



BHARAT HEAVY ELECTRICALS LIMITED

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(A Government of India Undertaking)
HIGH PRESSURE BOILER PLANT
PURCHASE DEPARTMENT - Fossil Boilers
THIRUCHIRAPALLI - 620014
TAMILNADU (INDIA)

PHONE : 91-431-25277331
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WEB : http://www.bhel.com

**SERVICE
ENQUIRY
(INDIGENOUS)**

	Enquiry No 2651400019	Enquiry Date 01.07.2014	Due Date for Quotation 25.07.2014
Please quote Enquiry No, Date and due date In all correspondences. This is only a request for quotation and not an order			

ITEM NO	ITEM DESCRIPTION			
10	AMC for Intech PCs and Peripherals			
	1.Notebook - General -70Nos.			
	2.PC - General with TFT-1200 Nos.			
	3.Graphic Workstation - Xeon-60Nos.			
	4.Graphic Workstation - P4 (Engg)-40Nos.			
	5.Laserjet Printer - A4 Mono-70Nos.			
	6.Laserjet Printer - A4 color-5Nos.			
	7.Laserjet Printer - A3 Mono-15Nos.			
	8.Laserjet Printer - A3 color-5Nos.			
	9.Laserjet Printer - A4 Mono Low End-135Nos.			
	10.Laserjet Printer - A4 color - Low End -15Nos.			
	11.Deskjet Printer - A4 color-50Nos.			
	12.Dot Matrix Printer-175Nos.			
	13.Line Matrix Printer-10Nos.			
	14.Inkjet Plotter - A0 Low End-3Nos.			
	15.Scanner - A4 General-45 Nos.			
	16.Scanner - A3 Color Flatbed-10Nos.			
	17.Scanner - A4 High End-7Nos.			
	18.Scanner - A3 High End-1No.			
	19.NAS Storage-1No.			
	20.Server - 2 Way (blade server)- 2Nos.			
	21.Server - 4 Way Rack -4Nos.			
	22.Router -6 Nos.			
	23.L2 Switch Cisco WS-2960G-24-TT-L -70Nos.			
	24.Cisco switch WS-2960G-24-TC-L-20Nos.			
	25.KVM Switch with LCD Monitor-2Nos.			
	26.Laser Multi-Function Printer 65PPM-2Nos.			
	27.36" Monochrome Scanner-3Nos.			
	28.Thermal On-demand Bar code Printer-1No			
	29.Monochrome Microfilm Scanner-600 DPI -1No			
	30.PC with Touch Screen Monitor-10Nos.			
	31.Ultrium Gen4 tape auto loader-2Nos.			
	Refer ANNEXURE-I for Scope, eligibility criteria, Terms and conditions.			
SINo	Description	Delv Date	Quantity	UOM
10	AMC for Intech PCs and Peripherals	18.10.14	4-qtr	QTR
20	AMC for 60KVA online UPS-20Nos.			
	Refer ANNEXURE-II for scope, eligibility criteria, Terms and conditions.			
SINo	Description	Delv Date	Quantity	UOM

The offers should reach us before the time of opening of tenders.
The offers will be opened at 14:30 hours on the due date in the presence of the tenderers who may like to be present.
Late tenders are liable to be rejected.

Yours faithfully,
For **BHARAT HEAVY ELECTRICALS LIMITED**

MANAGER / PURCHASE
Fossil Boilers
P.G. ABRAHAM VICTOR
Senior Manager
Purchase / MM / MFG
BHEL, TRICHY - 620 014.



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SINo	Description	Delv Date	Quantity	UOM
10	AMC for 60KVA online UPS-20Nos.	18.10.14	4-qtr	QTR

General Note:

1. Please submit your detailed offer in three part bid system i.e Part-I. EMD amount of Rs.1,00, 000 in one separate sealed cover. Part-II. Technical bid+ Unpriced bid indicating taxes & duties (Annexure-B & C) + Checklist (Annexure-A) in a sealed cover. Part-III. Priced offer in another separate sealed cover.

All the three covers shall be duly super-scribed with tender reference and due date of opening. These covers shall be put in a single cover duly super-scribed with tender reference and due date of opening and addressed to us.

2. Point-to-point confirmation to BHEL's specification and commercial terms & conditions shall be provided Annexure-A. All the Annexures should be filled and submitted along with the technical bid (no row shall be left blank), else your offer is liable for rejection.

3. Offers with validity of less than 120 days and non-acceptance of LD , RP clause, EMD & Payment terms, will lead to liable for rejection of submitted offer.

4. If the due date of tender opening happens to be a holiday, the tenders will be opened on the next working day.

5. Order shall be placed on individual L1 vendors for individual enquiry serial numbers (10&20)

6. All clarifications may be sought at least ten days prior to tender due date, from the undersigned with due written request.

7. BHEL reserves the right to go for a reverse auction (RA) instead of opening the submitted sealed bid, which will be decided after technical evaluation. Information and general terms and conditions covering RA are given in commercial terms and conditions (Annexure-A/Point no.13)

8. Corrigendum if any, with respect to this tender will be hosted only in the website <http://www.bhel.com> or <http://tenders.gov.in>. You are requested to visit the website regularly for updates. BHEL will consider MSME vendor as per Government guidelines.

