



**SERVICE
ENQUIRY
(IMPORTS)**

BHARAT HEAVY ELECTRICALS LIMITED

(A Government of India Undertaking)
HIGH PRESSURE BOILER PLANT
PURCHASE DEPARTMENT - Fossil Boilers
THIRUCHIRAPALLI - 620014
TAMILNADU (INDIA)

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GRAMS : BHARATELEC
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WEB : http://www.bhel.com

Vendor Code :	Enquiry No	Enquiry Date	Due Date for Quotation
Vendor Name : Open Tender Dummy Code	2651500004	20.02.2015	19.03.2015
Please quote Enquiry No, Date and due date in all correspondences. This is only a request for quotation and not an order			

ITEM NO ITEM DESCRIPTION

10 AMC

- 1.Notebook General - 77 Nos.
- 2.Notebook Lightweight Type-I - 3 Nos.
- 3.Notebook Lightweight Type-II - 4 Nos.
- 4.PC - 1977 Nos.
- 5.Graphics work station P4 - 10 Nos.
- 6.Graphics work station Xeon - 12 Nos.
- 7.Laserjet Printer-A4 Mono Personal - 5 Nos.
- 8.Laserjet Printer-A4 Mono low end - 268 Nos.
- 9.Laser printer-A4 Mono general - 61 Nos.
- 10.Laser Printer-A3 Mono - 24 Nos.
- 11.Laserjet Printer-A4 color Low End - 23 Nos.
- 12.Laserjet Printer-A4 color general - 6 Nos.
- 13.Laserjet Printer-A3 color - 7 Nos.
- 14.Deskjet color printer - 70 Nos.
- 15.Dot Matrix Printer - 245 Nos.
- 16.Dot matrix Printer heavy - 10 Nos.
- 17.Line Matrix Printer - 10 Nos.
- 18.Plotter - A0 Low end - 1 Nos.
- 19.Plotter - MFS - 1 No.
- 20.Plotter-A0 Low end - 3 Nos.
- 21.Scanner-A4 color - 50 Nos.
- 22.Scanner - A3 Color - 1 No.
- 23.Scanner-A4 color High End - 11 Nos.
- 24.Scanner-A3 color High End - 8 Nos.
- 25.Small UPS - 300 Nos.
- 26.2KVA UPS - 22 Nos.
- 27.5KVA UPS - 20 Nos.
- 28.10KVA Online UPS - 8 Nos.
- 29.40 KVA Online UPS - 6 Nos.
- 30.SAN Storage - 5 Nos.
- 31.NAS Storage - 5 Nos.
- 32.Server 2-Way (Type-I) - 16 Nos.
- 33.Server 2-Way (Type-II) - 11 Nos.
- 34.Blade Server - 21 Nos.
- 35.RISC / EPIC Server - 1 Nos.
- 36.Layer 2 Switch - 24 Port Type I - 200 Nos.
- 37.Layer 2 Switch - 24 Port POE Type III - 20 Nos.
- 38.Layer 3 Switch (Type -I) - 6 Nos.
- 39.Layer 3 Switch (Type -II) - 5 Nos.

The offers should reach us before the time of opening of tenders.
The offers will be opened at 14:30 hours on the due date in the presence of the tenderers who may like to be present.
Late tenders are liable to be rejected.

Yours faithfully,
For **BHARAT HEAVY ELECTRICALS LIMITED**

MANAGER / PURCHASE
(Fossil Boilers)

P.G. ABRAHAM VICTOR
Senior Manager
Purchase / MM / MFG
BHEL, TRICHY - 620 014.



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- 40.Print Server - 5 Nos.
- 41.42U Rack - 6 Nos.
- 42.Blade Server Chassis - 2 Nos.
- 43.DVD Writer - 5 Nos.
- 44.CDRW-DVDROM Combo Drive - 20 Nos.
- 45.Ultrium Autoloader - 3 Nos.
- 46.KVM Switch - 8 Nos.
- 47.Router - Type II - 1 No.
- 48.Multi Functional Printer - 2 Nos.

Refer Annexure-I for scope of the work, eligibilty criteria, terms and conditions.

Refer Annexure-II for unit wise item list.

Contract is valid for Two years.

Tendering process will be finalised by HPBP-Tiruchy and Purchase Order will be released by respective units of BHEL.

AMC period starts from next day of current contract expiring date or witin one week of placement of Purchase Order by respective units of BHEL.

SINo	Description	Delv Date	Quantity	UOM
10	AMC for HCL 10A PCs and peripherals	31.03.15	8.000	QTR

General Note:

1. Please submit your detailed offer in three part bid system i.e
 Part-1. EMD amount of Rs.2,00, 000 in one separate sealed cover.
 Part-II. Technical bid+ Unpriced bid indicating taxes & duties
 (Annexure-B) + Checklist (Annexure-A) in a sealed cover
 Part-III. Priced offer in another separate sealed cover.

All the three covers shall be duly super-scribed with tender reference and due date of opening. These covers shall be put in a single cover duly super-scribed with tender reference and due date of opening and addressed to us.

2. Point-to-point confirmation to BHEL's specification and commercial terms & conditions shall be provided Annexure-A. All the Annexures should be filled and submitted along with the technical bid (no row shall be left blank), else your offer is liable for rejection.

