

Annexure-I

BHEL Tiruchirappalli – Digital Transformation Group

**RFQ for Renewal of IBM WebSphere ND & RAD
Subscription and Support Licenses**

Index

1 PREAMBLE2

2 ELIGIBILITY CRITERIA FOR BIDDERS2

3 SPECIAL INSTRUCTIONS TO THE BIDDER.....3

4 SCOPE OF WORK.....3

5 SERVICE LEVEL AGREEMENT3

6 THIRD PARTY NON-DISCLOSURE4

7 CONFIRMATION OF COMPLIANCE.....5

8 NO DEVIATION CERTIFICATE.....6

1 **PREAMBLE**

Bharat Heavy Electricals Ltd. Tiruchirappalli proposes to renew IBM WebSphere ND & RAD Subscription and Support Licenses with M/s IBM's Platinum, Gold & Silver Business Partners through OPEN Tendering process.

This proposal consists of the following:

1.1. Renewal of Subscription and Support Licenses of following products

Sl. No	Part Number	Description	Qty
1	E01MKLL	IBM Rational Application Developer for WebSphere software floating user single install Annual SW Subscription and Support Renewal	3
2	E01MJLL	IBM Rational Application Developer for WebSphere software Authorized user Annual SW Subscription and Support Renewal	3
3	E025SLL	IBM WebSphere Application Server Network Deployment Processor Value Unit (PVU) Annual Software Subscription and Support Renewal 12 Months	1000

2 **ELIGIBILITY CRITERIA FOR BIDDERS**

The tender is open to bidders qualifying all of the following eligibility criteria. Bidder should provide required proofs to demonstrate their qualifications.

Sl. No.	Eligibility Criteria	Bidder's Confirmation
2.1	The bidder should be a company/firm registered/incorporated in India. Documentary proof to be submitted.	
2.2	The bidder should be Platinum, Gold and Silver Category Business Partner of M/s IBM India Pvt. Ltd as on the date of bid submission. The bidder should enclose authorization letter from M/s IBM for his entitlement.	
2.3	The bidder should not be involved in any bankruptcy issues. The bidder should submit a declaration to this effect.	
2.4	The bidder should have had a positive Net Worth in each of the last 3 financial years. Audited balance sheet and P&L account for the last 3 years should be submitted.	
2.5	The bidder should not be under Hold or Blacklisted by any of the BHEL units as on the bid opening date, for any of the product or service related to IT.	
2.6	Bidder should enclose Authorization letter from M/s. IBM India Pvt. Ltd to participate in this tender.	

Note:

- Certificates and evidences should be provided as proofs for all the above mentioned eligibility criteria.
- If the bidder does not fulfill any of the eligibility criteria mentioned above, the offer will be rejected.
- BHEL reserves the right to accept or reject the proof submitted by bidder in case of any dispute.

3 **SPECIAL INSTRUCTIONS TO THE BIDDER**

- 3.1. The offer shall be submitted in full, covering the total scope. Partial offer will not be accepted and will not be considered for evaluation.
- 3.2. The bidder shall sign all the pages of the Tender document and all the supporting documents. Signing of the document means that the bidder has fully understood the Tender and complies with all the requirements.
- 3.3. All updates /upgrades of the software shall be provided during the entire lease period at no extra cost. The bidder shall give commitment letter in this regard.

4 **SCOPE OF WORK**

- 4.1. Annual Maintenance contract (AMC) for S/W Subscription and support renewal of IBM WebSphere Application Server Network Deployment and IBM Rational Application Developer (RAD) for WebSphere Software licenses installed at BHEL, Trichy on RHEL 7 Platform running in intel servers. AMC to be renewed for these subscription licenses for one year from (01-Aug-2021 to 31-Jul-2022). Existing S/W subscription licenses details mentioned in 1.1.

5 **SERVICE LEVEL AGREEMENT**

- 5.1. Bidder shall be responsible for continuous supply of update / upgrade of the software supplied under the scope of this tender for the entire period of one year (01-Aug-2021 to 31-Jul-2022).
- 5.2. The bidder shall produce proof of agreement with OEM, for support of the software during the entire period of one year (01-Aug-2021 to 31-Jul-2022).
- 5.3. The prices to be quoted are firm and in Indian Rupees only.
- 5.4. Delivery Terms: within 3 weeks from the date of purchase order and FOR destination for the software license. The software will be electronically downloaded by BHEL from the web site of IBM.
- 5.5. Applicable taxes shall be indicated clearly in the offer. Any change in taxes like GST or introduction of any new applicable tax in future by the Government will be to BHEL's account on submission of documentary evidence by the vendor.
- 5.6. Penalty: If the vendor fails to deliver the software license within the delivery period, a penalty @0.5% per week or part of the week subject to a maximum of 10% of PO value will be recovered.
- 5.7. Non-Disclosure Agreement (NDA) is to be signed and submitted as per Annexure-II.
- 5.8. Bidder should submit Confirmation of Compliance sheet with required documents listed in Annexure-III along with the bid.
- 5.9. "No Deviation Certificate" must be submitted as per the Annexure-IV.
- 5.10. The bid, all correspondence and documents related to the bid shall be in English.

