

Name of the work: Hiring of 1 number of Hi-Tech AC Tempo Traveller Ambulance, 4 numbers of Normal Tempo Traveller ambulance and 1 number of Dead body Van for a period of 2 (TWO) years
Enq. No.9221800011



An ISO: 9001
Organization

BHARAT HEAVY ELECTRICALS LIMITED

High Pressure Boiler Plant, Tiruchirappalli- 620014

Maintenance & Services Dept. (FB)

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PART –I (TECHNICAL BID)		
SECTION -II : CONTRACT TECHNICAL REQUIREMENTS		
SPECIFICATION CUM COMPLIANCE CERTIFICATE FOR OPERATION OF AMBULANCE ON HIRE BASIS AS AND WHEN REQUIRED BY BHEL / TRICHY FOR THE PERIOD OF TWO YEARS.		
Bidder has to compulsorily ACCEPT all the scope of work & technical reqmt. Point-by-point in the below table.		
10) SCOPE OF WORK & TECHNICAL REQUIREMENTS FOR HI-TECH AIR CONDITIONED TEMPO TRAVELLER AMBULANCE (DIESEL)		
1	SCOPE OF WORK & TECHNICAL REQUIREMENTS	BIDDER'S RESPONSE
1.1	BHEL require one Number of Air conditioned Tempo Traveler Ambulance Model 2016 with one Driver cum mechanic and one Attender (male candidate) on hire basis for a period of 2 years. The Attender shall be Diploma/Degree holder in Nursing (Male candidate), trained in First Aid, Defibrillator and Ventilator usage. Necessary certificates shall be submitted for verification upon ordering. The contract may be extended for a period of another 1 year if required on mutual acceptance. Both the driver and attendant shall be in uniform (White pant, white shirt) The Ambulance will be stationed at the BHEL Main Hospital medical department for 24 hrs service on all days including Sundays and holidays.	
1.2	The above ambulance should be equipped with the following equipments, medical kit and necessary fitments.	
1.2.1	General Wheeled Stretcher with folding and adjusting devices, with the head side of the stretcher being capable of tilted upward, Fixed suction unit, Fixed oxygen supply, Pillow, sheets, blanket, towel, Emesis bags and urinal ,bed pan.	
1.2.2	Safety Flash lights / warning lights with siren and Fire Extinguisher - Dry powder type	
1.2.3	Emergency Kit - O2 mask (Ventimask) - Portable defibrillator with monitor - 1 no. - Portable ventilator - 1no. - Pulse oxymeter - 1no. - Ambu.bag, ETT - Airways, tracheostomy adaptors - Short Spine board - IV Fluid with administration unit. - Infusion pump – 1 no.	
1.2.4	Immobilisation - Long and short padded boards - Wire ladder splints - Triangular bandage - Long and short spine boards Dressings : Gauze pads 4x4, Universal dressing 10x36 , Aluminum foil, soft roller bandage 6x5 yards, Adhesive tape in 3" roll , Safety pins.	
1.2.5	Emergency medicines in cupboard & First aid box As per requirement (on advice of Medical officer only)	

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	Drinking water	
1.3	The Hi-Tech ambulance should also be equipped with the following facilities.	
1.3.1	Thermal Insulation against heat.	
1.3.2	Head end Doctor's seat with comfortable attendant seats.	
1.3.3	Direct and diffused lighting provision for special examination light	
1.3.4	High density vinyl anti-skid floor	
1.3.5	Equipment panel/console	
1.3.6	Integrated centralized medical oxygen supply system with more than two out let and supported by two Jumbo Oxygen Cylinders filled with oxygen.	
1.3.7	Easily accessible storage cabinets. Infusion management system and other equipments like BP Monitor , Stethoscope.	
1.3.8	Electrical provision for AC/DC supply (220V/12V).	
1.4	The above Ambulance operation should be throughout the year (24 hours service in all 365 Days) including Sundays and Holidays.	
1.5	The Ambulance should be stationed at Our main Hospital at all times with full readiness and for operation in respect of fuel availability and willingness of the drivers/attendant	
1.6	This Hi-Tech Ambulance should be in ready condition to move the critically ill patients from BHEL Main Hospital to our referral hospitals within 30 Kms radius from BHEL Main Hospital.	
1.7	Price variation will be compensated on Diesel Price Increase/decrease on reckoning 8 km/Litre for Diesel Tempo Traveler ambulance (Hi-tech).	
1.8	Fuel price for the plain road will be paid as per the average diesel price of the following period a) 1st to 15th of the calendar month b) 16th to till the end of the calendar month during which the vehicle is operated.	
1.9	In case of break-down/work shop service of the Ambulance while in operation, the Ambulance should be replaced by an alternative equivalent ambulance within 60 minutes from the time of breakdown. The alternate equivalent ambulance should be in good condition. The ambulance will be certified by our Officials/In-charge.	
1.10	If any Break down during the emergency use the driver should inform to Transport or Hospital for immediate action.	
1.11	If the replacement vehicle is not received for break-down vehicle, BHEL will arrange the same type of ambulance on its own from the other suppliers and recover the total expenditure from the contractor along with penalty as mentioned on clause.1.11.	
1.12	A token penalty @ 1.5 times of the per day rent per vehicle will be deducted per day for short supply/non supply of Ambulance and in addition, the excess expenditure incurred by BHEL on account of engaging an alternate ambulance due to the default of the contractor, will be recovered from the contractor.	
20) SCOPE OF WORK & TECHNICAL REQUIREMENTS FOR NORMAL FORCE TEMPO TRAVELLER AMBULANCE (DIESEL)		
2	SCOPE OF WORK & TECHNICAL REQUIREMENTS	BIDDER'S RESPONSE