List of Attachments:

1. Qualifying Criteria & Technical specifications Annexure-I

The offers should reach us before the time of opening of tenders.
The offers will be opened at 14:30 hours on the due date in the presence of the tenderers who may like to be present.
Late tenders are liable to be rejected.

Yours faithfully,
For BHARAT HEAVY ELECTRICALS LIMITED


MANAGER / PURCHASE
(Fossil Boilers)



BHARAT HEAVY ELECTRICALS LIMITED

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& II

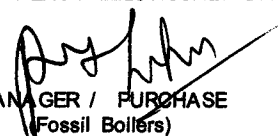
2. Commercial Terms and Conditions Annexure-A
3. Price Bid format Annexure-B & C
4. CA Certificate for MSE Vendors-Annexure-D

Enclosures:

"LD clause has to be confirmed without fail."

The offers should reach us before the time of opening of tenders.
The offers will be opened at 14:30 hours on the due date in the presence of the tenderers who may like to be present.
Late tenders are liable to be rejected.

Yours faithfully,
For **BHARAT HEAVY ELECTRICALS LIMITED**


MANAGER / PURCHASE
(Fossil Boilers)

Annexure-I

Annual Maintenance Contract of Computer Hardware (Terms and Conditions)

SCOPE OF THE WORK

- Maintenance of the PCs and peripherals as per Table-1
- Maintenance for a period of one year with a provision for BHEL to short close at the end of any month with one month advance notice
- Maintenance charges will be paid quarterly at the end of every three months

ELIGIBILITY CRITERIA FOR BIDDERS

The following are the pre-qualification criteria to bid for this AMC contract. Bidder should provide required proofs to demonstrate their qualifications.

1. Bidder should be a company/firm, registered/incorporated in India. Certification of incorporation is to be submitted.
2. Bidder should be providing IT services at least for the past 3 years. At least 2 order copies for Maintenance Services for similar IT assets are to be submitted with customer contact details for verification. At least one of these contracts shall be for maintenance and service of minimum 1000 PCs and peripherals in a single site.
3. Bidder should be a profit making entity for the last 3 years. Certified/ Audited balance Sheets for last 3 years should be submitted.
4. Bidder should not be involved in any bankruptcy Issues. Bidder should give a declaration to this effect.
5. Bidder should have valid ISO:9000/ISO:27001 certification as on date of submission of the bid. Copy of the Certificate is to be attached with the bid.
6. Bidder should not be under Hold or Blacklist by any of BHEL units as on bid opening date, for any of product or service related to IT. Bidder should give a declaration to this effect.

Note:

1. Certificates and evidences should be provided as a proof for all the above mentioned eligibility criteria.
2. If Bidder does not fulfill any of the eligibility criteria mentioned above, the offer will be rejected.

Other conditions:

1. Bidder shall quote for all items in table-1. Otherwise the offer will be rejected. The contract will be awarded to one vendor for all items and will not be split.
2. Bidder shall sign all the pages of the Tender document and all the supporting documents. Signing of the document means that Bidder has fully understood the Tender and complies with all the requirements.
3. All updates and upgrades of software of PCs and Peripherals provided by BHEL shall be installed by the bidder during the entire one year AMC period.

Annexure-I

TERMS AND CONDITIONS FOR THE MAINTENANCE

1. Bidder shall carry out proper maintenance of the hardware / software to ensure and provide a monthly uptime of minimum 97% for PCs and peripherals.
2. The contract shall cover services, repairs and replacements necessary to keep the equipment in good working order on reasonable use of the equipment, but shall not include replacement of consumable parts such as printer heads, toner, ribbons etc. Bidder shall clearly indicate in their offer for each serial number, items treated as consumables.
3. All service calls shall be resolved within the same day for PCs and Peripherals. Service call shall be registered thro' BHEL system / phone and not in bidder system.
4. At least ten qualified resident Engineers shall be posted at BHEL, Trichy to carry out maintenance of PCs and peripherals listed. BHEL will not provide any boarding or lodging facilities to the service engineers. Office space will be provided to bidder for holding essential spares.
5. Adequate stocks of spares shall be stocked in BHEL premises, to ensure the committed availability.
6. The resident engineers shall be capable of resolving hardware and software issues that crop up from time to time in the computer hardware and subject to BHEL clearance.
7. When an item does not perform to the committed uptime, then payment cut will be effected. Bidder may note that, in case of breakdown of any critical equipment, the payment cut will also apply to all other hardware and peripherals affected by the breakdown.
8. If the availability of the system or part thereof is continuously below 75% over a period of 3 months, BHEL reserves the right to terminate the contract in full without any cost implications.
9. Bidder shall provide alternate equivalent system as stand by in case the failed system would take more than 48 hours to set right through normal maintenance practice. The equivalent system shall be acceptable to BHEL.
10. For registering and closing of service calls and for evaluating uptime / downtime, an in-house developed web system is in place. Down time and related penalty will apply to complete or affected portion of the equipment which becomes dis-functional due to failure of any part of the equipment.
11. AMC period will start from the date specified in the contract and the quarterly AMC charges become payable at the end of every three months.
12. The AMC is limited to a Maximum of one year. The rate shall remain constant throughout the contract period of 1 year, and throughout the life of the order. No additional charges shall be levied by Bidder during the contract period of one year.
13. The contract may be terminated within the year at the end of any month with one month advance notice.