Annexure-II

 BHEL - TRICHY	THIRD PARTY NON-DISCLOSURE AGREEMENT		Doc.No. : ISMS-04/TP/011
			Ver. No: 3.0 Rev. No: 00
	Date : 27 - 10 - 14		

THIRD PARTY NON-DISCLOSURE AGREEMENT

I, _____, on behalf of the _____ (Name of Company), acknowledge that the information received or generated, directly or indirectly, while working with BHEL, Trichy on contract is confidential and that the nature of the business of the BHEL, Trichy is such that the following conditions are reasonable, and therefore:

I warrant and agree as follows:

I, or any other personnel employed or engaged by our company, agree not to disclose, directly or indirectly, any information related to the BHEL, Trichy Without restricting the generality of the foregoing, it is agreed that we will not disclose such information consisting but not necessarily limited to:

- Technical information: Methods, drawings, processes, formulae, compositions, systems, techniques, inventions, computer programs/data/configuration and research projects.
- Business information: Customer lists, project schedules, pricing data, estimates, financial or marketing data,

On conclusion of contract, I, or any other personnel employed or engaged by our company shall return to BHEL, Trichy all documents and property of BHEL, Trichy, including: drawings, blueprints, reports, manuals, computer programs/data/configuration, and all other materials and all copies thereof relating in any way to BHEL, Trichy's business, or in any way obtained by me during the course of contract. I further agree that I, or any others employed or engaged by our company shall not retain copies, notes or abstracts of the foregoing.

This obligation of confidence shall continue after the conclusion of the contract also.

I acknowledge that the aforesaid restrictions are necessary and fundamental to the business of the BHEL, Trichy and are reasonable given the nature of the business carried on by the BHEL, Trichy I agree that this agreement shall be governed by and construed in accordance with the laws of country.

I enter into this agreement totally voluntarily, with full knowledge of its meaning, and without duress.

Dated at _____, this _____ day of _____, 20_____.

Name
Company
Signature

[Restricted Use]

Page 1 of 1

Annexure-III**Confirmation of Compliance to the Tender Requirement**

Sl. No	Description	Accepted (Yes/No)	Remarks
1	The vendor has to deliver IBM WebSphere and RAD software subscription license renewal certificate for software Update and Product Support with Part Number, Product Features and Quantity within 3 weeks from date of receipt of order. the vendor has also to provide a user guide in the form of soft copy for accessing and downloading upgrades, logging bugs, complaints etc.		
2	Assistance in installation/upgrade of Web servers in production servers of BHEL Trichy		
3	Telephonic, FAX, E-mail support (at least Monday to Friday, 08.00 to 16:30 Hrs.)		
4	Product maintenance in the form of free fixes and patches after proper testing (copy of fixes/patches in CD/DVD/Downloads to be provided)		
5	Product upgrade at no extra cost		
6	Knowledge sharing sessions on upgrades		
7	Credentials for 24 x 7 access to web portal		
8	In the event of the problem not being sorted by the above means and also for critical circumstances like WebSphere crash, performance related issues etc., support engineer shall be deployed to BHEL Trichy for solution.		
9	Onsite support engineer deployed during critical circumstances shall be assisted by Technical consultancy group at the backend.		
10	Provide fixes/patches on the specific hardware platform.		
11	Work with BHEL Trichy system administrators to ensure that the associated hardware resources allocated to the Web server perform optimally.		
12	Assistance for improvement and maintenance of the Web servers to include rollout and upgrades		
13	No Deviation certificate		
14	Non-Disclosure Agreement (NDA)		
15	Certificate from OEM (IBM) for this Tender		

Annexure-IV

No Deviation Certificate

(To be given in bidder's letter head)

This is to certify that our offer is exactly in line with your tender enquiry no. _____ dated _____. this is to expressly certify that our offer contains no deviation either Technical or Commercial in either direct or indirect form.

Signed by:

Name : _____

Designation : _____

Organization : _____

Place & Date : _____

Phone/Fax & Mobile/ E-Mail : _____

Signature with seal : _____