performance of their obligation under the contract, within thirty days after being notified.

## 2.0 DOCUMENTS REQUIRED

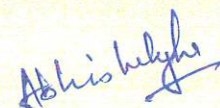
The Tenderers should submit following documents in their bid:

- 2.1 A copy of tender enquiry signed and stamped on each page as a token of acceptance of terms & conditions mentioned therein including Price Bid (Annexure-A) duly signed by the tenderer.
- 2.2 No deviation statement duly signed & stamped as per Annexure-D (enclosed).
- 2.3 Annexure C – Declaration by the bidder & Annexure E – Details of the bidder

## 3.0 PROCUREMENT FOR SUBMISSION OF SEALED TENDERS.

- 3.1 The offer is to be submitted in single part in sealed cover indicating on the cover the tender number and due date and time as mentioned in the tender enquiry along with the Price Bid.
- 3.2 "Price Bid" shall contain the Price bid Annexure-A with the prices duly filled in and duly signed & stamped along with the schedule of rates.
- 3.3 Tenders shall be accompanied with a covering letter giving index interlinking all the documents enclosed and all pages should be signed & stamped and should be as per the instructions given for submitting the tender.
- 3.4 Tenders for part supply/service or incomplete in any respect, are liable to be rejected.
- 3.5 Duly filled tender shall be submitted to 10<sup>th</sup> floor, BHEL, Sadan, Sector 16A, Noida.

Clarifications, if any, of Technical / Commercial nature, can be obtained from the undersigned. Please submit your lowest offer for the above requirement subject to terms and conditions given above or before the due date & time mentioned above.







4. **Validity of BID:** Tender submitted by bidder shall remain valid for acceptance for a minimum period of 90 Days from the last date of submission of the Bid.

5. **LD/ Penalty Clause:**

**If the complete SIP line is shut down.** – If the complete SIP line system fails, then same shall have to be made operational within 24 hours from the date and time of reporting. If it is not made operational within 24 hours, then a penalty of Rs.500/ hour shall be levied beyond 24 hours.

6. **Contract Period:** Validity of the contract shall be for a period of 2 years.

7. **Payment Terms –**

- i. The Rental charges shall be made on monthly basis.
- ii. Bill (on monthly basis) complete in all respect along with all the requisite documents submitted by the Contractor will be paid within 30 Days of its receipt. Any clarification sought by BHEL, pertains to respective bill, must be clarified by Contractor at the earliest. Otherwise the delay in payment will be attributed to the Contractor. Aforesaid timeline shall be applicable from the day on which the last clarification/queries/document sought by BHEL and settled/submitted by the Contractor

Note: No interest shall be payable for any delay in making the payment by BHEL.

8. **PRICE VARIATION COMPENSATION, BONUS & OVER RUN COMPENSATION**

This clause is not applicable

9. **Taxes & Duties**

- a) Price shall be all inclusive, except GST. The amount towards GST shall be indicated separately as specified in the price format.
- b) To enable BHEL to avail GST input tax credit, vendor shall submit GST compliant invoice containing all the particulars as stipulated under Invoice Rules of CGST Rules, 2017 as amended from time to time. Such invoice shall be submitted within prescribed time limit in the name of BHEL, Sadan, Plot 25, Sector 16A, Noida - 201301.
- c) Digital tax invoice shall be preferred or e-invoice, if applicable.
- d) *This Clause is deleted.*
- e) BHEL reserves the right to protect its interest against any loss on account of availability of GST credit. In case of any loss to BHEL on account of non-compliance by vendor, the same shall be to vendor's account. BHEL has a right to take necessary steps to protect its interest at the time of release of payment.