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2.1	BHEL require Four Numbers of Tempo Traveler Ambulances Model 2016 with Drivers on hire basis for a period of 2 years. The contract may be extended for a period of another 1 year if required on mutual acceptance.	
	The driver shall be in uniform (White pant ,white shirt)	
	a) 1 Number at BHEL main hospital	
	b) 1 Number at SSTP OHS	
	c) 1 Number at Unit II OHS	
	d) 1 Number at 2 & 4 Building	
2.2	The ambulance should be equipped with the following medical kit and necessary fitments.	
	General	
	a) Hooks for intra-venous bottle	
	b) Filled Oxygen cylinder	
2.2.1	c) Bracket for Oxygen cylinder with adjustable straps.	
	d) Wailing horn and signaling equipment	
	e) Wheeled stretcher with folding and adjusting devices,with the head side of the stretcher being capable of tilted upwards	
	f) Medicine cabinet with emergency medicines	
2.2.3	Safety	
	Flash lights / warning lights with siren Fire Extinguisher - Dry powder type	
2.3	The above Ambulance operation should be throughout the year (24 hours service in all 365 Days) including Sundays and Holidays.	
2.4	The Ambulances should be stationed at Our main Hospital/SSTP OHS/ FMC - Bldg 2&4/ Unit-2 OHS (as above) at all times with full readiness and for operation in respect of fuel availability and willingness of the drivers/attendant	
2.5	The Ambulance should be in ready condition to move the critically ill patients from BHEL Main Hospital to our referral hospitals in and around Trichy within a radius of 30 km from BHEL Main Hospital.	
2.6	Price variation will be compensated on Diesel price Increase/decrease on reckoning 10 km /Litre for Diesel Tempo Traveller ambulance	
2.7	Fuel price for the plain road will be paid as per the average diesel price of the following period a) 1st to 15th of the calendar month b) 16th to till the end of the calendar month during which the vehicle is operated.	
2.8	The successful bidder for 4 Numbers of NORMAL FORCE TEMPO TRAVELLER AMBULANCE (DIESEL) may supply 1 Number ambulance in addition if required by BHEL for the same rate, terms & conditions.	
30) SCOPE OF WORK & TECHNICAL REQUIREMENTS FOR NORMAL TEMPO TRAVELLER DEAD BODY VAN (DIESEL) AS AND WHEN REQUIRED ONLY		
3	SCOPE OF WORK & TECHNICAL REQUIREMENTS	BIDDER'S RESPONSE
3.1	BHEL require one Numbers of FORCE Tempo Traveller Dead Body Van Model 2010 with Drivers on hire basis for a period of 2 years. The contract may be extended for a period of another 1 year if required on mutual acceptance.	

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	The Tempo Traveller Dead Body Van will be hired as and when required by BHEL.	
3.2	The rate for the Tempo Traveller Dead Body Van will be per Trip only including all the expenditure. The maximum distance /trip will be 60 KM (both up & down).	
3.3	In case of break-down while in operation, the Dead Body Van should be replaced by an alternative Dead Body Van within 30 minutes from the time of breakdown. The alternate Dead Body Van should be in good condition.	
3.4	If any Break down while in operation, the driver should inform to Transport or Hospital.	
3.5	If the replacement vehicle is not received for break-down vehicle, BHEL will arrange the same type of ambulance on its own from the other suppliers and recover the total expenditure from the contractor along with penalty. No charges will be paid for that particular trip.	
3.6	A token penalty @ 1.5 times of the per day rent per vehicle will be deducted per day for short supply/non supply of Ambulance and in addition, the excess expenditure incurred by BHEL on account of engaging an alternate ambulance due to the default of the contractor, will be recovered from the contractor.	