3. Offers with validity of less than 120 days and non-acceptance of LD , RP clause, EMD & Payment terms, will lead to liable for rejection of submitted offer.

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 Late tenders are liable to be rejected.

Yours faithfully,
 For BHARAT HEAVY ELECTRICALS LIMITED


 MANAGER / PURCHASE
 (Fossil Boilers)
 S. ADARSH VICTOR
 Senior Manager
 Purchase / MM / MFG
 BHEL, TRICHY - 620 014.



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4. If the due date of tender opening happens to be a holiday, the tenders will be opened on the next working day.
5. All clarifications may be sought at least ten days prior to tender due date, from the undersigned with due written request.
6. BHEL reserves the right to go for a reverse auction (RA) instead of opening the submitted sealed bid, which will be decided after technical evaluation. Information and general terms and conditions covering RA are given in commercial terms and conditions (Annexure-A/Point no.13)
7. Corrigendum if any, with respect to this tender will be hosted only in the website <http://www.bhel.com> or <http://tenders.gov.in>. You are requested to visit the website regularly for updates.
8. Vendors are requested to avoid the following points while submitting the Bid Documents:
 - a) Loose or spiral bound bid documents are not encouraged.
 - b) In case of any corrections/overwriting in the tender documents, the same shall be duly attested by the bid submitter.
9. Those who would like to participate the opening of bid, shall have to produce company ID proof and authorization letter at the time of tender opening.
10. BHEL will consider MSME vendor as per Government guidelines.

Enclosures:

"LD clause has to be confirmed without fail."

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Yours faithfully,
For BHARAT HEAVY ELECTRICALS LIMITED

MANAGER / PURCHASE

(Fossil Boilers)

P.G. ABRAHAM VICTOR

Senior Manager

Purchase / MM / MFG

BHEL, TRICHY - 620 014.

Annexure-I

Annual Maintenance Contract of Computer Hardware (Terms and Conditions)

SCOPE OF THE WORK

- Maintenance of the PCs and peripherals as per Table-1
- Maintenance for a period of two years with a provision for BHEL to short close at the end of any quarter with one month advance notice in the second year only
- Maintenance charges will be paid quarterly at the end of every three months

ELIGIBILITY CRITERIA FOR BIDDERS

The following are the pre-qualification criteria to bid for this AMC contract. Bidder should provide required proofs to demonstrate their qualifications.

1. Bidder should be a company/firm, registered/incorporated in India. Certification of incorporation is to be submitted.
2. Bidder should have provided IT services at least for the past 3 years. At least 2 order copies for Maintenance Services for similar IT assets are to be submitted with customer contact details for verification. At least one of these contracts shall be for maintenance and service of minimum 600 PCs and 400 peripherals in a single site.
3. Bidder should be a profit making entity for the last 3 years. Certified/ Audited balance Sheets for last 3 years should be submitted.
4. Bidder should have not be involved in any bankruptcy Issues. Bidder should give a declaration to this effect.
5. Bidder should have valid ISO:9000/ISO:27001 certification as on date of submission of the bid. Copy of the Certificate is to be attached with the bid.
6. Bidder should not be under Hold or Blacklisted by any of BHEL units as on bid opening date, for any of product or service related to IT. Bidder should give a declaration to this effect.

Note:

1. Certificates and evidences should be provided as a proof for all the above mentioned eligibility criteria.
2. If Bidder does not fulfill any of the eligibility criteria mentioned above, the offer will be rejected.

Other conditions:

1. Bidder shall quote for all items in table-1. Otherwise the offer will be rejected. The contract will be awarded to one vendor for all items and will not be split.
2. Bidder shall sign all the pages of the Tender document, eligibility criteria, other conditions, terms & conditions for the maintenance and all the supporting documents. Signing of the document means that Bidder has fully understood the Tender and complies with all the requirements.
3. All software, updates and upgrades of software of PCs and Peripherals provided by BHEL shall be installed by the bidder during the entire two years AMC period.

TERMS AND CONDITIONS FOR THE MAINTENANCE

1. Bidder shall carry out proper maintenance of the hardware / software to ensure and provide a monthly uptime of minimum 98% for PCs and peripherals.
2. The contract shall cover services, repairs and replacements necessary to keep the equipment in good working condition on a reasonable use of the equipment, but shall not include replacement of consumable parts such as toner, ribbons etc. Bidder shall clearly indicate in their offer for each serial number, items treated as consumables.
3. All service calls shall be resolved within the same day for PCs and Peripherals. Service call shall be registered thro' BHEL system / phone and not in bidder system.
4. At least ten qualified resident Engineers shall be posted at HPBP/BHEL-Tiruchy, one at SSTP/BHEL-Tiruchy and two at Piping centre/BHEL-Chennai to carry out maintenance of PCs and peripherals listed. BHEL will not provide any boarding or lodging facilities to the service engineers. Office space will be provided to bidder for holding essential spares.
5. Adequate stocks of spares shall be stocked in BHEL premises, to ensure the committed availability.
6. The resident engineers shall be capable of resolving hardware and software issues that crop up from time to time in the computer hardware and subject to BHEL clearance.
7. When an item does not perform to the committed uptime, then payment cut will be effected on pro-rata basis. Bidder may note that, in case of breakdown of any critical equipment, the payment cut will also apply to all other hardware and peripherals affected by the breakdown.
8. If the availability of the system or part thereof is continuously below 75% over a period of 3 months, BHEL reserves the right to terminate the contract in full without any cost implications to BHEL.
9. Bidder shall provide alternate equivalent system as stand by in case the failed system would take more than 48 hours to set right through normal maintenance practice. The equivalent system shall be acceptable to BHEL.
10. For registering and closing of service calls and for evaluating uptime / downtime, an in-house developed web system is in place. Down time and related penalty will apply to complete or affected portion of the equipment which becomes dis-functional due to failure of any part of the equipment.
11. AMC period shall start from next day of current contract matured date or one week from Purchase order date whichever is later. The quarterly AMC charges become payable at the end of every three months.
12. The AMC is limited to a Maximum of two years. The rate shall remain constant throughout the contract period of 2 years, and throughout the life of the order. No additional charges shall be levied by Bidder during the contract period of two years.
13. If required, the contract may be terminated in the second year at the end of any quarter with one month advance notice.