- f) GSTIN of BHEL will be provided to the vendor along with the work order.
- g) Any statutory changes as and when made applicable by the Government shall become applicable against documentary evidence.
- h) While making the payment, statutory deductions as applicable, shall be made by BHEL. Payment to the vendor will be subjected to TDS as per rules in force from time to time. The Tax Deduction at Source (TDS) shall be done as per the provisions of Income Tax Act & GST, as amended from time to time and a certificate to this effect shall be provided to the vendor by BHEL.
- i) Invoice submitted should be in the format as specified under GST Laws viz. all details as mentioned in Invoice Rules like GSTIN registration number, invoice number, quantity, rate, value, taxes with nomenclature – CGST, SGST, IGST mentioned separately, HSN (Harmonized System of Nomenclature) Code/ SAC (Services Accounting Code) etc.
- j) All applicable taxes and duties other than mentioned in the contract document, shall be payable by the Service provider and the BHEL shall not entertain any claims whatsoever with respect to the same.
- k) Any Statutory variation in the rate of GST, taking place between the Bid Submission by service provider and Bid End Date, shall be to the Service provider's account. Hence, Service provider must ensure that any Statutory variation in the rate of GST till Bid End Date is duly incorporated in the bid submitted by the service provider. In case service provider fails to incorporate the same in bid, the service provider will not be eligible for claiming any change in price due to such Statutory variation.
- l) Statutory variation in the rate of GST, taking place between the Bid end date and the original / refixed delivery period, shall be to the BHEL's account. For claiming any change in price due to such Statutory variation, the service provider shall have to lodge claim before the BHEL providing documentary evidence of change in rate of GST taking place after Bid end date and the date of supply within the original / refixed delivery period along with an undertaking that the provisions of anti-profiteering clause under GST Act have been complied with.
- m) *This clause is deleted.*
- n) The Bill Form / On-line invoice shall be generated by the Service provider which may interalia include the following confirmations from the Service provider:
- i) Certified that the Goods and Services Tax (GST) charged on this Bill is not more than what is payable under the provision of the relevant Act or the Rules made there under.
- ii) Certified that the goods on which GST has been charged have not been exempted under the GST Act or the rules made there under and the charges on account of GST on these goods are correct under the provisions of that Act or the Rules made there under.





- iii) Certified that the Service provider is registered with above indicated GSTIN as dealer in the State where in their Billing address is located for the purpose of GST.
- iv) The service provider shall provide an undertaking that the provisions of anti profiteering clause under GST Act have been complied with.
- o) Service provider shall comply with all the necessary statutory compliances, including but not limited to, GST registration in line with the extant provisions of GST Act, providing GST invoices or other documentation as per GST Law relating to the supply of Goods or Services, uploading the details of the invoices, payment of taxes, timely filing of valid statutory returns for the tax period in the GST portal, etc.
- p) In case the Input Tax Credit of GST is denied or demand is recovered from BHEL on account of any act/ omission of the Service provider in this regard, the Service provider shall be liable in respect of all claims of tax, penalty and / or interest, loss, damages, costs, expenses and liability that may arise due to such non-compliance. BHEL shall have the right to recover such amount from any payments due to the Service provider or from Performance Security, or any other legal recourse from the said Service provider. If any tax is required to be paid by the Service provider in pursuance of any demand from tax authorities, on account of Service provider's suppression of facts, fraud or wilful misstatement of facts while offering the products/service or submitting the bids, then the same shall not be passed on to BHEL through debit notes or Invoices or Supplementary Invoices and the service provider shall be solely liable for payment of the same

