

QUALITY MANAGEMENT
CFFP , BHEL , HARIDWAR

Sub : PQC for C S Determinator Indent No 2017 0171

- 1) Vendors should have supplied and commissioned at least one similar instrument or higher capacity in the last five years (on the date of opening of tender) to any organization in India and such instrument has been presently working satisfactory for more than one year after commissioning (on the date of opening of tender) and have Performance Certificate of the same from the above mentioned customers .
- 2) The following information should be submitted by the Vendor about the company (s) where similar instruments have been supplied.
 - a) Complete postal address of the customer.
 - b) Month & year of commissioning.
 - c) Broad specification of the instrument (s).
 - d) Name and designation of the contact person of the customer.
 - e) Phone, FAX no. and e-mail address of the contact person of the customer.
- 3) Supplier should be either manufacturer of instruments or authorized dealer of OEM, having authorization letter.
- 4) Vendor should be capable to provide spares of the supplied equipment.
- 5) Vendor should have capability in India (preferably in northern region) for providing after sales maintenance and services . Vendor should be capable to provide services for breakdown within 48 Hours of intimation .
- 6) Vendor should be capable to supply accessories for smooth functioning of the equipment in future .
- 7) Vendor should be capable to take Annual Maintenance Contract (AMC) of this equipment .
- 8) Vendor shall submit all documents in English and will correspondent in English .