14. Offers without the acceptance to all the terms and conditions will not be considered for further evaluation.
15. Background verification is to be done for all the resident engineers and bidder should give declaration for the same. Bio-data of all resident engineers shall be submitted for verification.
16. If the uptime for an item for the month is less than the committed uptime, then the payment cut will be effected as follows:

$$\text{Payment cut in Rs.} = (\text{Downtime in hrs} / 720) \times (\text{Quarterly maintenance charges} / 3) \times 8$$

Where 8 is the penalty factor.

The total of such payment cut is subject to a maximum of total quarterly charges for all the items.
17. Periodic maintenance / repair shall be carried out in all batteries. The failed batteries in UPS / servers / PCs shall be replaced by the bidder immediately.
18. Bidder should provide necessary tools and instruments to the Service Engineer for the purpose of servicing the equipment covered by the contract.
19. BHEL reserves the rights to increase or decrease the enquiry quantity or delete a particular item while placing the purchase order.
20. Price bid format is given in Table - 2.

TABLE-1

Item No	Item Code	Asset Desc	Make and Model	Total Quantity
001	NB01L	Notebook General	DELL Latitude E5400	77
002	NB02L	Notebook Lightweight Type-I	DELL Latitude E4200	3
003	NB03L	Notebook Lightweight Type-II	HCL Mileap-H04	4
004	PC01L	PC	HCL Infiniti Pro SL 1300	1977
005	WS01L	Graphics work station P4	DELL Precision T3400	10
006	WS02L	Graphics work station Xeon	DELL Precision T5400	12
007	LJ01L	Laserjet Printer-A4 Mono Personal	HP LJ P1008	5
008	LJ02L	Laserjet Printer-A4 Mono low end	HP LJ P 2055DN	268
009	LJ03L	Laser printer-A4 Mono general	HP LJ P3005DN	61
010	LJ04L	Laser Printer-A3 Mono	HP LJ 9040DN	24
011	LJ05L	Laserjet Printer-A4 color Low End	HP CLJ CP 2025DN	23
012	LJ06L	Laserjet Printer-A4 color general	HP CLJ CP 3525DN	6
013	LJ07L	Laserjet Printer-A3 color	HP CLJ 5550DN	7
014	DJ01L	Deskjet color printer	HP Office Jet Pro 8000	70
015	DM01L	Dot Matrix Printer	WeP LQ DSI 5235	245
016	DM02L	Dot matrix Printer heavy	WeP HQ2000	10
017	LM01L	Line Matrix Printer	WeP P7-1500	10
018	PL01L	Plotter - A0 Low end	HP Designjet 500 Plus	1
019	PL02L	Plotter - MFS	KIP5000	1
020	PL03L	Plotter-A0 Low end	HP Designjet T1100 PS	3
021	SC01L	Scanner-A4 color	HP Scanjet N 8420	50
022	SC02L	Scanner - A3 Color	Umax Powerlook 2100 XL	1
023	SC03L	Scanner-A4 color High End	Fujitsu FI 4340C	11
024	SC04L	Scanner-A3 color High End	Fujitsu FI 6770	8
025	UP01H	Small UPS	Emerson Iton 1000	300
026	UP02H	2KVA UPS	Emerson Iton 3000 LMT	22
027	UP03H	5KVA UPS	Emerson GXT6000 LMT	20
028	UP04H	10KVA Online UPS	Emerson S 410D	8
029	UP06H	40 KVA Online UPS	Emerson 7400M	6
030	ST01H	SAN Storage	HP EVA 4400	5
031	ST02H	NAS Storage	HP Proliant DL380 G5 Storage Server	5
032	SR01H	Server 2-Way (Type-I)	HP Proliant DL380	16
033	SR02H	Server 2-Way (Type-II)	HP Proliant DL380	11
034	SR03H	Blade Server	HP Proliant BL 460C	21
035	SR04H	RISC / EPIC Server	HP Integrity RX 7640 Series	1
036	NS01H	Layer 2 Switch - 24 Port Type I	Cisco 2960-24TT-L	200
037	NS03H	Layer 2 Switch - 24 Port POE Type III	Cisco 2960-24TC-L	20
038	NS04H	Layer 3 Switch (Type -I)	Cisco 3560-24TS-E	6
039	NS05H	Layer 3 Switch (Type -II)	Cisco 3750G-12S-E	5
040	MS01L	Print Server	D-Link DP-300U	5