*Abhishek*



**I. GENERAL TERMS & CONDITIONS: -**

- 1) The Tenderers are required to quote for the complete scope of work. Tenders for part of the work or incomplete in any respect shall be rejected.
- 2) Rates/amount/percentage quoted by the bidder will be firm for the contract period or extended period of contract. No price variation and escalation due to increase in labour / material cost will be allowed.
- 3) If GST is applicable to the vendor then the vendor should provide the GST registration Certificate also.
- 4) The rates/amount/percentage quoted by the bidder are deemed to be inclusive of all, cost of site clearance and any other incidental works required to complete the work and inclusive of all the taxes but excluding GST (if applicable). GST, if applicable to the vendor shall be quoted extra in the same price bid format.
- 5) The bidder should physically inspect the entire systems which are to be covered under contract and also to make an assessment of the average consumption of consumables/spares etc before quoting their rates.
- 6) The bidder is expected to quote rate after careful analysis of cost involved considering all specifications and conditions of contract. For scrutiny, the analysis for such rates is to be furnished by the bidder on demand.
- 7) **Shut Downs:** No routine shut down shall be permitted during office hours. The contractor shall be at liberty to carry out maintenance on holidays and after office hours but with prior permission of BHEL.
- 8) The contractor shall ensure trouble free and smooth operation and maintenance of the Systems at all times. All complaints have to be attended to, in minimum agreed time, as per industry norms/practice, failing which, BHEL will be at liberty to get the work done on its own/another agency and recover the costs incurred from your running bills/security deposit.
- 9) The Contractor shall maintain the following records and log books during the contract period. Necessary records of the services\ works carried out will be maintained and the same has to be countersigned by the officer-in charge of BHEL whenever asked by BHEL.
- 10) The contractor shall keep proper upkeep of all areas under the contract.
- 11) This is being a pure service contract, the personnel engaged by the contractor and deployed by him at BHEL premises will be in no way be deemed as working under employment of BHEL and there shall not exist any employer-employee relationship between BHEL and the contractor or his personnel deployed by him. The Contractor or personnel shall have nothing to do with BHEL either in respect of wages/salary or such other statutory benefits or compensation etc. under the Labour Laws and other related Laws i.e. Gratuity, Bonus or Workmen Compensation Act or any other law in force. The contractor shall obtain an appropriate/adequate Policy i.e. Contractor All Risks (CAR) Policy so as to meet any obligation in any eventuality. The Contractor will be responsible for providing benefits like ESI, PF, Bonus, Group Insurance Scheme etc. under the relevant rules/laws of the State and Central Government. The Contractor shall be solely liable for any dispute that might arise in any matter in future for violation/non-compliance of Labour Laws/regulations and BHEL will have no responsibility, whatsoever.
- 12) Thorough checking of employees of the contractor during entry/exit would be done by security staff of BHEL.
- 13) The employees of the contractor will work strictly under the direction and administrative control of the contractor's Manager/Supervisor/Site Engineer. However, the contractor's supervisory staff will have to execute the work through their employees according to the requirement, need and/ instructions of the designated officers of BHEL.
- 14) The employee of the contractor will ensure strict discipline and behavior and diligent performance of their duties most befitting to the décor of the most modern mechanized building and the employees of





the contractor shall not in any manner cause any interference, annoyance, nuisance etc. to BHEL staff or its business or working and will be liable for immediately replacing/relocating the individual employee if the services rendered by him are not found to be satisfactory.

- 15) In case of any damage to BHEL's property/premises for which contractor is accountable, the contractor will be liable to pay the compensation to BHEL as may be advised by BHEL. The contractor shall also take full responsibility and compensate BHEL for any loss/damage/break-down caused to the installation due to negligence of his workers.
- 16) BHEL will not be responsible for any injury/death caused to the employees provided by the contractor at site. It will be the responsibility of the contractor to abide with the all the provisions of the Workmen Compensation Act, 1923 and no compensation, whatsoever shall be paid by BHEL in this regard.
- 17) **CORRECTION OF ARITHMETIC ERRORS:** Provided that the bid is substantially responsive, BHEL shall correct arithmetical errors on the following basis:
- If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected, unless in the opinion of the BHEL there is an obvious misplacement of the decimal point in the unit price, in which case the total price as quoted shall govern and the unit price shall be corrected.
  - If there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected.
  - If there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (a) and (b) above.
  - If any bidder does not accept the correction of errors, their bids are liable to be disqualified.
- 18) **SUBLETING:** The Contractor shall not sublet, transfer or assign the full work or any part thereof to any other person/company/organization. In case it is found that the work has been subletted, the contract shall be terminated immediately.
- 19) **WATER & ELECTRICITY:** - Water and electricity shall be supplied to the contractor by BHEL subject to the following conditions: -
- Water & Electricity shall be provided free of cost.
  - Contractor shall make his/ their own arrangement of water/ electricity connection and laying of pipelines/ connection from existing main of source of supply as directed by Engineer in charge.
  - BHEL does not guaranty to maintain uninterrupted supply of water/ electricity and it will be incumbent on the contractor to make alternative arrangement for proper supply of the same at his/ their own cost in the event of any break down in the government water/ electricity mains so that the progress of his/ their work is not held up for the want of the same. No claim of damage or refund will be entertained on account of such break down.
- 20) **STORES AND MATERIALS ON SITE:** -
- No space belonging to BHEL shall be occupied by the contractor without written permission of BHEL.
  - All materials for the work are to be deposited by the contractor only in places to be indicated by the Engineer-in-Charge.
  - The safety & security of the contractor's materials will be the responsibility of contractor himself.
  - BHEL will not provide any compensation due to theft or loss of contractor's materials. The stores provided by the contractor will not be utilized as the accommodation for the workers or for any other purpose.
  - Accommodation in any manner will not be provided to the workers of the contractor deployed in the execution of work.