Annexure-I

14. Bidder should confirm his acceptance to all the terms and conditions of the contract. Offers without the acceptance to all the terms and conditions will not be considered for further evaluation.

15. Background verification is to be done for all the resident engineers and bidder should give declaration for the same.

16. If the uptime for an item for the month is less than the committed uptime, then the payment cut will be effected as follows:

$$\text{Payment cut in Rs.} = (\text{Downtime in hrs} / 720) \times (\text{Quarterly maintenance charges} / 3) \times 8$$

Where 8 is the penalty factor.

The total of such payment cut is subject to a maximum of total quarterly charges for all the items.

17. Price bid format is given in Annexure-B.

TABLE-1**LIST OF ITEMS & QUANTITY PROPOSED FOR AMC**

Sl.No	Hardware Description	Make &Model	Qty
1	Notebook - General	Acer Travel Mate 5730	70
2	PC - General with TFT	Acer Power Q35 with 17" TFT	1200
3	Graphic Workstation - Xeon	Dell Precision 5400 with 768MB NVIDIA Quadro FX 4600 Graphics & Dell(TM) 1908FP UltraSharp(TM) 19" Flat Panel LCD	60
4	Graphic Workstation - P4 (Engg)	Dell Precision 3400 with 512MB PCIe x16 nVidia Quadro FX1700 Graphics & Dell(TM) 1908FP UltraSharp(TM) 19" Flat Panel LCD	40
5	Laserjet Printer - A4 Mono	HP Laserjet 4250 with Duplexer and Network Card	70
6	Laserjet Printer - A4 color	HP Laserjet 4700 with Duplexer and Network Card	5
7	Laserjet Printer - A3 Mono	HP Laserjet 5200 with Duplexer and Network Card	15
8	Laserjet Printer - A3 color	HP Laserjet 5550 Duplexer with Network Card and Additional tray	5
9	Laserjet Printer - A4 Mono Low End	HP Laserjet 2150 Duplexer & Network Card	135
10	Laserjet Printer - A4 color - Low End	HP Laserjet 3600 with Duplexer and Network Card	15
11	Deskjet Printer - A4 color	HP All in one 6488 with Duplexer and Network Enabled	50
12	Dot Matrix Printer	WeP LQ 5235 DSI Dot Matrix Printer	175
13	Line Matrix Printer	Printronix P7-1500 Cabinet Model with Network Card	10
14	Inkjet Plotter - A0 Low End	HP Designjet T1100	3
15	Scanner - A4 General	HP Scanjet 5590	45
16	Scanner - A3 Color Flatbed	Epson GT 20000 with Automatic Document feeder and Network Card	10
17	Scanner - A4 High End	HP Scanjet 8420	7
18	Scanner - A3 High End	Epson GT 10000 XL with Automatic Document feeder, Transperancy Unit and Network Card	1
19	NAS Storageae	HP DL 380 G5 Stroage Server with 2 Nos of MSA 60 & 5 TB Stroage	1
20	Server - 2 Way (blade server)	HP C-7000 Balde Enclosure / 7 Nos of BL460c Proliant BL460c 7 Nos of SB 40 c Storage Blades with 4 Nos of 73 GB 15K RPM SAS Hard Disk	2
21	Server - 4 Way Rack	Acer Altos 920 with 4 nos of Quad core Intel Xeon MP 7320 Processor	4
22	Router	Cisco 1841 with 2 WIC (smart serial),One 10/100 fast Ethernet port and one BRI port along With 2 nos each smart serial cable	6
23	L2 Switch Cisco WS-2960G-24-TT-L	Cisco WS-2960-24-TT-L	70
24	Cisco switch WS-2960G-24-TC-L	Cisco Switch WS-C2960G-24-TC-L with 2 nos GBIC module populated	20
25	KVM Switch with LCD Monitor	Aten ACS 1208 AL	2
26	Laser Multi-Function Printer 65PPM	HP MFP M9050	2
27	36" Monochrome Scanner	Contex SD 4410	3
28	Thermal On-demand Bar code Printer	Zebra Z 6M Plus	1
29	Monochrome Microfilm Scanner- 600 DPI	Minolta MS 7000	1
30	PC with Touch Screen Monitor	HCL Mercury Series Kiosk	10
31	Ultrium Gen4 tape auto loader	HP Stroage Works MSL 2024 Tape Library	2