041	MS02L	42U Rack	HP 42U Rack	6
042	MS06L	Blade Server Chassis	HP Rack 10000 G2 Series	2
043	MS08L	DVD Writer	USB based external DVD Writer with minimum 8x Speed	5
044	MS09L	CDRW-DVDROM Combo Drive	USB based External CDRW / DVDROM Combo Drive with minimum 48x Speed	20
045	MS10L	Ultrium Autoloader	Ultrium Auto Loader (OEM Make) (Rack Mount) with 1 no. of LTO (Generation 4) drive (800/ 1600GB) and min. 7 nos. of media slots with necessary SCSI Controller	3
046	MS11L	KVM Switch	A 16 port rack mount KVM switch with integrated LCD monitor, keyboard and mouse	8
047	NS09H	Router - Type II	Cisco 3825	1
048	MFS02	Multi Functional Printer	HP COLOR LASERJET CM2320N MFP	2

ANNEXURE-B

TABLE - 2								
PRICE BID FORMAT								
Sl.No	Hardware Description	Qty Nos. A	Quarterly unit Maintenance charges (Excluding taxes) (INR) B	Taxes		Quarterly unit Maintenance charges incl. taxes. (INR) E=B+D	Quarterly Maintenance Charges for Total qty. (INR) F=E*A	Total Maintenance Charges for 8 quarters for Total qty. (INR) G=F*4
				% Age C	Value (INR) D			
1	Notebook General	77						
2	Notebook Lightweight Type-I	3						
3	Notebook Lightweight Type-II	4						
4	PC	1977						
5	Graphics work station P4	10						
6	Graphics work station Xeon	12						
7	Laserjet Printer-A4 Mono Personal	5						
8	Laserjet Printer-A4 Mono low end	268						
9	Laser printer-A4 Mono general	61						
10	Laser Printer-A3 Mono	24						
11	Laserjet Printer-A4 color Low End	23						
12	Laserjet Printer-A4 color general	6						
13	Laserjet Printer-A3 color	7						
14	Deskjet color printer	70						
15	Dot Matrix Printer	245						
16	Dot matrix Printer heavy	10						
17	Line Matrix Printer	10						
18	Plotter - A0 Low end	1						
19	Plotter - MFS	1						
20	Plotter-A0 Low end	3						
21	Scanner-A4 color	50						
22	Scanner - A3 Color	1						
23	Scanner-A4 color High End	11						
24	Scanner-A3 color High End	8						
25	Small UPS	300						
26	2KVA UPS	22						
27	5KVA UPS	20						
28	10KVA Online UPS	8						
29	40 KVA Online UPS	6						

30	SAN Storage	5						
31	NAS Storage	5						
32	Server 2-Way (Type-I)	16						
33	Server 2-Way (Type-II)	11						
34	Blade Server	21						
35	RISC / EPIC Server	1						
36	Layer 2 Switch - 24 Port Type I	200						
37	Layer 2 Switch - 24 Port POE Type III	20						
38	Layer 3 Switch (Type - I)	6						
39	Layer 3 Switch (Type - II)	5						
40	Print Server	5						
41	42U Rack	6						
42	Blade Server Chassis	2						
43	DVD Writer	5						
44	CDRW-DVDROM Combo Drive	20						
45	Ultrium Autoloader	3						
46	KVM Switch	8						
47	Router - Type II	1						
48	Multi-Functional Printer	2						

