

PRICED BID FORMAT
SERVICE ANNUAL MAINTENANCE CHARGES (AMC)
(NON COMPREHENSIVE TYPE, SPARES EXCLUDED)

AMC charges after stipulated Warranty for	To be quoted as % of Basic Equipment Value
1 st Year	
2 nd Year	
3 rd Year	

NOTE:

- a) Basic equipment value is defined as price of equipment with accessories and auxiliaries (if any), excluding spares.
- b) During AMC service, 2 routine visits per a year, each visit shall include general service and maintenance, calibration (if any), etc. and breakdown visits (as and when required) have to be made for ensuring continuous operation of the system/ machine
- c) The service personnel should report within 3 days for attending the problem during emergency visit as a part of AMC.
- d) All software upgrades have to be provided free of cost during AMC period.
- e) The AMC charges will be paid on half-yearly basis after completion each half year of the AMC service period and with submission of service report along with the original invoice as per the terms and conditions of Letter Order during AMC period. These charges will be paid within 30 days from date of submission of service report and original invoice.
- f) If during the AMC period there is any breakdown of the equipment for a duration beyond 7 days from the date of reporting, AMC period will be extended by that duration. This should be complied by the vendor
- g) AMC Order(s) may be placed after expiry of standard warranty quoted at the unit rate(s) quoted. The AMC charges Quoted shall be firm and valid for the period quoted.
- h) AMC Charges quoted for the total number of years shall be considered for landed cost comparison.
- i) Rates to be quoted in figures with corresponding words.
- j) Vendor's undertaking: I/We have read and understood the NIT terms and conditions.