Annexure-B

PRICE BID FORMAT

Sl.No	Hardware Description	Qty Nos. A	Per Quarter per unit Maintenance charges (Excluding taxes) (INR) B	Taxes		Per Quarter per unit Maintenance charges incl. taxes. (INR) E=B+D	Per Quarter Maintenance Charges for Total qty. (INR) F=E*A	Total Maintenance Charges for 4 quarters for Total qty. (INR) G=F*4
				% Age	Value (INR)			
				C	D			
1	Notebook - General	70						
2	PC - General with TFT	1200						
3	Graphic Workstation - Xeon	60						
4	Graphic Workstation - P4 (Engg)	40						
5	Laserjet Printer - A4 Mono	70						
6	Laserjet Printer - A4 color	5						
7	Laserjet Printer - A3 Mono	15						
8	Laserjet Printer - A3 color	5						
9	Laserjet Printer - A4 Mono Low End	135						
10	Laserjet Printer - A4 color - Low End	15						
11	Deskjet Printer - A4 color	50						
12	Dot Matrix Printer	175						
13	Line Matrix Printer	10						
14	Inkjet Plotter - A0 Low End	3						
15	Scanner - A4 General	45						
16	Scanner - A3 Color Flatbed	10						
17	Scanner - A4 High End	7						
18	Scanner - A3 High End	1						
19	NAS Storagae	1						
20	Server - 2 Way (blade server)	2						
21	Server - 4 Way Rack	4						
22	Router	6						
23	L2 Switch Cisco WS-2960G-24-TT-L	70						
24	Cisco switch WS-2960G-24-TC-L	20						
25	KVM Switch with LCD Monitor	2						
26	Laser Multi-Function Printer 65PPM	2						
27	36" Monochrome Scanner	3						
28	Thermal On-demand Bar code Printer	1						
29	Monochrome Microfilm Scanner-600 DPI	1						
30	PC with Touch Screen Monitor	10						
31	Ultrium Gen4 tape auto loader	2						

Annexure-II

Annual Maintenance Contract of UPS (Terms and Conditions)

SCOPE OF THE WORK

- Maintenance of 20 No. Emerson make 7400M model 60 KVA UPS.
- Maintenance for a period of one year.
- Maintenance charges will be paid quarterly at the end of every three months

ELIGIBILITY CRITERIA FOR BIDDERS

The following are the pre-qualification criteria to bid for this AMC contract. Bidder should provide required proofs to demonstrate their qualifications.

1. Bidder should be a company/firm, registered/incorporated in India. Certification of Incorporation is to be submitted.
2. Bidder should be providing UPS maintenance services at least for the past 3 years. At least 2 order copies for UPS Maintenance Services are to be submitted with customer contact details for verification. At least one of these contracts shall be for maintenance and service of Emerson make 60/40 KVA UPS.
3. Bidder should be a profit making entity for the last 3 years. Certified/ Audited balance Sheets for last 3 years should be submitted.
4. Bidder should not be involved in any bankruptcy Issues. Bidder should give a declaration to this effect.
5. Bidder should have valid ISO:9000/ISO:27001 certification as on date of submission of the bid. Copy of the Certificate is to be attached with the bid.
6. Bidder should not be under Hold or Blacklist by any of BHEL units as on bid opening date, for any of product or service related to IT. Bidder should give a declaration to this effect.
7. Bidder should be able to provide committed support for quoted AMC contract for a minimum period of 1 year.
8. Bidder should have back-to-back support with OEM

Note:

1. Certificates and evidences should be provided as a proof for all the above mentioned eligibility criteria.
2. If Bidder does not fulfill any of the eligibility criteria mentioned above, the offer will be rejected.

Other conditions:

Bidder shall sign all the pages of the Tender document and all the supporting documents. Signing of the document means that Bidder has fully understood the Tender and complies with all the requirements.

TERMS AND CONDITIONS FOR THE MAINTENANCE

General Conditions

1. Bidder shall carry out proper maintenance of the UPS to ensure and provide a monthly uptime of minimum 99%.
2. The contract shall cover services, repairs and replacements necessary to keep the equipment in good working order on reasonable use of the equipment, but shall not include replacement of batteries.
3. Replacement for failed batteries will be provided by BHEL. The bidder shall shift the batteries to the location and install them.
4. One-time relocation of UPS along with batteries, if necessary, is in the scope of the bidder.
5. Bidder shall replace all the AC/DC Capacitors in all the 20x60KVA UPS at the start of AMC.
6. Service should be performed by trained Service Engineers.
7. Service includes **Four** Pre-Scheduled Quarterly Preventive Maintenance Service.
8. Bidder shall provide necessary tools and instruments to the Service Engineer for the purpose of servicing the equipment covered by the contract.
9. All service calls shall be resolved within 2 hours. Service call shall be registered thro' BHEL system / phone and not in bidder system.
10. Adequate stocks of spares shall be stocked in and around BHEL premises, to ensure the committed availability.
11. The service engineer shall be capable of resolving hardware issues that crop up from time to time in the UPS and subject to clearance by BHEL.
12. When an UPS does not perform to the committed uptime, then payment cut will be effected.
13. If the availability of the system or part thereof is continuously below 85% over a period of 3 months, BHEL reserves the right to terminate the contract in full without any cost implications.
14. For registering and closing of service calls and for evaluating uptime / downtime, an in-house developed web system is in place. Down time and related penalty will apply to complete or affected portion of the equipment which becomes dis-functional due to failure of any part of the equipment.
15. AMC period will start from the date specified in the contract and the quarterly AMC charges become payable at the end of every three months.