Item No	Item Code	Asset Desc	Make and Model	HPBP Qty (A)	SSTP Qty (B)	Piping Centre Qty (C)	Total Qty (D=A+B+C)
001	NB01L	Notebook General	DELL Latitude E5400	70	5	2	77
002	NB02L	Notebook Lightweight Type-I	DELL Latitude E4200	3	0	0	3
003	NB03L	Notebook Lightweight Type-II	HCL Mileap-H04	2	0	2	4
004	PC01L	PC	HCL Infiniti Pro SL 1300	1800	90	87	1977
005	WS01L	Graphics work station P4	DELL Precision T3400	10	0	0	10
006	WS02L	Graphics work station Xeon	DELL Precision T5400	10	0	2	12
007	LJ01L	Laserjet Printer-A4 Mono Personal	HP LJ P1008	0	5	0	5
008	LJ02L	Laserjet Printer-A4 Mono low end	HP LJ P 2055DN	250	10	8	268
009	LJ03L	Laser printer-A4 Mono general	HP LJ P3005DN	60	0	1	61
010	LJ04L	Laser Printer-A3 Mono	HP LJ 9040DN	22	2	0	24
011	LJ05L	Laserjet Printer-A4 color Low End	HP CLJ CP 2025DN	20	2	1	23
012	LJ06L	Laserjet Printer-A4 color general	HP CLJ CP 3525DN	5	1	0	6
013	LJ07L	Laserjet Printer-A3 color	HP CLJ 5550DN	5	0	2	7
014	DM01L	Deskjet color printer	HP Office Jet Pro 8000	60	10	0	70
015	DM01L	Dot Matrix Printer	WeP LQ DSI 5235	200	45	0	245
016	DM02L	Dot matrix Printer heavy	WeP HQ2000	10	0	0	10
017	LM01L	Line Matrix Printer	WeP P7-1500	10	0	0	10
018	PL01L	Plotter - A0 Low end	HP Designjet 500 Plus	0	1	0	1
019	PL02L	Plotter - MFS	KIP5000	0	0	1	1
020	PL03L	Plotter-A0 Low end	HP Designjet T1100 PS	3	0	0	3
021	SC01L	Scanner-A4 color	HP Scanjet N 8420	45	5	0	50
022	SC02L	Scanner - A3 Color	Umax Powerlook 2100 XL	0	1	0	1
023	SC03L	Scanner-A4 color High End	Fujitsu FI 4340C	10	1	0	11
024	SC04L	Scanner-A3 color High End	Fujitsu FI 6770	7	0	1	8
025	UP01H	Small UPS	Emerson Iton 1000	200	100	0	300
026	UP02H	2KVA UPS	Emerson Iton 3000 LMT	20	0	2	22
027	UP03H	5KVA UPS	Emerson GXT6000 LMT	20	0	0	20
028	UP04H	10KVA Online UPS	Emerson S 410D	6	0	2	8
029	UP06H	40 KVA Online UPS	Emerson 7400M	6	0	0	6
030	ST01H	SAN Storage	HP EVA 4400	5	0	0	5
031	ST02H	NAS Storage	HP Proliant DL380 G5 Storage Server	5	0	0	5
032	SR01H	Server 2-Way (Type-I)	HP Proliant DL380	14	0	2	16
033	SR02H	Server 2-Way (Type-II)	HP Proliant DL380	8	0	3	11
034	SR03H	Blade Server	HP Proliant BL 460C	20	0	1	21
035	SR04H	RISC / EPIC Server	HP Integrity RX 7640 Series	1	0	0	1
036	NS01H	Layer 2 Switch - 24 Port Type I	Cisco 2960-24TT-L	200	0	0	200
037	NS03H	Layer 2 Switch - 24 Port POE Type III	Cisco 2960-24TC-L	20	0	0	20
038	NS04H	Layer 3 Switch (Type -I)	Cisco 3560-24TS-E	5	0	1	6
039	NS05H	Layer 3 Switch (Type -II)	Cisco 3750G-12S-E	5	0	0	5
040	MS01L	Print Server	D-Link DP-300U	5	0	0	5
041	MS02L	42U Rack	HP 42U Rack	4	0	2	6
042	MS06L	Blade Server Chassis	HP Rack 10000 G2 Series	2	0	0	2
043	MS08L	DVD Writer	USB based external DVD Writer with minimum 8x Speed	5	0	0	5
044	MS09L	CDRW-DVDROM Combo Drive	USB based External CDRW / DVDROM Combo Drive with minimum 48x Speed	20	0	0	20
045	MS10L	Ultrium Autoloader	Ultrium Auto Loader (OEM Make) (Rack Mount) with 1 no. of LTO (Generation 4) drive (800/ 1600GB) and min. 7 nos. of media slots with necessary SCSI Controller	3	0	0	3
046	MS11L	KVM Switch	A 16 port rack mount KVM switch with integrated LCD monitor, keyboard and mouse	8	0	0	8
047	NS09H	Router - Type II	Cisco 3825	0	0	1	1
048	MFS02	Multi Functional Printer	HP COLOR LASERJET CM2320N MFP	0	0	2	2

BHARAT HEAVY ELECTRICALS LIMITED TIRUCHIRAPALLI

CAPITAL PURCHASE

Annexure-A

ACCEPTANCE OF COMMERCIAL TERMS AND CONDITIONS BY THE VENDORS.

(This should be essentially filled in and sent along with the techno-commercial offer without fail. If this check list is not filled and submitted along with techno-commercial offer (Part I) or if the vendor does not confirm acceptance to the terms and conditions proposed, BHEL reserves the right to reject such offer)