**21) TERMINATION OF CONTRACT:** If the performance/ services are found to be un-satisfactory, then the contract may be terminated giving fifteen day's prior written notice to the contractor, if the non-performance notified are not rectified within the aforesaid notice period. Payment for the period up to the date of termination of contract i.e. up to the end of notice period shall be on pro rata basis. The performance of the service Provider / Contractor may be evaluated every week on a continuous basis and the extension /renewal of contract will be based on performance evaluated by BHEL or third-party inspection report or both. The decision of BHEL about the failure on the part of the Contractor shall be final and binding on the Contractor.

**22) TERMINATION OF CONTRACT ON DEATH:** Without prejudice to any of the rights or remedies under this contract, if the contractor dies, the accepting officer shall have the option of terminating the contract without compensation to the contractor's survivors.

**23) BREACH OF CONTRACT AND TERMINATION:** Following cases shall be considered as terms of breach of contract:

- i. Contractor's poor progress of the work vis-à-vis execution timeline as stipulated in the Contract, backlog attributable to contractor including unexecuted portion of work does not appear to be executable within balance available period considering its performance of execution.
- ii. Withdrawal from or abandonment of the work by contractor before completion of the work as per contract.
- iii. Non-completion of Work by the Contractor within scheduled completion period as per Contract or as extended from time to time, for the reasons attributable to the contractor.
- iv. Termination of Contract on account of any other reason (s) attributable to Contractor. If at any time the Contractor defaults in proceeding with the work with due diligence and continues to do

so or commit any default in complying any of the tender terms and conditions even after the notice in writing is given, BHEL may, without prejudice to any other right to remedy which shall have accrued or shall accrue thereafter to BHEL, to terminate the contract by giving 15 days' notice in writing. The notice will be deemed to have been served as and when sent to the address given in the tender.

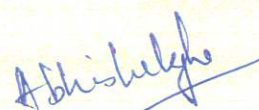
- v. Assignment, transfer, subletting of Contract without BHEL's written permission resulting in termination of Contract or part thereof by BHEL. The Contractor is solely responsible to BHEL for the work awarded to him.
- vi. Non-compliance to any contractual condition or any other default attributable to Contractor.

### **RECOVERY IN CASE OF BREACH OF CONTRACT**

In case of breach of contract, wherever the value of security instruments like performance guarantee available with BHEL against the said contract is at least 10% of the contract value, the same shall be encashed. In case the value of the security instruments is less than

10% of the contract value, the balance amount be recovered from other financial remedies (i.e. available bills of the contractor, retention amount, etc. with BHEL) or legal remedies be pursued. The balance scope shall be got done independently without risk & cost of the failed supplier/ contractor.

Further, levy of liquidated damages, debarment, termination, de-scoping, short-closure etc., shall be applied as per provisions of contract.







**24) ARBITRATION / CONCILIATION:** In the event of any dispute arising between the parties hereafter referred as BHEL and Contractor in respect of or connected with this contract, General & Special terms & conditions of tender, then the same shall be referred to Arbitration and Arbitrator will be nominated by the Head of Administration of BHEL Corp. Office, New Delhi, whose decision shall be final and binding on both the parties. However, any differences or doubt pertaining to meaning/ interpretation of any phrase word used in terms or in the schedule of services, their nature and manner of rendering of such services shall be the excepted matter and be referred to the Head of Administration of BHEL Corp. Office, New Delhi, whose decision shall be the final and binding. The provisions of Arbitration and Conciliation Act, 1996 or any statutory modification and re-enactment thereof will apply to such arbitration provided however, in all matters the venue of proceedings will be Delhi and only Delhi or appropriate Courts will have jurisdiction over the same.

**25) Cancellation of Contract in Full or in Part:** BHEL at its sole discretion can terminate the contract at any time during the period of contract, If the Contractor:

- a) At any time makes defaults in proceeding with the works with due negligence and continues to do so even after a notice in writing from the BHEL Ltd.; or
- b) Commits default in complying with any of the terms and conditions of Contract and does not remedy it or take effective steps to remedy it within 15 days after a notice in writing is given to him in that behalf by the BHEL.; or
- c) Fails in performance evaluation of the service provider/contractor by BHEL or third- party inspection report or both; or
- d) Violates any of the terms and conditions stipulated in the agreement/tender document.