Annexure-II

16. The AMC is limited to a Maximum of one year. The rate shall remain constant throughout the contract period of 1 year, and throughout the life of the order. No additional charges shall be levied by Bidder during the contract period of one year.
17. Bidder should confirm his acceptance to all the terms and conditions of the contract. Offers without the acceptance to all the terms and conditions will not be considered for further evaluation.
18. If the uptime for an item for the month is less than the committed uptime, then the payment cut will be effected as follows:

Payment cut in Rs. = (Downtime in hrs / 720) X (Quarterly maintenance charges / 3) X 8

where 8 is the penalty factor.

The total of such payment cut is subject to a maximum of total quarterly charges for all the items.
19. Price bid format is given in Annexure-C

Preventive maintenance activities

1. Cleaning of Unit.
2. Checking and Adjustment of Power parameters like Input/Output voltage & Current.
3. Checking and Adjustment of Control parameters on different PCBs.
4. Tightness of all connection, if shut down is possible.
5. Functional Checking of Rectifier section.
6. Functional Checking of Inverter section.
7. Functional Checking of Static Switch Section.
8. Operational test of the system including unit transfer and battery discharge, BHEL approval

Annexure-C**PRICE BID FORMAT**

Sl.No	Description	Qty Nos. A	Per Quarter per unit Maintenance charges (Excluding taxes) (INR) B	Taxes		Per Quarter per unit Maintenance charges incl. taxes. (INR) E=B+D	Per Quarter Maintenance Charges for total Qty. (INR) F=E*A	Total Maintenance Charges for 4 quarters for total Qty. (INR) G=F*4
				% Age C	Value (INR) D			
1	60 KVA online UPS	20						

BHARAT HEAVY ELECTRICALS LIMITED TIRUCHIRAPALLI

CAPITAL PURCHASE

Annexure-A

ACCEPTANCE OF COMMERCIAL TERMS AND CONDITIONS BY THE VENDORS.

(This should be essentially filled in and sent along with the techno-commercial offer without fail. If this check list is not filled and submitted along with techno-commercial offer (Part I) or if the vendor does not confirm acceptance to the terms and conditions proposed, BHEL reserves the right to reject such offer)

CHECK-LIST FOR VENDORS

SI No	DESCRIPTION
1.	<p>The Bidders shall submit the offer in THREE INNER ENVELOPES as indicated below which shall be sealed in one outer envelope.</p> <ul style="list-style-type: none"> ❖ Envelope I: This sealed envelope should be clearly marked as “ Part I: EMD Amount” and must contain the required EMD amount of Rs. 1,00,000/- EMD shall be payable as per the instructions, otherwise the offer will not be considered. Pay order / DD No / Cash receipt no. & date should be furnished separately. ❖ Envelope II: This sealed envelope should contain all the copies of technical bid together with un-priced commercial bid. This envelope should be clearly marked “Part II - Technical and Commercial bid”, indicating Enquiry No., Due Date and Address & Reference of the Bidder. ❖ Envelope III: This sealed envelope should contain price details. This envelope should be clearly marked “Part III - Price bid”, indicating Enquiry No., Due Date and Address & Reference of the Bidder. This part should contain the schedule of price particulars and must be co-related to the technical details provided in Part II. <p>All the three envelopes (Part I,II & III) shall be put in one cover, duly sealed, super scribing as “Part I ,Part II and Part III of Enquiry No., due date of opening” and the address and reference of the Bidder. The offer received without the above guidelines, will not be considered for opening..</p> <p>The above offer should reach this office on or before the due date by 14.00 Hrs (IST). Late offers will not be considered. Tender should not be addressed to any Individual's name but only by designation to:</p> <p style="text-align: center;">Sr. DGM/ CAPITAL PURCHASE / MFG 24 Building/IVth Floor BHARAT HEAVY ELECTRICALS LIMITED HIGH PRESSURE BOILER PLANT TIRUCHIRAPALLI - 620 014 TAMIL NADU, INDIA</p> <p>Tenders should be free from CORRECTIONS AND ERASURES, Corrections if any, must be attested. All amounts shall be indicated both in words as well as in figures. In case of any difference between amount quoted in words and figures, amount quoted in words shall prevail.</p> <p>Offers should be in ENGLISH and accompanied by detailed technical literature, catalogue and detailed dimensional drawings in ENGLISH or otherwise, the offers will not be considered.</p>
2.	<p><u>OPENING OF TENDERS</u></p> <p>The part I – EMD would be opened on the tender opening date and if EMD is not furnished the offer will be duly rejected.</p> <p>The Part II - Technical & commercial bid would be opened on the Tender opening date.</p> <p>Part III - Price bid of technically suitable Bidders alone would be opened after complete evaluation of Part-II. BHEL reserves the right to go for a Reverse Auction (RA) instead of opening the submitted sealed bid, which will be decided after technical evaluation. Information and general terms and conditions covering RA are given in this Annexure-A (Point no.13). Date and time of Price Bid (Part-III) opening / RA conducting date shall be intimated to the technically and commercially acceptable bidders only. Clarifications if any required by BHEL for Technical evaluation would be sought from bidders before opening of Part III - price bid/ (RA).</p>
3.	<p>Taxes and Duties :</p> <p>All Taxes and Duties payable as extra to the quoted price should be specifically stated in offers along with CST & TIN No / Tariff No. etc., failing which the purchaser will not be liable for payment of such Taxes and Duties. Our TIN No. 33243560005, TNGST No. 3560005, CST. No. 239383 Dt. 11-06-1991 & BHEL ECC No. AAACB4146PXM012, Service Tax Reg No (STC)- AAACB4146PST006. Assessment circle Tiruverambur.</p> <p>Cenvat credit & VAT credit (for Indian Bidders only): the quotation must indicate Tariff item number and rate of Excise Duty applicable. The original Excise Duty Gate Pass will be required to be furnished in case Excise Duty is applicable. If the bidder is availing Cenvat credit for his input materials, the effect of proforma credit should be passed on to BHEL.</p> <p>Income Tax applicable Any service charges payable towards supervision of E&C, training, performance prove-out etc., will be released after deduction of Income Tax as per Indian Income Tax Act / as per the Govt. of India rules and TDS certificate will be issued by BHEL for such deductions. Applicable service tax on E&C charges will be payable extra. The liability of depositing the same to the Govt. will be of the supplier.</p>