CHECK-LIST FOR VENDORS

SI No	DESCRIPTION
1.	<p>The Bidders shall submit the offer in THREE INNER ENVELOPES as indicated below which shall be sealed in one outer envelope.</p> <ul style="list-style-type: none"> ❖ Envelope I: This sealed envelope should be clearly marked as “ Part I: EMD Amount” and must contain the required EMD amount of Rs. 2,00,000/- EMD shall be payable as per the instructions, otherwise the offer will not be considered. Pay order / DD No / Cash receipt no. & date should be furnished separately. ❖ Envelope II: This sealed envelope should contain all the copies of technical bid together with un-priced commercial bid. This envelope should be clearly marked “Part II - Technical and Commercial bid”, indicating Enquiry No., Due Date and Address & Reference of the Bidder. ❖ Envelope III: This sealed envelope should contain price details. This envelope should be clearly marked “Part III - Price bid”, indicating Enquiry No., Due Date and Address & Reference of the Bidder. This part should contain the schedule of price particulars and must be co-related to the technical details provided in Part II. <p>All the three envelopes (Part I,II & III) shall be put in one cover, duly sealed, super scribing as “Part I ,Part II and Part III of Enquiry No., due date of opening” and the address and reference of the Bidder. The offer received without the above guidelines, will not be considered for opening..</p> <p>The above offer should reach this office on or before the due date by 14.00 Hrs (IST). Late offers will not be considered. Tender should not be addressed to any Individual's name but only by designation to:</p> <p style="text-align: center;">Sr. DGM/ CAPITAL PURCHASE / MFG 24 Building/IVth Floor BHARAT HEAVY ELECTRICALS LIMITED HIGH PRESSURE BOILER PLANT TIRUCHIRAPALLI - 620 014 TAMIL NADU, INDIA</p> <p>Tenders should be free from CORRECTIONS AND ERASURES, Corrections if any, must be attested. All amounts shall be indicated both in words as well as in figures. In case of any difference between amount quoted in words and figures, amount quoted in words shall prevail.</p> <p>Offers should be in ENGLISH and accompanied by detailed technical literature, catalogue and detailed dimensional drawings in ENGLISH or otherwise, the offers will not be considered.</p>
2.	<p><u>OPENING OF TENDERS</u></p> <p>The part I – EMD would be opened on the tender opening date and if EMD is not furnished the offer will be duly rejected.</p> <p>The Part II - Technical & commercial bid would be opened on the Tender opening date.</p> <p>Part III - Price bid of technically suitable Bidders alone would be opened after complete evaluation of Part-II. BHEL reserves the right to go for a Reverse Auction (RA) instead of opening the submitted sealed bid, which will be decided after technical evaluation. Information and general terms and conditions covering RA are given in this Annexure-A (Point no.13). Date and time of Price Bid (Part-III) opening / RA conducting date shall be intimated to the technically and commercially acceptable bidders only. Clarifications if any required by BHEL for Technical evaluation would be sought from bidders before opening of Part III - price bid/ (RA).</p>
3.	<p>Taxes and Duties :</p> <p>All Taxes and Duties payable as extra to the quoted price should be specifically stated in offers along with CST & TIN No / Tariff No. etc., failing which the purchaser will not be liable for payment of such Taxes and Duties. Our TIN No. 33243560005, TNGST No. 3560005, CST. No. 239383 Dt. 11-06-1991 & BHEL ECC No. AAACB4146PXM012, Service Tax Reg No (STC)- AAACB4146PST006. Assessment circle Tiruverambur.</p> <p>Cenvat credit & VAT credit (for Indian Bidders only): the quotation must indicate Tariff item number and rate of Excise Duty applicable. The original Excise Duty Gate Pass will be required to be furnished in case Excise Duty is applicable. If the bidder is availing Cenvat credit for his input materials, the effect of proforma credit should be passed on to BHEL.</p> <p>Income Tax applicable Any service charges payable towards supervision of E&C, training, performance prove-out etc., will be released after deduction of Income Tax as per Indian Income Tax Act / as per the Govt. of India rules and TDS certificate will be issued by BHEL for such deductions. Applicable service tax on E&C charges will be payable extra. The liability of depositing the same to the Govt. will be of the supplier.</p>