4	GENERAL TERMS AND CONDITIONS: (for all the three items 10 -30)	BIDDER'S RESPONSE
	The driver should keep the ambulance neat and clean.	
4.1	The drivers should undergo periodical physical fitness test at our Hospital. Change in drivers will also be subjected to physical fitness test. Only if fit, will be allowed to operate the vehicle.	
4.2	In case of repair/maintenance of ambulance, the spare ambulance will be permitted after approval of Transport In-charge.	
4.3	The Ambulances should be WHITE in Colour.	
4.4	BHEL Sticker should be pasted in the Ambulance permanently.	
4.5	The driver should have valid driving license obtained 3 years before the date of Commencement of work.	
4.6	The Ambulance drivers should keep the relevant documents (Driving license, Road tax token, Registration certificate, Insurance cover note, Fitness certificate of the vehicle, Permit etc.) with the Ambulance.	
4.7	Driver / attendant should allow the patients to get inside the ambulance and then only driver should enter the ambulance.	
4.8	The driver /attendant should open and close the doors for the PATIENTS while getting into and alighting the Ambulance.	
4.9	Trip sheet for Ambulances engaged by BHEL will be supplied by BHEL. It is the responsibility of the Ambulance drivers to get all the column filled for each and every movement and get signed by the authorized officials of BHEL Medical Department.	
4.10	In case of failure of METER READING (METER showing KMs), the same should be brought to working condition, before reporting to duty the next day. For the journey period and distance on the day of failure of the meter, the payment will be released based on the certification made by Officer/Hospital. From the next day onward only the DAILY RENT CHARGES WILL BE PAID in case the meter is not set right. (Not applicable for Dead Body Van– item no 30)	

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4.11	The Ambulance contractor will bear the entire responsibility of submitting the duly filled (in-coming KM/time, outgoing km/time and detailed specific places visited) in Daily Trip sheets given by the company for each trip after obtaining the signature of the casualty officials only. Incomplete trip sheet will not be allowed for payment.(Not applicable for Dead Body Van– item no 30)	
4.12	In case of loss of original trip sheet BHEL reserves the right not to entertain the claim	
4.13	Providing Daily Trip sheets, Kilometer readings verification & closing the trip sheets are by the in charge of ambulance at Main Hospital. On Sundays & holidays the above activities are provided by Pooling In-Charge/Transport.	
4.14	The Driver should have the following spares in the ambulance to attend emergency vehicle repairs.	
	(1) Fan belt	
	(2) Stephney	
	(3) Standard tools.	
	(4) Spare bulb	
	(5) Fuses	
	(6) Fuel Hose etc.,	
4.15	After award of the contract the performance Ambulance operation is not satisfactory as per the contract terms, BHEL will cancel the Work order and the security deposit will be forfeited.	
4.16	The Ambulances hired for service should not owned by BHEL employees and their dependents.	
4.17	Advertisement in the ambulance is not allowed	
4.18	The drivers/attendants should be governed under PF/ESI/CONTRACT LABOUR REGULATIONS ACT.	
4.19	Playing of tape recorders or radios in the Ambulances is not allowed.	
4.20	BHEL reserve its right to refuse to engage any vehicle even after arrival at the factory, if the driver and the vehicle do not confirm to any of the regulation of MV act and contract conditions.	
4.21	The Contractor shall not sub-let any portion of the contract	
4.22	Any addition or deletions or changes in the partnership deed should be informed to BHEL.	
4.23	Subject as aforesaid the provisions of the Motor Vehicles Act or any Statutory modifications or amendments or re-enactment thereof and the rules made thereunder from time to time have to be followed by the Contractors. BHEL will not be responsible for any complications arising out of such contingencies, if any.	
4.24	Any mishap (i.e. fire or accident, etc.,) occurs en route is the complete responsibility of the Ambulance contractor. He is also responsible for the safe, comfortable and timely transporting of the patients.	
4.25	The Ambulance contractor shall carryout the work to the entire satisfaction of In charge/ Hospital Services or the authorized officials of the company.	
4.26	The actual AMBULANCE parking charges and toll charges if any will be reimbursed by production of the original receipt without any corrections or over writings.	
4.27	Any amount recoverable from contractor towards the loss/damage will be adjusted from the outstanding payments due from BHEL or from the security deposit.	
4.28	In case this amount is insufficient for such recoveries the ambulance contractor should agree for hand payment.	

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4.29	Under no circumstances shall BHEL be liable to compensate for any loss or damage that may be caused to the Vehicle by accidents or complications arising out of such contingencies like fire, theft, riots, strikes and terrorism damage whether inside or outside BHEL premises while being engaged.	
4.30	In case BHEL be held liable for any loss, damage or compensation to third parties arising from or in relation to transport operations done by the transport contractor, such loss, damage or compensation shall be paid by the contractor to BHEL together with the costs incurred by BHEL on any legal proceedings pertaining thereto.	
4.31	The contractor is directly responsible for injuries / death of vehicle driver or any person employed by him as well as to the third party occupants or other users arising due to accident or otherwise of vehicle during the contractual period. At any point of time, BHEL will not be responsible for any loss / damage either to the person or to the vehicle arising out of accident of the vehicle for performing the contractual obligations.	
4.32	Any damage to BHEL materials due to rough and faulty handling by the contractor's men will have to be made good by the contractor to BHEL. Similarly if any damage caused to BHEL equipments/installation, property of third party in the course of work by the contractor's men, the same shall be made good by the contractor.	
4.33	Vehicles for which registration number have been declared by the contractor for the exclusive use against this contract should not be changed without obtaining prior permission in writing from BHEL Officer in charge	
5	PAYMENT TERMS	BIDDER'S RESPONSE
5.1	Payment will be paid monthly basis on completion of work and on production of necessary invoices/bills duly certified by the Engineer/In-charge transport.	
5.2	Taxes, duties and levies are payable extra by BHEL at prevailing rates as per Government norms.	

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