<p>4.</p>	<p><u>DETAILS OF EARNEST MONEY DEPOSIT & SECURITY DEPOSIT</u> Earnest Money is to be paid by the Tenderer either in Cash (as permissible under Income Tax Act), Pay Order (or) Demand Draft drawn in favour of “Bharat Heavy Electricals Ltd, Tiruchirapalli” payable at Tiruchirapalli. EMD by the Tenderer will be forfeited as per Tender Documents if</p> <ul style="list-style-type: none"> ➤ After opening the Tender, the Tenderer revokes his Tender within the validity period or increases his earlier quoted rates. ➤ The Tenderer does not commence the work within the period as per LOI/Contract. (In case the LOI/Contract is silent in this regard then within 15 days after award of the Contract). <p>EMD given by all unsuccessful Tenderers shall be refunded normally within 15 days of acceptance of award of work by the successful Tenderer. EMD shall not carry any interest.</p> <p><u>SECURITY DEPOSIT</u> The successful Tenderer should pay Security Deposit before start of the work and the Rate of Security Deposit will be as below.</p> <table border="1" data-bbox="263 548 1468 683"> <thead> <tr> <th>Value of Contract</th> <th>Rate of Security Deposit</th> </tr> </thead> <tbody> <tr> <td>Upto Rs.10 Lakhs</td> <td>10%</td> </tr> <tr> <td>Above Rs.10 lakhs and upto Rs.50 lakhs</td> <td>Rs.1 Lakh + 7.5% of the amount exceeding Rs.10 Lakhs</td> </tr> <tr> <td>Above Rs.50 lakhs</td> <td>Rs.4 Lakhs + 5% of the amount exceeding Rs.50 Lakhs</td> </tr> </tbody> </table> <p>Security Deposit may be furnished in any one of the following forms.</p> <ol style="list-style-type: none"> i) Cash (as permissible under the Income Tax Act) ii) Pay Order, Demand Draft in favour of Bharat Heavy Electricals Limited, Tiruchirapalli payable at Tiruchirapalli iii) Local Cheques of Scheduled Banks, subject to realization. iv) Securities available from Post Offices such as National Savings Certificates, Kisan Vikas Patras etc (Certificate should be held in the name of Contractor furnishing the security and duly pledged in favour of BHEL and discharged on the back) v) Bank Guarantee from Scheduled banks / Public Financial Institutions as defined in the Companies Act subject to a maximum of 50% of the total Security Deposit value. The balance 50% has to be remitted either by cash or in the other form of security. The Bank Guarantee format should have the approval of BHEL. vi) Fixed Deposit Receipt issued by Scheduled banks / Public Financial Institutions as defined in the Companies Act. The FDR should be in the name of the Contractor, A/C BHEL, duly discharged on the back. vii) Security Deposit will also be recovered at the rate of 10% from the running bills. However in such cases at least 50% of Security Deposit shall be paid by the Contractor before start of the work and the balance 50% will be recovered from the running bills. viii) EMD of the successful Tenderer shall be converted and adjusted against Security Deposit. <p>Note: Acceptance of security Deposit against SI.no.(iv) and (vi) above will be subject to hypothecation or endorsement on the documents in favour of BHEL. However BHEL will not be liable or responsible in any manner for the collection of interest or renewal of the documents or in any other matter connected therewith.</p> <p>Security deposit shall not carry any interest. Security Deposit shall not be refunded to the Contractor except in accordance with the terms of the Contract</p> <p>Security Deposit shall be payable by the successful vendors as per the above instructions Security Deposit will be refunded within 30 days after successful completion of Contract by the successful vendor.</p>	Value of Contract	Rate of Security Deposit	Upto Rs.10 Lakhs	10%	Above Rs.10 lakhs and upto Rs.50 lakhs	Rs.1 Lakh + 7.5% of the amount exceeding Rs.10 Lakhs	Above Rs.50 lakhs	Rs.4 Lakhs + 5% of the amount exceeding Rs.50 Lakhs	
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Above Rs.50 lakhs	Rs.4 Lakhs + 5% of the amount exceeding Rs.50 Lakhs									
	<p>No row shall be left blank. Please indicate NA, in case the item is “not applicable”</p>	<p>Vendor's confirmation</p>								
<p>5.</p>	<p>Validity: Validity of the offer should be 120 days from the date of tender opening.</p>									
<p>6.</p>	<p>Release of Purchase Order:</p> <ul style="list-style-type: none"> ➤ Order shall be placed on individual L1 basis for both items (Enq.SI no. 10 & 20) ➤ The works are composite in nature and cannot be split-up to more than one vendor for each enquiry serial numbers. Hence the work will be awarded to only lowest bidder of the each enquiry serial nos (10 & 20). Work cannot be split-up and given to MSME vendor if they are L2 or above ranking in the tender. 									
<p>7.</p>	<p><u>Payment terms</u> 100% quarterly payment will be mad at the end of the each quarter within 45 days from the date of certification issued by the end user.</p>									
	<p>Any deviation in the above payment term will attract loading as mentioned below. “Base rate of SBI (as applicable on the date of bid opening. Techno-commercial bid opening in case of two part bids) + 6% shall be considered for loading for the period of relaxation sought by bidders.</p>									