4.	<p><u>DETAILS OF EARNEST MONEY DEPOSIT & SECURITY DEPOSIT</u></p> <p>Earnest Money is to be paid by the Tenderer either in Cash (as permissible under Income Tax Act), Pay Order (or) Demand Draft drawn in favour of “Bharat Heavy Electricals Ltd, Tiruchirapalli” payable at Tiruchirapalli. EMD by the Tenderer will be forfeited as per Tender Documents if</p> <ul style="list-style-type: none"> ➤ After opening the Tender, the Tenderer revokes his Tender within the validity period or increases his earlier quoted rates. ➤ The Tenderer does not commence the work within the period as per LOI/Contract. (In case the LOI/Contract is silent in this regard then within 15 days after award of the Contract). <p>EMD given by all unsuccessful Tenderers shall be refunded normally within 15 days of acceptance of award of work by the successful Tenderer. EMD shall not carry any interest.</p> <p><u>SECURITY DEPOSIT</u></p> <p>The successful Tenderer should pay Security Deposit before start of the work and the Rate of Security Deposit will be as below.</p> <table border="1" data-bbox="264 604 1471 736"> <thead> <tr> <th>Value of Contract</th><th>Rate of Security Deposit</th></tr> </thead> <tbody> <tr> <td>Upto Rs.10 Lakhs</td><td>10%</td></tr> <tr> <td>Above Rs.10 lakhs and upto Rs.50 lakhs</td><td>Rs.1 Lakh + 7.5% of the amount exceeding Rs.10 Lakhs</td></tr> <tr> <td>Above Rs.50 lakhs</td><td>Rs.4 Lakhs + 5% of the amount exceeding Rs.50 Lakhs</td></tr> </tbody> </table> <p>Security Deposit may be furnished in any one of the following forms.</p> <ol style="list-style-type: none"> i) Cash (as permissible under the Income Tax Act) ii) Pay Order, Demand Draft in favour of Bharat Heavy Electricals Limited, Tiruchirapalli payable at Tiruchirapalli iii) Local Cheques of Scheduled Banks, subject to realization. iv) Securities available from Post Offices such as National Savings Certificates, Kisan Vikas Patras etc (Certificate should be held in the name of Contractor furnishing the security and duly pledged in favour of BHEL and discharged on the back) v) Bank Guarantee from Scheduled banks / Public Financial Institutions as defined in the Companies Act subject to a maximum of 50% of the total Security Deposit value. The balance 50% has to be remitted either by cash or in the other form of security. The Bank Guarantee format should have the approval of BHEL. vi) Fixed Deposit Receipt issued by Scheduled banks / Public Financial Institutions as defined in the Companies Act. The FDR should be in the name of the Contractor, A/C BHEL, duly discharged on the back. vii) Security Deposit will also be recovered at the rate of 10% from the running bills. However in such cases at least 50% of Security Deposit shall be paid by the Contractor before start of the work and the balance 50% will be recovered from the running bills. viii) EMD of the successful Tenderer shall be converted and adjusted against Security Deposit. <p>Note: Acceptance of security Deposit against Sl.no.(iv) and (vi) above will be subject to hypothecation or endorsement on the documents in favour of BHEL. However BHEL will not be liable or responsible in any manner for the collection of interest or renewal of the documents or in any other matter connected therewith.</p> <p>Security deposit shall not carry any interest. Security Deposit shall not be refunded to the Contractor except in accordance with the terms of the Contract</p> <p>Security Deposit shall be payable by the successful vendors as per the above instructions Security Deposit will be refunded within 30 days after successful completion of Contract by the successful vendor.</p>	Value of Contract	Rate of Security Deposit	Upto Rs.10 Lakhs	10%	Above Rs.10 lakhs and upto Rs.50 lakhs	Rs.1 Lakh + 7.5% of the amount exceeding Rs.10 Lakhs	Above Rs.50 lakhs	Rs.4 Lakhs + 5% of the amount exceeding Rs.50 Lakhs
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	<p>No row shall be left blank. Please indicate NA, in case the item is “not applicable”</p> <p style="text-align: right;">Vendor's confirmation</p>								
5.	<p>Validity:</p> <p>Validity of the offer should be 120 days from the date of tender opening.</p>								
6.	<p>Release of Purchase Order:</p> <ul style="list-style-type: none"> ➤ The works are composite in nature and cannot be split-up to more than one vendor . Hence the entire work will be awarded to only lowest bidder only. Work cannot be split-up and given to MSME vendor if they are L2 or above ranking in the tender. ➤ Purchase order will be placed by respective unit. 								
7.	<p><u>Payment terms</u></p> <p>100% quarterly payment will be mad at the end of the each quarter within 45 days from the date of certification issued by the end user. Payment will be released by respective unit.</p>								
	<p>Any deviation in the above payment term will attract loading as mentioned below. “Base rate of SBI (as applicable on the date of bid opening. Techno-commercial bid opening in case of two part bids) + 6% shall be considered for loading for the period of relaxation sought by bidders.</p>								

8.	Liquidated damages (LD): <p>The delivery of the goods/services specified in the purchase order should be made within the time prescribed. LD for delay in 'Supply' & services will be applicable to the delays attributed to vendor.. Where the seller supplies or services/works the goods, beyond the delivery period Liquidated damages shall be applicable 0.5% of the total order value per week or part thereof subject to a maximum of 10% of the total order value.</p> <p>Any deviation from the above LD clause, loading will be applied to the extent to which it is not agreed by the bidder (at offered value).</p>	
9.	Risk Purchase: <p>Alternatively the purchaser at his option will be entitled to terminate the contract and to purchase elsewhere at the risk and cost of the seller either the whole of the goods or any part which the supplier has failed to deliver or dispatch within the time stipulated as aforesaid or if the same were not available from the best and the nearest available substitute. The supplier shall be liable for any loss which the Purchaser may sustain by reason of such risk purchases.</p>	
10.	Short shipment / Warranty replacement: <p>In case of any short shipment in the main equipment / spares, Customs Duty levied on such supplies, shall be borne by the supplier. Any warranty replacement during the warrantee period shall be on FOR, BHEL, Tiruchirappalli, basis.</p>	
11.	Inspection & Testing: <p>All goods shall be subject to inspection by BHEL or its authorized representatives at supplier's works or at BHEL stores or at any other place in India indicated by BHEL as the case may be. The supplier will not charge for the facilities provided for inspection of goods. In case of machine tools, the machine would be inspected and proved at supplier's works prior to dispatch however, final inspection and acceptance of the machine will be carried after installation of the machine at BHEL, Tiruchirappalli.</p>	
12.	BHEL will consider the ranking after the loading is applied as referred above wherever deviations are observed.	
13.	Reverse Auction (RA): <p>BHEL reserves the right to conduct on-line internet Reverse Auction ie. ONLINE BIDDING (THROUGH A SERVICE PROVIDER) for finalizing the Tender. This decision will be communicated to the technically qualified vendors after technical evaluation. Details / General terms / guidelines for conduct of RA are shown below Vendors are requested to confirm their acceptance for BHEL proceeding with RA route for finalization of the enquiry.</p> <ol style="list-style-type: none"> For the proposed reverse auction, technically and commercially acceptable bidders only shall be eligible to participate. BHEL will engage the services of a service provider who will provide all necessary training and assistance before commencement of on line bidding on internet. BHEL will inform the vendor in writing in case of reverse auction, the details of Service Provider to enable them to contact & get trained. Business rules like event date, time, start price, bid decrement, extensions etc. also will be communicated through service provider for compliance. Vendors have to fax the Compliance form in the prescribed format (provided by Service provider) before start of Reverse auction. Without this, the vendor will not be eligible to participate in the event. BHEL will provide the calculation sheet (e.g., EXCEL sheet) which will help to arrive at "Total Cost to BHEL" like Packing & forwarding charges, Taxes and Duties, Freight charges, Insurance, Service Tax for Services and loading factors (for non-compliance to BHEL standard Commercial terms & conditions) for each of the vendor to enable them to fill-in the price and keep it ready for keying in during the Auction Reverse auction will be conducted on scheduled date & time. At the end of Reverse Auction event, the lowest bidder value will be known on the network. The lowest bidder has to Fax/e-mail the duly signed Filled-in prescribed format as provided on case-to-case basis to BHEL through Service provider within 24 hours of Auction without fail. Any variation between the on-line bid value and the signed document will be considered as sabotaging the tender process and will invite disqualification of vendor to conduct business with BHEL as per prevailing procedure. In case BHEL decides not to go for Reverse Auction procedure for this tender enquiry, the Price Bids and price impacts, if any, already submitted and available with BHEL shall be opened as per BHEL's standard practice. BHEL reserves the right to negotiate if need be, with the "L1" vendor of the Reverse Auction 	