**26) Rights of BHEL:**

- a) BHEL reserves the following rights in respect of this contract during the original contract period or its extensions if any, as per the provisions of the contract, without entitling the contractor for any compensation.
- b) To terminate the contract or get any part of the work done through other agency or deploy BHEL's own/hired/otherwise arranged resources, at the risk and cost of the contractor after due notice period of two weeks by BHEL in the event of:
  - (i) Contractor's continued poor progress
  - (ii) Withdrawal from or abandonment of the work before completion of the work
  - (iii) Contractor's inability to progress the work for completion as stipulated in the contract
  - (iv) Insolvency of the Contractor
  - (vii) Persistent disregard to the instructions of BHEL
  - (viii) Non-fulfilment of any contractual obligations
- (x) In the opinion of BHEL, the contractor is overloaded and is not in a position to execute the job as per required schedule.

**27) Responsibilities of the contractor in respect of local laws, employment of works etc.**

The contractor shall fully indemnify BHEL against any claims of whatsoever nature arising due to the failure of the contractor in discharging any of his responsibilities. The following are the responsibilities of the contractor in respect of observance of local laws, employment of personnel, payment of taxes etc:

- a) The contractor shall comply with all applicable State and Central Laws, Statutory Rules, Regulations etc. such as Payment of Wages Act, Minimum Wages Act, Workmen Compensation Act, Employer's Liability Act, Industrial Dispute Act, Employers Provident Act, Employees State Insurance Scheme, Contract Labour (Regulation and Abolition) Act 1970, Payment of Bonus & Gratuity Act and other





- b) Acts, Rules and Regulations for labour as may be enacted by the Government during the tenure of the Contract and having force or jurisdiction at Site.
- c) The Contractor shall pay all taxes, fees, license charges, deposits, tolls, royalties, commission or other charges which may be liable on account of his operations in executing the contract.
- d) The Contractor shall ensure that no damage is caused to any person/property of other parties working at site. If any such damage is caused, it is responsibility of the contractor to make good the losses or compensate for the same.
- e) All safety rules and codes applied by the BHEL at site shall be observed by the contractor without exception. The contractor shall be responsible for the safety of the equipment/material and works to be performed by him and shall maintain all light, fencing guards, slings etc. or other protection necessary for the purpose. Contractor shall also take such additional precautions as may be indicated from time to time by the Engineer with a view to prevent pilferage, accidents, fire hazards. Due precautions shall be taken against Fire Hazards and Atmospheric conditions. Suitable number of Clerical staff, watch and ward, store keepers to take care of equipment/materials and tools and tackles shall be posted at site by the contractor till the completion of work under this contract.
- f) The contractor shall arrange for such safety devices as are necessary for such type of work and carry out requisite site tests of handling equipment, lifting tools, tackles etc. as per prescribed standards and practices.
- g) Contractor has to ensure the implementation of Health, Safety and Environment (HSE) requirements as per directions given by BHEL. The contractor has to assist in HSE audit conducted by BHEL and submit compliance Report. The contractor has to generate and submit record/reports as per HSE plan/activities as per instruction of BHEL.
- h) The contractor will be directly responsible for payment of wages to his workmen.
- i) The contractor shall hand over a copy of all legal and statutory documents and records to BHEL for fulfilling any future requirement with the statutory authority.
- j) The Contractor shall establish a fully equipped First Aid Box on the Site to deal with accidental injuries. The Contractor shall provide such First Aid and Medical facility to at his own cost. The Contractor shall make necessary arrangements with a local hospital and with local doctors so that his sick or injured persons may receive prompt medical treatment with minimum delay at any hour of the day or night.
- k) The Contractor shall take full responsibility for the adequacy, stability and safety of all Site operations and ensure that the methods of carrying out the Work by the Contractor including his workmen, employees, Sub-Contractors and Vendors meet all the necessary safety standards and requirements of the HSE Plan.
- l) **Implementation of Safety Measures:** Notwithstanding anything herein before contained, the Contractor shall be liable to ensure and implement all safety measures, whether or not statutorily prescribed, to safeguard, preserve and protect the life, health and welfare of every workman