<p>8.</p>	<p>Liquidated damages (LD): The delivery of the goods/services specified in the purchase order should be made within the time prescribed. LD for delay in 'Supply' & services will be applicable to the delays attributed to vendor.. Where the seller supplies or services/works the goods, beyond the delivery period Liquidated damages shall be applicable 0.5% of the total order value per week or part thereof subject to a maximum of 10% of the total order value. Any deviation from the above LD clause, loading will be applied to the extent to which it is not agreed by the bidder (at offered value).</p>	
<p>9.</p>	<p>Risk Purchase: Alternatively the purchaser at his option will be entitled to terminate the contract and to purchase elsewhere at the risk and cost of the seller either the whole of the goods or any part which the supplier has failed to deliver or dispatch within the time stipulated as aforesaid or if the same were not available from the best and the nearest available substitute. The supplier shall be liable for any loss which the Purchaser may sustain by reason of such risk purchases.</p>	
<p>10.</p>	<p>Short shipment / Warranty replacement: In case of any short shipment in the main equipment / spares, Customs Duty levied on such supplies, shall be borne by the supplier. Any warranty replacement during the warrantee period shall be on FOR, BHEL, Tiruchirappalli, basis.</p>	
<p>11.</p>	<p>Inspection & Testing: All goods shall be subject to inspection by BHEL or its authorized representatives at supplier's works or at BHEL stores or at any other place in India indicated by BHEL as the case may be. The supplier will not charge for the facilities provided for inspection of goods. In case of machine tools, the machine would be inspected and proved at supplier's works prior to dispatch however, final inspection and acceptance of the machine will be carried after installation of the machine at BHEL, Tiruchirappalli.</p>	
<p>12.</p>	<p>BHEL will consider the ranking after the loading is applied as referred above wherever deviations are observed.</p>	
<p>13.</p>	<p>Reverse Auction (RA): BHEL reserves the right to conduct on-line internet Reverse Auction ie. ONLINE BIDDING (THROUGH A SERVICE PROVIDER) for finalizing the Tender. This decision will be communicated to the technically qualified vendors after technical evaluation. Details / General terms / guidelines for conduct of RA are shown below Vendors are requested to confirm their acceptance for BHEL proceeding with RA route for finalization of the enquiry.</p> <ol style="list-style-type: none"> 1. For the proposed reverse auction, technically and commercially acceptable bidders only shall be eligible to participate. 2. BHEL will engage the services of a service provider who will provide all necessary training and assistance before commencement of on line bidding on internet. 3. BHEL will inform the vendor in writing in case of reverse auction, the details of Service Provider to enable them to contact & get trained. 4. Business rules like event date, time, start price, bid decrement, extensions etc. also will be communicated through service provider for compliance. 5. Vendors have to fax the Compliance form in the prescribed format (provided by Service provider) before start of Reverse auction. Without this, the vendor will not be eligible to participate in the event. 6. BHEL will provide the calculation sheet (e.g., EXCEL sheet) which will help to arrive at "Total Cost to BHEL" like Packing & forwarding charges, Taxes and Duties, Freight charges, Insurance, Service Tax for Services and loading factors (for non-compliance to BHEL standard Commercial terms & conditions) for each of the vendor to enable them to fill-in the price and keep it ready for keying in during the Auction 7. Reverse auction will be conducted on scheduled date & time. 8. At the end of Reverse Auction event, the lowest bidder value will be known on the network. 9. The lowest bidder has to Fax/e-mail the duly signed Filled-in prescribed format as provided on case-to-case basis to BHEL through Service provider within 24 hours of Auction without fail. 10. Any variation between the on-line bid value and the signed document will be considered as sabotaging the tender process and will invite disqualification of vendor to conduct business with BHEL as per prevailing procedure. 11. In case BHEL decides not to go for Reverse Auction procedure for this tender enquiry, the Price Bids and price impacts, if any, already submitted and available with BHEL shall be opened as per BHEL's standard practice. 12. BHEL reserves the right to negotiate if need be, with the "L1" vendor of the Reverse Auction 	