	<p>13. BHEL reserves the right not to consider offers from vendors not complying with the RA process for finalization of the enquiry.</p> <p>14. If the Bidder or any of his representatives are found to be involved in Price manipulation/ cartel formation of any kind, directly or indirectly by communicating with other bidders, action as per extant BHEL guidelines, shall be initiated by BHEL and the results of the RA scrapped/ aborted.</p> <p>15. In case BHEL decides to go for reverse auction, the H1 bidder(s) (whose quote is highest in online sealed bid) may not be allowed to participate in further RA process.</p>		
	<p>➤ Point to point confirmation for the Technical Specification enclosed to be provided. If there are any deviations, the same should be clearly specified. Offers received without confirmation to our specifications will be liable for rejection. If needed additional sheets shall be used.</p> <p>➤ BHEL reserves its right to reject a tender due to unsatisfactory past performance in the execution of a contract at any of BHEL projects / units.</p> <p>➤ BHEL shall be at liberty to reject or accept any tender, part or in full, at their own discretion and any such action is not liable for any question or claim against BHEL.</p> <p>➤ Security Deposit shall be payable as per the instructions furnished in clause no.4.</p>		
14.	<p>MSE suppliers can avail the intended benefits only if they submit along with offer, attested copies of either EM II certificate having deemed validity (Two years from the date of issue of acknowledgement in EM II) or valid NSIC certificate or EM II certificate along with CA certificate (Format enclosed Annexure - D) applicable for the year, certifying quantum of investment in plant and machinery within the permissible limit as per the act for relevant status (Micro or small) where the deemed validity of EM II is over. Date to be reckoned for determining the deemed validity will be the last date of technical bid submission. Offer/s received without these documents will lead to consideration of their offer at par with other bidders and MSE status of such suppliers shall be shifted to Non MSE supplier</p>		
15.	COMPANY DETAILS & CONTACT		
	Full Address of the company for future correspondence.(Copy of address proof & PAN card shall be attached along with Part-II)		
	Company Email ID:		Phone No.:
	Fax No		Pan No
	CST /TIN No		Service Tax No.
	Name of the contact person:		Mobile No.:
	e-mail ID		
16.	TO BE CONFIRMED BY VENDOR		
	Details of EMD	DD/CR/PO-No.	Dt: Rs.
For any queries / clarifications the bidders may contact us through our FAX NO. +91 431 2520719 or through e-mail <pgavictor@bheltry.co.in>			

NOTE:-

- a) Your specific acceptance to our Payment terms, LD, Risk Purchase Clause are essential for consideration of your offer. Otherwise your offer is liable for rejection.
- b) No row shall be left blank. Please indicate NA, in case the item is "not applicable"

Declaration:-

I/We have gone through and understood the 'General guidelines & instructions to bidders for submitting offer' enclosed as a part of the Tender and confirm that our offer has been made in line with the same.

(AFFIX OFFICIAL SEAL HERE)

Signature with date:

Name:

Designation:

Department:

(PLEASE AFFIX YOUR SIGNATURE WITH SEAL ON EACH PAGE)

Certificate by Chartered Accountant on letter head

This is to Certify that M/S
(hereinafter referred to as 'company') having its registered office at
is registered under MSMED Act 2006, (Entrepreneur
Memorandum No (Part-II) dtd:.....,
Category: (Micro/Small)). (Copy enclosed).

Further verified from the Books of Accounts that the investment of the company as on
date..... as per MSMED Act 2006 is as follows:

1. **For Manufacturing Enterprises:** Investment in plant and machinery (i.e. original cost
excluding land and building and the items specified by the Ministry of Small Scale Industries vide its
notification No.S.O.1722(E) dated October 5, 2006 :
Rs.....Lacs
2. **For Service Enterprises:** Investment in equipment (original cost excluding land and building and
furniture, fittings and other items not directly related to the service rendered or as may be notified under the MSMED
Act, 2006:
Rs.....Lacs

The above investment of Rs.....Lacs is within permissible limit of
Rs.....Lacs forMicro / Small (Strike off which is not applicable)
Category under MSMED Act 2006.

Date:

(Signature)

Name -

Membership number -

Seal of Chartered Accountant