employed/deployed/engaged directly or indirectly by the Contractor on the Site and in relation to or connected with the Work and all Vendors employed in later phases of the Project in addition to installing, providing every prescribed safety and protective equipment, clothing etc., and the mere absence of any reference to or specification of a particular statute or rule or regulation in this Contract shall not absolve the Contractor of an obligation to comply with every such law, rule or regulation. The obligations stipulated in the contract shall not in any manner be deemed to limit or restrict any obligation or duty that any law, rule or regulation may otherwise impose upon the Contractor. The Contractor shall be liable for all consequences/liabilities arising out of his violating any of the aforesaid provisions, including fines, penalties, compensations, damages, prosecutions, proceedings, medical expenditure and costs, rehabilitation costs and all other expenses connected therewith.





- 28) **WORKMANSHIP:** - Good workmanship is an essential requirement to be complied with: The entire work shall conform to tender terms & conditions. In case of bad workmanship re-work will be done by the contractor on no extra claim.
- 29) **SUPERVISION OF WORK:** - The contractor will deploy sufficient numbers of Supervisors/ Engineers of appropriate qualification and experience to ensure proper execution of work. They will carry out instructions of Engineer-in-charge and other senior officers of BHEL during the progress of work.
- 30) The bidders are advised to inspect & examine the site and obtain all the necessary information related to the scope of work/ specifications, risk & contingencies involved before submitting their offers. Any queries regarding this tender may be clarified from undersigned.

For & on behalf of "BHEL"

Manager (NBP/Noida)  
Mob- 9899332457  
abhishekjha@bhel.in



## Annexure A

**Price Bid for Outgoing Voice Call Charges on a per month basis**

SN	Description	Rs.
A	Channel Rate (Rs.)	
B	No. of Channels	200
C	Total for 200 Channels (Rs.) (A x B)	-
D	Total DID required	1800
E	Free DID on 200 channels	
F	Additional DID required over Free DID (1800 – 'E')	
G	Charges for additional DID (charges on 'F')	
H	Amount for additional DID (F x G)	-
I	<b>Total amount for Fixed Charges (Rs.) (C+H) (excluding GST)</b>	-
J	<b>Total amount for Fixed Charges (Rs.)(C+H) (including GST @ 18%) (To be considered for evaluation)</b>	-
K	Free Minutes per channel	
L	<b>Total Free Minutes for 200 channel (B x K)</b>	-
	<b>Variable Charges</b>	
M	Rate per Pulse (Rs.) (excluding GST) above free minutes mentioned in 'L'	
	Local to Fix Line (Rs.)	
	Pulse Rate (seconds)	
	Local to Mobile Phone (Rs.)	
	Pulse Rate (seconds)	
	STD to Fix & mobile (Rs.)	
	Pulse Rate (seconds)	

*Ashish*





Annexure B

*This Annexure is deleted*

*Abhishek*





ANNEXURE - C

DECLARATION

I / We, do hereby declare that there is no case with the Police/Court/Regulatory authorities against the proprietor/firm/partner. Also, I/We have not been suspended / delisted / blacklisted by any other Govt. Ministry / Department/Public Sector Undertaking/ Autonomous Body/Financial institution/Court. We also certify, that either our firm or any of the partners are not involved in any scam or disciplinary proceedings settled or pending adjudication

(Signature & seal of Bidder)

Place:

Date:





ANNEXURE - D

**No Deviation Certificate**

Notwithstanding anything mentioned in our bid, we hereby accept all the terms and conditions of the above tender and there is no deviation in the terms & conditions of tender. We confirm that the offer submitted by is confirming to all the terms and conditions mentioned in the tender document. We hereby undertake and confirm that we have understood the scope of services properly and shall carry out the job as mentioned in this tender.

(Signature & seal of Bidder)

*Abhishek*



ANNEXURE-EBIDDER'S DETAILS

Name of the Contractor /Party/ Firm	
Name of Representative	
Postal Address	
Phone/ Landline No.	
Mobile No.	
Fax No.	
E-Mail Address	
Web Site Address (If Any)	
Bank details for payment through NEFT/RTGS *	<p>Name of Bank: .....</p> <p>Branch: .....</p> <p>Address: .....</p> <p>Account No.: .....</p> <p>IFSC No. : .....</p> <p>MICR No.: .....</p>

Note: Submit a cancelled cheque for verification of above bank details.

*Abhishek*