	<p>13. <u>BHEL reserves the right not to consider offers from vendors not complying with the RA process for finalization of the enquiry.</u></p> <p>14. If the Bidder or any of his representatives are found to be involved in Price manipulation/ cartel formation of any kind, directly or indirectly by communicating with other bidders, action as per extant BHEL guidelines, shall be initiated by BHEL and the results of the RA scrapped/ aborted.</p> <p>15. In case BHEL decides to go for reverse auction, the H1 bidder(s) (whose quote is highest in online sealed bid) may not be allowed to participate in further RA process.</p>	
16.	<ul style="list-style-type: none"> ➤ Point to point confirmation for the Technical Specification enclosed to be provided. If there are any deviations, the same should be clearly specified. Offers received without confirmation to our specifications will be liable for rejection. If needed additional sheets shall be used. ➤ BHEL reserves its right to reject a tender due to unsatisfactory past performance in the execution of a contract at any of BHEL projects / units. ➤ BHEL shall be at liberty to reject or accept any tender, part or in full, at their own discretion and any such action is not liable for any question or claim against BHEL. ➤ Security Deposit shall be payable as per the instructions furnished in clause no.4. 	
14.	MSE suppliers can avail the intended benefits only if they submit along with offer, attested copies of either EM II certificate having deemed validity (Two years from the date of issue of acknowledgement in EM II) or valid NSIC certificate or EM II certificate along with CA certificate (Format enclosed Annexure - D) applicable for the year, certifying quantum of investment in plant and machinery within the permissible limit as per the act for relevant status (Micro or small) where the deemed validity of EM II is over. Date to be reckoned for determining the deemed validity will be the last date of technical bid submission. Offer/s received without these documents will lead to consideration of their offer at par with other bidders and MSE status of such suppliers shall be shifted to Non MSE supplier	
15.	COMPANY DETAILS & CONTACT	
	Full Address of the company for future correspondence.(Copy of address proof & PAN card shall be attached along with Part-II)	
	Company Email ID:	Phone No.:
	Fax No	Pan No
	CST /TIN No	Service Tax No.
	Name of the contact person:	Mobile No.:
	e-mail ID	
16.	TO BE CONFIRMED BY VENDOR	
	Details of EMD	DD/CR/PO-No.
		Dt:
		Rs.
For any queries / clarifications the bidders may contact us through our FAX NO. +91 431 2520719 or through e-mail <pgavictor@bheltry.co.in>		

NOTE:-

- a) Your specific acceptance to our Payment terms, LD, Risk Purchase Clause are essential for consideration of your offer. Otherwise your offer is liable for rejection.
- b) No row shall be left blank. Please indicate NA, in case the item is “not applicable”

Declaration:-

I/We have gone through and understood the ‘General guidelines & instructions to bidders for submitting offer’ enclosed as a part of the Tender and confirm that our offer has been made in line with the same.

(AFFIX OFFICIAL SEAL HERE)

Signature with date:

Name:

Designation:

Department:

(PLEASE AFFIX YOUR SIGNATURE WITH SEAL ON EACH PAGE)

Certificate by Chartered Accountant on letter head

This is to Certify that M/S
(hereinafter referred to as 'company') having its registered office at
is registered under MSMED Act 2006, (Entrepreneur
Memorandum No (Part-II) dtd:.....,
Category: (Micro/Small)). (Copy enclosed).

Further verified from the Books of Accounts that the investment of the company as on
date..... as per MSMED Act 2006 is as follows:

1. **For Manufacturing Enterprises:** Investment in plant and machinery (i.e. original cost
excluding land and building and the items specified by the Ministry of Small Scale Industries vide its
notification No.S.O.1722(E) dated October 5, 2006 :
Rs.....Lacs
2. **For Service Enterprises:** Investment in equipment (original cost excluding land and building and
furniture, fittings and other items not directly related to the service rendered or as may be notified under the MSMED
Act, 2006:
Rs.....Lacs

The above investment of Rs.....Lacs is within permissible limit of
Rs.....Lacs forMicro / Small (Strike off which is not applicable)
Category under MSMED Act 2006.

Date:

(Signature)

Name -

Membership number -

Seal of Chartered Accountant